HOUSE OF REPRESENTATIVES COMMONWEALTH OF PENNSYLVANIA

* * * * * * * * *

History of Gaming

* * * * * * * * * *

House Judiciary Committee

--000--

Majority Caucus Room, Room 140
Main Capitol Building
Harrisburg, Pennsylvania

Thursday, March 28, 1996 - 10:00 a.m.

--000--

BEFORE:

Honorable Thomas Gannon, Majority Chairman

Honorable Jerry Birmelin

Honorable Timothy Hennessey

Honorable Steven Maitland

Honorable Al Masland

Honorable Dennis O'Brien

Honorable Ron Raymond

Honorable Jere Schuler

Honorable George T. Kenney, Jr.

Honorable Thomas Caltagirone, Minority Chairman

Honorable Lisa Boscola

Honorable Michael Horsey

Honorable Kathy Manderino

KEY REPORTERS 1300 Garrison Drive, York, PA 17404 (717) 764-7801 Fax (717) 764-6367

ORIGINAL



ALSO PRESENT:

Brian Preski, Esquire Chief Counsel for Committee

Dan Fellin, Esquire Counsel to Committee

Judy Sedesse Committee Administrative Assistant

Heather Ruth
Majority Research Analyst

Steve Meehan Majority Research Analyst

Heather Ruth
Majority Research Analyst

William Andring, Esquire Minority Counsel for Committee

C O N T E N T S

WITNESSES	PAGE
Opening remarks by Chairman Gannon	4
Charles Kline, Executive Director Pennsylvania Lottery	6
Michael J. Navin, Esquire Professor of Law Dickinson Law School	37
John R. Long, President and Chief Operating Officer Ladbroke Racing Pennsylvania	83
John M. Swiatek, Vice President Ladbroke Racing Pennsylvania	83
Phil Satre, Chief Executive Officer Harrah's Entertainment Corp.	135
Vicki Abt, Ph.D. Professor of Sociology & American Studies The Pennsylvania State University	198

CHAIRMAN GANNON: I am going to call to order the House Judiciary Committee for hearings concerning House Bill 2308.

A couple of housekeeping matters before we bring on our first witness. There is a list. The staff are passing around a pad and those of you who would like to be on the mailing list for any future Committee activity concerning this issue, you can sign in on the sheet and if you have a mailing address, we will make certain that you get that information.

Secondly, the witnesses have received a letter from my office as setting the ground rules for this particular hearing. It is concerning an overview of gaming in Pennsylvania and the United States. It is not specific to House Bill 2308. So that I would hope that the witnesses would present their testimony in that context and that the Members of the Committee and their question of witnesses, if there are any questions, keep their questions in that context.

I would also at this time like Members of the Committee, beginning on my left, to introduce themselves, give us your name and

county that you represent. 1 2 REP. BOSCOLA: Representative Lisa Boscola from Northampton County. 3 REP. BIRMELIN: Representative Birmelin 4 5 from Wayne County. REP. MANDERINO: Kathy Manderino, 6 7 Philadelphia County. REP. CALTAGIRONE: Tom Caltagirone, 8 9 Berks County. REP. HORSEY: Representative Horsey, 10 11 Philadelphia County. 12 REP. MASLAND: A1 Masland, Cumberland 13 County. 14 REP. MAITLAND: Steve Maitland, Adams 15 County. 16 REP. SCHULER: Jere Schuler, Lancaster 17 County. CHAIRMAN GANNON: And if there are 18 19 other Members of the Judiciary Committee in the 20 audience, if they would introduce themselves. I 21 don't see anybody. 22 MS. SEDESSE: Representative Kenney is 23 here. 24 CHAIRMAN GANNON: Just to open up, I 25 would like to invite Representative George

Kenney just to make a few remarks. He is the prime sponsor of this bill.

REP. KENNEY: Mr. Chairman, I don't want to delay consideration of my bill any further, so I just want to thank you, as Chairman of the Judiciary Committee, and the Committee Members, for considering my legislation. Thank you.

CHAIRMAN GANNON: Thank you, Representative Kenney.

With that, we will call our first witness for today, Charles Kline, Executive Director of the Pennsylvania Lottery.

Welcome, Mr. Kline, and thank you for joining us today.

MR. KLINE: Thank you for inviting us here today. We are here today to provide an historical perspective of Pennsylvania Lottery. As requested, I will limit my remarks to Lottery games in Pennsylvania, as well as the United States.

I would like to begin first by reviewing how we came to be. The government-run lotteries are not new. Their origins can be traced as far back as the Middle Ages.

Lotteries were held in England during the 17 Century to build aqueducts and recover from wars.

In early Colonial America, lotteries flourished. In 1775, lotteries were authorized to raise money for the Colonial Army.

In the 1800s, lotteries helped build colleges like Harvard, Yale and Princeton.

Up to and continuing through the Civil War, lotteries grew in popularity in the United States. However, it all came to an end as widespread fraud and corruption led to the banning of all US lotteries as we entered the 1900s.

It wasn't until 1964 that the citizens of New Hampshire voted to institute what we now refer to as the first modern US lottery.

Today, there are 37 state-run

lotteries, plus the District of Columbia. In

addition, some states have joined forces to form

multi-state lotteries: the most successful being

and most known is Powerball.

Over the past 20 years, lottery games have evolved at a rapid pace. The old passive games -- where players matched preprinted

numbers to the lottery's numbers -- have given way to state-of-the-art computer generated games. A handful of the lotteries have also moved to even faster paced games, like 5-minute Keno and video lottery terminals.

1.5

Today, there are basically five types of games offered in the US. They are:

- * instant scratch off games and break open pull tabs,
 - * three and four digit games,
 - * lotto and cash lotto games,
 - * Keno and fast draw Keno games, and
 - * video lottery terminal games.

In calendar year 1995, US lotteries generated \$33 billion in sales, of that amount 35 percent was transferred to help fund a wide array of government programs.

The Pennsylvania Lottery was established in August of '71. At that time, all Lottery proceeds were dedicated to providing property tax relief for the elderly.

The impetus for the creation of our lottery was basically twofold: first, there was a desire to provide tax relief for the elderly, and secondly, there was a belief that the

Lottery would lead to a reduction in Pennsylvania's illegal numbers activity.

On March 7th of '72, Pennsylvania sold its first ticket. In '75, we added scratch-off games. Two years later, we launched our three digit game, the Daily Number. Our four digit game, Big 4, arrived in 1980. And, in '82, we introduced Lotto. Since then, every game has been a variation of one of these games.

In each of the fiscal years from '74 to '75 through '83 and '84, the Lottery experienced double digit sales increases. During that period, sales went from \$100 million to \$1.2 billion.

By this time, the Lottery was funding property tax and rent rebates, free transit and shared rides, inflation dividends and prescriptions. Programs previously funded in the General Fund were also transferred to the Lottery Fund during that period.

But then starting in '84 - '85, the balance in the Fund began to erode. We were paying out more than we were taking in. To complicate matters, sales leveled off, peaked in '88 - '89, and then declined for three

consecutive years.

At that point, it was clear that actions needed to be taken to maintain and preserve the integrity of the Lottery Fund.

Some of us may recall this period all too well.

Fortunately, we succeeded in restoring solvency to the Fund. Here's how:

- * Programs the were transferred from the General Fund were returned to the General Fund;
- * Programs, like inflation dividend, were discontinued;
- * Co-payments for Shared Ride Program and the PACE programs were increased;
- * The income eligibility limits for the PACE and Property Tax and Rent Rebate programs were frozen;
- * The use of generic drugs was required;
- * The Lottery also took steps to improve its marketing efforts.

Starting in fiscal year '91 and '92, the balance in the Lottery Fund began to improve and today, it is relatively stable. Our efforts to ensure its stability continue.

The

2 Pennsylvania Lottery is all about. 3 Lottery's mission is to sell lottery tickets in a manner consistent with the highest level of 4

1

5

6

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

revenues available for funding programs

7 benefiting older Pennsylvanians. We do this in a socially responsible fashion as befits our

integrity and such a manner as to maximize

Now, let's look briefly at what the

position as a division of state government.

Many parties have a stake in the successful outcome of our operations. include older Pennsylvanians, retailers, players, vendors and suppliers, employees, formal policy makers, and the citizens. addition, many other parties serve as watchdogs. They include the media, auditors, anti-gambling entities, unions, prospective vendors, and suppliers and competitors.

All of our actions at the Lottery are guided by a basic set of principles that have served us well over the years: the value of people, technology, research, service and responsible management.

* We recognize that our success depends greatly on our ability to serve our customers.

1	* We strive to be recognized as an
2	organization of the highest ethical standards.
3	* We strive for our customers'
4	discretionary dollar, not every dollar.
5	Now let's look briefly at the Lottery
6	organization. The Pennsylvania Lottery is not a
7	commission. We are a bureau within the
8	Department of Revenue. I report to the
9	Secretary of Revenue, Bob Judge.
10	The Lottery currently has a staff of
11	185 employees who report to five divisions:
12	Marketing, Games Control, Administration,
13	Security and Budget.
14	Our central office is in Middletown,
15	and we have six field offices. They are located
16	in Philadelphia, Wilkes-Barre, Harrisburg,
17	Clearfield, Pittsburgh and Erie.
18	Our operating budget is about \$50
19	million, which includes advertising. The
20	Lottery also relies heavily on the services of
21	four major vendors to provide advertising,
22	instant ticket printing, on-line hardware and
23	software support and ticket deliveries.
24	We currently offer six games in a wide

variety of instant tickets. Our on-line games

include the Daily Number and Big 4, Wild Card Lotto, Keystone Jackpot and Cash 5. Our instant tickets include such games as Bonus Bingo, Win \$1,000 a Week for Life.

All of the on-line gamess sell for \$1.

The cost of our instant games range between \$1

and \$5.

Today, our retail network consists of 4360 on-line retailers and 2905 instant only retailers. One-half of our entire retail network is located in the Pittsburgh and Philadelphia areas.

There is one on-line terminal for every 2700 Pennsylvanians, and one every 10 square miles. In Philadelphia, there is one terminal every 2 miles. In Clearfield, there is one every 40 miles.

We view our retailers as our business partners. They represent the front line of our operations. This year, they will earn more than \$80 million in commissions and bonuses for selling and displaying our products.

The average lottery player is 43 years old, married, has at least a high school education, is employed and has a household

income in excess of \$30,000. The main reason that he plays is to win.

Pennsylvania is the only state in the nation that targets all of its lottery proceeds to older Pennsylvanians.

The Pennsylvania Lottery raises the money for these programs. We do not administer the programs. Here is a list of some of the programs that we fund:

- * PACE or the co-pay prescription drug program. Under PACE, eligible persons pay only a small portion of their prescription cost.
- * Property Tax and Rent Rebates. Here, eligible older Pennsylvanians qualify for grants.
- * Free and reduced fare and mass transit rides during non-peak hours on holidays and weekends.
- * Shared Rides, where the older Pennsylvanians pay a portion of the fare.
- * Area Agency on Aging Programs, including in-home care, senior citizen activities and home delivered meals.

Again, if you would like more details on these programs, I suggest you contact those

agencies that administer them, or I will be happy to provide the information to you.

This fiscal year, for the first time ever, our sales will exceed \$1.6 billion, placing us approximately 6th in the overall sales in the US. About 54 percent of our total sales will come from our two daily numbers' games: the Big Four and the Daily Number. The remaining sales will be split equally between our instant games and our lotto-style games.

Where does each lottery sales dollar go? The answer to this question may help to explain how we differ from other forms of gambling.

- * On average, 50 cents of each dollar is returned to the players in the form of prizes.
 - * 40 cents goes to programs.
- * 7 cents goes to retailers and vendors who print and sell tickets.
- * The Lottery operates on 3 cents of each dollar, which makes us one of the most efficiently run lotteries in the nation.

I would like to conclude my remarks by making a few general comments concerning the

Lottery's role in the current gaming environment.

We pass no judgment on whether or not gambling should be expanded in Pennsylvania, but we think it is essential that our Lottery be represented in such discussions. That is why we are grateful that you have invited us here today.

Although we have much in common with the parimutuel industry in Pennsylvania and we stand together on many issues, it is important to note that lotteries are fundamentally different from casinos and to a lesser extent parimutuels. Let me first list some of the ways of what we have in common:

- * We are all heavily regulated.
- * We have all achieved a high degree of public trust.
- * We all raise revenues for public programs.
- * We would all like to think that our games are entertaining.

Now, more importantly, here is how we differ:

* Casinos and Pari-mutuels are

privately owned. We are not. We are a public entity.

- * Casinos and parimutuels are regulated from outside. We are charged with the responsibility of regulating our own games, and are audited from a host of outside auditors.
- * The pace of casino games is fast.

 Wagering on parimutuel games occurs at a slower pace. Our games, with the exception of our instant games, are drawn just once a day. The pace of our games is slow.
- * Finally, all of our arguments for existense are economically based. Casino's argument goes like this: jobs, economic development and revenues. Pari-mutuel's argument is primarily jobs and economic development; tax revenues are not at the top of their list here in Pennsylvania. Our argument is primarily revenues. We generate funds for programs that benefit older Pennsylvanians.

Pennsylvanians can be especiallly proud of their lottery. Since its inception in 1972, the Lottery has generated more than \$9 billion in benefits for older Pennsylvanians.

The Pennsylvania Lottery is working in

our communities, reducing the high cost of prescription drugs, providing reduced fare and free public transportation, easing the burden on homeowners and renters and supporting local senior citizen centers.

The Pennsylvania Lottery is also working to maintain its reputation as one of the most efficiently run organizations in the nation. Last fiscal year, we returned 97 cents of each sales dollar to the community in the form of benefits, prizes and commissions.

We have had our fair share of setbacks over the year, but for the most part the Lottery has been a solid success.

As we enter our 25th year -- our silver anniversary year -- we are faced with many challenges. How do we continue to grow sales in a responsible fashion? What role will we play in the expanding gaming environment? How will we meet the growing needs of our older Pennsylvanians who depend on the Lottery to maintain their quality of life? How will we respond to the ever-changing marketplace?

Whatever the challenges, be assured that the Lottery is committed to face the future

with confidence and integrity. 1 2 Thank you. 3 CHAIRMAN GANNON: Thank you very much, Mr. Kline. 4 We have been joined by Representative 5 Ron Raymond of Delaware County. 6 Now I would like to entertain 7 8 questions. 9 Representative Birmelin. 10 REP. BIRMELIN: No. 11 CHAIRMAN GANNON: Representative 12 Boscola. 13 REP. BOSCOLA: Thank you for being 14 I know you said that in the fiscal year, here. 15 the first time, your sales exceeded 1.6 million. 16 Can you tell me why that has occurred? Is this 17 going to be a trend? And then if we expand 18 gaming, will that hurt the Lottery system at 19 all? What are your feelings? 20 MR. KLINE: Well, 1.6 billion, over the 21 past 4 years, we have taken steps to improve our 22 marketing efforts here. You have seen instant 23 ticket vending machines, in the ways of broadening our distribution. You have seen the 24

introduction of new games. Within the

25

traditional framework. We hadn't moved into

Keno or the video lottery terminals, so we have

done it all within the existing framework, it

has been an extension of our existing product.

As far as what the expansion of

gambling effect will have on lottery sales, we

gambling effect will have on lottery sales, we are not at the point yet to determine whether or not if any negative impact there might be.

However, there are two schools of thought on the issue. One is that the pie is so big that it will not affect our sales. The other school of thought is that the pie is only so big and that any slice of the pie taken will benefit ourselves. We are not opposed to the expansion of gambling; we simply want assurances that our interests are protected, and we wanted to take some studies to determine, once we find out what direction we are moving in, whether or not there will be any effect on our sales.

REP. BOSCOLA: Thank you.

CHAIRMAN GANNON: Representative Manderino.

REP. MANDERINO: Thank you, Mr. Chairman.

Chuck, I don't want to make an

me just ask some basic questions. Video lottery terminal games, which is something that you say other state lotteries are offering and that you just mentioned again in your answer to Representative Boscola, explain to me what those are.

1.5

MR. KLINE: Well, video lottery games, some of these states have placed the responsibility for running those games under the Lottery's jurisdiction. They are primarily games like video slots, but they are, sometimes they are loaded on an on-line system or they are typed directly into the central system either through dialoges or are on-line continually and are monitored to themselves. They are like slot machines, but they are video instead of the wheels.

REP. MANDERINO: Okay. So it is fair to say that that's a -- what do you call it the faster paced game than anything we offer in Pennsylvania?

MR. KLINE: That's correct.

REP. MANDERINO: And some states that are offering that, are they regulating that as a

private industry or are they operating that as a state revenue --

MR. KLINE: They are all, they are all generating revenues for the state.

REP. MANDERINO: I am sorry. Like our Pennsylvania State Lottery, which is a state entity?

MR. KLINE: No, they divide the revenues, usually up amongst the owners, whether they are tavern owners or restaurants or bar owners. Usually the equipment, the providers receive a piece of the revenues and then the remainder goes to the states. The states are charged with regulating and overseeing the programs.

REP. MANDERINO: There is one on-line terminal for every 2,775 Pennsylvanians. Do you have a figure on average transactions per terminal?

MR. KLINE: A average on-line terminal will do about \$6,000 a week in sales of which the retailer will receive about 5 percent in commissions. We have one of the lowest number of on-line retailers per capita of any lottery in the country. We have gone to great lengths,

in Pennsylvania, to protect and preserve our retailers' desires to promote our products, so as such, we don't have as many terminals as other states.

1.5

REP. MANDERINO: And half of the network being either in Pittsburgh and Philadelphia, is that a demand based --

MR. KLINE: It is population driven.

REP. MANDERINO: Okay. Is the Lottery at a point now with the location or the number of terminals and the amount of revenue that each one, on average, generates, that it is at capacity, under capacity or over capacity, or is that not a question you can answer?

MR. KLINE: Well, it is a good issue.

It is one of the more difficult challenges we face, trying to reach the balance between expansion of our retail network and preserving our existing retail network to desire to promote our products. We are very near the bottom of the list in the numbers of terminals per capita in the Lottery in the state. So it is one area that we are moving to expand at a slow rate and not nearly at the rate that some other states will expand. So we believe that there is some

potential for growth in the expansion of our existing retail network.

We also have moved into areas like instant ticket vending machines. They are going into non-traditional locations, where they are placed at the exit of heavy traffic areas like supermarkets, where we didn't have a big presence in in many areas of the state. Some areas of the state, we have a higher presence in supermarkets. Because of the traffic exiting and entering the store, they have done extremely well for us because they are impulse purchases.

REP. MANDERINO: And does the Pennsylvania Lottery keep any statistical, anecdotal or other kind of follow up in specific cases of people who play the Lottery and/or win the Lottery and what happens with them, what they do with their winnings, or anything like that?

MR. KLINE: Oh, sure. I mean, we have a history of all of the winners. Occasionally, there will be some articles. Oprah Winfrey just had a segment on where she had past Lottery winners on, and they called us and asked us for names of people in Pennsylvania. We have a

1 couple of people in Pennsylvania. 2 Unfortunately, the one person lost all of his money. He won \$17 million. So he even showed 3 up on all the national shows. But we do have a 4 follow up of past Lottery winners, the vast 5 majority of which are still doing very well. 6 REP. MANDERINO: 7 Thank you. Thank you, Mr. Chairman. 8 9 CHAIRMAN GANNON: Thank you, 10 Representative Manderino. Representative Horsey. 11 12 REP. HORSEY: No. 13 CHAIRMAN GANNON: Representative 14 Masland. Thank you, Mr. Chairman. 15 REP. MASLAND: 16 Mr. Kline, in your testimony you talk 17 about the average Lottery player being a 43 year old married individual, etc. I imagine you have 18 19 done some surveys in order to determine that, is 20 that correct? 21 MR. KLINE: That is correct. 22 REP. MASLAND: Have you thought about 23 doing any surveys to determine what impact the 24 expansion of gaming -- river boat gambling, if

you will -- would have on your lottery? And if

25

you haven't done any, I think you probably should.

MR. KLINE: Yes, we have probed in those surveys to try to determine whether our players are playing other games and whether they would transfer some of their play to other games.

A couple areas: when the Windsor,
Ontario opened up the casino; in Michigan, we
looked at some areas there, in their daily
number game, in counties surrounding that
casino, daily number game play decrease; in
South Dakota, they had video lottery terminals
that they put in place and their instant tickets
sales decreased. The Legislature then repealed
the law and instant ticket sales increased. The
Legislature came back and put the law back in
and the instant ticket sales decreased again.

So, I mean, there are cases out there, there are 37 other states that have lotteries, and so the beauty of that is they are all operating within the little test markets so there is information that we can ascertain through a national search of other areas also. So there have been movements in sales. Whether

or not casinos, for example, would affect our sales, it would most likely occur maybe in those areas, maybe around the daily number game play. We happen to be a daily numbers driven state. But outside of that area, we really haven't seen any of that.

1.1

1.8

REP. MASLAND: I think you talked about how you are basically a slow type of game as compared to those that are fast and I didn't know if you had investigated whether or not the people who are your customers now would be more attracted to a fast as opposed to a slow game.

MR. KLINE: Well, one of the things that we found: we ran a bingo ticket, a scratch bingo ticket, an instant ticket that takes 10 minutes to play, and we found tremendous success with that ticket because we took gamblers who were bingo players and brought them into the Lottery product, and they had never been in the Lottery before, so we moved people who were playing bingo over to our product and our sales, it moved up a notch, in the state sales, since we introduced that game. So I think that theory may be able to be placed in reverse, that you may see some people moving over.

1 But, again, I go back to the two 2 schools of thought on how big the pie is, and 3 really don't have enough data collected to make 4 any types of conclusions. REP. MASLAND: Well, that is something 5 I am sure that maybe we can get one of our state 6 universities to look into it and do some 7 8 analyses. 9 My personal opinion is that the pie is 10 only so big. I think when you are talking about 11 discretionary income, people only have so much 12 to spend on discretionary items, whether it is 13 gambling or restaurants or whatever they desire 14 to spend their money on and that is limited and 15 at some point, you are going to be impacted if 16 there is going to be an expansion. 17 Thank you. 18 MR. KLINE: Thank you. 19 CHAIRMAN GANNON: Thank you, 20 representative Masland. 21 Representative Maitland. 22 REP. MAITLAND: Yes, thank you, Mr. 23 Chairman. 24 Mr. Kline, do you ever run into people

that have a gambling problem with the

25

Pennsylvania Lottery?

MR. KLINE: Personally, I have been there for 4 years and I haven't, but that's not to say that there are not people with gambling problems that play the Lottery. Studies have shown that compulsive gamblers are 2 to 6 percent of the population, I think, falls into that gambler range.

We have, through our game design, we address the problem. Because of the pace of our game is so slow, that you will see less compulsive gamblers playing lottery type games than any other types of games. You know, I am not going to sit here and say it. Because we can go out and probably find a number of people that are playing on the Lottery more than what they should be playing, but because they have to wait for the drawing once a day, the pace is so slow that the play is not as bad as it may be on other games.

REP. MAITLAND: Do you have anything in place to help a problem gambler, fund any program or do you have any educational effort?

MR. KLINE: No, we don't. Again, we have addressed, for the past 25 years, we have

addressed that problem by creating games that are slower paced, that don't fall into the types of hardcore gambling games that other games do.

REP. MAITLAND: Thank you.

CHAIRMAN GANNON: Thank you, Representative Maitland.

1.1

Representative Schuler.

REP. SCHULER: Thank you, Mr. Chairman.

On page three, Mr. Kline, at the bottom

of the last line, you say relatively stable.

Could you explain that to me? What does that

mean? Are we in trouble, are we doing all right

or what does this mean?

MR. KLINE: Well, I struggled with what to say there.

If the fund is supporting programs right now, I say relatively stable. Our lottery games, our game sales, are pretty stable now, because we aren't as dependent upon large jackpot that we were in the past to drive sales. Our games are more daily numbers driven, our instant ticket product has improved which is a much more stable product. So on the revenue generating side, our product is more stable than it was before when you project a, you know, a

3 percent, maybe, growth rate out into the future.

