## HOUSE JUDICIARY COMMITTEE ORIGINAL

## SUBCOMMITTEE ON CRIMES AND CORRECTIONS PUBLIC HEARING - HOUSE BILL 2324

LOCATION: DELAWARE COUNTY COURTHOUSE

COUNCIL MEETING ROOM

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MEDIA, PENNSYLVANIA

DATE:

MARCH 8, 2000, 1:00 P.M.

BEFORE: HON. JERRY BIRMELIN, CHAIRMAN

## ALSO PRESENT:

HON. ALLAN EGOLF

HON. STEPHEN BARRAR

HON. THOMAS GANNON

MICHAEL RISH, EXECUTIVE STAFF

JAMES MANN, RESEARCH ANALYST

BRIAN PRESKI, ESQUIRE

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CHAIRMAN BIRMELIN: Good

afternoon. I'd like to welcome you to our hearing today. This is a hearing of the Pennsylvania House of Representative Judiciary Committee, the Subcommittee on Crime and Corrections.

We are going to be having a hearing on the topic of Internet use at public schools and public libraries. And the focus of our public hearing this afternoon is going to be on House Bill 2324. Most of you probably came expecting it to be on House Bill No. 4, which is substantively very similar to the other bill that I just mentioned. House Bill 2324 is the latest version of that.

And because they are very similar and not much change was made between the two, if you need to, we'll see that you get a copy of the bill, but primarily we'll be addressing our comments to House Bill 2324.

I'm Representative Birmelin. I'm from Wayne County. I chair this subcommittee, and I'll be calling the witnesses up here in a few minutes and sort of being a traffic cop for this public hearing.

And I wanted to introduce the 1 gentlemen who are gathered with me here up at 2 the desk, and ask them to introduce themselves 3 actually. And then we'll give the prime 4 sponsor of the bill the opportunity to make an 5 opening statement. 6 So I'll start to my far right, if 7 8 you would introduce yourself. REPRESENTATIVE BARRAR: 9 Steve Barrar, representative from the Ashton, Upper 10 11 Chester area. 12 REPRESENTATIVE EGOLF: I'm Allan 13 Egolf, representing the 86th District, which is part of Perry, Franklin, and Cumberland 14 15 County. 16 MR. MANN: Name is Jim Mann. I m 17 a research analyst with the Judiciary 18 Committee. 19 MR. RISH: My name is Mike Rish. I'm executive director of Judiciary Committee 20 21 for the Democratic Caucus. . 22 CHAIRMAN BIRMELIN: During the 23 course of our hearing we may have people who 24 will be coming and going. And I will do the

best I can to try to introduce members and

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staff people to you as that happens.

Representative Barrar is not on the Judiciary Committee; however, he has an interest in this subject and so he's welcome to come and sit. And we're going to make him an honorary member of the Judiciary Committee today.

REPRESENTATIVE BARRAR: Thanks.

CHAIRMAN BIRMELIN: And at no extra charge, by the way.

So at this point in time what I'm going to do is introduce, again,
Representative Allan Egolf. He is the author of this legislation. It is something that he has worked on for quite some time and is —basically we are having the public hearing to help him understand what the public's reaction to be to this legislation so. I'm going to ask Representative Egolf to give some opening remarks, and then we'll move on through the testimony of those who are scheduled today.

If there's any information that you need or haven't gotten, on the back table gives you copies of the schedule and some of the written testimony of some of those that

are testifying. And one other PS; that is, for the members of the committee who are not here today, we make sure that they all get copies of the testimony that's being presented.

Without any further ado, then I would like to introduce Representative Allan Egolf of the 86th Legislative District.

Representative Egolf.

REPRESENTATIVE EGOLF: Thank you, Mr. Chairman, for conducting this hearing and also for giving me the opportunity to speak about the bill and participate in the hearing.

I'd like to give you a little background of events leading up to my introduction of this bill, 2324.

In 1998, Congress passed and the president signed legislation containing the Child On-line Protection Act, which attempted to prohibit the accessibility to children of material harmful to minors on the Internet.

The bill passed unanimously. A judge, however, granted the ACLU a preliminary injunction to block enforcement of the law, and the Department of Justice has appealed the

ruling.

While Congress has tried to make the Internet a safer and more family friendly place, it has been thwarted by extreme, liberal activists who broadly interpret the First Amendment as securing complete and unfettered access by anyone, regardless of age, to any type of speech, any type of graphic presentation, regardless of how obscene.

Many public libraries and public schools have computers with free, unrestricted Internet access to patrons.

Many do not provide filtering from pornographic or obscene sites. The American Library Association has taken an official position against any type of filtering or restricted access in their member libraries on the basis of the so-called free speech or freedom of expression.

Yes, there is a constitutional right to freedom of speech, but there's no such legal right to make obscenity and pornography available through taxpayer funding. Therefore, I believe legislation is

critically needed at the state level to accomplish three objectives:

20"

First, to protect our children against exposure in our public libraries and schools to obscene material, child pornography and material harmful to minors.

Secondly, to prevent our public libraries from becoming magnets for pedophiles, molesters, and others with an unhealthy interest in pornography by removing an attraction that is drawing these people to a learning environment; i.e., the library, that places them in close proximity to children.

And, third, to protect patrons and employees against the hostile environment created by those who would display sexually graphic images on library computer screens.

House Bill 2324 will accomplish these common sense objectives by requiring public schools and public libraries to have and enforce acceptable use policies for Internet access.

Their policies would have to be designed to block any user from accessing

obscene material, child pornography, and material harmful to minors. If they fail to adopt a policy that meets these requirements, the Pennsylvania Department of Education will withhold state funding until they comply.

Again, there's a constitutional right to freedom of speech, but there's no such legal right to make obscenity and pornography available at taxpayer expense.

So thank you, Mr. Chairman and members of the Judiciary Committee. I would also like this time to acknowledge and thank some of the key people who have helped with the drafting of House Bill 2324.

Ed Hussie, chief counsel for the majority leader who drafted this bill for me and researched related court cases, and advised me on the legal aspects of the bill.

I'd like to thank Michael Geer and Tom Shaheen of the Pennsylvania Family Institute, for putting me in touch with some of the experts experienced on this issue.

I'd like to thank Jan LarRue, who is the legal counsel for Family Research Counsel in Washington, D.C., for the many

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hours of phone conversation and legal advice.
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                 And also Michael DePrimo and Brian
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     Fahling, who is here today, I think, to speak,
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     and other attorneys with the American Family
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     Association for their advice and for reading
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     the draft and making recommendations and,
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     again, many hours with phone conference calls.
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                 And also David Burt, who is going
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     to be speaking here today, also, for compiling
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     a report on the extent of the problem in our
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     public libraries.
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                 So with that, Mr. Chairman, thank
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     you again.
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                 CHAIRMAN BIRMELIN:
                                       Thank you,
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     Representative Egolf. We have with us today
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     David Burt, who is president of Filtering
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     Facts Incorporated. Mr. Burt, I see you on
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         Hopefully you can see this panel that's
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     gathered here. Is that true?
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                 MR. BURT: Yes, I can. I can see
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     you and I can also hear you loud and clear.
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     Can you hear me all right?
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                 CHAIRMAN BIRMELIN:
                                       Yes, we can.
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     We want to thank you for coming.
                                        Wе
     understand that you had originally intended to
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be with us, physically present, but because you weren't able to do that we've been able to arrange for this video teleconferencing.

And I want to give you the opportunity to share your testimony with the committee members that are gathered here today. We have allowed a slot of time, approximately 45 minutes, for you to speak and to answer any questions that members of the Committee may have for you.

So without any further ado, and we don't want to waste any of your video conferencing time, you may begin to give your testimony.

MR. BURT: Thank you very much. Thank you for inviting me to speak. I really appreciate the opportunity to be here.

My name is David Burt and I am a librarian and a technology manager at a Portland, Oregon, area public library. I also run a web site and an advocacy organization called Filtering Facts that promotes the use of filtering software in public libraries.

I have given testimony in the past before the National Commission on Library and

Information Science in Washington, D.C., and in the Loudoun County filtering case in Virginia, and to the Santa Clara County, California, Joint Powers Authority Board.

I'm here to testify in support of this bill, the bill that would require public libraries to install filtering software to protect minors from obscene material and material harmful to minors.

After having studied filtering software extensively and having read hundreds of incident reports on children accessing pornography in public libraries, it is my firm belief that filters offer the best solution available to protecting children from pornography.

In developing solutions to the problem of children accessing pornography in public libraries, I believe there are three main questions that need to be answered.

First, is there a serious enough problem that it warrants us finding a solution? Second, if the problem is serious enough -- and obviously I believe it is -- what is the best solution that we can find?

Third, within what legal framework must that solution exist? And since I'm not a lawyer and that's not my area of specialty, you obviously have several attorneys here already testifying, I'm going to stick with the first two points, which is what I know about.

How serious is the problem of children being exposed to pornography?

According to a 1999 study in the prestigious journal *Nature*, there are approximately 12 million pages of pornographic content on the Internet.

Peter Nickerson, president and chief executive of N2H2, a company that makes filtering software, testified before the Senate that he finds 2500 to 2700 new adult sites each week appearing on the Internet.

Mr. Nickerson said, quote, The problem with the Internet is that kids either stumble on it or they find it instantly and it's in their face, end quote, he told the New York Times.

Many sites feature some of the most vial and graphic pornography imaginable. There is a site called Beastiality.com that features a collection of free photographs of

women having sex with animals, including dogs,
and boasts that they offer, quote, a huge
collection of dog sex, unquote.

Another site called Crackwhores.com is exactly what it says it is. It features drug-addicted prostitutes posing in degrading photographs in exchange for drug money. The site gleefully boasts that we have designed this site for the sick, disturbed user in mind.

Another site is Goregallery.com that features hundreds of free pictures of mutilated corpses, and even women who have been sexually raped. A number of overseas child pornography sites are also freely accessible.

Children can easily find this material either intentionally or unintentionally. Pornographers have a number of sneaky tactics for doing this. Some web sites contain names that respond with common mistakes or mistypes. Children searching the Internet for the official site of the White House entering Whitehouse.com rather than Whitehouse.gov will find a pornography site.

Children looking for sports information at the popular web site ESPN, which is one of the most popular web sites for children, if they type in ESPM, with an M, they will instantly be confronted with hard-core pornography. Other web sites use names that children might enter such as SleepingBeauty.com. There are older ones that have since disappeared, such as Bambi.com.

2.4

A survey by a company called Cyberveillance, that keeps track of Internet trends, found the ten brands most commonly associated with pornography web sites were Disney, Barbie, CNN, Honda, Mercedes, Levis ESPN, NBA, Chevy, and Nintendo, respectively.

An innocent search by a child for any of these names could easily lead to a graphic pornography site.

The American Library Association has consistently denied that there is a problem with children accessing pornography.

Judith Krug, the well-known director of the American Library Association's Office of Intellectual Freedom, has even gone so far as to say that, quote, Their number is so small

that it is almost laughable, unquote, and that, quote, Only one child out of a trillion billion might use library computers to seek out pornography.

But the evidence I have seen suggests otherwise. A poll of teens in May 10th, 1999 issue of *Time Magazine* found that an astounding 44 percent have used sexually explicit material on the Internet.

A study by the Chicago Public Library of its own Internet use found that one in 20 Internet sessions on an adult terminal and one in 50 on children's terminals were for pornography.

One out of every 50 children is quite a bit more than one in a trillion billion in the public libraries of Chicago, a city where ALA is headquartered and where Miss Krug works.

Along with this empirical evidence, there are many disturbing anecdotes gathered from the public libraries themselves. On my web site I have gathered over 250 such incidents involving children being exposed to pornography in public libraries.

In one Phoenix, Arizona, police report, a 13-year-old boy was arrested after he sexually propositioned a four year old in a public rest room. Under questioning by police, it was revealed that the boy came to the library and viewed pornography on a daily basis and went into the rest room and masturbated. On this particular day, he had been dared to proposition another child by a pedophile he had met in an Internet chat room at the library.

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In Ft. Collins, Colorado;
Vancouver, Washington; and Broward County,
Florida, library staff also reported minors
who were or appeared to be masturbating to
pornography they were viewing in public
libraries.

Despite this mountain of evidence to the contrary, the American Library

Association continues to tell the public with a straight face that the world's largest adult book store has been made freely available to tens of millions of boys in public libraries and that none of them are peeking inside. I have trouble believing that.

I think it's well established that there is a problem. So when you need to move on from there to what is the best solution that we can take up.

The American Library Association will tell you that education is the best solution. I'm all for education. I like to engage in education of users about the dangers of the Internet and how to avoid them.

I agree that educating children about the bad neighborhoods of cyberspace is important, but it does not go anywhere near far enough.

We don't rely on education, such as "Just Say No" programs to keep children away from alcohol or tobacco. We have laws to enforce them.

And we don't rely on education alone to keep children away from pornography.

Think of the absurdity of a library pacing a copy of Hustler next to Highlights in the children's magazine rack, and then telling people that we are going to help them solve this problem by teaching them, children, how not to look at Hustler. Why not

simply not bring *Hustler* into the children's room in the favorite place? That is, in fact, what filtering software does. It stops the pornography from entering the library in the first place.

The American Library Association would argue that a policy is sufficient to protect children from pornography, adults from being sexually harassed, and pedophiles from downloading child pornography. The libraries with policies have reported serious problems.

Last month, a group of 47
librarians and library employees of the
Minneapolis, Minnesota, Public Library
published a letter of protest in the
Minneapolis Star Tribune. An expert of that
letter is as follows: "Every day we, too, are
subjected to pornography left (sometimes
intentionally) on the screens and in the
printers. We do not like it either. We feel
harassed and intimidated by having to work in
a public environment where we might, at any
moment, be exposed to degrading or
pornographic pictures.

"While the American Library

Association and our Minneapolis Public Library administration have taken the firm stand that restricting Internet access in any way is unacceptable censorship, most of us working directly with the public disagree. The issue is not one of intellectual freedom, but rather whether obscene material should be publicly displayed. If the *Penthouse Magazine* cover must be kept out of the public view in a grocery store, should not the same principle apply in a public library?

"Compromise solutions do exist, and are being used successfully at other libraries. Sophisticated filters could provide intelligent monitoring on those terminals in high access areas of the library. Contrary to the "official" line of the ALA, filters can be designed to allow searching of topics such as "breast cancer" while at the same time block most pornographic sites," unquote.

Finally, the pedophile monitoring group, PedoWatch.org, has confirmed that on-line pedophiles are actually telling each other to use public libraries to download

child pornography. PedoWatch is one of the oldest organizations on the Internet that is working with law enforcement worldwide to remove child pornography from the Internet and currently works with over 125 law enforcement officers to do this.

PedoWatch director Julie Posey sent this e-mail message to me: Quote, "What happens out there is that pedophiles on the Internet 'network' together. It is much like just about any other interest that a person might have. There are mailing lists, message boards, chat rooms, and multitudes of other resources they use.

"When a particular pedophile finds that the library is a safe place to view and download pornography, he shares this information with others with his same interests that he comes into contact with.

"Some libraries won't allow downloading, so that information is passed on too. Remember that before there can be child pornography in the first place, there has to be a perpetrator and a victim.

"I have seen cases where

pedophiles on the Internet use the library to talk with children, eventually lure them to have face-to-face meetings.

"These children are then molested, photos taken, and further exploited when he sends the child's pictures to masses on the Internet," unquote.

And I even remember reading about a case in California when pedophile did a live video link-up where he was molesting the child and actually had other pedophiles sent him e-mail messages asking what to do next to this child and then distributed that information across the Internet.

Many public libraries employ policies that would actually seem to encourage this illegal transmission of child pornography by offering privacy screens, destroying patron sign-up sheets after use, and employing computer programs that delete any trace of user activity.

These policies make it very difficult for law enforcement to catch pedophiles using public library Internet stations to download child pornography. Some

pedophiles have even used library computers to run child pornography businesses.

As the Los Angeles Times reported, quote, A convicted child molester who routinely used computers at the Los Angeles Public Central Library to collect and distribute child pornography was arrested after planning what he thought would be a sexual liaison with six youngsters, one as young as three, police said ... 'He would go to the library as soon as it opened and signed up to use each computer on each floor. From there he maintained his web site while e-mailing and communicating with members of his club. He sent me as many as 300 images of child pornography,' the police officer said.

Again, the Chicago Public Library, the Los Angeles Public Library and the Minneapolis Public Library, all of them already have policies, yet these serious problems continue to be well documented.

Is filtering software effective?

The American Library Association has sent

mixed signals on this. On the one hand, the

ALA will tell you filters simply don't work.

The ALA recently touted a study that made the rather astonishing claim that filters block on average of 21 percent, or one out of every five, sites containing legal, useful information.

When gross flaws in the methodology and sampling of this study were discovered, ALA withdrew the study last week.

Yet two weeks ago while ALA was still using the now discredited study, ALA Office of Intellectual Freedom director Judith Krug told the New York Times that, quote, Filters are a good tool for home computers, end quote.

In my role as a technology manager, I have examined many software packages. I have yet to see a software package that when you pull out the shrink wrap at home it works as a good tool, yet when you pull off the shrink wrap in a library it simply doesn't work. That simply doesn't make any sense.

Nearly 1,000 public libraries in the country are using filtering software, not just on children's terminals but on all

terminals.

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Library after library that I talked to reports that even filtering all terminals causes few problems for patrons.

The Jacksonville, Florida, Public Library reports about one complaint every two months. The Orange County, Florida, Public Library, that includes Orlando, has never had a complaint. Both of these libraries filter all terminals.

In September of 1999 the Memphis, Tennessee, Public Library began filtering all terminals. Four months later the Memphis Commercial - Appeal reported, quote, The library system switched to pornography-blocking software has gone so smoothly that it could be described as a nonevent. The Memphis area's chief librarian, Judith Drescher, told the Shelby County Commission Wednesday that more than half of the 26 public queries about. blocking software had nothing to do with the In a report given to the new software. commission's education and library committee Drescher said, quote, Since installation, the library has received no requests from the

public to review a blocked site. Library staff has submitted five for review, all of which were blocked, end quote.

2.1

Again, that's another large urban public library system. That's three that I've described that have filtering software on all terminals. And these places you're talking about where they have 75 or a hundred or a 125 Internet terminals, all of them filtered and getting virtually no complaints from the public about that.

Again, public libraries who actually use filters simply do not report serious problems. The American Library Association imagines that they will. In the unusual event that a patron encounters a wrongly blocked site, there is a simple solution. A patron can ask the librarian to override the filter. Some would argue that this creates a chilling effect on patron access if patrons are required to ask the librarian to unlock a site for gay teens or breast cancer or something of that nature. But requiring patrons to ask for materials is an everyday occurrence in public libraries.

When a patron wants to check out a book such as "Surviving Breast Cancer" or "What If I'm Gay," the patron must present the book to a library staff and present identification. Asking for a similar resource to be unblocked cannot be viewed as more chilling than actually being forced to present yourself and show ID.

