# HOUSE OF REPRESENTATIVES COMMONWEALTH OF PENNSYLVANIA JUDICIARY COMMITTEE

## SUBCOMMITTEE ON CRIME AND CORRECTIONS REGARDING CORRECTIONAL INDUSTRY

STATE CORRECTIONAL INSTITUTION AT GRATERFORD

THURSDAY, APRIL 6, 2000, 10:30 A.M.

#### **BEFORE:**

HON. JERRY BIRMELIN

HON. HAROLD JAMES

HON. DON WALKO

HON. BABETTE JOSEPHS

#### ALSO PRESENT:

BRIAN PRESKI, ESQUIRE

TERRY J. O'CONNOR NOTARY PUBLIC



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1 CHAIRMAN BIRMELIN: Good morning. Wе 2 would like to get started if we could. would please take your seats. 3 4 Good morning, Ladies and Gentlemen. 5 Welcome to the Pennsylvania House of Representatives Judiciary Committee. This is the 6 7 Subcommittee on Crime and Corrections. 8 The hearing we're having today on the 9 Department of Corrections Program is for 10 correctional opportunities for people that they 11 service in different prisons in Pennsylvania. 12 I'm Representative Jerry Birmelin 13 from Wayne County, Chairman of the Subcommittee, 14 and the counterpart for me is Representative 1.5 Harold James who is in the facility visiting with 16 some of the inmates. 17 I'm not sure if he's visiting. 18 It's not his permanent residence. We have some 19 other folks up here at the head table and I would 20 like them to introduce themselves. 21 REPRESENTATIVE JOSEPHS: Babette 22 Josephs, Philadelphia. 23 Don Walko, Allegheny MR. WALKO: 24 County. 25 Brian Preskie. MR. PRESKI:

Chief Counsel to the Judiciary Committee.

CHAIRMAN BIRMELIN: We had a tour of the facility at least in part this morning, looking at some of the Correctional Industries shops, garment shop, weaving shop. In particular, we had an opportunity to see some of the things that are occurring here.

The first series of testifiers we have are going to begin by telling us a lot more, I suppose, about the type of work provided here at Graterford. As the schedule continues through the day, we will talk about other projects that are occurring throughout the state in ways in which we were able to employ many of the prisoners in the state prison system.

Our first testifier is Donald Vaughn who is the Superintendent here at Graterford.

He's accompanied by Mr. Terrance Swartz, Food

Service Manager and by Mr. Fletcher, Head of

Maintenance Trades and instructor.

MR. VAUGHN: Can you reverse that?

CHAIRMAN BIRMELIN: Can I reverse
that? I can't speak backwards. I'm sorry.

MR. VAUGHN: Terry Swartz is the maintenance. Peter Fletcher is the culinary

1 | manager.

CHAIRMAN BIRMELIN: I'm sorry.

You were telling me about all the food you were growing. In any event, Mr. Peter Fletcher or -excuse me. Mr. Terrance Swartz is at our far left as you're viewing them. I assume you would be Superintendent Vaughn. Do any of you gentlemen

MR. VAUGHN: Yes.

have prepared written statements?

CHAIRMAN BIRMELIN: In front of me.

Okay. My apology, Mr. Vaughn. Why don't you

begin and if you're finished, if the two

associates, you would like to speak, I'll give you

the opportunity.

MR. VAUGHN: Good morning to the Committee Members. My name is Donald Vaughn.

I'm the Superintendent of the State Correctional Institution here at Graterford.

I have been Superintendent since
September of 1989 and have been in the system
since 1966 at one capacity or another. I would
like to apologize for those who are behind me. My
presentation this morning is mainly to the persons
sitting before me.

Graterford is one of Pennsylvania's

largest prisons and, in turn, its physical size -it's one of the largest maximum security
facilities in the Nation.

I'm responsible for 3,250 inmates and 1,200 staff members. I'm responsible also for the total operations. As you can imagine, the challenge of running an institution of this size can be at times very concerned and crucial.

As of April 4, we received 1,544 inmates this year. This includes new receptions coming from the counties and parole violators.

The projection this year is over
6,000 receptions per year. This projects over
6,000 per year, which is consistent with past
statistics. This is a transient population
and not available for work or program assignments.
That means if these persons are traveling
through -- after a short period, these inmates are
transferred to Camp Hill for classification or to
the institution that they're paroled from.

To give you a better explanation of that, when persons are brought up by parole agents from Philadelphia, they may come from any of the other 24 institutions. They're brought to Graterford and we designate them across the state.

offender population, 693 lifers, which represents

22 percent of our population. The Department of

Corrections has a total of 3,601 lifers or 10

percent of the total population. We have 1,180

inmates who have 10 or more years on their minimum sentence.

This is 37 percent of our population. So our long-term offender population is close to 60 percent. Our African American population is 2,242 or 70 percent. The state is 56 percent. Our white population is 19 percent compared to 34 percent of the State; 1,898 or 59 percent of our inmates are from Philadelphia County.

We are located in Montgomery County,
35 miles from Philadelphia County. Forty percent
of the state population is from Philadelphia
County and are here at Graterford.

When you include Berks, Bucks,
Chester, Delaware and Montgomery Counties with
Philadelphia County, 73 percent of our population
is from this area. A number of factors impact on
idleness here at Graterford, new receptions and
parole violators that are not available for work
assignments. They're in transient.

Inmates are on waiting lists for employment or programs; inmates in restricted housing units, inmates with medical or mental health limitations, inmates housed in transitional units for prior problematic behavior.

Younger inmates who have no work history and are unmotivated and who have no motivation to work, they prefer recreation and visitation over employment or programs. They rely on family for financial support.

For example, if an employee can get \$40 or \$50 a month from his family rather than work for the same amount, he can spend his time in the recreation yard or the field house playing sports. Developmentally and emotionally, some are still in adolescence and it is our job to motivate them to grow through programs and work assignments. In addition to providing food, clothing, shelter and medical care, we must provide meaningful programs and jobs for inmates.

As of April 1 of this year, there
were 2,230 jobs available to inmates here at
Graterford. Of this number, 2,156 inmates
were employed. Additionally, there were 74
jobs available.

Graterford has many positions which require varying job skill levels. As examples, 339 inmates work in our Correctional Industries Complex. Thirty-five inmates work in our laundry. Two hundred fifty-six inmates work in our Culinary Department and our Maintenance Program employs 202 inmates.

There are a total of 702 inmates working in our sanitation, housekeeping and dining room areas. Sanitation and housekeeping are very important to the Administration. Graterford today is 71-years old.

The Administration places a high priority on sanitation, as it is essential for morale, to both staff and inmates. It is essential to security and also for health purposes.

Our school has 242 students.

There are also over 200 inmates in full-time residential and outpatient drug and alcohol programs here at Graterford. Inmates obtain jobs by contacting our vocational and education coordinator and to change jobs through a meeting with his counselor and unit management staff.

An inmate may not refuse to work.

Today, Graterford offers 187 programs to its resident population. Virtually every inmate regardless of classification, sentence or age, can participate in programming designed to improve him spiritually, educationally and physically.

And among these programs are drug and alcohol therapy sessions, family services programs, education from adult basic education to vocational degrees from Montgomery County Community College.

Also, vocational training in construction skills and barbering. They receive certificates and are certified and receive licenses. Graterford has an art therapy and victim/offender reconciliation program and a wide range of activities from major sports to board games.

We have a staff of four full-time chaplains and three part-time chaplains who administer to a very large and diversified congregation. Virtually every recognized religion is represented behind these walls. We are considered a community within a community.

The job opportunities at Graterford along with the programming all lend themselves to

helping the inmate improve himself. It is my
philosophy that an inmate who comes to Graterford
must contribute. I believe that an inmate who
contributes feels better about himself.

On behalf of the Administration and
my staff, I want to welcome you and thank you for
taking the time to come to Graterford today.

Along with me today I have my Food

Service Manager, Mr. Pete Fletcher, who will speak
next.

MR. FLETCHER: I don't have a written testimony. My name is Peter Fletcher. I'm an employee here. I've been employed since December 1998. I came from food service from the street. I was appointed to the current position in September of 1999.

I don't have any formal statement made up but I can answer any questions you might have.

CHAIRMAN BIRMELIN: There maybe some in a moment. I want to give Mr. Swartz the opportunity as well. Do you have any comments or anything to add?

MR. SWARTZ: Yes, sir. Good morning. My name is Terrance Swartz. I'm the facility

Maintenance Manager III here at Graterford. I've been here at Graterford -- June will be four years. I have in August, 19 years of service for the Department of Corrections.

