

(412) 261-2323

2 **REPRESENTATIVE BIRMELIN:** Good morning. 1 We would like to invite you to come on in and have a 2 3 seat, we're ready to begin the hearing. 4 Today is August the 20th and this is the 5 meeting of the House Judiciary Committee, Subcommittee on Crime and Corrections dealing with 6 7 the issue of women in prison and the problems they face, not only while they're here but getting back 8 out in to the rest of the world when they've served 9 10 their full terms. 11 We have an agenda this morning that's 12 going to include various testifiers including two of 13 the current inmates here at the prison. And they will be on in just a few minutes. 14 15 But first we would like to introduce the 16 members of the committee and quests who are seated 17 here at the table. And to my far right is Galina 18 Milohov. Next to her is seated Representative 19 Josephs, next to her is Don Walko from Allegheny 20 County. To my immediate right is Linda Bebko-Jones. 21 I am the chairman, Representative Birmelin. To my left is Kathy Manderino, she is from Philadelphia 22 County. And we are in the district of the 23 24 representative to her left, and that is

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3 Representative Teresa Brown because we are in Crawford County; is that correct? I want to make sure I get the right county. Crossing county lines I'm not sure where I am sometimes. But we will get the hearing started. Ι would ask the panel members to keep in mind that we have set a target time of noon today to try to finish. And we will forge on as we can, I don't want to cut your questions short when you have the opportunity, neither do I want to belabor them and spend an extraordinary amount of time on one testifier. And if you would cooperate in that I would appreciate that. Our first testifier is Mr. Kaseem. If you would come down, sir, and introduce yourself to the panel and share with us your testimony, we'd appreciate that. Mr. Kaseem, we have you scheduled for approximately 15 minutes and we'll try to do that as much as we possibly can. If you would present your

22 MR. KASEEM: Good morning. My name is 23 Wallie Abdul Kaseem and I would like to first of all 24 thank my State Representative Linda Bebko-Jones for

testimony we would appreciate it. Thank you.

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this opportunity to speak this morning. I'm very grateful because I'm a recovering drug addict, also I am an ex-offender. And I'm here this morning because I truly believe that as a recovering drug addict,

ex-offender, 52 years old, that I have been able to clearly see that within the prison system there is something awfully astray pertaining to the drug addict and the simple idea that I myself 32 years ago I was one of the first casualties of this war on drugs.

12 And I say that in regards to the fact that 13 at the age of 21, high school graduate, honorable 14 discharge from the Air Force and working, my first arrest in 1965 for two, two-ounce bags of heroin, 15 16 that's for my own use as an addict, I was sent to 17 Trenton State Prison for two to three years. And I 18 dare say that today in Pennsylvania this mentality 19 has not changed.

If we're using the word war on drugs I pray in my heart that we be honest somewhere, because in my own opinion what has been taking place is a war on addicts. I have here statistics that show that we have the highest number of people in

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prison in the world, in the world. We are the number one country in technology but we are low on the totem pole when it comes to how we treat the sick addicted addict in prison. And I dare say that in my own opinion the war on drugs has been a war on the drug addict.

I'm here in front of this board, the Department of Corrections, it's very hard to correct anyone in this institution when you have apples, oranges, grapes, strawberries and rotten tomatoes in the same pie.

12 One of the things has been taking place of the states is the addict within the court system is 13 being given an option, an opportunity to make one of 14 15 two choices. Either he goes in to treatment or he 16 I myself never had the option of goes to prison. 17 treatment, I was always sent to prison and I was an 18 I have learned a lot through the education addict. 19 about drug addiction. Years ago we had an excuse. 20 In 1965 there was not the education and the American 21 Medical Association had not done extensive research 22 and had not implemented the policy that drug 23 addiction and alcoholism is a disease. Well, today we don't have an excuse today. We do not have an 24

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excuse today.

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2	We have a young man a few weeks ago who
3	was given 30 to 60 years in prison, he's 23 years
4	old, a drug addict. I would dare say in 32 years of
5	going in these prisons various times I have cost
6	taxpayers close to a million dollars. Close to a
7	million dollars. And today the prison industry is
8	booming. And the product is sick people.
9	Next door to Pennsylvania they have
10	implemented drug courts. I dare say that somewhere
11	I believe that as taxpayers and concerned citizens
12	we're going to have to take a serious look at the
13	idea of lock 'em up, lock 'em up, lock 'em up, lock
14	'em up. And I dare say, let's be clear about who I
15	am talking about. I'm talking about the addict
16	who's in this prison for a non violent offense.
17	Over three-quarters of addicts in prisons are here
18	simply because they're addicts. Addicts kill.
19	Addicts kill to feed an addiction. Is being
20	addicted and having a disease that's been classified
21	as a disease by the American Medical Association
22	reason enough to take a person, lock 'em up, and
23	charge the taxpayers and feed the booming prison
24	industry?

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1	After almost 30 years of this so called
2	war on drugs we have simply exploded the prison
3	population. And let me be very clear in my own
4	opinion. If you were serious about waging a war on
5	drugs, why would we wait until a crack addict on the
6	street corner with \$4.00 worth of crack cocaine,
7	wage the war on him? I have yet to hear in
8	Washington, D.C. from any legislator about
9	questioning those who supply the chemicals in order
10	to make cocaine.
11	Last year in Newsweek magazine they
12	accidentally took a picture of a jungle facility in
13	Columbia where they were producing cocaine. They
14	accidentally showed a chemical barrel, one of the
15	chemical barrels that they found. I would not call
16	out the name of the American company whose chemical
17	barrels is in those jungles, but I will say the name
18	of the company has three letters in it. Okay?
19	But I have yet to hear anyone say to the
20	industrialized countries who are supplying the
21	chemicals in order to make the cocaine, why aren't
22	we waging a war on those drug traffickers. You
23	cannot have cocaine without having the chemicals.
24	Once again, if I were waging a war on

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drugs I would have a stringent program of at least trying to contact those countries that include the United States who are supplying the chemicals to make cocaine. You cannot make cocaine to get on your street corners without having the chemicals. Why aren't we confronting, or at least being inquisitive as to how are these chemical barrels getting in to these jungles to produce cocaine. То make two or three hundred kilos of cocaine you must have a lot of chemicals. But what we have today in 10 11 these prisons, we have the casualties, the victims of these this farce. This is a farce. Out of 25 13 years what have we proven?

I dare say other states now are beginning 14 to realize maybe we just might have to try something 15 16 different. Maybe we just might have to say let's burden on the addict. If I was sitting there the 17 burden that was put on me almost six years ago I've 18 19 been clean six years, they made me get responsible. If you want to put a burden on an addict make the 20 21 addict responsible for his recovery. And this is one of the things that I pray this morning that we 22 23 can carry back to Harrisburg, that we can think 24 about in regards to where we are today and where we

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9 might be next year if we don't realize that there 1 are other states who are doing this. 2 3 Florida, which I would consider the cocaine capital of America, has started a drug 4 Florida is taking the drug addict who has 5 court. been arrested with a non violent, and I emphasize 6 7 non violent offense, most addicts are arrested for 8 being non violent as far as the crime is concerned, 9 stealing, possession, you have people in this prison who are here for stealing four, five dollars, ten or 10 11 fifteen dollars worth of gum out of a store, they're 12 in this prison. The taxpayers are being totally 13 fleeced. 14 No one should even image that taking an 15 addict and continuously locking him up in prison 16 deals with the problems of addiction. I'm simply 17 saying that in 1997 it's not working. It didn't 18 work in 1965, I'm one of the casualties of it. 19 Today I recognize I'm responsible for my 20 behavior, I'm responsible for my conduct. But I 21 dare say if we're going to lock up the addict let's 22 at least give him or her the alternative in the 23 court system. And this is not nothing that 24 Pennsylvania can experiment with. Other states are

Erie, PA (814) 453-5700 Pittsburgh, PA (412) 261-2323 already doing this. They're already doing this.

Our sister state next door, New Jersey, is doing this, Florida is doing this. And I'm simply saying that to continuously pack these prisons to the point of no return is not solving the problem. It's not solving the problem.

7 By the Grace of God I have been able to gd 8 under treatment to follow continuously a 12-step 9 program, and today I sit here as a taxpaying member 10 of society. These are my tax dollars now I'm 11 talking about. And that's something I can smile 12 At one time I was on the other side of the about. 13 But now I'm talking about my tax dollars. fence. Ι 14 don't want to have to take care of this fellow who's 15 23 years old is ridiculous. He's not dead yet, he 16 has a chance. He's an addict. He told the judge, I 17 am a crack addict. And there is things today going 18 on involving information those of us who have been 19 in the system, who have been blessed to now have 20 recovered back on the right side of society, able to 21 come back now and to contribute. There are vast 22 sources of information that we can share. And we 23 feel that, you know, we pray that we can be 24 realized.

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1	Thank you.
2	REPRESENTATIVE BIRMELIN: Thank you
3	Mr. Kaseem.
4	Mary Beth Marsh, are you up there? Mary
5	Beth, could you come down here for a minute?
6	Members of the panel, I would ask you if
7	you have any questions to make them brief, if
8	possible, so we can keep the hearing moving. And
9	I'll start with Representative Babette Josephs.
10	REPRESENTATIVE JOSEPHS: I don't have any
11	questions. I just want to thank you for giving us
12	the benefit of your thoughts. And it's not easy to
13	reveal your personal history and I appreciate that
14	and I thank you for being here. And I agree with
15	you, by the way.
16	REPRESENTATIVE BIRMELIN: Thank you.
17	Representative Walko.
18	REPRESENTATIVE WALKO: Thank you,
19	Mr. Chairman.
20	Mr. Kaseem, I was just wondering, would
21	you go in to more detail of non violent, the
22	definition of non violent?
23	MR. KASEEM: Stealing. What's called
24	going to a store, an example, you have a fellow two
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months ago who went in to a grocery store, he stoled \$6.00 worth of steaks. He got 11 and a half to 23 months in prison. He's an addict. Addicts steal. Addicts steal. Okay? There is a great difference between a violent crime and a non violent crime.

I am specifically relating to non violent offenses that do not involve violence. Most addicts are in prison for non violent offenses, possession of cocaine, selling cocaine to another addict to get more cocaine. These are drug dealers, we're not talking about a guy, people are riding in Rolls Royces or Cadillacs. These are bums, \$4.00 crack addicts. This fellow who got 30 to 60 years, here's a burglary, he's a thief but he's an addict.

15 **REPRESENTATIVE WALKO:** I was wondering the 16 cost of the counsel, the job counsel and the other 17 And perhaps the probation staff which counseling. would be required to monitor the treatment and 18 19 perhaps even restitution to the victim of the non violent crime, pay back, what would be the cost per 20 21 year, if you have that, what would be the cost per 22 year of such a program?

MR. KASEEM: Let me say this. It cost us a minimum of \$35,000 a year to keep me in prison.

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So if you're talking about money wise, in my own estimate, it would not cost \$35,000 a year to take a person who's arrested for stealing two or three steaks and direct him from the court system in to treatment and in to a mandatory drug testing, direct him to counseling outside the prison system, direct him to job counseling, direct him in to a job. How can you make restitution if you've got 30 years in prison. By the time he gets out he's going to be 55 years old, he might be dead.

And I'm just 11 **REPRESENTATIVE WALKO:** playing devil's advocate. What would you say to a 12 constituent, a voter, a regular person or any person 13 14 who would say, well, we don't want this to happen in 15 our communities and we want to lock them up and 16 throw away the key, and we don't want them to be out 17 there stealing again, therefore, we want them locked 18 up, what do you say to them?

19MR. KASEEM: It is far more reasonable for20a taxpayer to have some sort of education as to,21number one, you're paying for this. Now, if you're22saying that, the question, there is not any23community I can think of that this crack cocaine has24not infected. So if you're talking about a

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14 1 community we're not talking about people who are not 2 able to function in society, okay? We're talking 3 about people who have a disease, addiction, and with 4 treatment would become functional taxpaying 5 contributors to society. So if you're talking about our next door 6 7 neighbor, in fact, one of my friends who's a county 8 detective, his sister is a crack addict. See, we're 9 talking about a disease, an addiction that has 10 infected or affected across the board a lot of 11 people. 12 **REPRESENTATIVE WALKO:** Thank you very 13 much. 14 Thank you, Mr. Chairman. 15 **REPRESENTATIVE BIRMELIN:** Representative 16 Bebko-Jones. 17 Good morning, Wallie, how are you? 18 I want to thank you very much for being 19 here this morning. I was wondering if you could 20 share with us, you said that there are several other 21 states that have the drug courts, Pennsylvania is 22 not one of them. The particular one that you were 23 talking about, is that from Delaware, New Jersey, 24 Florida, and are the three states that I indicated

15 to you, are they the same operation, do they run the 1 2 drug courts all the same way? How was it being paid 3 for? What are the results since these states established drug courts? 4 By federal dollars the number 5 MR. KASEEM: of drug courts in both has tripled in the past year. 6 7 The Clinton administration has approved \$75 million for drug courts in the fiscal year 1998. 8 A 150 9 percent increase over 1997. If it gets approved 10 it's expenditure more than one million of that money 11 is earmarked for New Jersey to build up or expand, 12 and Camden County. The superior court program in 13 Camden County is expected to receive \$85,000 to 14 expend for 50 to 500 offenders to provide for a full 15 array of -- so my research has shown me that the 16 federal government itself is slowly knowing, because 17 the input it's receiving from those states who have 18 implemented drug courts, the idea of helping. 19 Because the federal government has realized that 20 this lock 'em up and throw them away is not working. 21 **REPRESENTATIVE BEBKO-JONES:** So the 22 federal dollars are coming down from the states if 23 we apply for them; is that correct? 24 This is what I understand. MR. KASEEM:

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16 1 **REPRESENTATIVE BEBKO-JONES:** Have you spoken to anyone in our court systems in Erie and 2 3 Erie County regarding drug courts? MR. KASEEM: I wrote Chief Judge Boza, I 4 5 haven't received a reply yet. I've been in contact 6 with Judge Conley and they are consulting each 7 other, but I'm waiting on a reply. 8 **REPRESENTATIVE BEBKO-JONES:** Are you aware that Erie County has applied for funding, I believe 9 10 it's from the crime and delinquency in Pennsylvania, 11 for a grant to establish a drug court? They 12 submitted a proposal recently? 13 MR. KASEEM: I'm glad to hear that. 14 **REPRESENTATIVE BEBKO-JONES:** Yes. If you would like you can contact, I believe her name is 15 16 Patty Lightner in adult probation who had submitted 17 I do not know the specifics of it or the proposal. 18 what state -- and if it's one that you are pursuing here. 19 20 MR. KASEEM: Thank you. 21 **REPRESENTATIVE BEBKO-JONES:** Thank you 22 very much. 23 **REPRESENTATIVE BIRMELIN:** Representative 24 Manderino.

17 **REPRESENTATIVE MANDERINO:** Thank you. 1 Congratulations on your six years of being clean. 2 And my only question which you can answer 3 briefly is, when you finally got clean and got 4 effective treatment, I'm assuming in what setting 5 did you get that treatment, and was it in prison? 6 And if not, during the various times that you were 7 in prison what effective treatment did you or did 8 9 you not receive? Treatment years ago was 10 MR. KASEEM: 11 prison. That was treatment. **REPRESENTATIVE MANDERINO:** I understand 12 13 that. 14 MR. KASEEM: And I'm saying that that hasn't changed that much today. 15 REPRESENTATIVE MANDERINO: Let me just 16 17 refocus you because I, I understand all that. That 18 you've been clean since '90, I heard you say. 19 MR. KASEEM: 192. 20 REPRESENTATIVE MANDERINO: Were you incarcerated just previous to that? 21 MR. KASEEM: Yes. 22 23 **REPRESENTATIVE MANDERINO:** Did you get treatment when you were in prison? 24

18 1 MR. KASEEM: No. 2 **REPRESENTATIVE MANDERINO:** So you got the 3 treatment that got you clean once you got out? MR. KASEEM: Right. 4 5 **REPRESENTATIVE MANDERINO:** Thank you. REPRESENTATIVE BIRMELIN: 6 Thank you very 7 much for your testimony. Our next two testifiers are currently 8 9 inmates at Cambridge Springs, they are Ronsa Boyd and Yvonne Wright, and if you ladies would come 10 11 down, please. 12 **REPRESENTATIVE BIRMELIN:** Ronsa. 13 MS. BOYD: My name is Ronsa Boyd. 14 REPRESENTATIVE BIRMELIN: I thought so. 15 And it's spelled R-o-n-s-a? Yes, it is. 16 MS. BOYD: 17 **REPRESENTATIVE BIRMELIN:** B-o-y-d?18 MS. BOYD: Yes, it is. 19 REPRESENTATIVE BIRMELIN: For the 20 stenographer's benefit. 21 You ladies will be sharing the same 22 microphone so you may need to scoot it back and 23 forth between you as you speak. If you would please remember to do that. 24

19 This is for the benefit of the PA system 1 so everybody can hear you, as well as Pennsylvania 2 3 Cable Network which is televising these, it's being tape recorded and shown across the state. 4 Yvonne, your last name is Wright? 5 MS. WRIGHT: Yes, it is. 6 7 **REPRESENTATIVE BIRMELIN:** And Y-v-o-n-n-e, 8 last name W-r-i-g-h-t? 9 MS. WRIGHT: Yes, it is. 10 **REPRESENTATIVE BIRMELIN:** Just for the benefit of those on the committee I had the 11 12 opportunity, as well as Representative Josephs and 13 Chief Counsel Preski to meet with these two ladies 14 on Monday to discuss their testimony. At that point 15 in time they didn't know they were going to testify but they graciously consented to come and talk with 16 17 us this morning. I'm not sure how much they have 18 prepared in those two days to share with you, but I 19 did let them know that you would be asking them questions. And we would like to allow them as much 20 time as possible within reason. And my estimation 21 22 that's about an hour. So I think we can do this 23 fairly well within an hour with these two witnesses. 24 I will tell you, we made some changes to

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20 1 the agenda that you may have gotten two days ago. 2 Rather than having different people who are also scheduled to testify come in at intervals, we are 3 asking all of the correction people to come in at 4 5 once as a panel at approximately 11:00 o'clock since it is approximately 10:00 o'clock now. We thought 6 7 that would be a time saver, and in the way of 8 expediting the questioning so that we aren't asking 9 one witness to testify about something a previous 10 one had said and having to retrieve that memory in 11 So if you have any concerns their memory banks. 12 about the agenda and you want to do that in a side 13 bar with me I'll be glad to do that. 14 But as for now we have these two ladies, 15 Ronsa and Yvonne, if we may call you by your first 16 names, it would be easier for us. 17 Ronsa, why don't you go first with any 18 prepared statements you have to make and then we'll 19 let Yvonne do the same and then we'll open up for 20 questions. Don't be afraid. I made some crib notes but I 21 MS. BOYD: 22 did not prepare anything. I would prefer to answer 23 questions and hopefully I will be able to get 24 everything I would like to say in answering your

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2	REPRESENTATIVE BIRMELIN: Let me just ask
3	you to answer a couple real quick questions so the
4	panel has a little understanding of your background.
5	Could you tell us the crime for which you
6	were committed to this institution? How long you
7	have been serving? When you are due to, scheduled
8	to be eligible for parole? And what have you been
9	doing since you've been in this institution?
10	MS. BOYD: Okay. I have been incarcerated
11	almost nine years. I have been incarcerated nine
12	years, five at, five and a half at Muncy. I've been
13	here about three and a half years. My crime was
14	violent. I was convicted of aggravated assault,
15	reckless endangerment, possession of an instrument
16	of crime. And my sentence, my total sentence is 12
17	years to 24 years. I have three more to go. My
18	expectations are to go to a prerelease center. I
19	think that's best for me and it certainly is best
20	for society for someone who has been incarcerated
21	this length of time who was told when to get up,
22	when to eat and when to go to bed, whose life has
23	been strictly monitored and regulated, that going to
24	a center where I will still be observed and have

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rules and regulations but I am allowed more freedom to use my own choice making process, and then if I make something, do something wrong or inappropriate then they will correct it there before I actually come out in to society. I haven't shopped in a store or taken anything to the drycleaner or walked a street, and quite frankly, the idea of going out in to society after 12 years of incarceration without a helping hand is quite frightening. So I'm a firm believer in the prerelease process. While I have been incarcerated my working,

I have a college background so I usually do clerk jobs, cost accounting and sewing factory which is at correctional industries at Muncy which was an excellent job skill. I currently am a law clerk in the library here. I have taken stress and anger groups, an excellent program that has been initiated in this institution as a victim awareness group.

20 And through private therapy I realize the 21 impact of my crime upon my victim and society. But 22 taking this course initiated by our inmate program 23 manager, Dave Roberts and several other people, it 24 really and truly opened my eyes as to the impact on

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23 society and an individual, is something that my 1 crime -- and we started there and went all the way 2 3 through murder, and we heard testimony from victims 4 and family members. It was just an excellent, 5 excellent program. And I'm waiting to get in to advanced stress and anger and codependency here. Sd 6 7 this is, these are sort of my goals and where I have 8 been. 9 **REPRESENTATIVE BIRMELIN:** Thank you. 10 Yvonne. I'm really nervous. 11 MS. WRIGHT: 12 I've been incarcerated here since 1993. 13 My crime was theft by unlawful taking. One prostitution charge which these were probation 14 15 violations following state parole which I max'ed out on my state parole during the time I was in Erie 16 17 County Prison. I went before both Judges Domitrovich and Juliani. Took me off the state 18 19 supervision and Judge Domitrovich revoked my 20 probation and sentenced me to two to five years and I'm on my fifth year and I will be max'ed out in 21 22 November. The reason that I'm still here is because 23 24 in 1994 of October, October 16, I went on a furlough

24 and I returned with a dirty urine from cocaine. 1 Τ 2 did 13 months here that was given to me by the board, and in March of last year I was paroled 3 again. And given another urine testing and my urine 4 5 came up dirty for barbiturates was an untrue fact, and I tried to fight it but it did me no good. 6 I 7 hired attorneys and everything and I also wrote one of the state representatives. 8 I've taken all the programs here, relapse 9 10 prevention, DNA and everything, I've done 11 everything. Now I'm just waiting. I just recently 12 found out that I'm bipolar and I'm trying to get in 13 to a program which is called Stairways in Erie and 14 see if I can, you know, credit some of the problems 15 and flashbacks that I've been having here lately, 16 going out, being behind this fence for so long and 17 also as a child. And I don't have a violent crime 18 or anything like that. 19 **REPRESENTATIVE BIRMELIN:** Thank you, 20 ladies. 21 We'll start our questioning with 22 Representative Brown. Do you have any questions? 23 **REPRESENTATIVE BROWN:** I have no guestions. 24

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1	REPRESENTATIVE BIRMELIN: Representative
2	Josephs.
3	REPRESENTATIVE JOSEPHS: Thank you. Thank
4	you, Mr. Chairman.
5	Thank you, ladies. We're all nervous too,
6	we just hide it better so don't worry about it.
7	I'm not sure, Ms. Wright, if I got all of
8	the progressions of your history because I'm not all
9	that familiar. If you would go over a little bit
10	more slowly for me I think I would
11	MS. WRIGHT: I'm sorry, did I talk too
12	fast? What happened to me, I was accused of theft
13	by unlawful taking and prostitution. Okay? And
14	then I said I was, I found out recently that I am
15	bipolar which is manic depressive. I should have
16	told you, at this time I'm taking medication, all
17	right, which is Valium. And I'm taking three number
18	10 Valiums a day. And I was on Prozac but the
19	Prozac didn't work for me, it made me sick. So they
20	took me off the Prozac so now I'm on no medication,
21	this is the reason I'm up and I'm down, okay.
22	And I was, I had a dirty urine on furlough
23	which was in 1994. I was given a 13-month setback
24	which I served misconduct free and then I seen a

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Pittsburgh, PA (412) 261-2323 parole board again and was paroled. I received a green sheet in February of '96. I took a urine on March the 6th of '96, six days later the urine came back dirty for barbiturates which I was on no medication. And I tried to fight the situation but I had no success. I asked the superintendent here at the institution to let me pay for hair follicle sampling because my urine was not dirty, I knew I hadn't taken anything. And I was refused of the things that I asked for.