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Opponents of filtering software sometimes argue that children using filtering Internet access will be at a competitive disadvantage because they will be being denied crucial information. Children are said to become pregnant and catch venereal diseases because they were denied sexual education information.

Gay teenagers will commit suicide because they will be unable to reach out to fellow gay teens on the Internet, yet despite the fact that millions of children are required to use filters in public school settings -- and I believe the latest school figures are 63 percent of public schools are using filters and there are about a half dozen states where every Internet access in the

public school is filtered — there is not one confirmed instance of any of these things ever having happened. Out of all the millions of children who rely on filtered Internet access in the home and school, not one child has committed suicide, become pregnant, contracted a disease, flunked a class, or even gotten a bad grade on a paper because they were required to use a filter.

There is not one shred of evidence to suggest any child or any adult has ever been meaningfully harmed in any way by being required to use a filter.

The official position of the
American Library Association regarding minor's
access to the Internet is made clear in the
American Library Association statement,
"Access to Electronic Services and Networks
and Information: An Interpretation of the
Library Bill of Rights," which states: Quote,
Libraries acting within their mission and
objective must support access to information
on all subjects that serve the needs or
interests of each user regardless of the
user's age or the content of the material,

unquote.

2.1

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While representatives of the ALA may deny that this means libraries must provide children with pornography, I think the words "libraries must" and "regardless of the user's age or the content of the material" make the ALA position perfectly clear.

There was a movement within ALA to have this language changed or amended before the ALA mid-winter conference in January, and that motion was sent to committee. The ALA counsel is not interested in looking at it. So the ALA is aware that this language is problematic and but they have shown an interest in changing it.

I am one of the many librarians who disagree with the above statement and do not feel that with regard to the First Amendment, or the Second Amendment for that matter, that children are merely vertically challenged adults.

As both a librarian and a parent,

I take strong issue with the suggestion that I

must assume sole responsibility for the safety

and well-being of my child when they enter a

library.

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As a certain senatorial candidate once said, it does take a village. But I believe the Supreme Court said it best of all when they originally decided the constitutionality of harmful to minors laws protecting children from pornography in Ginsberg v. New York, the court quoted from lower court decision, quote, While the supervision of children's reading may be best left to their parents, the knowledge that parental control or guidance cannot always be provided and society's transcendent interest in protecting the welfare of children justify reasonable regulation of the sale of material to them. It is, therefore, altogether fitting and proper for a state to include in a statute designed to regulate the sale of pornography to children special standards, broader than those embodied in the legislation aimed at controlling dissemination of such material to adults, end quote.

Thank you very much.

CHAIRMAN BIRMELIN: Thank you,

Mr. Burt. We're going to give the members of

the panel here an opportunity to ask you 1 questions, if they have any. In the next few 2 minutes I want to introduce chairman of the 3 Judiciary Committee. And was here but I think 4 he's just stepped out. Is he coming back, 5 Brian? 6 MR. PRESKI: Yes. 7 CHAIRMAN BIRMELIN: Chairman Tom 8 9 Gannon from Delaware County is here and will 10 be joining us shortly. And the gentleman of whom I asked that question is Brian Preski. 11 Brian is the executive director of the 12 13 Judiciary Committee. I'll ask Allan Egolf if he has any 14 15 questions of Mr. Burt. 16 REPRESENTATIVE EGOLF: Thank you, 17 Mr. Chairman. Thank you, Mr. Burt, for that 18 testimony. 19 I think it certainly shows that we 20 do have a problem and you've looked -- even 21

looked at some of the possible solutions.

I would just like to ask you just a couple questions. One; I know the -- one of

concerns, I guess, would be that this law

the questions would be -- or one of the

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would require an unfunded mandate on libraries.

What is -- do you know what the extra cost of filtering would be to the normal cost of a service provider for the Internet?

Do you have any idea? Is there a significant difference?

MR. BURT: No. As far as I'm aware of, the difference is not significant, and in many cases it's even free. It's the same amount you get a filtered Internet service provider or an unfiltered one. The cost for filtering software is also -- it's not terribly expensive. The average cost is somewhere between \$15 and \$50 per each work station.

And in some cases there are filtering companies that are even offering filtering software for free to public libraries. So cost is not a significant issue, in my opinion.

REPRESENTATIVE EGOLF: And I guess then that leads onto another one. Of course we're always finding the technology people will try to find ways around it.

So if we get filtering software either at -- by the server or within the computer at the library, are they going to constantly become outdated or are there ways to go around them or how is that -- do you know anything about the technology there?

That's maybe out of your field. I don't know, but if can you answer that.

1.5

Is this a -- would that be a problem with technology constantly changing?

Is it going to cost them to keep updating all the time, or how does that work?

MR. BURT: Well, if you're going through a filtered Internet service provider you don't have to worry about that because they do the updates for you.

Most libraries have a server that has a filter in it, and those servers will download the latest block list, the latest pornography sites from the filtering company, typically every night. So most of these libraries are updating the filtering lists on a daily basis, for the most, part if they're not getting it directly from the filtering company.

So their getting out of date isn't really a problem, as long as the filtering companies are keeping up. And some of the better ones that I've looked at, some of the bigger ones, they do a very good job of keep up with the latest ones.

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In terms of getting around the filtering software, we haven't observed that as a problem in public libraries. We don't read a lot of reports about that. Again, we have public schools -- we have, I think, 63 percent of public schools have filtering software, and we don't read about widespread cases of children defeating the software and getting around it.

And I think that's mostly because it's in a public environment and it's a little bit difficult to do that publicly, unless you have like a privacy screen or really kind of a hidden terminal to be able to pack around the software. So we don't really get a lot of reports of that being a problem, no.

REPRESENTATIVE EGOLF: Thank you very much on that. Does it cost -- you say the server has to keep up with the technology.

Does that -- if they did have to do that, does that change the cost of the library or is that just part of the -- and you said the cost to get onto a server that has the blocking filtering, it's not much more than a server that doesn't block it, but if they had to constantly update, would that not -- would that not increase the costs?

MR. BURT: If they're going through a filtered service provider it's not going to be any different, no. And if you're doing your own filtering and you have to update it, you can typically pay for a subscription every year. And that may cost a little bit of money, depending on how much you're doing. But if you're going through a filtered service provider it probably isn't going to cost you any more money to do that, and the update isn't going to cost you any more money either.

REPRESENTATIVE EGOLF: And then one more --

MR. BURT: There are a number of different ways --

REPRESENTATIVE EGOLF: One more

question. Go ahead.

2.0

MR. BURT: They warned me not to try and talk at the same time. There are a number of different ways that libraries can do that. They can, you know, as we've talked about, either go through a service provider, have their own server, or filter on their own PC's. And there are some costs involved in each one. But, like I said, there are companies that offer this service, filters, for free to public libraries.

REPRESENTATIVE EGOLF: Can you tell us how you -- how a library would handle a patron who does want to do research and wants to -- has a legitimate reason to unblock, which this bill does provide for if they have legitimate research, the legislation does allow the library to unblock it, how is that done?

Is that -- is that a simple thing to do? Is that, again, would that create extra costs? Is it easier to do if you have the server and can you do it if the server is blocking versus if you're just blocking it with your own software in the library? Can

you touch on that, please?

MR. BURT: Yeah, it's a very simple process. If you have your own software in the library or if the library has its own server, it's a simple process.

If the library's running its own software, the librarian can just turn it off themselves. If they're having somebody provide the filtering for them, they would have to notify the administrator of that filtering service and have them unblock it. But there are actually some service providers, I believe there's one called guardian.net, where the lie -- where a person can have an unblocked themselves without having -- can turn it off themselves without having to go through the administrator. So there are service providers that will let you do that.

But it's really a very simple process. In the worst case scenario they might have to wait 24 hours, but typically it would just be a few minutes.

REPRESENTATIVE EGOLF: Thank you.

And, Mr. Chairman, I said that was the last

one, but I do have one more question, if I

may.

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How do the filters actually work?

In other words, do they cut out on basis of words or by site? In other words, I understand and I have some letters from people whose children have gotten into sites simply by a word and then a picture comes up.

So is it by site or how does it -can you tell us, technology, how it actually
works, the filter?

MR. BURT: The filters work, what they do, they identify pornography sites by address, like www.porno.com, and then they have a big long list of all these addresses.

And when you try to go to one of those addresses on the Internet they are blocked from doing that. That's how filters work now.

ago, when they first came out, they would block words like breast and they would block all the sites with pictures of breasts, but breast cancer sites, too, as well. But libraries aren't using that technology any more. There are still a few filters out there that use that, but I don't know of any public

libraries that are using that type of technology. They are using technology where a filtering company has identified pornography sites and has made a list of them.

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One objection that is offered of that is that they can't possibly keep up; there's too many of them; the Internet is too big. That has not been my experience.

Pornography sites make it easy for filters to filter them because pornography sites, as you probably gathered from my testimony, work very hard at identifying themselves because they're not going to make any money if people can't find them.

So they register with the search engines, they use all these terms that are going to get people into their sites, because that's their whole idea is to get people into their sites.

So the benefit of that to the filtering company is that it's very easy for them to identify them because they're trying really hard to be noticed.

So we don't see that as a problem with them keeping up with the number of

pornography sites and keeping their lists up to date.

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REPRESENTATIVE EGOLF: That's good to hear about the filtering companies. How about the filter themselves, if you buy the software? Wouldn't that soon be outdated though?

MR. BURT: If you are just buying the software and running it on a computer, you know, a stand-alone computer, you would have to get updates to it.

Some of them have -- some of the products that libraries buy for themselves have an automatic update where it's updated every night. It just connects to the Internet, downloads a new list and you don't have to worry about it. And those are typically the kind of filters that are being used in public libraries are the ones that are automatically updated.

REPRESENTATIVE EGOLF: Thank you very much. That's all I have, Mr. Chairman.

CHAIRMAN BIRMELIN: Mr. Rish?

MR. RISH: I have one more question for the technologically challenged

here.

You mentioned about registering with the search engine, some of these individuals will do that.

Do the companies who run these engines do anything to limit their ability to put these sites up?

MR. BURT: They do. Many of the companies, and there are quite a few search engines, do try to police that sort of thing when porno companies try and register their site under a misleading name. If they catch them doing it they will kick them off the search engine. But, again, they have trouble keeping up with that because these guys tend to be so sneaky and they're constantly reregistering with the search engine over and over again trying to get noticed in other ways.

MR. RISH: So then the follow-up is filtering companies then review all of these sites somehow to find out what's on them and then develop --

MR. BURT: Yes, they do. They use the search engines and other techniques to

identify sites that are potentially porno sites. They will find -- they use the search engines and use automated program techniques to find sites that say, you know, triple X, adults only, that sort of thing. And then they will have some staff member actually review them because, you know, it might be a news article talking about the pornography industry might use that code word. So they will actually look at it first. But they use that to narrow down the amount of sites that they want to look at and then manually review them. That is correct.

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MR. RISH: Thank you.

CHAIRMAN BIRMELIN: I want to thank you, Mr. Burt, for coming here and via electronic means, and thank you for the testimony that you've given us today. We appreciate it very much.

MR. BURT: You're welcome. Glad to be here.

CHAIRMAN BIRMELIN: Thank you. We're going to take a short time-out just so that we can give the people who are working on the video teleconference the opportunity to

shut down and maybe even remove their equipment. So I'm going to offer a brief recess until quarter of, so we'll give that about four minutes. So we'll recess for four minutes.

(A recess was taken.)

CHAIRMAN BIRMELIN: We're going to now here from the second person who is scheduled to testify today. It is Patrick L. Meehan, District Attorney from Delaware County.

Mr. Meehan, we want to welcome you to our House Judiciary Committee meeting. And if you're prepared to give your testimony, you may.

I just want to, for the sake of the audience, let him know that his remarks are not prepared today. They're not in print. But if for some reason you would like to have a copy of them after we've transcribed them and put them in print form, you can get them by requesting them of this Committee.

I also want to introduce the chairman of this committee, who I introduced earlier but he wasn't here, but he is here

now. And Chairman Tom Gannon from your own
Delaware County is here with us today. And
he'll be participating in this hearing today.

Mr. Meehan, thank you for coming, and you may begin.

MR. MEEHAN: Thank you,

Mr. Chairman. I appreciate the opportunity of

Chairman Gannon with the extension of the

invitation to speak to you today about some

observations that I would have as a prosecutor

and district attorney here in Delaware County

in reaction to the proposed legislation before

the consideration of the Committee today.

And let me just suggest from the outset that as a prosecutor I appreciate, but certainly just as a parent of three young boys I applaud the Committee for taking on this particular issue and looking very seriously at the question of the limits of what can be done with the proliferation of some of the obscenity and some of the materials over the Internet and certain kinds of situations.

Certainly it's unquestionable that we have a compelling interest in protecting the physical and psychological well-being of

children. And as we go through the delicate balance of the test of individual freedoms versus community concerns, I think this is the kind of a question that really needs to be explored in depth. And because of all its constitutional implications, it really will get down to start to discussing things where there's a lot of hair splitting going on.

But it's worth the effort, because both of these objectives are the overriding concern of protecting our children. And I focus specifically on the fact that this bill, in my interpretation, really does go to protection of children.

And because of that, it is consistent with a lot of the things that we already do in the criminal law and as a society.

I noticed that you commented in the preamble that among the specific goals was to protect children from contact with sexual predators. And I think it was on that basis that Chairman Gannon first contacted me, because here in Delaware County we're privileged to be what is actually a national

task force. We have a local task force comprised of federal, state, and local investigatory authorities that are now dealing with the issue of the Internet and the sexual exploitation of children.

The focus of that particular committee -- I mean that particular group, certainly is to protect our children in the community from being victimized by sexual predators. And the Internet now is a fantastic new medium. It's changing the way we do so many things, certainly from an economic standpoint. It's a fantastic new medium and it's creating new issues, new challenges in a variety of different venues.

And in the particular area of child exploitation, what the Internet is doing, from the perspective of law enforcement, it's opening up a new avenue. It's replacing the shopping mall and the ballpark as places where predators, preferential child molesters, begin to go to look for access to vulnerable children.

And what it really does is it creates the opportunity for somebody to break

down some of the normal barriers a child would have by creating a situation of anonymity that allows the opening of these conversations to take place.

And I don't want to go into a lot of analysis of the -- some of the various arguments that were presented, rather succinctly and well, by my predecessor, Mr. Burt:

Certainly some of the counter-arguments that may be made by the folks that will follow me, because I think there's a lot of issues you can look at with regard to this; but my unique role may be here today talking about some of the things that we see in law enforcement, the reaction to some of your issues here, as well as this problem with access of the Internet and children being exploited.

It is used. The problem is that much of the initial interaction is done in chat rooms; and the reality may be that so much of the initial conversation has nothing to do with specifically that which would be constitutionally prohibited.

The methodology for these guys is generally to pose as younger kids or to pose as adults interested in younger kids and to spend a lot of time talking to children about the interests the children have outside of issues of sexual themes. But while no -- no single case is the same as the one before that, we in law enforcement do see a lot of general patterns. And what you do begin to see is as soon as there's a development of a cyber relationship by one who is a preferential child molester looking to exploit this, they begin to look for ways that they can interact with that child and begin to know more about that kid and ways that they can appeal to the interests of that kid. And then it's only subtly and slowly in some occasions -- sometimes more direct, but in those which we've personally prosecuted we've seen is subtly and slowly -- the introduction of sexual themes.

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And it's really at that point in time that we try to educate the children about the principles what they should do to remove themselves, but also there's other children

that may not pay heed to that kind of education and we need to follow-up when, in fact, there actually is exploitation of the child.

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We have had cases where there is actual solicitation. I will say an extension of that, one of the issues, a library is every bit as viable a forum as a home computer for this. It's really your judgment to determine whether or not you want to shut off all access in a library to adults who may engage in chat rooms with children.

I'm not sure constitutionally that would be possible. But notwithstanding, I'm not going to suggest that this kind of activity can't take place in a library.

Certainly chat solicitation could take place in a library. It certainly could take place in a lot of other places. And I will tell you from experience, one of the things we do see as well is that generally guys with this kind of predisposition have already — or at least those that are using the Internet are very attractive to this whole concept to begin with, and they're relatively

sophisticated with their use of the Internet, and relatively sophisticated with the kinds of material that they use on home computers and materials to be able to download and chart a lot of these images.

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So that sophistication is a part of some of what you're doing today with this legislation.

Let me look at some of the specific things that I -- when I reviewed the legislation I had a couple of observations just from, again, from perspective of a prosecutor.

One is that the laws which allow us to -- to police this kind of thing really set -- really operate apart from your legislation today except to the extent that you point back to those specific areas.

Certainly the obscenity statute, the abusive children statutes which allow us to specifically both protect children from access -- when we talk about obscenity, to protect children from access to materials which by community standards is deemed obscene, and certainly the abuse of children

over any medium --

REPRESENTATIVE EGOLF: Excuse me one minute. I think maybe the microphone may not be on. I see some people back there trying to hear.

MR. MEEHAN: Is that any better from anybody's perspective?

What I wanted to bring to the Committee's attention is the issue that we face is more one of the preservation of evidence. And this may be something that will arise in a future situation should it happen in a library.

As the Internet develops, there's all kinds of new issues being brought forward. And one of those is the reality that we've seen in trying to prosecute some of these cases before.

We're dealing with cyberspace.

And the evidence of somebody who, per se, is downloading child pornography, if that happens in a library, there's no question that the downloading by somebody of child pornography, images of naked six-year-old boy in certain kinds of poses, et cetera, is, per se,

## illegal?

What does a librarian do once she sees a patron doing that? And how do we preserve that evidence in a certain kind of a context? Because one of the things that we always talk about when we discuss these issues is there's no there there. In some ways you're dealing in cyberspace.

So we actually have burdens to go back and be able to download some of that information, get inside the computer hardware itself to get that information back, which may lead to issues of us having to go in and actually seize library commuter equipment for an extended period of time while you're looking at maintaining and retaining the physical evidence that allows you to prosecute this crime.

And that's going to have a very large impact on -- on community libraries. We already have that problem with certain businesses where we have -- where we have taken their computers.

But at the same time you don't want to allow that kind of an issue to go

unpoliced simply because of that problem.

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I also looked at one of the bits of language that you've got there when you talk about materials. This is a very minor point, but it is something to be considered when you go back into the obscenities statute.

You discuss materials in other parts of the law. Now we are updating the language of the statutes to include transmissions over the Internet. And it was just my observation, when material was a defined term it talked about literature including any book, magazine, pamphlet, newspaper, story, paper, bumper sticker, comic book or writing; figure; visual representation of image, including any drawing, photograph, picture, videotape, or motion picture.

You've referred us back to this specific language when we want to go and prosecute this kind of a crime. I think this language should be amended to include the kinds much specific references to images that are brought up over the Internet and Internet-type electronic transmissions, so that there wouldn't be some future opportunity

for somebody to argue that this provision does not apply to them because of a specific and narrow construction in the interpretation of that statute.

I discussed with you already the preservation of the evidence.

Another point that I had was language in here which, again, is a minor point, but it's how does one police the --what you are trying to accomplish. And I notice that in the language you create an option for an aggrieved party to include both the parent of an aggrieved child as well as a county prosecutor.