On the program side, however, with all of the programs that we have, with a growing elderly population, potential for increasing income eligibility limits with the potential for prescription drugs increasing, that makes it, that throws in another variable on the stability of the Lottery fund. We don't have —— I mean, we aren't projecting revenues to go zipping off like they did before and program costs staying at one level and that's why I used the word relatively stable.

REP. SCHULER: In other words, we are just breaking even or --

MR. KLINE: Yes, currently. We are keeping pace with the program costs.

REP. SCHULER: All right. That leads me then to, you know, I am sort of like the other people in this, I think there is only X number of dollars that people are going to spend for gambling. It would seem to me that if gambling is extended, you are really going to have to do some marketing, which you are doing right now, you said.

_

Let me ask you another question. Close to my border, there was a small track betting parlor. And, in Delaware, more specifically Delaware Park, had to go to slot machines to make it. Has that had any impact on the Lottery of that section in Pennsylvania, that you know of?

MR. KLINE: We haven't measured it in that area of the state.

In the past, when other lotteries would come on-line -- Pennsylvania was one of the first lotteries to come on-line, but when the bordering states came on-line, we saw the drop, we saw the rate of increase not as great as it probably would have been because we were in such a rapidly increasing environment then, it was almost, didn't have any affect on it. We haven't gone to the Delaware area and measured whether or not we are seeing a transfer of lottery play down to the race track.

REP. SCHULER: How about with regards to: have you made any studies with regards to off-track betting and how it impacted the local community in regards to the Lottery?

MR. KLINE: No, we haven't looked at

1 that either. 2 In the areas in which we establish 3 off-track betting parlors, we haven't looked at 4 it. However, sales during that period that we 5 put those in place, it did improve for us, so. 6 REP. SCHULER: What was that again? 7 MR. KLINE: During the period in which 8 we started placing the off-track betting 9 facilities, Lottery sales began to improve. So 10 if we would have looked at it -- They didn't 11 lead to a reduction in Lottery sales. If we 12 would looked at it, we would have to look at 13 whether or not they slowed the rate of the 14 increase. 15 REP. SCHULER: Okay. That's all the 16 questions I have. Thank you. 17 CHAIRMAN GANNON: Thank you, 18 Representative Schuler. 19 Representative Raymond. 20 REP. RAYMOND: No questions. 21 CHAIRMAN GANNON: Representative 22 Caltagirone. 23 REP. CALTAGIRONE: Thank you, Mr. 24 Chairman.

Just a couple of quick questions. And

25

you may not have this information available and you may have to see if there are some other states that might be able to provide this kind of information and if you could, in turn, then provide that information to the Committee because I know you would have access to the other lottery states.

1

2

3

5

6

7

8

9

10

11

12

13

14

1.5

16

17

18

19

20

21

22

23

24

25

First of all, I am curious to find out the number of Pennsylvanians that leave Pennsylvania, almost on an hourly basis, that go to the casinos in New Jersey to gamble. Has anybody ever acquired information on approximately how many Pennsylvanians leave this state by how much money they may be wagering in Atlantic City, number one, or possibly even Las I would be interested in that and I am sure the Committee would be interested in it. Because it appears to me that we have a tremendous number of busses that go on bus tours that leave this state and dump an awful lot of money down in Atlantic City and I am wondering if you ever had the opportunity to access information through the Lottery or any other sources, and I am sure that that's been done somewhere, somehow.

MR. KLINE: Yes, I think it probably has been, but I haven't seen it. I think another area that you may get, you may get the casino industry to provide it to you because I am sure that they are looking at where their players are coming from. You may be able to go to the casino industry in New Jersey and you may be able to get that information from them if they are willing to share it with you.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

REP. CALTAGIRONE: That information that is critical, I think, to prove a point also about our Pennsylvania Lottery, in that if they are doing that now -- and I understand where you are coming from about the potential impact that may have on the Pennsylvania Lottery -- but if we had the kind of numbers that I think we had and the kind of money that is leaving the state now and it is not impacting on the Pennsylvania Lottery, I don't know how the case can be made that with any additional times of gambling whether it is that or whether it is something else that it would have a dramatic impact and would cause the Lottery to fall into serious trouble. I am just curious as to how that might play out.

The second part of that is also the studies from other states, you alluded to that earlier, where other states have had lotteries that have gone into different types of additional forms of gambling. There are only 37 states, I am sure that they have made some of these switches and I am curious what their experiences might have been. You alluded to a couple of examples. I wonder if there are any studies or particular information that you may also be able to provide this Committee with.

Q

MR. KLINE: Yes, the information in that area is real thin, but we try to accumulate it. Most of what you have seen has been done by the gaming industry. And I have attended a few conferences where presentations have been made, and that's where I am getting the information in Michigan and the information in South Dakota, those two cases, and I have that information which I will share with you.

REP. CALTAGIRONE: Yes, I would be particularly interested in other sources of information other than from the gaming industry because people would say that might be a little skewed. If there were universities or other

independent organizations that may have 1 2 conducted some studies, I think that kind of 3 information would be extremely helpful. 4 you. Thank you, Mr. Chairman. 5 CHAIRMAN GANNON: 6 Thank you, 7 Representative Caltagirone. I want to first commend the 8 9 Pennsylvania Lottery for the fine job that it 10 does for the citizens in the Commonwealth of 11 Pennsylvania, and I want to thank you for taking 12 time to be with us today and offer your 13 testimony and take questions from the Committee. 14 Thank you, Mr. Kline. 15 MR. KLINE: Thank you. CHAIRMAN GANNON: Our next witness is 16 17 Mr. Michael Navin, Esquire, Professor of Law, 18 the Dickinson Law School. 19 CHAIRMAN GANNON: Thank you, Mr. Navin. 20 You may proceed. 21 MR. NAVIN: Good morning, Mr. Chairman, and Mr. Masland, my representative, and Members 22 23 of the Committee. I want to thank you for this 24 opportunity to offer assistance as you begin

hearings on House Bill 2308, Session of 1996.

hope these comments provide direction and focus for your inquiries.

My purpose is to provide background about the historical and legal aspects of gambling. I have not examined House Bill 2308 in more than a cursory manner and none of my comments relate to that proposed legislation.

Neither should any inference be drawn that my comments represent a personal opinion about the historical or legal and moral aspects of gambling. But in order to provide you with what I hope is useful information, I must necessarily refer to arguments, both pro and con, that have been offered concerning gambling.

I could begin with a brief historical sketch of gambling.

It appears to be a pastime about as old as mankind. It also appears to have been controversial for just about as long. Our word gambling derives from a Middle English word, gamen, which means to amuse oneself. But, of course, gambling is more than a game or amusement. It is an activity which, in locales such as Nevada, constitutes both major business undertaking and a subject of extensive public

regulation. Among individuals, it is the subject of ardent support and fierce disdain. Historically, it would appear that few person or cultures are neutral where gambling is concerned.

It is also clear that measured in terms of public and private opinion, gambling has experienced cycles of acceptance and probibition. There do not seem to be extended periods of time where one can find gambling continuously to be either widely accepted or condemned. This is particularly true in the United States. Therefore, it seems reasonable to proceed on an assumption that no argument, which supports the unmitigated acceptance of gambling by a culture is likely to long hold sway. Equally true is the assumption that neither would a contrary argument to eradicate it from the public consciousness be expected to prevail for long.

On the one hand, from the middle of the 18th Century until the Civil War, it was common to find state sanctioned lotteries authorized to provide funding for praiseworthy civic kinds of projects; the kinds of projects that it would be

common for us today to think of as appropriately funded from general tax revenues. These projects included establishing or improving institutions the likes of Harvard and Princeton Universities, as well as the construction and maintenance of roads, lighthouses, hospitals and jails. One reason for the prevalence of these lotteries was the absence of an effective government to levy and collect taxes. inherent allure of lotteries made them a workable method to raise funds for worthy purposes. To this day, because gambling, including lotteries, constitutes taxation only upon those who voluntarily choose to participate, it can be an effective revenue raiser for an authority unwilling or unable to impose taxes.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

On the other hand, even though there was a long period of widespread acceptance for the lotteries, by the early 1800s a general disaffection developed and, from the middle of the 19th Century until the middle of the 20th Century, lotteries were generally prohibited in the United States. One notable exception during this time was a brief revival after the Civil

War when many states turned to lotteries to raise funds. The infamous Louisiana Lottery, known imcomplimentary as The Serpent, operated from 1868 until it was ended by federal action in 1890. Despite obvious and widespread corruption, The Serpent persisted because the Louisiana state government couldn't wean itself from its revenues, more than 90 percent of which flowed from out-of-state sources. In fact, not until the federal government acted in 1890 to bar the use of the mails and other instrumentalities of interstate commerce to facilitate the running of any lotteries, did it cease operating. This congressional action, coupled with the US Supreme Court's reaffirmance of the states' police power to regulate gambling, effectively eliminated the states' use of lotteries until their revival in the 1960s.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

The forces which drive these cycles seem to be related to humankind's love of gambling and our ability to forget just why it was that we previously prohibited certain kinds of behavior. An illustration of this phenomenon not related to gambling was the banking fiasco of the depression era. The New Deal enacted

strict banking regulation which served amazingly well until the deregulation of the 1980s. followed predictably was the Savings and Loan fiasco. Another force behind this cyclical behavior seems to be a failure to realize that even legalized gambling has a limited ability to produce revenue. When Nevada was the only US destination where gambling was permitted, it thrived and became a Mecca for vacationers seeking the diversion of gambling. Not wanting to miss out on a good thing, more and more states have added to the range of gambling activities they will permit. To this point, Atlantic City, New Jersey, for example, has yet to prove the revenue raising success that state hoped it would become. Eventually, as more and more gambling is permitted, there will come a time when it produces insufficient revenue to support all of the activities dependent upon it. It seems likely the disenchantment will then increase and gambling can be expected to enter a period of relative disfavor.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

Considering all of these factors, it may be easy to explain why gambling generates cycles of increased interest followed by

decreased interest and so forth and so on. long periods of time, the arguments against gambling consistently depend and on an appeal to notions of efficiently and productively using time and property. The perception that gambling fails to promote these values, when coupled with a fear of corruption that is so often associated with organized gambling activities. contributes to viewing it as evil in the minds of its opponents. But people love to gamble whether it is legal or not. So the long-term arguments in support of gambling depend on recognizing that gambling occurs whether it is prohibitive or not and that, therefore, society should act to ensure the proper conduct of gambling while at the same time benefiting by taxing it. After all, proponents say, it is nearly impossible to collect significant revenue from gamblers while it is an illegal activity. Depending on the length of our collective memories, these arguments ebb and flow producing periods of relative prohibition followed by periods of permitted, but regulated and taxed, gambling. One comes sort of to expect that these cycles are a persistent feature of the

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

legal and cultural landscape.

A very brief sketch of the legal considerations regarding gambling.

Gambling is a business and, for the most part, the law of business is the law of contracts, which I teach. In a laissez faire system such as ours, individuals can make whatever contracts they wish and be secure in knowing that courts will enforce those obligations the parties have created. This produces a predictable stability which is an important factor in promoting economic growth.

Of course, courts will not enforce contracts that are in themselves destructive of an ordered society as so-called the unlawful contracts are often described. But to the say that an unlawful contract is unenforceable provides a little insight as to which contracts are lawful and which are not. Some cases are easy as, for example, where one agrees to murder another person for a fee, even if the murder is committed and cannot therefore be prevented, no court will order the solicitor to pay the killer. Equally easy is the case of a robber who expects to split the proceeds of a robbery

50-50 and who, upon discovering that there really is no honor among thieves, sues her accomplice for the agreed share. Courts will refuse to aid her as well. But unlawfulness is a characteristic of contracts that exist on a sliding scale rather than in an all or nothing fashion. So a difficult case is whether a contract to pay an agent a commission upon the placing of certain business can be enforced when it is discovered that the agent placed the business by paying a bribe. No one wants to encourage bribery, but it is hard to see why the person who benefited from the placing of the business by the agent's bribe should not have to pay what he agreed. This is especially true where he had no knowledge that a bribe would be made because there really are two separate contracts present only one of which is unlawful. If no payment is required, one person reaps the windfall, but requiring the payment to be paid has the effect of rewarding the person who made the bribe and causes one unlawful contract to contaminate a lawful one. The right way to decide such a case is difficult to see at best.

1

2

3

4

5

6

7

8

g

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25 Traditionally, when gambling has been

generally prohibited, contracts that are classed as being wagers are refused enforcement. This may seem intuitively correct, but isn't necessarily so. For example, suppose that A makes a wager with B on a horse race where betting on horses is illegal. A is the stake holder. If B's horse loses, A merely keeps the payment, the money, and the illegal gambling remains hidden. If B sues to get his money back because the gambling contract is illegal, most courts will refuse to help B for the very reason that the contract is illegal. However, by refusing to make A return the bet to B, the effect is to condone the wager. Now, suppose the same facts except that B's horse wins. If A pays B what he has agreed to pay, no one is the But suppose A refuses to pay off on the wiser. bet with B. If B sues A to force him to pay, courts will refuse to help because if they do they will be enforcing an illegal gambling contract. Of course, if they don't order A to make good on his promise, the effect is to not only condone the gambling contract, but to condone A's faithless conduct as well. Courts are forced into positions in some cases where

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

they are damned if they do enforce the agreement and damned if they do not.

What sophisticated gamblers playing the legal system should do is make sure they hold the wager until the outcome is determined. If they win, they keep the money. If they lose, they refuse to pay and there is nothing the other party can legally do about it. Of course, one consequence of refusing to enforce agreements in court is to encourage persons to engage in extra legal self-help which may involve violence or threats of violence. It is clear that the fear of violence is often a factor which leads to gambling being legitimized so courts can act to discourage the violence from occurring.

Even when there is general acceptance that all gambling is not considered evil, contract cases involving gambling are still hard to decide. Even when wagering is legal, there are cases where courts are torn. Examples include cases involving casinos where either an intoxicated or addicted gambler loses huge sums of money. As mentioned above, it is better strategy for the casino to be the stake holder

but, whether the casino is suing to recover on credit the gambler pledged or whether the gambler is suing to recover from the casino, the decisions are very difficult to reach. Some have favored the gamblers because it is thought that the casinos have greatly overreached and abused their patrons. Other cases favor the casinos because the possibility of losing even a large sum of money is an inherent risk of gambling. Gambling creates problems for the legal system no matter what and legalizing gambling does not make them go away.

Finally, there are many kinds of contracts which look like wagers and which, if some or all wagering contracts are illegal, may prove difficult to decide whether to enforce and, if enforced, hard to explain.

Traditionally, a major class of these is insurance. No matter how it is analyzed, insurance is a form of gambling. It is in most ways merely a parimutual type of arrangement.

Even in times where almost all wagering is prohibited, however, insurance contracts are routinely allowed because there are readily discernible benefits that flow from the risk

allocation effects of insurance agreements. has always seemed to me that the root of understanding why gambling has such a checkered history in the law is the difference between a pure wager which produces no direct societal benefits and an arrangment such as insurance which, although containing a significant wagering element, nevertheless produces direct economic benefits for society. Another group of difficult-to-explain contracts involves major market activities such as commodities futures trading which, again, is best understood as the making of wagers. Nevertheless, commodities futures trading, indeed the entire financial market apparatus, is permitted and encouraged to operate and contracts it generates are routinely enforced with no real thought given to their gambling aspects. Despite the benefits of insurance and organized financial markets, however, permitting them creates genuine philosophical and analytical problems because it becomes necessary to concede that wagering itself is not bad. Once this step is taken, we return to the basic dilemma which is, if not all gambling is bad then how do we decide what we

1

2

3

4

5

6

7

8

9

10

11

12

13

14

1.5

16

17

18

19

20

21

22

23

24

will tolerate and what we will condemn.

I thank you for your attention and I hope this brief outline produces some guidances in making your inquiry.

There are some references at the end which I think you might find of help about these questions.

CHAIRMAN GANNON: Thank you, Mr. Navin.
Representative Birmelin.

REP. BIRMELIN: Thank you, Mr. Chairman.

Just a couple of quick comments and questions for you. You are a Professor of Law, I see from the title they have given you on the agenda, and you did this background study so I am assuming that this may be a new area of interest to you other than the law of contracts, is that true?

MR. NAVIN: Well, Representative, I have taught contracts, I teach insurance, and I have taught business, including securities regulations, so the relation between traditional concepts of gaming and legal aspects has long been an interest to me.

REP. BIRMELIN: I was struck by the

language that you used on pages four and five.

On five, you referred to talking about why we wouldn't pay a killer, who had a contract to kill someone, why we would not pay a robber in a 50-50 agreement with another robber and why we would fail to pay a bribe when someone may have contracted to do that.

And then in page four when you talked about in your second paragraph approximately a third of the way down, you said, the perception that gambling fails to promote these values, which you listed ahead of that notions of efficiently and productively using time and property, the perception that gambling fails to promote these values, when coupled with a fear of the corruption that is so often associated with gambling activities, contributes to viewing it as evil in the minds of its opponents, my question to you is: is not the act of gambling itself considered to be evil or amoral restitution (inaudible)?

You seem to have scurried around that but not have said that directly. Do you believe that there are some people who feel that the act itself is immoral?

MR. NAVIN: Without a doubt,
Representative, on the grounds of Biblical
authority. Some people in some religious groups
will simply decide that this kind of activity is
wrong and should be prohibited.

REP. BIRMELIN: Do you know on what basis they would do that?

MR. NAVIN: I do not. I could not cite the scripture on that basis.

REP. BIRMELIN: I am only suggesting to you — and there are those who would think that it is wrong based on the Commandment: Thou shalt not covet thy neighbor's things (the Ninth Commandment) and go down over a long list and one of them that may be considered is the neighbor's wealth in the form of covetousness and then to covet one another's money by gaming them for it, putting their's up against mine and hoping I get their's and they don't get mine.

MR. NAVIN: All right.

REP. BIRMELIN: Do you have any indication as to what percentage of people you think in the general public would say, yeah, I think gambling in and of itself is wrong, there are other reasons why it is wrong — and we have

listed some of those -- but that in and of itself that gambling is wrong, could you put a handle on that for me?

MR. NAVIN: I really could not on the basis of what proportion of the population. guess is it has got to be significant. if you look at the way in which gambling comes and goes, it does appear to have a very cyclical kind of acceptance that is up now and down later. And my underlying hunch is that what you are seeing is probably groups within the population, say 30 percent, really think gambling is terrible, 30 percent really think gambling is just fine and 30 to 40 percent or so have their doubts and then over time, there are kind of the undecideds in your basic poll. the undecideds look at the advantages that come from allowing and regulating and taxing gambling, then we permit it. Then after a while, it appears that it is discovered that maybe it isn't such a great idea after all and the undecided group moves off the other way. And it is clearly a significant proportion that I don't know that I could quantify.

REP. BIRMELIN: Yes, I don't know

25

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

whether I could quantify it either.

One other area that I am a little bit concerned about -- and I think Representative Maitland touched on it briefly; however, your presentation didn't really do that -- and, that is, for those who believe that gambling itself, gambling is an immoral activity, they frequently point to the results of those who cannot control that habit, those who fall into the category of compulsive gambler, I suppose, and who put themselves and their families at jeopardy.

I don't know if I should mention this or not, but a fellow legislator just told me this morning that one of the relatives of that legislator has spent themselves into a form of poverty, in the process of doing so. And I don't think that's an unusual circumstance. I don't think that is unusual at all. Personally, I have seen people in my office, as a legislator in the past 12 years that I have been there, who come in and they are looking for jobs and who are looking for assistance in some other things and then I, you know, a week or so later, see them buying, 10, 15, 20 dollars worth of Lottery tickets, and these are probably the people who

are least can afford to do that.

And I wonder if in your study you have either seen statistics or have done any research and can comment on what you see as the logical conclusion of what someone believed to be the immoral act by the results of its devastation on some of the people who participate in that activity.

MR. NAVIN: That is a very difficult question to address. Again, I cannot provide you with specific kinds of data to back up.

REP. BIRMELIN: It is probably the kind of question you would ask your law students.

MR. NAVIN: Well, yes. See, I ask law students questions that I don't even know the answers to just to see what they say and I suspect that you may have just done the same thing.

REP. BIRMELIN: Well, I am not ...

MR. NAVIN: Let me try to explain. I think it is a fair question. I think it is a fair question for you to ask.

Part of the problem that you are now grappling with and that I think the Legislature has to grapple with in dealing with the proposed

bill like 2308, it really deals with any activity that people can engage in which may produce harm to some.

I mean we have the -- but, to me, this is my characterization -- the ludicrous situation of the federal government subsidizing tobacco growers while at the same time paying huge sums of money in the form of benefits to people who have, in my view, clearly damaged their health as the result of smoking. And the problem -- And also, you can go back and look at the Homestead Act and prohibition and the rest of them. I mean, a lot of people believe that the consumption of alcohol is evil. The Koran, for example, would support that.

that something is evil is compounded when it turns out that, one, there are large numbers of other groups of people who don't share that belief; and, two, despite all of our efforts in the past to eradicate something, we have been sorely ineffective in doing that. And the prohibition era again comes to mind.

So that even if it is true that people gamble compulsively -- and I believe that they

do and I believe, I listened to the previous witness who, I think has clearly more expertise in the numbers, it was 2 to 6 percent, I believe he said that are probably compulsive gamblers, percent of the population — even if you don't allow gambling legally, people still gamble.

When I was high school student in a different state than this, I could play the numbers game, as a 16 year old, illegally, and I used to get 750 to 1. And then the state, the State of Connecticut, legalized the Lottery. The best you could get was 500 to 1. So the illegal bookmakers cheered, reset their odds at 600 to 1 and continued to run the games.

I mean it's -- My response to you is, if you want my personal opinion, I don't gamble. I would say try not to. And sometimes I have to drive on 81 when it is slippery out there. But Representative Masland knows about this coming from Carlisle.

But the fact of the matter is, what my studies have shown me is that whether it is good or bad, whether it is morally good or bad, whether it is legal or illegal, gambling is something that a large proportion of our

population does and so the dilemma for society is to try to figure out, I would submit, how to minimize the effects of this while at the same time maximizing the benefit to society. So I would like to be as forthcoming as I can.

I suspect that it creates untold devastation. So do cigarettes, so does alcohol and so do other forms of drugs. For example, with contraband. And we also have with certain kinds of drug addiction problems, methadone type maintenance programs which appear to have some very beneficial effects to enable people to help themselves out of a terrible problem they get in, when they become addicted to this stuff.

REP. BIRMELIN: I thank you for your answer and just as an editorial note, I would sort of echo what you said in relation to the subsidizing of agricultural products which we in turn know that are devastating to the health of people. There are many who would abdicate that, you know, it is all right for the state to propose and promote gambling as long as we have a little program off to the side and you save some of the money to deal with those who have become compulsive gamblers even though we have

promoted it on the other hand. And I think it is sort of a house divided against itself when the government is promoting one thing that they know they are creating problems for our people in another area and then have to deal with those problems.

It was a little bit amusing to me, I was in Florida recently and I was driving around and I noticed in the taxicabs, they have these signs that they put on the roof of the taxicabs and it says are you a compulsive gambler, call 1-800 and so forth for help and then underneath it, it had Florida Lottery Commission as the sponsor of the ad. So talk about schizophrenia. I think that's what we have here.

And I appreciate your coming in for the testimony.

MR. NAVIN: Thank you.

REP. BIRMELIN: And Representative

Masland will take care of those roads for you in
the future, I am sure.

MR. NAVIN: I know that he will. I have confidence in my representative.

CHAIRMAN GANNON: Thank you,

Representative Birmelin. We have been joined by

Representative Harold James from Philadelphia and also I believe Representative O'Brien and Representative Lawless are also here somewhere in the audience, I think.

Representative Boscola.

1

2

3

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

REP. BOSCOLA: Thank you, Professor. You came here today -- and I really wasn't going to ask you a question after I listened to your testimony, but Representative Birmelin brought up a couple of points that I wanted to ask you a little bit further about, and this is probably what my biggest problem is with the opponents of gambling, is that they say that this, it might be an evil in some way, or that morally, that this is wrong, and we heard that maybe 30 percent of the people out there believe this is Do you really believe they think gambling itself is morally wrong or that some of the things that occur, perceived occurrences because of gambling like corruption, I have heard the phrase wives being turned into widows and babies will not be fed anymore, things like that?