1.4

SCI Graterford is clearly the largest institution in the State of Pennsylvania, with its physical size. It is a challenge to maintain with over 1,700 acres outside the 30-foot high wall.

We currently have horse details which will be invaluable to provide a work force of two times the inmates involved in our garden program, which we anticipate to grow various vegetables in a 50-acre section of the land. Anticipated produce yield this year is expected to be 10,000 pounds or 50 tons.

Furthermore other crops will be planted as well as different species of the trees which we hope to use 1,451 of the 1,700 acres available.

The produce will be used in the institution. Some food is targeted for the correctional industry. Hay will be used for the horses. We also have a community work detail.

The community work detail consists of two separate

details of up to ten inmates per detail equalling up to 20 inmates.

Applications for program consideration come from federal, state agencies, cities, counties, boroughs, townships, school districts and charitable organizations.

Presently approximately \$310,250 savings was reported from 1997 with details working approximately 18,402 man hours for the community work detail.

Inside the 30-foot wall there is

1,276,000 square feet physical plant sets on 67

acres maintained by 70 maintenance staff of

various tradesmen instructors, skilled and

unskilled labor. These staff provide jobs for 202

inmates of an allotted complement of 262 inmates.

Tradesmen, instructors train them and make most an
all trades.

Many inmates are involved in the apprenticeship programs. Since 1995, maintenance had a total of 105 inmates in the program.

Forty-eight completed the program. We currently have 47 inmates active in the program and there was ten inmates not active due to transfers.

If an inmate sucessfully completes

the program, they receive a journeyman's level certificate from Labor and Industry. As an example, to receive a certificate for plumbing electrician, machinist or carpentry, you have to have 8,000 hours of training. A certificate for mason requires 6,535 hours of training.

Different trades vary in the different amount of hours that are required.

Those that are involved in the trade positions are expected to learn work ethics, good work practices, safety and how to follow instructions.

Many inmates have never held jobs prior to their incarceration and that's part of our job to teach these inmates' skills. Staff that are in the maintenance have care, custody and control of inmates.

ethic handbook, B-1, specific rules and regulations of the Department of Corrections handbook reads, Each employee in the correctional system is expected to subscribe to the principle that something positive can be done for each inmate.

This principle is to be applied without exception.

In closing, I trust each of you had

enjoyed your visit. Those who visited, you saw the good size of the institution and the many hours of labor needed to maintain it.

I am of the opinion that the successful accreditation at Graterford was a direct result of inmates and staff working together to raise the living standards to meet the needs of the Commonwealth and Citizens of Pennsylvania. Thank you.

CHAIRMAN BIRMELIN: Thank you,

Gentlemen, for your testimony. Just -- I may have
not heard this or I don't think you mentioned it.

Mr. Fletcher, the people that you have work in the
food service area, are there any specific programs
where they might get certificates or some sort of
verification of their skills that they can use on
the outside?

MR. FLETCHER: Currently, I just initiated -- they get a certificate of achievement for a food service sanitation course they have to complete with us and that's really all right now.

I'm in the process of waiting to hear if we're going to have an apprenticeship. We hire instructors to instruct the inmates on how to cook, what to cook, how much to cook, etc. We

have also just been granted a culinary -- which I have in front of me, a restaurant food service program here that we just hired one of the instructors that worked with me, Mr. Steve Daily, to be chairman of the program.

That's going to occur in the education department and I'm working with him and Bill Zinkle, the Principal, to order the equipment for the test kitchen in that area and also to develop the curriculum for the program.

A lot of it is coming from me based upon my experience on the street. Prior to coming here in December of 1998, I operated a restaurant in Center City Philadelphia on Broad Street. I hired inmates to work for me at the restaurant that were incarcerated at Graterford.

I don't know if -- it just happened this way. But I found that out after I was hired here. They found out I was leaving the restaurant business to come here. So does that answer your question?

CHAIRMAN BIRMELIN: Yeah. It just occurs to me every prison has prisoners who work in food service. It's an area in which you probably can broaden some training which will just

like those who work at barber shops, get a certificate and get their barber's license.

They would be able to say having worked so many hours or whatever, had so much training in the food service, that that would be an opportunity to get a job outside that would be readily available.

I would assume the job market is pretty good for the food service industry.

MR. FLETCHER: I'm an example that it works.

CHAIRMAN BIRMELIN: You were a prisoner first?

MR. FLETCHER: I was a chef at one time. It works. I mean I opened my doors to anybody who was willing to put forth the effort to work and to do the job regardless of what their past was about or where they came from.

I'm a firm believer it can be done.

The way I run my department is a set example for myself, all the way down. Hopefully, by me carrying myself the way I am and professionally treating people and expect things from people, hold people accountable, someone will fall in line.

1 No matter if it's one person or 100, 2 they'll learn or take it along when they leave. 3 CHAIRMAN BIRMELIN: Thank vou. 4 Representative James returned from his private 5 tour of the prison. And, Representative James, 6 did you have any questions? 7 REPRESENTATIVE JAMES: No. 8 CHAIRMAN BIRMELIN: Representative 9 Josephs? 10 REPRESENTATIVE JOSEPHS: Thank you. 11 I have a couple questions for the Superintendent, 12 Without getting too much into these numbers, sir. 13 you have something like 3,300 inmates and I think 14 your testimony says you have something like 200 15 job positions available? 16 MR. VAUGHN: Yes. I also indicated a 17 lot of the individuals within that 3,000 number 18 are not eligible for jobs because of the 19 transition. 20 REPRESENTATIVE JOSEPHS: And other 21 kinds of reasons. There's about 1,000 people for 22 one reason or another that don't have a job. 23 That could be possible. MR. VAUGHN: 24 REPRESENTATIVE JOSEPHS: Some of 25 these people are going to school or some other

1 program? 2 That is correct. MR. VAUGHN: REPRESENTATIVE JOSEPHS: 3 That is 4 possible. If you could have more jobs, would you 5 have them? I mean, would you have a -- among the 6 1,000 people or so who don't have jobs, are there 7 people who do qualify who would like to have jobs 8 and don't have the positions for them? 9 MR. VAUGHN: I have more inmates than 10 I have jobs. We're also, in conjuction with the 11 Department of Corrections, setting up more 12 vocational training within our school department 13 such as the one that Mr. Fletcher mentioned and we plan to have others that we're bringing aboard. 14 15 We'll have more vocational training to help 16 prepare a person returning to society. 17 REPRESENTATIVE JOSEPHS: So you're 18 gradually trying to expand this program to more 19 inmates? 20 MR. VAUGHN: Yes. 21 REPRESENTATIVE JOSEPHS: 22 Some of you indicated, I know this is the case 23 from my experience going around and being at

prisons, some other reasons or -- one of the

reasons at least why people are not qualified to

24

take jobs is because of some sort of anti-social -- you said here, problematic behavior.

Do you ever as a superintendent look at those kinds of individuals and see if their problematic behavior, whatever form that takes, might be caused by an untreated substance abuse problem, mental illness problems, something that may have happened in that person's past like being a victim of some sort of violence or sexual abuse that this individual might be treated, might be in a therapeutic community, might if this individual had a chance to get treatment or medication, might then be a person who -- what do you do with people who are problematic and don't qualify for work?

MR. VAUGHN: I mentioned a lot of

MR. VAUGHN: I mentioned a lot of things. But just in the little time we have, I couldn't talk about everything that we provide.

We have all type of therapy sessions that a person will experience during the time of classification that will identify his needs prior to him being assigned to a given institution.

REPRESENTATIVE JOSEPHS: Are there enough options and there, I mean, by kinds of programs for the people who need them?

MR. VAUGHN: We probably could use

more but we do have sufficient staff in all the institutions to help in treating the mental illnesses or any particular need they may be required to have.

REPRESENTATIVE JOSEPHS: Just a little comment. I just want to ask one other little question. My impression from being at one after another of these kinds of things, people, particularly men, who are aggressive and women who exhibit other kinds of anti-social behavior end up RHU.

No one looks at them to see if there's an underlying reason for the behavior they're having and having something helping them being more social which would help us on the outside because they would come out being better acclimated for us and less likely to reoffend.

MR. VAUGHN: That occurs in the beginning when inmates stay within a particular institution I have seen inmates go through that area and become very productive within the inmate population.