And I know that there's some precedent as well when you've done the obscenity statutes to give prosecutors an option to look in one particular place with a criminal charge or to look in equity, so to speak, when we look maybe at a book store or any store that's putting obscene material out in the middle of a show window. We may proceed in equity to prevent them from doing that, as opposed to trying to do a criminal prosecution.

My instinct in this particular bill is you're probably not going to get to a point where you want to open up the door to having prosecutors prosecute librarians for the failure to uphold this policy.

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I know I don't want to be perceived as the draconian prosecutor dragging a librarian out the door on their way to jail because of this particular policy.

Notwithstanding, my fellow prosecutors across the state will certainly probably want to be considered as one of the groups, but I might suggest as well that you look at municipal solicitors or county solicitors as another group who may have standing to bring this kind of a challenge, if we should get to that point.

Certainly the issue of constitutionality are some that are going to be argued all the way down, but I think my own reading of this -- again, there are lots of different elements of it -- but the fact that we're focused in the context of libraries had focused on the context of schools and that we're dealing with children creates, I think,

the limited kind of a classification that will certainly allow this thing to withstand constitutional scrutiny.

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Certainly there's going to be a variety of different kind of arguments. I mean, in the Reno decision it was determined that all kinds of communications over the Internet are entitled to full First Amendment protection. And there's also issues under the Commerce Clause as to whether local agencies or local levels of government can impact what's happening on a national, even international level. So those are questions among many I'm sure that are going to be looked at.

But I do feel that the nature of what you're trying to do, the principal case it seems to look at this is the Loudoun decision in the State of Virginia. But I think this case is distinguished because in there they were opening the door to filtering devices that denied the access to every person who came into that library. I think that's relevant here when I looked at your particular statute, for just a couple reasons.

At least my observation with regard to the ability for a school district to do this -- certainly school districts make determinations every single day about material that they should be able to make available to their students.

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When you move to the context of a public library, I know in the Loudoun decision there was some -- there was this discussion about the principle that this public library is a public forum. And I would respectfully suggest that there's some countervailing arguments as to whether the public library is actually a limited public forum, as the Loudoun decision identified, or is it really more the collection which is at issue there.

I mean, the fact of the matter is
I don't think today that I can walk into
Delaware County Library and get access to the
latest, you know, publication of Hustler. So
they already make decisions about that which
they will make available. And it's consistent
to conclude that they should be able to make
decisions about that which they should make
available, not that they have to make

everything available simply because they have a mechanism now of getting it into the library.

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Where I see a particular problem potentially arising is when you look at the laudable goal of protecting the children from access to it -- we already do that under the Obscenities Statute by preventing the opportunity to have this kind of thing made available to 17 year olds and under; where an adult may have access to it, but a child may not. And by analogy, you should be able to argue that the same thing can happen in a library context.

Where the language may cause a little bit of problem is when the public library Internet policies are designed and they have to generate acceptable use policies, that piece which would prevent or prohibit children under 17 from using the computer would certainly seem to be consistent with what we already do.

Where my own concern, even I -even though I say this is a laudable
objective, is where you would suggest in, I

think it's Part A, Section 5 (a)(2), where you say prohibit any person from using the library's computer equipment and communication system for send or receiving, viewing or downloading material, you know, the character which is obscene. So if they download child pornography it's no question that's a violation of the criminal laws. But if an adult comes in and looks at material which would be constitutionally considered to be inappropriate for a child, it may still be appropriate for an adult.

And as a result, I think this particular provision may create problems somewhere down the line, as would, you know, blocking access to any person of materials.

Again, I go back on the words "that may be obscene." And that's the -that's the operative language, obscene,
because we've had that whole question of
obscenity and access to it developed
throughout the history of the courts.

I guess I would close my
observations, again, not as district attorney,
because I -- I spoke about some things -- I

mean, I am here today as a district attorney in Delaware County, not taking the position for the District Attorney's Association because I'm really not empowered to do so.

Again, as I said, I do see a limited nexus between this bill and what we as prosecutors generally deal with.

But certainly as a parent, you know, I appreciate having the additional opportunity to be here. And I want to close my comments with respect to the one -- just some general observations about just some practices here in Delaware County that I think are affected by this particular legislation.

And that is, access to obscenity or pornography in the library context -- we have had, I think, a very forward-thinking library system here. And I applaud some of the efforts that they have participated in with us and actually on their own with some grants to get students education about ways they can avoid being victimized by preferential predators.

But when -- I'm sort of looking here at the electronic information policy from

the county, and as a parent, it gives me some trouble where it says, "The Delaware County Library System does not censor your access to materials. We do not monitor and have no control over the information assessed through the Internet." Quite the opposite -- that's not their language, this is mine -- they say, "A parent or legal guardian, and only a parent or legal guardian, may restrict their children and only their children from access to Internet's resources available through the library."

I guess what that suggests to me is the very real possibility that is it just the kind of a place where we want to encourage children to go if there isn't some sort of a filtering mechanism where there is some way to deny access to children to this kind of activity, and you have a policy like this, you're just creating unfettered access to that. And it's just -- and this is just reasonable common sense.

I was 13. We know 13-year-old boys. They're going to get to that site.

And I don't think it's consistent

with responsibilities. The privilege of having so much of this new information brings a level of responsibility to have some insight into the limitations of some of that. And I believe the responsibility extends to either closing off access to the children. Or if there's going to be access to adults, why can't there be some balancing that says, you know, put that in a kind of a place where adult and only an adult, only the person viewing that screen can view that screen.

You mentioned the hostile
environment. And, in fact, it would be if you
could have this wide open and somebody sitting
next to somebody who pulls any specific
material up there, that could create a hostile
environment for the person who's got a right
to enjoy the privilege of that library without
having to be accessing what the other person,
adult, is looking at.

And similarly, why can't it be that if somebody wants access to that, it's the adult that has to go to a more limited area to do it, and recognize that that area will be monitored to some extent, not for what

the adult is doing with the adult, but to the extent that potentially that adult may be using that medium to lure a child into it.

Certainly you're not going to have a librarian overlooking somebody's shoulder and seeing what they're doing in a chat room, per se. But if there is an adult obscenity — adult looking at obscene pictures and they've got a six year old next to them, common sense would say it's not right to require, as a matter of policy — even if that particular librarian's instinct was to say we don't filter this, we don't react to this kind of a thing. I mean, I know off the record there's the shhh rule, don't do it, but perhaps this ought to be a little more developed.

Those are my observations. And I thank you for the opportunity to testify before you, again, focussing on the limited extent to which this impacts on criminal law prosecution, just giving you some general observations as well based on some of the experiences we have from the task force work we've already done. Thank you.

CHAIRMAN BIRMELIN: Thank you,

Mr. Meehan. And we appreciate your coming here today. I'm going to give the members of the panel the opportunity to ask you questions, if you'd be willing to do that for a moment. Representative Egolf.

MR. MEEHAN: Sure.

REPRESENTATIVE EGOLF: Thank you very much for that opportunity.

Just a couple questions, I'm not a lawyer. I don't have the training. So I'd like to ask you a couple questions along that line.

We know that there have been cases where a person gets -- is in a bar and drinks till they're obviously drunk, a bartender keeps serving them, then the person goes out and has an accident, kills or injures somebody, can come back and sue the bartender because he didn't have the responsibility to stop the person or not serve them.

Is this type of thing possible in a example in a library where a person is viewing child pornography and would leave?

And I think the reason I ask is I have a couple cases, examples where somebody

did leave the area, leave the library and rape a child. If the librarian or the staff observed the person viewing the pornography, did nothing, and that person went out and raped a child, could they be held liable? Is that something that is a possibility there?

MR. MEEHAN: Well, you know, we always have to talk in -- in -- you don't want predict credentials, but my instincts on that is that's not the kind of a place we want to go. You know, we certainly have standards of that sort with respect to people that sell weapons and people that go out and commit crimes. We've moved -- you have as a legislature moved in a certain way with people who sell drugs to people and then have that drug kill somebody.

But I'm not so sure that we have enough of a nexus to be able to show that just because somebody is, you know, viewing pornography that they will then go back out and commit a crime of rape, that we would then put a burden on a librarian. Again, I really think that would open the door to some potential criminal liability, probably

wouldn't be justified anywhere -- anywhere close to justified on the part of librarians.

Now, that may be different if the librarian actually is watching an adult fondling a six year old. And again, I've also -- you know, right there in the chair and says nothing about it. And the bigger issue we're going to have is what do librarians do if they actually see that information right there? And I'm talking about visual image of a child in an obscene depiction.

REPRESENTATIVE EGOLF: That's what I was wondering, because I've read David Burt's report, the person that was on the conference here earlier. And there were several cases that were documented in libraries where that very thing happened. Librarian saw, you know, these things happening and did nothing. A couple cases asked the person to leave the library and that sort of thing, but did nothing; also didn't report what they observed, actually felonies being committed. But so that just came to mind.

Another question would be in the

harassment area. In his report also there have been cases of librarians who felt harassed because an individual was viewing pornography, invited the librarian or the staff person to come over and help them with the site, obviously in this case just — and they did it repeatedly. So the person reported they were being harassed. Is that something — would you prosecute something like that?

We get harassment in offices all the time where -- and let me back up a minute. In cases of a staff person, they asked to be relieved of that responsibility, they felt being harassed, and they were told by their supervisor we have to allow them to do this and you can't do anything about it.

Wouldn't that be -- in an office setting, we get cases where female employee feels harassed, supervisor doesn't do anything about it, they're prosecuted for harassment. Is that not the same type of thing, or am I way off?

MR. MEEHAN: No, I think you're asking a question that is an interesting

question to ask. I think, though, that the venue for that would not be in the criminal law. There's the potential for that to be resolved in, you know, in the context of a hostile work environment, which is really more in a civil -- a civil suit arena.

And there really is the potential for some sort of a tort or civil resolution to persons who at some future time may feel that they have been impacted by the presence of this, like a worker; but it wouldn't be one that would have a criminal nexus.

REPRESENTATIVE EGOLF: Okay. And then just one more question.

Back to you talking about the issue of reservation of evidence, were you concern -- I wasn't sure where you were going with that.

Were you concerned about the confidentiality of the library patrons? In other words, if you were trying to get evidence that they were viewing, committing a felony by accessing and viewing child pornography, for example, and then you want to get the evidence, were you concerned about the

issue of privacy there? I wasn't sure where you were going.

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MR. MEEHAN: No. It's not a question of privacy.

Let's us assume that, for the sake of argument, it's an unquestionable case.

This is the adult who has come in and actually downloaded images sent to him from another person in a series, not just a single. Let us say he's downloaded 50 separate images that he's going through which are all boys under the age of eight and in, you know, obscene poses.

That in and of itself is, per se, a criminal violation -- the actual downloading. And of course we go back again, possession, does one possess if it's on the Internet. These are issues we got to work through.

But I'm suggesting in a general sense that person being there, having that, once the librarian sees that, they're going to say, aha, you sir, are disinvited from any further activity in the library; but in addition we have this problem now: What are

they going to do with this evidence? 1 I mean, the same guy that bought a 2 pound of cocaine and left it in the library, 3 they call the police. The police would come, 4 5 seize the cocaine, take it back. We've got to go, seize the 6 computer. We've got to go down and the 7 librarian has to be a witness to say, yes, 8 that is the material that I -- and I observed 9 that person. We've got to be able to create 10 11 the nexus. 12 What I'm suggesting to you is 13 these are issues that are growing. And 14 they're not absolute first impression; but as 15 we go into new areas where the Internet's 16 interactive, we in law enforcement are beginning to confront some of these things for 17 18 the first time. And they're going to be 19 problems for us. 20 REPRESENTATIVE EGOLF: Thank you 21 very much. Thank you, Mr. Chairman. 22 CHAIRMAN BIRMELIN: Chairman 2.3 Gannon. 24 REPRESENTATIVE GANNON: Thank you,

First, just an observation,

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Mr. Chairman.

something that I just became aware of in the past day or two. It dealt with the evidentiary issue.

I have my computer at home set up so that I'm on the Internet 24 hours a day, seven days a week. It's what's called a cable connection. And one of the warnings that I got by leaving my computer open on the Internet, I'd be subject to somebody trying to get into my computer, a hacker.

So I came across a piece of software. It's called Black Ice. And it protects my computer from a hacker, but one of the elements in there, as I was configuring it, is what they call the evidentiary lock. So that if someone would try to get into my computer with a virus, Trojan Horse, if you will, they get access to my computer, this evidentiary log actually backtracks the source of that intrusion.

It doesn't just tell me there was an intrusion. One part of it does, but the other part, which is an encrypted log which you have to send to somebody to open it to find out what it is, but from the

documentation, this will actually go back to wherever the source was. I don't know how they do it, but they go through all the filters and whatever.

And I'm thinking that that -- this is the kind of technology that we're seeing now that would probably assist prosecutors when they're looking for that evidence that there's been a crime, particularly with this cyber connection, where it's sometimes very difficult because of the structure of the Internet to determine where the source of the whatever the criminal activity is.

Technology now, I just became aware, is apparently there that this can be backtracked.

MR. MEEHAN: I was going to ask, Mr. Chairman, did you ever call the Pentagon

The other observation is --

and tell them about that?

REPRESENTATIVE GANNON: This may be the Pentagon developed this software. I had to download it. You couldn't buy it. You had to download it from -- on your computer from a site. But apparently it works very

well. It even told me when my IPO was actually accessing my computer to make sure the system was working properly.

2.2

So it went so far as to tell me when legitimate attempts to take a look at the system were occurring.

But I think there's -- I'm sensing that there's really two different paradigms here.

One is the -- where someone would want to obtain pornographic material, and the other one is where someone is trying to provide it. And what I see this bill as principally trying to do is to block off the providing of pornographic material at locations where, as a matter of public policy, you would deem inappropriate.

You know, we find it very easy in the past laws to say that retail store clerks can't sell cigarettes to anybody under 18, and if they do we prosecute the sales clerk. Now I'm not suggesting that we prosecute librarians and for where people get access, but we're prohibiting access to cigarettes to minors at retail stores. We don't want our

young folks getting involved in the habit of smoking cigarettes.

2.0

So I think essentially what
Representative Egolf is attempting to do here
is to prohibit the providing -- or the
provider from making that type of material
available to someone who is under 18 at a
library site.

I don't see any constitutional problem with that. I think the -- those folks that maybe take the argument to the other side look at it as denying someone access to legitimate material, and they raise the constitutional issue of free speech -- that I should be able to go into a library and get access to anything I want, whenever I want, whenever the library's open.

And I think -- I don't think that that's what we're trying to do here. I think we have to look at it from two different aspects. What triggered me thinking that was when you said, well, I can't go down to the library and get Hustler Magazine, they're not going to provide it to you. That's not a point of source.

magazine store and buy a copy or someplace else maybe and get a copy. But -- so I see it as prohibiting the providing of material. And I think that's a legitimate public policy and I think that's really what Representative Egolf is trying to do here. And I think the refinements that you suggested really enhance the bill and make it a lot easier to enforce and a lot more definable as to what we're trying to accomplish here.

That's really all the comments I had, Mr. Chairman. Thank you.

## CHAIRMAN BIRMELIN:

Representative Egolf has one more question.

REPRESENTATIVE EGOLF: This is, I guess, is more a comment, maybe get your feelings on this.

Chairman Gannon brought up the fact, you know, of restricting this to children, but maybe even go further and restrict it entirely in libraries, the pornography and obscenity, material harmful to minors.

And I think when we go that far

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and say it's restricted to everybody, adults as well, the question is constitutionality. But would that not be similar to our Second Amendment rights to bear arms? We allow the bearing of arms, but yet we restrict certain arms such as automatic rifles are illegal.

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So we're saying we have the right to bear but not some. Why wouldn't it be the same right as right to free speech but we're restricting some, in this case the obscenity and child pornography and so on to any individual?

MR. MEEHAN: Those are constitutional analysis that where you start to have -- you have to have a compelling state interest and then you've got to have a corresponding limited focus of that compelling state interest.

My concern is that some of these issues -- and Representative Gannon, you know, that was the ACLU, et cetera, these are -- those are not necessarily cases of first impression provider. I mean, it's consistent of all of these transmissions are accorded full First Amendment rights.

I really think the key here is to focus on that, once again, which has in the past been deemed to be constitutionally permissible. But I really -- as a prosecutor I don't want to be personally involved in moving beyond the age of those 18 and trying to police what they do or do not access.

I may not agree with what everybody accesses, but I don't want to personally be involved in moving beyond that. But certainly when we're talking about our constitutional principle dealing with children and access to that, I do think that is permissible consistent with what we do in other areas, constitutionally consistent. And it's already framed within your statute or your proposed language, and therefore I think worthy of moving forward.

REPRESENTATIVE EGOLF: Thank you. Thank you, Mr. Chairman.

CHAIRMAN BIRMELIN: Thank you, Mr. Meehan. We appreciate your coming here this morning -- or this afternoon.

Next we have scheduled three testifiers. And we only have two chairs

there, so I'm going to ask those of you who 1 are coming forward to bring another chair with 2 3 you. We have scheduled David Roberts, 4 President of Pennsylvania Library Association; 5 David Belanger, Director of the Delaware 6 7 County Library System; and Barbara Casini, Director of the Radnor Public Library. 8 A VOICE: Two others also. 9 10 CHAIRMAN BIRMELIN: No. We're not going to give the opportunity to the other 11 12 two to testify. We are going to accept your 13 testimony in writing, however. It would be a 14 little difficult for us to have all five of 15 you up here at once. 16 The three whose names I just mentioned, would you please come forward? 17 Ι 18 think I can figure out who Barbara Casini is 19 here, but -- I think. But I'd like 20 Mr. Roberts and Mr. Belanger to identify 21 yourself. 22 MR. ROBERTS: I'm David Roberts. 23 MR. BELANGER: I'm David Belanger. 24 REPRESENTATIVE EGOLF: As each of

you speak, could you maybe move that

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microphone to you. We're getting a lot of signals in the back we can't hear.

CHAIRMAN BIRMELIN: I understand that you all have written testimony -- we have copies of that -- and that you also have written testimony from two others. And I want to enter into the record the fact that Meg Hawkins, the librarian for the Rachel Kohl Community Library in Concordville, Pennsylvania; and Deborah Parsons, Library Director of Marple Public Library, also have written testimony. They will be entered into the record.

For the sake of the panel that we have here and the time that we're allowed, I'm only going to ask those three of you who are scheduled to give your testimony, and those other two will have it as a part of the record their testimony. We do have it in writing, and we'll give you the opportunity to do that.

I may be from the old school, so I'm going to be a gentleman and ask Miss Casini if she would give her testimony first.