11 A letter was also sent here by Foster 12 Stewart, and also the ACLU that I had written to, if 13 you'd like me to read it, it says, thank you for 14 contacting the ACLU with your complaint about drug 15 testing at state correctional institutions. We 16 apologize for the unavoidable delay in attending to 17 I have reviewed your complaint and I your request. am sorry to hear of the difficulties that you are 18 19 I suggest that you write Stephon Prestor, having. 20 Esquire, who's monitoring general correction issues 21 at Cambridge Springs State Correctional Institute. 22 These issues include violence, access to the law library, educational programs, vocational programs, 23 24 inmate safety and sex offender programs.

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And that's the answer, you know, that I got from them, plus, you know, some other answers that I got that didn't really go anywhere because I wasn't believed. And I didn't have a chance to prove that I was not guilty of having a dirty urine.

I was told that the institution, I'm trying to figure out how they said it, it wasn't available, the hair follicle sampling here at the institution. I said, well, I'll pay for it and then, you know, maybe you can send it someplace, or do a DNA because I didn't have a dirty urine. And I don't think it's fair I sit here in the hole for 60 days and I didn't do anything wrong. And I was denied. So I then received another green sheet which said to complete my maximum sentence which is November the 3rd of this year. Did I do that okay? **REPRESENTATIVE JOSEPHS:** It's not your

fault, it's just because I'm not as familiar with these things as I perhaps aught to be.

Did you ever write Mr. Preston -MS. WRIGHT: Yes, I did.
Dear, Mrs. Wright, I sincerely regret the
delay in this response to your letter dated August

the 15th concerning the results of the urine test

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28 and its impact on your standing before the parole 1 2 As you will see from the enclosed newspaper board. clipping -- which I didn't bring, it wasn't 3 important -- this office recently settled a major 4 federal class action lawsuit entitled Austin versus 5 Pennsylvania Department of Corrections, which will 6 7 improve the conditions of confinement for all men 8 and women incarcerated by the DOC. Because this litigation has been an 9 10 enormous undertaking for our small office we are not 11 at this time able to provide you individual counsel. 12 Given your circumstances, however, I recommend that 13 you file a grievance via your institutional internal 14 grievance system -- which would do me no good 15 because they didn't want to hear it. I had the 16 dirty urine, that's what they said it was and that 17 was it. 18 I also have one more thing. Okav? This 19 letter was addressed from the attorney that I hired 20 in Pittsburgh, his name was Foster Stewart. It

says, Dear Superintendent Wolfe, I am writing you to request that I be sent medical records of an inmate at your institution, Yvonne Wright. Ms. Wright has asked that I look in to the questionable urinalysis

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29 1 that was performed on her during the past calendar As you will notice Ms. Wright has executed an 2 year. authorization form for my use. 3 That was power of attorney that I had 4 given to him. 5 At this time we anticipate no legal action 6 7 involving the institution and are simply interested in preserving the records and possibly samples for 8 9 the review of testing procedures. The materials we 10 need are, copies of lab reports from 11/95 to 4/96, 11 copies of MARS from 11/95 to 4/96, Med-Path Lab 12 Report of March 15th, 1996, address of Med-Path 13 Laboratory to which specimens are sent for this 14 analysis. I enclose my check for \$20.00 to cover 15 the cost of duplication. Please let me know if the cost exceeds this amount. 16 17 This was the response to that letter. 18 Dear Yvonne, I received a letter from 19 William A. Barr with return of my check of \$20.00. 20 Apparently the office of the chief counsel, Dan 21 Perlman, apparently decided they would not send the 22 department records concerning the lab reports of the MARS form nor the address of Med-Path Laboratories. 23 24 At this point it looks as though they have ended

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1 this as we can't do very much without the records. 2 REPRESENTATIVE JOSEPHS: All right. Ι think I don't want to pursue this any more, I think 3 you've made it pretty clear what happened there. 4 5 If I could go to slightly a different topic, as Mr. Chairman noted, Representative 6 Birmelin, the two of us and chief counsel had a 7 chance to talk with both of you on Monday in order 8 9 to ask you if you would appear. At that time I was 10 struck that, and I believe this is the case, that 11 both of you said separately to us, without any 12 prompting, that although this is a minimum security 13 facility that if you had the opportunity you would 14 go, you would ask, you would be transferred back to 15 Muncy which is a maximum security facility, and which I have been in and which I know is a fallen 16 environment which is much harsher, drabber, bleak, 17 18 it's overcrowded. If you would one at a time in any 19 order you would like, please explain those feelings 20 I think it would be helpful to this panel. to us. The reason I feel that I 21 MS. WRIGHT: 22 would rather be in Muncy is because the institution 23 is more consistent. Here we have a change of rule 24 every other day, every other minute. Each officer

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31 has their own rule, you know, they throw bricks at 1 2 DOC policy, they write you up for all types of petty 3 things. They look for things. And at Muncy they didn't do that. 4 You 5 know, we knew what we had to do, we knew what, where we had to go, we knew when we had to do it and we 6 7 knew how we had to do it. Here you might be doing one thing one way today, tomorrow it's a complete 8 9 change. And it doesn't do anything but stress you 10 out and keep you confused. I would rather be locked down behind a 11 12 door and know what to expect and when I have to do 13 it, than to wake up every day wondering, oh, well, You know, if I go over here am 14 what do I do today. 15 I going to be wrong, am I going to get a misconduct. 16 There are too many misconducts in Cambridge Springs. 17 I have to add a little more. MS. BOYD: I 18 would too like to go back to Muncy because of the consistency that the staff follow as far as rules 19 20 and regulations. I have written often, I have spoken with the administration on tours and 21 22 complained about the inconsistency and officers 23 creating policy. And it's just gone on deaf ears. 24 And I would also like to go back to Muncy

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32 1 and, not because I want to live in the run down 2 environment or eat the food that's not really 3 edible. I believe the opportunity for prerelease would be far greater there. I believe they still 4 offer work release. There is a correctional 5 industry there that I worked in prior to coming here 6 7 and I was able to make anywhere from 125 to 150 a 8 month. With that money I bought my own food, my own 9 shampoo, my own laundry detergent, my personal 10 clothing that is as of November well, no longer be 11 able to have. But I still would be able to care for 12 myself. And save money. 13 I came in to this institution with a 14 little bit of money saved. That money is important 15 Someplace I have to rent, come up upon my release. 16 with transportation, be able to pay for utilities, 17 this sort of thing when I get out of here. To walk 18 out of here with no money is a disaster and it's a 19 disaster for me and it's a disaster for society. 20 And that is not offered here. 21 Prerelease is very minimal here. And there is no correctional industries, and very little 22 23 vocational training. And I would live in an 24 asbestos ridden, lead paint on the wall environment

1 and risk my chances at dietary to go back to be treated as a human being, to have possibility of 2 3 work release, education release and prerelease. And for that I would give up the spacious room I live in 4 5 with a private bathroom and, and very good But I would give that all up to 6 institutional food. 7 go back because that isn't going to prepare me to gd 8 out in to the world and contribute to it. 9 **REPRESENTATIVE JOSEPHS:** I have one more. 10 I recently read a series of newspaper articles about trials and convictions here of 11 12 various guards and supervisors, instructors and so 13 on, who were convicted of various aspects having to 14 do with sexual abuse and sexual exploitation of 15 prisoners, of the women inmates. This may be a 16 question that's difficult for you to even answer and 17 I would understand that. 18 But if either one of you have been a 19 victim of any of this, perhaps you would like to 20 tell us about it. And if not I would be happy for 21 any of your observations of that situation, 22 including whether the same thing happens, to your 23 knowledge, at the other institution that you were 24 at.

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In my eyesight those things 1 MS. WRIGHT: that have happened here, you know, as far as the sex 2 3 offending thing, I never noticed it, okay. There was one particular officer which was probably the 4 5 first, second officer, am I supposed to call names 6 here? REPRESENTATIVE MANDERINO: 7 If you don't, 8 go ahead, I have the names here. I will say Officer Eichert, 9 MS. WRIGHT: for instance, I knew him very well. During the time 10 that Lisa Lambert was in this institution she worked 11 12 with me in the laundry. I'm quite sure she was, she was a beautiful girl and he liked her, you know. 13 He 14 had a little crush on her and I knew that. But I never saw that man touch her, because I'm very nosy, 15 And when he would come up there 16 I'm very very nosy. 17 to the laundry where we worked, they would go, maybe 18 in the back room and talk, you know, or something 19 like that. But I have never even seen him touch her hand, because I peak, you know, and I listen. 20 And I don't believe that he did what she said he had did. 21 22 You know, what people said he did. Then maybe again 23 he did. But as far as I'm concerned I don't believe 24 it. You know, and I could be wrong.

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1 Mr. Martin, Marty Miller, I don't know anything about him because he was on maintenance, I 2 worked with him for a short time during the time my 3 boss, Mr. Wiqueen, was gone on vacation. 4 He was 5 very friendly, he was not fresh, you know. And if 6 he was coerced, you know, it was an inmate's fault. 7 This is my feeling about it. Because these women can be kind of 8 9 seductive, you know, act seductive. And then once 10 something happens they blame it all on the employee. 11 I don't think it's fair, but, well, look at me, 12 nothing like that has ever happened to me, maybe 13 nobody liked me either. You know. 14 I can also say that no one has MS. BOYD: 15 When I got here June of '94 there approached me. 16 were about 20, 25 women here. I did not witness 17 anything, but it was certainly common gossip that 18 there was a relationship going on between 19 Ms. Lambert and Mr. Eichert. Many people talked to 20 me openly about a relationship and propositions with 21 maintenance people and their female employees. But 22 again, I didn't witness any of this. When I later got my job in the library a 23 24 number of women would come to me and say, this

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person said this to me, my boss said this to me, my, you know, he touched me, what do I do about this. And I would tell them, you know, what to do as far as writing and complaining. I think that perhaps this should have been investigated a little sooner than what it was.

7 There were many many rumors about some of 8 the problems in maintenance and with the other 9 situation. And perhaps better training. I do know 10 that many of the women come from the street and 11 perhaps are not taught proper morals and such, but 12 the responsibility lies with the staff. And if they are approached by a female then they are to deal 13 14 with it in an appropriate manner, not to take 15 advantage of that inmate who perhaps does not know 16 it's improper behavior. I know that there are many 17 women here like that, but I still believe the 18 responsibility lies with the staff to not allow this 19 to go on.

20 REPRESENTATIVE JOSEPHS: Thank you.
21 Thank you, Mr. Chairman.
22 REPRESENTATIVE BIRMELIN: Thank you.
23 Representative Manderino.
24 REPRESENTATIVE MANDERINO: Thank you,

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1	Mr. Chairman. Thank you, women, for coming here.
2	Let me make sure I have a time frame
3	right. Miss Boyd, you've been here since June of
4	'94, and the institution opened about a year
5	earlier?
6	MS. BOYD: Yes, year and a half earlier.
7	REPRESENTATIVE MANDERINO: And,
8	Ms. Wright, you have been here I realized that you
9	were released and then brought back. But from what
10	beginning point were you here.
11	MS. WRIGHT: I was never released from
12	here. I went on a furlough from here, but I came
13	here February of 1993.
14	REPRESENTATIVE MANDERINO: So that you
15	were one of the first who were here?
16	MS. WRIGHT: Yes.
17	REPRESENTATIVE MANDERINO: And when you
18	say you will be max'ed out in November, that means
19	after November there is no way they can bring you
20	back whether it's for a petty misconduct, another
21	dirty urine or alleged dirty urine, or anything like
22	that?
23	MS. WRIGHT: That's correct.
24	REPRESENTATIVE MANDERINO: Following up on
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38 1 where Representative Josephs left off, I guess the 2 incidents in '94 with Mr. Eichert was the first 3 incident that got reported, and which there was a court case about coming from this institution, am I 4 correct with my time frame? 5 6 MS. WRIGHT: I don't think so. There was 7 the kitchen worker first. **REPRESENTATIVE MANDERINO:** So Walton was 8 first? 9 10 MS. WRIGHT: That's correct. 11 **REPRESENTATIVE MANDERINO:** Walton then 12 Eichert then Barr than Miller, is that your 13 understanding of the order? 14 MS. WRIGHT: Um-hum. 15 **REPRESENTATIVE MANDERINO:** With the first 16 instance I quess with Mr. Walton who was a food 17 service supervisor, were both of you here at the 18 time? 19 MS. WRIGHT: I was here. 20 MS. BOYD: So was I. Working in the kitchen. 21 **REPRESENTATIVE MANDERINO:** Prior to that 22 23 incident coming to the light of day, were there rumors around the institution that you as inmates 24

39 1 knew about with regard to anything inappropriate 2 going on in that food service area? I never heard a think about 3 MS. WRIGHT: it. 4 5 MS. BOYD: I don't remember. I don't believe so. 6 7 REPRESENTATIVE MANDERINO: After the 8 incident came to light with Mr. Walton did you 9 notice any -- the prisoner that was involved with 10 Walton I assume was somebody who worked under him, that was their work detail was to work in the food 11 12 area. Were there any changes that you, were either 13 of you working in that area? 14 MS. BOYD: I worked in the kitchen at that 15 time, yes. 16 REPRESENTATIVE MANDERINO: Were there any 17 changes in procedures or policies or supervision or 18 anything that happened after that incident and as a 19 result of that incident to improve either 20 supervision, monitoring, or something where someone 21 above the food service supervisor would know what 22 was going on with the direct supervisor of inmates? 23 MS. BOYD: There could have been. Not to 24 my knowledge.

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1	REPRESENTATIVE MANDERINO: You were not
2	aware?
3	MS. BOYD: No.
4	REPRESENTATIVE MANDERINO: You didn't
5	notice any changes in the day-to-day way that that
6	area operated?
7	MS. BOYD: No, the area I worked in
8	operated the exact same way.
9	REPRESENTATIVE MANDERINO: With regard to
10	Mr. Eichert, the details that I had didn't say
11	exactly where the alleged, or where the incidents
12	took place, only that they were numerous and they
13	dated from March through October of '94. But I got
14	the impression, Ms. Boyd, from what you said that
15	they happened during, when somebody was in a
16	program?
17	MS. WRIGHT: No, it was during a time that
18	I worked in the laundry. I worked in what they call
19	the central laundry. And he would come up, like,
20	you know, they have OP, IP, and they make rounds and
21	they stop in, like in the winter, and he would come
22	in, you know, to get warm, drink a cup of coffee.
23	And they would go in the rear and talk, you know.
24	No touching, like I said, that I seen.

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1 And it was, I was surprised because I was in the RHX with Lisa Lambert. We were next door to 2 3 each other. And he came to the RHU and she just said, Yvonne, tell him don't say anything. And that 4 5 was it. And I did as she asked. I said she said, don't say anything. 6 7 **REPRESENTATIVE MANDERINO:** In that case 8 both of you I think suggested or said that there 9 were in that case rumors, or at least, Ms. Boyd, you 10 heard rumors around the institution of a liaison or 11 something going on there. After that issue came to light and became 12 13 public did you notice any change, any new directives 14 from the institution from top management on down 15 with regard to how prison guards were to circulate 16 throughout the prison, any changes in policy or 17 supervision, any shifting of personnel, any doubling 18 up of personnel or changes in terms of who can be 19 where or how people can circulate or interact 20 throughout the prison? Did either of you notice any 21 changes of that kind? 22 MS. WRIGHT: I didn't notice any. I don't 23 know whether Ronsa did or not. 24 I don't know if it was exactly MS. BOYD:

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at the same time, but some of the movement times were enforced. There has always been a five-minute movement time from one place to another, and I believe this, perhaps about that time, was more strictly enforced. We used to have an open breakfast period of about 45 minutes and that was changed. I'm not sure if it was exactly at that time. But a little, a little tighter security I believe was brought about.

And I would say approximately in that time 10 11 frame as to where we went and who knew we were going there and that sort of thing. In this time frame, 12 13 '94, '95 there were a lot of open areas. When I 14 came here in '94, June of '94 the top of this 15 housing unit, the level 3 and level 4 were empty. 16 And we were just moving in to that. There was a lot 17 of empty areas available to liaisons if one wanted 18 to do that. This building over here, we called it, 19 nicknamed Freddy's, is still vacant. New women's 20 dorm which is new, but at the time was empty, so if 21 you were escorted by an officer someplace no one questioned that. 22

23I mean, again, I'm back to believe it's24the officer's responsibility here, not necessarily

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43 1 the inmate. You're going to find willing female 2 inmates here all the time. But it's back to the officer to watch that sort of behavior. 3 REPRESENTATIVE MANDERINO: As best I could 4 5 determine from reading news accounts, the next 6 incident that happened here at SCI-Cambridge Springs 7 involved a staff person by the name of William Barr, but I have no other information, I don't know if 8 9 that's a staff person, William Barr fired a few 10 months before prison officials accused him of -- are 11 either of you familiar with that name or that 12 incident? 13 The only William Barr I know MS. WRIGHT: 14 is the superintendent assistant and he's here right 15 now. 16 **REPRESENTATIVE MANDERINO:** I'm only 17 telling you what I read in the paper. I'll ask that 18 of someone else. The next incident I read about was Martin 19 20 Miller's, ex plumbing trades instructor. And I 21 assume because that was a 1996 -- 1996 incident that 22 both of you were here. And I quess I would ask you 23 the same question I asked you with regard to the 24 prior instances. Did you prior to that incident

44 becoming public did you hear any rumors or rumblings 1 2 around the prison among inmates or staff that that 3 incident was going on? 4 MS. BOYD: When I got here in '94 the 5 stories about Marty Miller were all over campus. That's -- I --6 7 REPRESENTATIVE MANDERINO: So '94 the 8 rumors were all over campus, did I hear you right? Yes. He was a toucher and a 9 MS. BOYD: 10 feeler and -- there is another incident, I don't 11 recall his title, he was, his last name was 12 Zimmerman, head of maintenance, or assistants. 13 **REPRESENTATIVE MANDERINO:** What was the 14 name? 15 MS. BOYD: His last name was Zimmerman and 16 he was involved, this was in '94, also not too long 17 after I got here. The lady he was involved with 18 lived out in the area I was housed in. She was at a 19 center and called back and went right back to her 20 immediate job which was apparently his secretary, or 21 clerk or something. And once again was gone for odd 22 hours in the evening. And then she was sent back, 23 she was sent to Muncy and he has left the 24 institution.

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45 1 **REPRESENTATIVE MANDERINO:** After the 2 incident with Mr. Miller came to public light? 3 MS. BOYD: No, Mr. Zimmerman is the very first one I'm aware of. That happened while I was 4 This was in, I believe, maybe late '94. 5 here. 6 **REPRESENTATIVE MANDERINO:** Was there an 7 actual court trial and conviction? 8 MS. BOYD: No. 9 MS. WRIGHT: He resigned. 10 REPRESENTATIVE MANDERINO: What was that 11 time frame? 12 MS. WRIGHT: That had to be, it had to be 13 the latter part of '94. 14 **REPRESENTATIVE MANDERINO:** So after Eichert and Lambert but before Walton? 15 16 MS. WRIGHT: Yes. 17 MS. BOYD: Yeah, I think Mr. Zimmerman 18 was, yes. 19 **REPRESENTATIVE MANDERINO:** And then 20 finally, I guess, am I correct to the best of your knowledge the last incident of sexual misconduct 21 that at least has become a public incident is the 22 23 one involving Mr. Miller? 24 MS. BOYD: I believe so.

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1	MS. WRIGHT: Yes.
2	MS. BOYD: Yeah.
3	REPRESENTATIVE MANDERINO: After the
4	Miller incident which was the fourth or fifth
5	incident, depending on whether I have correct
6	information here, did you notice any changes in
7	policy or procedure, the way that interaction
8	between staff and inmates or supervising of staff
9	and inmates was handled?
10	MS. BOYD: I'm not on the maintenance area
11	or was no longer in dietary. To my knowledge in
12	witnessing the crews that would come in to a unit to
13	work there was no change.
14	REPRESENTATIVE MANDERINO: Thank you.
15	First of all, I owe a deep apology to
16	Mr. Barr. And I am truly sorry. Let me read so
17	that it's very clear, that was my mistake in reading
18	my handwritten notes. I truly apologize for what I
19	said. Let me read what the newspaper article said
20	to set the record straight.
21	It said, William Barr, a prison spokesman,
22	and I apologize again Mr. Barr, said that Martin
23	Miller was fired from the institution a few months
24	before prison officials accused him and I had my



47 1 notes incorrect and I truly apologize. Please 2 forgive me. 3 **REPRESENTATIVE BIRMELIN:** They're 4 supplying the --**REPRESENTATIVE MANDERINO:** 5 I regret that. The only other questions I have at this 6 time, and I realize I'm monopolizing, but if we have 7 8 time you can come back to me. But I do want to know 9 one other thing. 10 Today the way people move through the 11 institution, can you give me like the typical inmate 12 what is their, what time is breakfast, where are 13 they from 9:00 to 11:00? I'm trying to piece 14 together what I've learned over the past couple of 15 There is breakfast and then some morning days. stuff and then in the 9:00 to 11:00 time it seemed 16 17 like people were in education and programming and 18 then at 11:00 o'clock everyone went, I don't know 19 where they went. Did they go back to their rooms 20 for the count before lunch? Where are they between that 11:00 and 12:00, or 11:00 and 1:00 stage? 21 What 22 does that progression look like vis-a-vis the inmates, where are they and the staff, where are 23 24 they?