After their inmate period, after they are adjusted, they go through a certain period of adjustment because of the fact it's not easy

1 coming from the community and coming into 2 confinement. 3 I spoke about the adolescence of the younger inmates. You take an older person who has 4 5 to make an adjustment to a more controlled 6 confinement. 7 REPRESENTATIVE JOSEPHS: Do you have 8 enough beds, beds slots or whatever you call them 9 to help them make the adjustment if they seem 10 particularly difficult, in terms of integrating 11 themselves into the population? 12 MR. VAUGHN: Do you ever have enough? 13 There's always a need but I think Graterford, No. 14 and from my experience, we have a sufficient amount to deal with the problems we do have. 15 Wе 16 can always use more. 17 REPRESENTATIVE JOSEPHS: Okav. Μv 18 last question. Someplace you said in your 19 testimony that people are not allowed to refuse 20 And since you have the better part of 100 21 jobs available and 1,000 people who don't have

MR. VAUGHN: There are other things.

REPRESENTATIVE JOSEPHS: I'm

wondering what that statement means.

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24

25

work I'm wondering --

1 MR. VAUGHN: I don't allow people to 2 refuse work. A large amount of the inmate 3 population may take that option and not do 4 anything. We have jobs. 5 We have educational programs and we 6 try to ensure that people don't just have idle 7 time because idle time within an institution 8 brings about serious problems. REPRESENTATIVE JOSEPHS: 9 That's 10 everywhere. 11 MR. VAUGHN: That is correct. 12 It's my philosophy you either have a job and you 13 work or you don't play. 14 REPRESENTATIVE JOSEPHS: Thank you. 15 Thank you, Mr. Chairman. 16 REPRESENTATIVE WALKO: Mr. 17 Superintendent, I believe Representative Josephs 18 was referring to the 74 jobs that are available. 19 Is that because they have no skills? 20 It's because of the MR. VAUGHN: 21 transition and the transfers. In the case of just 22 filling those jobs, the other inmates have certain 23 classifications that at times change and are 24 caused from transfers from one institution to 25 another. Inmates are released. We're always in

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the process of hiring and replacing inmates.
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 2
                    REPRESENTATIVE WALKO: Regarding the
 3
      new receptions and parole violators who amount to
 4
      about 6,000 people coming in. Is that about --
 5
      is that --
 6
                   MR. VAUGHN:
                                 I don't think the number
 7
      was 6,000.
                  That was over a year.
 8
                   REPRESENTATIVE WALKO: Over 6,000
 9
      receptions in a year. Is that higher than any
      other state correctional institution or is that
10
11
      typical?
12
                   MR. VAUGHN: It's probably higher.
                                                        Ι
13
      tried to explain earlier. The intake from
14
      Philadelphia takes them. A lot of the persons
15
      coming into the system are from this five county
16
      area more so than any other county in
17
      Pennsylvania.
18
                   REPRESENTATIVE WALKO:
                                           So it's
19
      because of the geography?
20
                   MR. VAUGHN: We are the reception
      unit and we forward the inmates to the reception
21
22
      center at Camp Hill. We do receive the inmates
23
      from the five county area here at Graterford for a
24
      period of time for either a week, ten days or
25
                       According to needs, then they're
      whatever.
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transferred from here to Camp Hill which is the classification center for the State of Pennsylvania.

REPRESENTATIVE WALKO: I had a question for Mr. Swartz as well. The barber shop graduates roughly 20 people a year -- not graduates, but the inmates that are released who qualify for the license, do you ever track them or are they ending up in good jobs or in good businesses?

MR. SWARTZ: Well, the barber shop program is separate from the maintenance program.

That falls under centralized services.

MR. VAUGHN: I can probably answer that for you. Yes. We do have a tracking system. And speaking from experience, again, we have a lot of inmates that go out of there with licenses. I'm from the Philadelphia area. I keep up with a lot of inmates who call me and I may see on the street.

I know for a fact that a lot of the inmates who come here to get licenses have the barbering skills and some own their own shops.

There's one guy who is not from Philadelphia who has a large shop in the Harrisburg area and he

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1
      calls me.
 2
                    REPRESENTATIVE JAMES: On Sixth
 3
               I know about him.
                   MR. VAUGHN: He hires barbers that
 4
      are coming out of Graterford and there's several.
 5
                    REPRESENTATIVE WALKO:
 6
                                           He does a good
 7
      job.
                   MR. VAUGHN: There's several barber
 8
 9
      shops in the Philadelphia area that employ inmates
10
      out of Graterford. I know of many.
11
                   REPRESENTATIVE WALKO:
                                           Then regarding
12
      the -- I don't know if construction comes under
13
      you, Mr. --
14
                   MR. SWARTZ: Yes, sir, it does.
15
                   REPRESENTATIVE WALKO:
                                           The
16
      Commissioner or Secretary mentioned there's an
17
      apprenticeship. Do you have any relationship with
18
      building trade unions as far as getting some of
19
      the graduate inmates placed?
20
                   MR. SWARTZ: No, sir.
                                           That is one of
21
      the departments we're not involved in. We have
22
      been working with the Department of Industry and
23
      Department of Education.
                   I recently talked to a gentleman with
24
25
      Labor and Industry and discussed that matter with
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him and there's a union issue there and there's
 1
 2
      certain complexities that we have to deal with.
 3
      We have used it and plan to pursue it to see where
      it will take us.
 4
                    REPRESENTATIVE WALKO: Thank you, Mr.
 5
 6
      Chairman.
 7
                    CHAIRMAN BIRMELIN:
                                        Representative
 8
      James.
 9
                   REPRESENTATIVE JAMES:
                                           Thank you, Mr.
10
      Chairman.
                 The barber I go to when I get my hair
11
      shaved is Marvin.
12
                   MR. VAUGHN: Marvelous Marvin.
13
                   REPRESENTATIVE JAMES:
                                           Thank you for
14
      testifying.
                   Thank you for your hospitality.
                                                     Ι
15
      always get good comments on your service and your
16
      outreach and what you're doing in town. You've
17
      always responded well. I just want to commend you
18
      for that.
19
                   We were in a meeting about a month
20
      ago and I'm trying to remember the situation.
21
      situation was a lot of complaints that we were
22
      getting from constituents as it relates to, I
23
      think, lifers and visitors and you indicated that
24
      you don't have that problem here. Do you remember
25
      that?
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MR. VAUGHN: Yes, I do remember.

2 Those are my words.

REPRESENTATIVE JAMES: What was the problem that they were having at the other places where you don't have it here so that the other members will know?

MR. VAUGHN: I think at that time the other people in the meeting were indicating that they were having problems at other institutions and they mentioned some. It was in regards to the visitors going up on buses and not being able to visit their relatives or friends, that they were running into some obstacles during that period of time.

A lot of things were mentioned that the Secretary said he was going to address or resolve at the meeting. I had said I was attending the meeting because of the fact that I had capital cases because I think it started with capital cases but I had not had the problems here at Graterford, anyone complaining on how they got down to see their relatives. The area I have may be small but it's conducive.

REPRESENTATIVE JAMES: The other thing is, I just -- let me bring this up.

Representative Washington who wanted to be with us, told me she couldn't be here. She's in a court case this morning in reference to police officer shootings, the Squally case she told me to make sure I let Chairman Birmelin know she wishes to be here. She would be here if it wasn't for that.

I just left a young man I was visiting on behalf of the family in my district who is doing life now. He was sentenced here when he was 17 years of age. He's been in here 17 years.

And I asked him about -- he told me about his situation, in the wrong place, the wrong time and the wrong judgment. That kind of thing.

We have a lot of violence in our communities.

I was just wondering. I remember there was a program called Scared Straight. I was just wondering if, in fact, that the institution could do something that relates to lifers talking to young people, how that could be arranged to try make sure they don't make those kinds of bad judgments.

Is there any program you have like that or can it be looked at or talked about?