MS. CASINI: Well, actually, because I'm part of the Delaware County

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Library System, David Belanger actually is
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     providing information that it's -- I'm putting
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     my testimony in the context of information
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     that he's giving you.
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                 CHAIRMAN BIRMELIN: You're
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     deferring to him.
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                 MS. CASINI: Yes. I'm deferring
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8
     to him.
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                 MR. BELANGER: And actually I
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     would like to --
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                 CHAIRMAN BIRMELIN: You want to
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     defer to Mr. Roberts. Okay. I think I've got
              Mr. Roberts, Mr. Belanger, and then
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     it now.
     Miss Casini.
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                 Mr. Roberts, when you're ready you
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     may begin.
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                 MR. ROBERTS: My name is David
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     Roberts. I'm the president, currently, of
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     Pennsylvania Library Association.
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                  Pennsylvania Library Association
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     is a membership organization includes
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    professional librarians, clerical support
     staff, library trustees, Friends of the
23
     Library, and interested citizens.
24
25
                  Our members work in public
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libraries, colleges and universities, public and private schools, and private industry.

I personally have worked in libraries as a reference librarian and coordinator of adult education and director of trustee for more than 33 years. I'm currently Director of the Wissahickon Valley Public Library, serving the municipalities of Ambler Borough, Lower Gwynedd and Whitpain Townships in Montgomery County, Pennsylvania. And I'm also the parent of two sons, grown sons, but sons.

Both personally and professionally I share the concerns expressed in House Bill 2324 for the protection of children from possible harm via the Internet.

At the state level, the

Pennsylvania Library Association has convened
a committee of professional librarians to
review these issues and develop a set of
recommendations. Unfortunately, the committee
has not completed its work at this time, but
we will be happy to share their findings with
the Committee when the report is finished.

Actually, fortunately their work

isn't finished, because what I would like to do is pose to them many of the questions that you've supposed to Mr. Burt, Mr. Meehan, and perhaps the rest of us, so that we can include in our deliberations your concerns, because they are very valid ones.

So we're very eager to work with you in this particular area, and it's in that spirit that I offer my remarks today.

The historical role of the library has been to make information, education, and culture available to the public. At one time libraries were necessary because there was a shortage of printed material and an institution was needed to collect and store it.

Now libraries are necessary because there has been an overwhelming explosion of information, and an institution is needed to help the public find the information they need and find their way through it.

The Internet is one of the tools that we use to fulfill that mission. It represents the most revolutionary advance in

the distribution of information system since the invention of movable type. Its impact on society and this country and around the world over the span of just a few years has been profound. Access to the Internet is quickly becoming essential to the conduct of business, education, and many other facets of everyday life.

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The question that we wrestle with in public libraries is how to make the benefits of the Internet available to the broadest range of people, especially those people who cannot afford private access, and at same time not expose children to danger.

One approach that we have found to be successful is personal attention. Trained librarians spend a great deal of time learning what sites are authoritative and which ones are insubstantial.

One of the other dangers of the Internet is misinformation, particularly in the area of healthcare. Librarians work to make the same kinds of judgments about the authoritativeness and access of web sites that they have traditionally done about printed

reference books. After developing this knowledge, we work with people of all ages, all age ranges, to help them to find the information that they need.

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We also monitor the use of
Internet work stations in the library and
enforce our public Internet policies, as
already required by the Commonwealth of
Pennsylvania, and terminate the display of
material already prohibited by state law.

An approach that we have found to be unsatisfactory is filtering. In the library in which I work, Internet service is transmitted from the local school district and is, in fact, filtered. All of our terminals, all of our work stations are filtered. We have experienced the frustration of not being able to provide information that is legal and available on the Internet but blocked.

As an example, recently an adult wanted to do research on firearms but could not access the site at our library. He had a constitutional right to keep and bear arms, but not to read them. The examples of such occurrences are legion.

And it's not that simple for us to throw a switch. We don't control the flow of the Internet information. We have to go through several layers of people at the school district. So it's not as simple a matter as Mr. Burt said earlier.

But perhaps more important than the fact that filters block legitimate sites is the fact that they are quite porous in admitting sites that might be designated pornographic.

Inventive young people find ways around filters, despite what we heard earlier. And purveyors of pornographic materials name their cites with innocuous titles so the unsuspected chance upon them while searching for legitimate material in good faith. Once again, what works is thoughtful human vigilance, not mindless software.

And comment directly back to some of Mr. Burt's remarks, he mentioned there is approximately 12 million pornographic sites. He later said that the blocking software, filtering software filters most of them.

Well, what is most? If there are 12 million

sites and they're blocking 80 percent of them, that means there's still 2.4 million sites that are not blocked. So filtering is something we really need to reconsider.

2.2

I am concerned that the proposed bill does not permit disabling the blocking software for bona fide research or other lawful purposes by anyone under 17 years of age.

Material that may be inappropriate for children six or seven years of age may be perfectly appropriate for juniors and seniors in high school, but professional library staff would not be permitted to make that distinction or use their professional judgement.

No one in the library community, certainly no one that I ever met, condones or promotes exposing children to pornography of any kind. But we sincerely believe mandating use of filtering as the solution creates more problems than it solves. It creates a false sense of security that could have the effect of lowering vigilance rather than tightening it. It imposes technological problems and

expenses that can be a drain to library resources. And I think there's more issues here than we heard earlier.

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We strongly agree that we do not want pedophiles or sexual predators accosting children in our libraries or anywhere else, either electronically or in person.

We need help and legal guidance in how to handle these situations. And I believe Mr. Meehan's remarks were absolutely to the point in a number of the issues that we were wrestling with the libraries. How do we enforce the laws that are already in place? Do we call the district attorney? What steps should we take?

In what ways might we be exposing ourselves to being sued by a patron because we made a wrong remark? We don't want to be in a position of suggesting that somebody's a pedophile when that's not appropriate and having that person turn around and sue us. So we need your help. We need the help of law enforcement generally.

I want to thank you for the opportunity to make a few remarks in this

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     important topic. I hope that there will be
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     further discussion in this area among the
     library community, state and local law
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     enforcement agency, the state legislature and
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     administration in the interest of the children
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     whose well-being we all seek to preserve.
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7
     Thank you.
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                 CHAIRMAN BIRMELIN:
                                       Mr. Belanger.
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     Am I pronouncing that correct?
10.
                                       Good
                 MR. BELANGER: Yes.
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     afternoon, Mr. Chairman and members of the
     Committee. I would like to thank you for the
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13
     opportunity to speak on this House Bill.
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                  My name is David Belanger and I am
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     the systems administrator of the Delaware
16
     County Library System.
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                  I hold a matter's degree in
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     library science from Villanova University and
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     a master of management in public
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     administration from Penn State.
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                  I have worked for the Delaware
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     County Library System for nearly 14 years,
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     including five in my current position.
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                  DCLS is a federation of 26 public
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     libraries in this county. All the libraries
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are independent, sharing resources and participating in cooperative projects and other activities to enhance service to the public.

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Each library has its own funding stream and board of directors representing its community. In total, over 240 citizens serve as volunteers on these boards.

They are selected in many ways.

Some are appointed by local officials, others are elected or selected by nomination.

This afternoon I would like to describe the Internet use in Delaware County libraries. I will focus on how our policy was developed, and then one librarian is here to provide information on how that policy is working in their libraries. And then you have the testimony from two others in written form.

The decision on how to provide

Internet access in our local libraries was one
of the most difficult issues we have

undertaken. The technology is new and very

complex, and the policy issues complicated.

Having gone through this process, I would strongly recommend that the development of a policy is a local issue and should be determined on a local community level.

The current state library legislation passed as part of Act 37 is flexible and allows for this local determination.

In 1995, the DCLS board created a committee to address technology issues.

Committee members included representatives from libraries and the DCLS staff and reflected various staff responsibilities.

Internet-related issues soon took
the forefront. The committee spent close to a
year developing a technology plan and an
Internet policy. The Internet policy was
based on research, the experience of other
libraries, and the committees' knowledge of
local needs.

Numerous drafts were distributed to all member libraries, and feedback was given from library staff and citizen boards.

After much revision and consensus building, final policy was adopted by the DCLS board in February 1997.

The full technical implementation didn't take place until the summer of 1998.

After using the policy for a year and getting patron input, it was reevaluated. The reevaluation was done, again, by a committee of member librarians, with significant input from all libraries and their citizen boards.

The amendments were approved by the DCLS board in November of 1999.

My point in detailing this chronology is to show that a great deal of thought and time went into the creation of a policy that was the consensus of DCLS library staff and their boards.

In developing policy, the committee chose to focus on the behavioral aspects of Internet use.

This is done in the manner similar to other library policies, such as acceptable behavior in the library.

The Internet policy specifically prohibits using the computer for any illegal purpose. Users are all advised to be considerate of others and use the service in a

nondisruptive manner. Time is generally limited to one hour per day, or twenty minutes is someone else is waiting to use the computer.

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Computers are placed in libraries so they can be easily seen by staff. Policy also recognizes the important role of parents in guiding their child's use of the Internet.

DCLS libraries chose not to install filtering software. There are many reasons for this.

First, filters don't block all objectionable materials. Due to the shear size of the Internet, 1.7 billion pages, it is unrealistic to assume a filtering company has scanned each of these pages for their suitability.

There are also ways to disable these filters. One web site provides instructions for circumventing four popular filters. For example, when we tested filters, while one staff person was installing the software, another staff person searched the Internet to find a way around the software. Before the first staff person would complete

the installation of the filter, the second person had downloaded a program to disable it.

There are also concerns about how filtering companies classify sites and their qualifications to do so. Most companies won't reveal the criteria they use to determine if a site is objectionable. This makes it impossible to determine the suitability of the filter. What might be objectionable in one community might not be in another.

Also, the companies don't reveal the qualifications of the personnel who make these decisions.

Perhaps more importantly, filters remove appropriate material. This was demonstrated last Wednesday in an article in the *Philadelphia Inquirer*.

Beaver College is considering changing its name. One of the reasons for this is because some filters block access to their site and e-mail.

During our policy development process, the committee visited a library with Internet access. Their computers had filters and we were unable to search our own

computerized card catalogue.

There are also logistical and economic problems with installing filters on over 200 computers in 28 locations with a technical staff of only 2 persons.

In addition to the acceptable use policy, DCLS promotes the positive use of the Internet. The DCLS web site provides links to quality web sites that are selected and organized into many categories, including sites for kids, teens, and homework help, some of which provide their own filters. In fact, the DCLS web site was -- was named a recommended site for parents to visit with their kids in the *Philadelphia Inquirer* magazine. The site is used heavily, with between 700 and 1,000 users each day.

I recently received an e-mail from a patron who had used the site to help her daughter with a report. She stated, "Then I just started checking out the web site in general. It is great. I am planning on spending hours more time looking around. I am sure my ten-year-old daughter will be playing around in the site and using it for research."

Libraries also benefit from the state-funded Power Library Project. In this project, public can use various fee-based data bases for locating magazine articles and other research documents. Libraries are fortunate to have the state-supported resource, and we wish to thank the legislature.

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DCLS also recognizes the important role parents play in guiding their child's use of the Internet, and provides materials to help parents.

"The Internet and You: A Parent's Guide," which is available at all libraries.

DCLS has also purchased multiple copies of "Get Cyber Savvy," a family guide for all libraries, as well as a picture book parents can read to younger children.

We have a web page of information for parents, and a videotape titled "Parent Power, What Every Parent Must Know About The Worldwide Web" was given to each DCLS member library.

This gives you an overview of how the Internet use is structured in Delaware

County libraries.

Now I would like to turn the presentation over to the librarians who will speak about how the policy is working in their libraries.

MS. CASINI: Good afternoon. Can you hear me?

I know I have a very light voice and I definitely need the microphone.

Good afternoon. Can everyone hear me?

My name is Barbara Palmer Casini.

I'm the director of the Memorial Library of
Radnor Township. I have a bachelor's degree
from Swarthmore College and received a
master's degree in library and information
science from Drexel University.

I worked in both public and special libraries for over 25 years. I've written four professional publications and served on the boards of state and regional professional associations. I am the current Past President of the Pennsylvania Library Association.

I have also been a public library

trustee at the Ridley Township Public Library.

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The Radnor Memorial Library is a member of the Delaware County Library System. It has been designated as an Area Resource Center -- that's because of the size of our collection and reference service -- since the system was founded.

The library's primary service area is Radnor Township, with the population of approximately 29,500. We receive 55 percent of our funding from the township; 15 percent from the state and the county; and 30 percent from local fund-raising, endowments, and gifts.

The Radnor Library board has 15 members, of which two are appointed by Radnor Township, one is appointed by the Radnor School District, and the balance are elected by the board from nominees from the community.

We also have the very active Friends of the Library Association, with over 500 members.

The Friends group runs two profitable book sales each year and also sponsors a series of programs and an annual

1 | membership meeting.

1.2

Our meeting room is regularly used by over 73 community organizations, in addition to the library's own programs.

Library programs are frequently coordinated with local schools and preschools and the community organizations.

I'm giving you this information to show our very active involvement with the community that we serve. And we listen to our patrons. We strive to provide the services they need and value

Our public access Internet work stations are part of the Delaware County Library System's Electronic Information Network.

Radnor board and staff were involved in the development of the DCLS
Internet use policy. Our board discussed and adopted the policy for the Radnor Memorial Library and it has proved to be a workable policy.

Our staff has received training in how to apply the policy and to deal with problems, should they occur.

Our Internet work stations are highly popular. We have eight Internet computers for public use. Four additional computers will be installed very soon.

We have located these work stations so that staff can visually monitor the screens to offer help and to intervene, if necessary. We have not found that patrons misuse our computers. They are used by local business persons, school children working on homework assignments, job seekers, senior citizens, investors, health care consumers and others.

It is not uncommon to find all of our public work stations in use and usually with a waiting list of people who want to use them.

The Access PA Power Library, with its many full-text information sources, has been much appreciated in Radnor. We thank the legislation and the Commonwealth for providing this valuable resource.

The Radnor schools are our partners in this project, including Archbishop Carroll High School, which is located in

Radnor.

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The school librarians have again and again expressed their delight in having these data bases available.

In addition, our patrons and library card holders can access these data bases from home computers, and many do.

The Internet is a valuable information source. And we have seen many reference sources switch from CD-ROM publication to Internet access.

As a public library, we could not realistically do business without the Internet. The library offers training, both formal and informal, to patrons on how to use the Internet wisely. We make educational materials prepared by the Delaware County Library System and by others available to patrons.

We encourage mothers and fathers to accompany their children to the library and to be involved in helping their children to get the information they need for the school or recreation.

It's important to me to advocate

the widest possible access to information, whether it is information that I agree with or not.

2.0

I feel that censoring all Internet information available to public library patrons, as would be the case if House Bill 2324 were adopted, would be inappropriate. In addition, 14 years of my library experience was in medical libraries. I developed an Internet web page for disabled persons at Moss Rehabilitation Hospital. From this experience and from observing the reference questions we receive at Radnor, I know that the Internet is an important source of information for health care consumers.

Software filters frequently block health care sites, because they deal with body parts and use other words also associated with sexuality.

I believe software filters are still imperfect and offer the public a false sense of security about protecting minors from inappropriate material, and often block or delay the access to necessary and important information.

In the end, where children are concerned, parents need to decide what is suitable. I have followed this belief in dealing with my own child and my seven-year-old grandson.

Pennsylvania's Library Code already requires that each library develop its own policy on Internet access for children as a condition of receiving state aid. With our close ties to our constituency in Radnor, the board, staff, and I feel we have a policy that is suited to our community. I hope the legislature will continue to allow public libraries in the state the latitude to develop Internet policies that are adapted to the needs of their own communities. Thank you.

Mrs. Casini and Mr. Roberts, Mr. Belanger.

I'll now give the opportunity to members of the panel to ask questions. And members of the panel, if you would, make sure you specifically indicate who you would like to answer the question, if you would.

Representative Barrar.

CHAIRMAN BIRMELIN:

REPRESENTATIVE BARRAR: David, can

Thank you,

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     I ask you how do you -- how does a library
     system pick their ISP? What criteria do you
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     use?
                 MR. BELANGER: We piggyback on the
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     county's Internet service provider. It's tied
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     through the same Internet service provider.
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     Our network ties back here to the courthouse
     and then into their service provider.
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                 REPRESENTATIVE BARRAR:
                                          So in most
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     of your testimony you felt because the filters
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     were not 100 percent efficient in blocking
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     pornography, pornography sites, that they
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     shouldn't be used at all?
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                 MR. BELANGER:
                                 That was one -- one
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     aspect of it is that it also blocks
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     appropriate material also.
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                  REPRESENTATIVE BARRAR:
                                         How do you
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     see the cost of the filters having an effect
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     on your budget? Do you see that as a big cost
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     in your overall budget? I know this year the
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     legislature was very kind in giving --
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                 MR. BELANGER:
                                 Right.
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                  REPRESENTATIVE BARRAR: -- the
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     libraries a rather large boost.
                                        In your
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     overall budget do you see that?
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MR. BELANGER: And we certainly do appreciate that. I have not done a detailed cost analysis of what it would cost. We have looked at a few filters as -- looking at how this bill is structured, I believe that we would probably have to install individual filters on each machine so they could be overridden.

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That would cost the software, which, you know, I think we've priced it in the 25 to \$50 per machine cost. But there's also the cost of installing it and maintaining it on each of those individual computers.

That would probably be much larger than the initial software cost.

REPRESENTATIVE BARRAR: I constantly hear groups say that, you know, when it comes to children, if it benefits one child it's worth the cost; or if it benefits one child even if it steps on the constitution a little bit it's worth that cost.

How do you feel about it in this case? Is it worth the cost if it protects one child from accidentally getting involved in -- onto a site that may be harmful?

MR. BELANGER: That's a very difficult question because, I mean, there are so many other issues around it that complicate it and such.

I think, as the librarians say in their testimony and such, we do not have a great deal of problem with our existing policy. We have -- it is working in the libraries. We do continually reevaluate it, so, you know, what we have now appears to be working. I don't know if that exactly answers your question, but I think that's the spirit in which we've been proceeding with our policy.

REPRESENTATIVE BARRAR: If,
Mr. Chairman, you would bear with me, I just
want to relay a story that my daughter around
Valentine's day went onto our Internet site
and she put in the search word "romance."
Well, you can imagine the sites that came up.
I mean, some of them were very innocent, but
other ones were just -- just terrible sites
that I, you know, don't want her on.

We keep our computer in the living room so that it's right there with the TV and

1 we can watch everything our children are 2 doing. But in this case, filters 3 definitely would have -- in a public library 4 setting the filters would have helped. 5 They would have MR. BELANGER: 6 7 They would not have prevented it helped. exclusively, but they would have helped. 8 Our web site, though, does list 9 search engines that are filtered for children 10 11 to use. We have, I'm not sure of the exact 12 number, but there are six to eight, in that neighborhood, of search engines. So children 13 can go to those search engines and with their 14 15 parents or with their parents' guidance and 16 use them so that they would not be exposed to 17 that type of material. 18 REPRESENTATIVE BARRAR: Thank you. 19 That's all I have, Mr. Chairman. 20 CHAIRMAN BIRMELIN: 2.1 Representative Egolf. 22 REPRESENTATIVE EGOLF: You said 23 you had search engines for the children. 24 then you said, though, that these don't work.