And I don't think that is necessarily true, that gambling itself is evil, so the question is: if gambling itself is evil,

but these perceived things that happen around gambling might be — and only 2 to 6 percent of the population is a compulsive gambler, what about the 95 percent of the people that do see it as a form of entertainment and might go to a slot machine maybe once or twice a year, they are now going out of state to do that?

You have brought up an interesting point about alcohol. I mean, if you think about it, there is a lot of, about 85 percent of the people in jail right now, some kind of drug or alcohol problem, so we might as well go back to prohibition if some of these arguments hold true. And look how unsuccessful that was.

And I am not advocating go back to prohibition. I think that our society concentrates too much on that little segment that creates such a problem.

You know, most of us like to -- Even myself personally, you know, I go down to Atlantic City once or twice, I have even been in Delaware, and I like it as a form of entertainment, so why should we penalize individuals that are responsible when they gamble, for the 2 to 6 percent that aren't?

1 MR. NAVIN: Is that the question?

REP. BOSCOLA: There are a couple of things in there.

MR. NAVIN: I am not trying to be clever or anything, I get paid to do that over in Carlisle. But, of course, it is hard to get from here to Carlisle because of the road.

The first question I heard you ask was whether people perceive gambling as inherently evil or the consequences that they see of gambling, one consequence of which is the devastation brought on those who are unable to control their impulse to gambling. And my guess, belief, which is all I can give you, is that there is a significant group in society which believes that gambling itself is wrong regardless of whether it produces good or bad side affects and then beyond that, there is probably near unanimous agreement that there can be terribly bad side affects or consequences of gambling whether you consider it to be morally good or morally bad.

And I think, as I tried to answer your colleague, I suspect, I mean, again, if you look historically, you will see that the Quakers,

simply viewed gambling as wrong and the history of the Commonwealth is clearly bound up with people from that background. So it must be that there is both a substantial or significant, not 50 percent, who think just plain bad.

REP. BOSCOLA: Say maybe 30 percent?

MR. NAVIN: What?

REP. BOSCOLA: Maybe 30 percent is what

MR. NAVIN: Anything I say is pure supposition on my part, it would be my gut reaction. But in looking, simply on the basis of how this ebbs and flows over time, it must be significant. To me significant here would probably represent at least a quarter: a quarter who loathe it, a quarter who love it, and that great 50 percent in the middle who are open to being convinced that the not necessarily morally love it, but the bad side affects, bad consequences are going to occur anyway and it is better for a society to deal with it in aboveboard, openhanded manner and at the same time, not unpleasantly, realize revenue from it.

You can't collect too much money in taxes from people who gamble when at the same

1 time you say by paying this tax, you identify 2 yourselves as privileged. I mean, it just asks 3 a lot of people. REP. BOSCOLA: And then the last 4 portion about those 2 to 6 percent that, you 5 6 know, do, are compulsive gamblers and then the 7 90, 95 percent of the people that are 8 responsible, why should they be penalized? 9 shouldn't this be an option in Pennsylvania? 10 MR. NAVIN: I guess that is for you to 11 decide as a legislature. It seems to me that 12 you are asking a question that can be 13 generalized into what is the function of 14 government. And this debate is now raging 15 naturally over the question of whether a 16 balanced budget, which has vastly reduced 17 expenditures on certain items, is going to be 18 signed by the President or not. That's the 19 question that I happily can see you fine ladies 20 and gentlemen were elected to decide. 21 REP. BOSCOLA: Thank you. 22 CHAIRMAN GANNON: Thank you. 23 Representative Boscola. 24 Representative Manderino.

REP. MANDERINO:

No.

CHAIRMAN GANNON: Representative Horsey.

REP. HORSEY: Just one quick question.

Is not gambling an extension of our society,

free society, capitalist society, competitive

society?

I mean, gambling is maybe a step up in that we allow wagers to be put on competitive experiences, but isn't capitalism consistent with competition?

MR. NAVIN: Oh, I don't think there is any doubt about that, Representative. The portion where I talk about insurance in the financial markets --

REP. HORSEY: Exactly, wagering.

MR. NAVIN: Yeah. The difficulty
legally, historically, in dealing with contracts
which have a wagering element such as insurance,
is the problem of finding something beyond the
existense of the wager which is beneficial
enough to justify allowing what is otherwise
wager. Insurance. Commodities. I mean,
commodities futures traded or any kind of
futures traded, plainly and simply is just
betting on whether there will be a frost, for

example, at the time they are ready to harvest coffee beans in Brazil, which will have an effect on the supply of coffee and the demand for coffee and, therefore, its price.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

You can look at people who use agricultural commodities. The major baking concern, for example, will be involved in an extensive operation known as hedging where, in effect, what they want to do is to remove from the calculus of how they operate their business, flucuations in the price of the raw materials. And the futures markets enable producers to eliminate the uncertainty associated with that by placing the risk in the hands of people who are willing to bet on it. And it is that risk allocation and function of the futures markets that make it possible for society to say, even if we don't like wagering, we are going to allow this because there are tremendous benefits that flow from it.

I think the same is true with insurance. When you get to the pure wagering situation where you cannot find this ancillary benefit, then it seems to me, you get to the cycle that I can identify which comes and goes:

we allow it; then we do away with it. We feel that it is bad and enough us feel that it is bad that we have our government prohibited, followed by people saying, even though we prohibit it, for crying out loud, it is still going on. And so we can't eliminate it, so let's go back and see if we can make it better, if we can do something for it, the compulsive gamblers, if we can do something for the compulsive drinkers and that is really I think why Congress eventually wound up passing yet and improving yet another Constitutional Amendment in the repeal of the Volstead Act.

So it is a tremendously difficult problem because this activity continues. People drink whether you prohibit it or not. People use other drugs whether you prohibit their use or not. People gamble whether you prohibit it or not. You just don't know, unless people change more fundamentally, whether you can do anything about it.

REP. HORSEY: Yes, and the people like the NCAA as of tonight. Thank you.

MR. NAVIN: That's right. Watching it and betting on the outcome are two different

1	things.
2	CHAIRMAN GANNON: Representative
3	Masland.
4	REP. MASLAND: Thank you, Mr. Chairman.
5	I hesitate to ask you anything, Mike.
6	MR. NAVIN: It is all right, Al.
7	REP. MASLAND: I don't think you quite
8	hit me with your best shot yet.
9	MR. NAVIN: I am more worried about
0	what you are going to say.
1	REP. MASLAND: Well, the only solace in
12	this is that the Pennsylvania Cable Network is
13	not carried in my district, so your committing
14	me to fixing Route 81 is just between the two of
L 5	us, right?
16	MR. NAVIN: Right.
17	REP. MASLAND: I really just have one
18	question and it gets back to the Louisiana
l 9	Lottery, when you talked about a problem that
20	they had weaning themselves from the revenues
21	and that is a major concern of mine, as to how
22	dependent a state can become on the revenues.
23	We are dependent with respect to a number of
24	programs that are funded by the Lottery already.

I imagine the 90 percent of their funds

is probably the most glaring example that you have come across, but are you aware of any other statistics with respect to other states as to what percentage of their revenues?

MR. NAVIN: No, 90 percent was not the amount of revenue that Louisiana produced. It was the amount of revenue from the Lottery that came from people who were not voters of those who approved it, so that I think it was closer to 93 percent of the profit that came from running the Louisiana Lottery came as the result of people outside the state of Louisiana who were playing the Lottery and, therefore, it is a wonderful method of taxation for the purpose of providing public works in the State of Louisiana because you can get people everywhere else to pay for it.

It is interesting that if you look at the situation prior to the Revolutionary War and you look at the Colonies before 1776, the lotteries were very, very popular. Despite the fact of absolutely deep-seated religious conviction on the part of many citizens that they would be wrong. And yet it seems to be a function of what I might describe as a

relatively weak governmental structure. There isn't in effect, the government of the Colonies is really removed to the British Crown and Parliament 3,000 miles in weeks, even by any method of communication, away, so that it is not easy to see how you deal with taxes. And then, of course, there is the Stamp Act and the Boston Tea Party which somebody tries to do it.

So when you have difficulty raising revenue, then what you can do is easily move into the Lottery or some other kind of self-selected revenue producing business, where you only tax those who choose to participate.

At the close of the Civil War, the United States is in economic and social chaos. The fact that what will happen in the South after the end of the Civil War, is really unknown. The states were weak, what was left of the state governments in the Confederacy had been decimated by the war and so at that point in time, all of a sudden you see growing in popularity again the use of lotteries to raise revenues for admittedly worthwhile public purposes. And then the Louisiana Lottery, just for a variety of reasons, probably the worst

example. But I suspect that Louisiana Lottery appears to have been the last of the post Civil War lotteries to have ended, to have been stopped; and it was stopped simply by the federal government enacting that group of statutes which included the Anti-Trust Laws, the Interstate Commerce Act and the rest of them which began to deny the use of the mails and other instrumentalities for interstate commerce for certain kinds of prohibitive activities.

You may or may not be aware -- if you are not a lawyer, you are probably not aware -- the fundamental grounding of the Civil Rights

Act of 1964, which prohibits discrimination on so many bases is not because we are opposed to discrimination, but because Congress has made a determination that discriminating on the basis of race or other characteristics has an adverse impact on the conduct of interstate commerce.

It is not because it is morally wrong itself, it is because it is bad for interstate business; and the origins of that use of the Commerce Clause in the US Constitution come in the late 1880s and around 1890.

REP. MASLAND: Just one other comment

1	because we have talked about revenue raising in
2	general, you know, a number of people would say
3	that a gas tax is a type of wager, they are
4	basically paying this 6 1/2 cents of wagering on
5	whether or not the roads will actually be fixed.
6	Now, based our your comment
7	MR. NAVIN: You said that. I didn't.
8	REP. MASLAND: Based on your comment
9	this morning, I am going to put you down in the
10	category that you believe that that is a wager
11	worth taking so that we can fix Route 81, is
12	that correct, sir, yes or no?
13	MR. NAVIN: I will give you a
14	conditional yes, Representative, and that is
15	that you will give a personal guarantee that 81
16	gets a share of the money.
17	REP. MASLAND: I will do all I can.
18	MR. NAVIN: I knew that you would.
19	I would not, by the way, describe a
20	user fee such as gas taxes as a wager, but I see
21	your point.
22	CHAIRMAN GANNON: Thank you,
23	Representative.
24	Representative Maitland.

REP. MAITLAND: Thank you, Mr.

Chairman.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

Professor Navin, what kind of impact do you think the institution of gaming in Pennsylvania would have on our courts? Would there be a large volume of gaming related lawsuits or increase in police activity, gaming related?

MR. NAVIN: I doubt that there is an increase. I suspect that the net effect is relatively small. If it has the consequence of reducing the attractiveness of illegal gaming, then enforcement activities that are now directed at routing out illegal gaming could, in effect, be diverted to attempting to police what amounts to the rules by which certain gaming activities can be conducted. You might have fewer police officers, frankly, and more auditors who are -- and one of the problems of regulating gaming is that with these huge volumes of cash that are flowing back and forth across the tables, that the fact of the matter is, it is very difficult to ever be certain that somebody is not skimming and the casinos themselves are never a hundred percent certain that their employees haven't figured out a way

1	to make sure that less than all of what passes
2	through the handle is winding up in the pockets
3	of the management. And before I was a lawyer, I
4	was an accountant. I worked as an auditor for
5	Arthur Young in York, 30 years ago. And it is a
6	very difficult problem, to do that.
7	But I would think the net effect is
8	probably minimal. It is a different kind of
9	case.
10	REP. MAITLAND: If I might, I would
11	like to address my next question back to Mr.
12	Kline from the Lottery Commission.
13	Mr. Kline, has the Lottery Commission
14	been sued?
15	MR. KLINE: Have we been sued, well, we
16	were sued for the ADA recently. But, no,
17	retailers, sometimes are sued in disputes, but
18	they are infrequent.
19	REP. MAITLAND: If it is not a chronic
20	problem, then it is more of a nuisance?
21	MR. KLINE: Yes, many of the suits will
22	involve divorces and the application of what
23	REPORTER: Excuse me. Mr. Kline, can
24	you repeat your answer or

MR. KLINE: Occasionally someone,

1	someone will also dispute, will present to us
2	fake tickets. We just had a case in
3	Philadelphia where a policeman, you know,
4	arrested someone, stole the tickets off the
5	person who was being arrested and they were in a
6	domestic dispute and tried to redeem them; in
7	those cases, we catch them and turn them over,
8	turn them over to the law enforcement agencies,
9	but not much of our time is devoted to legal
10	problems.
11	REP. MAITLAND: Thank you, Mr. Kline.
12	And thank you, Professor Navin.
13	CHAIRMAN GANNON: Representative
14	Schuler.
15	REP. SCHULER: Thank you, Mr. Chairman
16	Professor, on page four
17	MR. NAVIN: Yes, sir.
18	REP. SCHULER: you mentioned about
19	the more gambling, there was more gambling and
20	the less revenue is generated that it would be
21	more disfavored with gambling. I suspect then
22	you are a opponent of the X number of dollars
23	that are available for gambling?
24	MR. NAVIN: I suspect that is true,

sir. There is a limited amount of discretionary

dollars that any individual or group of individuals can have.

1.5

REP. SCHULER: Right now in

Pennsylvania, we have small games of chance, we have bingo, we have the Lottery, we have racing and, of course, you have illegal operations that we don't really, we know they go on, but the powers that be do try to keep a lid on that and I think they do a pretty good job. But having said all that, would you care to share with us your view as to what point on this continuum Pennsylvania is reaching the law of diminishing returns on the gambling?

MR. NAVIN: Before I testified, I was listening to the questions that were being asked of Mr. Kline and his responses and I thought that they were thoughtful questions and equally thoughtful answers. The real question that I think you need to address to somebody differently because it requires the collection of, in my mind, hard data, is how much is going out of state? I know even the law students are wonderful at setting up a bus trip to Atlantic City and the quilters from Huntington would probably do the same thing at some point or

another.

Unless you can answer the question of how much revenue that people would otherwise gamble within the Commonwealth is being wagered outside the Commonwealth, it is really very difficult to respond, I think intelligently or accurately to that question.

By the same token, I suppose there is the question of the flow the other way, which probably is only a short lived phenomenon. If you are the only state in the area that has gambling game A, then people will cross state lines to play your game, but if they can do it at home, they will probably avoid the traveling, which may have a beneficial impact on air quality, for all we know, when we look at it the other way, fewer busses, fewer fumes, and I might add, for Representative Masland's benefit, less wear and tear on our state's highways.

But that is is the question. I think it is the right question for you to ask, it is one of the ones that you have to know the answer to before you can rationally deal with the kinds of issues that are presented in the bill that you are holding hearings on, but I really don't

have that information.
REP. SCHULER: Thank you.
Thank you, Mr. Chairman.
CHAIRMAN GANNON: Representative James.
REP. JAMES: Thank you, Mr. Chairman.
No questions.
CHAIRMAN GANNON: Representative
Caltagirone.
REP. CALTAGIRONE: A couple of quick,
Professor.
CHAIRMAN GANNON: I am sorry.
Representative Raymond. I guess he's not here.
Representative Caltagirone, I am sorry.
,
REP. CALTAGIRONE: Okay. Professor, I
REP. CALTAGIRONE: Okay. Professor, I
REP. CALTAGIRONE: Okay. Professor, I call it holy of holies, it wasn't mentioned here
REP. CALTAGIRONE: Okay. Professor, I call it holy of holies, it wasn't mentioned here yet and that is the stock market.
REP. CALTAGIRONE: Okay. Professor, I call it holy of holies, it wasn't mentioned here yet and that is the stock market. MR. NAVIN: Well, I mentioned the
REP. CALTAGIRONE: Okay. Professor, I call it holy of holies, it wasn't mentioned here yet and that is the stock market. MR. NAVIN: Well, I mentioned the financial markets.
REP. CALTAGIRONE: Okay. Professor, I call it holy of holies, it wasn't mentioned here yet and that is the stock market. MR. NAVIN: Well, I mentioned the financial markets. REP. CALTAGIRONE: I understand. But
REP. CALTAGIRONE: Okay. Professor, I call it holy of holies, it wasn't mentioned here yet and that is the stock market. MR. NAVIN: Well, I mentioned the financial markets. REP. CALTAGIRONE: I understand. But do you think the stock market And we hear
REP. CALTAGIRONE: Okay. Professor, I call it holy of holies, it wasn't mentioned here yet and that is the stock market. MR. NAVIN: Well, I mentioned the financial markets. REP. CALTAGIRONE: I understand. But do you think the stock market And we hear these reports every night. And, of course,

involved in the stock market; do you think that

is a form of gambling at the highest level? 1 2 MR. NAVIN: Well, I don't think there 3 is any doubt about it in my mind. Any way you slice it, it is a wager, just like life 4 5 insurance. REP. CALTAGIRONE: How about the 6 7 political parties in this state and the churches with the raffles and the strip tickets and the 8 9 wheels and bingo --10 MR. NAVIN: -- is that gambling? 11 REP. CALTAGIRONE: Gambling? 12 MR. NAVIN: I don't see how one with a straight face would say otherwise, so I won't. 13 14 REP. CALTAGIRONE: Thank you, 15 Professor. 16 CHAIRMAN GANNON: Thank you, Professor. 17 Just an observation from your testimony, is it fair to say that there is a certain level of 18 19 gaming activity that always occurs in society, 20 but the cycle is whether it is approved or 21 disapproved publically? 22 MR. NAVIN: Yes, although I would 23 suspect there is kind of a vicious cycle which

is involved there, which is that the more

generally approved it is, the higher the total

24

volume it will occur. If it is completely suppressed, then only the hard core, determined-to-gamble-at-any-cost and being willing to risk the wraths of prosecution for the illegal activity will play. The more it is legalized, the easier it is and the higher again in the gambling terms of the handle will be throughout the system.

CHAIRMAN GANNON: So it may be fair to say that part or baseline will gamble irrespective of whether it is approved or disapproved, and that could be, that small percentage then could be characterized as compulsive.

MR. NAVIN: I suspect it is more than the compulsive gambler. I think there are people who would choose to gamble. And in fact, for all it is possible to determine, they may be gambling on whether they will get caught. There is something to the risk taker that says that I will gamble because it is illegal because I think it is interesting to find out whether I am going to get caught. Like the person who drives 80 in a 60 zone, something like that, it is not clear to me the people would drive 80 if it was

legal as many people would drive 80 as some who just want to test whether they can get away with something. So I kind of think that your question is right along those lines.

CHAIRMAN GANNON: Okay. Any follow-up questions, Representative Horsey?

REP. HORSEY: Just briefly. You raised the question on legislative responsibility. Chairman, if you can bear with me on two quick questions of Mr. Kline. The first question is: the revenues in the State of Pennsylvania have gone up or down over the first three months this year concerning the Lottery? Have revenues gone down?

MR. KLINE: That is a difficult question to answer. The reason being that our revenues to the state are dependent upon our prize payouts and if triples were to hit the daily numbers game, for example, our revenues would go down over a three-month period. You have to look at larger periods in order to draw any conclusions. Like if you ask me about sales?

REP. HORSEY: Yes.

MR. KLINE: The sales?

24

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

1.6

17

18

19

20

21

22

23

1 REP. HORSEY: Yes. 2 MR. KLINE: The sales have been going 3 up over the last three months. REP. HORSEY: Are you familiar with the 4 intake by Delaware the first month of their 5 legalized gambling, which is this year? Are you 6 7 familiar about their payment? MR. KLINE: Yes. 8 9 REP. HORSEY: Can you give us that 10 number? 11 MR. KLINE: Well, in Delaware, the video machines are paying out at about a 92 12 13 percent rate -- Is that right, about 92 percent? 14 -- so that 8 percent of their sales, 8 percent 15 of the money that is going into the machine, is 16 then being turned over to various groups, 17 including the state, the track owners that are 18 turning in the purses, increased purses of 19 tracks. The state is getting about 17 percent 20 of that. 21 REP. HORSEY: The overall question is, 22 what was the take, total --23 MR. KLINE: How much? 24 REP. HORSEY: -- the first month of

operation, intake of all revenues?

1	MR. KLINE: I saw the numbers, but I
2	can't remember.
3	REP. HORSEY: Are you aware, Professor?
4	MR. NAVIN: No, I am not, sir.
5	REP. HORSEY: Okay. I have heard the
6	figure, I have heard the figure of \$50 million
7	and if it was a drain on the Pennsylvania
8	Lottery, I think there would have been an impact
9	on our people who want to gamble. Thank you.
10	That's all.
11	MR. KLINE: Okay.
12	CHAIRMAN GANNON: Thank you,
13	Representative Horsey.
14	Thank you, Professor Navin. It was
15	very nice of you to come here today and present
16	your testimony and take our questions. Thank
17	you very much.
18	MR. NAVIN: Thank you very much for the
19	opportunity.
20	CHAIRMAN GANNON: Our next witnesses
21	are John R. Long, President and Chief Operating
22	Officer of Ladbroke Racing Pennsylvania, and
23	John M. Swiatek, Vice President of Ladbroke
24	Racing Pennsylvania.
25	MR. LONG: Thank you, Mr. Chairman.

CHAIRMAN GANNON: Thank you, you may proceed.

MR. LONG: I am John Long, President and Chief Operating Officer of Ladbroke Racing Corporation, and to my left is John Swiatek, who is the Vice President of Ladbroke's operations in Pennsylvania.

Both of us Johns are very pleased to have the opportunity to tell you about Ladbroke and talk about horse racing and the wagering business in Pennsylvania and to make some comments about the potential for the gaming industry in Pennsylvania. I would say, though, that my comments reflect the opinions of Ladbroke Racing Corporation and not necessarily that of all of the participants of the racing industry within the state.

Ladbroke is a worldwide leader in hospitality and entertainment and gaming.

Our parent, Ladbroke Group PLC, is a London-based company with gaming interests throughout the world. We are listed as one of the top 100 companies on the London Stock Exchange.

We own and operate three casinos in

London and 2,000 off-track betting shops throughout the United Kingdom.

We own the Hilton International Hotel chain. And with 163 properties worldwide, Hilton has been voted the best brand name in hotels for the third year running. And for some of these hotels, we also operate casinos.

Ladbroke's operations in North America include some of the finest hotels, including the Drake in Chicago; the Caribe Hilton in San Juan, Puerto Rico; the Marquette in Minneapolis; the Vista in Washington, D.C.; and six other Hilton International properties throughout Canada.

We, though, are headquartered in Pittsburgh, Pennsylvania. That is where Ladbroke Racing oversees the racing and gaming operations for the United States. Both John and I are residents of the Pittsburgh area. Our kids go to school there and we worship in the area. We own and operate a race track near Detroit, another thoroughbred track near San Francisco and we recently opened the largest card club casino in northern California.

But, we are most proud of our \$50 million investment here in Pennsylvania. We

county in 1989, and thanks to the enlightened legislation that has been passed since then, we have opened five off-track racing, wagering and dining facilities, better known as OTBs. And they are located in New Castle, Johnstown, Greensburg, and Harmar and Moon Townships in Allegheny County. Our sixth and last OTB will open in the fall in West Mifflin, also in the Commonwealth that has opened all of the six OTB licenses allocated to it.

Q

1.1

In all, more than a million people a year visit our facilities. And our live racing card is carried at 1.3 million homes in the Tri-State region on cable television.

We employ almost a thousand people and our Pennsylvania payroll currently amounts to about \$11 million a year. Another 100 employees will join Ladbrokes when our new OTB opens this fall.

Ladbrokes is also a major contributor to the host communities in the forms of real estate, mercantile and other business privilege taxes and, of course, our employees pay earned

income taxes.

I cite these figures to underscore this point: Ladbroke is a strong, thriving business that plays a very important role in the economic base of the communities that we operate in.

Just as important, we are valued by the political and community leadership of every single one of these cities and towns because our facilities have contributed to additional economic development.

For example, our Harmar Township OTB has become the center of an entertainment complex in that community. Not long after we opened our OTB, a major family-oriented ice rink was opened adjacent to our facility.

In New Castle, the OTB has helped to spur a significant amound of commercial development in the same area including a brand new 84 Lumber store and a Walmart which opened just a short time ago.

And, Ladbroke has earned the respect of the other businesses in these communities as well.