1 MR. VAUGHN: When you say young 2 people, what age are you talking about? 3 REPRESENTATIVE JAMES: High school. 4 MR. VAUGHN: We have a program here 5 at this institution and I know what you're talking 6 about because prior to -- I would say about seven 7 years ago, we used to allow a group of inmates in 8 our outside services. That's when I had lifers 9 living outside. 10 Since the changes I don't have the 11 lifers and the inmates with the experience in the 12 outside services unit. I sort of curtailed most 13 of those programs. We also have a limitation of 14 age, what we allow within our general population. 15 We do have some classes coming in. 16 We have some connections with some of the schools 17 where they bring people up that are over 17 to 18 talk to the inmate population. 19 I know the Lifers Group still 20 provides a service because there's a group out of 21 Philadelphia and Montgomery County with the -- not 22 the Commissioner of Police, I think Johnson is the 23 Assistant Chief of Police of Philadelphia who

comes up with the group and they bring 17, 18,

19-year olds into the institution to talk to the

24

inmates. 1 2 And we do have a lot of experience. 3 This morning while we were in the shop visiting, they didn't realize it but we passed an inmate who 4 5 was working in the shop who had been here for 47 And he has a lot he could share with you 6 7 to deter them from coming this direction. REPRESENTATIVE JAMES: You would be 8 9 amenable? We could talk with the Secretary to try 10 to expand that kind of program? 11 MR. VAUGHN: I'm not in favor of 12 Scared Straight. There are approaches that we can 13 take --14 REPRESENTATIVE JAMES: Okay. 15 MR. VAUGHN: -- to share information 16 with you, I feel, that talking to them, not with 17 the faced of hollering, screaming, profanity which 18 is not the approach. There are ways to 19 communicate to the youth today without using that 20 terminology. 21 REPRESENTATIVE JAMES: Okay. 22 We'll be back in touch with you. Thank you. 23 CHAIRMAN BIRMELIN: Thank you, 24 gentlemen, for your testimony. We appreciate it. 25 I'm going to change the order of the testimony

slightly. I'm going to have Secretary Oliver of the Department of Conservation and Natural Résources.

I know he was scheduled at 11:00.

It's 11:10. I don't want to keep him any longer.

Thank you for coming. We have a copy of your

testimony and when you are comfortable, you may

proceed.

MR. OLIVER: Thank you very much.

I'm delighted to have my colleagues with me who are the ones who put together a very successful, very significant Community Work Program for the Department of Conservation and Natural Resources.

The reason I'm here to talk about this program is because the work of these folks with the Department of Corrections. May 31, 1998, a powerful tornado ripped through the Promised Land State Park in Pike County, levelling trees, damaging cabins and snapping utility polls.

The funnel twisted its way through remote sections of the park destroying old growth forests and leased cabins. After the gusts died down, a six-mile long, 200-yard swath of destruction remained.

It left a crippled park whose

personnel had to quickly scramble to get back into

personnel had to quickly scramble to get back into

personnel had to quickly scramble to get back into

personnel had to quickly scramble to get back into

personnel had to quickly scramble to get back into

Enter an innovative partnership with the Department of Conservation and the Department of Corrections where prison inmates from SCI Waymart stepped in to provide the needed hands to clean up the area quickly.

It's just one of the many examples across the state park and forest system under the Department of Corrections' Community Work Program CWP for short. Launched in 1995, as a PRIME initiative, CWP has evolved into a highly successful program of DCNR, which is now used by other state agencies, local governments and nonprofit institutions.

It's this simple. DCNR has a significant backlog of projects in our state parks and forests. The Department of Corrections wants inmates at the end of their sentence to gain work experience and transition to the outside world. What we have is a perfect match where inmates help us tackle projects that ordinarily would not be completed.

The benefits are varied. It frees up DCNR employees to complete other high-priority

projects. It saves taxpayers' money and provides inmates with valuable experience. Use of the Community Work Program has been a top priority and without this pact, it would have made it impossible to complete every task.

With budget constraints, what can we do? The bottom line is that before the CWP these things were not getting done. Over the four years of partnership, we have completed hundreds, if not thousands of tasks using the Community Work Program.

To date 41 state parks and eight forest districts have used crews from the 19 state correctional institutions. For example, last year at Pymatuning State Park in Crawford County, inmates painted comfort stations and building exteriors, trimmed brush, assembled picnic tables and removed debris.

At Gifford Pinchot State Park in York County, SCI Camp Hill picked up litter; seeded and mulched and cut trees and provided trail maintenance.

The crew here at SCI Graterford helped our Nolde Forest Environmental Education center at Ridley Creek State Park and Nockamixon

State Park to perform these same type of maintenance and upkeep tasks. Not only do the inmate crews perform maintenance-related duties, they also helped us protect and enhance the resources.

The inmates help to plant trees and seedlings which allows for the freeing up of our district forest personnel to focus on other duties such as fire prevention and suppression.

In 1998 alone, inmates contributed more than 57,000 hours to rehabilitate our parks and forests. Since the cost to pay the inmates is \$.51 per hour. This obviously translates into taxpayer savings.

Over the life of this partnership with Corrections' estimated cost savings to DCNR has topped \$2.4 million. Since the inmate work goes a long way to improve the appearance of our parks and forests, we see another benefit, increased tourism.

With parks in tip-top shape, visitors come back and they tell their friends and benefits surrounding communities with an increase of visitors buying gas, groceries and other goods to fully enjoy their stay at the Pennsylvania state

1 park.

We entered into this agreement with Corrections enthusiastically but cautiously.

It was important the work performed by inmates was not jeopardizing the work of our seasonal employees. We would not and could not impact the jobs or hours performed by our seasonal workers.

And we have not.

The inmates perform work that otherwise would not be done or frees up our seasonal workers to perform more skilled tasks, a benefit to them and to DCNR.

We also entered cautiously to ensure the safety of our visitors and employees.

Corrections ensured us that the Community Work

Program employs carefully screened, low-risk

inmates who near the end of their sentence.

Each crew is supervised by a correction foreman. Over the four years of the program, we have had nothing but pleasant experiences with the crews. These are men and women who are grateful to be working and we are grateful to have them. Thank you very much for your time.

CHAIRMAN BIRMELIN: Thank you,

Secretary Oliver. It's not by accident that your opening paragraph deals with Pike County which I represent.

MR. OLIVER: Purely by coincidence.

CHAIRMAN BIRMELIN: I can for the Committee's benefit and for those of you gathered here this morning, add a very resounding Amen and much of this devastation in this state park was really quite a swath of destruction. Trees knocked all over the place. Roads knocked all over the place.

If you're familiar with state parks, many of them are cabin rental sites. People were not able to get to their cabins for weeks on end. They would not have gotten to them much longer if it wasn't for DOC's Community Work Program.

They did a real bang up job and spent three straight weeks. Every day, two crews were out just with chain saws and pulling out trees and making land available and the roads available again.

And if you notice the date, it was

May 31. That's the very beginning of a very

extremely busy season in our state parks. This

couldn't have happened at a worse time. And I was

very proud of the DOC people from Waymart SCI.

They did an excellent job. I was on the site and was actually watching them in operation for awhile. As I toured the park with the superintendent of work there, she commented on what essentially was a life-saving job that they did.

And I think they were to be commended for that. Also, I know that, again, back to my district, my personal experience that I'm working with Secretary Oliver in trying to rehabilitate another state park there.

We have the commitment of the DOC,
Waymart that they can provide labor for us when
that becomes necessary to do some things. There
again it's not taking jobs away from anybody.
They're doing things that would have never gotten
done.

Otherwise, we wouldn't have the opportunity to open up a new state park which is really an old state park and do something really important for our area.

So there are opportunities like this.

I can speak from personal experience. From what
the Secretary has told us, his Community Work

Programs do a great job. I wish we could have more of them.

They could be more involved in the communities because there's so much more they could be doing to improve the life of everyone in Pennsylvania without creating any problems for those people who already have jobs in those areas.

So thank you, Secretary Oliver, for your testimony and your willingness to work with DOC. At this point, I'll ask the members if they have any questions?

REPRESENTATIVE WALKO: Thank you, Mr. Chairman. Mr. Oliver, I had a follow-up to your comment about the work performed by inmates that it does not jeopardize the work of your seasonal employees. And I just wondered if you have any statistical report on that or have done -- what kind of analysis did you do to determine that?

One thing comes to mind for me. For example, I know there's a million ways to spend budget surpluses. We've probably proposed ways to spend it ten times over. Why when we do have huge budget surpluses in Pennsylvania, why hasn't the work needed in state parks been addressed through our regular budget process?

MR. OLIVER: They have. Mr. Walko, as you know, it was passed last November. It provided \$154 million over the next five years to take care of the needed repairs and backlog of projects in our state parks and state forest.

So part of that is being paid for by general revenue. But in terms of the statistical work, I'll defer to Jay Dunne. They've been able to work with our union folks in the field so there wasn't a conflict.

REPRESENTATIVE WALKO: That's what I would like to understand a little bit.

MR. DUNNE: I guess one key point for us during this period of time, our budget has either stayed the same or increased. The amount of hours that we've employed our seasonal people has stayed the same or increased. We've had no cutbacks during that period of time.

And the other part is that the work, as the Secretary mentioned, the work done is work that either would never have been done or would be quite often delayed for years.