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1	called to meal first. Meal is anywhere from 11:00
2	until about 12:15 or so like that.
3	And Yvonne can tell you kind of the
4	afternoon.
5	REPRESENTATIVE MANDERINO: Just a few more
6	questions. The meals are where, in what building?
7	MS. BOYD: Well, in our dietary unit which
8	is this gorgeous building up here with the glass.
9	REPRESENTATIVE MANDERINO: And the housing
10	units are over across the campus where we walked
11	there yesterday?
12	MS. BOYD: We have three housing units,
13	two below the dietary and one actually across from
14	the dietary unit.
15	REPRESENTATIVE MANDERINO: When you are
16	over in food service and in the housing units, some
17	of the correctional officers are with you, those who
18	are responsible for supervising those areas,
19	correct?
20	MS. BOYD: Yes.
21	REPRESENTATIVE MANDERINO: The rest of the
22	staff, the program staff or other staff you are not
23	directly involved in those functions, are they all
24	throughout the institution, or are they in a

50 1 particular place, where are they? Many of like the educational 2 MS. BOYD: 3 staff and administrative staff usually go to eat 4 which is in the same building, so they're also in 5 the same traffic area that we are. There is usually correctional officers stationed at various points to 6 7 and from our housing units. REPRESENTATIVE MANDERINO: So sometime in 8 that 11:00 to 12:15 range everybody is either over 9 10 there in housing or over there in the dining area? 11 MS. BOYD: Right. **REPRESENTATIVE MANDERINO:** 12 Thank you. 13 Afternoon. 14 I think Ronsa forgot to tell MS. WRIGHT: 15 They post officers now out in the grounds and you. 16 they watch the movement. You know, our goings and 17 comings. We're not allowed to stop or congregate, 18 or I might want to say, hi, how are you doing, and 19 then ask a question. Well, that's not allowed. Well, maybe by some but most of them enforce it. 20 21 In the afternoon people usually leave the unit at 12:30, that's move for school, back to 22 23 maintenance, then every half an hour after that it 24 There are no passes given unless is a movement.

51 it's after 6:00 p.m. Okay? Like if you want to go 1 2 to the library at 6:00 p.m. you have to have a blue 3 pass and you must stay an hour. No pass? 4 5 MS. BOYD: No pass. 6 MS. WRIGHT: Oh. 7 MS. BOYD: I work there. I know, but they told me --8 MS. WRIGHT: 9 so it's on a movement thing every hour on a 10 movement. 11 **REPRESENTATIVE MANDERINO:** Thank you very 12 much. Thank you. 13 Ladies, let me **REPRESENTATIVE BIRMELIN:** 14 ask you to give a brief answer to this, if you 15 could. 16 If you were in a position where you had 17 had a confrontation with a corrections officer, and 18 that correction officer wanted to get some 19 retribution against you, such a way that he or she 20 would not in turn be disciplined by his or her 21 management staff, what would they do to you? How 22 would they find a way to do that? 23 MS. WRIGHT: On a buddy plan they would 24 either write you up --

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52 REPRESENTATIVE BIRMELIN: What does that 1 mean? 2 It's called a misconduct. 3 MS. WRIGHT: That's another thing I wanted to mention too since 4 I'm here. When they write you up for whatever, you 5 6 know, they like give these high five signs like, you 7 know, cool, it's like they really, you know, get off on doing this. 8 9 Say, for instance, I do something to you, 10 this is your co-worker in your unit, you're angry with me but you don't really know how to write me 11 12 You would go to her and she would tell you how up. 13 to write me up and what to say in the misconduct in order for it to stick. Whether it be true or 14 15 whether it be not true. REPRESENTATIVE BIRMELIN: Is a misconduct 16 17 the --18 It's a disciplinary --MS. WRIGHT: 19 **REPRESENTATIVE BIRMELIN:** Measure that the 20 correction officer can impose on you? 21 MS. WRIGHT: Right. 22 REPRESENTATIVE BIRMELIN: Can they do that on their own accord? 23 24 They can do it on their own. MS. WRIGHT:

53 REPRESENTATIVE BIRMELIN: So that if that 1 corrections officer wanted to make life difficult 2 3 for you they would find ways to write you up? MS. WRIGHT: Oh, yeah. 4 **REPRESENTATIVE BIRMELIN:** In code of 5 conduct violations? 6 7 MS. WRIGHT: Oh, yeah, and be very happy with it. 8 **REPRESENTATIVE BIRMELIN:** And I'm assumind 9 after you receive X number of these then they will 10 11 change your classification and restrict you in other 12 ways? 13 MS. WRIGHT: Right, you go to a level 3. 14 REPRESENTATIVE BIRMELIN: There is no way 15 for you to combat an officer who has it out for you to do that? 16 17 MS. WRIGHT: Because once you have No. been written a misconduct you cannot grieve the 18 19 There is no grievance policy now. officer. Once 20 you've been written up you just go to a hearing. **REPRESENTATIVE BIRMELIN:** What is the 21 hearing before? 22 23 MS. WRIGHT: The hearing is before 24 Mr. Burnett, Avery Burnett, and he comes here maybe

54 1 three times a week. Basically he goes, he believes the officer. His officers do not lie. 2 Okay? So if 3 he wants to give you like so many days on this 4 misconduct, maybe you disobeyed, they say you 5 disobeyed an order or you were in an unauthorized area, you know, he gives you the days according to 6 7 the DOC policy from like 15 to 30 days, he can't Or the 15 or the 30. 8 give you anything in between. **REPRESENTATIVE BIRMELIN:** Essentially he's 9 10 listening to you and the officer and deciding 11 whichever one of you is telling the truth? We're the liar 12 MS. WRIGHT: Right. 13 basically most of the time. 14 **REPRESENTATIVE BIRMELIN:** Ronsa, do you 15 have anything to add to that? 16 That is the weapon that is used MS. BOYD: 17 here is the misconduct. And if you are a servant, 18 or opinionated or don't follow the company line that 19 is what is used here. I have heard repeatedly all 20 inmates lie. It's just over and over and over, all 21 inmates lie, all inmates lie. The only time we are ever believed is if I testify against another 22 23 But if I go in as a witness against an inmate. 24 officer, then I'm a liar. I'm not credible.

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55 1 If, however, I go and say, well, look, I 2 saw Yvonne do something and she's written up for it, 3 my word is the foundation of truth. And it's very 4 frustrating. It really is. 5 I'm not saying that inmates don't lie. But I'm also not saying, not all staff tells the 6 7 And this is the community of personalities truth. And there are some staff that feel that 8 here. 9 somehow it justifies their position or their ego to 10 accomplish so much, so many misconducts. And I 11 think in looking at the misconducts here you will 12 see a pattern of who writes misconducts and who 13 doesn't, and what they're for. 14 **REPRESENTATIVE BIRMELIN:** That was my next 15 question for you. Can't you point that out at the 16 hearing that here's officer so and so, don't you 17 find it strange that this is the officer that keeps 18 writing me up and the other officers who have 19 oversight of the other portions of the week don't? 20 MS. BOYD: That doesn't matter. Actually 21 someone did come to me and said they kind of used 22 that as an explanation and it was deemed not 23 relevant. 24 **REPRESENTATIVE BIRMELIN:** Well, I can

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1	empathize with you somewhat because they say that
2	all politicians lie too.
3	MS. BOYD: I've heard that.
4	REPRESENTATIVE BIRMELIN: However, thank
5	you for your answer.
6	Representative Walko.
7	REPRESENTATIVE WALKO: Thank you,
8	Mr. Chairman.
9	There is, on a different contact but it
10	was in response or stimulated what you said Ms. Boyd
11	about the victim awareness program has been very
12	good here. And I just want to, first of all, I hear
13	from many constituents because we have a major
14	correctional institution in my district, many
15	constituents say, one, inmates upon release should
16	pay the costs of their incarceration; and two, they
17	certainly should pay victim restitution. And given
18	the fact that your I'd just like your thoughts on
19	it, given that you have some amount of education;
20	two, you've had job experience at Muncy; and three,
21	you were speaking in favor of vocational training
22	for inmates. What are your thoughts on victim
23	restitution either in the event of a violent crime
24	as the one you were convicted for, or stealing and

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other kinds of non violent crimes?

This isn't going over popular 2 MS. BOYD: 3 here, but I actually think it's an excellent idea. 4 Our inmate program manager who will be back shortly, 5 Mr. Roberts, has instituted a program where you can each month have so much money deducted from your 6 7 account, at the end of the month our inmate accounts manager will send a check to the victims 8 compensation fund. It's not talked about much, but 9 10 we are trying to get the word out, there is a number 11 And we are trying to make of women that do do that. 12 those of us that have been in to this program are 13 trying to make more women aware that this is an 14 excellent idea, of the impact of their crime upon 15 the individual or society as a whole. And I think 16 it's an excellent idea.

17 Just recently parole board has started with a \$30.00 amount of money that has to be paid 18 19 back to their county which uses it for some of the 20 actual restitution for victims and other court costs 21 It's not very popular, but I and things likes that. 22 do believe eventually people will come to understand 23 that this \$30.00 is really a very small amount of 24 money in relationship to what society pays for the

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cost of crime.

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2	Just recently, I'd say I believe within
3	the last year, we have had to start paying for our
4	over the counter medications like Tylenol and Advil
5	and foot cream and that sort of thing. Whereas
6	before we used to get it free from the medical
7	department. And again, I personally like the idea,
8	it's about responsibility.
9	REPRESENTATIVE WALKO: Now, you indicated
10	that here at Cambridge Springs there were not enough
11	work opportunities; is that correct?
12	MS. BOYD: I believe our unemployment is
13	somewhere around, I'm not sure, we used to have a
14	commissary that would come out with peoples' names
15	on it and underneath, underneath unemployment the
16	last time that was available there were over 80
17	people signed up to buy commissary and not everyone
18	that's unemployed shops every single week. So I
19	have no access to the figures truthfully.
20	But the last time I counted, which was
21	several weeks ago there were 84 people unemployed.
22	I'm assuming there is probably another 20 or 40 that
23	are not shopping that week, to that a hundred and
24	some women. And that's horrible.

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59 1 **REPRESENTATIVE WALKO:** When you said restitution would not be, popular do you mean among 2 3 the inmates? MS. BOYD: Among the inmates, right. 4 REPRESENTATIVE WALKO: Now, the 5 restitution, do you believe the courts should order 6 7 it more often? 8 MS. BOYD: Yes. **REPRESENTATIVE WALKO:** But you're not 9 under any court ordered restitution? 10 MS. BOYD: No, but I voluntarily pay to 11 12 the victims compensation fund. 13 REPRESENTATIVE WALKO: I'm just curious. 14 Inmates who are not employed here, are they getting 15 paid for time? 16 I believe it's \$.72 a day now, MS. BOYD: 17 I believe its \$.72 a day. REPRESENTATIVE WALKO: And Ms. Wright, did 18 you have any thoughts on the restitution issue? 19 20 MS. WRIGHT: Well, yes. I think that restitution should be paid also. I don't pay 21 restitution because my, you know, fines and costs 22 23 and everything, you know, are taken care of. Ι can't say that I didn't have a victim because the 24

60 community was my victim. You know what I mean? 1 2 **REPRESENTATIVE WALKO:** Yes. 3 MS. WRIGHT: So I don't have just a victim, I have a lot of victims because I did a lot 4 of things to different people, like using credit 5 6 cards, you know, that didn't belong to me, you know, 7 stuff like that. But I do not participate in the 8 victims program. 9 **REPRESENTATIVE WALKO:** Thank you very much. 10 11 Thank you, Mr. Chairman. 12 **REPRESENTATIVE BIRMELIN:** Representative 13 Bebko-Jones. 14 REPRESENTATIVE BEBKO-JONES: Thank you, Mr. Chairman. 15 16 Good morning, ladies. 17 MS. WRIGHT: Good morning. **REPRESENTATIVE BEBKO-JONES:** I want to 18 19 thank both of you very much for coming here this 20 morning. I know it's difficult, but both of you are 21 doing a very good job. 22 For the record, what does RHU stand for, 23 just for the record? I hear both of you referring 24 to those initials.



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24	two different status for RHU? She could have her
23	REPRESENTATIVE BEBKO-JONES: Why are there
22	week and so on.
21	anything but what they give you, three showers a
20	know. But under disciplinary you cannot have
19	you want, you know, she had her makeup, her TV, you
18	administrative custody. You know, you can have what
17	I was disciplinary status. AC status is just
16	MS. WRIGHT: No. She was under AC status,
15	thing, wrote up?
14	REPRESENTATIVE BEBKO-JONES: For the same
13	MS. WRIGHT: Yes.
12	were both there together?
11	REPRESENTATIVE BEBKO-JONES: Okay. You
10	MS. WRIGHT: I did.
9	you and Lisa Lambert were in RHU.
8	Earlier I don't know which one of you said that both
7	mean not much? Can you be a little specific?
6	REPRESENTATIVE BEBKO-JONES: What do you
5	MS. WRIGHT: Not much.
4	housing unit?
3	one have to do here to be placed in a restrictive
2	REPRESENTATIVE BEBKO-JONES: And what does
1	MS. WRIGHT: Restricted housing unit.
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1	makeup, you could not?
2	MS. WRIGHT: Right, because she was AC
3	status, she was administrative custody. She was not
4	held for disciplinary, she was held because of a
5	situation with Mr. Eichert. And, you know, the
6	rumors that were going around. So that's why she
7	was held in RHU and she was there for a long time.
8	Longer than I thought she should have been. But,
9	who am I to say?
10	It's not really a doll pen, some officers
11	treat you good there, some officers treat you bad
12	there. Some throw coffee on your feet, you know,
13	when they feel like it. But I was there 60 days.
14	Usually they have a PRC thing which you can write to
15	and they will cut your days. But mine being a drug
16	related incident no days were cut for me.
17	REPRESENTATIVE BEBKO-JONES: And who makes
18	that decision, does the superintendent here, the
19	department, the correctional officer, what is the
20	chain of command when a decision is made that you
21	will be placed in RHU? Can you like take me through
22	a process?
23	MS. WRIGHT: Say, for instance, I work in
24	dietary, this is an incident that happened anyway.

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63 A lady worked in dietary and the supervisor asked 1 2 She refused to mop the floor. her to mop the floor. 3 They put her in RHU. Her supervisor had her locked out. 4 **REPRESENTATIVE BEBKO-JONES:** 5 One of the things I think that was very upsetting to me to hear 6 7 both of you say earlier this morning that you would 8 rather be in Muncy than here. 9 I have never toured Muncy, I have heard about Muncy and more this morning with the testimony 10 11 I have always considered this that was provided. 12 institution a very good institution. All of you 13 know that before it became a womens institution it 14 was the Polish National Alliance College. The grounds here are beautiful. I feel that the 15 16 programs that at least this week that we have been 17 able to view are excellent programs. And yet I hear the opposite from the two of you earlier this 18 Talking about no vocational programs, 19 morning. 20 educational programs, and so forth. And also making 21 statements several times all you would like to do is 22 be treated like a human being. That is a large 23 statement, ladies. And I think everyone in the whole United States of America wants to be treated 24

like human beings.

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2	Could you be more specific of why you
3	claim that you're not being treated like a human
4	being and you would rather go to Muncy?
5	MS. WRIGHT: Well, I'll give you a, for
6	instance, something that happened to me.
7	One day I was in my unit and I was talking
8	to this lady, so we stepped like around the door
9	instead of in the common room. And it was just an
10	open space, you know, nothing could happen, there
11	was no homosexual activity or anything like that.
12	Really I was checking on her on something that she
13	was going through. I said, don't do that, that's
14	not good, you know, don't treat your roommate like
15	that, try to get along, be considerate, don't make
16	the roommate so an officer came in, he said,
17	ladies, you get out of the stairwell. Well, it
18	wasn't really the stairwell, it was leading to the
19	stairwell. And she went up, I came out in to the
20	common room. He followed behind me on my heels, he
21	said, do you understand, do you understand what I'm
22	saying to you. I turned around and I looked at him,
23	I said, I heard you. He said, I said, do you
24	understand. And he was like in my face, you know.

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65 1 It's really bad. You know, they talk And it's bad. 2 to you any kind of way, but as soon as, if I was to 3 say, well, you whatever, you know, I can't say it, but, you know, whatever, then I'm wrote up. 4 He's happy because I failed and I'm locked up. 5 **REPRESENTATIVE BEBKO-JONES:** And you're 6 7 also saying that each officer more or less has their 8 own set of rules? Right. 9 MS. WRIGHT: **REPRESENTATIVE BEBKO-JONES:** 10 If one month 11 an officer might tell you this is your deal for 12 today, Ms. Wright, and you're following it, obeying 13 it, on Tuesday another officer dealing with the same 14 particular issue will give you a different set of 15 instructions? 16 Not all of them. MS. WRIGHT: But a 17 And a large percentage of them. percent of them. 18 The officers that have been here longer, the older 19 officers, like when I first came here, you find a 20 few of them that are like that. Okay? Like I say, if you have a search team, okay, and together you 21 22 could have this, they'll come in and search your 23 room. Today I could have this scarf, it was this 24 long. But here you come to my room next month, the

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66 1 same scarf you let me keep last month you're taking 2 it away from me this month. Why? Because you're 3 not consistent. It's just, it's stressful. 4 Cambridge Springs is stressful. Both of you 5 **REPRESENTATIVE BEBKO-JONES:** 6 were asked if any changes were made at this 7 institution since allegations of sexual misconduct 8 occurred. And it seems like both of you have 9 indicated no, not really. They haven't seen much or 10 whatever. 11 The two of you know that I have been here 12 several times. Has my visit today with this panel changed from any other visits when I have come 13 14 separately with my staff member, as far as any 15 procedures that have occurred on this facility since 16 Monday? 17 MS. WRIGHT: No. 18 **REPRESENTATIVE BEBKO-JONES:** No. I guess 19 one of the things that I'm asking when I would be here in the past, some of the inmates, it seems to 20 me since we have been here this week there has been 21 more, I don't know, security, protection of inmates, 22 23 employees and us, or am I just seeing that wrong? 24 No, you're seeing that right. MS. WRIGHT:

1 You're seeing that right. That's something that 2 happens frequently when people come to this institution. You know, to me it's like a cover up. 3 You know, to me it's like a cover up. I mean, it's 4 5 like, you know, a big show or something. You know? You don't do this any other time, you know, why do 6 7 you wait until, you know, people are coming and, you 8 know, then you put on the airs. You know what I 9 mean? Do you understand what I'm saying? 10 **REPRESENTATIVE BEBKO-JONES:** That's why 11 I'm asking the question. 12 **REPRESENTATIVE MANDERINO:** But what are 13 the airs, what are the airs? I mean, they may be, 14 staff might be the airs in a different way than the 15 inmates see it, but how do you see it? 16 MS. WRIGHT: When I came over this morning 17 I was told that I cannot talk to another inmate. Ι mean, why couldn't I talk to another inmate? 18 You 19 know, they know what is going on. You know? The 20 word has gotten around in some kind of way, this is 21 a very small place. So why would you tell me that \mathbf{I} 22 cannot talk to an inmate on my pass, that is what is 23 written at the top of my blue trip pass. Do not 24 talk to another inmate.

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68 1 REPRESENTATIVE BEBKO-JONES: Were you told 2 yesterday not to talk to another inmate, or only 3 this morning? 4 MS. WRIGHT: Only this morning. **REPRESENTATIVE BEBKO-JONES:** Um-hum. 5 And 6 who told you that? 7 MS. WRIGHT: By Officer Jones, and I don't know who told her that. She had to be given the 8 9 order for her to tell me that, I guess, I don't I didn't even question it. I just said okay. 10 know. 11 **REPRESENTATIVE BEBKO-JONES:** But again. 12 you said each officer makes up their own rules. So 13 did this officer just make up this rule for you 14 today or did she get, he or she get instructions 15 from higher up saying, Yvonne, don't talk to any 16 inmates today? 17 Evidently she had MS. WRIGHT: 18 instructions because she received a phone call, I 19 was sitting right there, and she said, well, I can 20 do the time okay but I don't know about the escort, 21 you're going to have to do that. So I knew that 22 phone call for her was for me. So when I got up, I 23 went to my room, I changed my clothes, okay, I was 24 sitting in my chair, she came to my room, I said, I

69 1 knew that call was for me, so she handed me the blue 2 pass and she said, do not talk to any inmate on your 3 way there. So it had to be instruction from somewhere else, you know, someone else that she 4 5 spoke to on the phone, I guess. Do either one **REPRESENTATIVE BEBKO-JONES:** 6 7 of you ladies this morning fear that you will be 8 placed in RHU because you came in front of this committee this morning? 9 I asked that question before 10 MS. WRIGHT: 11 I said, am I going to have any I even came in here. 12 repercussion behind this meeting, you know? Are 13 people going to pick at me? You know, am I going to 14 be harassed behind this, you know? They told me 15 no. 16 **REPRESENTATIVE BEBKO-JONES:** Who is they? Mr. Barr, he said no. 17 MS. WRIGHT: Ι 18 said, well, if I say something bad about you would 19 you get angry or would you feel differently toward 20 me? He said, no. When you talk 21 **REPRESENTATIVE BEBKO-JONES:** about, you were asking the questions would you be 22 harassed or anything else if you do this, was there 23 24 anyone in particular that you were afraid would

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1	harass you because you came in front of this
2	committee? Are you just talking about guards here?
3	Inmates? Who are you referring to?
4	MS. WRIGHT: I'm not referring to inmates.
5	I'm not referring to inmates.
6	REPRESENTATIVE BEBKO-JONES: Okay. Do you
7	have anything else to offer, Ms. Boyd?
8	MS. BOYD: Well, I know our time is short
9	so I'll try to be brief.
10	I spoke before a little bit about the
11	repercussions and that could happen, I'm willing to
12	take the risk. But part of not being treated, part
13	of what I see as the abuse, in fact, this is an
14	interesting typical example. There are tours in
15	this institution fairly often. No one ever comes in
16	to the units and says, gees, there is going to be a
17	tour, would anyone mind. We're often in front of
18	the people asked, well, couldn't they come in your
19	room. That to me is very rude and not considerate
20	of my feelings. I'm not a zoo animal. I would
21	prefer that the administration say to the residents,
22	there is a tour coming, we would like to educate the
23	people as to what prison is like and would anyone
24	mind if we brought this group in so you could talk

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71 1 to them. We are never never never considered, our 2 feelings are never considered. It's almost like 3 we're an exhibit. Like we're warehoused animals 4 MS. WRIGHT: 5 or something. That's maybe minor to you and MS. BOYD: 6 7 perhaps you have many tours through the legislative office, but for us this is where I live, this is for 8 9 the moment my home. And to have staff come in and 10 bring a group of people through that look in my 11 closets and at my cards and things, I think that is, not to be consulted, or even asked, maybe I don't 12 13 want people in my room or in the building I live in. 14 And it would be nice if we would be asked. 15 **REPRESENTATIVE BEBKO-JONES:** So none of the inmates as far as your knowledge knew that this 16 17 was going on this week until we arrived here? 18 There is always rumors. MS. BOYD: But big shots were humming. 19 20 REPRESENTATIVE BEBKO-JONES: The House of 21 Representatives. I didn't know until I was 22 MS. WRIGHT: 23 called here yesterday, I didn't know you were 24 You know, because usually I always know coming.