We have made a great investment in Western Pennsylvania and, in return, Ladbroke

has benefited from the good will and patronage of the people of the region.

We are an important Pennsylvania company and we are very, very proud of that fact.

But to understand what role expanded gaming might have in the Commonwealth, it is vital to understand the importance of the Pennsylvania horse racing industry.

As you may know, we have been directly involved in helping to design the programs that have catapulted horse racing in Pennsylvania to a premier position within all of the United States.

Our sport doesn't get the kind of media attention that is afforded the professional and college teams in the Commonwealth, yet horse racing and the agricultural industry it represents have grown to be a very popular entertainment option for Pennsylvanians.

The combined attendance at the four race tracks, coupled with the attendance at the 13 off-track betting facilities currently open in Pennsylvania, amounts to millions of people each year. We draw more Pennsylvanians and more

professional sport teams than our major cities.

And through the use of cable television, hundreds of thousands of more people take part in our sport from home.

And that's why we can say with great confidence that Pennsylvania's horse racing industry is among one of the most successful in the United States.

And by any standard, Ladbroke has been recognized as an industry leader.

This achievement rests, not solely at our front door, though, but to a large part, it relies right here in the Capitol. You have designed and approved rules and regulations covering horse racing that have achieved three important objectives:

- 1. We have been able to revitalize an important part of the Commonwealth's agricultural industry, namely, the breeding of racehorses.
- 2. We have allowed the industry to expand to meet the demands of the people in Pennsylvania for a new gaming and entertainment outlet.
 - 3. We have assured that the racing and

gaming operations are conducted in the interest of all Pennsylvanians and with the highest level of integrity.

The last few years have been very good to the commercial equine industry ... and good for the economy of Pennsylvania.

The final 1995 audited numbers have not been issued by the Pennsylvania Racing

Commissions. But we estimate that the total handle, which is the total amount of money bet for horse racing, in Pennsylvania in 1995, amounted to in excess of \$1 billion. That's an impressive 13 percent increase from 1994 and almost a 100 percent cumulative increase in just this decade.

And the purses paid out, or the prizes paid out to the horse owners, have increased from \$41 million in 1994 to \$44 million in 1995. So by continuing to grow our business, we continue to attract the best horses in the United States and present the most competitiveI and outstanding races.

Off-track betting facilities give the industry the chance to bring horse racing and unique entertainment to a much larger percentage

of Pennsylvania's population and they are enormously popular.

The OTBs carry racing programs from Pennsylvania's tracks and tracks from other states, all packaged in brand new facilities with excellent food and beverage options.

In 1993, you enacted full-card simulcasting legislation. This allowed us to televise racing from outside of the state so that our residents can wager at our facilities in the state. And we now send racing from Pennsylvania tracks to race tracks and OTBs throughout North America.

Telephone wagering has given more people the opportunity to participate. Tied to the tracks by cable television, they can enjoy racing from the comfort of their own homes.

In all, we are now able to give our customers a complete package of entertainment, dining, racing and wagering options.

These numbers tell an impressive story.

Today, horse racing is making a strong and increasing contribution to the Pennsylvania economy on two levels:

1. Through the capital investments, the

jobs and the taxes generated directly by racing operations.

2. Through the investments, the jobs and the taxes generated by the commercial breeders and the horse farms that prosper as a result of healthy horse racing industry.

Horse racing operations require substantial investment in capital assets, including land, structures, equipment, tracks and animals. The Pennsylvania Racing Association estimates that horse racing-related capital holdings in 1994 had a market value of \$1.2 million. (NOTE: Written testimony figure is \$1.2 billion.)

Currently, there are two harness and two thoroughbred tracks and 13 off-track wagering establishments in Pennsylvania.

In 1994, the combined assets of all of these facilities alone was \$145.1 million. And between 1990 and 1994, the four tracks invested \$179 million in new plants and equipment.

Horse racing and the commercial horse industries also produce a significant number of jobs throughout the Commonwealth.

In 1994, horse racing tracks employed

almost 4,000 people. These employees earned \$47.8 million in wages and salaries and benefits.

The effect of spending by the owners and the racing stables also ripples throughout the economy. More than 2600 jobs and payrolls amounting to \$46 million are associated with the direct care and the training of the horses such as grooms and other members of the stabling team.

And another 3200 jobs have been created by those companies that sell goods and services to the racing teams, from veterinarians to feed sales.

And, finally, another 8,000 individuals

-- trainers, breeders, riders and jockeys -
derived at least a portion of their income and
their livelihoods from Pennsylvania horse
racing.

And, similarly, the importance of assets and employment is obvious when we look at the segment of the commercial equine line industry that is directly tied to horse racing.

Employment attributable to direct and indirect spending by horse farms amounted to

9400 jobs in 1994, and that didn't include farm family members. Direct and indirect spending totaled an estimated \$194.1 million.

Clearly, horse racing is an important factor in the Pennsylvania economy. In total, the horse racing industry and related commercial equine activities are responsible for 35,000 jobs ... \$576 million in personal income ... and \$752 million in total economic output.

Even excluding the corporate and the business taxes, this industry generated in excess of \$62 million in tax revenues for the Commonwealth in 1994.

Our achievements have attracted the interest of legislators and race track operators from other states and countries. For example, at Ladbroke, we have been visited by legislators and track operators from 16 separate states and three foreign countries to see how we do business.

Invariably, the first thing they want to know about is the Pennsylvania legislation that regulates us. Without exception, they recognize our legislation as a model which sets the stage for this well-run industry.

The Legislature has understood and supported the initiatives that have enabled the industry to offer Pennsylvanians who enjoy the sport more and more opportunity to watch and wager.

Over the past few years, we have been asked for our opinion on proposals to legalize more types of gaming in Pennsylvania.

Our position is this: Pennsylvania has in nurtured two very successful gaming institutions: horse racing and the State Lottery. Both are popular with the public and both contribute tax revenue to the state.

These institutions exist because the Legislature determined that it was good public policy to create them.

If that public policy is expanded in the Commonwealth, we would respectfully recommend that you must consider these points:

1. Having not rushed into the expansion of gaming that swept the country in the past three to four years, we have the unique opportunity to learn from other states. We can take the best practices and reject the errors that have been made elsewhere. We should be

- able to write the best legislation in the country.
 - 2. Many communities in Pennsylvania need help in the form of economic development.

 And, our two major urban centers have extensive waterfronts that could be the foundation for this development.
 - 3. Many states see the expansion of gaming as a form of soft taxation and earmark the revenue for a specific purpose. We believe that it is important, clearly very important, to specify where the income from the gaming will go when fashioning the bill.
 - 4. The Commonwealth already sanctions gaming in the form of lottery and horse racing and charitable small games of chance. The continued viability of each of these products must be given consideration.
 - 5. Both horse racing commissions that exist within the Commonwealth today provide a framework for preserving the integrity of horse racing via rigid enforcement procedures and they should be used as a blueprint for any other gaming commissions.

In conclusion, we recognize that you,

the Legislature, and the Governor must determine whether or expanded gaming options are in the best interest of the people of Pennsylvania.

Should expansion be the chosen course, we at Ladbroke would welcome the opportunity to be part of any plan in that expansion.

We have the willingness, the resolve and the financial resources to invest capital in such a venture to ensure its success in and for the Commonwealth of Pennsylvania.

Finally, I would like to thank you for giving me an opportunity to share this information about the horse racing industry in Pennsylvania and our opinions on the broader issue of expanded gaming.

I commend the Committee for undertaking the comprehensive and thoughtful process of hearings to better understand these various issues involved.

We at Ladbroke would welcome the opportunity to participate as a resource to the Legislature in regards to its consideration of expanded gaming as we are uniquely qualified, via our successful record here in Pennsylvania and our worldwide experiences in casino and

1 hotel management. 2 Thank you very much and we will be 3 happy to answer any of your questions. CHAIRMAN GANNON: Thank you, Mr. Long. 4 5 Representative James. 6 REP. JAMES: Thank you, Mr. Chairman. 7 And thank you for your testimony. Just 8 kind of a few quick questions. Do we have --9 and I am very impressed with your testimony --10 do we have like in Pennsylvania, like they have 11 a Kentucky Derby, do we have anything similar to 12 that in Pennsylvania? 13 MR. LONG: We don't have a race with a 14 purse size that size. Ladbroke at The Meadows 15 holds the largest state race in the Commonwealth 16 on the first Saturday of every -- of August and 17 it is called the Adios and the purses on that 18 Saturday would be half a million dollars. 19 REP. JAMES: How do you spell that? 20 MR. LONG: A-d-i-o-s, the name from a 21 great horse. 22 REP. JAMES: The other question is: I

see on page eight at the top, you talk about the
news on television, about cable and wagering;
does that seem to hurt the track by doing that?

Because we are seeing that people don't have to go to the track if they do it by cable and television, I was wondering how that, does that hurt tripping (phonetic)?

MR. LONG: Since 1989, since the enabling legislation allowing for off-track betting and even going back to 1986 where telecomping Tom Petty first started, all of those different forms of distribution of the racing product have diminished live racing attendance at the race tracks, but the overall business has grown substantially.

Pennsylvania has the most unique racing legislation in the country and even though on-track attendance is not what it once was in the 1960s because of the availability of off-track betting facilities, telephone account wagering and the fact that we are in 1.3 million homes every night of the week, the pie is considerably bigger than it was 15 years ago.

REP. JAMES: Because I think that is great, it gives more people the opportunity to participate. And, of course, that does increase your revenues.

MR. LONG: Yes, it does.

REP. JAMES: Since we have such good regulations as relates to the industries and you talked about people, legislators, coming from other states, have any of those other states adopted anything similar to Pennsylvania yet, if you know?

MR. LONG: Unfortunately, no, because I do business in some of those other states.

Recently, there was some legislation that was passed in Michigan that does now allow for full-card simulcasting. Much of the legislation that was put together in Michigan was based on the experience in Pennsylvania.

California has not. Illinois has. So much what exists here in terms of the legislation has been looked at, but it has been very difficult for other states to copy it word for word.

REP. JAMES: And two more. In one of your recommendations, you say both horse racing commissions, so we have two horse racing commissions?

MR. LONG: That is correct.

REP. JAMES: And, finally, I just wanted to say that I think that we indicate we have the opportunity to review what is happening

in other states and so as we develop with them, 1 2 we have to develop to make this happen, make it beneficial to the people which we serve. 3 you are offering to be at the table. I think 4 that is important for our Committee to undertake 5 that, so that whenever we decide to do what we 6 7 have to do that we have a roundtable that includes everyone so that everyone can have a 8 9 stake in developing an ideal piece of 10 legislation. 11 Thanks for your offering. 12 MR. LONG: Thank you very much. 13 Thank you, Mr. Chairman. REP. JAMES: 14 CHAIRMAN GANNON: Thank you. 15 I wanted to recognize, we have been 16 joined by Representative Hennessey, and also 17 Representative Paul Clymer is with us today 18 also. 19 Welcome, Paul. 20 CHAIRMAN GANNON: Representative 21 Boscola. 22 REP. BOSCOLA: John and John, hi. I had a constituent call me just 23

yesterday and his name is Ron Wendel (phonetic)

and he was down at the Dover Downs maybe a

24

couple of weeks ago, in which there are slot machines in the off-track betting facility and what he told me was that -- because he is interested and he saw it -- at 3:30 in the afternoon, he was there, the place was packed, it was totally full, there were people waiting in lines to play the slot machines.

And he announced to individuals there, what, you know, if they were satisfied with what was coming in, the revenue. And they told him that they were paying out \$1.5 million a week to individuals that were playing these slot machines.

And I am asking you, if somebody, if a facility pays out 1.5 million, how much do they take in? I don't know if you can tell me that.

But I also want to know if the majority of these people are going down to Delaware from Pennsylvania. Because he said he went around and asked people where they were from and a lot of them were from Pennsylvania. Would it benefit your facility to have these types of slot machines? And, do you have a position on it or no? Just out of curiosity.

Because he was indignant. He was

saying to me, listen, Lisa, there are a lot of people going out to Dover Downs and they are gambling and these people are from Pennsylvania, so why can't we have that here in Pennsylvania and keep the revenue in Pennsylvania?

MR. LONG: I think that that question all goes back to the question that the Professor dealt with earlier and that has to do with what I believe to be the single largest question based on the Legislature with regard to this whole issue and, that is, how much of this we would like to keep at home.

And we certainly see the same situation on the other end of the state where we compete with West Virginia. Both Mountaineer Park and Wheeling Downs have the video lottery machines that Mr. Kline spoke about earlier, you can go to either of those facilities, any day of the week, any time of the day and you will see 30 to 40 percent of the cars in the parking lot will have license plates that come from the Commonwealth of Pennsylvania, so we are facing the same competition on our end of the state.

What is different, though -- and much of the success again rests with the Legislature

-- is that every new whistle, every new product, every new opportunity, every new product that has come down the pike in terms of parimutuel racing, you have been able to make it work for us. Dover Downs doesn't have telephone account betting, Delaware doesn't have off-track betting; they don't have the same level of full-card simulcasting that we do. So what we have been able to do is to add these products -- bullets to our holster, if you will -- over the last 10 years so that we are in a position that is completely different from the tracks in Delaware.

And with regard to slot machines at race tracks, personally I am still undecided as to whether that makes sense or not. I do think that, to the extent that new gaming opportunities are legalized within the Commonwealth, that the parimutuel facilities, both the race tracks and the off-track betting facilities, are going to have to be kept in a current playing field. That, to me, is very clear. The importance of racing to the economy, hopefully is now clear to you. And I would think, I would certainly hope that we wouldn't

1	want to do any damage to what the Legislature
2	has created for racing over the last 9 or 10
3	years.
4	REP. BOSCOLA: Thank you.
5	CHAIRMAN GANNON: Thank you,
6	Representative Boscola.
7	Representative Manderino.
8	REP. MANDERINO: Thank you, Mr.
9	Chairman.
10	John, a couple of the earlier
l 1	presenters all talked about the pace of betting
12	and that's where I want to start my questioning.
13	Chuck Kline from the Lottery talked about how
14	that is, on most cases, a one-time daily
15	occurrence type of thing. On-track races
16	happen, what, every 20 minutes?
L 7	MR. LONG: That's correct.
18	REP. MANDERINO: And what is the
۱9	wagering window, meaning when you can place a
20	wager and time frame that you can't do anything?
21	MR. LONG: I am not sure if I
22	understand your question.
23	REP. MANDERINO: Okay. Meaning, are
24	windows open the whole time the track is open

but for -- I know they are not open necessarily

during the race -- but -- or is there a

10-minute window before each race that you can
place the bet and then a 20-minute breather
where you can't do any betting?

MR. LONG: For live racing, the betting window closed when the race goes off. But so much has changed in the last couple of years. You can go to the Meadows Race Track or you can go to Philadelphia Park, the National Pocono Downs and it is not just the window that you are going to place a bet for that race track at, but you may be placing a second bet from San Pablo or from the Meadowlands at the same window, so, in effect, the windows don't close at all any more.

my second question, was, with the off-track -- and I was making a wrong assumption that on-track was dealing with races just at that particular track where as off-track would be dealing with the races at other tracks, but now you are telling me it is pretty much the same, whether you are on-track or off-track.

MR. LONG: Yes, in the last couple of years, we now present the same number of races

and the same number of race cards at the race tracks as we do at the OTB facilities.

REP. MANDERINO: So is it fair to say whatever the pace of those two things are, whether they are faster than the Lottery or slower than slot machines, at least with regard to on-track and off-track betting now, it is kind of like the same?

MR. LONG: I think it is safe to say that we are someplace in the middle.

REP. MANDERINO: The call-a-bet program, my familiarity with it is very little, but if I am recalling, you have to have kind of like a cash account money in the bank in which you are charging against it. Is that still the current case, or can people kind of card call-in with Visa or Master Card?

MR. SWIATEK: Well, basically, you have to have an account established and it is a debit account, you are betting off your debit account. But there are services in which you could transfer money off a credit card into a debit account with the race track, but that is handled by a secondary service, not the race tracks.

REP. MANDERINO: In the horse racing

field -- I am not exactly sure how to phrase this, but, again, I am just going from my layman's perspective of how it works -- is there a concept of staking wagers: I don't have the cash right now, but I am good for it and so, therefore, I can continue gambling?

MR. LONG: If you are asking do we extend credit, the answer is: no, there is no credit of any betting.

REP. MANDERINO: Is that because of how you are regulated in Pennsylvania, or is that an industry-wide kind of thing?

MR. LONG: In terms of the parimutuel, it is an industry-wide, it is an industry-wide almost requirement. Because when you stop to think about: you are not betting against the house, you are not betting against the race track, you are betting against the person that is sitting on the other side of the table; that is what parimutuel means. So it wouldn't been us extending the credit, it would conceivably be the person sitting across the table that would be extending the credit to you.

REP. MANDERINO: In 1988, when the legislation was passed to enable you to expand

into off-track betting, I was not here so I don't remember in detail the arguments that were used, the rationale that was presented as to why that was needed and you have already explained to us what has happened and how the industry has expanded or grown since then, but I would like a little bit of historical perspective on where you were in '88 and from your view what would have happened had you not gotten that expansion legislation.

race track.

MR. LONG: Well, that's a simple question to answer, actually.

Our offer to purchase The Meadows race track was contingent upon the passage of off-track betting legislation, so to the extent that the legislation was not enabled, I wouldn't be here today talking to you, we would not have, we would not have finalized the purchase of the

I think in a very general sense the rationale for passing off-track betting legislation was this: that racing, the racing industry in Pennsylvania realized that it was not as competitive as it once was and that unless it did something pretty quick and put

aside all of the old arguments and embitterments that had been involved in racing for many, many years — thoroughbreds versus standard breds, track owners versus horsemen — unless those issues are put aside to come up with a plan to, one, attract new people to the sport while still trying to preserve the integrity of live racing and at the same time be able to revitalize the breeding industry, that those were the things that cemented the agreement that cemented the consensus to get all of the parties together.

So as we look back on it, 10 years ago, not quite 10 years, but as we look back on it today, I would have to say that both the Legislature and the racing industry deserves to pat itself on the back. Everything that we set out to do, we have done.

I know that there are new people involved in racing today that were not involved in racing in 1991. I know there are more people owning horses today that had no idea about the excitement and the economic opportunities about owning horses back in 1991. I know that the OTBs have brought people to the race track that have never gone racing before and I have

personally seen it. And I am one of them. I somehow managed to live the first 40 some odd years of my life without ever having gone to a race track. And now I do it, I do it because of what happened at the OTB.

So everything that we set out to do in terms of breeding, bringing new people into the sport, creation of jobs, revenues to the state, I would give us an A plus all the way across the board.

REP. MANDERINO: You said that in '88, or at least when the horse racing industry had realized they weren't as competitive as they could have been then, and in further explanation I heard the reasoning as being more inside the industry problems and pressures as compared to outside of the industry pressures, was there any influence, and when I say outside the industry, outside the horse racing industry, was it the advent of other avenues of gaming in other places part of the pressures that were making you uncompetitive or was it purely internally how the horse racing industry was operating?

MR. LONG: I think it was a little bit of both. I had an opportunity to speak to the

Michigan Legislature a few months ago and we had basically the same conversation.

Much of racing problems are in racing's front yard and I think we have all come to grips with that over the last couple of years. But even going back in the late '80s where we saw the significant growth that the lotteries were undertaking in many of the racing states and the lotteries' impact on to racing, it was at the very beginning days of simulcasting where we finally understood what satellites were all about and it was possible to put a race from Churchill Downs in to Tampa, Florida, you could bet on it on real-time. I think everybody began to see these things happening.

And it was also about the same time, incidentally, where Indian casinos started to pop up across the United States. And no one knows more about what can happen with a casino, an Indian casino doing business against the race track, than by another racing corporation. We have a wonderful, beautiful, spectacular race track up in Twin Cities that we ended up going out of business because we couldn't compete, back in the late '80s again.

We didn't know what to do about it. We kind of looked at ourselves and pointed fingers and we got angry with each other. We said there is too much standard bred racing and there is not enough thoroughbred racing, and the horsemen are bad guys and the tracks are the bad guys; I think all of those things started to happen together about the late '80s. And then, fortunately, the telephone account betting started here in 1986, the double game simulcast and then OTBs put our house in order in Pennsylvania.

REP. MANDERINO: My other area of questioning deals with regulation of the harness racing industry in Pennsylvania and, again, I am not extremely familiar. I thought there was only one harness racing commission. Did I understand that there are two in Pennsylvania and, if so, can you explain to me what they do differently?

MR. LONG: There is only one harness racing commission, but there are two racing commissions; one that oversees the thoroughbred part and one that oversees the standard bred

part.

REP. MANDERINO: So those are subdivisions of -- I see, the harness racing commission and there is a thoroughbred racing commission.

MR. LONG: That's correct.

REP. MANDERINO: Let me ask a question, but then also I am thinking that this may be an area that the Committee just may want to hear from somebody from the racing commission in terms of what all they regulate. But, I mean, for example, do we in Pennsylvania regulate how much of the revenue has to go to wagers and so much is limited for profit? Do you understand my question? I am trying to figure out where the money is going.

I heard in the Lottery, 50 percent is going back to --

CHAIRMAN GANNON: Representative

Manderino, wait a minute. She has to change the paper.

REP. MANDERINO: Let me start all over again and be more specific in the questions.

Do we, for example, the Pennsylvania

Lottery, I have now learned 50 percent of their

intake goes to prizes, 40 percent is what I
would call revenue, what we use for programs,
and the rest are other costs for administration
or fees or whatever. Do we have those same
kinds of breakdowns either for your track or for
the horse racing industry and is that something
that is actually set by regulations?

1

2

3

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

That is set by law. MR. SWIATEK: On the most part, on average, 80 percent of what is bet goes back to the customers and 20 percent is there to pay taxes, purses and operate the facilities. So that is set in law, a lot of what we do is set in law and then what isn't, the commissions promulgate rules. commission license people and they do background checks; they audit the way we do our business, we have state auditors in our facilities on a regular basis; the commission oversees the outcome of races so they are in every aspect of the game ensuring the integrity of what happens at the racing facilities and the off-track betting facilities.

REP. MANDERINO: From the time we started horse racing in Pennsylvania in the 1960s to date, do I understand it was the 1960s?

MR. SWIATEK: '63 was the start of parimutue1 racing.

1.2

REP. MANDERINO: See, I don't know when this was actually done, but I am trying to see historically whether and how we have changed our regulation of the industry.

MR. SWIATEK: The regulations change as our business change and with each legislative change that it goes through that it authorizes additional distribution forms or methods, so do the laws change and so do the regulations that go along with it; so they really continue to stay up-to-date on the way we conduct our business.

REP. MANDERINO: Is the 80 percent to customers something that is part of the regulations?

MR. SWIATEK: Yes, it is in there. I mean, it is not quite that simple. There is so much on a place show, exactives and the multiples, but on average that is our rule of thumb. But that is also regulated by the state. Each year, we have to go and request retention rates and there are certain parameters that are spelled out within the legislation.

 Horsey.

REP. MANDERINO: Thank you very much.

Mr. Chairman, just by way of comment and perhaps suggestion, if you haven't thought about it already, but I think that is a really important area for us to get a handle on and understand, if Pennsylvania's horse racing industry regulation is something it is considered a model, I guess, and if it is also something that we are considering would potentially be a model should we expand into other areas, it might be interesting to hear from and be able to ask detailed questions of our regulators.

CHAIRMAN GANNON: Okay. Thank you, Representative Manderino.

REP. MANDERINO: Thank you.

CHAIRMAN GANNON: Representative

REP. HORSEY: I just have a couple of brief questions. I know nothing whatsoever about the gambling industry when it comes to horse racing. But I am not a gambler, neither is my wife. But are you related or connected to the off-track operation known as Turf Club (phonetic) which is the primary off-track

operation in the Philadelphia area?

MR. LONG: No, we have no -- We don't own those. Those are our friends Bob Green and Bill Hogwood from a Philadelphia firm.

REP. HORSEY: But you run an off-track operation comparable to his?

MR. LONG: We would like to think it is a little bit better, but it is comparable.