And it is now being picked up by the CWP crews. So again, there's no way in either hours or in people. By using these people, we've

1 never had that intention. 2 In fact, there's basically an agreement between the Commonwealth and the Council 3 4 13 AFSCME that that would not occur. 5 REPRESENTATIVE WALKO: Thank you. That's all. 6 7 CHAIRMAN BIRMELIN: Thank you. Wе appreciate you coming and giving your testimony. 8 9 I would encourage you to put the pressure on DOC 10 to provide more crews. I know they really need 11 the work. 12 MR. OLIVER: I appreciate that. 13 The Commissioner is aware of that. We're going to 14 work together to increase the program. 15 CHAIRMAN BIRMELIN: Thank you for 16 I appreciate that. We'll go back to our 17 regularly scheduled testifier, William Reznor and 18 Linda Morrison, Director of Bureau Industries, if 19 you would come forward. 20 I failed to mention earlier. 21 probably should have, but as I did yesterday, if 22 you have prepared testimony that is written, you 23 may want to highlight it instead of reading the

entire presentation, and then spend a little more

time answering questions as opposed to reading the

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1 | testimony that you have.

That will make it easier for us to at least find out what is most important on your mind and ask questions about that.

Mr. Reznor, go ahead.

MR. REZNOR: Good morning, Chairman
Birmelin and Members of the Subcommittee and to
your staff. My name is Bill Reznor. I'm Duty
Secretary for Inter Governmental Relations for the
Pennsylvania Department of Corrections.

With me today is Linda Morrison.

Linda is the Director of the Bureau of

Correctional Industries. We're both very pleased

to share with you the Correctional Industries role

in providing inmate employment within the DOC.

Our primary mission in industries is teaching inmates to work and creating employment opportunities for them by making products and providing services for governmental agencies and other non-profit organizations.

We have over 1,850 inmates employed at 20 state correctional facilities. We have 46 shops which makes products such as correctional officer uniforms, license plates, soap, inmate clothing, underwear, shoes and eye glasses.

We provide services such as vehicle and snow plow repair; laundry services and printing for state and local government agencies.

Ms. Morrison was very kind today to bring with us in the back of the room a sampling of the various products that we make at the CI so that you can see what it is we do.

Our profits we do make go back into our industries to either replace the worn out equipment that we have and to expand the successful industries.

Obviously we don't want to expand unsuccessful industries and create new industries thereby creating new jobs for inmates.

All of our costs associated with Correctional Industry operation are paid for with money generated by the sales of our products and services.

When we consider a new industry, we work with the Department of General Services to determine the products the Commonwealth purchases but are not manufactured in Pennsylvania so we can try to avoid being in competition with Pennsylvania companies.

Each industry has skills that an

inmate can learn. Those skills include

bookkeeping, inventory control, computer-aided

design and production control. Many CI inmates,

however, never work before coming into our prison.

For the first time in their lives they're expected

to be at work at a certain time and to be

reliable.

They're expected to follow directions from their supervisor and to be held accountable for their actions. They are to know the feeling that comes from accomplishments and the rewards that come from the end of the day knowing you have done a good job.

We have been successful in spite of all the obstacles of operating a business within corrections. We fully understand that security is and must be our top priority and with a heightened awareness by the Department as to who is permitted to work in industries outside the fences.

These public safety concerns coupled with the creation of Community Work Programs and institution grounds and maintenance crews have reduced the amount of available inmates for Correctional Industries located outside the fence.

These industries included farming and

dairy operations. Cows that need milking don't care about institutional lockdowns or when fields need to be harvested. The workday cannot depend on work shift changes and work around time clocks and overtime. As a result, all new or expanded industries are being located inside of our fences.

Although the farms will still be used to grow produce, which has been testified earlier to by Terry Swartz, we will grow such things as carrots and tomatoes for our institution's kitchen.

They will not be part of Correctional Industries. In this way, the farms still remain an inmate work program while providing fresh produce for our kitchens.

With the new industries that we opened over the past year, such as the print shop at SCI Frackville; the optical laboratory at SCI Cambridge Springs, and the new industries we are planning such as a bakery at SCI Houtzdale and computer refurbishing at SCI Cresson, we hope to put more and more inmates to work.

And now with more details on how our industries are moving in Pennsylvania, allow me to introduce to you Linda Morrison, the Director of

1 | Correctional Industries.

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MS. MORRISON: Thank you. Would you prefer that I don't read the testimony for the sake of time? Okay. I did not highlight it.

CHAIRMAN BIRMELIN: Tell us what you think is most important about Correctional Industry and that will give us the opportunity if there's going to be questions.

MS. MORRISON: I would like you to take notice to the photographs on the walls.

That's a representation of the industries that we -- some of the industries across the state.

We have 16 different types of industries: Garments, furniture; printing, food processing, metal fabrication and things like that. At the back of the room is a display of our products -- some of the products.

We manufacturer over 2,000 products and it's going to be a little difficult to bring them in here today. You went through the tour this morning.

As you could see a lot of our equipment is old and outdated. We are trying very desperately to develop the program to increase inmate employment.

1 We restructured and under Secretary 2 Horn's expertise, we're under new management. 3 We recognize we do need to operate as a business 4 in order to increase our sales. The sales, of 5 course, support the inmate employment and allows 6 us the funds to develop more programs to create 7 the jobs. 8 Sorry. I'm caught off guard. 9 Can I take some questions? 10 CHAIRMAN BIRMELIN: Sure. If you 11 want to expand when you're asked a question or 12 something you may want to mention, feel free. Let 13 me ask you a few questions. Do you do these 14 booklets? 15 That's an education MS. MORRISON: 16 program. 17 CHAIRMAN BIRMELIN: Just for the 18 members' benefit on your -- the textbooks that --19 I don't know if it's textbooks. It's a book of 20 some sort that is converted into Braille and 21 Secretary Horn indicated these were done at 22 Cambridge Springs. 23 That's one of the things that inmates 24 do. Also, I'll remind the Members if you've been in the Legislature -- I know all of us have been 25

1 in for more than one term, we have been given 2 these from the Department of Corrections. 3 REPRESENTATIVE JOSEPHS: I recognize them. 4 5 CHAIRMAN BIRMELIN: We saw where you 6 made them here earlier today and if you come to 7 see me, I'll be able to get you a few more. 8 have an inside source with the corrections office 9 or correctional institution that makes the 10 products like that. 11 And also because you didn't mention 12 it, Secretary Horn did mention to me on your table 13 as well is a bar of soap and there's also --14 REPRESENTATIVE JOSEPHS: I know 15 you're real dirty. 16 CHAIRMAN BIRMELIN: I didn't think 17 you were dirty. Apparently somebody did. 18 put it there for you. When I was younger, I once 19 had one of them in my mouth. That tells you a 20 little bit about me. 21 Also Secretary Horn had indicated to 22 me that here at Graterford, since they have a shoe 23 manufacturing shop, they also sometimes take 24 leftover bits of leather that are no longer usable

for shoes and turn them into eyeglass holders.

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Another thing I wanted to ask you to explain is the paper clips on your colar. Would you tell us --

MS. MORRISON: If you take notice they're made in China. I had some information to lead up to this. Since we're going to move a little faster, Correctional Industries is -- we're permitted by law to sell to state agencies, local governments, tax-based entities and non-profit organizations that we receive aid from State funding and we do not sell to the public.

And there are -- we're very cautious not to expand our market in any way that it becomes a threat to the private businesses in Pennsylvania.

So when we are looking to expand, they're very cautious on who we might infringe on and one of the things that we noticed is there are a lot of products that we could be manufacturing and this becomes an issue a while back because these are the types of things we're very capable of making but because of the way the laws are written we're not permitted to sell to the public and we could distribute them to small businesses in Pennsylvania.

1 There are a lot of different ways we 2 can partner with small businesses in Pennsylvania 3 without infringing on economic development and labor unions displacing employment. 4 5 CHAIRMAN BIRMELIN: These paper clips 6 you have are made in China. There's no one in 7 Pennsylvania that makes them? No, sir. 8 MS. MORRISON: There's only 9 a few distributors in the northeast. We found 10 with the manufacturers, there's no one in the 11 country that I know of that manufacturers them. 12 But there's the distributors in Pennsylvania who 13 are office supply houses and so on. 14 That being the CHAIRMAN BIRMELIN: 15 case, aren't you able to make them? 16 MS. MORRISON: We're not permitted to 17 sell to the public. We have to sell -- it would 18 be a competition then. 19 CHAIRMAN BIRMELIN: You're not 20 allowed to sell them within government agencies? 21 MS. MORRISON: We can sell to 22 government agencies but the problem is we would be 23 taking a lot of business directly away from those 24 Pennsylvania businesses. We prefer to be a 25 supplier to those businesses.