72 when you're coming anyway, you know. But except for 1 But I didn't know. I was very surprised. 2 once. And I was very surprised that I was called because, 3 you know, by me being a person that's max'ing out I 4 would think they wouldn't even want me here, if you 5 understand, if you get my drift. 6 7 **REPRESENTATIVE BEBKO-JONES:** Thank you I appreciate both of your testimony 8 very much. 9 today. 10 MS. BOYD: Thank you. Representative 11 **REPRESENTATIVE BIRMELIN:** 12 Brown has a brief guestion. **REPRESENTATIVE BROWN:** Thank you for beind 13 here and for your testimony. I just want to change 14 15 the tone a little bit. This, of course, is my home town and I 16 17 wanted to talk a minute about the community and the institution. 18 Are either of you aware of some of the 19 20 groups that go down into the community and help 21 with, for example, setting up the stage for the Community Days and that sort of thing, things you dd 22 within the community? Could you explain just a 23 24 moment for my fellow colleagues of some of the

73 positive and the good things that you do? 1 Myself I've never had the 2 MS. WRIGHT: level to do that so I can't explain any of that to 3 you. 4 I don't have the level either 5 MS. BOYD: 6 but I know a number of people that do go in to the 7 community and set up, and particularly the stage for community functions, and assemble it. I believe we 8 have work crews out doing playgrounds and helping. 9 I think often it's the elderly, they're going to be 10 painting houses, doing sidewalks for wheelchair 11 accessibility and things like that. 12 It's an 13 excellent program which is another reason why work 14 release would work here. But also would get us in It's for the 15 to the community so that we can help. good for us but --16 17 **REPRESENTATIVE BROWN:** That's right. And 18 you probably don't hear it very often but in '90, 19 '91, the road was really tough in the community to 20 support this institution. And now they are clearly seeing that you are receiving a lot of respect in 21 the community. And people appreciate what you do 22 23 and, you know, your fellow inmates. So I just want to relay that message to you that there really are a 24

74 1 lot of positive things happening also with the institution. 2 3 MS. BOYD: The work crew is an excellent 4 idea along with the victims education programs. 5 **REPRESENTATIVE BROWN:** One last quick There is an employability class here. 6 curiosity. 7 Have either of you taken that class or enrolled in that? 8 9 MS. BOYD: No, I haven't. No. 10 MS. WRIGHT: And I haven't either because, 11 well, there is a situation here that exists. I'm a 12 licensed cosmetologist. And I was a teacher's aide 13 in the cosmetology department here until I was 14 ousted. So they don't let me participate in so many different things. You know, if you have a license 15 16 in this or a license in that or you already have a 17 college education, you know, they don't allow you to 18 do many other things. You know, they think you have 19 enough. 20 **REPRESENTATIVE BROWN:** Thank you very 21 much. 22 REPRESENTATIVE BIRMELIN: We want to thank 23 both you ladies for being here. 24 **REPRESENTATIVE BIRMELIN:** Ms. Manderino

75 has asked for a couple additional minutes and I will 1 grant her that at this time. 2 3 **REPRESENTATIVE MANDERINO:** Thank you. Ι bullied the Chairman here. 4 5 Think about this guestion for one second while I make a statement. 6 7 I'm coming away with the impression, I 8 want you to think of, if you could tell us two 9 things that you would change or improve at this 10 institution, what would they be? 11 I'm walking away with an impression about 12 inconsistency of enforcement of rules and 13 discipline, as well as lack of enough programming 14 and employment opportunities. And so think about 15 that for a minute and if I have them wrong or you have something additional to add I just wanted to 16 17 give you a brief second to do that. 18 But I also wanted again to take the 19 opportunity, and I appreciate the Chairman's 20 indulgence. 21 Again, now that Mr. Barr is here now, I 22 don't know if he was in the room earlier when I made 23 my misstatement or when I made my apology, but I am truly sorry for my misstatement. I misread my 24

76 1 notes. For the record, it was Mr. Barr, as a prison 2 spokesman who was talking about another inmate. And 3 again, I will read it from the news article because I feel very bad about my misstatement. 4 5 And it was, Mr. William Barr, a prison spokesman, said that Marvin Miller was fired from 6 7 the prison last spring, a few months before prison officials accused him of -- my deepest apologies. 8 9 And I mean that. 10 So that he doesn't yell at me, do I have 11 it right, do you have anything to add on that issue? 12 MS. BOYD: I think you have it right on 13 the nose. We would like better training for the 14 staff, maybe some sensitivity, most of these women 15 here come from an abused background. You're not 16 going to rehabilitate the women by abusing them. 17 When I came here there was 200, 225 women. We had 18 three psychologists and I don't know the complement 19 of educational people here, but we basically now 20 with 600 women, have three psychologists and the same amount of educational instructors. 21 22 And we need jobs and we need staff that 23 are better trained to deal with women and women 24 And the fact that this is a minimum issues.



security institution.

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2 And last, in fact, a year ago, a group of 3 12 of us did meet with the commissioner and the administration and better training, more 4 opportunities, vocational correctional industries td 5 6 come in here and prerelease. And another year has 7 gone by and we're still hoping to see some more improvement here. 8 9 MS. WRIGHT: I have one thing to say.

10 There is a lady in this institution that 11 suffers with Munchausen syndrome by proxy, if any of you are aware of that. She has a counselor that has 12 13 just recently told her that she would not give her a good evaluation. She has a 5 to 20 sentence and I 14 15 think that is very unfair, you know, even if you 16 weren't going to give her a good evaluation for 17 prerelease, don't tell her that because of her 18 mental, you know, capacity and condition. Because 19 who knows what she might do to herself or, you know, 20 whatever.

21 So we do need better, you know, more 22 programs, you know, for people that really don't 23 understand stuff like that. And since she is 24 supposedly the only person in Pennsylvania that

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78 1 suffers from Munchausen syndrome by proxy, not just 2 Munchausen, it's syndrome by proxy, they should help 3 her more. **REPRESENTATIVE MANDERINO:** 4 Thank you. 5 Thank you, Mr. Chairman. **REPRESENTATIVE BIRMELIN:** Thank you very 6 7 much. We appreciate you spending the time with us 8 this morning. 9 MS. BOYD: Thank you. 10 MS. WRIGHT: Thank you. 11 **REPRESENTATIVE BIRMELIN:** Before we call 12 the administration, management and staff and the 13 commissioner, I'm going to call on Corrections 14 Officer Terry Pelletier who is going to give us some 15 testimony. And Mr. Pelletier, if you would come 16 down. 17 MR. PELLETIER: Good morning. 18 **REPRESENTATIVE BIRMELIN:** Thank you for 19 coming here this morning. MR. PELLETIER: 20 I'm also nervous. 21 **REPRESENTATIVE BIRMELIN:** You'll get over 22 it after about the fourth or fifth question. It's 23 my understanding you're a correction officer II, but 24 you also recently acted as president of the local

79 1 that represents corrections officer; is that 2 correct? 3 MR. PELLETIER: Actually I've been the president of Local 3744 four years. 4 REPRESENTATIVE BIRMELIN: Just so 5 everybody on the committee knows that. 6 7 Would you share with us what you have today? 8 9 MR. PELLETIER: I just wanted to thank everyone for giving me the opportunity to come here 10 11 and speak. And I've been here at Cambridge Springs 12 since it opened. So I wanted to answer any 13 questions you might have. 14 **REPRESENTATIVE BIRMELIN:** Fair enough. 15 Representative Josephs. 16 **REPRESENTATIVE JOSEPHS:** If I could pass 17 and think about this a little bit I'd appreciate it. 18 **REPRESENTATIVE BIRMELIN:** We'll give you 19 one free pass. 20 Representative Walko. 21 REPRESENTATIVE WALKO: Could I have a free 22 pass as well, Mr. Chairman? 23 REPRESENTATIVE BIRMELIN: Representative 24 Manderino is ready, she will ask you questions.



80 REPRESENTATIVE MANDERINO: 1 Thank you very 2 much for coming. 3 One of the issues that I've been thinking about a lot over the past two days is the issue of 4 Could you explain to me from your 5 staff training. knowledge when a corrections officer first comes to 6 7 Cambridge Springs, and if it's different for 8 somebody transferred from another facility with 9 correctional experience versus a new officer, make 10 those, they took the test, they passed the test, 11 they got hired, I don't think you go to an academy, 12 do you? 13 MR. PELLETIER: Yes, four weeks. 14 **REPRESENTATIVE MANDERINO:** Do you want to 15 tell me what you learn at the academy and then additional training, if any, you get here when you 16 17 first arrive to Cambridge Springs and throughout 18 your tenure or employment? 19 MR. PELLETIER: Okay. You're employed, 20 you have a week of paperwork. You get your 21 uniforms, you have a week of observations, sometimes two weeks of observations. You just follow like a 22 23 shadow, you follow the other officers around. Then 24 you go to the academy for four weeks and you come

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1	back for an additional three weeks of observations
2	on all three different shifts.
3	You're taught at the academy interpersonal
4	skills, stress management, defensive tactics. You
5	have to qualify with the shotgun and the handgun in
6	order to get through the academy. You're basically
7	taught how to handle manipulative inmates because
8	they will manipulate you, they will lie, they
9	will it's a little different than your run of the
10	mill job.
11	Inmates are very creative. They can make
12	a toaster out of a shoe box. So you're taught
13	things like that whereas to search for sharp
14	weapons. How to do searches, pat searches, strip
15	searches. Suicide prevention, there is a lot of, a
16	lot of training done at the academy to be able to
17	tell the moods of the inmates. How to prevent
18	suicide. HIV aids training. CPR, first aid. You
19	have to be certified in that every year.
20	So there is, it's very good training.
21	They could maybe use a little more training as far
22	as female issues because it's geared more, since
23	there are more male institutions there are different
24	issues that women have other than men.

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82 1 **REPRESENTATIVE MANDERINO:** Where do you 2 learn the rules of the particular -- is it your 3 understanding based on going through the academy and then you came here right out of the academy so this 4 has been your only placement? 5 6 MR. PELLETIER: Yes. 7 **REPRESENTATIVE MANDERINO:** Is it your 8 understanding based on what you learned in the 9 academy and here that the rules that apply to the 10 inmates and how staff handles discipline, enforces 11 discipline, I don't mean discipline always 12 punitively, but just enforces the proper function of 13 the prison, et cetera, is that something learned at 14 the academy, because system wide it's done the same 15 way, or is that something you learn once you come to 16 Cambridge Springs because --17 There are state rules, the MR. PELLETIER: 18 Department of Corrections policies. But there are 19 also institutional policies. You can't run by just 20 Department of Corrections policies. Some things you 21 have to, but, you know, there is a big gray area. 22 Each institution is different. Female issues are different than the male issues so we have local 23 24 policies.

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83 1 **REPRESENTATIVE MANDERINO:** When you got 2 out of the academy, I assume in your first week of 3 observation before you went to the academy you weren't really involved in learning the rules as 4 they are applied to Cambridge Springs, that was more 5 just, do you want to do this, and what does it all 6 7 entail? 8 MR. PELLETIER: First week at the academy --9 I'm sorry, I 10 **REPRESENTATIVE MANDERINO:** 11 thought there was a week of observation. 12 MR. PELLETIER: It would be here. 13 **REPRESENTATIVE MANDERINO:** Four weeks at 14 the academy and then three weeks here in observation 15 before? 16 MR. PELLETIER: Right. That first week 17 **REPRESENTATIVE MANDERINO:** 18 you're into the learning the institutional rules per 19 se? 20 MR. PELLETIER: You're just basically 21 seeing how the institutions -- some do run at that point, they leave their job. They find it's not for 22 23 everyone. But it's basically just to let you see 24 what goes on inside the institution, if you're

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1	comfortable working with inmates.
2	REPRESENTATIVE MANDERINO: Once you get
3	out of the academy and now you come to the
4	institution at which you're going to be placed for
5	employment, and you have a three-week observation
6	period, it is within that three weeks do you go to
7	any, through any other kind of formal training like
8	when you went through at the academy that's specific
9	to Cambridge Springs?
10	MR. PELLETIER: Well, we have training
11	sergeants that train, the training period is a year
12	long. And we have training sergeants that go to
13	these trainees, cadets, every single day training
14	them on different things. And they have a little
15	training book they write in and that they can go
16	back and refer to. So for a full year they go
17	through different phases.
18	You start out in phase one, this would be
19	the academy, and then phase two would be the
20	institution. When you're in phase two there is very
21	little that you can do, it's mostly learning. Then
22	phase three there are different posts that you can

Phase four they want them to be well trained before they're put in to a situation that could get

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work.

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1	out of hand.
2	REPRESENTATIVE MANDERINO: The people who
3	are being trained are line staff and people who
4	would be members of your union?
5	MR. PELLETIER: Correct.
6	REPRESENTATIVE MANDERINO: The people who
7	are doing the training, are th ey also considered
8	line staff, or rank and file members, or are they
9	management folks?
10	MR. PELLETIER: We have a training
11	lieutenant which is management, but the training
12	sergeants are union.
13	REPRESENTATIVE MANDERINO: When you went
14	through your list of things that you're trained on
15	you did talk about how to handle manipulative
16	inmates and suicide prevention. Was there any
17	additional training, or within one of those two
18	components perhaps, did you get any training with
19	regard to inmates that may have mental illness?
20	MR. PELLETIER: Yeah. We have special
21	needs units, I believe they, the officers that work
22	the special units do have some training. But I
23	think they're trying to get training together for a
24	more extensive training program for the officer that

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86 will be working in the special needs unit. 1 REPRESENTATIVE MANDERINO: You mentioned 2 3 about one the things you learned is how to search for shank weapons. It was my understanding from 4 5 conversations I had yesterday during our informal tour with management personnel that there haven't 6 7 been any weapons incidents here at Cambridge Springs since it opened. Has that remark also been your 8 9 concern, or do you have a different experience? 10 MR. PELLETIER: No, we found drugs. We 11 found no weapons. 12 REPRESENTATIVE MANDERINO: Drugs but no 13 weapons? 14 MR. PELLETIER: Drugs but no weapons. 15 **REPRESENTATIVE MANDERINO:** One of the 16 things that we heard from the two prior testifiers 17 was, from their perspective, either inconsistencies, 18 and I can't think figure out if it's an inconsistency in the policy coming from the top or 19 20 just an inconsistency in the implementation of the policy at the rank and file, the individual officer 21 22 If you have any insight into that issue that level. 23 you could share with us, I would appreciate it. 24 Well, there is MR. PELLETIER:

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87 1 inconsistencies here, small ones, because there is always changes, there is always changes in the 2 department of corrections. Policies change from the 3 department way that they had, they come down. 4 Inmates are, especially ones that have been in here 5 as like as long as Yvonne, she's very 6 7 institutionalized, they're not up for change, it's 8 hard for them to change. It's not the officers, 9 they're saying the officer make up their own rules, 10 that's not it. We're also a relatively new 11 institution so there has to be change. And we're 12 just trying to get on line. REPRESENTATIVE MANDERINO: Earlier also 13 14 with the inmates we talked about, and I went item by 15 item with them which I won't with you, but four instances of sexual misconduct involving inmates 16 17 that did go to trial and where there were 18 convictions. And it's my understanding, although I 19 haven't asked about it yet, but there might be a 20 fifth somewhere in the process that hasn't been brought to a conclusion yet in terms of the 21 22 conviction or any kind of end result. 23 But my question to you is, from the 24 perspective of an officer, either before or after

88 any one of these instances, or with the progression 1 2 of additional instances after the first, what 3 changes, if any, did you see in facility management or directives that may have been aimed at addressing 4 some of these issues? 5 MR. PELLETIER: There were several 6 7 They've placed cameras in various changes. buildings and they're still, there is more coming on 8 9 line. The way the movements, maintenance staff are 10 not allowed to be, no less than two inmates at a 11 time. The training, ethical training we've had 12 people from OPR come up, that's office of 13 professional responsibilities, come up to train us on being able to handle, like she said, these 14 15 inmates are, they're very manipulative, they'll lie 16 and they have nothing to lose. 17 **REPRESENTATIVE MANDERINO:** The training, 18 could you describe when that happened, does it 19 happen after each incident, did it just happen 20 recently, what did it involve in terms of the 21 training from OPR with regard to this issue? 22 MR. PELLETIER: I believe it was a year or 23 two ago they brought in Mon Davis who was the head 24 It was a Code of Ethics, we go ahead by a of OPR.

89 code of ethics, the governor's code of ethics. And he explained what can happen to you if you're caught fraternizing, it's called official oppression, having sex with inmates. What exactly can happen to You can be sued. Put in prison, which I've you. It's just not worth it, you know. Don't let seen. them play you, don't let the inmates play you. Training like that. **REPRESENTATIVE MANDERINO:** If I was a corrections officer and I wasn't personally myself involved in an unethical act but I observed an unethical act, or something that I thought violated that code of ethics, where do I take it? How do I work that concern through the institution?

MR. PELLETIER: Well, let me just tell you first, we have zero tolerance for it, we will not tolerate it. If you witness this it would go straight to the shift commander, which is the lieutenant that runs the shift.

20REPRESENTATIVE MANDERINO: As the union21local president do you know, I don't know what you22know and don't know, do you know when somebody has23reported an ethical violation?

MR. PELLETIER: They usually come to me,

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1	if it's one of my people they usually come to me to
2	let me know that.
3	REPRESENTATIVE MANDERINO: That they
4	reported it?
5	MR. PELLETIER: That they reported.
6	REPRESENTATIVE MANDERINO: Do you know how
7	many times since this institution opened there have
8	been reports of ethical violations?
9	MR. PELLETIER: I couldn't tell you how
10	many. It's been five and a half years. There have
11	been reports, I can't tell you how many. But there
12	have been reports, you know, whether it was
13	unfounded or not. They have been turned in and the
14	institution has investigated. We investigate
15	everything, sometimes a little too far.
16	REPRESENTATIVE MANDERINO: Has it been
17	your experience that after the investigation the
18	officers are satisfied or dissatisfied with the
19	results of the investigation?
20	MR. PELLETIER: Depends on how it came
21	out.
22	REPRESENTATIVE MANDERINO: Not the officer
23	against whom the ethical violation which obviously
24	if it was against them they would be mad, I'm

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91 talking more about the incidents where -- and again 1 2 I was asking about reports of ethical violations, 3 I'm talking about that officer one reported a real 4 concern about an ethical violation by someone other 5 than myself in authority. How did the person who 6 made that report about somebody else, how often does 7 that happen and how do they feel at the end of it 8 once it's gone its way through the institutional 9 process? 10 MR. PELLETIER: We actually just went 11 through something like that and a lieutenant was 12 fired because he had done some unethical things to a 13 sergeant, and she was very pleased with the outcome 14 on that. And I think the institution handled it 15 appropriately. 16 REPRESENTATIVE MANDERINO: And that was a 17 report of a violation of one officer against another officer? 18 19 MR. PELLETIER: Exactly. 20 **REPRESENTATIVE MANDERINO:** What about an 21 officer against an inmate, or have there been none? 22 MR. PELLETIER: Like an officer, or an inmate turning an officer in. 23 24 **REPRESENTATIVE MANDERINO:** No, an officer

92 1 turning in another officer, vis-a-vis an inmate incident. 2 3 MR. PELLETIER: They've turned out all Sometimes you might think you see something 4 right. 5 that you didn't actually see, but they've turned out all right. 6 7 REPRESENTATIVE MANDERINO: When we were down at SCI-Pittsburgh I became aware of a process 8 that happens within, I believe, every institution 9 10 that the union president is involved in, something 11 called meet and discuss. 12 MR. PELLETIER: Exactly. 13 **REPRESENTATIVE MANDERINO:** Do you have 14 meet and discuss here at SCI-Cambridge, and how often? 15 16 MR. PELLETIER: Yes, we do, and we try to have it once a month. Sometimes things will come up 17 18 and it has to be postponed, but once a month. **REPRESENTATIVE MANDERINO:** In the three 19 20 and a half, I guess we're three and a half, four 21 years, that you've been here and been involved in 22 meet and discuss, did ever at the meet and discuss 23 meetings did concerns about inappropriate behavior, 24 sexual or otherwise, between staff and inmates, was

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1	that brought to the table?
2	MR. PELLETIER: Several times. The
3	superintendent at the time actually called a meet
4	and discuss for all the unions after, I believe it
5	was after the first incident trying to come to a
6	solution, we can't let this happen again. Let's all
7	put our heads together and see if we can't come up
8	with something.
9	REPRESENTATIVE MANDERINO: What about
10	before that first instance, was it ever raised at
11	meet and discuss?
12	MR. PELLETIER: I wasn't there before
13	that. I wasn't the union president.
14	REPRESENTATIVE MANDERINO: So you don't
15	know?
16	MR. PELLETIER: I wouldn't know.
17	REPRESENTATIVE MANDERINO: After that
18	first incident was it ever an issue brought up again
19	with
20	MR. PELLETIER: With management?
21	REPRESENTATIVE MANDERINO: With
22	management.
23	MR. PELLETIER: It's always on our mind.
24	It's something you can't just forget about. You

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always have to be aware of it.