REP. HORSEY: Well, like I said, my wife and I don't gamble but we go quite often to the Turf Club -- 20, 30 times a year, even though we are not gambling -- for simply to have a nice atmosphere and a dinner. And, you know, speaking of the Turf Club, because that is where I come from, I am from Philadelphia, they are very, very nice facilities; and if your facilities are better, I have to make it a point of getting out to the western part of the state and visiting them. But they are really very nice.

And race track gambling and the operations, you don't have to be committed. They are doing a great job.

MR. LONG: Thank you, Representative. We would love to have you for dinner.

1 REP. HORSEY: I bet you would.

CHAIRMAN GANNON: Representative Maitland.

REP. MAITLAND: Thank you, gentlemen.

My district contains the largest standard bred harness racing horse farm in the world at Hanover Shoe Farms and a number of other horse farms also and the horsemen in my area are very concerned about the expansion of gaming in Pennsylvania because they feel threatened by it and they are afraid that racing would lose their share of the overall pie that we have talked about this morning; how would you address those concerns?

MR. LONG: I think we can get through all of that. I think that we had the same discussions, we had the same concerns with regard to the off-track betting legislation.

There were a lot of concerns expressed by the horsemen. In fact, probably some of them are still making the same expressions that OTB was one of the worst things that we have ever done: it has taken people away from the race track.

But I can tell you that the horsemen at our race track are making more money today on

purses than they would have ever dreamed possible and the only way that happened was because of off-track betting.

Now, what is the lesson for other forms of gaming? I am not sure what it is yet. We have had a significant number discussions with our own horsemen with regards to that. I think that there is a way that we can get through it. I think that the industry has to stand together and we have to take care of each other. We have done it before, we have allegiances that are now in place, we have 6 years of off-track under our belt, we have gotten through a lot of difficult problems; and we can use those relationships to take it to the next step.

REP. MAITLAND: What is the level of legal activity in your business? Do you have a lot of lawsuits going on? Do you find yourself tied up in court? Is it a chronic legal environment problem that you have or not?

MR. LONG: Well, any lawsuit is more than I really like to have. We don't have really anything to speak of. We have an occasional slip and fall, those are the kinds of things that we have, that any business that

employs as many people as we do, in as many locations as we already have, but I would categorize it as being minuscule.

REP. MAITLAND: What kind of problem do you have with the problem gambler or the addictive gambler? And do you have any programs or education in place to handle that?

MR. LONG: I have listened to the questions and to the conversations about that this morning. I don't think that anyone can be in the business that we are in and not be cognizant of that. But at the risk of sounding flip — and I don't really mean to do so — we are really not aware of any problems.

Our employees are trained, much like a bartender is trained, to identify a customer that is having a difficulty and we simply stop taking the bet. Just as we instruct our bartenders to stop serving drinks and to find a taxicab to take this person home.

I know maybe there is a hundred people that I know that I would consider my circle of friends, one is a taxicab driver and another one is the president of a very big company and they all go to race tracks. I don't know of one

person that has a gaming problem, that has a gambling problem. So I think we have done a tremendous job at the local level, at the track level, at the OTB level, to help to try to find these problems before they really occur.

Now, have there been problems? Sure.

And we have recommended people, we have put people into contact with Gamblers Anonymous and we have insisted that they have gone to the first meeting, we have followed up with Gamblers Anonymous to make sure that they actually did attend. But it is not the problem that I would have expected and I would say that, for the most part, it really does not exist in my part of the state.

REP. MAITLAND: If we don't expand gaming in Pennsylvania, would you feel that would be a negative for your business, as it currently stands? I mean, could you take more gaming or leave it or is this something that you really would like to see?

MR. LONG: Two-part answer. I think if you look around the United States and you look at every racing jurisdiction that has had casino legislation passed, racing has been hurt. And

one of the points that I make in the testimony is that I think we have an opportunity to craft some legislation here that has never been done before and shame on us if we don't do that. I think that we can do the kinds of things to prevent that from happening here.

1

2

3

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

But, generally speaking, wherever it is opened, where the casinos have opened, it has hurt the racing operations.

Secondly, I want to participate. want to invest more money. I want my company to invest more money. We will have \$55 million in capital investment in the Commonwealth by the end of this year as we open up our sixth OTB. don't want to take all of the cards and go home. I want to invest more, I want to hire more people, I want to create more development; I think that is the way you grow a business, not by stopping and being concerned about the competition. We have all the tools at our disposal racing here in Pennsylvania. And to go to the next step, I think it is going to force us to even invest more. So I think we can protect our investment and my share holders can be made confident that we can actually grow the

investment in Pennsylvania if we are allowed to participate.

REP. MAITLAND: Okay. Thank you for your testimony and please keep using those Admas County horses.

CHAIRMAN GANNON: Thank you.

Representative Schuler.

REP. SCHULER: Thank you, Mr. Chairman.

And I would just like to go back to Representative Manderino in talking about where the money goes; would you go through that again for me, either one of you, the winnings from?

MR. LONG: The math goes like this: for every dollar bet, about 80 cents goes back to the betters in the forms of prizes and winnings. And then you end up with about 20 cents left and you end up paying about 2 1/2 percent in tax, you end up paying something in the 6- to 7-cent range for purses (those are the prizes that go back to the horsemen). We pay each other, the cost, the fee for sending the simulcast signal back and forth and that is a couple, 2 to 3 percent. And so that when we get it all down at the end of the day, the margins that the race track operator and the off-track operator works

off of is some place around a nickel on the
dollar. We pay all of our expenses, all of our
labor comes out of that and all of the
operational expenses for operating the OTB.

REP. SCHULER: You mentioned the 2 1/2

REP. SCHULER: You mentioned the 2 1/2 percent tax.

MR. LONG: Yes.

REP. SCHULER: Is that the tax that goes back to the breeders and the county fair, what?

MR. LONG: That is a parimutuel tax that goes -- and I will let John speak to that more specifically than I can.

MR. SWIATEK: Yes, part of it does go back to pay for big purse races, stake races, breeding races.

MR. SWIATEK: Well, no, actually it goes to pay purses. So like in the standard bred industry, we have Pennsylvania sired races, which are some of the best races. And it is high, a little over a hundred thousand dollar race, but it encourages breeders do breed horses in Pennsylvania. And that is on the harness side. The other part of it goes back to pay for

the commission and I would think some of it goes to the general fund. And I don't know the exact calculation, I am sure the commission can provide you with the detailed information.

REP. SCHULER: Okay. But that wasn't mentioned and that's why I wanted to clarify the question of Representative Manderino.

You mentioned the model that we have in Pennsylvania is unique, good regulation and, compared to other states, it probably is, but I have some problems with it. And it is no fault of yours, or your people. It is the fault of the Legislature, in my opinion.

Let me ask you this question to get to where I am going here. Do you own any off-track betting parlors in the municipalities that have voted against small game and chance?

MR. LONG: I don't know the answer to that, Representative. I do know, as well I am sure you must know, that the process of putting off-track betting facilities into a locality begin with a public hearing which is held by either the horse racing commission or the standard bred commission, the harness racing commission. I have personally been to five of

the six that we have done on our end of the state. And the most difficult one was in New Castle in 1990 because it was the first one, the first public hearing, in a locality that talked about off-track betting.

We attracted more than a hundred and fifty people at that meeting and many people spoke out against us. Fortunately, more spoke out for the opportunity of creating some new jobs in New Castle.

About 18 months after we operated that facility, we got that the facility up and running, we got an opportunity to meet with two of the ministers that testified against us at that public hearing and they said to me, totally off the record, everything that you said you were going to do, you have done: there has been no increase in crime, I don't have parishoners going down to pick up the food stamps, everything that you have done, everything that you have said you are going to do, you did.

Now, subsequent to that, in Johnstown and in Greensburg and in Harmar and Moon

Townships, we didn't have one person speak against us because I think we demonstrated what

we said we were going to do and that's, I think from our end of the state, has been the most important contribution that we have made: we have been able to demonstrate what we said we were going to do.

REP. SCHULER: In your situation, the four or five off-track betting parlors that you have, from what you are telling me, you were received with open arms, is that what you are telling me?

MR. LONG: Yes, that is correct.

REP. SCHULER: If the situation were to arize in which you were not welcome, how would you handle it?

MR. LONG: I think we would have to take a look at the problem. I mean, we have had some zoning problems early on in some of the locations and at first, actually said, well, maybe we should just go someplace else, but the local municipality wanted our business there and we were able to work out what at the time appeared to be very difficult problems with regard to zoning. So I can't, I can't really say that in any of the operations that we have on the western end of the state, we haven't

found a problem that we haven't been able to work through.

REP. SCHULER: I understand that. But if you would, if doing your marketing research you found an area in which you would like to put an off-track betting parlor but the people of that area have voted against all games of chance, would that play into your decision making?

MR. LONG: I think we would have to the take it to the people to find out what it is they want to do. We have done that in other cases.

REP. SCHULER: That raises another question, take it to the people. That's one of the problems I have with the law: there is no provision other than going to a hearing to allow the people to express their views about this. And that's not your fault, that is part of the Legislature's fault, by not allowing a referendum in there. That is one of the problems that I don't — that I look at. I have a problem with these liquor licenses and so forth that we allow in certain areas, the proliferation of liquor licenses. But, again,

that is not your problem -- it is your problem, in a way -- but we make the decision, it is our problem.

But these are, when you say that we model for all and it probably is for the rest of the other states, but there are some people in this Commonwealth and in the Legislature who feel that there should be some changes made.

So, with that, I will stop right there, Mr. Chairman.

CHAIRMAN GANNON: Representative Hennessey, any questions?

REP. HENNESSEY: No questions.

CHAIRMAN GANNON: Representative Caltagirone.

REP. CALTAGIRONE: Thank you.

Just to share with the gentlemen here and the Members, I am in my 20th year, I was one of the few members that were around at the time that we crafted that legislation and I know some of the people sitting behind you know that also, former Speaker in the House sees it, Jim Manderino, one of the Members sitting here, Joe Lassinger, and several other people, played a vital role in the racing legislation that

finally did become law. And then my little brother Jerry back here, I must say that Lancaster County, along with Dauphin County and many of the other counties that have a large agricultural presence and having had the benefit of serving 10 years on the House Agricultural Committee, I can tell you, without any degree of uncertainty, that without the legislation that we implemented at that time, with those safeguards, the agricultural industry: the oats, the hay, the barley, the vet bills and everything else, Grantville wouldn't be Grantville and I am sure there are many other agricultural areas in this state that would be suffering if we did not come to the rescue of the industry at the time that we did.

I also worked with members in developing the games of small chance that benefited many of our clubs throughout this Commonwealth. I might also add, having had the benefit of serving a number of years on the Liquor Committee, that we are seeing a very large decrease on the number of liquor licenses in this state. That's not been going up. As a matter of fact, it has been going down.

I just want to ask you if there is 1 2 information that you have from your operations 3 in other states around the country that you 4 might be able to share with us. This is going to be a very grueling, time-consuming process. 5 6 Legislation may not go anywhere. Jerry and many 7 other members have raised some very vital 8 concerns where we need statistical information, 9 we need facts about experiences that you may 10 have had in other states that if you could 11 provide Chairman Gannon with that, I am sure 12 that he would share that with the rest of the 13 Members of the Committee and I think that that 14 would go a long way in helping to round out the 15 information that we are trying to gather. Thank 16 you.

MR. LONG: I would be very pleased to be able to provide that information to the Committee.

CHAIRMAN GANNON: Thank you,
Representative Caltagirone.

17

18

19

20

21

22

23

24

25

You had stated earlier -- I think

Representative Manderino asked about this -that a person cannot play or make wagers on
credit at a race track?

MR. LONG: That's correct.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

CHAIRMAN GANNON: Can they, whether it is off-track or if you have this off-track cable system, how does the wagering work on something like that? Is it the same way?

MR. SWIATEK: Well, they establish a debit account, typically at the race track. Although, they can establish them also at the OTB facilities. And they put money in an account just like a savings account. And what they will do, they will have a pin name and some of them a pin number, a code name just like using an ATM machine. You know, the safeguards that are in there. And they will call in to the race track and make wagers off that account. And you can only, if you have a hundred dollars, you can only bet up to a hundred dollars. when you win, that money is then credited to your account. So if you make \$2 a count and you started with a hundred dollar balance, after the wager is made, you have \$98. Say if that \$2, that bet does not win, then you still have \$98. But say it does hit for \$20, then you will end up with the \$20 plus the \$2 that you bet so you are now up to \$120. And that is how the account process works.

Most of the people either go to our facilities or use the mail to deposit/withdraw money from their accounts.

CHAIRMAN GANNON: Is there any minimum wager for that account? For example, like if the minimum wager is \$2, could you make a \$2 bet?

MR. SWIATEK: Yes, the minimum wager in Pennsylvania is \$2. Some of the tracks have different minimums. We basically allow our customers to bet whatever they want. We think it is their choice and we shouldn't be telling them how much they should or should not pay. So typically, you know, a bet or wager of \$5 or \$6 on average. And it could be a couple \$2 bets. But it is really up to them.

CHAIRMAN GANNON: Now, does the customer receive a statement periodically as to the account?

MR. SWIATEK: Yes, they do. And actually each time they call in. I mean, everything is voice recorded and there is really a complete process and they are updated on the balance and so with each transaction, their

1	balance is read off to them. It is all
2	computerized.
3	CHAIRMAN GANNON: Can you get the
4	statement every month, a written statement?
5	MR. SWIATEK: We don't offer statements
6	unless requested. It is something that they
7	pretty much know and understand.
8	CHAIRMAN GANNON: Thank you very much.
9	Thank you for joining us today and helping with
10	testimony and taking questions from the
11	Committee. Thank you for being here.
12	MR. LONG: Thank you very much.
13	CHAIRMAN GANNON: We are going to take
14	maybe about a five-minute break to give our
15	stenographer, her fingers, a rest.
16	(Brief recess taken.)
17	CHAIRMAN GANNON: I would like to call
18	the hearing to order, please. If everyone would
19	be seated. And conversations, move outside.
20	And our next witness is Mr. Phil Satre,
21	Chief Executive Officer of Harrah's
22	Entertainment Corporation.
23	Welcome, Mr. Satre, and thank you for
24	being with us here today.

MR. SATRE: Good afternoon, Chairman

Gannon, and Members of the Committee. My name is Phil Satre. I am the President and Chief Executive Officer of Harrah's Entertainment. We are headquartered in Memphis, Tennessee.

And this just got turned on (indicating the microphone). I trust I don't need to repeat what I just said.

I began my career in the casino entertainment business more than 20 years ago, originally as an attorney for Bill Harrah. Since that time, I have served as President of Harrah's Atlantic City, and then was responsible for Harrah's overall casino operations before becoming President and CEO of the company in 1994. I am a Board member of the National Council on Problem Gambling and the National Center for Responsible Gaming in Kansas City Missouri. In 1990, I was the first recipient of the National Council on Problem Gambling Corporate Responsibility Award.

It is a pleasure to be here to discuss casino entertainment: one of the most dynamic economic development tools to emerge in the '90s.

To preface my comments today, I want to

give you some background on my company and our leadership role in the industry. From there, I will turn to an overview of the casino entertainment industry today: how and why it is growing and the economic benefits of jobs, tax revenues and tourism that the industry's growth is generating.

Harrah's was founded in Reno, Nevada by entrepreneur Bill Harrah in 1937. Our company, now almost 60 years old, was the first pure casino company to be listed on the New York Stock Exchange. For decades, Harrah's has been an innovator and a leader in customer service, social responsibility and integrity.

we are the only truly national casino entertainment brand. With casinos in nine states and in the country of New Zealand, we deliver on our promise of a great time, every time, in more locations and more segments of the industry than any other company. That also means that we operate successfully under strict guidelines and regulations in more casino jurisdictions than any other company.

We have also called upon our wealth of experience to enter more emerging markets than

any of our competitors. In so doing, we operate land-based, cruising riverboat, dockside riverboat, small-stakes and Indian casinos. We operate in highly competitive markets and in markets where supply is limited. We operate in mature markets and in dynamic emerging markets. We operate large facilities and smaller ones. We manage for ourselves and we manage for others.

In short, as a company, we are more diversified than any other casino entertainment company.

Our leadership position in the industry was recently recognized by Fortune magazine. We are proud to have been named to the top 20 most admired companies in America by a recent Fortune poll. We share the limelight with one of our competitors, Mirage Resorts, which broke into the top 10. I think it is a remarkable accomplishment for a relatively small industry like casino entertainment to have two companies named to the top 5 percent of this prestigious list.

But what we really feel good about is delivering on our promises. As evidenced, for

New York Times about a month ago featuring
Harrah's Joliet. An excerpt from that article
reads: Joliet is growing, building homes and
adding jobs. It has spiffied up its schools,
streets and the library. ... And even as the
city has undergone transformation, it has cut
taxes. Harrah's is a leader in the growing
casino entertainment in new markets and we will
continue to be.

Our business will grow, will continue to grow basically because guests, our customers, are demanding more of our form of entertainment.

That point is very clear in the fourth Harrah's U.S. Survey of Casino Entertainment.

The survey is being published in the next two weeks, but I would like to preview some highlights with you today.

Acceptance of casino entertainment is stronger than others, with an overwhelming 91 percent of American adults saying casinos are acceptable for themselves or for others.

Visits to both traditional and new market casinos continues to climb. There were 154 million casino visits in 1995, an increase

of 23 percent over 1994.

Casino entertainment ranks just behind major spectator sports -- like the NBA, Major League Baseball and the NFL -- in numbers of visits, and it surpasses other popular entertainment forms like amusement parks and broadway shows and symphony concerts.

The Carlson travel agency poll recently found that casinos are the favorite destination for weekend getaways: rating more highly than ocean or lakeside resorts, theme parks, or big city destinations.

what type of person enjoys casino entertainment? In comparison to the average American, casino players tend to be about the same age, but have a significantly higher level of household income (39,000 per year versus 31,000 per year). They are also somewhat better educated and are more likely to hold white color jobs than the average American.

The combination of these facts about acceptance and demand for our entertainment source, along with evidence that we can deliver on our promises of job creation, tax generation and economic development all bodes well for the

future growth of the casino entertainment industry.

As acceptability has increased, casinos have proliferated. In 1988, casinos operated in just two states: Nevada and New Jersey. Today, more than two dozen states permit some form of legal casino entertainment. These include riverboat casinos in Iowa, Illinois, Missouri, Indiana, Mississippi and Louisiana; limited stakes casinos in South Dakota and Colorado; land-based casinos in Nevada, New Jersey and Louisiana; and Indian casinos in 20 states across the country.

A dozen other states are at some stage of considering casino legalization. These include nearby states such as Maryland, which is considering slot machines at its race tracks and OTB facilities; West Virginia, which currently has video lottery terminals at its race tracks and has passed a bill to allow simulated electronic slot machines at the tracks; or New York, which is in the first step of a process toward a constitutional amendment. That's not to mention Delaware, which recently added slot machines to its two race tracks.

Outside of Nevada and New Jersey,
legalized casino gaming began to appear on
Indian reservations in 1990 in Minnesota and
Wisconsin. These casinos sparked what we had
called border wars among neighboring states. In
1991, Iowa had riverboat casinos. This was
followed rapidly by casinos across the
Mississippi River in the State of Illinois.
Then Missouri and Indiana legalized casino
entertainment on riverboats. Similarly, when
Mississippi legalized casinos, it was quickly
followed by the State of Louisiana.

Two questions always come up in the discussions about the economics of casino entertainment. And they are: how big is the market and what is the saturation point?

The Harrah's Survey tells us that only about 31 percent of Americans visited a casino last year. That is up 14 percentage points since 1990, but is still a relatively low percentage.

Coupled with what we know about the acceptability of casino entertainment, this tells us that an additional one-quarter of American adults -- or more than 45 million

people -- are potential casino customers. That is a huge untapped market. And as we have already seen, acceptance grows even stronger as new supply comes on line. As a nation, then, we are nowhere near the point of saturation.

Casino gaming comes in three basic forms: land-based, Indian and riverboat.

Land-based gaming includes what we call traditional land-based gaming, as found in Nevada and New Jersey, as well as limited stakes land-based gaming, for example as in Colorado.

Indian gaming has expanded quickly since the passage of the federal Indian Gaming Regulatory Act of 1988. I probably do not need to tell you about the Foxwoods casino in Connecticut, which is considered the highest grossing casino anywhere in the world.

Riverboat gaming evolved following

Towa's lead. Since 1989, five additional states have authorized casino gaming on board floating vessels — I have mentioned them already —

Illinois, Mississippi, Louisiana, Iowa, Missouri and Indiana. This category includes casinos on cruising riverboats, as is the case in Illinois, as well as dockside vessels that are permanently

moored, as in Mississippi.

Regardless of the format, casino entertainment is a proven job creator, a catylist for economic rejuvenation and a proven tourism draw that does not depend on asking taxpayers for handouts in the form of inducements, tax abatements and infrastructure improvements.

First, let's talk about jobs. On a national basis, the number of jobs created by the casino entertainment industry is quite impressive. In 1995, more than 350,000 people worked in the casino entertainment industry.

That is a 28 percent increase over 1994. Total payroll for 1995 was \$9.8 billion.

Parenthetically, at Harrah's, we have 22,000 employees. 8,500 of those jobs have been created in the last three years. And our total payroll is over a half a billion dollars.

Jobs in our industry pay well, averaging about \$25,000 per year. Speaking for Harrah's, our compensation package includes an excellent 401(k) retirement plan with a 100 percent company match, as well as health insurance and education benefits.

Our experience in new markets has shown that new casino jobs often go to the unemployed or the underemployed: which can have significant and positive impact in social programs like Aid to Families with Dependent Children, Food Stamps, and welfare payments. In Mississippi, for example, the number of AFDC and food stamp recipients has dropped in each county in which casinos now operate.

The benefits of job creation are not limited to jobs in the casinos themselves. Each casino job creates one to two-and-a-half jobs in the economy at large. In Missouri alone, the casino industry purchased more than \$100 million in goods and services in 1995.

Again, parenthetically, for New Jersey, that number is over \$2 billion annually in purchases from suppliers in the State of New Jersey.

Obviously, an overwhelming majority of those purchases made from local suppliers is going to impact their jobs. Missouri banks have been some of the top beneficiaries: providing operations and cash management services, including coin and currency, night depositories,

short-term investment and payroll services.

Other industries receiving spin-off benefits include food services, construction companies and small businesses like dry cleaners, florists and advertising agencies.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

In addition to creating jobs, casinos provide a revenue source for state and local governments, paid for only by those who choose to enjoy this form of entertainment. Casino Entertainment generated total state and local tax revenue in 1995 of \$1.75 billion: a 27 percent increase over the prior year. Gaming taxes are now the fifth largest source of income for the States of Missouri and Mississippi and the eighth largest for the State of Illinois. Here's an example from just one market. 1995, Harrah's Joliet paid more than \$46 million in taxes from its operations. This figure is about triple what it was for the casino's first year of operation in 1993. The casino paid more than an additional \$700,000 in local surcharges, sales and property taxes last year.

The City of Joliet is using the revenues from Harrah's Joliet and our competitor, the Empress Casino, to pay off its

debt. In fact, the city manager projects that the city will be debt-free by the year 2,001. The new revenue has also allowed the city to make capital improvements, such as neighborhood improvements, streets, sewers and schools. Despite this spending, the city has also begun to cut taxes, like an annual motor vehicle tax and a water fee.

Joliet is just one example of what we have experienced in other casino hometown communities. Local economies with casino entertainment grow because, across the board, we are creating new jobs, new investment and new spending that causes the economic pie to expand.

The notion that new casinos will siphon business out of existing retail establishments or bars or restaurants is not supported by an analysis of any new casino jurisdiction in the United States. In these locations, reliable sales data tend to show that existing local businesses either hold their own or perform better after new riverboat, land-based or Indian casinos open.

Casino entertainment is also a proven regional tourism draw that fills hotel rooms,

increases restaurant visits and stimulates local retail sales. In Missouri, cities like St.

Louis, Kansas City and historic St. Charles are using riverboat gaming as a catylist for downtown development and a riverfront revitalization. I would like to quote Mary Nelson, the general counsel for the St. Louis Development Corporation. She says: "In a city that has recently built a new convention center, domed stadium, indoor sports arena and light rail system, gaming was the element needed to provide the critical mass to draw visitors to St. Louis and enhance the city experience for residents."