CHAIRMAN BIRMELIN: From the 1 2 distributor? 3 MS. MORRISON: Yes. CHAIRMAN BIRMELIN: So you're saying 4 that you would like to have the opportunity to --5 Bring business back to 6 MS. MORRISON: 7 this country. We could manufacturer raw materials 8 made right here in Pennsylvania. 9 CHAIRMAN BIRMELIN: There are a 10 portion of Pennsylvania businesses you're going to 11 cross paths, with the distributors, because 12 they're manufacturing somewhere else. 13 MS. MORRISON: If we became a 14 supplier to them we would be assisting them to 15 help their businesses, therefore, we could label 16 them, Made In Pennsylvania instead. 17 CHAIRMAN BIRMELIN: You're not able 18 by law to provide those to distributors. 19 what you're saying? 20 MS. MORRISON: Right. 21 CHAIRMAN BIRMELIN: You need a change 22 in the law to enable -- even though they're not 23 manufactured in Pennsylvania, you still need a 24 change in the law so you could manufacturer them 25 and provide them to the distributors?

1 Yes. MS. MORRISON: 2 CHAIRMAN BIRMELIN: Would you be 3 competitive? MS. MORRISON: We're not sure if 5 they're manufactured by prisoners or who. 6 CHAIRMAN BIRMELIN: Representative 7 James, any questions? 8 REPRESENTATIVE JAMES: I was just 9 talking to the chief counsel. I said if we were 10 competitive and they aren't making much more than 11 the prisoners. 12 Thank you both for testifying and it 13 seem like Chairman Birmelin is stuck on the 14 revenue source for DOC for enhancing some business 15 in the Commonwealth. 16 So I'm sure he'll look it up and make sure he could find someone to cosign on it. 17 18 Some of those signs I see in the back, I quess, 19 they're some of the signs that you have done. I 20 also heard you say that you can't sell to 21 non-profits and government. Does that include 22 furniture? Is furniture different? 23 MS. MORRISON: No. We have 16 industries. Metal furniture, wood furniture is 24 25 part of the whole industry.

1	REPRESENTATIVE JAMES: I visited it
2	one time and I thought it was a great operation.
3	It's a great opportunity for all parties. How are
4	people in the community groups able to get, like,
5	the Neighborhood Watch Signs, Drug Free signs?
6	MS. MORRISON: We can do community
7	groups. There's an 800 number on there. You can
8	contact me. Anything you can do to support our
9	operation, I would appreciate it. Make the word
10	known to your local government in your own
11	district.
12	REPRESENTATIVE JAMES: Thank you very
13	much.
14	CHAIRMAN BIRMELIN: I would like to
15	get 85 on the speed limit sign. Do you change the
16	numbers?
17	MS. MORRISON: Yeah?
18	CHAIRMAN BIRMELIN: Representative.
19	REPRESENTATIVE WALKO: Thank you.
20	Mr. Chairman, we were also wondering why can't you
21	sell these to or give these now to the
22	Commonwealth? I was just curious.
23	You had noted to me, I was
24	surprised because all the Commonwealth offices use
25	these things, the State System of Higher

1 Education. MS. MORRISON: We would be taking 2 3 business away from local businesses. We prefer to 4 be a supplier to them instead of marketing and 5 competing against them. REPRESENTATIVE WALKO: 6 Which this 7 may sound naive and uninformed. So the furniture 8 we get, there are no wholesalers? 9 MS. MORRISON: We have such a small 10 corner of the market. It hasn't been a big issue 11 in Pennsylvania. It has been nationally. We try 12 to remain diversified enough and small enough but, 13 of course, we have to support the program. 14 We need a steady flow of work. 15 don't want to go out and pursue new products and 16 say, well, we researched it thoroughly and this is 17 an example and bring some business back here. 18 REPRESENTATIVE WALKO: If the DOC 19 would sell these to wholesalers, obviously there 20 may not be any company that does this in the 21 United States. Correct? 22 MS. MORRISON: Probably not. 23 REPRESENTATIVE WALKO: That would

24 still be your litmus test. If there was
25 legislation prepared authorizing such a sale --

1 MS. MORRISON: Yes. 2 CHAIRMAN BIRMELIN: Representative 3 Josephs. REPRESENTATIVE JOSEPHS: I have to 4 5 ask about the unmet need of a number of inmates that could be employed and they are not employed 6 7 because there just is not a slot for them. Not 8 the ones who are disqualified for one reason or 9 another, but the people who really could work. 10 MS. MORRISON: Well, if they qualify 11 through the employment office, that's how they get 12 the jobs. The inmate employment office -- they're 13 qualified for a limited amount of jobs. 14 recently developed a growth plan for the jobs. 15 I've been with the Correctional Industries for 16 almost four years. 17 We've opened a new sign shop at 18 Mercer -- the signs you saw back there. 19 building was constructed by Operation Outward 20 Reach through inmates. 21 The construction was done by inmates. 22 We opened a print shop at Frackville and the 23 optical lab at Cambridge Springs, which is a 24 female institution. We are expanding slowly. Wе

have not had the funding in the past.

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We're still in the restructuring 1 2 mode. We've developed a very aggressive 3 growth plan. We plan to put in a new industry at Houtzdale, which does not have an industry. 4 5 It's been difficult to keep up with the growth of 6 the inmate population. 7 We're going to put in a new industry 8 at Retreat. We're going to expand Coal Township, 9 Graterford and there are a couple other locations 10 that we're looking at that are still in the 11 planning stages. But there's a lot of research 12 that has to be done. We have an aggressive growth

> REPRESENTATIVE JOSEPHS: I'm glad to hear that. I, for one, would be someone who would, when you're ready for resources, support budget increases in that department.

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plan.

MS. MORRISON: We are a self-sustained fund. We have to generate sales. As a matter of fact, we don't see anything from the taxpayers.

MR. REZNOR: The best support would be an advocate for our industry by making your constituents know about what we do. We have a very small marketing force. We're going through 1 growth spurts as you can probably imagine.

So that as we have products available and as we can make them available, one of the advantages is that local government has been purchasing them from us. Most of our products are on state contract.

There's no need for bidding the product out. No advertisements would be required by the local government. So that is a nice advantage for the local governments to have.

REPRESENTATIVE JOSEPHS: When we built and furnished the whole new east wing in Harrisburg, did we -- do you know -- I don't know whether we bought our furniture there. I see the Secretary shaking his head. Then in the opposite direction, that's too bad really.

MR. REZNOR: We have on the other side of the fence, the River Front Office
Building. We supplied several of the offices furniture there. Probation and Parole bought almost all of their furniture from us.

MS. MORRISON: One thing I would like to mention is Pennsylvania does not have a State Use Law, which would tremendously help us.

25 | That allows for constant flow of work from state

1 agencies.

Many states have a State Use Law where the Federal Government also has in place that the agencies are mandated to buy from industries if you manufacturer the product. Pennsylvania industries for the blind and handicap is under a State Use Law in Pennsylvania.

So we try very carefully not to compete with them because, as a matter of fact, we buy from them. We've gone to shows together and helped each other out.

But that is a big help, too.

That's where state agencies don't -- not very many of them know about the products that we have.

Our marketing initiatives have to be developed and be a little more aggressive. We're always concerned about that.

marketing is the place where you could use more research directly. In the other direction, it seems to me every -- well, let me ask this first. I'm not a person who thinks that putting kids or adults in front of computers is going to save the world.

I do think that for people going out

and looking for almost any job nowadays has to have some familiarity which is really important.

Do your inmates have any opportunity to deal with computers? And, if so, how many and what do they do?.

MS. MORRISON: The corrections education, which is another bureau, has computer labs that are through the education programs. But in Correctional Industries, one of the locations — I forgot to mention that we have a new industry coming up this summer hopefully. That is computer refurbishing and they will learn more modern technology such as the optical lab.

They're learning off new equipment, new technology, new skills. They do learn data entry. If you noticed in the correctional shop, we have bookkeeper/accountant inmates that work with the computer programs within the limitations.

There are administrative skills for them. We have equipment operators. There are a lot of skills that they learn that they can use outside in addition to the traditional work environment letting them be responsible and so on.

There are quite a few skills.