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2 **REPRESENTATIVE MANDERINO:** With regard to 3 other issues brought up in meet and discuss, have there been issues brought up in meet and discuss or 4 5 otherwise -- if you don't feel comfortable answering 6 this question just tell me -- but just like inmates 7 may complain about what they feel is inconsistent 8 treatment or inconsistent enforcement of policies 9 which may or may not be accurate depending on whose 10 perspective you're locking at, I know based on my experience in other places that that is not an 11 12 unusual complaint I would guess vis-a-vis lying, 13 line rank and file, staff and management, with 14 regard to the policies that involve how staff is to 15 conduct themselves and what is expected of them, and 16 whether those policies are consistent and that staff 17 know what is expected of them. In your meet and 18 discuss have issues in that regard been brought to the table? 19 20 Yes, it has. MR. PELLETIER: 21 **REPRESENTATIVE MANDERINO:** Can you be more 22 specific about in what way? 23 MR. PELLETIER: Let me see. 24 I can't think of a specific --

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REPRESENTATIVE MANDERINO: 1 I quess my last 2 question would be, if I was able to get a consensus, 3 and it's hard here trying to be the representative for all of the people who are correction officers, 4 5 but if I was able to get a consensus from your fellow officers with regard to their feelings of 6 7 whether they are adequately trained and prepared to 8 handle the job that they are doing, what do you 9 think the consensus would be? 10 MR. PELLETIER: I think that they feel they're adequately trained. And you're trained for 11 12 a whole year. It takes time -- you start out very 13 strict, and we are a strict institution, we don't 14 want to lose control of our institution. So we are 15 strict. Not strict to you know, cruelness, but 16 We have our rules and we expect them to strict. 17 follow them. They have to follow rules on the 18 outside. And I think that's preparing them for it. 19 But later on you do intend to --20 **REPRESENTATIVE MANDERINO:** As you gain 21 more experience, have a little more flexibility in 22 judgment in how to tell them? 23 MR. PELLETIER: Right. 24 **REPRESENTATIVE MANDERINO:** Thank you.

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1	Thank you, Mr. Chairman.
2	REPRESENTATIVE BIRMELIN: I would remind
3	the committee we do have several more testifiers and
4	I would appreciate brief questions.
5	Representative Brown.
6	REPRESENTATIVE BROWN: One of the
7	questions I want to ask you is the meet and discuss,
8	also and I think the representative took care of
9	that.
10	Thank you for testifying this morning.
11	And one thing I was curious to know, do
12	you have continuing education every so often?
13	MR. PELLETIER: Oh, yes, we have all
14	kinds.
15	REPRESENTATIVE BROWN: How often?
16	MR. PELLETIER: I'm the trainer for
17	suicide prevention, there is, oh, several different
18	trainings. Like personality, I can't remember
19	what but just like personality, somebody that
20	comes in to I can't even remember, it slipped my
21	mind crisis.
22	REPRESENTATIVE BROWN: But you do have
23	ongoing continuing education and you also work with
24	like the local community with fire and, you know,

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97 with the state police on different programs, right, 1 2 to keep up with what is going on, the new things, 3 the new techniques? MR. PELLETIER: We have negotiations, 4 crisis negotiations. We have to be trained every 5 The training is ongoing. 6 year. 7 **REPRESENTATIVE BROWN:** Okay. Thank you. **REPRESENTATIVE BIRMELIN:** Representative 8 Bebko-Jones. 9 10 REPRESENTATIVE BEBKO-JONES: Thank you 11 very much. Good morning. 12 When was your last meet and discuss, do 13 you remember? 14 MR. PELLETIER: Last month. 15 **REPRESENTATIVE BEBKO-JONES:** Do you 16 remember what you discussed there, or is that 17 private? 18 MR. PELLETIER: It's not private. But I 19 never can remember from the minute I get out of 20 there. We discuss things like locks on, extra 21 22 keys from the RHU door, when they take them out to 23 the yard and they have to hand the keys back and forth, so management said not a problem, we'll get 24

you another key.

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2	We discussed handcuf fs being on the
3	officers in the housing units. Before they were
4	locked up in the cabinet, so now they're allowed to
5	wear them. An incident happened where the inmates
6	were fighting and the officers didn't have the
7	handcuffs on them. They were locked up.
8	We discussed problems.
9	REPRESENTATIVE BEBKO-JONES: Like staff
10	meetings that we have.
11	MR. PELLETIER: Right.
12	REPRESENTATIVE BEBKO-JONES: Who
13	determines when you're going to have these meetings?
14	You said that we try to have meet and discuss every
15	month but sometimes that is not possible. So who
16	makes that decision? Do you?
17	MR. PELLETIER: We sit down with
18	management, we try to work it out what is the best
19	day for both union and management. Because, you
20	know, management is busy, they have meetings and
21	such stuff, other meetings.
22	REPRESENTATIVE BEBKO-JONES: What does the
23	correctional officer pay who would first, the entry
24	level, if I was to apply for your position today

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99 1 what would be the pay of that position, do you know? I believe it's 10.31. 2 MR. PELLETIER: 3 **REPRESENTATIVE BEBKO-JONES:** It's what? MR. PELLETIER: I believe it's 10.31. 4 **REPRESENTATIVE BEBKO-JONES:** 10.31 an 5 hour? 6 7 MR. PELLETIER: Yeah. **REPRESENTATIVE BEBKO-JONES:** Okay. 8 I may 9 be wrong, I don't look at what they make. I just 10 look at my paycheck. 11 And what is you're paycheck, how long have 12 you been here? 13 MR. PELLETIER: Five and a half years. 14 **REPRESENTATIVE BEBKO-JONES:** What is your paycheck? 15 MR. PELLETIER: With or without taxes? 16 17 **REPRESENTATIVE BEBKO-JONES:** Do you feel 18 you get paid enough for what you do? 19 MR. PELLETIER: Oh, no. 20 **REPRESENTATIVE MANDERINO:** Who does, right? 21 22 **REPRESENTATIVE BEBKO-JONES:** I just have 23 one more question. We've heard from the administration and 24

100 1 from you today here which confirm that, in the 2 history of this prison no weapons have been found 3 but drugs certainly have been. Could you just give us one situation, I guess for me it's always mind 4 boggling when I find out that we could never get rid 5 6 of the alcohol and drug problem, because inmates are 7 doing alcohol and drugs in the institution. So how can we rehabilitate? Give me a situation of who and 8 how drugs would enter this institution. 9 Could you? 10 MR. PELLETIER: It would be a visitor with 11 balloons, either swallowed them or placed them 12 strategically. 13 **REPRESENTATIVE BEBKO-JONES:** What? 14 **Balloons?** 15 MR. PELLETIER: They fill the drugs, 16 condoms are balloons, and they either have them in 17 their mouth or other areas of their body. Go in to 18 the bathroom, you pull it out, whatever. 19 **REPRESENTATIVE BEBKO-JONES:** Now --20 MR. PELLETIER: I'd like to think it was 21 in the mouth when they pass it from mouth to mouth. 22 They're allowed a quick kiss. 23 **REPRESENTATIVE BEBKO-JONES:** So are you 24 just saying that drugs are brought in to this

101 1 institution by visitors only, has anybody in this 2 institution, a correctional officer, another inmate, ever been charged with drug possession here? 3 MR. PELLETIER: Absolutely not. 4 5 Absolutely not. REPRESENTATIVE BEBKO-JONES: 6 So it's only 7 visitors? MR. PELLETIER: I would say visitors. 8 We have, as a matter of fact I did, out at the south 9 10 ward, a delivery man had marijuana on him when I 11 searched him. Another one was a pizza man. Ι 12 thought it was oregano, it was marijuana he brought 13 So deliveries. Also you could have people in. 14 driving by, the visitors dropping stuff off, we have inmates who work outside the fence. 15 16 **REPRESENTATIVE BEBKO-JONES:** Well, what 17 kind of security and check out point do we have? A 18 pizza man and salad man are bringing in drugs. 19 At the check out point. MR. PELLETIER: **REPRESENTATIVE BEBKO-JONES:** 20 21 Immediately --22 MR. PELLETIER: Before it even entered the 23 institution --**REPRESENTATIVE BEBKO-JONES:** So we're not 24

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1	charging
2	MR. PELLETIER: Yes, they are, the state
3	police are notified.
4	REPRESENTATIVE BEBKO-JONES: So it's
5	mainly service providers and visitors, never anyone
6	that you're aware of within this institution
7	providing drugs?
8	MR. PELLETIER: We have never had anyone.
9	And they take precautions, we have the eye on scan
10	now that the office, well, all staff, the drug
11	machine, I think you may have seen that yesterday.
12	We have no tolerance for that either.
13	REPRESENTATIVE BEBKO-JONES: Thank you.
14	REPRESENTATIVE BIRMELIN: Representative
15	Josephs.
16	REPRESENTATIVE JOSEPHS: Thank you,
17	Mr. Chairman.
18	Thank you for being here.
19	You talked about the training for
20	correctional officers. I'm not real clear whether
21	that includes training for the people who do your
22	instructing, the heads of some of the programs, do
23	you know how they're trained or if they are trained?
24	MR. PELLETIER: What? Like the trainings



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1	here?
2	REPRESENTATIVE JOSEPHS: Well, in general.
3	MR. PELLETIER: We have trainers trained.
4	REPRESENTATIVE JOSEPHS: We met a
5	gentleman who was running, and I was very impressed
6	by the wood workshop he was running. A person in
7	that position, does he or she go through, if you
8	know, comparable kinds of things that you've gone
9	through?
10	MR. PELLETIER: Everyone that works here
11	goes through the, even the priests, the nuns. You
12	have to go to the academy, but how long you have to
13	go, if you're a contact person you go longer. If
14	you're not a contact person you learn like the bear
15	minimum because you won't have contact with inmates
16	anyhow.
17	REPRESENTATIVE JOSEPHS: But when you say
18	a contact person you mean a person
19	MR. PELLETIER: Who will be having contact
20	with the inmates.
21	REPRESENTATIVE JOSEPHS: The in-service
22	training that you spoke about that you give, is that
23	offered to everybody, all of the correctional
24	officers?

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1	MR. PELLETIER: It's mandatory.
2	REPRESENTATIVE JOSEPHS: It's mandatory.
3	Do you get any raise in pay for having completed
4	those?
5	MR. PELLETIER: I wish we did, but, no, we
6	don't.
7	REPRESENTATIVE JOSEPHS: Would you like to
8	have?
9	MR. PELLETIER: We could arrange it.
10	REPRESENTATIVE JOSEPHS: Would you like to
11	have more of that kind of training than you have?
12	I'm not, when I ask that question I'm not
13	insinuating that what you have isn't adequate, even
14	if it's adequate and given, would you like to have
15	more, do you think that would be more useful for you
16	and your fellow correctional officers?
17	MR. PELLETIER: I think I think we
18	could do with a little more training on womens'
19	issues.
20	REPRESENTATIVE JOSEPHS: And mental health
21	issues?
22	MR. PELLETIER: It's not so much, we do
23	have males working here and they automatically think
24	PMS, but there are other issues as far as parenting,
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105 inmates children run away, the mother is bound to be 1 more concerned than a father, than the male inmates. 2 So you have to look at their needs as far as that 3 qoes. It's got to be very frustrating being locked 4 up not being able to get out there and find your 5 daughter or your child. 6 7 **REPRESENTATIVE JOSEPHS:** Last question. The meet and discuss procedures that we heard about 8 9 here and at other places, is that a part of your 10 union contract, or how does that come about? MR. PELLETIER: Yes, that's right, part of 11 the union contract. 12 **REPRESENTATIVE BIRMELIN:** Representative 13 14 Walko. 15 **REPRESENTATIVE WALKO:** Thank you, Chairman. 16 17 I can't help but ask this. Can inmates 18 order pizzas here at Cambridge Springs? MR. PELLETIER: It's certain occasions 19 20 that we have pizza night. REPRESENTATIVE WALKO: They all just order 21 out? 22 MR. PELLETIER: Well, the activities 23 24 person takes their orders and goes and gets the

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1	pizzas or hoagies.
2	REPRESENTATIVE WALKO: How many guards or
3	how many corrections officers do you have on board
4	here?
5	MR. PELLETIER: 150 maybe.
6	REPRESENTATIVE WALKO: And are they all in
7	your bargaining unit?
8	MR. PELLETIER: Yes.
9	REPRESENTATIVE WALKO: Does that include
10	maintenance supervisors?
11	MR. PELLETIER: Maintenance is mine,
12	dietary, corrections officers, and we take on the
13	secretaries and stuff too. They're just not H-1,
14	but we represent them.
15	REPRESENTATIVE WALKO: Oh, you do
16	represent them?
17	MR. PELLETIER: Um-hum.
18	REPRESENTATIVE WALKO: Do you feel you
19	have adequate staff level here?
20	MR. PELLETIER: Oh, no, none of the
21	prisons have adequate staff. We have a lot of
22	overtime, you get mandated.
23	REPRESENTATIVE WALKO: How much overtime
24	in general does your typical correction officer

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1	have?
2	MR. PELLETIER: Well, some of them have 80
3	hours a week overtime, they like the overtime. You
4	mean, how much do we have a day?
5	REPRESENTATIVE WALKO: 80 hours a week.
6	And that overtime is paid at time and a half?
7	MR. PELLETIER: Some of it is double time,
8	too.
9	REPRESENTATIVE WALKO: I noticed in an
10	audit released by Auditor General Casey and started
11	by Auditor General Hafer, that overtime was
12	generally large in our state correctional
13	institutions. And have you seen any progress, has
14	that ever been the subject of your meet and
15	discusses?
16	MR. PELLETIER: Every time.
17	REPRESENTATIVE WALKO: Every time?
18	MR. PELLETIER: Um-hum.
19	REPRESENTATIVE WALKO: And what has been
20	done with it?
21	MR. PELLETIER: Well, they're trying to
22	hire more people. It's cheaper to hire somebody
23	than it is to pay the overtime, actually, so I don't
24	understand why we're understaffed. But I guess it's

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1	hard getting people to like I said, corrections
2	isn't for everyone.
3	REPRESENTATIVE WALKO: And you said that
4	typical corrections officer in your estimate started
5	at about \$21,000?
6	MR. PELLETIER: I think they start at
7	10.31. When we started it was 8.75.
8	REPRESENTATIVE WALKO: And what is the top
9	corrections officer paying, 30,000?
10	MR. PELLETIER: Top, like a CO-1, it
11	depends how long they've been in the system.
12	REPRESENTATIVE WALKO: Hard to answer?
13	MR. PELLETIER: Yeah.
14	REPRESENTATIVE WALKO: Thank you very
15	much.
16	Thank you, Mr. Chairman.
17	REPRESENTATIVE BIRMELIN: Thank you very
18	much. We appreciate you getting over your
19	nervousness, it's not so bad after all.
20	Thank you for sharing your time with us.
21	Appreciate that.
22	We are going to ask our last five
23	testifiers to sit as a group so as you folks come
24	down you'll need some more chairs or have someone

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109 1 from your staff bring more down. Maybe we can take 2 some that are right here. 3 For the benefit of the panel and for our viewing public, let me introduce them. 4 You're Dr. Mowie? 5 DR. MOWIE: Yes, I am. 6 7 REPRESENTATIVE BIRMELIN: I know we met 8 briefly in the Waymar Prison. 9 DR. MOWIE: My name is Frederick R. Mowie, 10 and I'm chief of the psychiatric facilities. 11 REPRESENTATIVE BIRMELIN: Commissioner 12 Horne, in you'll introduce those seated to your left. 13 14 COMMISSIONER HORNE: To my immediate left 15 is Mary Leftridge Byrd, superintendent of the And to her left is Dr. Lester Lewis, 16 SCI-Muncy. 17 chief of medicine. To my right, you've already met 18 Dr. Fred Mowie. 19 REPRESENTATIVE BIRMELIN: I'll also 20 indicate that the superintendent of SCI-Cambridge Springs, Mr. Bill Wolfe is with us as well. You may 21 22 have to sit near a microphone before too much longer so I don't know if you want to come down now or 23 24 later.

1 But for the benefits of those who are on 2 the panel here today we have asked them to sit as a 3 group, primarily for the saving of time which we 4 haven't been real good at saving. We're 5 approximately 50 minutes later than we thought that we would be, but we do want to thank you for taking 6 7 time from a very busy schedule to be here. We 8 appreciate that. 9 And as you've already had explained to you the general tenure of this meeting and the purpose 10 11 is to find out more about women in prison, what we

can do to improve how we handle them, and in the

offenders, give them skills that they might not come

sense that we keep them from becoming repeat

back and visit us quite so soon. And to deal with
any situations we feel investigatively we may be
able to address at some time.

As I've indicated to some of the members here, I've been in many of the prisons in the state with Commissioner Horne, I've been in the Muncy Prison which Leftridge Byrd is the superintendent of. And I know that we have a very good quality professional staff that run the prisons in Pennsylvania. That doesn't mean that we don't have

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some problems we need to address. But at least our people who are professional, these are people who are working hard at their jobs and are I think having a good attitude about trying to improve where they see the need. They are unfortunately saddled with many things, many responsibilities that they are not the originators of, but they have had hoisted upon them and they must deal with those situations.

So with all that having been said I think, Commissioner Horne, what we'll do is we'll ask you to make an opening statement and if you have any of your colleagues with you who you would like to do the same they can do that. We have given you an extra microphone because of the number of you.

And after any of the statements that any of you wish to make, Commissioner Horne --

18 COMMISSIONER HORNE: Thank you very much. 19 I deeply appreciate your presence here today and 20 that of the members of the committee and the 21 continuing interests now over two consecutive 22 summers of this subcommittee of the House Judiciary 23 Committee in the operation of the Department of 24 Corrections.

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We genuinely appreciate the interest and 1 appreciate the support from your committee and the 2 3 deliberative attitude towards being what are a host of very complex and thorny issues. I will not say 4 too much now, I'm sure you have lots of questions. 5 I'd like to say just a few brief things 6 7 and then I know that each of my colleagues has 8 something to say. I'll ask them to sort of 9 summarize or abbreviate it in the interest of the 10 committee's time. 11 At the risk of being politically 12 incorrect, women are different and we recognize 13 that. And I think that there was a period of time 14 in this country and in the administration of the 15 justice where there was an attitude that we were 16 going to treat inmates as inmates as inmates. And 17 on some level we must and we always will. 18 But I think that the staff of Pennsylvania 19 Department of Corrections recognizes that there are 20 differences that need to be taken notice of and 21 adjusted to. 22 We, as you correctly noted, have to play the hand that we are dealt. I've listened to some 23 24 testimony this morning, I've listened to discussions

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about inmates preferring to be at Muncy, and given how nice this place is I guess that must mean that Muncy is really nice. We inherit the location, inherit the physical plant. We inherit the rules. And our challenge is to try and take that which we have and make it even better. And that is a daily task. There was a lot of discussion earlier

about the incidents of sexual impropriety between staff and inmates. And I feel obligated to say at the outset several things.

12 One, certainly it happens. Let me suggest 13 to you that it not only happens at women's prisons, 14 but it happens at men's prisons as well. People lose their ethics and people violate the rules. 15 And above all else this is a business that is about 16 17 This is a business that every day is about, people. 18 about 40, 49,000 people in the Department of Corrections. 19

The vast majority of corrections staff are honest, sincere, hard working, highly ethical people who for \$10.31 an hour do this job because I think they genuinely do enjoy it, I think they're the last idealists. I think they do believe that the

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operative word in the title of this department is corrections. I think also that they do believe that there is a higher calling to protecting the public safety. And in order of priority our first priority is to the public safety, it is also as well to the safety of our staff, and the health and safety of our staff and inmates.

There have been a few bad apples, and they 8 9 give us all a black eye. And as Sgt. Pelletier 10 said, and what she failed to tell you, and I wish 11 she had, is that this union local has voted and 12 taken a position that while they have an obligation 13 to represent their members if they are charged, that 14 they would not tolerate, she used the word zero 15 tolerance, they would not tolerate sexual misconduct by their staff. 16

17But I think that it would be terribly18unfair to tarnish the good name of so many fine19people of her obvious earnestness and obvious20character by virtue of the misconduct of a few.21I think that in the two days that we've22been here you have undoubtedly heard from the

facility was opened. And you heard a lot of

superintendent about the rush with which this

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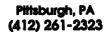
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testimony about inconsistency. I think it is worth noting that the median experience level of this staff is two years. And to the extent that there is less inconsistency than at Muncy than it is here it is perhaps a function of the fact that Muncy has been there for a hundred years.

7 If the average -- if the median tenure of 8 your line staff is two years and you have here in 9 Sqt. Pelletier a sergeant who herself has barely 10 five years of experience with this department, and a 11 facility that is in the middle of ongoing 12 construction which from day-to-day disrupts traffic patterns, and a system that is growing and a new 13 14 staff, you are going to have change. And as I think 15 Sgt. Pelletier correctly observed, inmates, 16 particularly inmates who are institutionalized, 17 don't like change.

18The final point I want to make is that all19of the cases that Representative Manderino mentioned20were, in fact, initially investigated and were -- in21fact, every single one referred to outside law22enforcement and became public because of23investigations initiated here at the facility. And24because the facility here when they did their

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initial investigation believed there was sufficient evidence to call in our office, office of professional responsibility which worked very closely with the local district attorney to secure the convictions.

6 We are not perfect. We operate within 7 rules and those rules are designed to protect all 8 parties concerned. We are a law enforcement agency. 9 We are a bureaucracy. We operate in a collective 10 bargaining environment and we take the rules very 11 seriously. Sometimes those rules frustrate us, our 12 ability to prove what we deem in our heart 13 intuitively believe to be true.

14 But we have to operate based upon what we 15 And we have to be very very careful not can prove. 16 to allow inmates to tarnish the good name and to 17 allow us to get caught up in a sandwich trial 18 environment. We have tried to do that. Not only 19 have we referred cases to prosecution, but we have 20 terminated and brought internal disciplinary charges 21 against more employees than you have even mentioned 22 for sexual misconduct.

Several employees have been allowed to resign in lieu of discipline. Where we believe

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there was sufficient evidence to prevail in a criminal trial we have referred to that. We have undertaken several changes, not least of all the installation of electronic surveillance cameras which is continuing, you heard one of the inmates complain about having been told to leave a vestibule inside a stairwell.

There are reasons for these rules. This is, in the final analysis, a prison. And it may not look as severe as Western Penitentiary, but we never lose sight of the fact that it is a prison. And one of the things that I have learned in 28 years in this business is that the less physical security you have the more procedural security you must have.

15 In fact, people who run minimum security 16 facilities by and large have better accountability 17 over their inmates than staff in facilities with 18 walls and gun towers because they cannot rely on 19 that. They have to rely on knowing where everybody 20 is at every moment. So that may be perceived by the 21 inmates as petty, as troubling, indeed perhaps as 22 inhumane.