A new casino has tourism and entertainment appeal much like the Oilers will have for Nashville, the Seahawks do to Los Angeles, or the Cleveland Browns to Baltimore. Casino entertainment has an added benefit of requiring no public funding, no special taxes and no new indebtedness to become operational. While professional sports franchises pay comparatively little in taxes, provide fewer good paying jobs and require huge investments of public dollars, riverboats pay significant taxes

and fees, provide good paying jobs and health and retirement benefits, and require no public funding.

Casino entertainment as a regional tourism draw is analogous to a new aquarium, a new amusement park or a major league sports franchise — and in fact is quite comparable in cost as an entertainment option — that is, the amount of money that the customer will spend when they go to a ballpark, a theatre or a casino is relatively the same. None of these forms of entertainment is intended to change the character of the local community, but all are intended to bring people from throughout the region to a designated location for entertainment.

Like these other regional tourist draws, casino entertainment should not be considered a panacea. Casinos alone will not balance your state budget, end unemployment or be the sole driver for a strong, stable economy in this state or in any other state. As an economic development tool, casino entertainment fits well into a broad plan for revitalization.

Having looked at the macro view, let's

turn specifically to riverboat casinos and what you might expect at a typical riverboat development. I will use Harrah's North Kansas City as an example. We invested \$86 million in North Kansas City to build this exciting complex which opened in September of 1994. We currently offer 47,000 square feet of gaming space on board a replica of an 1880s-style paddlewheeler. The complex is anchored by a themeed 58,000 square-foot shoreside pavilion, featuring a brick facade and a clock tower. The pavilion includes two restaurants, a sports bar, meeting space and retail in a approximately 42,000 square feet of space.

Harrah's North Kansas City employs more than 1,600 people (85 percent of those are local hires), at an annual payroll of \$45 million, including tips.

The tremendous customer response during the casino's first year of operation is the catylist for an expansion currently under way.

We are nearly doubling our initial investment in the market, spending an additional \$78 million in capital. We are adding a second gaming vessel, expanding the pavilion and adding a

200-room hotel. We just completed a 1,000-space parking garage to accommodate this additional demand.

1.5

Looking inside the physical plant at our operations and especially our system of internal controls, it might be helpful to think in terms of how someone once described a casino; that is, it is a bank surrounded by slot machines. Because of the large inventories of cash and other negotiable instruments like chips and tokens that are necessary to operate our business, an effective set of controls is essential.

We are proud to have taken the industry lead in developing stringent financial controls. For example, Harrah's was the first casino to develop daily financial reports and the first to institute eye in the sky surveillance. Our internal controls also include documentation and supervision to ensure that management decisions and regulatory requirements are carried out, and continuous monitoring through accounting procedures, closed circuit TV surveillance, and uniformed security. We have establish an independent internal audit function, reporting

directly to our board of directors, to monitor all of our financial systems.

1.1

We also operate under the U.S. Treasure regulations for monetary transaction reporting, which is the responsibility of compliance officers at each of our properties. Further, we furnish gaming regulators in each of our jurisdictions with extensive documentation on how we will operate within the regulations they set for their particular state.

At Harrah's, we are proud to be making good on our promises of jobs, revenues and tourism in our home communities. We are also proud of our reputation as an industry leader in addressing social issues like responsible gaming.

Our position is simple. We know the entertainment we offer is a fun night out and a planned and budgeted recreation activity for the vast majority of our guests. Anyone who is not in our casinos legally or simply for the fun of it is not welcome.

Our Project 21 and Operation Bet Smart programs -- addressing underage and compulsive gambling -- have become industry standards and

now are widely adopted. Shortly after we introduced Project 21 in Atlantic City, virtually all of the city's casinos joined forces and agreed to adopt and jointly fund the program.

In January 1995, the Missouri Riverboat Gaming Association unanimously voted to form a Responsible Gaming Committee and establish responsible gaming programs among all of its members. One of the association's first actions was to adopt Harrah's Operation Bet Smart and Harrah's Project 21 and Know When to Say When, the Anheuser-Busch consumer awareness program on responsible drinking.

Similarly, in Illinois, the state
Riverboat Gaming Council announced a statewide
three-pronged initiative to promote responsible
gaming. Project 21 and Operation Bet Smart were
adopted uniformly across the state, along with a
toll-free help line, and training of treatment
professionals in the area of compulsive gambling
disorders.

In Pennsylvania, we are proud to support and work with the state's Compulsive Gambling Council, for which we recently funded a

Public Service Announcement.

Harrah's is proud to lead the way as the industry continues to step up the issues of social responsibility.

In summary, if casino entertainment creates problems in its hometown communities, they are overwhelmingly the problems of prosperity. And they are good problems to have. More tourists in town, spending discretionary income. More jobs, putting people to work.

More revenues for state and local communities, improving balance sheets. I do not suggest and I am not here to suggest that casino entertainment is a cure-all, but it is a proven economic engine for growth.

Seeing the success of casino entertainment makes us optomistic about the future of our industry. Seeing the benefits to our communities makes us optomistic about the positive economic impact of casino entertainment.

I thank you for the opportunity to share our views on how and why the industry is growing. And now, I am happy to answer any questions you might have.

CHAIRMAN GANNON: Thank you very much. 1 2 Representative James. 3 REP. JAMES: Thank you, Mr. Chairman. 4 And thank you for your testimony. 5 Going to the second page of your 6 testimony, you talk about you operate 7 facilities, smaller ones, you manage for yourselves and for others. Can you give me an 8 9 example of others? 10 MR. SATRE: Primarily Indian 11 reservations where we manage on behalf of Indian 12 tribes. 13 REP. JAMES: That brings me to the next 14 question. When you talk about land-based, 15 Indian and then riverboat, what is the 16 difference between land-based and Indian 17 casinos? 18 MR. SATRE: Well, Indian casinos are 19 generally a form of land-based casinos. 20 means that they are on land. The difference 21 primarily is that most land-based casinos in the 22 United States, other than the Indian casinos, 23 are privately owned and operated by primarily 24 publically traded companies. In Indian gaming,

the right to own that casino is exclusively in

25

the purview of the Indian tribes.

REP. JAMES: I see. Okay. Thank you.

And also going further, you talk about, it was interesting, in Mississippi, you said the number of AFDC and food stamp recipients has dropped in each county which casinos operate. Does that hold true for other states?

MR. SATRE: Yes. But the only place that I have seen significant detail on that is in Connecticut where the Indian casino opened up in Ledyard, Connecticut and they saw the same type of statistics.

REP. JAMES: So we only have information as relates to those?

MR. SATRE: I am not sure that that is the only information available, sir. That's the only information that I have seen recently.

There is a lot more research being done, though.

REP. JAMES: As I am going over to page five, you talk about the total state and local gambling tax, and you list some states. I was wondering: do you have a list of all the states that the casinos are in, in terms of how much you are paying in taxes or how much you generate?

2 3 5

1

6

8

9

7

10

12

13

11

14

15 16

17

18 19

20

21

22

23 24

25

MR. SATRE: Yes, I can provide you that, and you can also get that information through published state documents. Each of the states: Missouri, Illinois, Mississippi, Louisiana, Nevada and New Jersey, all of them, their gaming agencies publish a report annually that indicates the total tax revenues received and breaks down those revenues by area, in general, or by a particular property.

REP. JAMES: Okay. Also, I remember when casino gambling started in Atlantic City and you talk about, in Joliet, how you have really improved neighborhoods and the community. And, seemingly, that didn't happen in Atlantic City. You know, from my information, from my understanding. What do you think the difference was as it was handled?

MR. SATRE: Well, I would ask you to go look at a project where Harrah's sponsored in Atlantic City where we completely revitalized an entire neighborhood at a \$50 million cost. And, in fact, you will see that more and more in Atlantic City. I think what has happened in Atlantic City is that it's been unfortunately misunderstood. It was a slow starter, to take

1 the prosperity created by casino entertainment and convert that into benefits for the city. 2 3 But if you look at what has happened in the last 4 five years, they have really made up for a slow 5

start.

6

7

8

9

10

11

12

1.3

14

15

16

17

18

19

20

21

22

23

24

25

The project that we created, which is in the inlet area of Atlantic City, has taken an area where all of the homes were either dilapidated or abandoned, completely rebuilt that with condominiums and apartments, targeted to low-income residents and low-income buyers. And we have subsidized the purchase of those homes by people who otherwise couldn't have afforded to buy those homes. And that is not just by Harrah's. Other casino companies have done that. And that's all in the last five years.

You will also see a new airport under construction, a new convention facility under construction in Atlantic City. And I think that is all because the industry there has created 40,000 jobs. And the kind of payroll that that creates for that state is in the neighborhood of \$2 billion and that is significant.

REP. JAMES: Okay. You also talk about

how, in these different locations that you have casinos, how it shows that the reliable sales data tend to show that local businesses either hold their own or perform better. If we were to have that kind of riverboat gambling in Philadelphia, would you, as an industry, work to make sure that the businesses in Philadelphia, that you don't take anything away from them, the local businesses, that you will work together in terms of trying to improve the economy for the state?

MR. SATRE: Yes, I think that has been true in all of the environments we go in. We recognize that we are about the one of many businesses in those communities. And when we go in, whether it is Joliet, North Kansas City, we are like everybody else: we join the local Chamber of Commerce, we work with others to support events that are going in the city that attract tourists. And we have generally found that our customers, while they'll eat a lot in our restaurants, they are going to eat in restaurants outside of the casino as well. So a cooperative posture has been very successful for us in each of our markets.

1

2

3

4

5

6 7

8

9

10

11

12 13

14

15

16

17

18

19

20

21

22

23

24

25

REP. JAMES: Because like if you come to Philadelphia, we may not want to have a restaurant on the boat because all the restaurants we have down there. I mean, would you be working with, I guess it is the administration in Philadelphia to make sure that you don't take anything away from those types?

MR. SATRE: Yes. But I think you have to keep in mind that you don't want to create a situation where the customer is going to say, look, you made this not as entertaining an experience for me and, therefore, all of the things that you start out wanting to create by bringing this into your state (more jobs, more taxes, more tourism) doesn't work because you constrained the industry too much by limiting the customer's experience. And that has happened in a couple of other states and they have had to go back and adjust it because with the idea that they would help somebody else, they made the customer's experience a noncompetitive, frankly.

I mean, you have to realize that

Philadelphia is going to compete with Atlantic

City where the customer gets a full array of

1 restaurant experiences and entertainment 2 experiences. REP. JAMES: I understand. I just want 3 4 to make, just be assured of the fact that if you 5 are looking towards that, that you are really talking in being with the administration as 6 7 relates to those, maybe, concerns. MR. SATRE: Absolutely recognize that 8 9 as a responsibility. 10 REP. JAMES: Are you in New Orleans? 11 MR. SATRE: Um-hum (yes). 12 REP. JAMES: Did you have to close in 13 New Orleans? MR. SATRE: We closed in New Orleans 14 last November. 15 16 REP. JAMES: What happened? You went 17 bankrupt? 18 MR. SATRE: The property had an 19 economic problem in that the negotiated task and 20 the rising cost of the project outstripped the 21 ability of the market to sustain it. So that 22 what we are trying to do with that now is to 23 reorganize that so that the cost of the project 24 is lower and the tax structure is more suitable

to the size of the market.

25

REP. JAMES: My final question, Mr. 1 2 Chairman. 3 Would you, in terms of riverboat gambling coming into, let's say, Philadelphia, 4 5 would you be working in conjunction with the 6 horse racing industry and the other industries, 7 the gaming industries, the concern to make sure 8 that no one interest is taken over the other 9 interest? 10 MR. SATRE: Yes, I think we have 11 already established a pretty good dialogue with 12 them already. 13 REP. JAMES: Thank you, Mr. Chairman. 14 Thank you. 15 CHAIRMAN GANNON: Thank you, 16 Representative James. 17 Representative Boscola. 18 REP. BOSCOLA: Hi. Are you familiar 19 with the April 1st edition of Time? It is an 20 article, No Dice, What's at Stake, a Glance at 21 U.S. Gambling. And in there it says that, in 22 Louisiana, the bankruptcy of Hannah's casino in 23 New Orleans punched a \$23.6 million whole in the

city's budget. Can you tell me, I mean, who is

going to pick up that cost in the city's budget

24

25

where this type of thing occurs?

MR. SATRE: Well, it is being reorganized right now. That is the whole purpose of coming back in and reopening the casino under a situation where the size of the project, the costs associated with the project including the tax structure are more sized to the sum of the overall market in which it competes.

REP. BOSCOLA: Well, it was a very balanced article. It just explained that, in some communities, you know, they have reaped some of the benefit of expanding gaming, but in other areas, it hasn't been successful and so when we talk about expanding gaming in Pennsylvania, we want to make sure that we are not, you know, Louisiana's Harrah's casino. I mean, we want to be, what you just pointed out, Joliet.

And in the article, it was great. It talked about, in St. Louis, where basically drugs were rampant, the murder rate was the highest in the nation, all of a sudden five businessmen launched the casino Queen and as a result, the revenues to the city was \$12

million. They slashed 30 percent of that city's debt, they doubled the number of police officers and patrol cars and their murder rate decreased by a third and they employed 1250 workers.

And this is what was quoted by the Mayor. Warren Bush said, it is bringing about the city's renaissance. And what we want to make sure of in Pennsylvania is that this type of action occurs and not what happened. And I don't understand, I mean, I am having a hard time trying to understand what makes expanding gaming successful in some areas and not in others.

MR. SATRE: Well, you have to make it competitive for the customer. In one of the issues that Nuance has is that the structure of that project, because of a combination of political factors and regulatory factors, made the project bigger than it should have been, without some of the customer amenities that it should have. For example, a very limited amoung of food service opportunities for the guests, no hotel rooms for the guests, very limited inside entertainment opportunities for the guests. And you are trying to compete in that market with

Las Vegas, with Mississippi, with Atlantic City.

And if you regulate it down so much that the customer has an experience that isn't competitive, they'll go somewhere else.

Iowa had the same experience. The boats there opened up and did very well until Illinois opened up and then Iowa had such anti-friendly customer regulations, they made it difficult for the customer to have fun, in other words. That it became noncompetitive with Illinois and they had to go back and change it. And I think you are dealing with some of the same issues in the State of Louisiana in the land-based casino.

And I think you have to look at that very carefully, use the benefit of all of the experiences in this industry: Missouri, Illinois, Nevada, Atlantic City, Louisiana and other states to reach the best possible legislation and regulatory structure that you can in the State of Pennsylvania.

REP. BOSCOLA: Thank you.

CHAIRMAN GANNON: Thank you,

Representative Boscola.

Representative Manderino.

1 REP. MANDERINO: Thank you, Mr. 2 Chairman. Phil, you said Harrah's is in nine 3 states. Am I correct in assuming that all nine 4 5 states are, the casino industry is state 6 regulated? 7 MR. SATRE: That's correct. REP. MANDERINO: Okay. None of those 8 9 states do you self-regulate? 10 MR. SATRE: No, there is a form of 11 state regulation in every single state and also 12 in New Zealand. 13 REP. MANDERINO: I am remembering 14 conversation, news reports in the past couple of 15 years with regards to the State of New Jersey 16 and there being a desire of the gaming industry 17 to move New Jersey to a self-regulated state. I 18 was going to ask you to explain what that 19 movement was all about, but you are shaking your 20 head. 21 MR. SATRE: Yeah, I am shaking my head 22 There was no move to go to self-regulation. no. 23 In fact, it is still the most heavily regulated 24 environment in the world that I am aware of.

The movement that was afoot there from the

25

casino industry was to give the regulators to focus on those issues of regulation that go to financial stability, integrity in the operations, and in the owners of the facilities that go to the adequacy and internal accounting and control procedures that go to who's working In other words, are they being -- are in them. they: employees and the vendors and the owners -- responsible people with good reputations and all of that sort of stuff, and to try to get the regulators not to be in the business of telling us how to market our facilities, how to design our facilities or when to open or close those facilities, things that the customer is more likely to tell you that they like or dislike.

And what has happened in the State of New Jersey is that over the last four years, they have relaxed those types of regulations. They haven't relaxed any of the regulations that go to financial integrity, stability, responsibility, honesty, etc. As a consequence of doing that, the state has seen a resurgence of new capital investment. And as a result, Atlantic City in the State of New Jersey are going to have a much more worldwide competitive

1

2

3

4

5 6

7

8

9

10

11

12

13

14 15

16

17

18

19

20

21

22

23

24

25

casino industry because of the new capital that is being attracted in there. There was no effort to try to go to self-regulation.

REP. MANDERINO: Thank you. I am putting together the remarks that you just made, along with your observations to Representative Boscola about why New Orleans failed and particularly the political and regulatory restriction that you reference there, and combining that with the observations that Representative James made about the desire of folks as they look at gaming in Pennsylvania to put restrictions on things like hotel development or restaurant development or the size of the facility or whether the facility moves or does not move. Wouldn't it be fair to say that those are all of the things that you just suggested states should move away or be weary of regulating and that they should only be concerned about regulating the financial stability and integrity of the internal operations of your casino?

MR. SATRE: I think you can regulate some of those things, but you need to strike a balance between how big you want the industry to

be and how successful you want it to be. If you put more and more of those things, that is, a casino is not going to have any hotel rooms or any restaurants or any ability to serve alcohol or no entertainment facilities inside of it or it is going to have to go on a two hour excursion before anybody can gamble and all of those things, you need to realize that you are going to create fewer jobs, fewer tax revenues and less tourism and economic development. And that it is always a balance. And I think that's what you are always doing in the Legislature, in any case.

New Jersey is still a balance. It isn't Nevada. It isn't some of the other states in terms of its regulatory structure. It still has more controls even on operating issues than most other states. But it is a balance that they are happy to live with. And the industry obviously is successful in operating there. But in order to attract that incremental amount of new investment that they needed to get in order to compete in a worldwide basis, they made a decision to tip the balance in favor of the relaxation of operating regulations, and I think

that they can manage that balance according to their own wishes. I think you can do the same thing here.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

REP. MANDERINO: Is it fair to say that the balance of those regulations is a fluid situation, meaning you gave an example of one — I am trying to think of the states along the Mississippi where the balance had to shift when the competitive factors of another state offering the same thing should —

I used the example of Iowa MR. SATRE: and Illinois and I have used the example of New Jersey and Nevada. I mean, part of the reason I think New Jersey had a change of mindset in terms of how strict their regulations would be on operations is that they saw, in the State of Nevada in the late '80s and the early '90s, this huge amount of new capital investment, huge amount of tourism increment, a huge amount of new jobs created there with the opening of five or six big properties. And they went out there and they kept saying, how come no one will come and do that in New Jersey, why won't anybody come and make those kinds of significant investments in job creating, tax generating

tourist attraction facilities? And they were told by those operators, they said, we can't do that in your state because you have put so many handcuffs on us, you have tied our arms behind our backs so much that we can't make this an attractive enough experience ultimately for the guest who is always going to decide whether this business succeeds or fails. And if you relax that and we can create something that will succeed with the customer, then we will succeed in making that capital investment. It is always competitive and, therefore, it is always fluid.

REP. MANDERINO: I assume there is some way that the industry measures — I am calling it — local visitors versus outside visitors. I don't know if you draw a 50-mile radius around your casinos and say these are the local folks, or you define it by these are the day trippers and these are the travelers, but I assume there is some kind of industry-wide breakdown of who of your local people. What is that standard that the industry uses?

MR. SATRE: Well, there is no standard because it varies by market. But what you will find is that most markets will publish some

statistics that will give you a pretty good idea on that. For example, if you go to the Las
Vegas Visitors and Convention Authority, they
will give you a breakdown of what percent of
their customers arrive by air, which is a pretty
good indicator that they are coming from out of
state; what percentage of their customers arrive
by car, how many of those people who have
arrived by car are coming in from the main
arteries out of Los Angeles and northern
California, which is again a pretty good
indicator; and then they have a total breakdown
of where they come from by state and by country.

For example, in Las Vegas, 10 percent of the visitors roughly are international visitors. That includes Canada, that includes Mexico, that includes the Far East. The other 90 percent are U.S. customers. Roughly, in that 90 percent, you will find that about 30 percent of the total comes from California, the rest from throughout the United States.

REP. MANDERINO: And what percent from Nevada?

MR. SATRE: And what percent from Nevada, I think it is about 4 or 5 percent.

1

2

3

4

_

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19 20

21

22

23

24

25

REP. MANDERINO: That was kind of the information I am looking for. Do you know that same kind of information for New Jersey since you also operate there?

MR. SATRE: Off the top of my head, in New Jersey, it's -- I don't want to go off the top of my head because I don't have it as well as I do the Las Vegas. But what I can tell you about New Jersey is the average stay in Las Vegas, which is another way of thinking about this, is about four nights. In New Jersey, because of the low number of hotel rooms there, the absence of a major airline facility and to some extent the customer's experience there, they have had a much shorter visit than Las Vegas. Somewhere around a day or a little less than a day. That obviously tells you that their customer base is much more regional, coming from New York, Pennsylvania, south Jersey, north Jersey, Delaware, Maryland and the like.

And that is the broader market for New Jersey. It has a smaller number of international customers: less than 1 percent, I believe. It has a smaller representation of other states visiting, people from other states

visiting than Las Vegas does. Now that will change as you go. But we operate in Reno and Lake Tahoe. They look a little bit more like Las Vegas: a longer stay, more hotel rooms, a lot more entertainment facilities, bigger airport facilities closer to the casinos.

In the riverboat markets, it varies by state. For example, in the State of Mississippi, the vast majority of those customers come from other states. In the State of Illinois, I would say somewhere in the neighborhood of 80 percent, perhaps as low as 70 percent of the customers for those operations come from the State of Illinois. So it is primarily a regional market, attracted from the State of Illinois, the balance coming from other states, and visitors from the City of Chicago.

And each one of those is a different story, is what I am trying to say.

And I think if you proceed with legalization in this state, it will vary by cities. Your two largest cities are going to attract people from a variety of other states because they are on borders of populace states. And they will be able to attract people from

1	Ohio and other states when you think about
2	Pittsburgh and you think about Philadelphia.
3	REP. MANDERINO: Thank you. On another
4	
5	MR. SATRE: I worry that I confused
6	you.
7	REP. MANDERINO: No, you didn't. I
8	just decided that the next question is kind of
9	like when you cross-examine, you have to figure
0	out where you stopped with your questions and
1	form your own opinions and I just decided to
2	stop there.
13	On another front. In the casino
14	industry, I understand from the Lottery, I asked
15	the horse racing industry about the dollars in
16	that industry and what percentage goes to wagers
7	versus other places; how does that break down in
18	the casino industry?
9	MR. SATRE: Well
20	REP. MANDERINO: Or is that something
21	that is regulated state by state?
22	MR. SATRE: It is really only regulated
23	in one state, which is New Jersey, which has a
24	mandatory minimum payback to the customer. And

that minimum payback on slot machines, if my

recollection serves me correctly, is 87.5 percent.

What you will find in other states that don't regulate that is that the market, that is, customers in competition, have moved that payback on slots down to 95, 96 and 1997 percent so that the house hold is somewhere between 3 and 6 percent. And in the case of Atlantic City, the house hold is higher. And I think that is an example of where, trying to regulate that actually decreased competition and backfired to a certain extent because the customer is getting less payback than they otherwise would have, if you follow me.

answer. I just don't follow the logic. Because it is a minimum, mandatory minimum payback, I don't understand how the market force is working. Either there is something else in that equation or it defies logic why the market is working to depress it just because there is a minimum, unless you are telling me that the industry response to the minimum has been to treat it as a maximum.

MR. SATRE: I think what happened was

when the industry opened up, they treated it as a maximum and it has been slow in coming down to the more competitive paybacks on slot machines that you see in states like Nevada and in the new merchant riverboat markets.

REP. MANDERINO: The last area of question that I want to ask is about the notion of -- I am sure there is a better word to use that the industry is -- but the notion of people being able to bet on credit of the gaming institution. And it appears that that is not the case, obviously with the Lottery, and it appears that that is not the case at least in Pennsylvania with regard to the horse racing industry. My anecdotal survey says that is the case in general with the gaming industry. Is that true across the board, or are there states that actually regulate not being allowed to stake a customer?