So do you allow them to go into them without

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supervision or, I mean --1 MR. BELANGER: I'm not sure I --2 REPRESENTATIVE EGOLF: You said 3 several of -- you said earlier that a lot of 4 this software and providers don't really 5 filter out everything. 6 7 MR. BELANGER: That's correct. REPRESENTATIVE EGOLF: So if you 8 have one specifically for children, do you 9 allow them to access them completely on their 10 11 own or do you have somebody supervising them 12 so they don't get into the parts where the 13 server doesn't work, or the software? MR. BELANGER: There are actually 14 15 two different technologies. One is the filter 16 that blocks the entire worldwide web. 17 are search engines where the provider of the 18 search engine, the company that manages it, 19 has gone out and selected sites as opposed 20 to -- you know, everything has been 21 prescreened. It's basically a prescreening. 22 Those are available on all the 23 machines. And currently, in our situation, 24 children can use any of the machines.

REPRÈSENTATIVE EGOLF:

So they

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can't go beyond, they don't go beyond what they specifically --

MR. BELANGER: They can -- they have full access to all of them, but those search engines, just like other links on our web site, they can go to and search. They could go from that, but yes, they can still use.

MS. CASINI: I just wanted to say that we have one Internet work station that's set up in the children's area of the library and it defaults to a page that selects child-friendly sites, so that -- so the children are offered links to sites that we know are safe for them when they -- when they sit down at that computer.

REPRESENTATIVE EGOLF: Okay.

Thank you. You all seem to be very concerned about -- about children and families and so on, and doing what you can. And that's certainly -- certainly is commendable, because that's what I think we're all trying to do.

You mentioned the -- your local policies, but I wasn't sure what -- let's see, Miss Casini, you mentioned in here about that

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     you do visually monitor the screens. What do
     you actually do if you see -- and intervene if
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     necessary, what do you actually do if you
     observe somebody accessing pornography?
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                 MS. CASINI: If the person on duty
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     in the area -- where it's really basically the
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     reference area where our computers are set up,
     and the reference staff can visually monitor
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     what's happening on all the screens. If they
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     saw something that they felt was questionable,
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     they would go -- probably go over and look
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     more closely. Or if somebody complained to
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     them about something that was appearing on the
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     screen, they would -- they would ask the
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     person, if they felt that it was offensive, to
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     log off the site. And if they refused to, we
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     would ask them to leave the library.
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                 REPRESENTATIVE EGOLF: You mean if
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     the --
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                 MS. CASINI:
                               So basically we have
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     an acceptable behavior within a public library
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     setting.
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                  REPRESENTATIVE EGOLF: You ask the
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     patron if it's objectionable?
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                 MS. CASINI:
                               The person who is
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     using the Internet terminal to leave the site,
     tell them this is not an appropriate place for
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     them to be viewing that material. And I
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     think -- I don't know whether I could
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     characterize the kinds of infractions that we
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     have found in Radnor as actual obscen --
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7
     obscenity, but they're probably sex --
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     something slightly sexual in nature and the
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     librarian feels it's getting pretty near the
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     bone, maybe, or has a complaint from a patron,
     in which case we would ask them to leave the
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12
     site or leave the library.
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                 REPRESENTATIVE EGOLF:
                                         Have you
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     had any complaints at all?
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                 MS. CASINI: Not very frequently.
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     It actually works quite well and people are
17
     very responsible. A lot of the use of our
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     Internet terminal are for people checking
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     their e-mail. And a lot of -- a lot of what's
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     going on in the screen is technical rather
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     than graphic.
2.2
                  REPRESENTATIVE EGOLF: And just
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     one thing I'm not sure, maybe I misunderstood.
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     You had said that you don't feel censoring all
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     Internet information available to public
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library patrons would be the case -- you feel that censoring all Internet information would be the case if this bill were adopted.

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MS. CASINI: Well, if we have a filter it basically depends -- the way we're set up in Delaware County, we have a feed from the county. If we -- unless we decided that there was some computers that we did not wish to filter and designated them as for adults and unfiltered, you know, they would be filtering all -- all of the information on the Internet, we would be denying people information that they might have a right to view. And although it -- you're telling us we can turn them off, in fact, there's probably going to be a considerable delay before -- before that happens.

I feel -- I think it's -- it's

very important to preserve the freedom to

read -- which I interpret is also the

Internet -- in a public library; that public

libraries have to have information for

everyone, even sometimes information that I

personally find objectionable. And I think we

have to be very, very careful when we limit

that for adults, as well as children. 1 REPRESENTATIVE EGOLF: I --2 MS. CASINI: Therefore, I think 3 it's -- it's something that needs to be 4 examined very carefully, I think, before 5 legislation is adopted. 6 7 REPRESENTATIVE EGOLF: Okay. 8 just wanted to correct -- you said that it 9 would be cens -- if this bill were adopted we 10 would be censoring all Internet information. 11 MS. CASINI: Well, filtering is 12 censoring. That is my interpretation. It 13 means that we're deciding that certain things 14 will not be made available. 15 REPRESENTATIVE EGOLF: Well, then 16 wouldn't that be the same thing, you said 17 monitoring, if you see something that's not 18 appropriate, wouldn't that be censoring also 19 then? You're just doing it by person rather 20 than software. 21 MS. CASINI: Well, we're letting 22 people at least get to the site. And I don't -- I don't know. It's a very -- the 2.3 24 Internet is presenting us with tremendous 25 problems in libraries. They are not easy

problems to solve. We're trying to preserve the access to information, and also to protect children and also to not offend other people who are in the library at the same time. It's not easy.

2.3

My staff wrestles with this problem all the time. I think we have to be very careful with legislation, however, because -- because it is very important that public libraries have a lot of -- you know, free access to information as broadly as possible.

REPRESENTATIVE EGOLF: I agree, certainly agree. We don't want to have legislation if there's not a problem. And it sounds like you're very concerned about the problem.

It looks like all three of you actually are certainly concerned, but we're hearing different testimony as far as the effectiveness of filtering of providers compared to what Mr. Burt said. So I'm certainly encouraged by the Pennsylvania Library Association having a committee to look into this.

I would certainly be interested in seeing the results of that, because I think that's what we really need to do is get, you know, research and find out if there are problems and complaints.

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Now, so far the report I've seen from Mr. Burt shows that there really are problems. In fact, some areas there have been policies that say don't do anything, allow children all complete access. So we go from, you know, that extreme to certainly we don't want to cut off everything, we need -- and research, according to Mr. Burt, we can still get into research when necessary. You're saying that's not adequate. So certainly if we have more information it can help. I certainly, as sponsor of this bill, would welcome that.

But right now, as was mentioned earlier, certainly we should be considering the children. And if that makes a little more inconvenient for an adult to get -- has to wait a day to get some information, if we can keep the children from accessing some of this harmful material -- and obviously it's harmful

or it wouldn't be illegal -- then maybe we need to make an inconvenience on the adults for that purpose.

2.2

I know it's a tough problem. And again, I applaud you for trying to do something about it. Many libraries are not. Believe me. And that's maybe why we need to require them to.

MR. ROBERTS: Mr. Egolf, if you would forward to me any questions that the committee does have I would be more than happy to ask our committee to look into it, because it's very, very important to us.

MR. BELANGER: And I just wanted to add one thing, to echo some of Barbara's comments, is that our policy does specifically state that a library, as a public facility, must maintain an atmosphere conductive to the enjoyment of all members of the public.

Individuals afforded the freedom to use the library have the responsibility not to engage in offensive or disruptive conduct, and that would be where the librarian would say that that's inappropriate for you to be doing that.

REPRESENTATIVE EGOLF: Thank you,

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Mr. Chairman.
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                 CHAIRMAN BIRMELIN: I want to
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     thank you folks for testifying this afternoon.
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     Thank you very much.
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                 Next scheduled testifier is Larry
6
     Frankel. He's the Executive Director of the
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     American Civil Liberties Union in
8
     Pennsylvania. Mr. Frankel, do you have
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     written testimony today?
                              Yes, we provided it.
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                 MR. FRANKEL:
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                 CHAIRMAN BIRMELIN: Would you
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     like to introduce your guest, please?
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                 MR. FRANKEL: I would be very
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     pleased to do that so. Chairman Birmelin,
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     other members of the Committee, the witness
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     that will testify for the ACLU today is
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     Mr. Jeffrey Rothman. He's second year law
18
     student from the University of Pennsylvania
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     Law School participating in a legislative
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     clinical program that they have been operating
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     there, and he's working in my office.
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                  CHAIRMAN BIRMELIN:
                                       The common
23
     request is that you hold the microphone, I
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     auess.
             It doesn't --
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                                It probably makes it
                  MR. FRANKEL:
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1 a lot easier. CHAIRMAN BIRMELIN: It's not 2 3 picking up from a very far distance, so if you don't mind holding it. If you want, 15 words 4 or less, reiterate what you just said there. 5 MR. FRANKEL: I was just 6 7 introducing Mr. Jeffrey Rothman. He's a law student at the University of Pennsylvania Law 8 School, and he's going to present our 9 10 testimony today. 11 CHAIRMAN BIRMELIN: Okay. 12 Mr. Rothman. 13 MR. ROTHMAN: Thank you very much. 14 Thank you for the opportunity to 15 speak here today. 16 As recognized by the U.S. Supreme 17 Court in the landmark case of Reno v. ACLU, 18 the Internet is perhaps the most inclusive and 19 democratic medium for information that's ever 20 existed. Justice Stevens, in his opinion for 21 the majority, likened it to both a vast 22 library including millions of readily 2.3 available and indexed publications and a 24 sprawling mall offering goods and services. It has held that free speech on 25

the Internet was to be afforded the highest possible protection, and that any governmental attempt to curtail speech on the Internet would be subject to the highest level of constitutional scrutiny.

The ACLU believes that House Bills No. 4 and 2324 are both unconstitutional and by limiting access in an arbitrary and capricious manner to this vast web of limitless educational potentiality, detrimental to the welfare of people of all ages.

The danger of overbroad censorship contained in these bills is inherent to the very modes of censorship called for specifically by the implementation and the enforcement clauses that they contain.

The bill states that either blocking software or on-line blocking servers are required for public libraries, public schools. These mechanisms speak very broadly indeed.

The on-line blocking service operate by way of key words which are then screened out. This may eliminate, for

example, sites with any consecutive appearance of the letters S, E, and X, even if they're contained in separate words -- for example,

Mars exploration or sexton and the like -- and those relating to breast cancer, the erection of sky scrapers, gay and lesbian issues,

Superbowl XXX -- because of the three X's in the Roman numeral -- and countless other rich repositories of information merely because they contain such taboo words and phrases.

The blocking software poses problems no less serious, by simply allowing the software companies to choose for themselves which specific sites on an ever-changing Web will be censored. This poses a danger that, as well as imposing their own particular and contingent standards to what is harmful, the software company will block sites that are critical of their product or their political ideology.

In either case, valuable information is caught and excluded in a very widely cast net, while much of the potentially harmful material that it was intended to screen out slips through the meshwork anyhow.

Such modes of censorship, while instituted for the purpose of protecting children's sensitive minds, may in actuality serve to retard their development and maturity.

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Our schools and libraries exist in order to not only bestow substantive knowledge, but to help instill faculties of critical thinking and judgment that are so vital in our complex and ever-changing world. By merely excluding information, and not helping children to learn to discriminate for themselves between the wheat and the chaff, we would be doing them, and by implication our wide society, a very great disservice.

The proposed bills are likewise flawed in that they treat older minors and younger minors identically, and restrict access to Internet sites for all age and maturity levels to the same degree, and with the same broad and capricious strokes.

This dumbing down the Internet to the lowest common denominator threatens all of our young people, but especially the most precocious, mature, and promising among them.

Recognizing this, the U.S.

District Court for the District of New Mexico, in recently enjoining a New Mexico statute which was attempting to ban communications of indecent materials to minors, quoted the Court of Appeal for both the 4th and the 11th Circuits stated, quote, "If work is found to have serious literary, artistic, political, or scientific value for a legitimate minority of normal, older adolescents, then it cannot be said to lack such value for the entire class of juveniles taken as a whole."

Thus, these Circuit Courts have recognized that a blanket treatment of all juveniles is unconstitutional if it, quote, Interferes with the rights of minors to access and view material that for them is protected by the First Amendment.

The failure of these bills to distinguish between age groups faces other constitutional problems as well, as it prohibits adults in our library from, quote, sending, receiving, viewing, or downloading material, the character of which is reasonably believed to be harmful to minors.

Federal District Court of
Virginia, as we mentioned, the Loudoun
Decision, has recently decided that it's
unconstitutional to prevent adults from having
access to materials deemed to be harmful to
minors. Provisions in House Bill 2324 are
very similar to those of the statute which the
Loudoun court permanently enjoined from
implementation.

By actually preventing adults from accessing material deemed to be harmful to minors, as the librarian was stating, House Bill 2324 falls squarely within the category of what was held in *Loudoun* to be an unconstitutional restraint on protected speech.

With regard to House Bill No. 4, while it only prohibits and does not prevent adults from accessing such information, the provision for sanctions for transgressions of prohibitive behavior, which the bill requires of the library's acceptable use policies, may very well be deemed by the courts to be an unconstitutional ensnarement of adult library patron in a net only to guard children.

As stated in the U.S. Supreme court's decision in ACLU v. Reno, in order for a statue to be narrowly tailored to a state's compelling interest in the protection of children, the limitations placed on speech, and access to speech, must constitute the least restrictive means of meeting that compelling interest. House Bills No. 4 and 2324 do not employ this requisite constitutional care, thus, risk being struck down.

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Other potential constitutional problems arise due to these bills' infringement of interstate commerce. The federal district court in ACLU v. Johnson granted an injunction of New Mexico's statute not only on First Amendment grounds, but also because it regulated Internet conduct occurring wholly outside the state, and, thus, constituted an unreasonable and undue burden on interstate and foreign commerce.

The New Mexico District Court summed up the ruling of the District Court for the Southern District of New York in American Library Association v. Pataki, directing us to

the conclusion that, quote, Purely intrastate communications over the Internet do not exist.

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The arbitrary and capricious screening mechanism required by these bills may very well prevent many marketers, advisers and sellers from reaching potential patrons and prevent the children and adults subject to those overbroad screenings from accessing products and services that could enhance the quality of their lives and their educational pursuits. The unconstitutional burden of interstate commerce mirror the unconstitutional infringement of free speech that are inherent in these bills.

The ACLU is also concerned with these statutes' requirements that the libraries' and schools' acceptable use policy be approved by the Secretary of Education, under the threat of a loss of funding.

This represents an unjustified transference of global decision making to the state level where the particular needs and desires of a community may not be reflected in the individual judgment of the Secretary of Education.

The added clause on House Bill 2324 requiring the Secretary of Education to compile a list of acceptable software programs and on-line service is especially curious in this regard. In addition to the obvious lack of any practicable criteria by which the Secretary could evaluate these complex technological products, the bill seems to be saying that there should be but one standard of acceptability to be determined in advance solely by the Secretary, and that will apply, with the blanket effect, to all of the varied and unique characters of the many communities that comprise our state.

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We believe that the decisions as to what content should be appropriate for children should remain with the families and communities which form the child's social milieu, and not with an official in Harrisburg, who is necessarily unfamiliar with the social context within which such decisions must be properly formed.

Additionally, any funds withheld under this bill would only serve the function the unduly restricting the educational

opportunities to be provided by our libraries to students, as well as breeding local resentment of the forced acceptance of the removal of local authority over the rearing of their own children.

especially harsh under House Bill 2324, which even removes the provision provided in House Bill No. 4 which grants the school or library board immunity from fund withdrawal while they appeal any of the Secretary's adverse decision to the Commonwealth Court.

Thus, these bills could most easily, through their insensitivity to particularities and needs of local communities, serve to undermine the very social development of our children that they seek to protect.

Another, and on its face more shocking, problem with these bills lies with the appeals process they provide for aggrieved library patrons whose request for access to materials on Internet have been denied by library personnel.

In addition to the initial hurdle

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of having to meet the library's standards of what would be appropriate material to view in the first place, the bill would then require aggrieved library patrons -- would then require of them that they present themselves before the intimidating and already extremely overloaded mechanism of the court system to simply seek access to desired information.

Additionally, the Loudoun court points out that the U.S. Supreme Court considers such appeals provisions to be unconstitutional requiring, as one of the procedural safeguards necessary for any prior restraint on speech to be deemed constitutional, that, quote, The censor must bear the burden of going to court to suppress the speech and must bear the burden of proof once in court, unquote.

Also, insofar as the library personnel who make the initial decision to reject a request for access to blocked material are to be considered government officials, constitutional problems again arise. The court in *Loudoun* quotes the 4th Circuit has found that, quote, The guarantee

of freedom of speech afforded by the First

Amendment is abridged whenever a government -government makes the enjoyment of protected

speech contingent upon obtaining permission

from government officials to engage in its

exercise under circumstances that would permit
government officials unfettered discretion to

grant or deny the permission.

Because of this, quote, Permitting government officials unbridled discretion in determining whether to allow protected speech presents unacceptable risk of both indefinitely suppressing and chilling protected speech.

The Loudoun court continues, Such unconstitutional unfettered discretion exists when a regulation creating a prior restraint on speech fails to impose adequate standards for officials to apply in rendering a decision.

The bills in question cannot be said to impose adequate standards for library personnel to use in their decisions since the terms relied upon are so very vague. The definitions in the Crimes Code, which the

bills employ, is designed for a judge or a jury to use in weighing the issues of fact in a criminal trial; they contain vague phrases that were never designed to be used and would be improperly used as standards in assisting a librarian or school official to censor material on the Internet.

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It seems manifestly inappropriate, as well as unconstitutional, to use the Crimes Code's definitions in this way. The bill's provision allowing for school districts -- for school districts to adopt a policy that seeks to prevent students' Internet access to pervasively indecent and vulgar material is likewise exceptionally vague and broad and could potentially allow school officials to censor access to works of great literary and artistic value because of their personal preferences. This would most obviously be stunting to our students' intellectual development and would, again, be doing them a great educational disservice.

Lastly, and perhaps most telling, are the provisions in the bill allowing for the disabling of the blocking technology in

schools and libraries for nonstudents and persons over age 17, respectively, to, quote, enable unfiltered access for the purpose of bona fide research or other lawful purpose.

2.4

It is difficult to tell what bona fide research would entail here. Perhaps one would need to have an advanced academic degree and be aiming at the publication of one's research. Perhaps the subject matter of the research would have to meet with the approval of the decision-making personnel within the library or school. Perhaps one might have to be working on the subject that's considered to be useful in some way.

It clearly seems to indicate, however, that a healthy and normal curiosity for intellectual stimulation and the desire to be informed about subjects far and wide would not suffice. The existence of this provision, for the disable blocking technology for bona fide research, seems to be itself an admission that significant amounts of valuable speech would be arbitrarily cut -- cut out if this bill should pass.

The felt need for the inclusion of

this clause and its troublesome corollaries demonstrates for us powerfully why the bill should not pass.

In conclusion, the Internet prevents unprecedented opportunity for members of our community of all ages to learn, grow, and explore the complexities of our world.