I would suggest to you that there are two
sides to the story.

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118 So with those brief comments I would first 1 2 ask Superintendent Byrd and then Dr. Lewis and Dr. Mowie to make some brief comments. And we would 3 be happy to answer any questions from the committee. 4 5 SUPERINTENDENT BYRD: Thank you. Good I'm Mary Leftridge Byrd, I'm the morning. 6 7 superintendent at Muncy which is the Commonwealth's oldest facility for women. In fact, the physical 8 9 plant for the most part is 77 years old, and indeed, 10 there is some crumbling at that facility as well as 11 capital projects that are occurring in the facility. 12 You may be interested no know that 13 SCI-Muncy was opened by the Department of Public 14 It brings a particular history Welfare in 1920. that has to do with dealing with errant girls as 15 16 opposed to grown women who are also criminal. 17 I have had now 26 years of experience in 18 corrections, probation and parole, which is really a 19 frightening thought. I will tell you this is the 20 second major women's prison I have had the 21 opportunity to and privilege to manage. Had I not 22 managed a women's prison prior to coming to SCI, I 23 would have been in for a definite shock. 24 The officer, and indeed the Commissioner,

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just spoke to, for example, interpersonal dynamics that may be a part of staff deciding not to do the right thing. I think that in terms of what happens with the training I would listen very closely to the sergeant, and I note that there is an increasing identification of need to train staff differently perhaps to expand on what already is in place.

One of the things we've done to talk about a lot at Muncy in terms of training is the whole issue of interpersonal, and regarding inmates first as a result of their legal status on balance with the gender things do need to be different with women. I've made a number of notes and I'm going to go right through those very very guickly.

15 There are issues why the number of women 16 coming to a state institution is increasing. There 17 are issues that have to do with mothering and 18 parenting from inside out. One of the things that's 19 been interesting to me in my experience with women 20 which is now 12 years is that women regard, sometimes, incarceration as a continuation rather 21 than the interruption of their lifestyle. And there 22 23 certainly is a focus on trying to manage the personal affairs from inside out which in and of 24

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itself is fascinating.

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As to mothering or parenting, as to those kinds of responsibilities there is a number, and indeed there are waiting lists for programs and you probably heard that the other two days this week that you've been here.

7 Project Impact I think which is one of our 8 parenting programs, our therapeutic community which 9 deals with drug and alcohol abuse and the second 10 parenting program that we have in place specifically 11 for domestic violence, are probably the three 12 programs that make the greatest difference to women 13 in terms of learning, learning skills that are going 14 to help them in the community. I don't overlook our 15 academic training and our vocational training, 16 industries as an example, educational classes that 17 are really about skills and those that are about 18 academic skills are also a part of helping a person 19 prepare.

I think it is also important to echo, the Commissioner has talked about in terms of inappropriate conduct on the part of the staff. I have had the occasion a number of times to encourage individuals to separate service from the Department



of Corrections. When a person decides to do the wrong thing he or she has offended that department, in fact, I think the Commonwealth. So we have been very very serious and very aggressive about weeding out those persons who offend this profession and that uniform. And I intend to continue to do that.

The number may be high, perhaps it's low compared to other jurisdictions, I'm uncertain. My hands are full keeping up with SCI-Muncy and doing a good job at that. But I think it's very very important to be aggressive what the parameters are, what the expectations are, what professional standards are.

When I began to work there in 1991 I went to roll calls, I went to meet and discuss, I did payroll stuffers and got the message out very very soon in my tenure there, that there were some things that happened historically that were not going to happen to the extent we were able to weed that out under the current administration.

I will stop at this point because I believe the Commission about those so I'll leave it alone for the moment and respond to any questions at a later time.

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122 DR. LEWIS: I'll sort of hold on to this. 1 2 I would like to go on record stating that if my 3 child were missing my wife and I would be equally 4 concerned. 5 As the medical director I have a real responsibility for the overall health and welfare of 6 7 our population. And it is out of vogue to separate, but equal is no longer the doctrine of the world. 8 9 But I have a system that I have to be concerned 10 about is separate and I have to know an equivalent 11 level of care provided. And it's a little 12 different. 13 I worked at SCI-Muncy for about 18 months 14 prior to coming to the department. But before that 15 I've been in several other correctional settings and 16 I've always had the care of women as one of my key 17 responsibilities. 18 We know that the rape increase of women is 19 greater than that of men. Maybe that it's a 20 different perception now that there was a system 21 where we dealt with girls before, now we're looking 22 at people as women and maybe the approach is 23 different. But your numbers are increasing. 24 There is a greater incidents in use of

addictive substances and the associated high risk lifestyles, which it's a two-way street. Lifestyle leads to lifestyle, lifestyle leads to addiction, and there is a lot of diseases associated with that. So there is a higher instance among our women of our population of significant diseases and multiple diseases.

Women have certain immunological disorders 8 that men tend not to have. Again, I was very 9 10 surprised by the number of thyroid conditions, and 11 you rarely see that in men. You have a lot of 12 immunologically related disease such as rheumatoid arthritis and lupus that you tend not to see in the 13 So there are some real clinical 14 male population. differences as well as the obvious ob/gyn needs that 15 are very different and need to be addressed on a 16 17 continuing basis.

18 Just as an overview of our system, we have a combination of state and private contracts in 19 terms of provision of services. The private 20 21 contractors, we have three at the present time decided according to the regions in which we 22 separate the system. The contract is to provide 23 24 physician and physician's assistants as well as

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124 staff, state employees are nursing, medical records, 1 2 dentistry, again, as well as some administrative 3 staff. We have a corrections health care 4 5 administrator who really serves as the eyes and ears of the department on site and really monitors the 6 7 contract and looks, checks for compliance, and 8 really looks at standards of care. 9 We have access to care 24 hours a day with 10 nursing staff on site around the clock. We have 11 routine sick call five days a week and access 12 available within 24 hours of request. On weekends 13 we also have medical staff, physicians routinely 14 come in seven days a week and, again, will see those 15 who have urgent needs within 24 hours. 16 Medical rounds are done on infirmary cases 17 every day. As well as through our restricted 18 housing unit there is medical people who go through 19 the area, address sick call needs and just look at 20 the general stating of the housing there. And we dd 21 that every day. 22 We have a chronic care clinic program where when chronic conditions are identified we see 23 24 individuals for that condition at a minimum of every

90 days. That would be say hypertension, diabetes, asthma, any of those conditions which require chronic medication or significant follow up. We have that on a very regular basis to make sure that people are seen on a regular basis. We don't miss their problems.

7 We have an intake process where anyone coming in to our institutions, the state 8 9 correctional institution at Muncy is the intake 10 institution for women, we have an evaluation that 11 occurs, there is a history is taken and we attempt 12 to identify any acute medical conditions. Within 13 seven days a complete physical is done. And I 14 remember at Muncy which when I was there we usually 15 did that within 24 hours. So they would be seen by 16 a physician or physician assistant within 24 hours, 17 any urgent need is addressed and they are 18 subsequently assigned to any chronic care clinic as 19 So that we have an ongoing system there to needed. 20 make sure their needs are addressed.

Particularly psychological, they're also done at that time. So we have a system and that's a hundred percent every one goes through that.

There is also, just wanted to touch on the

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role of Bureau of Healthcare Services to which I and I think Dr. Mowie belongs. We serve as the consultant let's say to the Commissioner, we serve as the expert consultants to each institution.

The institutions are run independently but the Bureau of Healthcare Services is responsible for the development of policy and procedures that relate to healthcare. And these are done and reviewed on an annual basis. We try to minimize the changes we have to make because, again, it's difficult when you introduce change to a system this large. But there are certain conditions which require constant revamping such as our HIV management.

I did an algorithm to manage that in 15 I will be putting out a new one within the January. Again, we have to stay current 16 next several weeks. and we really do a good job of that.

18 I am a jail doctor. That has certain connotations and still does. And when we talk about 19 20 difficulties in staffing, people see walls, they see 21 wire and professionals say, well, why would I 22 subject myself to that. But once you get inside 23 it's a really fascinating place to be. And it offers challenges you just won't find anywhere else. 24

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1	On that note I'll defer to Dr. Mowie and
2	I'll be available for any questions.
3	Thank you.
4	DR. MOWIE: I'll be very brief.
5	I manage all the psychiatric treatment and
6	the training on mental health issues for the
7	department in our 24 prisons. I have a particular
8	interest in Muncy because I have worked there for
9	seven years as the staff psychiatrist. Lived there
10	in the institution. I enjoy that very much. I feel
11	it's a very beautiful institution. It's the
12	cottages, just the grounds are well kept and I
13	always just enjoy going there and walking around the
14	facility.
15	I think the thing that you need to know
16	about women in prison is that they have a high
17	degree of multiple disorders. They have a higher
18	incidents of mental health problems. Many of them
19	have, over half have past history of both physical
20	and sexual abuse. A very high number have history
21	of drug and alcohol problems.
22	And the unique stressor for women that
23	makes prison particularly hard for them is that
24	they're separated from their children, and from
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128 their families, which adds an additional stress that 1 2 often causes them to have increased anxiety and 3 depression and also psycho complaints. As a result of the psychiatric demands for 4 care of women and also medical demands of care are 5 about twice what they are for men. I learned to 6 7 appreciate this after going and working at Camp Hill 8 Prison for mental and being able to see the 9 difference between the problems in the women's 10 population versus the men. 11 Over the years from 1984 until now when 12 I've noticed this we have a larger group of younger 13 females in prison who have histories of violent 14 behavior and impulsive, we also have a larger degree 15 of elderly with chronic medical problems. So those 16 two groups seem to be getting much larger, and I 17 think this has had a big impact on the growth. 18 I think the growth of the number of women 19 in prisons is directly attributable to drug 20 They've dropped off dramatically in the offenses. 21 last 15 years, and also the more serious incidents of violent crime. 22 23 So those are my impressions. And I'd be 24 glad to answer any questions based upon my

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1	experience.
2	REPRESENTATIVE BIRMELIN: Thank you all
3	for your opening statement.
4	At this time I'm going to call on
5	Representative Josephs to temporarily chair this
6	meeting, not to ask questions. Although once you
7	have the microphone you can do what you like.
8	REPRESENTATIVE JOSEPHS: Representative
9	Brown, any questions?
10	REPRESENTATIVE BROWN: Thank you,
11	Ms. Chairman, Commissioner, and panel, thank you
12	very much.
13	I briefly have a statement I want to make
14	and then maybe we can work together on what else
15	could be done.
16	You're probably aware that this is my home
17	town and this institution certainly has had some
18	history to it. I have noticed a big change in the
19	community and they really do appreciate the
20	opportunities when the inmates can go in to the
21	local communities and help say, for instance, we
22	have a Community Days where they help build
23	different platforms and so on. I think that the
24	inmates really like that opportunity and, of course,

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they have to be a certain classification. But the community likes that also.

3 And I don't know if that could be tied to a possibility of a little more work release, or if 4 5 more projects could be worked out with the communities, and maybe not necessarily Cambridge 6 7 Springs, maybe it could be open to more local 8 communities in the area. But I know it's been a 9 real plus because at first with all the problems 10 we've had in the community in accepting the 11 institution, I think it's a two way, a good two-way 12 street. It's going to help the inmates and they 13 really like it, but I haven't seen an awful lot of 14 that. So if that could be integrated down the road 15 I would love to be able to work with you on that. 16 Thank you very much. COMMISSIONER HORNE: 17

We look forward to working with you on that. We have authorized Cambridge Springs to maintain two, what we call community works project crews. They've been authorized to hire additional labor foremen to supervise those crews, and I believe those personnel on are staff.

23 And I believe just this week we obtained 24 the first of the two vehicles to help us transport

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So that will make 20 inmates 1 that crew around. 2 available on an ongoing basis to work with the 3 community on a variety of projects. There are many demands that we're well aware of, just community We've worked with PennDOT, we've worked 5 groups. 6 with DCNR. Governor Ridge, one of his first 7 directions to me was to put inmates to work for the 8 benefit of the Commonwealth and we believe that the 9 experience of working and the experience of paying 10 back to the community is a redemptive experience and 11 good for the inmates as well as good for the 12 community. So we will work with you.

13 Obviously, there are some outside limits 14 on what we can do, for several reasons. As you 15 correctly surmised, we have to be very careful about 16 who we -- and everybody needs to understand that as 17 careful as we will be, two things will happen. One 18 is some inmates will let us down. And two, we will 19 make mistakes. Because when you're dealing with 20 this day in and day out you can look at a file and look at a file and just not see that critical fact 21 22 sometimes. And we do the best we can and we just 23 hope that when, God forbid, the untoward, the one 24 inmate who walks away from the crew, the one inmate

who walks away and shoplifts or -- everybody will understand that we said every time you undertake something like this there is risk. If you don't want risks then all we can do is lock you in cells 24 hours a day. The first time you open the door you take a certain amount of risk. All of us assume a certain amount of risk. We think that the overall benefit is worth the risk. We think that we can manage the risk. We can never eliminate the risk.

Given the nature of our inmate population, given the growing effectiveness of the sentencing guidelines and intermediate punishment programs it is more and more difficult for to us find more inmates who are, have halos and wings. There are very few who have halos and wings. But we will work with the community and I know Superintendent Wolfe and his staff and Mr. Barr are very anxious.

19And I also, I think it's very appropriate20right now that Superintendent Wolfe really deserves21an awful lot of credit for this institution because22with all the problems we started out with he23volunteered to come to this area and he has made a24complete turnaround. The community really

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Thank you.

appreciates it.

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2	I'm sure you realize the asset he has
3	given to the Department of Corrections. But often
4	times you don't hear that because Harrisburg and the
5	connections with the communication, but we're very
6	pleased with him. And he participates in the
7	community. He lives with everyone. So he really
8	truly has done an excellent job and I think it's
9	appropriate.
10	COMMISSIONER HORNE: Thank you very much.
11	I appreciate that and I share that assessment. And
12	I also, I believe that over time institutions, total

I also, I believe that over time institutions, total institutions like this prison assume the personality of their leadership. And Superintendent Leftridge Byrd who were at Muncy before she came, will attest to the change that she has affected there. It is a healthier place to do time if you have to do time than it was six years ago.

19And I think that Superintendent Wolfe and20his staff, he has some terrific staff up and down21the line, it's not just management staff, it's not22just corrections officer, it is maintenance personal23and it is secretaries and teachers, and counselors.24They start you off, insufferable odds, how many of

you here the first praise, only the bad, there were 20 personnel and then within a month you had how many inmates?

SUPERINTENDENT WOLFE: We had about 50. 4 5 COMMISSIONER HORNE: So they just opened 6 overnight, very short notice. As you can see this 7 is a facility we're running on the fly. We're 8 building it as we run it. There has been a lot 9 of -- since the incidents at Western Penitentiary 10 about the propriety of putting inmates to work. But as you well know a lot of work that's been done here 11 12 in-house was done by inmates. You saw the infirmary 13 yesterday, that infirmary area was totally built by 14 inmate labor. And I think that is an appropriate 15 thing to do. They added value for the Commonwealth, 16 the saved money. The value of this facility is in 17 the hundreds of million of dollars and yet the 18 amount of taxpayer money we've actually spent to 19 acquire it and rent it is probably under \$10 20 million. And they're doing quality work. The 21 inmates are learning skills that I think, A, teach 22 them the value of work, teach them how to work, some 23 them skills that will serve them well on the 24 outside.

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1	So I appreciate your comments.
2	REPRESENTATIVE BROWN: Thank you.
3	REPRESENTATIVE JOSEPHS: Representative
4	Bebko-Jones.
5	REPRESENTATIVE BEBKO-JONES: Thank you,
6	Madame Chairman.
7	Good afternoon everyone.
8	First of all, I just want to say it's an
9	honor for me to be in the room with all of you.
10	This is an opportunity for me to listen to the
11	experts.
12	For your information I do not serve on
13	this committee. But the issue of women in prisons
14	have always been a top priority for me. And I'm
15	frightful that the chair of this committee has
16	allowed me the opportunity to participate along with
17	my colleagues that serve on this committee.
18	And I know that the whole world is
19	changing here, but it really frustrated me when I
20	see the rise of incarceration and I'm trying to
21	figure out in my mind, how, why, what causes it.
22	They're incarcerated and we have to deal with the
23	issues while they're incarcerated. And I guess
24	probably, and I'm not telling any of you anything

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because you are the experts, but of everything that I read almost 86 percent of our folks in state institutions have an alcohol and drug problem. Are we taking care of that? I hear so many different programs within this prison, this prison, after care, drug court, are we experiencing all of these programs? Is there one piece to the whole puzzle? Of course, there There is all kinds of issues, isn't, vou know. And I think the real victims especially for women. here are the children of the women that are incarcerated, and the families of those women. We watch the struggles that women have to

14 try and get their children back once they've been 15 incarcerated. And sometimes there isn't a family 16 member that has their child. I'm not going to go 17 through all of that. All I would ask, because I'm 18 not a member of this committee, I would hope that 19 when I send correspondence to you, Commissioner 20 Horne, and anyone else, that I would be responded to like other members in the General Assembly that do 21 22 serve on the committee. And I'm not, I'm going to 23 save any of my questions for another day.

Thank you.

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137 1 COMMISSIONER HORNE: Thank you. I hope 2 your experience has been that we've responded to 3 you, and if not I'd be very disappointed to hear that. 4 Also, I think your points are well taken. 5 There is no silver bullet where drug use is 6 7 concerned. On any given day there are there 10,000 8 inmates in the Department of Corrections that are 9 enrolled in drug and alcohol treatment programs. We 10 spent about \$10 million a year on drug and alcohol 11 Is it enough? No, it's not enough. programs. We. 12 and you in the legislature, are always faced with 13 the quandry of given a single dollar do you choose 14 to spend that dollar on drug treatment in the 15 community or drug treatment in prison. 16 **REPRESENTATIVE JOSEPHS:** What is the 17 entire correction budget? You don't have to give 18 me, for the current year that we voted on. 19 COMMISSIONER HORNE: 930 million. Not 20 quite a billion. 21 **REPRESENTATIVE JOSEPHS:** I'm sorry. \$930 million. 22 COMMISSIONER HORNE: 23 **REPRESENTATIVE JOSEPHS:** \$930 million. 24 How much of that, if there is a breakdown that you

138 1 tell me, because we only have two female 2 institutions in this state, that's a lot of money, 3 how much do the females in this state receive for 4 service out of the that? 5 COMMISSIONER HORNE: Well, actually on a 6 per capita basis they receive more. The budget for 7 SCI-Muncy is almost \$32 million a year. And that is 8 for the 800 inmates there. And the budget for 9 Cambridge Springs is \$16,600,000, roughly half as 10 And that is for the approximately 600 inmates much. 11 here. 12 I will tell you that second only to 13 Western Penitentiary SCI-Muncy is the most expensive 14 facility in the state to operate. The average cost 15 per inmate per year in the new prototypical prisons 16 like Albion and Somerset is about \$17,000 a year. 17 The cost at Western Penitentiary is \$33,000 per 18 year. And the cost at Muncy is \$26,000 per year. 19 So on a per capita basis we're actually spending 20 more for the women. 21 **REPRESENTATIVE JOSEPHS:** Why is that? 22 COMMISSIONER HORNE: Well, in some measure 23 for some of the same reasons as Western, it's age 24 and the physical layout of the facility. Part of it

139 1 is some of the differences, some of the demands for healthcare. Also because, keep in mind that because 2 3 the small system Muncy performs several of the specialized services that are, that are amortized, 4 if you will, over a larger base. In other words, 5 they are the central receiving and diagnostic 6 7 facility. You almost have to think of Cambridge 8 Springs and Muncy as a system by itself that Muncy 9 10 doing that Muncy has our only mental health units 11 Where among the men we have that for women. 12 distributed. So you've got certain basic 13 administrative court costs and you have a much smaller base to spread it over. And you don't have 14 15 the economic means of scale. 16 **REPRESENTATIVE JOSEPHS:** Thank you very 17 much. **REPRESENTATIVE BEBKO-JONES:** 18 19 Representative Walko. 20 **REPRESENTATIVE WALKO:** Thank you. I don't want to dwell on this issue at 21 22 length because it's not the primary subject of today's hearing. But with regard to the inmate 23 labor, would you describe exactly, or some of the 24

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1	jobs that they actually are performing, is it cement
2	work, is it electrician work, is it plumbing?
3	COMMISSIONER HORNE: Yes.
4	REPRESENTATIVE WALKO: So it's all?
5	COMMISSIONER HORNE: First of all, part of
6	it is a trades program. We have vocational training
7	programs in all those skills and I don't know if we
8	have it here
9	SUPERINTENDENT WOLFE: Yes, we do.
10	COMMISSIONER HORNE: So part of it is we
11	have, we're trying to teach inmates those skills.
12	And we're very proud of a non traditional
13	participation of years ago women who taught sewing
14	and housekeeping skills. And to be cooks and maids.
15	And we don't do that. So I'm proud of that.
16	But the reality is that for as long as
17	this corrections department has operated the
18	day-to-day maintenance of the facilities, under the
19	supervision of state employee unionized staff has
20	been assisted by inmates. Now, that means that if
21	we're going to put down some concrete, some sidewalk
22	under the supervision of a maintenance tradesman,
23	the inmates would do the excavation, the inmates
24	would build the forms, the inmates would mix the

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141 1 cement, and the inmates would lay the cement. The 2 inmates will not do complex plumbing projects and, 3 in fact, if there is a project over \$25,000 in value it must be contracted out and designed by the 4 department of general services. But if it's a 5 matter of fixing a leaky toilet or a faucet, if it's 6 7 a matter of renovating a small building or an area 8 of a building, installing a wash stand, if it's a 9 matter of putting a light fixture someplace, the inmates will do that kind of work. 10 11 And in the infirmary area that you toured 12 yesterday they did the sheetrocking, they did the 13 painting, they did everything under the supervision 14 of our staff. 15 **REPRESENTATIVE WALKO:** And also, are you working cooperatively with the building trades 16 17 unions, for example, in some of these endeavors with 18 regard to plumbing, you know? You have the vocational training, are they working cooperatively 19 20 with the department? 21 COMMISSIONER HORNE: We have apprenticeship programs in some facilities, yes. 22 23 **REPRESENTATIVE WALKO:** That you work with? 24 SUPERINTENDENT HORNE: Well, yes, to the

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1	extent we can.
2	REPRESENTATIVE WALKO: Just real briefly,
3	the department through general services then are
4	subject to prevailing wage laws?
5	COMMISSIONER HORNE: If it is it is
6	subject to prevailing wage.
7	REPRESENTATIVE WALKO: Thank you.
8	Then regarding the medical issues, what
9	roughly is the cost of medical care on an average
10	inmate in Pennsylvania?
11	COMMISSIONER HORNE: It's about \$3,000 per
12	inmate per year.
13	REPRESENTATIVE WALKO: What does that do
14	when an inmate becomes 55 or older, where does that
15	number go?
16	COMMISSIONER HORNE: I think it's, we pay
17	a capitated rate. We basically buy a health
18	insurance plan, we buy a health maintenance company,
19	we pay them a fixed rate. And it's competitively
20	bid. In fact, each of the last rounds of bidding
21	the cost has come down from the previous year, so
22	each year the last two years that I've been here,
23	we're actually paying less in healthcare costs. But
24	they bid and they save. We have three regions there

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might be 10,000 inmates and they say, well, all right, for \$3,000 per inmate times 10,000, whatever to comes to, we will take responsibility for a set range of services. We specify the services, just like an insurance plan. We'll pay for the following procedures, we won't pay for these procedures. You're responsible for doing this, and they're then responsible for managing everything including the hospitalization and pharmaceuticals.