MR. SATRE: Yes, there are some states that do that. I can't recall right off the top of my head where that is. It just doesn't come to mind. But it really varies by company as well. You will find that a lot of companies, more and more, particularly in the new markets

which are more regional based, are doing a lot less credit.

The credit that you read about is primarily at the higher end of the play and it is in markets that are more tourism oriented and long-term stay oriented than somebody who is coming in for four or five days, and have a lot more international segment to their play. And generally there are people who have high economic worth who would like to have a credit line set up.

REP. MANDERINO: Would you consider regulation in that area part of a regulation that you would put into the, quote, political/regulatory restrictions that hamper competitiveness, or would you put that into the financial stability, industry integrity, ones that don't affect competitiveness?

MR. SATRE: Oh, I think it is going to be somewhere between the two. And I don't want to weasel out on that, but I think you can hamper competitiveness if you said we want to create an industry here that was going to attract high rollers from New York or from the Far east. Obviously, if you don't have credit,

they are not going to come here. Now the likelihood is that they weren't going to come here anyway to play on the riverboat when they have the choice of staying in Las Vegas in a much more fully built facility.

So in that respect it would as a practical matter probably not have very much impact. When literally it would prevent those people from coming, as a practical matter, it won't. If you follow me. So that's where you strike a balance.

REP. MANDERINO: And my last question is just: there was a reference to, I think it was in Illinois or maybe it was even in our market here, experience in new markets, new casino jobs often go to the unemployed/underemployed and there was a significant impact on programs like AFDC, etc. In those markets, do you know if whether in any of those there was any sort of requirement as part of the —

MR. SATRE: -- regulatory structure?

REP. MANDERINO: Right. To hire

someone as an employer of --

REP. MANDERINO: So the requirements

that target the groups --

COURT REPORTER: Wait a minute, wait a minute.

REP. MANDERINO: I apologise.

COURT REPORTER: I am sorry. I can't

hear.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

REP. MANDERINO: I was just trying to clarify further to say whether they were requirements to either hire unemployed or welfare recipients.

MR. SATRE: Sorry. I don't know of any that specifically targeted welfare recipients or unemployed people. What they have targeted more was social economic mixes. And they looked at the demographics -- for example, in Shreveport, Louisiana where we operateed a riverboat -- and they said X percent of this population is female, X percent of this population is minority, we want you to hire within those percentages; and that has been a part of either state or local regulatory structure. And I think it is a part of the reason it worked. Mississippi, to my recollection, has no requirements, whatsoever, on any of those features. It is simply a matter of the hiring

pool and who you look for when you are hiring 1 2 into those jobs. 3 REP. MANDERINO: Thank you. Thank you, Mr. Chairman. CHAIRMAN GANNON: 5 Thank you, Representative Manderino. 6 7 Representative Hennessey. REP. HENNESSEY: Thank you, Mr. 8 9 Chairman. Mr. Satre, I was intrigued by the 10 11 locations of Harrah's operations: you have nine 12 states and New Zealand. Is there any common factor that you look for as to where you are 13 going to locate? What does the United States 14 15 have in common with New Zealand and what makes 16 them an attractive environment for you? And 17 part of that is what? You are not involved in 18 Hong Kong or the European continent, is there a 19 reason that you are not? 20 MR. SATRE: Yes, the primary reason 21 that we are in New Zealand is when they 22 legalized casinos in New Zealand. And they 23 legalized two. One in Auckland which is on the

North Island and one in Christchurch which is on

the South Island. The form of casino gaming

24

25

that they legalized is an American style. In other words, it is a large-scale facility that has slot machines, table games, restaurants, hotel rooms, entertainment facilities and the like.

Most of the European continent facilities are private clubs, with very limited access that are targeted at the sort of blue blood trade, for lack of a better characterization, and not the mass market that is looking for an entertainment night out.

So we have stayed away from those, primarily, because we see ourselves as mass marketers. And we have been attracted to opportunities internationally, such as New Zealand, that have a broader appeal to the general public.

REP. HENNESSEY: Turning to your testimony you had indicated that, in 1995, jobs in the casino industry nationwide had increased by 28 percent. I think you said that revenues increased 27 percent in that same time frame. What happened? What drove the 27 percent increase in the gaming industry in that particular year and is it likely to recur?

1 2

MR. SATRE: It is pretty closely what it has been growing at through the '90s right now, and the driver of that is increased acceptance, more people believe this is an acceptable way to recreate, that it is an entertainment experience rather than a gambling experience. And you will find that in tracking through Harrah's U.S. Survey.

But you will also find it -- and I saw reference to it earlier -- if you go way back to the 1976 national study that was conducted of the gaming industry. A higher percentage of people interviewed there viewed casino experiences as a chance to win or lose than as a chance to have an entertainment experience.

That has changed dramatically in the last 20 years. This industry has transformed itself in part through a lot more regulation, the ownership structure, the companies that have come into this industry view themselves as casino entertainment providers rather than as the operators of a gambling joint.

And you will see that everywhere you go now. And our customers see us that way as well. The younger the demographic of the customer,

that is, customers in the 25 to 35 age range, few this industry as much more acceptable to them than our parents did. Not that I am in that age range. But it is in that factor, is increasing visitations to casinos. It is increasing, I think, legalization of casinos, because those people ultimately are the voters who will influence outcomes in elections. And they don't believe this is an industry that has some of the myths, some of the taints that have attached to it historically. They have grown up in an era where you can play the Lottery, where you can go to a casino and not only play a slot machine, but have a great meal, see a great show, watch a volcano erupt or dolphins jump.

So what I think is driving all of this job creation, which you cited, the revenue increases and the tax increases that have also occurred during that time frame, is that there is a major change in the attitudes towards this industry by the people who ultimately decide whether it is going to be there or not and that's customers.

REP. HENNESSEY: You also indicated in your testimony that, in 1988, there were only

two states that allowed casino gambling: Nevada and New Jersey. And now, I think you said there are two dozen.

MR. SATRE: That's about right.

in the space of eight years and now another 12 states are considering legalizing it. At which point do we tend to reach saturation? And if you were asking, what would you be looking for in terms of whether or not we would ever, how would you build a statute to cover this situation in Pennsylvania and protect it from saturation?

MR. SATRE: I will answer the first question on terms of saturation. I think it is very difficult to have a precise answer that saturation is reached when there are X number of casinos or X number of states with casinos or whatever because the customer base is constantly changing.

It would be a little bit like saying there is only X number of customers to buy computers or calculators, which both of those industries have found is that as the product changed and as the customer changed, the market

changed. So it wasn't finite. It was an ever expanding and fluid market.

And the same is true in gaming. As people who reach 21 years of age and decide they are now ready for an adult entertainment experience, look at the options. More and more of them, I think say casino entertainment is one of the options that I want to explore.

So you have to say what is happening to the overall entire U.S. population. Because as we near the year 2,000 and more baby boomers are in their 50s and 60s, and everyone behind them has a different attitude to this industry, the market is bigger than it is today, because there are a lot of people who simply won't go into casinos today and older age brackets in particular because they think it is inappropriate. So I see the market as being relatively fluid.

One of the figures we have used in here and my remarks behind that figure is the gaming casino entertainment revenues from gaming activities in the year 1995 were \$20 billion.

That's an increase of \$12 billion since 1990 when it was 8 billion in revenues. That growth

comes about from more places to go with more people willing to do it. We believe that saturation in the United States, at a minimum, doesn't occur until the industry gets over \$40 billion. So it is not even half way to its ultimate level.

Now, on the state-by-state basis, if the state is concerned about saturation, one of the ways to do that is to limit the number of licenses and limit the number of locations.

and if that is a concern, that saturation will cause businesses to overbuild and then to have problems of sustaining themselves on an ongoing basis, one way a state can do that is to regulate the number of licenses. It isn't a cure-all. There is a regulated number of licenses in the State of Illinois and one of those licenses has been chronically ill since the day it opened up. So nine out of ten have been pretty darn successful and one struggled. And they did it through controlling, through ten licenses.

In the State of Mississippi where there were no controls on the number of licenses, the controls were by local option votes run by

should put as many as you can fit on the body of water. There have been a lot more of them that have gone out of business. In the long run, it is a tremendous success in the State of Mississippi. Far exceeding their expectations. But they have had a few more dropouts that haven't been able to make it and that's been attributed to saturation.

I think you could also attribute that to experience, financial capability, quality of management, quality of product and location.

Five things that you would use to describe anybody opening up any business anywhere in your state, whether it was a restaurant, a men's store or a hotel.

REP. HENNESSEY: Thank you. In follow up to Representative James' questions, there has been criticism generally about the lack of involvement of the casino industry typically outside the confines of their own boundaries, their own properties. And you pointed to Harrah's and said that in the last couple of years, I guess you have invested \$50 million.

Can you tell us, what was the catylist

for you doing that, number one? And, number two, have other industries joined your lead and are they also investing, or is it, do they have a more parochial mindset than others?

MR. SATRE: Other competitors in our industry or?

REP. HENNESSEY: No, the other competitors, the other casinos in Atlantic City, for example.

MR. SATRE: Yeah, Atlantic City has a structure whereby you could, as an operator, do what we did as one option. They have a casino reinvestment, basically a tax of a point and a quarter (.0125) of game revenues that needs to be reinvested. On the one hand, you could turn that money over to the government and let the government reinvest it or you could take the initiative and go out and look for a way to reinvest that that would have an impact on the community.

We chose to work with actually a

Philadelphia company to build this development
in Harbortown, we call it, in Atlantic City,
using money that was, would otherwise have been
turned over to the state. So it was a

methodology of using state reinvestment funds
that were required to be reinvested. And that

is how we ended up doing that.

And some of our other competitors have done the same thing, and some of them have simply handed the money over to the government and said you reinvest it. And I think it is really a matter of choice. We felt more strongly about having an impact that was visible to the people who lived in that city and the people who visited that city.

REP. HENNESSEY: Did that occur as a result of the change in the state regulation in New Jersey after the fact, or was that built-in and it just took some time to percolate?

MR. SATRE: It was built-in and it took some time to percolate. That's what I think.

You know, I really, I only lived in Atlantic
City one year, but I really feel like Atlantic
City has gotten such a bad wrap on what has been accomplished there. And in the first five
years, I think it was fair to say, look, nothing has happened. But I think since then there has been a concerted effort by the current Governor, by the current Mayor of that city to really make

things happen. And if you go there right now and you look at what is going on with that airport, with that convention facility, with the roads, you are going to see a lot is going on in that city. And I am not here to defend them. I just think it is a practical matter.

REP. HENNESSEY: Mr. Satre, thank you very much.

Thank you, Mr. Chairman.

CHAIRMAN GANNON: Thank you, Representative Hennessey.

Representative Caltigirone.

REP. CALTAGIRONE: Thank you, Mr. Chairman.

You must have done some surveys in Pennsylvania -- I would be surprised if you didn't -- as the potential that you could make as far as potential profits in earnings, potential jobs, goods and services; that we had, let's say, approval of this legislation, after all the details were worked out; Pittsburgh, Erie, Philadelphia, let's say if you had three site locations, what would be your prospectus on the potential of what your earnings might be, the number of people you employ, the amount of

money that you would spend on goods and services?

MR. SATRE: I will try to answer it.

We generally don't do a forecast of earnings.

We look at revenues. That is a fair statement.

We try to assess the gaming revenues and other revenues that are the potential, which I think is a valid way of trying to look at it. And if it is okay with you, I will answer it based on what we would see as revenues and jobs and goods and services purchased. And I will use as the template, the current legislation which I am familiar with, which is 19 locations in a continuous dockside environment for casino entertainment.

Generally speaking, starting with what that would involve in terms of investment, I think you can look at, depending upon some smaller markets, places that are more remote areas are going to build smaller facilities, have fewer employees and probably lesser revenues. But if you took all 19 of those, I think you could look at that and say, on average, they'll have a thousand direct employees each. They'll be more in the

facilities in Philadelphia and in Pittsburgh, in all likelihood, perhaps fewer in some of the other locations.

But I think using a thousand per facility is a good rule of thumb. We are actually running it more like 1300 in our riverboats. And land-based facilities, they average around 3,000 employees per facility, somewhere in that neighborhood, down to 2,000.

So 19,000 direct jobs, it creates normally one and a half more jobs in the community, and those are construction jobs, vendor jobs, suppliers and the like. So if you just round-up to 20,000 and you do it one and a half times that, you are up to 50,000 new jobs. That would be the rule of thumb, looking at the industry, if you had 19 separate locations throughout the state.

And that can vary because that is not a precise number, it is an estimate based upon a rule of thumb.

The type of capital investment will also vary. Again, using as a rule of thumb in riverboat jurisdictions we are probably, right now we have six riverboats, total capital

investment by our company in those six
riverboats is \$340 million as of the end of the
year. So that is, you know, \$55 million \$60 million per facility. That is rising
because of the investment that I talked about in
Kansas City. We are also expanding Joliet and a
couple of others. So it would be larger
overall.

But using \$50 million as an estimate times the number of locations in the state, I think would give you the level of investment; and that is, of course, tied directly to construction jobs and materials provided during the construction stage of the business.

Then looking at revenues for the state, based upon the locations of your major cities, based upon the population throughout the state and from what I understand to be the locations identified in the statute for the 19 licenses, I think you would have revenues in this state of over \$1 billion statewide. That compares with \$3.7 billion in Atlantic City in 1995; that compares with, in Mississippi, around \$1.3 billion in 1995; that compares to Nevada revenues in 1995 of somewhere in the

neighborhood of \$7.5 billion. Off the top of my

-- I am just trying to add up all the markets.

That gives you some sense of order of magnitude

where you would be looking at. The State

Illinois' revenues are below that amount, but

they have only four licenses in the very

populace part of their state near Chicago.

REP. CALTAGIRONE: One final question.

If you could provide the Committee with information about the number of Pennsylvanians that frequent the casinos in Atlantic City. Not just Harrah's. I am sure there is some industrywide sharing of information, information that they have on the numbers of Pennsylvanians that go down to the facility down there. I would appreciate that.

MR. SATRE: Yes. But one thing that I would recommend, sir, to you, that you look at, I don't recall if it is like the Las Vegas Commission Visitors Authority, but the Atlantic City Visitors Authority keeps records of where the visitors to Atlantic City are coming, how many come in, and I believe they keep track of where they are originating from. So that would be one source that is marketwide that may be a

public source that already has that information.

The general rule of thumb that I have heard for Atlantic City, among all the operators, is that the estimate is that approximately 20 to 25 percent of the visitors through that city originate from Pennsylvania, from the State of Pennsylvania.

REP. CALTAGIRONE: And what would that total number be then, roughly?

MR. SATRE: Well, I think Atlantic City has about 20 million visitors annually. So that would add up to, in the neighborhood of five million visitors if it is 25 percent.

REP. CALTAGIRONE: Thank you.

Thank you, Mr. Chairman.

CHAIRMAN GANNON: Thank you, Representative Caltagirone.

Just a follow-up on that last question.

That five million, is that five million visits

or five million visitors, or 20 million visits?

MR. SATRE: That is visits. That is not individual people. That might be one person visiting five times, another person visiting just once and another visiting 10 times. And it will all add up. You add up their visits rather

than the individual visitors.

1.5

CHAIRMAN GANNON: In your report to us on page four, you said the jobs industry paid well averaging about \$25,000 per year. Do you know what the mean salary is in the industry is?

MR. SATRE: You would have to use the information based on markets actually to come up with something realistic. You really need to compare what will happen in this state with what is the situation in Atlantic City. And in Atlantic City, the mean and the average are much higher than it is in the rest of the industry because we are in a more competitive employment market, we have to compete with lots of other industries and as a consequence we have higher wages, higher salaries and benefits are generally the same. So it is higher in Atlantic City.

If you look at salaried personnel in our company, the average salaried personnel is over 50,000 in Atlantic City. If you look at wages, people who are on wages, the distribution will be somewhere in the neighborhood of 28,000 or 29,000 a year for the mean, and in an environment like Atlantic City.

CHAIRMAN GANNON: What's the general 1 2 starting salary for someone who would just come in to, say a dealer or something like that, 3 4 somebody getting into the industry, starting? 5 MR. SATRE: For a dealer, I am a little bit unfamiliar with it from an Atlantic City 6 7 standpoint which is I think the most relevant, 8 but I think it is probably, without tips, 9 probably around \$24,000 a year. 10 CHAIRMAN GANNON: And then that would 11 progress up as that dealer got experience? 12 MR. SATRE: Yes. There is generally a 13 way of grading jobs based upon length of service 14 and the number of different games that they 15 learn how to deal such as Black Jack, roulette, 16 craps, etc. 17 CHAIRMAN GANNON: Thank you very much, 18 Mr. Satre, for being with us today and 19 presenting your testimony and taking questions 20 from the Committee. We appreciate it. 21 MR. SATRE: Okay. Thank you. 22 CHAIRMAN GANNON: My next witness is 23 Vicki Abt, Professor of Sociology and American 24 Studies from the Pennsylvania State University.

DR. ABT: What is the chance that it is

25

snowing in Philadelphia? That is where I have to go.

CHAIRMAN GANNON: You may proceed, Dr. Abt.

DR. ABT: Okay. First of all, I would like to apologize for the misspellings. My computer is not and me are not totally in sink yet. I just got this computer. And I didn't know I was going to be — although I am very delighted to do so — until late on Tuesday. So I really could have added so much more, but I guess now it is getting late and you are glad that I didn't.

I have to also say, I would like to say as a preface, I wish I could respond to all of what I heard so far. I have been sitting here through most of it. But I know that you don't want me to do that. Maybe you will ask me questions. Some of the things that you asked that they couldn't answer, I have statistics for and data on it that has been gotten through research of scholars, people who have no ax to grind in particular. All right.

Good afternoon, lady and gentlemen. I appreciate this opportunity, more than you know,

to appear before you and to offer my testimony as you consider some of the very complex issues surrounding gambling in Pennsylvania and the United States as we approach the 21st century.

My name is Vicki Abt. I am a professor, as you said, of Sociology and the American Studies at Penn State's Abington-Ogontz Campus near Philadelphia. I have been employed there for 30 years. Since receiving my masters from Penn State, I now feel like a Pennsylvanian. I think 30 years. You know, I was born in New York. I earned my Doctorate in Soch. from Temple University in 1972, staying at Penn State part-time.

This is not the first time, unfortunately, that I have appeared before government to discuss gambling policy. I have been doing this at least since I guess 1984, but I started studying in the field in 1978.

I testified in '84, for example, the House Business and Commerce Committee -- I think it was then under Fred Taylor -- on then House Bill 1808 Legalizing Gaming Machines in Pennsylvania.

I was consulted on pending Act 63,

which is not pending any more, to legalize off-track betting in Pennsylvania by the Government Office of Administration Bureau of Management Services in 1985.

In 1989, I consulted with a Mr. -- I think it is -- Peter Boyer, an information aide to the Illinois State Legislature on riverboat gambling legislation.

I was interviewed in 1992 by Ted Settle of the New Jersey State Legislature on legalized sports betting or sports gambling in Atlantic City casinos. Although we have not talked about that at all, which is really the most popular form of gambling that we still, in most cases, say is illegal.

I have been the book review editor and a papers reviewer for the Journal of Gambling Studies (devoted to the academic and empirical scholarly study of gambling since its inception).

I have published in the industrie's trade publication, Gaming and Wagering Business.

I am a consultant to the National
Council on Problem Gambling. I also worked at
Valley Forge Medical Center where these problem

gamblers that no one seems to have seen very much of. I, unfortunately, have seen a lot of them.

All of this started in 1978 when I gave a paper entitled The Appeal of Race Track

Gambling: A Social Psychological Perspective. I had spent literally hundreds — I hate to say thousands but I think it is thousands of hours — at Liberty Bell, which interestingly enough was the first form of legalized gambling in the 20th century in Pennsylvania at the early 1960s, and which went broke.

I was friends with its president, Mr. Burbank. I had many dinners with him at the finish line. And he kept saying, they are killing me. It was the Lottery. When the Lottery started in 1971, I wrote: '72 was the last good year that I believe we really had.

I won't go into the tax problems they had. They paid -- unless you want me to -- they, I will say very briefly, they had to pay on handle. That is, they had to pay for each person who walked in and made a bet. Whether in fact it was a negative pool and the track lost money, they still had to pay. And that was one

of their big problems.

This paper that I gave on my hundreds of hours at race tracks --

And by the way, I interviewed jockeys at Philadelphia State Park before it was

Philadelphia State Park. I interviewed drivers at the harnass track. I went behind the scenes and I actually got up at 4:00 in the morning,

like I did today, to watch them fix the horses,

curry the horses and so on. I spoke to the

lady's rooms attendant. Not men's room

attendant, but lady's room attendant. I spoke to gamblers. I spoke to guys behind the

windows, the token machine, etc. I have written several papers about that. But I can give you the citations, if you would like it. I brought some.

In 1978, this paper was really one of the first papers that was of an empirical nature, and it was sponsored by the Bureau of Business Economic Research, out of all things, the University of Nevada. Certainly, they did have — I said they are nonpartisan — but they certainly have a stake in promulgating positive studies of gambling. And mine wasn't

particularly positive, but they let me talk.

This was started by Professor Bill
Eadington, who you may have heard of. He is
really the first (he was the Professor of
Economics at the University of Nevada) who has
now had about 12 of these. Now is an
international conference. As a matter of fact,
it was just at MGM Grande. I guess it was two
years ago when Harrah's came and gave this
wonderful scenario of what was going to happen
in New Orleans and I asked him questions then,
saying this is not too rosy of a scenario.

I have published dozens, more than dozens of academic papers on the gambling phenomenon and the principal author of the 1985 book The Business of Risk: Commercial Gambling in Mainstream America, published by the University Press of Kansas and cited in most of the literature in gambling today.

Most recently I was contributed a section for in the encyclopedia called The Dictionary of Ethics -- it is not really a dictionary, it is in the encyclopedia -- The Dictionary of Ethics, Theology and Society. I contributed a section on gambling. It is put

out by London's Routledge. Usually Routledge Pagen (phonetic). And it is quite a good publisher.

My professional work in the field is centered around many things. I summed it up by saying it centered around studying the historical, political and economic factors that have contributed to the recent radical changes in our cultural norms and definitions of gambling that was play and entertainment, as well as a dramatic increase that has come right with this in gambling behavior. Not just the speakers who have spoken, but my own experience. I think we underestimate the fact that we were sometimes —

REPORTER: Excuse me.

DR. ABT: What was I saying? Oh, I was saying many people keep talking about the fact that they spend so much money through gambling. Well, the fact is it can be stretched. And I am not even talking about pathological compulsive gambling. I am talking about obsessive gambling. Gambling that they are spending too much money by almost anybody's definition unless they are moving this and then they are just

eccentric. Too much money, by their wives' definition of it.

You can either do one of two things if you want to the keep increasing this market.

One thing you can do is get people to gamble more. And in my own studies, when I started in 1983, it was \$17 billion that was lost. By the way, these revenues are losses, for your information. Revenues losses, okay?

\$17 billion was lost. Today, it is \$30 billion. The population did not double in that time. So people are gambling more than they did before legalization.

battle at the same level. So it does not reduce it. It rises about 5, 6 percent. About a little more than inflation. It is in the appendix of my book, The Business of Risk, which was not really subpoenaed but it was requested by the President's Commission on Crime. And it is in the appendix of the President's Commission on Crime as being the best estimate on illegal handles.

It isn't true that we know nothing about it. We do. We have a very complex

statistical analysis of how to get there. It is in the appendix.

And that is pretty much just riding a little with inflation.

The biggest jump in gambling has been legalized gambling. We have the biggest bookie in town, in the state. In other words, the Lottery did not put numbers runners out of business. What it did do was hurt the race track industry, and I will talk about that a little bit later. Because each form of gambling, even though it is true, it expands everything because it softens attitudes against gambling.

The fact is that in the beginning at least, the easier form of gambling, but that is the one that is not as aggressive. And when I say easier, I really shouldn't because what happens is the aggressive form of gambling is really easier for the player. It seems easier, but he's going to lose more. In other words, parimutual handicapers can in fact change some of the odds against them by knowing something about the horses, by going to the track and looking at the horses.