Mandatory censorship through blocking technology is not, however, the answer to legitimate concerns for protecting our children from images and ideas for which they may not be ready.

The ACLU is fully in favor of the articulation of acceptable use policies for schools and libraries, policies that help to teach children to determine for themselves what is of value and what is trash; and that encourage children to inquire about that which might be confusing to them, rather than fruitlessly trying to hide all potentially harmful material behind a very large screen and, thus, preventing them from access to much that would be of great value to their mental, physical, and spiritual development.

Blocking technologies is not the

answer. Prudence, concern, and willingness to engage the questions and curiosities of our young minds are what is needed.

Thank you very much for your time and attentiveness. I also included an addendum here just comparing 2324 and House 4. I won't bother reading it. It just shows 2324 omits whatever references to constitutionality that House Bill No. 4 did.

Thank you, again. I'd be very happy to answer any questions you might have.

CHAIRMAN BIRMELIN: If you were not here for my opening remarks, I commented that House Bill 2324 is a later, more current version of House Bill 4 and probably would be the bill that would be the one that the legislature would work on and/or approve, if it got to that point, as opposed to House Bill 4.

MR. ROTHMAN: It's far more problematic, for the reasons that I've outlined.

CHAIRMAN BIRMELIN: Well, I have about 55 things I disagree with you on your testimony, and I won't bore the audience with

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that. But I'll give you -- leave the
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     opportunity for Mr. Egolf to do so.
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                 REPRESENTATIVE EGOLF: Well, I
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     wouldn't -- I guess I have one question. You
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     were saying that you consider librarians as
     the government if they would -- if they would
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     decide, whatnot, to unblock or what they
     should block; is that correct?
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                 MR. ROTHMAN:
                                If the courts were
     to deem that a library official was the
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     government official deciding on what a library
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     patron could view or not view, then there
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     would be constitutional problems under that
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     particular clause.
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                 MR. FRANKEL: I think if you look,
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     the Loudoun case is exactly -- one of the
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     basis for the Loudoun case, they deem a public
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     library to be an arm of the government.
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                  REPRESENTATIVE EGOLF: So you
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     would not -- then are you saying then that if
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     a local library decided to restrict access to
     any pornography and obscenity, then you would
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     object to that?
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                  MR. ROTHMAN:
                                The thing is the
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     libraries are not required to -- to have
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Internet access at all.

REPRESENTATIVE EGOLF: Right.

MR. ROTHMAN: But once they do give access to the Internet, the *Loudoun* case calls it a limited public forum, and once they are within that forum you cannot then go and censor out things arbitrarily once you're within the Internet.

REPRESENTATIVE EGOLF: So you're saying you would object to any library if they tried to restrict or censor out, filter out that kind of material? Is that what you're saying?

MR. FRANKEL: I think we have to start with understanding that our difference is important legal differences between the terms obscenity, pornography, and harmful to minors.

Obscenity is deemed to be that which is not protected by the First Amendment. So if they could specifically and only target what is obscenity, that might sustain, you know, constitutional challenge.

But the bill that is before us, the policy that was in place in the *Loudoun*,

the policies that have been in place in other litigation, the bill passed by Congress, did not deal solely with obscenity or solely with child pornography.

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That is one of the significant issues in the court decisions. The legislation has always gone beyond that to areas which are constitutionally protected. And that is an issue. If one wants to talk about what kind of policy, one has to be very clear with what terms one uses. And I think the district attorney pointed out transmitting that which is obscene, meets the definition of obscenity, has been determined to be obscene can be legislatively acted upon. Other areas, such as child pornography, can be legislatively acted upon.

I think it's important to keep this terminology straight, because it's what the courts look to in these cases. Harmful to minors, pervasively indecent, and vulgar are not terms the courts recognize in terms of First Amendment litigation.

REPRESENTATIVE EGOLF: I understand that. But you didn't really answer

my question. So if -- if a local library wanted to filter out the obscenity, child pornography, and material harmful to minors, you would object to that?

MR. FRANKEL: We certainly would object to the harmful to minor part, because that is not a legal term. It is too vague. It is too overbroad. If they had a policy that -- and there's a lot of conditions here -- that only blocked that which was obscene and did not go beyond that, no, we wouldn't have a problem. How do you develop that policy is a very difficult question.

REPRESENTATIVE EGOLF: But earlier your testimony was we should leave it to the local libraries, let them develop their own policies according to the local community.

Well, if they develop -- if one library maybe out of ten develops a policy to restrict material harmful to minors, they're doing exactly what you wanted, but now you're saying that's not acceptable.

MR. ROTHMAN: Sometimes the policy that we would recommend would not involve filtering program. That could involve --

REPRESENTATIVE EGOLF: You first, though, in your testimony you said you really prefer to leave it to the local libraries to develop their own policy. Now you're saying they must develop a policy that you agree with.

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MR. ROTHMAN: Well --

MR. FRANKEL: It's not what we agree with, Representative Egolf. It's what the constitution permits.

REPRESENTATIVE EGOLF: But you're not allowing them to do what you wanted.

MR. FRANKEL: The Constitution does not permit library here or anywhere else to adopt a policy that says you restrict harmful to minors. It's the same way that a local government could not try and outlaw something which the Constitution clearly permits, whether it's under the First Amendment or under -- what if the local municipality wanted to say police officers don't have to get search warrants. Well, I'm sorry, the United States Constitution requires that. The United States Constitution will permit local entities to adopt policies that

are consistent with the Constitution, but not policies that violate the Constitution.

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There is also what's MR. ROTHMAN: known as content usual time, place, or manner restrictions which could be implemented, as the librarians had mentioned -- time limits, an hour; if people are waiting, 20 minutes -keeping them in view, these types of things. And plus, you know, I've read policies designed by libraries across the country that require a type of driver's ed. course before you use the Internet in order to teach children how to use it, what's appropriate, how to cope with something you would come across to help them to mature, to help them to arow. It doesn't just try and hide things from them so that eventually -- eventually in their life they're going to be presented with some material anyway. We'd like to protect them from it at an early age, but unfortunately we live in a very complex world and these things come up and children see it on TV. and unfortunately in the newspaper every day, violent photographs.

25 | REPRESENTATIVE EGOLF: Thank you.

CHAIRMAN BIRMELIN: Thank you, 1 gentlemen, Mr. Rothman, Mr. Frankel. Thank 2 3 you for coming. Our next testifier is Mr. Stephen 4 He has a Ph.D. He's chairman of the 5 L. Herb. Intellectual Freedom Committee of the American 6 7 Library Association. I know when it's a vegetable we 8 call it an herb, but I think probably you 9 10 pronounce with an H. 11 MR. HERB: I do. Being an 12 omnivore, I quess. 13 CHAIRMAN BIRMELIN: You may begin. 14 MR. HERB: Chairman Birmelin, 15 members of the Subcommittee on Crime and 16 Corrections of the House Judiciary Committee, 17 ladies and gentlemen, thank you for giving me 18 the opportunity to participate in this hearing 19 today. I'll do a sound check. I've never 20 21 been accused of being quiet. Am I all right 22 in the back there? Good. 23 My name is Stephen Herb and I'm 24 the head of the Education and Behavioral Sciences Library at Penn State University, 25

University Park, and the executive director of the Pennsylvania Center For The Book.

Before coming to Penn State I was coordinator of children's services for the Dauphin County Library System in Harrisburg for nine years.

I'm also chair of the American
Library Association's Intellectual Freedom
Committee, and I'm here today representing the
American Library Association.

The ALA is the nation's oldest and largest association of librarians and trustees with close to 60,000 members representing all types of libraries, public school, academic, state, and special libraries serving government, business, and other institutions.

ALA is the voice of America's libraries and millions of people who depend on them. Its mission is to promote the highest quality library and information services in order to enhance learning and ensure public access to information.

House Bill 2324 would require all school and public libraries to establish acceptable use policies for the Internet. In

fact, virtually all public libraries offering Internet access, 97 percent, have or are developing Internet use policies.

The problem is that House Bill 2324 goes on to require those policies to include the use of either software programs or on-line servers that block access to material that is, quote, obscene or child pornography or harmful to minors.

In addition, the state will withhold funding from any library that fails to establish a policy that is, quote, acceptable to the Secretary of State.

By the way, just as an aside, I wish to state for the record that the American Library Association -- contrary to rumors here and there and misquotes -- has never, ever promoted porn -- child pornography in libraries, or obscenity. We are against those things that are illegal, such as child pornography and obscenity, and wish to help in any way we can to fully prosecute anyone who engages in that kind of behavior at a library or elsewhere, as law abiding citizens.

It's just that sometimes we get

associated with that reputation. And the First Amendment is something that you can believe in and still be for people abiding by the law. So I just thought I'd throw that in. That's an important issue, not something that libraries are promoting by any means.

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The concerns underlying this legislation are important. I commend the Committee for taking a serious look at children's Internet safety, and I share the sponsors' concerns that children's experiences on the Internet be safe, educational and rewarding.

As new technology is proliferated, it is critical that we balance the extraordinary value they bring to communications and learning with responsible use and careful guidance. Nevertheless, as a practicing librarian, I remain concerned about the impact that the state mandate will have on local control and community decision making. Librarians are on the front line providing the training, support, and guidance that children, parents, and all library users need to become responsible Internet users.

For example, the Public Library of Nashville offers free two-hour classes called the "Internet for Parents and Children."

Classes are designed for parents and children to work in pairs at a computer. Topics include introduction to the Internet, how to navigate through cyberspace, on-line safety, how to use the library's electronic catalogue, and the library's "Kid's Page," and how to find local family activities on-line.

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The Canton, Michigan, Public
Library has a Cyber Kids program. Parents and
children must sign a Cyber Kid Agreement that
explains the library's policy on children's
Internet access. Children and their parents
also must attend a half-hour cyber orientation
session, which includes an overview of the
Internet and a list of cyber rules.

Once they have completed the session, kids receive a sticker for their library card. This provides access to the Cyber Kid's Room, where seven work stations are set up just for children.

The Free Library of Philadelphia, I think a local -- nearby, right. I forget

how far east I drove, but I'm almost there -offers a Bits and Bytes program. It includes
an after school computer science club for
fourth to sixth graders that explores science
software and science web sites, teenage tech
team assistance provide tutoring and computer
assistance. The library also offers workshops
to introduce technology to parents, teachers,
and child care providers, as well as other
special programs.

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In fact, libraries are one of the few institutions providing the general public with Internet instruction. How we provide training, support, and guidance varies somewhat, depending on the community we serve.

The process of developing acceptable use policies has been important for communities. It can help parents and other care givers to become more aware of the issues and options they have to control or limit their own children's access to home computers.

We think that local decision
making is working, and we're very concerned
that a state blocking and filtering mandate
will intrude unnecessarily in the prerogatives

of local community-based institutions, as well as into the professional decision making and judgment of public and school librarians.

While no one approach to Internet safety will satisfy everyone in the community, I believe it is possible to work with the community to fashion a bottom up approach that reflects community values, addresses core concerns, and provides useful solutions.

Not surprisingly, local decision-making processes vary significantly and the solutions are extremely diverse.

But what they have in common is involvement of the community, understanding of local norms and values, knowledge of practices that take into account the information needs of children and teens, and a general good faith desire to find the solution that respects the diverse perspectives in the community.

It has been my experience that the use of filtering software is not a particularly effective way to guide children away from, quote, "questionable" material on the Internet, nor is it a well-suited solution

for libraries.

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Librarians serve as communities' principal source of information. For many, the public library provides the only access to the vast resources available on the Internet.

Many of those libraries, nearly half, have only one terminal with graphical access to the World Wide Web.

To mandate that one computer be filtered would block access to library users of all ages, not just children and youth. Use of an on-line server that blocks material would have the same results. Moreover, blocking software does not just target "illegal material." Oh, if only it did. Ιf only there were a one-to-one correspondence between those two, we would be in such good shape. But it does not. It deprives the community to access to many sites that provide valuable as well as constitutionally protected information for both adults and children on subjects ranging from breast cancer and AIDS to religion and politics.

In New York recently, news sites, NBC and CNN were blocked from students trying

to do research reports in high school by their filtering on their on-line service provider.

At the same time, such software also fails to provide protection from materials that others may find, quote, "objectionable," however defined.

While blocking and filtering products can be useful tools for parents to use at home perhaps, as public institutions supported primarily by local public tax moneys, libraries have other obligations. They must meet the information needs of the entire community or school population while upholding the basic principles of the First Amendment and maintaining the privacy and confidentiality of users.

Within the same community, within the same school district or library system indeed, even within the same library or school building, users have vastly different needs. State mandated blocking software cannot responsibly anticipate the information and curricular needs of a diverse community or determine the best sources of information for any particular public or school library user.

This is the responsibility of library and school boards that reflect the values and standards of their constituents and who are in the best position to know how to guide children's Internet access within these institutions.

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When a library installs commercial filters or blocking software, it transfers the professional judgment about the information needs of the community from the local governing officials and the community librarians and teachers, to anonymous third parties -- often part-time workers with no credentials and no ties to the community who evaluate sites for the software filter manufacturer. Unlike software manufacturers, librarians have professional skills and are dedicated to serving their community's education needs. They have a responsibility to work with governing boards to help develop policies that assure appropriate Internet use. Librarians also must respond to community complaints and potential legal action over improper or inadequate blocking.

25 | Librarians are also very concerned

about the so-called quick fix that fail to teach children how to best use the Internet. Our children are growing up in a global information society. They need to learn critical viewing and information skills that will help them make good judgments about the information they encounter. Students of all ages must be able to assess as well as access information. They must be able to distinguish between information that is useful and valuable and that which is not, to handle and reject content that may be offensive to their values, and to adhere to on-line safety rules when confronted with uncomfortable situations.

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2.3

Simply blocking offensive and unwanted content will not teach students these critical skills. Librarians believe that there are many alternatives to help children make wise and responsible use of the Internet. Librarians provide training for children, parents, and teachers on appropriate Internet use. Almost all libraries have established local Internet use policies for children and other library users which set the rules for appropriate behavior in libraries or schools

when using on-line resources.

2.0

Librarians provide guidance on how to assess the value and reliability of Internet resources. The American Library Association, for example, has developed "Families Connect," which provides on-line classes developed by the American Association of School Librarians, and teaches Internet safety and basics, as well as recommends how to make the most of Internet resources.

Most importantly, librarians assure safe and positive on-line experiences for children based upon each child's needs, by guiding them to educational, entertaining, and valuable sites. In addition to providing direct advice and guidance to children seeking to research particular topics or find certain information, many individual libraries, as well as the American Library Association, have developed children's web sites and home pages that lead children directly to the best the Internet has to offer.

For example, the ALA has developed "700+ Amazing, Spectacular, Mysterious, Wonderful Web Sites for Kids and the Adults

Who Care About Them" to guide children and parents to sites that are site educational and entertaining.

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Notwithstanding the many concerns about the use of filtering, some communities have made the decision to install blocking software in libraries. Others have tried blocking and eventually removed the software because it proved to be ineffective, overly broad, and difficult to maintain. Still others have carefully studied the costs and benefits of filtering with their library and school boards, have decided to use other methods to guide children's Internet use. Others have installed filters in some machines and not in others. But all in the library community who have looked at children's Internet access have made their decisions based on local community circumstances and norms, and trained professional judgment.

In conclusion, librarians understand that increased access to the Internet in schools and libraries has heightened concerns about children's ability to access inappropriate and illegal material.

Those concerns are serious, but they are not new. Communities have been developing many different and effective ways to guide children's access that are informed by professional research and judgment and local norms and values. The state should not interfere with local control and decision making by maintaining a single approach to a multifaceted problem. There is no one right solution; there are many.

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Finally, it makes little sense that in order to receive state funds school and public libraries should be required to spend their valuable resources of mostly local tax dollars to purchase software filters that cannot do what this bill wants them to do.

Filters are flawed before they are installed, ineffective the moment they are activated, and become less effective each day they operate.

Filters will not and cannot solve the problems of obscenity and child pornography on the Internet. That is the purview of law enforcement. The law enforcement community doesn't rely on a piece

of faulty technology to perform their challenging duties. They rely on sound judgment of men and women who have been well trained and who believe in serving the needs of their local communities.

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Something very similar can be said about the people who serve in Pennsylvania's libraries. One of the true glories of this nation is the concept of a library. Walking through a library's door is the greatest of all equalizers. All who follow the library's rules and obey existing laws are welcome.

The library does not discriminate based on wealth or race or gender. The library user's religion or what he or she does for a living does not affect the service a library user receives. A child's individual home circumstances do not affect how a child is treated at the library.

All children are welcome to find the information they need to become the best adults they can grow up to be. The tradition of libraries in Pennsylvania is a great one. And that tradition depends on the human touch provided in local school and public libraries.

That's the human touch provided by local government leaders, library board members, librarians, staff, and volunteers, the people who know their local communities because they're members of those communities.

I visited hundreds of libraries during my professional career and I never cease to be moved by how much the people who run them care about the people they serve.

I always trust those people above any given piece of computer software. I always trust parents to help their own children to make the right choices in libraries. I hope the Commonwealth will extend that trust to the parents of Pennsylvania and the local library leaders as well. Thank you.

CHAIRMAN BIRMELIN: Thank you,
Mr. Herb. You're so inspiring; I want to
become a librarian now. I probably would have
said some of the same things about being a
teacher, but I'm not sure that I could say
that about being in politics.

MR. HERB: I'm sorry to hear that.

CHAIRMAN BIRMELIN: I'm sorry to

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have to say it:

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Just a few comments, and some of them are directed at your remarks, but maybe some are more so at the general tone of those who have imposed the legislation that we're dealing with today.

First of all, I think very few, if any, people would disagree with some of the very positive things that are happening in our libraries. I mean, you gave us several examples. And the bottom line was that you wanted to guide parents and children to sites that are safe, educational, and entertaining. And I think good citizens want to do that.

And I think good citizens don't want illegal activity to take place in their libraries. I think the difference of opinion that maybe some folks here today have is how does that occur and to what degree.

One of the things I guess -- and that's just a comment. I'm not asking you to answer a question here.

But one of the comments that I've heard a couple of times is that basically we need to let children allow to make -- let

children make the decisions on wise use of the computers and the Internet specifically. And I'm a little bit concerned.

equipped to do that. They need guidance.
They need direction. They need parental
guidance. And in an opportunity where they
don't have that -- and I know that that's
possible in our libraries, because, quite
frankly, many of them are understaffed. I
suspect you don't have -- and most libraries
that have computers you don't have somebody
sitting there and the only thing they do is
watch what's coming up on the screen of those
who are sitting there using the Internet.

So, you know, it's not consistent to say that our libraries are concerned and are doing a good job but that there may be some needs that are still not able to be met by them.

I personally represent a very rural area. Most of the libraries that I represent -- and I've never actually calculated the number -- but the two counties I represent -- I'm going to guess -- they're

somewhere in the neighborhood of 20, they're all almost always staffed by one person and maybe two at most; they have multiple floors; and they also have rooms or sections of the building that are very difficult for one or two people to be able to provide the kind of monitoring, for instance, that Delaware County Library System is able to provide. And to what extent they're able to do it I don't know.