10 If it costs them \$20,000 to treat that 11 inmate that year they've lost \$17,000. But for 12 every inmate that costs them 20,000 there are 13 several inmates that don't cost them 3,000. And 14 that's how it works. So a 55 year old inmate 15 doesn't really cost us more, it does over time because obviously, and they look at their actual 16 17 costs and it will affect the bids over time. But we 18 pay a fixed rate.

I can predict the next five years what the cost of inmate healthcare will be subject only to growth in my inmate population as doctors change in medical practice which we would impose, for example, from the protocol for treating AIDS, and we would mandate that the cost would have to be adjusted. We

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144 1 spend in fiscal 1996, \$9.41 per inmate per day for 2 healthcare. 3 Let me just say something else DR. LEWIS: 4 too. 5 We are aware, we are **a** healthcare service, we do the determination as to who receives contracts 6 7 so we're aware of the cost of the contract, but our focus is not on that. Our focus is to make sure 8 9 that our population has what they need. And that's 10 really what we do on a day-to-day basis. 11 In terms of the costs, sometimes we will 12 make decisions as to since we have multiple 13 offenders what should be on the costs. But in terms 14 of worrying about the costs to them, that's not our 15 We worry about negotiating a good contract concern. 16 for the Commonwealth, but it's a total care contract. And we feel we do that job at the onset. 17 18 Again, there may be significant changes in 19 healthcare like the care is going to be dramatically 20 increased over the --21 **REPRESENTATIVE WALKO:** For what? 22 DR. LEWIS: Viral illness, like AIDS and 23 hepatitis, those issues are now being looked at and 24 the costs are significant. As those change we will

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1	look at the costs, but our concern is to make sure
2	our population has what they need.
3	REPRESENTATIVE WALKO: So all of the
4	medical services are contracted out; is that
5	correct?
6	DR. LEWIS: Well, yes. We have state
7	staff, we have nursing staff, dentistry, those are
8	still employees. The actual cost of physician care
9	and external care by specialists, consultants, that
10	is, in fact, under contract, that is contracted out.
11	REPRESENTATIVE WALKO: I believe the
12	department is getting me a copy of a recent contract
13	which was entered into for 150 million.
14	DR. LEWIS: The western region.
15	COMMISSIONER HORNE: Couldn't have been a
16	125 million?
17	REPRESENTATIVE WALKO: Well, whatever it
18	was.
19	Finally then the nurses are not
20	COMMISSIONER HORNE: Nurses are state
21	employees.
22	REPRESENTATIVE WALKO: They are state
23	employees. And is there any conflict there? I
24	mean, are the nurses also accountable to the

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146 1 contractors, or are they accountable to --2 COMMISSIONER HORNE: They are accountable 3 to us and they're accountable to their licensing 4 authority. So they're professional, they're 5 licensed professionals, and we have to rely upon 6 their obligation to retain their license. They do 7 not work for the contractor. Depending on who you 8 talk to there are people who will tell that you 9 there is an inherent conflict. And there are 10 locations where we have had tensions between what 11 the physician believes to be the appropriate course 12 of conduct and what our nurse believes to be the 13 appropriate course of conduct. 14 I am from the school of physician driven 15 medicine, the physician is the lead professional. And we are working very hard to address that through 16 17 training and through interpersonal growth on the 18 part of the above. When it works it comes together, 19 more often when it doesn't work it's a personality 20 conflict and inflexibility, and the people are going 21 to be jerks. 22 **REPRESENTATIVE WALKO:** Is there some 23 conflict between the fact, for example, nurses are 24 paid a set salary but this company rendering the

147 direct medical services set a rate and stands to 1 2 lose or gain money based on the amount of work they 3 do? I mean, is there, they're a profit mode and is a set contract --4 I don't think so. 5 COMMISSIONER HORNE: Iť is no different, it is no different than managed 6 7 healthcare for the general population. 8 I will tell you that over the history of this Commonwealth before we contracted out for 9 medical care there was a terrible record in this 10 11 Commonwealth of providing -- and I'm not talking 12 about gold plated treatment, I am talking about 13 minimally acceptable care. The standards that we cannot show deliberate indifference to the care of 14 15 inmates, and that it has to meet the quality of care 16 standard in the community of reference. And this 17 Commonwealth was sued in the Tilary case, it was 18 sued in ICU versus Schaap in the early days, and the 19 quality in the Austin litigation which was settled 20 in 1994. And the quality of healthcare was a major 21 part of that. The Commonwealth at least in the 22 23 corrections department had not done a good job of 24 managing inmate healthcare. Managing healthcare,

recruiting quality physicians, ensuring quality service, overseeing clinical judgments for a population this large in a fast changing medical environment requires special expertise. It requires the ability to respond quickly to changing trends.

And I know for a fact having worked in a 6 7 department where, where medical care was not 8 contracted out, that large numbers of administrative 9 staff up to and including the commissioner spent 10 long hours which should have been spent worrying 11 about securities and operations and budget, worrying 12 about recruiting individual physicians. And that is 13 something the private sector quite frankly does far 14 better than we. And if we make it an issue it is a 15 premium that is well spent. It is a place where 16 privatization makes sense.

17 I mean, the truth. DR. LEWIS: I agree. 18 One of the things that the bureau does is bridge 19 that gap. I was in the private sector prior to 20 We have, we have a quality improvement coming here. 21 program which, in fact, we presented at a national 22 corrections conference in the spring and it's an 23 excellent program. And it provides the ability to 24 have the contract staff feed directly in to the

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1 bureau on an ongoing basis. We have regular 2 meetings with our nurses staff, our clinical 3 healthcare administrators. Joint meetings. The staff from the bottom up is always in the field. 4 5 We're very active, interacting at the So we tend to bridge the gap. 6 site. If there is a 7 conflict it's not uncommon for myself and Dr. Mowie, 8 for any of the staff to actually go to the site and 9 mediate, and universally an agreement is reached and 10 then we move on. 11 COMMISSIONER HORNE: That is really the reason I have these two gentlemen who are state 12 13 employees who are my consultants because if a 14 facility, the nurse, calls and says, look, we think 15 that we should be doing X and doing Y, these are the 16 arbitrators and these are my policemen. And as Les 17 indicated, we have a quality monitoring program. We 18 have reports, we have treatment protocols, and we 19 specify in the contracts if the inmate has diabetes 20 and these are the symptoms this is the course of 21 treatment that will be followed. And then we can go in and audit that. 22 23 **REPRESENTATIVE WALKO:** Thank you very 24 much, Madame Chairperson.

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1	REPRESENTATIVE BEBKO-JONES:
2	Representative Manderino.
3	REPRESENTATIVE MANDERINO: Thank you.
4	And thank you for being here today.
5	Commissioner, you mentioned, I hope I have
6	the initials right, OPR, office of professional
7	responsibility?
8	COMMISSIONER HORNE: Yes.
9	REPRESENTATIVE MANDERINO: Could you
10	explain to us how that works? That's actually
11	outside of any particular intrusive function?
12	COMMISSIONER HORNE: Yes.
13	REPRESENTATIVE MANDERINO: So could you
14	just explain to us how that works, how an incident
15	would be brought to them and then the whole process
16	that they go through?
17	COMMISSIONER HORNE: That is a variety of
18	avenues through which the office of professional
19	responsibility the office of professional
20	responsibility was previously referred to as the
21	special investigations office. It is simply an
22	internal affairs unit.
23	And the director of the unit is a person
24	that previously worked as the chief of investigators

for the office of attorney general, and prior to that was a detective and lieutenant in the Allegheny County Police Department. Long experience in conducting investigations and no prior history or allegiance within the Department of Corrections. He reports directly to myself.

7 We receive cases in a variety of ways. Any superintendent who believes that there is 8 serious misconduct that requires a level of 9 10 investigation we have a code of ethics. If an 11 employee is caught sleeping on the job, that's a 12 violation of the code of ethics. If the employee 13 leaves their keys lying around, but that is not the kind of thing that would require the office of 14 15 professional responsibilities. Office of professional responsibilities is available on 16 17 request to superintendents to investigate those 18 cases that they feel are beyond their capacity to 19 investigate, either because of the complexity, 20 because of the resources required, or because of the sensitivity or a potential conflict with their own 21 22 facility office.

Secondly, inmates write directly to them with complaints. Under the terms of the Austin

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agreement they must monitor and investigate every inmate complaint of abuse. And reports periodically, maybe quarterly, to me, and those reports are made available to the plaintiffs' counsel.

Additionally, I receive letters, I receive 6 7 letters from members of general assembly who forward letters that they've received from inmates or family 8 9 members alleging one thing or another. And I read 10 every one of those letters personally. And I make a 11 judgment about whether it is something that should be investigated at the facility level, looks like, 12 13 or if it's an, if it is an allegation of sexual 14 impropriety, physical abuse, bribery or drug smuggling I will refer to the office of professional 15 responsibility. 16

And finally, referrals are made to the office of professional responsibility unanimously and confidentially, some referred by the state inspector general's office. Cases have been referred to them by the state police and by local police agencies.

23 REPRESENTATIVE MANDERINO: If I'm an
24 inmate and I make a report to OPR you did say that

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153 gets investigated. I'm not told first, go back and 1 go through an internal reporting process within the 2 institution? 3 COMMISSIONER HORNE: An initial assessment 4 5 is made as with any police agency, the first thing you want to do is determine whether or not there is 6 7 any foundation for the crime or the allegation. Very often, very often an assessment is 8 9 made that this is sour grapes on the part of someone 10 who didn't get their way. It is very easy for 11 everyone who gets caught with a hot urine, or who 12 gets caught off of -- when they get written up to make all sorts of allegations. And if we tripped 13 14 over ourselves to fully investigate every one of 15 those, first of all, we'd need an Army of investigators. And second of all, I think we would 16 17 disrupt the order of the prisons. But if So we make an initial assessment. 18 19 it is an allegation of physical abuse, if it is an 20 allegation of sexual impropriety, if it is an allegation of anything involved in drug smuggling, 21 22 or anything else that compromises the integrity of the institution or the good name of the department 23 24 in that respect, then the OPR investigator would

154 1 interview the inmate and based upon the interview of the inmate, any other inmates, any other witnesses, 2 3 a full report would be made. **REPRESENTATIVE MANDERINO:** If I were an 4 5 employee anywhere from the lowest level of line up to the level underneath the superintendent, because 6 7 when you explained it to me you said the 8 superintendent comes under OPR? 9 COMMISSIONER HORNE: I have, by the way, 10 have referred, I have OPR investigate 11 superintendents. 12 **REPRESENTATIVE MANDERINO:** Coming from an 13 institution, if I'm somewhere in between inmate and 14 superintendent, do I have a direct connection to 15 OPR, and/or what is my internal process I go through 16 first, or in lieu of? 17 COMMISSIONER HORNE: Ideally we would like 18 employees to follow the chain of command. Any 19 employee who feels that the chain of command is the 20 problem is free to contact OPR, and they're also 21 free to contact the state inspector general. REPRESENTATIVE MANDERINO: And those are 22 23 handled the same way in terms of an initial 24 determination.

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1	COMMISSIONER HORNE: I can't speak for the
2	inspector general, they have an
3	REPRESENTATIVE MANDERINO: But through
4	OPR?
5	COMMISSIONER HORNE: Absolutely.
6	REPRESENTATIVE MANDERINO: Thank you.
7	Would you be willing to provide to myself,
8	and I assume other members of the committee would
9	find it helpful, an organizational flow chart in
10	terms of lines of responsibility for SCI-Cambridge,
11	both from the superintendent down and then from the
12	superintendent up?
13	COMMISSIONER HORNE: Sure, no problem.
14	REPRESENTATIVE MANDERINO: Thank you.
15	Dr. Mowie, I hope I'm saying that right.
16	You refer to the female population as having a
17	higher incidents of mental illness than the male
18	population. But while you gave us a percentage on
19	abuse I wasn't sure, what is the percent of mentally
20	ill people within our state corrections system in
21	general? And then within the women's population in
22	particular?
23	DR. MOWIE: We have the mental health
24	tracking roster, it's a computerized roster we keep

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track of the patients that are mentally ill. About 15 percent of our male inmates are on that and about 30 percent of women. REPRESENTATIVE MANDERINO: And I don't know if that follow-up question is more appropriate for you or Superintendent Byrd. But folks that are on that tracking system, that's different, in a broader classification than folks that might be in the MH unit at Muncy and what is the MH unit at Muncy -- like if I assumed they were the same then

I'd say there is nobody at Cambridge Springs, there is no woman with a mental illness or being treated for mental illness, and I don't think that's accurate so can you help?

15 DR. MOWIE: If I can just explain our 16 levels of care. Both prisons have outpatient care, 17 they're seen by psychiatrists and psychologists. 18 Some women who have special needs are in special 19 needs units which are housing units for mentally ill 20 and physically disabled inmates. And they get 21 special attention from staff and programming.

22 The mental health unit at Muncy is a short term licensed mental health unit. It's like a unit. 23 24 It has 12 beds so inmates who are acutely mentally

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157 1 ill from either Muncy or Cambridge can go to the 2 mental health unit at Muncy. 3 Then we have one other level and that is 4 long term psychiatric care. We have two spaces at the Norristown State Hospital Forensic Unit who 5 6 require long term mental healthcare. I just visited 7 there on Tuesday. 8 **REPRESENTATIVE MANDERINO:** Thank you very much. 9 10 Superintendent Byrd, over the course of 11 the couple of days we heard praise from all 12 different sectors, people outside the system, people 13 inside the system, about parenting and visitation 14 programs that are operating at Muncy. And so I 15 wanted to let you know that everyone is saying good 16 things about that. 17 My question is, how many folks, I mean, 18 can you just explain a little bit more how that 19 works, how many peoples needs that meets and how 20 much bigger, if at all, the need is than your abilities to accommodate? 21 22 SUPERINTENDENT BYRD: There are two 23 parenting initiatives at SCI-Muncy. One of those is 24 Project Impact which has been in place since 1986.

The staff and program of Project Impact focus on the mother/child relationship, which really has to do with visitation and contact, facilitation and contact between mother and child. That happens typically through our visiting room. And there are activities that occur in Project Impact program space and it works continuously with the visiting room. The primary effort is to maintain the bond. The other parenting program we have

focuses on women who are mothers and some who are not, who have been subject to abuse, physical, sexual or emotional abuse. How that may tie in with cycles of generational dysfunction. That's the other parenting program that exists.

15 I cannot tell you the number of people who 16 participate in Project Impact, I don't have that 17 I will tell you, however, there is number with me. 18 an inmate steering committee that is really part and 19 parcel of moving that program along, identifying 20 what inmates are interested in in terms of getting 21 their kids there, what kind of visitation, what kind 22 of programs they would like to have once they do 23 I have a document that become involved with impact. 24 will give me that number and I can search for it and

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give you that number.

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2	The other which is called the House of
3	Hope, it focuses on domestic violence. It began in
4	January of 1996, I don't yet have any numbers on it.
5	One of the things we're talking about now is an
6	evaluation piece so we can understand and track what
7	happens with women who have gone through that
8	program, once they leave the institution either by
9	parole or by max'ing out.
10	REPRESENTATIVE MANDERINO: Am I correct,
11	that's more a kind of intensive thing with reentry
12	and as Representative Bebko-Jones said earlier, the
13	folks that suffer the most throughout this whole
14	thing are the kids. And does that, that has
15	something to do with the reuniting of the family or
16	am I getting the programs confused, or is that a
17	transition to community?
18	SUPERINTENDENT BYRD: I'm sorry, is which
19	more a transition?
20	REPRESENTATIVE MANDERINO: House of Hope?
21	SUPERINTENDENT BYRD: It is in an
22	intensive service because one of the things we make
23	sure we do is bridge with the community so that the
24	skills that are taught, the experiences a woman has

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160 1 had in that program can then naturally fit with what 2 is available in the community. 3 So one of the things we're careful to do is to make sure that we're in touch with communities 4 where these women are going to be released. 5 Not simply the immediate communities where most of our 6 7 volunteer resources come from, but the communities around the Commonwealth that these women will be 8 released to. 9 10 REPRESENTATIVE MANDERINO: And if I 11 calculated correctly based on, you've been at Muncy 12 for about 11 or 12 years? Six and a half. 13 SUPERINTENDENT BYRD: 14 I thought it **REPRESENTATIVE MANDERINO:** 15 was six years. SUPERINTENDENT BYRD: I've worked with 16 17 women offenders specifically for 12 years. I should 18 say exclusively. 19 **REPRESENTATIVE MANDERINO:** In the six and 20 a half years that you've been at Muncy, how many 21 incidents of inappropriate sexual contacts that rose to the level of either a criminal action or a 22 23 disciplinary action against an employee have you 24 had?

161 SUPERINTENDENT BYRD: I took a look at 1 2 that before I came up here yesterday. 17 prior, or 3 formerly employed persons separated service from SCI-Muncy, and that inappropriate behavior ranges 4 5 from exchange of photographs, telephone numbers, amorous notes, amorous correspondence, in addition 6 7 to at least two cases of physical contact which may not have been sexual in terms of a complete sexual 8 9 experience, whatever that means. Inappropriate 10 touching of individuals. 11 **REPRESENTATIVE MANDERINO:** And any of 12 those 17, or the two that actually that were brought 13 in terms of investigation and criminal prosecution? 14 SUPERINTENDENT BYRD: Yes. 15 REPRESENTATIVE MANDERINO: How many? 16 SUPERINTENDENT BYRD: I'm sorry, I didn't 17 understand the guestion then. **REPRESENTATIVE MANDERINO:** 18 I'm sorry, how 19 many of those 17 instances rose to the level --20 SUPERINTENDENT BYRD: I believe there were 21 I should say one of the things I did when I three. 22 came to the calling at Muncy is go and meet with the 23 district attorney, the former and current district 24 attorney. And I learned to do that from some other

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162 1 folks who had worked in facilities that may have had troubled histories. 2 3 And I wanted them to understand the former and current, what my intentions were in terms of 4 5 staff misconduct. Inmates on staff assaults, zero tolerance for drug use in institutions, there was 6 7 some drug use in institutions, and concluded the 8 discussion with them in saying inappropriate conduct that would violate our code of ethics. 9 So he 10 understands very clearly as do his colleagues and folks that work in his office what our intentions 11 12 are. 13 And I nurture that relationship because I 14 think that's very significant for a person in his 15 position to understand what the priorities are, what 16 the expectations are. 17 **REPRESENTATIVE MANDERINO:** Thank you. 18 Commissioner Wolfe, I think I was the 19 person that Representative Birmelin said someone 20 wanted to ask you questions, so you may want to come

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to one of the mikes.

proceedings.)