We're in compliance with the Department's Trade

1 Manual. That's how we assign the trade 2 classifications. 3 REPRESENTATIVE JOSEPHS: Another 4 question then I'll be finished. It seems to me 5 almost after some short period of time we in state 6 government get our computers replaced. 7 MS. MORRISON: We have them. As a 8 matter of fact, last year was the year of the Y2K 9 crunch and we worked with the Department of 10 General Services and collected at this point about 11 13,000 computers and we're working with a 12 consultant along with the Hyatt Foundation to 13 develop this program at present. 14 We were a little ahead of the game 1.5 and have been storing up the computers. We had to 16 put a stop because we had too many of them. 17 ran out of space. We know there's a constant 18 flow. As soon as we can get the program up and 19 running, we'll have plenty of work to do. 20 REPRESENTATIVE JOSEPHS: Thank you, 21 Mr. Chairman. 22 CHAIRMAN BIRMELIN: Chief Counsel. 23 MR. PRESKI: Which industry do you

have the best -- which single industry or which

particular one is the most profitable?

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1 The garment industry. MS. MORRISON: 2 MR. PRESKI: I know you don't make a 3 lot of profit. Do you have one that makes the 4 most profit? 5 MS. MORRISON: Garments, printing, modular furniture. 6 7 MR. PRESKI: Any running at a loss 8 where it's costing? 9 MS. MORRISON: Not at this time. 10 We had a couple situations where as a matter of 11 fact, under our restructuring last year, most of 12 our industries were loosing the money. This year 13 most of the industries are making money. 14 With the closing of the dairy, we 15 hope to have the money to fund more industries 16 that will allow us to make more money and be more 17 profitable. 18 MR. PRESKI: You looked to industries 19 that are not located currently in Pennsylvania. 20 You're not competing with them when you create 21 something. I mean, what happens in the situation 22 when you start the paper clip factory and you do 23 that. 24 You get it on-line and Representative 25 James and I see now that paper clips were never

manufactured in Pennsylvania before. You're turning over a nice profit and we decide we're going to open one up.

Are there any provisions for that, for you guys or anything else for when a new industry comes into Pennsylvania and it previously had not been there before and the Department of Corrections was doing it because they saw somewhere there was a need. Has that ever happened before?

MS. MORRISON: Not during my -- I've only been here a little over three years. I haven't experienced that yet. We're still trying to get out of the past.

MR. REZNOR: There was some talk a couple of years ago. We worked with then Commerce and made sure as we develop industries, if a company from outside of Pennsylvania decides that was something they would want to do, there would be at least discussions between the Department of Corrections and the economic development people and the industry to see if there could be some kind of collaboration established.

One of the nice objectives is we agree to come up with a percentage of the

employment of that industry to employ so many ex-offenders as they're being released. It would be a nice connection for both the prisons and for the new industry.

So it's been talked about. We're not that far down the road. We developed business plans for all of our new industries so that before we enter into it, we've already established a market.

We've already established what our costs are going to be and what we're going to be doing. What we're trying to do now in many ways is to fix those things that were started a number of years ago in which there was very little thought given to what it was going to do five years after it was operating.

MR. PRESKI: Thank you.

MR. CHAIRMAN: Thank you very much.

We appreciate you being here. Thank you. The next folks that are testifying this morning are

Mr. Robert Frantz and Mr. Dave Lauder. Mr. Lauder is President of the Pennsylvania Prison

Society. If you would begin first, I would appreciate that.

MR. LAUDER: Thank you for having me.

I happen to be the President of the Pennsylvania
Prison Society. I'm not here in this capacity,
however.

I really have been asked to be here because I'm a businessman in Pennsylvania and have been most of my life.

I'm also a person who is working in corrections as a volunteer for 30 years. So it is kind of a different combination. I just want to give you a quick thumbnail of my background that will qualify me for speaking to this subject.

I have been vice president of a large international drug company and have been a consultant to the industry for over 20 years. At one time, I owned a small retail business and hired only ex-offenders if we could find them.

And currently I'm a founding partner and active member of a new drug company which we formed three years ago. So I'm spending most of my time doing that. I've been a member of the Pennsylvania Prison Society, Board of Directors for 28 years.

I'm currently the President. I served on the Advisory Board and, at which time, I gained some additional experience in prison

industries on the Federal level and have been a volunteer for eight years and was a volunteer for the Department of Corrections representing inmates before the Pardons Board. I have led weekly life skills programs at Graterford for 17 years.

I mention this because it gives me a little bit of a perspective. I've heard a lot of things this morning that I support. I support Correctional Industries.

I support the jobs. I support things that Superintendent Vaughn said this morning. I have a little different perspective of it and some comments.

You may have received or seen some information that's been distributed by the Department of Corrections regarding the number of work assignments now within the Department of Corrections within the institution. I have a little problem with those numbers.

I want to point them out because I don't think we should be too optimistic of what's going on although we should be supporting it and I am.

The chart which I have included in the addendum to my notes indicates that additional

jobs are listed and that is true. The problem that I have is that many of these are low-skilled positions.

They're not the Correctional Industries which are more highly-skilled jobs, although, there are good jobs that are outside of the correctional industry.

While the number of jobs and work assignments appeared to have increased by 24 percent according to the graph, the inmate population from the figures I have grew by 34.8 percent during the same period.

So I think that gap is growing of people that do not have work assignments. The last caution I give you in using that graph is that these figures are in work assignments, not number of hours.

We all know in many cases work has been distributed to many inmates because not enough work has been available to work a full shift.

I understand the need for doing that.

I subscribe to it in many cases. But I think this graph would be more accurate if it were in number of hours worked as opposed to job assignments.

This very subject of work in

Correctional Industries is so broad. I have been associated with it for so many years. I really -
I'm going to try to answer questions as opposed to give an awful lot of testimony.

I want to offer one suggestion. As a consultant, I was hired by the Federal Bureau of Prisons to do a study of what the industry needed for the Federal Bureau of Prisons, prison industries to produce what kind of skills they did need; what could they do in their program and for those of you that might not be familiar with the Federal program, it is, I believe, at least it was when I worked with it, it was called UNICORP.

It was a separate corporation. It was a profit-making entity that they set up. It was run separately from the security end of the prisons.

The inmates were housed together in the institution and it was kind of like the old company town. It did provide a team-building experience for the inmates.

There were production quotas established in the industry and uniquely enough, they rewarded people for making the quotas. How

do you do that? You can't pay them more. They said, no. We give them days off with pay.

There were rewards forthcoming that maybe done in the Commonwealth Correctional industry. I don't know. But the product mix was also designed for the customer. It was not designed for the institution.

In many instances, Correctional

Industries put that together to meet the needs of
the institution, not the needs of the customer.

They say, who is the customer? The customer is
the Government. That's a pretty good customer and
also non-profit.

They need to seek them out more. I'm also a board member of a community corrections group in the State of Pennsylvania and we use a lot of supplies and furniture and things like that.

I don't think we've been approached to purchase through Correctional Industries.

Perhaps we need a little bit of marketing help there.

When I did this survey for UNICORP, it was very interesting. It came out completely different than I thought. It was not a broad

survey. There were 12 to 15 companies involved,
fairly large-sized companies. The results of the
survey were pretty simple.

They said, don't worry about the skills. If a person has certain skills, that's fine. If they have computer skills, that's fine, but, we're not worried about the specific skills. What we're worried about is you providing us with somebody with the work ethic.

Somebody who has worked against a given number of hours, a given set of shifts.

Someone can work against production quotas and knows that a company is a team effort and not an individual effort and one that recognizes this is very important that your job is not to beat the company, to see what you can get away with, but to join the company.

When I was teaching life skills, I taught a three-week section on employment and how to get a job and keep it. I had absenteeism.

Invariably, the question is, what difference does it make? I'm the person suffering. I don't get paid. So what's the big deal?

I had to explain to people that the teams cannot work properly without all of the

members and that is kind of an enlightenment to the inmates.

1.3

This sounds really simple. All I have to do is provide someone coming through the system with a work ethic because very often we don't have regular hours of employment.

My experience has been there's very little team building. There's very little feeling that this is a company, that this is a team producing things.

Goals and objectives are not clearly defined in many of the industries. Now, let me, in fairness, say I have not worked with the Correctional Industries in the State and Commonwealth of Pennsylvania in several years.

It has changed probably since I was familiar with it. I had toured many of the institutions in Pennsylvania, both state and federal. In my surveying of the industries at that time, the goals and objectives were not clear and rewards and advancement in the workplace were not readily available.

So I think that if correctional industry perhaps could take a page from the Federal book; take a look at the way UNICORP has

put together their program, I'm sure they have seen it. I'm sure they're familiar with it. I do think they're kind of advanced in the thinking.