So, you know, I have a little bit of a concern when we think that just simply educating children is going to resolve this problem. And so if you want to make a comment.

MR. HERB: Yeah, you're right. I think that you raise a valid point. And I give praise to the legislature, to the Governor, for recent actions that probably are going to be a stronger message, and that is increase funding and increased attention to those needs of libraries, especially those that are manned or womaned by one person, often a volunteer, often part time.

And you're right, that may not be

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enough guidance. But I don't think that then the counterargument is that that makes a filter an alternative answer, as much as it means that we need to work harder to provide that guidance with Big Brothers, Big Sisters, other volunteers in the community, after school clubs, shared resources at the district level in the state.

We have many, many other alternatives that can increase that knowledge and that education in a very positive proactive way. I think that the problem with the filtering is that negotiation that by somehow doing that we're protecting the state and everything's going to be good. And I think you've heard enough reasons now today from all sources that isn't going to be enough. As a matter of fact, it is -- it is ultimately a quick fix solution.

Even though I praise your concerns and efforts -- I understand those and I share those with you -- but I think that just blocking certain sites from all libraries in order to receive funding is not the answer to protecting kids.

I think it increased focus on libraries and the importance of that education aspect and the importance of parents taking responsibility for their kids, too. Sometimes we don't even mention that at this hearing today, but that is one of the most critical things that we face is that we have to hold parents accountable for the behavior of their children, the raising of their children.

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I hear that all the time in political campaigns, but I think we need to bring it back into this message. And the way we do that is to make them take responsibility. For example with younger kids, I never thought a two year old should go into a library and use the library independently. If you see a toddler come in, open the library door by himself and walk in and sit down, we notice in libraries. We take some action when a two year old does that.

Well, I think that we need to look at the Internet in that way, too. There are certain ages where I don't think kids should be sitting down and using the Internet terminals by themselves. And then there are

other ages where they maybe do it but they
have to do it in a limited amount of time
because of that time, manner, and use policy.
And then there are older kids, teenagers, who
have more independence. We have that.

You know what, though? It's the local -- it's the local service situation. We have those now with programs with the kind of attention we give them through reference librarians and things like that. It's just that we move this -- this way of doing business that we've been doing for a hundred years over to this new technology. And we're adapting it and we're being surprised and startled sometimes, no doubt about it. But we're trying to --

CHAIRMAN BIRMELIN: I have never made the assumption that a piece of software is the solution to the problem. And I don't think Representative Egolf has made that statement. Or maybe some have assigned that motive to him, but I don't think that's the case with what he's trying to do here.

And I applaud those who have demonstrated today that they are doing

actively some things to try to prevent as much of this as is possible. And quite frankly, they'll never be able to prevent a hundred percent of it.

I don't -- you know, somebody mentioned earlier that these young people are very inventive and very clever at ways of getting around barriers. And it's not just on the Internet. It's rules that mom and dad lay down for them and the school lays down for them. And it's in the nature of a teenager, in particular, to go to wherever the boundaries are and to try to push them back a little bit.

So no matter what we do, I think we're going to find that that's the case with many of our young people. But I am also concerned that, in particular representing the areas that I do that are rural, that have small libraries that they're probably not opened more than maybe twenty hours a week; and they know that having Internet access is important, especially in a rural community.

You may think it's important in, you know, suburban Delaware County, but

imagine if you're in, you know, counties that

I represent -- Wayne and Pike Counties -where library's basically their only real
opportunity to use the Internet for many
people and only, you know, one or two computer
stations and one person manning that library
for 20 hours or 25 hours a week. And that
librarian's busy doing a lot of other things
and they just can't afford to sit there and
keep an eye on what some teenagers have done
to come in and use that computer for a few
minutes or an hour or something.

So all that having been said, I understand and applaud the efforts that have been made. But I also, as a legislator, have to say to myself, well, there are circumstances perhaps where there are other things we need to and can be doing.

This legislation is perhaps flawed in some people's eyes and not perfect. I don't think it should necessarily be trashed because it doesn't do all of the things that we would like it to do. That's just a comment.

Representative Egolf.

REPRESENTATIVE EGOLF: Thank you.

I -- always legislation -- not always. Quite often legislation is introduced because there is a problem, and many times it may be blown out of proportion, it's not the problem that you think it is; and other cases it is a very severe problem.

The information that I have -- and I've got letters here from parents; I have the report from Mr. Burt who we heard from; have several other publications, too many. I have a whole -- probably that thick (indicating) of incidents where people were concerned about the children getting access in the libraries, in schools to this material we've been talking about today; about incidents happening, children getting raped in a library in a rest room, molested right outside the library.

Just uncounted cases. And there's a problem there.

And one thing disturbed me, and I hope you disagree with, sounds like you do, but you're the -- Ann Symons --

MR. HERB: Ann Symons.

REPRESENTATIVE EGOLF: -- is she

current president --

MR. HERB: Former.

REPRESENTATIVE EGOLF: -- of the American Library Association recently said that the whole issue of protecting children has been blown way out of proportion by the media and those that seek to promote their own agendas.

American Library Association is there is not a problem. They would not even say, well, if there's accusations, which we're hearing, let's do a study. They didn't even want to -- they encouraged the libraries not to respond to a group who was trying to find out really how big is the problem, what are the number of incidents. Because if there's only a few incidents don't make legislation.

But if there's a lot, you know, a number that's significant, then we need to consider something, whatever it may be.

And maybe education is the answer and maybe legislation is the answer, maybe something in between, maybe a combination of both, but the American Library Association

took the official position -- now maybe they've changed since then -- the official position there's not a problem, don't answer the questions, don't submit the data that was requested.

There was officially, you know, requests for data incidents. Libraries were told -- member libraries were told don't submit it, it's an invasion of privacy of the patrons. Even when it was definitely illegal accessing of information, so on, they didn't want that to get out.

all the information that I've been seeing was that they were -- they were really fighting the -- they didn't want to admit, didn't want -- or fought the idea even if they knew, I don't know, if there was a problem. And let's not find out if there's a problem. We don't want to hear if there's a problem seemed to be the attitude. And so I -- you seem like you disagree with that. I hope you do.

MR. HERB: I do. I say that -I'd say that, to be fair, we do have to be
cautious about the data collecting methods of

any really truly vested interest. And without casting dispersions on any speakers or any positions, I have seen some very low quality research on -- being cited sometimes.

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And I certainly don't mean to do that here or anything that you just mentioned, but without naming names out in the field, ALA has been under attack for a couple of years. And maybe what I'll do is I'll say that they might have been reacting a little defensively on a couple of occasions because they have been -- here they are trying to let parents work with their kids, they're trying to support these local libraries that are doing such wonderful things -- and the vast majority of them with unfiltered computers -- are doing wonderful things for kids, and we're getting attacked as if we're some sort of demonic, satanic beast, when all we're really trying to do is to get kids to be with their parents and to become smart kids.

And so it's really hard when you have that position and you're being attacked.

So I -- I will say that I think Judy Krug has occasionally let loose a quote that she wishes

she could pull back. And I bet Ann Symons wouldn't mind pulling that one back.

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But I tell you what I would love to see is I would love to see more data collected from an independent body with no vested interest other than in America, so that I would say keep ALA out of it. I'm willing to step aside. And let's keep Filtering Facts out of it and let's get someone in there who has no vested interest except in the goodness of our culture -- just the way you guys are acting here today on behalf of the citizens of the Commonwealth -- and let's collect some more data.

Because I think what we'd find is we'd find something that isn't on either extreme. I think we would find lots and lots of wonderful things happening in libraries and a couple of incidents that ten years ago they wouldn't have been caused by the Internet, but do you know, if we looked at this legislative effort ten years ago we would have gotten rid of rest rooms in public libraries, because the rest room has always been something that has caused trouble for us and we've always kept

our eye on it. Seriously. I'm not kidding.

A public rest room in any building is always a problem. Always has been, always will be. And that has nothing to do with the Internet. Just to throw that one example out.

We need to be watchful in our communities to protect kids, because we do care about those kids who walk in the library doors.

If I could just tell one little anecdote, when I used to do preschool story time at Colonial Park Mall on the East Shore branch Dauphin County Library System, a parent of a three or four or five year old would say to me is it necessary for me to stay with my child. And I would say, well, you know, if your child gets up while story hour's ongoing and leaves, I have 30 other children that I'm working with, I can't get up and follow him out; I think you should stay; I do think you should stay; you need to take that responsibility for your child.

Some parents would still walk out of the room into the adult side of the library and disappear. Now, what I didn't tell them

was that if that child got up and left, I 1 would go after them. I would have interrupted 2 But I told them what the policy 3 the story. part was. 4 But the concern, the protection 5 for kids is what makes the local community 6 library great. These are people who care 7 about the children who are coming in those 8 9 doors. 10 I think that they care enough to 11 do the job they need to have done through. 12 these acceptable use Internet policies. 13 REPRESENTATIVE EGOLF: Yeah, but 14 see -- well, in the one report, and I'm going

back to Mr. Burt's -- before I get into that, are you saying that he has a special interest? MR. HERB: Oh, yeah.

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REPRESENTATIVE EGOLF: What is that?

MR. HERB: Well, he's sponsored by some very, very conservative political groups. They pay him, they support his web site, and they have, I would say, a position that is not just in the interest of protecting children, but it's in the interest of protecting

children within a very narrow focus. And that is when you talk about what's appropriate for children, there are many, many things that you would take home for your kids from a library that some of the people who support him would consider inappropriate for the library. It's not child pornography, it's not obscenity, it's -- it's books that might have the word -- you've heard of Harry Potter, for example, and the books about that the best selling boy wizard, books about Halloween ghosts and witches.

I'm not saying every person who's against those books are the exact people supporting Mr. Burt, but I am saying that whenever you have a strong position taken like that with the interests of a very special focus, it's important to look at that big picture. And he does have very much support from a very conservative backing. Nothing wrong with being conservative.

REPRESENTATIVE EGOLF: That's right, if there's a special interest is protecting children.

MR. HERB: If it were, but at the

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same time, I guess you would agree --
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                 REPRESENTATIVE EGOLF: What is he
     profiting from it, I guess?
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                 MR. HERB: I'm not sure. I'm -- I
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     don't think he's profiting personally as much
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     as it's supporting and underwriting his
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     agenda.
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                 REPRESENTATIVE EGOLF: But if that
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     agenda is to counter -- well, in any case,
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     whatever, if it's -- if it's protecting
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     children but overprotecting them, still,
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     though, to get research, why should we object
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     to his finding out the facts and stating the
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     facts? And that's what it seemed like the ALA
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     was doing.
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                 MR. HERB: Yeah, it's hard -- it's
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     very, very hard when you feel strongly about
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     something --
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                  REPRESENTATIVE EGOLF: But then
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     that shows the ALA seems like it has a special
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     interest to not get the facts.
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                 MR. HERB: What you're raising is
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     a valid point. That's why I was saying if we
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     could have a data collecting group that didn't
     include us, I think -- not that I think we're
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lying with statistics and figures by any means -- but I do think that when you have a strong interest in something it's harder to be objective. That's the best I can do about it. And I would say that if ALA is being placed under scrutiny for us occasionally not reacting as fairly as we think we can because we love libraries so much -- and we do -- then I would say at the very least let's shine that same spotlight on David Burt and say that he is not exactly coming clean with all his methodologies.

I have access to a lot of behind-the-scenes kinds of conversations and memos -- and again, I don't want to go after him because there are lots of people out there -- we all need to look at this thing, I think, fairly in this -- in the brightest light possible, because we do want to do right by our kids in Pennsylvania.

REPRESENTATIVE EGOLF: Well, I know if I were being attacked by someone making statements I would say, you know, show me the proof. And I would try to get facts from the other side. And again, if the ALA --

the ALA, of all places and all organizations, ought to be concerned about information, data, getting it out instead of stonewalling.

MR. HERB: No, we are. I think that what Ann was trying to say there was that it's just that if you look at the huge numbers of libraries and then you see the number of reports of problems, you realize that they don't even average out to a report per library.

REPRESENTATIVE EGOLF: But

there -- and he -- well, in any case, in the

report he gives statistics to show of the

numbers that were contacted, the numbers that

did not respond, the numbers that would

definitely not respond, objected to

responding. I mean, he breaks them down

number by number. And then of the numbers

that did respond, the number of incidents is

very high. But he states that out of these

numbers, he doesn't say out of all of them or,

you know -- so he -- he's very clear. He's

not trying, I don't think, that I've seen,

he's trying to hide.

Now, if there's other reports,

I -- I would welcome to see those.

MR. HERB: Well, I think we do have a study, actually, that was conducted at the University of Pennsylvania that we'll share with you.

REPRESENTATIVE EGOLF: I would like to see that very much.

MR. HERB: But we also have -- I'm chairman of the Intellectual Freedom Committee of ALA, and we instructed every library in the country who was contacted under Mr. Burt's survey to respond, because we believe in the freedom of information, the freedom of access to information across-the-board. We're not selective in how we respond to that.

Some libraries may have chosen not to do that. I think that was their error to do that, because I agree with you that to have the honest data examined is the only way we can really arrive at the kinds of solutions that we can compromise and reach together.

And I think that that was unfortunate.

At the same time, I think some libraries, to be fair, felt knowing his political position, they were afraid how the

data was going to be used and that it wasn't just a Freedom of Information Act and a request, but it was one where they had seen some evidence where those facts had been presented in a selective way in the past and so that's -- that's where it gets a little complicated.

REPRESENTATIVE EGOLF: Well, what was done, unfortunately, has put a very bad light on the ALA.

MR. HERB: I'm hoping I counteracted that a little bit today.

REPRESENTATIVE EGOLF: You have.

One other comment I would like to make. You made mention about children, students of all ages must be able to assess as well as access and confront some of these things and make decisions. What we've seen in other areas, we have laws that are based on the fact that children can't make decisions in some cases.

For example, if a 20 year old has sex, intercourse, with a 13 year old, even though the 13 year old consented, we say it's statutory rape because we say that the child 13 can't make decisions such as that.

So we know -- and that's just one example. There's numbers of other ones, we don't allow children to make their own decisions, yet here we're saying they should get into this stuff, which is -- I don't think anybody can say -- you know, it's some really horrible information there and it's illegal. So we must find that it's bad or we wouldn't be made illegal.

2.3

Yet we're saying they have the ability to decide to get out of it or decide that it's going to be harmful or -- and not get into it, they should be able to have that, and yet -- so how do you --

MR. HERB: We provide as much guidance as we can. We provide as much control as we can for little kids. As kids get older, it grows into kind of a mall situation where if a parent feels, for example, their child is going to listen to the rules of the home at a mall and stay at the mall with their friends when approached by a stranger, not to go out to the car or get in with them, that kind of thing, the parent is judge -- is making the decision based on their

parenting. 1 The same thing, I think, goes with 2 the library. There comes a point where a 3 parent should be there with the child, should 4 be there, should be there, and then at some 5 6 point the parent says I trust you, the way I trust you at the mall. And that varies from 7 age to age, community to community. 8 But the point is it's not -- it's 9 not 17 and below, it's not all or none. It's 10 11 a community-based, library-based decision. 12 But you're very right. Some kids 13 have to be a lot older before they make those 14 decisions, and some parents even make 15 mistakes. But one of the things about the 16 United States is we allow parents to make 17 mistakes in deciding what's right for their 18 children. 19 REPRESENTATIVE EGOLF: Thank you 20 very much. 2.1 MR. HERB: Thank you. 22 Thank you, CHAIRMAN BIRMELIN: 23 Mr. Herb. 24 And our last testifier for this

afternoon is Brian Fahling. He's the senior

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policy advisor for Center for Law for American
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     Family Association.
                 Mr. Fahling, if you would come
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     forward, please.
                 MR. FAHLING: Mr. Chairman and
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     members of the subcommittee, before I get
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     started formally, I wanted to thank Mr. Herb
     for affirming that it's okay to be
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     conservative. This coming from no less
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     authority than the head of the Intellectual
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     Rights Committee, I guess, if I haven't
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     misspoken. So I just wanted to get that out
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     of my system.
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                  I was very excited back there that
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     to hear him say that.
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                  I am senior policy advisor for the
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     American Family Association Center for Law and
     Policy. The Center for Law and Policy is a
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     nonprofit organization that, among other
20
     things, advises legislators at the local,
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     state, and national level --
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                  CHAIRMAN BIRMELIN:
                                       Mr. Fahling,
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     I'm going to ask you to hold the microphone
     while you give your testimony.
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                  MR. FAHLING: To hold it?
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CHAIRMAN BIRMELIN: Yeah. It doesn't pick up very well unless you're within six inches, and I think people in the back are going to have a difficult time hearing you if you don't hold it.

2.2

MR. FAHLING: I'll resist the urge to sing.

CHAIRMAN BIRMELIN: We will make sure that you don't.

MR. FAHLING: You and my family as well. As I was stating, we at the Center for Law and Policy advise legislators at the local, state, and national level on the issue of constitutional concern. Constitutional law is my area of expertise. I would also note that I do trial and appellate work in the area of constitutional law, with particular emphasis on First Amendment issues.

I am pleased to speak to you today on the subject of the constitutionality of filtering the Internet in public schools and libraries. Specifically, my testimony today will focus upon the constitutional issues implicated by House Bill, now, 2324. I hope -- I trust you'll forgive me identifying

on House Bill 4. I didn't have 2324 available to me. I recently looked at it and my comments remain germane to that bill.

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I wish to begin by observing what the proposed legislation does not do. It does not regulate the Internet nor does it operate correctly against speakers who utilize that vast information data base.

The House Bill, as proposed, operates only upon public schools and public libraries; thus, the bill reaches no further than inside the walls of public libraries and schools in Pennsylvania. They are, in a nutshell, required to filter the Internet to quard against admission of material that is obscene or child pornography or harmful to minors. This is unremarkable. After all, it is the business of schools and libraries to exercise discretion about what they will acquire and make available within their walls. No less, according to the Supreme Court has set forth that proposition.

The fundamental question presented here is whether Pennsylvania's public schools and libraries that provide Internet access to

students and patrons are constitutionally required to allow access to everything found on the Internet, including obscenity, child pornography, and material harmful to minors.

2.2

The answer to that question is emphatically no. It is doubtful that anyone would argue that public schools and libraries should be required to allow access to child pornography and obscenity. Indeed, transmission of obscenity and child pornography, whether via the Internet or other means, is already illegal under federal law for both juveniles and adults.

This is another way of saying that obscenity and child pornography are not protected by the First Amendment. That may be absolutely proscribed.

This then narrows our present subject matter inquiry to the constitutional propriety of regulating in public schools and libraries material harmful to minors that is acquired over the Internet.

Material that is harmful to minors, while enjoying protection under the First Amendment, is nevertheless not immune

from regulation by Pennsylvania because the Supreme Court has recognized that states have a compelling interest in protecting the physical and psychological well-being of minors.