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(Whereupon, there was a brief pause in the

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2	REPRESENTATIVE MANDERINO: Thank you.
3	I think it's only fair to give you the
4	opportunity, because I asked both inmates and staff
5	level, and now as management level vis-a-vis I
6	don't think I need to preface it, I don't make
7	excuses for asking a probing question.
8	I do want you to know I have a realistic
9	view of life in the real world, and I don't think
10	whether it's the prisons or are pristine
11	institution, so I'll just say that in context.
12	But everything is based on where you see
13	it from, and obviously from the inmates level when I
14	asked them about what changes if any they saw in
15	policies, procedures, or way of operating after
16	instances, they didn't see it. On the next level
17	staff was more aware of it, and named some specific
18	things such as cameras and some tightening up of
19	time schedules.
20	But I really want to give you the
21	opportunity as the senior management of the prison
22	to give your perspective in terms of at least with
23	regard to the instances that I knew of because I
24	read newspaper articles about it, what changes you

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164 1 as an institution made or didn't make, or what policies you changed or reinforced as a result of 2 3 those instances happening at Cambridge Springs. SUPERINTENDENT WOLFE: I think as the 4 5 Commissioner touched upon, there have been a number of changes that were made as a result of this. 6 7 After our very first case which did not involve 8 sexual intercourse, it was an inappropriate 9 relationship that had formed between a staff member 10 and an inmate. And I had consulted quite a bit with 11 Superintendent Byrd, we communicate regularly, on 12 common issues and concerns. 13 Very early on, and we've been working with 14 the Commissioner's office, there has been a number 15 of meetings that we have had, a number of occasions 16 when I've talked to the Commissioner, also to 17 Superintendent Byrd and the director of our training 18 academy, about the need for specialized training for 19 employees that work specifically with female 20 offenders. And perhaps the Commissioner may wish to 21 talk about some of the programs that are in, that 22 are being developed to address some of those needs 23 at the academy. 24 We also brought in outside trainers, the

former director of OPR came in and gave a hair 1 2 raising lecture to staff as to the consequences of 3 being involved in this type of unprofessional behavior, ranging from civil liabilities, criminal 4 5 liabilities and possibilities of being incarcerated, 6 which as a result of our zero tolerance towards this 7 type of behavior between inmates and staff we have 8 aggressively investigated each and every complaint and rumor. And in every case we investigate a rumor 9 10 we don't always come to a finding of guilt. But as 11 rumors would persist we would go back and 12 reinvestigate and call in OPR and, yes, rumors do gd around institutions. Rumors are part of institution 13 14 life. And it's very difficult chasing rumors. It's 15 like chasing ghosts many times. And you follow the investigative trail as 16 17 If rumors persist we reopen far as you can. 18 investigations, and we've done that in a number of 19 cases. 20 So beyond that we have also installed electronic surveillance equipment to monitor staff 21 22 and inmate movements. Procedurally -- well, it has always been, 23 24 our staff have always been trained that never to

166 place themselves in a compromising situation. 1 2 Somebody earlier testified that staff have more 3 recently been told not to be seen or about one-on-one with inmates. That has been our practice 4 from very early on. Not to put themselves in a 5 compromising situation, and you can could do that by 6 7 surrounding yourself and not going in to --**REPRESENTATIVE MANDERINO:** With regard to 8 9 the case involving Walton who I understand was, from 10 my reading was a prison guard? 11 SUPERINTENDENT WOLFE: No, he was a food 12 service instructor. 13 **REPRESENTATIVE MANDERINO:** Former food, 14 I'm sorry. See, it's those bad notes I took. 15 Eichert was the prison guard? SUPERINTENDENT WOLFE: 16 Yes. 17 REPRESENTATIVE MANDERINO: Walton was the former food supervisor. Miller was the trades 18 instructor? 19 20 SUPERINTENDENT WOLFE: Yes, ma'am. REPRESENTATIVE MANDERINO: Who's 21 22 Zimmerman. SUPERINTENDENT WOLFE: He was our former 23 24 maintenance manager, facility maintenance manager,

167 1 in charge of our maintenance department. COMMISSIONER HORNE: And we fired him. 2 3 SUPERINTENDENT WOLFE: Yes, he was fired. **REPRESENTATIVE MANDERINO:** Now, that one Δ was fired but there were no criminal charges 5 brought? 6 7 SUPERINTENDENT WOLFE: Right, because as a result of our investigation there was unethical 8 behavior but fraternization, but it never rose to 9 criminal sexual behavior, sexual acts. 10 REPRESENTATIVE MANDERINO: All four of 11 12 those classifications of positions, prison guard, 13 teacher, instructor and maintenance manager or food 14 supervisor, those are all what I heard referred to 15 as contact employees versus --SUPERINTENDENT WOLFE: Non contact. 16 17 REPRESENTATIVE MANDERINO: Versus non 18 contact employees. 19 In each of those cases of investigation am 20 I correct in assuming that each of those cases of investigation were done by OPR, or was Zimmerman 21 22 done just internally? 23 SUPERINTENDENT WOLFE: No. I'm not even sure I gave this to the Commissioner -- may I have a 24

168 moment to review it? 1 Since the institution started receiving 2 3 inmates back in March of '92 we've had 12 employees that were either, either we discharged or they were 4 permitted to resign. And we have made two criminal 5 prosecutions and one pending criminal prosecution. 6 7 Out of those 12 cases I requested from central office in 11 cases I requested the outside 8 I take this very seriously. 9 assistance of OPR. Ι 10 also understand that since the '70s people are very 11 skeptical of government, government officials, their motives, their credibility, their morality. 12 REPRESENTATIVE MANDERINO: 13 Join the 14 growing club. SUPERINTENDENT WOLFE: And for somebody to 15 investigate themselves I feel is inappropriate. 16 And 17 I've had a number of discussions with the 18 Commissioner as to how many occasions we have gone outside of the institution, beyond our local 19 20 investigation and asked for somebody to come in who was not associated with our staff or our facility to 21 come in and assist us to independently investigate 22 23 these cases. And I'm very proud that 11 of those 12 24 cases that was done.

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1	REPRESENTATIVE MANDERINO: Of the 12
2	employees involving discipline, were all 12 of those
3	folks who were directly the one who committed the
4	ethical violation, whatever kind it was?
5	SUPERINTENDENT WOLFE: Yes, ma'am.
6	REPRESENTATIVE MANDERINO: In any of those
7	12 instances, and in particularly any of the
8	instances that rose to the level of criminal
9	prosecution, was in any disciplinary action,
10	investigation or termination of any of the staff
11	directly above or responsible for those employees'
12	supervision or any senior management staff?
13	SUPERINTENDENT WOLFE: Well, that would be
14	me, ma'am, and I'm still here.
15	REPRESENTATIVE MANDERINO: So in between
16	you and that particular person there was no
17	obviously you're still here, there was no
18	SUPERINTENDENT WOLFE: None.
19	REPRESENTATIVE MANDERINO: disciplinary
20	action taken?
21	When there is an investigation done is the
22	investigation done beyond the person themselves?
23	Does the investigator ask what happened below,
24	obviously they ask what happened below with the

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170 1 inmate, do they ask what happened above with the supervisors? 2 3 SUPERINTENDENT WOLFE: Oh, absolutely. And in each one of these cases these were done by 4 5 independent employees, it was not done out in the open, it was done secretively. And perhaps I 6 7 understand your question as to who, who's to blame for this. 8 9 **REPRESENTATIVE MANDERINO:** No, I'm not 10 really asking who's to blame because obviously the 11 actor is ultimately responsible for their actions. 12 I'm really asking who took, how responsibility was taken for the incident and what happened as a 13 14 result. Because not only does what happened affect 15 the person who either was discharged and the person who was the subject of that, but it also effects 16 17 everyone else who was working or it still remains in 18 that functioning unit, whether it's the prison or 19 the legislature. So I was really asking what 20 resonating consequences, if any, were going throughout the institution after the discharge? 21 Oh, each time we 22 SUPERINTENDENT WOLFE: 23 have an instance, such as this, it has a devastating 24 effect upon an institution. It affects morale, it

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creates a degree of labor and management issues. The effect of these are devastating. And seriously impact upon the institution. And our management of this is critical.

May I add something? 5 COMMISSIONER HORNE: I think Superintendent Wolfe's points about the 6 7 impact is an important one. And I think he, let's 8 say in several of these cases the fact, the 9 supervisor or supervising personnel who had a 10 responsibility in these areas attested in the 11 investigation, or may well have either brought or 12 when a rumor was brought to their attention added in 13 the investigation, number one.

14 Number two, one of the problems that 15 occurs here is that when -- and you asked earlier 16 when a staff person makes an allegation against 17 another staff person, or even corroborates an 18 allegation made elsewhere, hard feelings have been 19 known to result. The union does take a very hard 20 line on their own members who are accused of this and while they represent the individuals an element 21 22 of shunning kind of behavior does result. And finally, I want to point out that in 23

the last month we demoted the senior security

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One of the reasons -- and 1 supervisor here. 2 transferred -- one of the reasons that we took that 3 action was because we had lost confidence in the overall tone that was being set. Because I believe 4 that the way the staff responds to this set at the 5 top, and I was not satisfied nor was the 6 7 superintendent with the tone that was being set. 8 And while it's very difficult to pin, as the 9 superintendent said, the individual actor is responsible, you know, on the night shift we have 10 11 600 inmates and 25 uniformed staff. They are spread 12 It's very difficult to hold an individual thin. 13 sergeant or lieutenant responsible for what an 14 individual maintenance worker or clerical worker or 15 teacher or CO or dietary worker does. 16 But it is possible, I think, ultimately to hold the chief security supervisor responsible for 17 18 an attitude about sex and sexuality and fraternization. And after having previously been 19 warned and counseled, another instance of behavior 20 that suggested to me bad judgment and immaturity 21 22 about this issue arose, based upon which the 23 superintendent and I consulted and that person was

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removed.

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24	very very difficult to fix precisely, but I think
23	accountability of the line. In cases like this it's
22	My point is that we do try to assess the
21	are several service jobs.
20	Certain amount of civil service protection, those
19	COMMISSIONER HORNE: As a lieutenant.
18	REPRESENTATIVE MANDERINO: In security?
17	another facility.
16	He was demoted back to lieutenant and transferred to
15	COMMISSIONER HORNE: Yes, that's right.
14	here now?
13	REPRESENTATIVE MANDERINO: But he's not
12	charged so I
11	COMMISSIONER HORNE: He wasn't criminally
10	captain of the guard?
9	REPRESENTATIVE MANDERINO: And who was the
8	guard who was the senior security supervisor here.
7	from the other facilities. But the captain of the
6	commanders are lieutenants, so it's a notch down
5	senior security adviser here is a captain and shift
4	superintendent of or because of it's side the
3	COMMISSIONER HORNE: The senior
2	senior
1	REPRESENTATIVE MANDERINO: That was the
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174 that over a period of time, and I've been here two 1 2 and a half years, and I had come to believe that when I saw this kind of behavior by this individual 3 in this role, when I saw it a second time I said, 4 that explains a lot of the attitudes that 5 subordinate employees have. 6 7 **REPRESENTATIVE MANDERINO:** And when was that transfer effective, when did that move happen? 8 SUPERINTENDENT WOLFE: That was about 9 10 three and a half weeks ago. REPRESENTATIVE MANDERINO: So it was July 11 of this year? 12 Beginning of August. 13 COMMISSIONER HORNE: 14 It was within the last 30 days. 15 **REPRESENTATIVE MANDERINO:** Thank you very Thank you for your answers and attention. 16 much. REPRESENTATIVE BIRMELIN: Representative 17 18 Josephs. 19 **REPRESENTATIVE JOSEPHS:** Thank you, 20 Mr. Chairman. And thank you for appearing here. I first 21 want to apologize, I think Superintendent Byrd, I 22 did not mean by any of my remarks to intimate that 23 you were not doing a splendid job at your facility 24

175 because your reputation I think precedes you. 1 I have a guestion for the Commissioner 2 3 which has to do with the procedure by which you acquire properties through the department of general 4 service. You said something about inheriting the 5 plant, I may have heard you wrong. 6 What happens exactly? What kind of input 7 do you or somebody in your department have with the 8 department of general services when they find a 9 10 site, whether it's a site that needs to be constructed or converted, or any indication of that? 11 The department of 12 COMMISSIONER HORNE: 13 general services handles all land acquisitions for And through the bureau of real the Commonwealth. 14 estate services for and negotiates land 15 16 acquisitions. We provide them with our requirements, we will participate with their staff 17 in site surveys, and we have final approval there 18 acting on our behalf as our agent. When I said we 19 inherited, Cambridge Springs was acquired during the 20 prior administration. So I had no involvement. Ι 21

REPRESENTATIVE BEBKO-JONES: We could

assume that some credible expert had input.

assume that the previous Commissioner did.

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But from that 1 COMMISSIONER HORNE: Yes. 2 you should not assume that that correctional expert 3 said that this was their ideal choice. Much as we like this community and we like what we're doing 4 here now, sometimes those decisions, as you well 5 know, are made for other reasons. 6 7 **REPRESENTATIVE JOSEPHS:** Do you have any knowledge of the parole departments interaction with 8 9 the department of general services, whether they have input when leases are taken? 10 COMMISSIONER HORNE: I wouldn't want to 11 12 speak for them, they're a cabinet level entity. 13 **REPRESENTATIVE JOSEPHS:** I did expect that 14 I just wanted to hear it. answer. I think that, I have a couple of 15 observations that I'd like to make rather than ask 16 questions and we can end this. 17 Dr. Lewis and some other people had kind 18 19 of said, I'm a parent, I'm as concerned about my children as the women are. I think that there are 20 many single heads of households in the male 21 population that we just don't know about, and that 22 23 we don't deal with at all. And I would be very interested in some kind of legislative or regulatory 24

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177 1 change, I would help support that, that would help parents of either sex offenders who are in that role 2 of responsibility to maintain contacts more because 3 I would like to prevent the very increased incidents 4 of children of these parents who get in to trouble 5 6 from going that route. As a human and physical and 7 societal kind of preventive measure. I think that we ought to be looking in the General Assembly. 8 And I would hope that you would be 9 supportive of any kind of move that would be made in 10 11 that direction. I do have one short question. 12 I think you said that the average employee at this institution's 13 tenure was about two years. I wonder if 14 Superintendent Byrd can tell us what the average 15 tenure is at her institution just for comparison? 16 17 SUPERINTENDENT BYRD: I can tell you the administrative staff equals 32 years of experience 18 and from my immediate staff the average length of 19 state service I would say is 18 years. And I do 20 21 have with me in this stack of paper the average length of service for the other employees, the 22 people who run the institution, the daily officer, 23 staff, et cetera, et cetera. We have, I'm sure, a 24

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very large percentage, high percentage of staff who have worked in that institution for their entire careers.

REPRESENTATIVE JOSEPHS: So obviously 4 there is much more institutional experience in an 5 older facility. I would, however, encourage you 6 from wherever you operate, to do some of the things 7 that need to be done here. I think particularly 8 with the population that at least to me seems to be, 9 seems to be more likely to reenter society with more 10 success because it is a minimum system, it is a 11 minimum facility here, we have heard, not only from 12 inmates but from outside people that there are real 13 14 problems with prerelease planning and release 15 planning in general.

16 I can image, like Representative Manderino, I also live in the real world, I can 17 18 image the kind of problems that you have. I maybe 19 should cast that into the mode of saying I'd like to 20 help with that. I think it needs to happen. And I'd like to see it happen as fast as it can. 21 I'm also very concerned about these 22

incidents of sexual abuse and close it. And I will follow investigations as much as I can from where I

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1	sit, and I would appreciate whatever information
2	that I can have from all of you, at the male
3	institutions as well. I am not so naive to think
4	that it does not happen there, I'm sure it does.
5	COMMISSIONER HORNE: And let me also point
6	out that not all of the employees that
7	Superintendent Wolfe mentioned among the 12 were
8	men.
9	REPRESENTATIVE JOSEPHS: Yes, I was going
10	to say the same thing. I am quite clear in my mind
11	that abuse happens with perpetrators of either sex
12	and victims of either sex. I'm quite well aware of
13	that.
14	COMMISSIONER HORNE: Let me point out to
15	you that the United States Department of Justice has
16	actually filed lawsuits against the State of Arizona
17	and the State of Michigan because of ongoing and
18	systematic sexual molestation and abuse of female
19	inmates in their female prisons. And it says, the
20	government named the lead defendant, no one is more
21	determined than I than that Pennsylvania does not be
22	in the same situation. And I am really appreciative
23	of the willingness of, as me and labor unions work
24	with us and we're going to finish to work.
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We've retained I think one of the 1 2 country's leading authorities on women and codependence and behavior and institutionalized 3 women as a consultant to work with the staff here 4 5 specifically at Cambridge Springs, to assist us in deciding how best to fix the problem. I don't know 6 that we'll ever fully solve it, but to reduce it. 7 8 **REPRESENTATIVE JOSEPHS:** T understand 9 that. But the incidents of five rising, I believe 10 that's at least what the newspapers are reporting, 11 to the point of criminal prosecution tells me that there are many multiple other incidents going on and 12 13 impossible to, certainly as Representative Manderind 14 said, we have the same thing going on in the 15 legislature, we know it, we're trying to reduce. 16 But it needs to happen, obviously. 17 And finally, I'm interested in legislation 18 which would change the situation in which a person 19 who violates parole for a relatively trivial reason, 20 like forgetting to report his or her address, or not 21 being able to find a place to live because he or she 22 is poor, or any of those, I'm very upset about the, 23 perhaps it's statute that sends that person back to 24 a prison for a technical violation.

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181 1 I would like to work with you on legislation and appropriations that would set up 2 3 appropriate facilities for people almost like 4 amounting to sentencing at the end of the 5 incarceration rather than previous to it. And I 6 don't think that that requires a response except I 7 would like to have your help and I hope you will say 8 yes. 9 COMMISSIONER HORNE: Well, it does require 10 a response for two reasons. One is because, 11 frankly, not withstanding the public perception and 12 allowing that there might be an exception, I would 13 say it's rare that the parole board returns a person 14 to state prison for something as trivial as that. 15 Often there is other, I think the board 16 responds very appropriately and their first concern is public safety. 17 18 And then just as I said earlier, that in a 19 minimum security prison you have to focus on 20 procedures more than you do in maximum security. 21 And in a community where you have no procedures 22 other than your procedures and accountability you 23 have to hold parolees to a higher standard. 24 And I think the parole board in

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182 1 Pennsylvania in the last two and a half years has 2 done a major turn around. And let me tell you if I 3 find an inmate who's taking up a bed that I 4 desperately need because he failed to tell us where 5 he's living, you can bet I get on the phone and complain to the parole board chairman. 6 And I think 7 he shares my view. So I think you've got to take that with a 8 9 grain of salt. I will also tell you that we do 10 fund, our department supports through its community 11 correction program halfway back houses, which 12 provide an opportunity for parole officers to take 13 an individual and keep them in their home community 14 in a halfway house, a non secure halfway house. 15 Most often a contract facility run by a private 16 group such as Gateway, if it's drug abuse, or adapt 17 in reading --18 **REPRESENTATIVE JOSEPHS:** I'm aware, you 19 know, of so many of those programs. 20 COMMISSIONER HORNE: We house on any different day hundreds of parolees there for two, 21 22 three, six months as an alternative for them going

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back to prison. We recently hopped on board with

Eagleville Hospital so they can participate, who are

183 actively using drugs who are medically intoxication 1 2 and hospitalized them in Eagleville for 90 days, following which they are returned to the community 3 4 and we pay, the Department of Corrections pays for 5 drug and alcohol after care and relapse prevention post release. 6 7 And those programs have had a dramatic In fact, the number of parole violators 8 impact. 9 returned to state correctional institutions has 10 dropped in the last year, I think in large measure 11 as a result of those efforts. So I think your idea 12 is a good one, but I think that we're already 13 spending money on that. 14 **REPRESENTATIVE JOSEPHS:** I would be very 15 interested if you would forward to the Chairman of 16 the Committee the figure that backs up that 17 statement. 18 Thank you. 19 Thank you, Mr. Chairman. 20 **REPRESENTATIVE BIRMELIN:** Representative 21 Manderino has again asked for a one question follow 22 up which I assume is going to be brief. 23 REPRESENTATIVE MANDERINO: Hold me to it. 24 Thank you.



Commissioner Wolfe, the regular meet and 1 discuss meetings, I asked the union president about 2 it and her attendance. Can you tell me who 3 4 specifically attends those meetings regularly on behalf of management? And if you're not one of 5 6 them, which I don't necessarily expect that you are, 7 do you get copies of those minutes? And also, does 8 your boss get copies of those minutes? 9 SUPERINTENDENT WOLFE: First of all, we 10 definitely, the superintendent, facility management 11 is the chairperson for that, for that meeting. Ι 12 frequently go in at some point during the meeting, 13 generally the beginning, if there is specific issues 14 I would like to address to the membership. Ι 15 occasionally spend a whole meeting there. Many 16 times I don't, depending upon the issues to be 17 discussed. I also have my deputy superintendent for 18 centralized services sit in on the management side, 19 as well as the captain of the guard, and our 20 personnel officer. 21 **REPRESENTATIVE MANDERINO:** And then just 22 the other half about the minutes, do you receive 23 copies of minutes and does your boss, who I 24 understood from yesterday is the western regional

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1	deputy commissioner for the western region.
2	SUPERINTENDENT WOLFE: Minutes are taken
3	by a secretary, I do receive a copy of the minutes.
4	The local minutes are distributed to central office,
5	as well as other SCI who are familiar with issues
6	that go along with their system.
7	REPRESENTATIVE MANDERINO: Today to the
8	deputy commissioner of the western district?
9	SUPERINTENDENT WOLFE: Yes.
10	REPRESENTATIVE MANDERINO: Thank you.
11	REPRESENTATIVE BIRMELIN: Just in closing
12	let me thank those of you who participated, not only
13	you who are here right now, but for those who were
14	here in the Monday session, as well as those who
15	took us on the tour yesterday. Having been in many
16	of our state prisons at this point in time I feel
17	like I'm right at home. But I'm allowed to go home.
18	And I appreciate that.
19	But I guess I am addressing these comments
20	to you, that is sort of echoing what I said earlier.
21	I think by and large the Department of Corrections
22	is attempting to and does do a very good job given
23	the resources that it has, and that's the job you've
24	been asked to do.

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I do in my experience see that there are 1 2 some problems, and I know you do. And I know your 3 professional colleagues do as well. And I would 4 extend to you the offer that I personally as a 5 legislator of the subcommittee and the whole 6 committee, and I know some of my colleagues would, 7 we'd be interested in working with you if 8 legislative changes would make the system better. 9 didn't say easier but better. 10 And of all the things that we heard here 11 today and saw on the tour and Monday, I guess the 12 one thing that probably impresses me the most is 13 that in women inmates lives the best thing that we 14 can do is keep them connected with their family. 15 You may have drug programs here, that's fine, you 16 may have cosmetology too, that's fine, they may be

out cutting grass and keeping busy and building shacks in the wood working shop. That's all fine.

But overwhelmingly, what I'm see is if we can keep these women prisoners connected to their families, they'll have hope. They'll have a sense of still belonging and being an active parent. The love connection will be there, and they can endure what they have to go through here.

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I mean, several of the prisoners, I didn't have any of them tell me they were innocent, I killed a guy, you know, wrote bad checks, I mean that is pretty honest and up front. Oh, I'm innocent, whatever, they know they're here for a reason of their own doing. But I also know that the family connection

is so strong with these women, or at least with most 8 9 of them that this is the one thing that I think we 10 really have to work at maintaining if we can at all. 11 And because of the prison situation that's not icy. I think one of the best situations was the idea of 12 13 teleconferencing somehow or other with families so 14 that through the technology that is existing today 15 we can maintain that connection.

16 COMMISSIONER HORNE: We're actually
17 investigating that.

18 **REPRESENTATIVE BIRMELIN:** I knew you would 19 tell me you were on top of that. And I'm glad to 20 But I am not a lock 'em up and throw hear that. 21 away the key, I know most of these people are not, 22 and I know that if we can give the public an 23 alternative to that and show them that it works, the 24 public will come along and they will support that.

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188 But we have to show them. And it's my sense if this 1 2 is the overwhelming solution, mostly with women but I think that's an avenue we ought to pursue. 3 With that I'll conclude these meeting and extend that 4 5 offer to you. 6 COMMISSIONER HORNE: Thank you very much. 7 **REPRESENTATIVE BIRMELIN:** And whatever 8 offices these other representatives are able to avail to you we'll be glad to do that. 9 10 We want to thank you who are here and all 11 If any of you are really looking who attended and. 12 for a cure for insomnia we will provide a transcript 13 for the testimony that I assume that will be 14 available probably in another month or two. 15 But we thank you for coming and this 16 hearing is now concluded. 17 18 (Whereupon, the proceedings were concluded 19 at 1:30 o'clock p.m.) 20 21 22 23 24

189 1 2 3 4 REPORTER'S CERTIFICATE 5 I hereby certify that the transcript of the 6 7 proceedings contained herein are a true and accurate 8 transcription of my stenographic notes taken by me at the 9 time and place of the within cause; that the transcription was reduced to printing under my direction; and that this 10 is a true and correct transcript of the same. 11 12 13 14 15 16 17 18 19 20 -12-98 21 Darlene S. Traficante, RPR 22 Date 23 AKF REPORTERS, INC. Nota: al Seal S. Trates 24