I have gone to the people and we had to look at everything: a rump of the horse, the tail of the horse. Because if they see the mother, does it look like the outside, does it look like the inside. These serious gamblers could in fact drop the odds against them at parimutuel wagering. They include it as a mixed game of chance and skill.

Today, if you do it at home from the phone, it is all chance. You might as well go eenie, meenie, whatever. This is a culture of that we are teaching young people. A kind of fatalism that there is nothing you can really do except to be superstitious to help your faith.

One of the reasons people were opposed to gambling — I heard the question about religious opposition. There were two reasons. One were the early Puritans and the Protestants believed in predestination and believed only God knew your destiny. That was one reason. I won't say whether I agree with that or not.

But the second reason and the more important one for America's capitalistic society was that Adam Smith, who was also a Protestant, argued that when you gamble, you are in fact

engaging in eating up your cash, your investment, whatever. You are engaging in consumption activity. When I buy a pair of shoes, I stimulate the shoe business and make a real capital investment in industry by making shoes unless they go to Mexico or Brazil or wherever the shoes are going.

1.5

By the way, you are not going to be the wealthiest nation in the world if you become

Monte Carlo. It is not going to happen. The top industrial nation is Venezuela and the ones that we have to take into account do not depend on this consumer exchange of money that is used already in the economy.

Yes, I know we can compete with New Jersey, but we are the United States of America. I mean, if Philadelphia gets riverboat gambling, do you think Camden is going to want it. I mean, how many can we have. We could become a nation that gambles much more than we are doing it now.

You would have to think of what kind of a future do you want for America.

Investment was the key to the Wealth of Nations.

This is not investment activity. This is a consumption activity.

Right now, we are in the third wave of gambling. We have already gone over this. Ι have heard other speakers talk about the lotteries that founded Harvard University. Pennsylvania Hospital, by the way, is the oldest hospital in the United States. But one thing they didn't tell you is that these were private lotteries that were franchised by the state. The state did not have a stake directly in them.

I would use the English model as the best model of all. The state has no stake in increasing or stimulating demand for gambling, but rather it is just allows gambling.

I mean, if gambling was just another fun play, just get rid of all of the criminal laws, don't select to decriminalize, just say gambling is fine. But then you have no way of saying that this is a syntax. That is why we can charge in effect a hundred percent tax on lotteries. When they told me about returning a billion dollars — let's say it was \$2 billion a bet — \$1.6 billion, \$2 billion in sales and you return a billion dollars to the players, that

means the players lost as a group half of their stake. That's a hundred percent tax. No consumer tax is that high.

Let me further suggest that when they talk about voluntary taxes, all fax in the United States are voluntary, especially consumer taxes. I don't have to buy that sterio. But if I buy it, I pay 6 or 8 percent depending on where I am. So that is a specious argument.

I won't go over the three major ways we had in America, except to stay with this third way. This third way is the most virulent of all of the attempts by the government, by the state which should be a disinterested mediator of competing interest, not have a vested stake in helping casinos make money off of our losses. And that is what has happened to Atlantic City.

I suggest you might want to read a book by Richard Lehne, a Rutgers professor

(L-e-h-n-e) called Casino Policy. And he showed that in every juncture the two commissions

(there are two different ones) caved into the demands of casinos when the casinos were threatened, like the resorts did not open on time unless they raised the minimum bet because

wouldn't lose so much money, the commission.

And the resort said we won't open. Well, they had put so much into it already, they invested so much time and so much press and also money into it and their jobs were at stake, too, they couldn't say to the public, guys, we are leaving.

Also, but even now, although it is almost 20 years. And I have been in Atlantic City almost every weekend. And, by the way, the most popular business in Atlantic City, in spite of what other people have suggested here, is the pawnbroker business. They are now an average of 1.5 gold — cash for gold. On every single street from Caesar's to resorts, that is the big business.

It did put businesses out of business. There is only one movie theatre left. There is one synagogue. There is one temple. I remember five years ago wanting to go to the flower show and what was in the Civic Center and they said don't bother because nobody is going to be there. No one is coming. Everybody is in the casino. The only casino that went broke in

Atlantic City, in effect, was Playboy. And it is was not because he was Mafia related. In fact, he was the only one who was disorganized.

He went broke, I think one of the reasons at least aside from disorganization is because casinos have a license to put money into casino owners unless they are mismanaged. Well, then he allowed the windows to stay and people saw the ocean and they said what am I doing in this dark pit.

By the way, if you are going to put casinos anywhere, put it where it can't compete, because it competes too well even with the ocean.

I remember talking about the Poconos years ago, and I might even say put them there if you want it. But in a major city, I came in to you and I said this is a national issue's apoclyptical statement, I was talking to one of the vice presidents at Caesar's in interviewing him for my book, and he said, Vicki, you let me open one casino in New York City and I will put Lincoln Center out of business.

I am not going to reiterate all of the states that now have some form of gambling.

What I will say is that some of the things that should be taken into account is that while gambling is a \$40 billion a year business (that means \$40 billion of losses, money that is not going to buy the food and the bread and going to the movies and so on) how much more do you want to stimulate that? Americans gamble about 10 times that amount to get that \$40 billion as a revenue source. By the way, it is gross revenues. There are lots of costs to this.

-- not the national debt because that is a couple of trillion now, or almost 3 trillion now, but every year, what the deficit is, that is what we have gambled. We spend more money on gambling than any leisure activity. All of movies, all of newspapers, all of books, there is more money gambling. People gamble more than they do any other leisure activity.

I think that is serious for the future of America. As a professor, I can tell you, my students don't read but they gamble. They play lotteries. By the way, teen-age addiction is way up. It isn't true that young people are just accepting this. Yeah, they are accepting

young. And it is like the opiate of marijuana leading to crack or leading to heroin. Yet some marijuana users never go to the other step, but almost no heroin users never took marijuana.

And the fact is that most of these people who have lots of problems with gambling later started out playing the state lottery.

Little old ladies who never would have bet with a bookie are betting with the state. The people who would have bet with the bookie are betting with the state and the bookie. And the state gives the worst odds to its citizens. No self-respecting bookie — and I say that as an oxymoran — would take out more than 5 or 6 percent.

If you really say that gambling is just another form of playing, legalize the bookies.

They'll give them a better chance to play. But what should really seem natural is the generic use. Well, we are agreeing the same, is that we know this isn't a good activity, but it has some benefits. It is just a Puritan notion of pleasure can only be legitimate — or vice can only be legitimate if somehow we can make it

pay. But I am suggesting that is not paying as well as you think it is going to pay. It hasn't.

addiction. People gamble disproportionately from the most vulnerable — not just the teenagers — the poor and the elderly. We say that, but the Lottery started it. And I am not going to ask you to get into the Lottery. I am not going to do that. But to fund programs for the elderly, it is precisely the elderly who are gambling much more out of proportion than the people who are not on fixed incomes. In other words, you are taking away from Peter to give back less to Peter.

Every dollar spent on gambling by citizens is a dollar not spent on other consumer activities. The argument that at least we get the taxes on this behavior that went on anyway, by legalizing it, is undermined by the fact that illegal gambling continues at its average growth and is only legal gambling that is exploding.

Gambling, this kind of gambling has created a whole group of new people who are gambling who have never gambled before or they

are gambling more because they gamble with the bookie and the state or the casino or whatever.

Legalization increases the amount of gambling period. The political clout of casino interests promising easy money to legislators and communities has been described in detail most notably in Gigi Mahone's The Company that Bought the Boardwalk. She is a very well-respected journalist. She wrote for the Wall Street Journal and the New York Times. Gigi Mahon. That book really got me to write my book. She wrote hers before me. The Company that Bought the Boardwalk, it is about the history of Resorts International.

By the way, they are still own the major undeveloped land in Atlantic City. And Harrah's was talking about how they are building \$50 million, I don't know what he said exactly, but the fact is that, 18 years, I tell you I go there every year, I know the people in the industry, and it is a wasteland, it is a disaster for the people who are the citizens who live there because no casino wants to be next to poor people. They dug their heels in.

One of the people that I interviewed --

it wasn't at Harrah's, it was at Trump -- I interviewed one of the people, one of the executives. And I said why don't you fix up Atlantic City? Why don't you get high rollers coming in? My father was a high roller. wouldn't go near Atlantic City, unless they did all kinds of things for them, because it is horrible, it is ugly, it is depressing. says, well, we may have to fix it up. Because in the beginning, we didn't have to bother, we were the only game in town: the resorts, the Trump and the casino. He said but now every jurisdiction, we'll get Camden and I guess we will have to fix it up. They didn't want to fix it up. They didn't have to fix it up. They will probably do something now because it is desperation time, but it wasn't out of the goodness' sake of their heart. Believe me. And they waited 18 years and dragged their heel at every, every opportunity.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

By the way, what makes money for
Atlantic City, often nearby environment does not
necessarily get to the state in the right way.
You can't mix levels of analysis. And it
doesn't always get to the right people in the

particular locale. If you did a study right now, which I am doing, and ask people in Atlantic City who lived there for 30, 40 years, would you vote again for the referendum, they would say no. The majority of them would say no.

Remember, like Pogo said, them are us. In other words, when we talk about players, they are us. This is our community. Our community. What do we want our communities to look like? Atlantic City, in my opinion, should be a cautionary town. Taxes went up after casinos debuted. In fact, there were many people who couldn't hold onto their houses because of the value of the property went up. And the casinos could sit around and wait until the person —

Did you read about the casino who literally built around this person? They are the only game in town. If you don't want to work for them, you don't work. If you get fired from the casino, the other ones blackball you. I have evidence for this. And if you don't want to sell your house to them, it goes down to worth nothing. They'll build around you, they'll do all kinds of things.

They are very — and I don't want to make them into a devil — they are a strong, strong competitor. I am saying, you are right, gambling appeals so much that does not mean we should let people do it. So does doing drugs for my students and I have got tell them don't do it. Do you want to build opium dens? You will have lots of construction, jobs and so on, prostitution houses.

And if you are going to do that, or if you want to legalize it, then do it the way you did alcohol: you legalized it to keep consumption down. You did it not so you could raise tons of money. You didn't allow advertising. What is your justification to, in effect, make it a special visit that needs commissions and the Legislature overlooking it if you want to stimulate its demand? I don't get it.

To me, it really is very confusing to me. And I think we both agree, we all agree, that the vices, we are not all of a sudden going to say there is nothing wrong with doing drugs or prostitution. It's that gambling is not a biological substance so we can so easily, as a

sociologist, I am interested in changing the definition of it. It is not just another form of play. It is not just entertainment. It has incredible ramifications for the community, for what is built in communities, for what children learn culturally. The highest students I rate in the country, by the way, is in Las Vegas. Yes, it has the highest building rate, too.

But the social costs, the economic costs. And I am a sociologist, not a psychologist. I am not even talking right now about compulsive gamblers. We must be taking the challenge and just look at these beautiful figures of gross revenues.

The best thing I can suggest that you read is by John Kindt, who I reviewed his article. I have done a paper review for the journal, also. And it is a wonderful article.

John Kindt, he is an attorney and also a professor, as somebody mentioned, at the University of Illinois. He has done a cost analysis. He is also an economist, not a psychologist. And the figures are right now. I can't read them all right now, I don't have

But the name of the article is The

Economic Impacts of Legalized Gambling

Activities. It was published in the Drake Law

Review in 1992.

He refers to legalized gambling in Deadwood, for example, as a black hole of economics in the Black Hills. That is on page 70 of that article.

And he has no ax to grind, by the way. He is not running for office. He is not trying to work with casino. He does not work for GA. He does not work for the National Council on Problem Gambling. What John is a consultant for, they don't pay any money.

He points out that child abuse cases went from 350 to 500 cases within two years of the beginning of casino gambling. Police costs had increased 80 to 100 percent. Crime in the Deadwood area had increased with a 50 percent increase in felonies. Though national rates, by the way as a sociologist I can tell you, had declined over the same period except for teenagers.

The highest incidents of crime now is getting younger and younger. In other words, the age of highest incidents is very serious

for us as a Nation. It used to be it was 23, now it is 17. And this has been on the books for a long time.

Compulsive gambling also increased, and I don't want to talk too much about that. But the associated costs of approximately \$52,000 per year per problem gambler. This increase cost South Dakota an added \$260 million per year.

In 1992, the national figures on insurance fraud related to legal gambling was about \$1.3 billion. Gamblers Anonymous -- and I don't like to quote them too much, but they do have an ax to grind -- has estimated that 47 percent of its members engaged in insurance fraud, the average amount of the fraud is about \$65,000.

Moreover, if you look at Iowa's experience, we note that approximately one year after beginning operations, two out of Iowa's five riverboats left Iowa for Biloxi, Mississippi.

Also, Kindt points out that once gambling interests are voted into a local community -- against what somebody just said --

their common tactic is to ask for and get tax waivers. Usually five year waivers.

With regard to the issue of jobs, Kindt reports that the thousands of construction jobs and permanent jobs promised could also be gotten by building other activities that we don't want to build. And I mentioned some of them. And He more seriously reports that in most cases, the entire state economy would probably have lost more jobs than the casinos — this is in Illinois he was talking about — than the casinos create due to the migration of consumer dollars away from pre-existing businesses.

Interestingly, casinos may even hurt
the tourist industry (as in New Orleans) by
creating low-paying jobs, by attracting criminal
elements (prostitution, drugs), just traffic
jams. I can ask my neighbors in Queens Village
to talk to them in Philadelphia in the
happenings of the town with a riverboat. I said
why do you want to. So they said we don't want
the traffic, we don't want the people hanging
out, we don't want the day trippers. And we
said no, ma'am, because I didn't want to do
that.

I think somebody ought to do a study in community. And one study, in my way, Senator Paul Simon is going to do a national — I hope — is going to do some kind of national study which we do have a number. This is like stitch a quilt, a crazy quilt of decriminalization/criminalization. It makes no sense. We should be doing national studies, taking the smaller areas and watching them for ten years. I mean, this is a longitudinal study that sociologists have been doing for years.

I asked the Unlimited Lottery Fund -- I think that is the one -- if they stuck the Lottery in a small little place and let me check it out. They wouldn't do it.

I will tell you what we did. I did a paper at the Iowa conference on gambling and I think the Iowa casinos and lotteries are intensive there. And they did, in fact, pay all the expenses for the National Council on Problem Gambling. That is a kitten's amount. They are very happy. I am surprised that the casinos and the lotteries in town either said that they don't speak, they don't do much of Gamblers Anonymous. That would legitimate them so

beautifully that would scare them. In other words, just give \$100,000 to spend. It is nothing.

1.5

Besides, I have to say as a sociologist who studied this, the recidivism rate is so high we don't even talk about it in business yet.

Recidivism is long term. We have added it to a garden variety in most. And as a light note,

Woody Allen has been in therapy for four years and I don't think it is right.

I just did a study of talk shows. And one of the big things that you are saying is go get sassy. You know, he has just abused four kids, rapes his father or something like that and you say get better. What is going to happen? Rehabilitate him? But we know it does not usually work.

Recidivism is high in every crime.

They were unhabilitated (phonetic) to begin with. I mean rehabilitate them. No, we just throw it on the addict. It just looks good that he must quit at the end of the month. The 12-step program is going to work. A 92 percent recidivism rate. That's not just a fact, people. I know everywhere he showed it. Over

97 -- in fact, people gained it back even more. But all of the conferences were meant to do so, right?

Okay. I don't want to take up too much more of your time.

about 3 percent of the total revenue raised by lottery states fall below the amount raised by sales and income taxes. While the maneuver of shifting costs and passing the buck is seductive to local elected officials, this is poor public policy. Ironically once a state legalizes gambling, that state can become addicted to the initial tax revenues. Yet at 1 cent increase in a state's sales tax would generally bring in more revenues than all of that state's lottery revenues.

In Illinois, for example, a 1 cent increase would more than compensate for the entire revenues from the state lottery and all other forms of legalized gambling.

And it is the Lottery that softened the attitudes against gambling. It is true that most Americans now say that they don't want a casino. Not in their back yard. They don't

want casinos.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

That wasn't the case in 1978 with the first national study. And the only national study was a survey of the populace opinion and most of them were opposed to casinos, hence the title of the book, The Last Resort. Dombrink and Thompson was already mentioned. It was a And I am resolved to the national, but pun. also the casinos would be the last resort and yet we see in very few years that almost 32 states -- it is probably 37 -- have mapped out some form of legislation for rec. gambling. don't know what they had to do, but they had to amend their constitutions to get some form of casinos. And Dombrink and Thompson did not predict it in the book, the dire need for the journal, so they just had to write an addendum saying we were wrong. We didn't think that it would do this in four or five years. And we should have. We will never get another casino after that Atlantic City debacle.

Now, you think of Nevada as an example.

It is really specious because it is not representative. It is an anomaly. I already said that. It is basically a desert state.

without air conditioning and Bugsy Siegel, it never would have happened anyway. It was an entire enconomy based primarily around people who visit and then take the costs and ramifications of any problems back home with them to their home state. We would have to turn the state over to gambling as the principle business to get equivalent data from Nevada. I don't think you want to do that.

Right now one of your biggest exploits, by the way, is education. I call it junking education. We have it great. Our university is in Pennsylvania and London now.

capture tax revenues, but the pre-existing illegal gambling dollars have a tendency to go to harder forms of gambling that are usually still illegal for the simple marketing reasons that the odds are better and the thrill factor—somebody did mention—greater. Illegal gambling handles are still much the same as they have always been. What the legalized market does is to seduce a whole new generation, a whole new market segment of the public into gambling. Therefore, legalizing gambling does

little to capture and tax the illegal gambling market.

If you don't believe me, you just look in my summary at Peter Boyer, an attorney who talked about the fact that we tend to exaggerate illegal gambling so that we can exaggerate how whether or not we reduce it with legalized gambling.

In 1988, the New Jersey Governor's

Advisory Commission on Gambling heard from law
enforcement officials who contended that
legalized gambling has not only failed to curb
illegal gambling, but, in fact, has been
conducive to its growth. (We reported much the
same things in the appendix to the Business of
Risk.)

The fundamental question as to whether gambling legalizations and increased gambling associated with legalization helps or hinders the economy must, then, be seen in terms of its impacts on national and state economies as well as local communities and individuals. To only focus on local economies or on short-term tax benefits (pitting Camden against Philadelphia) distorts the true effects on our population.

2

3

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

Representative Hennessey.

Thank you, Dr. Abt.

CHAIRMAN GANNON:

The social and personal costs of gambling, which always leads in the aggregated to losses -- These are games of unequal chance to be gambled in your home basement, which is illegal, by the way. I don't know what, but I am doing something. I don't win. Somebody who doesn't have the means. Somebody is going to But if you gamble in a casino, the players as a whole will lose whatever the takeout rate It is a sure thing for the casino. I say it, not even gambling, you are going to lose. The best bet is the first bet, you win a little more money. And gambling lets you do that. But then your mechanics can't make it good on anything that you do that comes.

The gambling industry competes only too well with other activities that make up a viable interestingly heterogeneous community, especially in an open area. Do not put it in an open area. The moral and religious arguments against gambling aside, gambling is a fool's gold for the average gambler as well as the state. It is a bad bet for our future.

REP. HENNESSEY: You are against it, 1 2 right? 3 DR. ABT: The funny thing is: no. have done more gambling and known more gamblers than most people I know. 5 REP. HENNESSEY: You spend every 6 7 weekend in Atlantic City. DR. ABT: Yeah. 8 9 I am against the state, not against 10 gamblers. REP. HENNESSEY: That was the treat 11 12 with one of your comments which you said 13 entertainment is not a product? 14 DR. ABT: No, no. I said we were 15 changing the meaning of gambling and that this 16 lottery did it first -- by yelling at you, I 17 hope -- that gambling is a no-no, it is a play. 18 You change it and it sounds nicer and we just 19 call it gaming instead of gambling, you know. 20 It is gambling. I didn't say it is good. 21 take no moral position one way or the other. I 22 am just saying shift the role of the state be, 23 to be in bed with casinos, because it is --24 obviously you want them to succeed if you want,

if you are going to tax them. I mean, you are

25

1 hitching your wagon to these people's saws. 2 REP. HENNESSEY: I have no other 3 questions. Thank you. 4 CHAIRMAN GANNON: Thank you, 5 Representative Hennessey. 6 Representative Manderino. 7 REP. MANDERINO: Thank you, Mr. 8 Chairman. Just the one question. And I will 9 take a closer look at your written testimony. 10 But one of the areas that I am interested in --11 and since you seem to know the literature very 12 well -- is there any paper or study that has 13 been done specifically that tracks the 14 government regulations of industries and how 15 they have changed over time, meaning over time 16 as a particular casino or gaming industry has 17 been in that jurisdiction? 18 Richard Lehne, it is called DR. ABT: 19 Casino Policy. He traces day by day, year by 20 year. And he doesn't just do New Jersey. You 21 know, he is at Rudger's. And it is fascinating. 22 REP. MANDERINO: Is that a book or? 23 DR. ABT: Yes, it is a book. 24 REP. CALTAGIRONE: Casino Policy? 25 DR. ABT: Yes, Casino Policy. Richard

1 Lehne. That is a good question, by the way. 2 Yeah, I wish we would look at these things 3 before we make policy. 4 REP. MANDERINO: Thank you. 5 Thank you, Mr. Chairman. 6 CHAIRMAN GANNON: Thank you, 7 Representative Manderino. 8 Representative Caltagirone. 9 REP. CALTAGIRONE: Yes. 10 Doctor, is there anything that you have 11 have done yourself that you could share with us, 12 any studies or a book? Have you written a book 13 yet or you are preparing to do that? 14 DR. ABT: Yes. Well, the Business of 15 Risk: Commercial Gambling in Mainstream America, won the American Library Association award. 16 17 believe outstanding scholar (phonetic) 18 publication of 1985. I wrote it with the vice 19 president of OTB, so I am not opposed to 20 gambling, okay? I wrote it with the Vice 21 President, Eugene Martin Christianson, who cited 22 in many of the statistics on gambling. He is a 23 casino consultant right now. 24 I wrote the book. It was the first and

only sociological analysis of the differential

25

1	impact of the various gaming on various parts of
2	the community.
3	REP. CALTAGIRONE: And the book is
4	called?
5	DR. ABT: The Business of Risk. We
6	were going to call it Risky Business, but Tom
7	Cruise came out with the movie at the same time.
8	That did us in. But it was also, that is the
9	book whose appendix was in the President's
ιo	Commission on Crime.
l 1	REP. CALTAGIRONE: And you co-authored
12	that with?
13	DR. ABT: I am the principal author.
l 4	With Eugene Martin Christianson, who is a gaming
1.5	consultant. I also worked with Ladbroke, I
۱6	think for a while, because he was interested in
٦ ا	OTB, in horse racing.
8	REP. CALTAGIRONE: Have you had an
۱9	opportunity to do statistical analysis?
20	DR. ABT: I can leave the book. I
21	brought it with me. I will give you a present.
22	REP. CALTAGIRONE: All right. Very
23	good. I will share it with the Committee.
24	Do you have any statistical analysis

also or is it incorporated in this book or is

there anything since then?

DR. ABT: They are all there up until 1985. Of course, I have worked since then. In fact, they want me to redo the book. But I don't want to work with Christianson so I am not going to do it. But I have written many, many papers that have those statistics. And I will send you all of my papers. I will send you my testimony at other — I was an expert witness. I wasn't being paid anything. I mean, this is the first time I ever really been with a group. And I will send you everything that I have done, which is — You will pay postage? Since I gamble, I don't have no money.

REP. CALTAGIRONE: We will pay your postage. Thank you.

Thank you, Mr. Chairman.

CHAIRMAN GANNON: Thank you,
Representative Caltagirone.

Dr. Abt, thank you very much for coming here today and sharing your testimony with us and answering our questions. We appreciate it very much. Thank you.

Unless there is any further comments or questions, this Committee hearing is adjourned.

```
(Whereupon, the hearing was adjourned
 1
 2
      at 3:05 p.m.)
 3
 4
 5
 6
 7
 8
 9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
```

I hereby certify that the proceedings and evidence are contained fully and accurately in the notes taken by me on the within hearing, to the best of my ability, and that this copy is a correct transcript of the same.

Notary Public

Mrs. Ropy Cressler Mrs. Roxy Cressler, Reporter