I will not here dwell upon the subject of whether Pennsylvania's public schools may be required to filter out material that is harmful to minors, because this is a matter too plain to be denied. Common sense and constitutional law, strange bedfellows though they may be, counsel that such material may be denied access into the domain of public school.

This leaves, then, the question of whether public libraries may filter the Internet to provide protection to minors for material that is harmful to them. Opponents of filtering by libraries attempt to argue that filtering the Internet in a public library is like removing a book from its shelf. And this was, in fact, ruling of a federal district court in Virginia where an Internet filtering policy had been adopted by a library.

In the case of Mainstream Loudoun versus Board of Trustees of the Loudoun County Library, Judge Brinkema concluded that when a library purchases Internet access, it must accept all that is carried on that medium. Judge Brinkema analogized the Internet a collection of encyclopedias in which the library had redacted portions deemed unfit for library patrons.

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I respectfully disagree with Judge Brinkema's analogy. As the Supreme Court has noted, the Internet is a unique medium and presents heretofore unknown problems for public libraries that provide access to it.

The Internet is not at all like the familiar set of encyclopedias by Judge Brinkema. Other unique mediums such as broadcast media also present their own problems. And because of these special problems, the Supreme Court has recognized special justifications for regulation of the broadcast media that are not applicable to other speakers.

As I stated at the outset of my remarks, the bill does not purport to regulate

the Internet at the speaker level. This is important because, despite its recognition of unique nature of the Internet, in 1997 the Supreme Court, in striking portions of Communications Decency Act, concluded that the regulation of the Internet at the speaker level does not provide the special justifications for more restricted regulation that arise with the broadcast media.

The CDA, the Communications

Decency Act, was distinct from and a more

difficult case than the bill here proposed

because it applied broadly to the entire

universe of cyberspace at the speaker level

rather than being limited, as House Bill No.

2324 is, to the acquisition of sexually

explicit material in public schools and

libraries. It also imposed criminal penalties

for violations of its provisions.

Even so, the Court's reasoning is instructive to the present occasion. The Court emphasized that as the Internet existed at that time, the risk of encountering indecent material by accident was remote, that communications over the Internet did not

appear on one's screen unbidden, and that almost all sexually explicit material was preceded by warnings as to the content.

The reasons given by the court in 1997 not to allow special treatment of the Internet at speaker level are fundamentally no longer true.

David Burt has provided you with a significant factual record that demonstrates precisely the opposite to be true in the year 2000.

Similarly, and the only case thus far to address library Internet filtering, the Loudoun County case, a judge found that the library failed to meet its burden in demonstrating the reality of the problem with individuals accessing child pornography or obscenity or minors' access to materials that are illegal as to them.

The only evidence advanced by the library in support of its claim that the policy was necessary was a single incident in another Virginia library and reports of isolated incidents in three other libraries across the country.

What was an isolated problem in 1998, however, is now a problem national in scope, as was made clear earlier today by the testimony of David Burt.

2.0

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It is undeniable that unfiltered access to the Internet and public libraries does and will result in children being exposed to sexually explicit images and text that undermine their psychological well-being.

It is equally unassailable that unfiltered access to the Internet in public libraries does and will result in children being exposed to pedophiles, as well as being exposed to men and boys masturbating. These are the unique characteristics of allowing unfiltered Internet access in public libraries.

I would note that these are not the type of problems normally associated with a set of encyclopedias found on library shelves.

The unique nature of and the problems posed by the Internet to public schools and libraries have no real analogue in First Amendment jurisprudence. This is not to

say that no guidance may be found.

For example, the Supreme Court's decision upholding an FCC ruling imposing administrative sanctions on a broadcaster for broadcasting a monologue that was patently offensive provides some guidance.

In its analysis of the FCC ruling, the Court stated that the availability of constitutional protection for a vulgar and offensive monologue that was not obscene depended on the context of the broadcast, which included the ease with which children may obtain access to broadcasts, coupled with the government's interest in the well-being of its youths and the parents' claim to authority in their own household to direct the rearing of their children as a basic structure of our society.

Application of the Supreme Court's analytical framework in *Pacifica* -- that's the case I just discussed -- to the present bill are strongly in favor of constitutionality. The context includes public schools and libraries, where children are quite naturally found. The context also includes the fact

that children can access sexually explicit material on the Internet with great ease, and if they do not seek these sites by design, the odds are great that they will accidentally come upon such a site, either by their own inadvertence or because someone has left the site with sexually explicit images on the computer screen.

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Beyond the danger of direct exposure to material harmful to minors is the adverse secondary effect of the injury to children who are brought into contact with pedophiles and individuals who might be masturbating in public view while viewing sexually explicit material over the Internet.

Combined with Pennsylvania's interest in the well-being of its youth and the parents' claim to afford an authority in their own household to direct the rearing of their children as a basic structure of our society, special treatment of Internet access in public schools and libraries such as that provided by the proposed Act is justified.

As I just noted, Pennsylvania has set forth twin purposes in requiring Internet

filtering. Each purpose under traditional
First Amendment analysis is tested according
to different constitutional standards.

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In the first instance, the bill seeks to protect children from the direct effects of sexually explicit material, which is a content based limitation on speech.

As a content based limitation, there is a heightened inquiry which asks whether the interests asserted by the state are compelling; whether the limitation is necessary to further those interests; and whether the limitation is narrowly drawn to achieving those interests.

The second purpose articulated in support of the bill is to protect children from the adverse secondary effects of permitting unfiltered access to the Internet.

The adverse secondary effects cited in the proposed Act include protecting -- excuse me -- include protecting against sexual harassment and attracting pedophiles and other sexually disturbed persons who present a danger to children.

Since this purpose can be

justified without reference to the content of the speech, a more relaxed inquiry was made. Is the regulation reasonable as to time, place, and manner?

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Under either test the bill would survive, in my opinion.

As already noted, Pennsylvania has compelling interest in safeguarding the physical and psychological well-being of its children. The limitation the bill would impose is necessary to further Pennsylvania's interest in protecting its children, because it's clear without that Internet filtering it is impossible to protect them from exposure to sexually explicit material.

And the limitation is narrowly drawn to prohibit only material that is obscene, child pornography, and harmful to minors. This narrow limitation is obtainable because technology has advanced to such a degree that Internet filters are very active in blocking only the prohibitive material; and on the rare occasions that a user may be denied access to a site that is not prohibited, the bill provides for an expedited

procedure for users to have the site unblocked. Because the bill meets the content based test, a foriori, it satisfied the less exacting test of being a reasonable time, place, and manner regulation. There remain abundant alternative avenues of access to the Internet available to those who wish to obtain pornographic material.

2.1

The special problems raised by unfiltered Internet access in public libraries present new questions to be considered at the intersection between First Amendment and the interest states have in protecting their children from material harmful to them.

Nevertheless, the enduring principles embedded in the First Amendment have a good deal to say to the subject.

The lack of a precise analogue in the Internet -- or to the Internet in First Amendment jurisprudence does not leave us without the means to apply its enduring principals to the question now before this subcommittee.

John Marshall, the great Chief Justice of the United States Supreme Court,

explained how we are -- how we are to go about answering such questions. He said, "It is not enough to say that this particular case was not in the mind of the Constitutional Convention of the Articles framed, nor the American people when it was adopted. It is necessary to go farther and to say that, had this particular case been suggested, the language would have been so varied, as to exclude it, or it would have made a special exception."

If, then, it had been suggested that those who framed the Constitution and to the American people at the time that the First Amendment would serve as a bar to the states in protecting their children against sexually explicit material in public libraries, would they have so varied the language of that Amendment as to exclude such an outcome? It is certain they would have.

In closing, I encourage you not to be distracted by accusations of censorship and claims that the Fist Amendment will somehow be dealt a fatal blow if the bill should become law.

You should be infinitely more troubled at the prospect of leaving Pennsylvania children unprotected from pornography and pedophiles who prey upon them when it is in your power to protect them, at least in your schools and libraries. The First Amendment does not stand in your way.

2.4

Those -- that concludes my prepared remarks. I have a couple of comments on the testimony that was provided by the ACLU; not in the form of rebuttal, but in the form of correction.

There was a couple of misstatements about the state of the constitutional law. And it's an important issue, and if you will permit me to identify those and direct for the subcommittee to -- to the Supreme Court opinions that will clarify the matter.

One of the attorneys indicated that harmful to minors is not a constitutionally recognized term. I wrote that down in quotes. I trust I'm not being unfair to him in how I remembered it.

But in the case of Ginsberg v.

State of New York, the Supreme Court back in 1965 or 1968 at least was aware of the term harmful to minors in the constitutional sense.

And I'll just read a brief passage from that.

2.

In that case the court said, The attack on subsection F is that the definition of an obscenity, quote, harmful to minors, is so vague that in all honesty distributor of a publication cannot know when he might be held to have violated that section.

The court goes on and finds that it does no offend the requirements of due process.

So certainly back in 1968 the Supreme Court was aware of that term. The subcommittee has simply incorporated within the present proposed legislation its statute which already prohibits the dissemination of materials harmful to minors, which I've looked at that language and that language is constitutionally sound.

There was one other significant issue where there was a mistaken statement made, and that is with regard to the question of prompt judicial review.

I'm going to read from the prepared remarks which were read precisely by the ACLU attorney. And he said this, he said, Additionally, the Loudoun court points out that the U.S. Supreme Court considers such appeal provisions to be unconstitutional, requiring, as one of the procedural safeguards necessary for any prior restraint on speech to be deemed constitutional, that the censor must bear the burden of go -- of going to court to suppress the speech.

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In other words, he's suggesting that your provision for prompt judicial review are going to be found unconstitutional because you haven't placed the burden upon the state to seek prompt judicial review. He's quite wrong.

In 1990 in the case of F.W.P.B.S.

v. City of Dallas, the Supreme Court examined those provisions. And as it did so, it concluded that the Constitution, in fact, did not require that the state bear the burden of initiating court action.

So those are two important and essential principles I think that were

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mistakenly misrepresented before the
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     subcommittee today.
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                 I quess at this time I can take
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     questions.
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                 CHAIRMAN BIRMELIN:
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     Representative Egolf.
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                 REPRESENTATIVE EGOLF: I don't
     have any questions. Thank you very much for
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     the testimony. He's answered a lot of --
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                  CHAIRMAN BIRMELIN: I do have a
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     question.
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                 MR. FAHLING: I'm sorry.
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                 CHAIRMAN BIRMELIN: I'm allowed
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     to do that.
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                 MR. FAHLING: I understand,
     Mr. Chairman.
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                  CHAIRMAN BIRMELIN: I was kind of
     curious in the way that you -- you sort of
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     dwindled down to what you consider to be the
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     issue at hand, where there is conflict and
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     some legal discussion.
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                 And you rather quickly decided
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     that none of this applied to the public school
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     libraries. And in the end of page one it
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     says, I'll not dwell on the subject of whether
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Pennsylvania's public schools may be required to filter out material that's harmful to minors because it's a plain -- it's a matter too plain to be denied.

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And then you go on to say that now the only issue is public libraries.

MR. FAHLING: Right.

CHAIRMAN BIRMELIN: On what legal basis do you make that statement?

MR. FAHLING: Well, I'll date it back to the Board of Education v. PECO, which was a case in the Supreme Court that really centered on a book removal from a library.

And in that case the Court found that the removal of -- the motivation was based upon a disagreement with the content of that book then that would be an unconstitutional act. But nevertheless, within that opinion relates some ground work and built upon constitutional principles that really give broad discretion to schools with respect to curricular matters and regulating the life, if you will, of the school.

And you know, we have harmful to minor statutes. Pennsylvania Commonwealth

certainly has that. And it -- when I say it's too plain to be denied, when we have public schools we're talking about institutions filled with minors. And the Supreme Court, to my knowledge, and the lower court has ever never found that schools may not safeguard the inner sanctum, if you will, of those schools by keeping out material harmful to the very ones they're charged with protecting.

CHAIRMAN BIRMELIN: In your experience, what other states have legislation that's already in place that is similar to what Representative Egolf has proposed here today?

MR. FAHLING: I think you guys had actually quite a good list. On some of the information that I got, I know Michigan does. I believe Arizona, New Mexico. To be honest, it's difficult to go off the top of my head. We have tracked that, but there are a good number of states that already have legislation on the books or pending that will regulate Internet access to public libraries and school through the use of a filter.

For instance, Michigan passed

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theirs probably a year, year and a half ago.
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     And their provision's a little different
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     because they're set up structurally different
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     from -- in terms of how their library systems
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     work. So they simply make it -- grant
     permission, if you will, for libraries to
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     regulate the Internet by use of filter. Other
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     states make it mandatory.
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                  CHAIRMAN BIRMELIN:
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                                       But do most
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     states include filtering devices, software
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     filtering?
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                 MR. FAHLING: I believe some do,
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     but I can't give you a specific example on
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     that right now.
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                  REPRESENTATIVE BIRMELIN:
                                            Is your
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     role in the American Family Association to
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     follow and track this particular issue?
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     assume that's why you're here today.
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                  MR. FAHLING:
                                It is.
                                        It's
     somewhat of a burgeoning issue. As I say, we
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     have a mixed role, if you will. One is
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     litigation and appeal work on First Amendment
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     issues. I would say that Family Research
2.4
     Council is more of a data base gathering
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     entity than we are. What we might do is track
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within our litigation schedules; and when we're invited to speak to legislatures, Congress, then we'll build and work from data bases that generally are already in existence. We're not necessarily set up to collect and to follow on a daily basis.

2.2

CHAIRMAN BIRMELIN: Probably my last questions, unless your answer raises another one in my mind, earlier we heard Mr. Herb say that he felt that if we could do a -- have a nonprejudicial, unbiased third party that had no agenda and/or financial stake in the results of the comprehensive study to determine -- to determine the extent and the solution to the extent of the problem created by minors having Internet access to pornographic and/or obscene sites, that the American Library Association would welcome that and would be glad to back off and let somebody do that.

In your opinion, who or what organization do you think would be most able to do something like that and provide that kind of information that, of course after it's finished everybody else will fight about, but

at least go into it with this objectivity
where there is no vested interest and/or
political bias in the process? Do you have
any ideas on that?

MR. FAHLING: Well, I think tha

MR. FAHLING: Well, I think that's an excellent question. I think if we can find such a group I wish you would tell me.

CHAIRMAN BIRMELIN: No. I'm asking you.

MR. FAHLING: I understand. It seems that organizations are established and they have mission statements and they have goals. And with that come agendas. I don't think any of us is free of bias. I certainly am not. I haven't yet met the individual who is or the organization that does not bring with it some presuppositions.

Having said that, I still think that one can do a fair empirical analysis of the problem. I am familiar with Mr. Burt's work. Yes, he does have an agenda, and I believe that agenda is simply to protect children from material harmful to them.

If you'll note the data that he relies upon is data that he pulls from the

libraries themselves And he simply puts
forth hard numbers.

hard numbers, those provide you with your factual predicate for passing this legislation. You don't have to listen to his commentary; you can offer your own commentary. But facts that are derived from libraries themselves — in other words, he's not going into the libraries and recasting them. He gets the information out — or from police reports, so on and so forth.

But that type of information is not subject to bias. It is naked, brute fact. And perhaps some don't like his commentary, but nevertheless I would submit that reasonable minds would have a difficult time disagreeing that there is indeed a problem and it is national scope and something needs to be done and it is not enough to leave it to librarians.

I found that comment remarkable that librarians are more than willing to exercise censorship practices at the site level and somehow not deem that to be

censorship. I would submit to you that if anybody were to challenge those practices and they were tested in court, there's not a library in the state, there's not a library in this country that would not be found to be acting unconstitutionally. That is arbitrary and capricious. There is unfettered discretion there.

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What you are providing with this Internet filtering bill is boundaries. Rather than having 500 different librarians in the state decide what is, what is not appropriate, there are guidelines that are tied to your statutes. You find the best filtering system available, you are thereby narrowly tailored, find the least restrictive means of accomplishing the objective. It is not a perfect world. You will not do it perfectly. That is not the standard.

Supreme Court has repeatedly said mathematical precision is not required. And unless something is done, the Internet will spin out of control. And at a minimum it must be regulated within the boundaries of the public schools and libraries.

1 CHAIRMAN BIRMELIN: To your 2 knowledge, do any of the crime fighting, law 3 enforcement organizations in our country tabulate any data on specific sex crimes -- I 4 mean reports that have been made here -- that 5 occur in libraries? 6 MR. FAHLING: I haven't seen the 7 actual data bases, but I believe the F.B.I. is 8 9 in the process of doing that and does have 10 information available. 11 CHAIRMAN BIRMELIN: I mean, we've heard stories of following the children in the 12 13 libraries or in the library's rest room, which 14 Mr. Herb himself said is a big problem. 15 was just wondering does F.B.I., does it 16 collect this data? Do they have it specific 17 to this site? 18 MR. FAHLING: You mean with 19 respect to the libraries? 20 CHAIRMAN BIRMELIN: Yeah, I 21 mean --22 MR. FAHLING: I'm sure that type 23 of information is available. I think it's a healthy undertaking. I think you want to make 24 the record as strong as you can, factually 25

undergird it, and you're able to do that.

About six months ago I flew down to Broward County, Florida, and met with a mother and her daughter. And the daughter had gone into the library and there was a man masturbating in plain view while watching material, sexually explicit material on the Internet. The library didn't want to do anything about it. They wanted to hush it up. They said that was the first time it happened.

Well, it wasn't the first time it had happened. Public records disclosure requests determined that it happened many, many times. It was never reported.

So that's what we're dealing with here is oftentimes libraries are reluctant to come clean on how extensive and pervasive the problem is. Not all libraries. I'm not impugning anybody's motive.

What I am saying is that we do not get the whole story. Yes, I think that it would serve you well to dig further, dig deeper and undergird the factual base.

CHAIRMAN BIRMELIN: And I

understand, too, that if it's not reported,
it's not going to be data that's collectable
by F.B.I. or anybody else, because then there
is no written report that you can
accumulate --

MR. FAHLING: Right.

CHAIRMAN BIRMELIN: -- at that point in time.

MR. FAHLING: Well, in Holland, Michigan, for instance, they have public information records request was made for the hits on pornographic sites at the libraries there. And what they had done was by design they had programmed the computer to, after a matter of days or week as I recall, to go ahead and purge all that information. So you couldn't really find out how many hits were being made on those pornographic sites.

It's not only the library in Holland, Michigan. It's happening in other libraries. And that might be another avenue to track this -- to get data on this, which is to require libraries to keep data banks that stand beyond the two weeks or four weeks and have reporting requirements on that. I think

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then you'll get a very clear picture of what's
 1
     going on.
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                  CHAIRMAN BIRMELIN:
                                         Well,
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     Mr. Fahling, we want to thank you for your
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     time for coming here today and for your
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     testimony.
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                  That concludes this public hearing
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     today. And this meeting is adjourned.
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                  (Hearing concluded at 4:32 p.m.)
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| 3  | and accurately in the notes taken by me on the   |
| 4  | within proceedings and that this is a correct  |
| 5  | transcript of the same.  |
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| 9  | Heather L. Axtz, RMR   |
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