And I think we're going to produce that person with the work ethic the industry is looking for. I, indeed, have hired several people out of prisons personally into my own businesses. I've had to do that because I can't talk about it until I've had that personal experience with it. I have had some successes. I've had some failures. I've learned kind of by doing.

And there is no simple answer. I know that. We all know that. We just have to keep at it. I would suggest that we continue to place emphasis on Correctional Industries within all of our institutions and if, at any time, I and some people I do know can be of any help in this effort, I would be more than glad to work with the Department or with the Committee or with anyone just based a little bit on my correctional experience.

I have to warn you. I'm trying to retire from my present company. I haven't been very successful. We cancelled my retirement

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1
      dinner last Friday because they haven't let me go
 2
      yet.
 3
                    But, shortly, I expect to have a
 4
      little bit more time and I'll be glad to be of
 5
      help if I could. I would be glad to answer any
 6
      questions.
 7
                                        Thank you, Mr.
                    CHAIRMAN BIRMELIN:
 8
      Lauder.
               Before we do ask you any questions, I
 9
      would like Mr. Frantz to give his testimony.
10
                   MR. FRANTZ: First of all, if I may
11
      say to Chairman Birmelin, Representative Josephs
      and Representative James, I'm the person who last
12
13
      Thursday faxed you the letter asking you to let me
14
      speak at some point on parole or set up a future
15
      hearing on parole.
16
                    I'm seriously hoping you would
17
      consider that sometime in the future as it is a
18
      big part of not only what we're speaking of but a
19
      big part of what you spoke of yesterday and some
20
      of the items you're speaking on next.
21
                   CHAIRMAN BIRMELIN:
                                        Did you get my
22
      email?
23
                   MR. FRANTZ: I thank you for that.
24
      I will go from there. My name is Robert F.
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I'm the founder and the head of the Above

25

Frantz.

Organization on Parole Relief. I'm also a member
of the Pennsylvania Prison Society.

I thank all of you for the opportunity to speak for you today. I want to tell you a few cases concerning employment in the SCI's which is not isolated just to a select few.

I was incarcerated and spent four years and four months of my incarceration at SCI Coal Township. During that time they needed somebody with blueprint reading knowledge.

Having went to college for drafting and engineering and having spent 22 years with the Commonwealth of Pennsylvania, I put in for the job. I was passed over and the job was given to an inmate that had no idea how to do the job.

In fact, during lunch and in the evenings, he would come to me to get help on how and what to do. I also spent several years in the U.S. Army and was able to teach GED. I was placed in a class with a teacher, who is teaching the first to third grade level.

Another inmate and myself started to work for her. She promptly turned the teaching over to us and earned her pay as a teacher by mostly watching us do the work.

After being warned by a staff member to be careful around her and doing the work, I asked to be transferred out of the position.

With some trouble, I was able to get back out of the job and placed back on the block as a worker where I spent the balance of my time cleaning floors and bathrooms.

In another case, there was an inmate that worked all his life as a woodworker. At Coal Township, there is a woodshop to build furniture. Instead of placing this man in there using his experience, his job was to paint ceramic little bunnies and such.

In addition, he would have been able to keep up with some of the newer equipment in use even though the equipment at the SCI is not even near compatible to equipment used on the outside.

At SCI Waymart, an inmate was trained in the military in electronics and he was placed into the electronics crew where his boss was very happy with his work. He got good work reports.

He was then put out of his program by staff which is another problem. And because of that, he was taken out of the job in the electronic crew.

This inmate is now cleaning floors around the prison where again he's doing a good job and liked by his crew boss and getting good reports.

The fourth case is an inmate that was trained as an apprentice in building maintenance.

Upon being sent to another prison after many years is told he can't work in that field even though there was an opening in the maintenance.

The foreman had requested him on several occasions. This inmate was put to work in the kitchen. The policy is that they must be working. If they refuse, they get a write up.

Mr. Fletcher stated earlier the number of hours needed for a man to receive his apprenticeship, which the man has to get. The institution fails to use this man to his fullest extent. This man is also a lifer so he has another reinstruction if there's already a lifer on that crew.

Since there are so many lifers and few jobs, often times a lifer maybe idle. Some jobs/programs are denied to lifers not because they want to be idle.

I won't take time to give you

any more cases as I'm sure you get the picture from the above cases. DOC talks a good talk about rehabilitation.

Employment is part of that rehabilitation. Rehabilitation also starts with the staff. That only happens with a few good staff members.

While this is happening, the DOC and the Pennsylvania Board of Probation and Parole is costing taxpayers over \$180 million by not releasing over 6,000 inmates that are over their minium and most of them have good incarceration records and are first time offenders who should be caring for their families and earning a living and paying tax.

Ladies and gentlemen, I thank you for your time on this matter and the last paragraph, you may think refers to parole and in a sense it does.

If these men are out then there's openings for other people that are incarcerated to have jobs and these men are out earning a living, supplying their family. Thank you very much for your time.

CHAIRMAN BIRMELIN: Thank you, Mr.

1 Frantz. Representative Josephs. 2 REPRESENTATIVE JOSEPHS: Thank you. 3 A comment to the latter. The schools we hear from say the same thing. They can't keep up with the 5 skills. The schools, colleges, if they graduate people with a work ethic --6 7 MR. LAUDER: I think that's right. 8 A specific example is I used to be with the Vicks 9 Company, the drug manufacturers. We hired some 10 ex-offenders. 11 If we hired a person who was an 12 ex-offender to be a lift truck driver, for 13 instance, it didn't make any difference whether 14 that person happened to have that experience built 15 up here or they went through our school and was 16 certified by us in an industry very jealous of 17 that, but, what they want is somebody who can 18 understand and somebody who can grasp things who 19 has been there and worked. That type of 20 experience. 21 Mr. Frantz. REPRESENTATIVE JOSEPHS: 22 how long did these happen at least your personal 23 September of '92 to '96. 24 MR. FRANTZ:

The gentleman at

He's still in incarcerated.

25

1 Waymart with the electrical knowledge and 2 training, he is still incarcerated. The fourth 3 case, the gentleman, as I stated is a lifer. still incarcerated. 4 5 REPRESENTATIVE JOSEPHS: All of these 6 incidents that you talked about happened within the last ten years? 7 8 MR. FRANTZ: Three of them are going 9 Mine happened within the last eight, nine on. 10 years. 11 REPRESENTATIVE JOSEPHS: Thank you. 12 CHAIRMAN BIRMELIN: Thank you, 13 gentlemen. If there are no further questions from 14 the panel, I thank you from coming. While our 15 next testifiers, Betty Serian and Robert Peda, 16 come up here, let me just for the sake of the 17 record, inform you that those committee members 18 that are not here today will receive copies of all 19 the testimony that's being presented. 20 CHAIRMAN BIRMELIN: Good afternoon, 21 Ms. Serian. I have met you in the past on 22 occasion but you probably don't remember me, but I 23 remember you. 24 You made an excellent presentation on 25 the beginnings on the driver's license services

and the different parts of the state where people can go for car registration.

You made a presentation to Members the of the General Assembly. I was very impressed.

MS. SERIAN: I'll try to live true to that. Members of the Committee, it is our pleasure on the behalf of the Department of Transportation to be here today and to testify before your committee.

There are two other members from

PennDOT who are with me today. To my right is,
as you mentioned, Bob Peda, Director of the Bureau

of Maintenance and Operations and to my left is

Kurt Myers, who is the Director of the Bureau of

Motor Vehicles.

Both of these gentlemen will be presenting more specifics about our partnership with Correctional Industries after I give some brief opening remarks.

PennDOT is probably the biggest customer of the Correctional Industries from the state perspective and we really do welcome the opportunity, especially on behalf of Secretary Mallory, to talk about that partnership we have

with Correctional Industries because they are a major contributor to our core business at PennDOT in a lot of areas, certainly in the license plate and driver and vehicle area as well as in the maintenance area.

And this partnership that we have with Correctional Industries and the Department of Corrections is truly a successful partnership and it is one that continues to grow.

As Mr. Myers will talk about, we roll new products out with correctional inmates.

They're there to help us meet the challenges and are better serving our customers with products.

A couple of other things, too, I believe that

Correctional Industries certainly does and I have seen this firsthand. I'll refer to it in a little bit. But they provide training to develop new and useful skills.

They offer the inmates, the employees, the opportunities to really participate in meaningful and productive operations that provide real products for real customers in Pennsylvania.

And they have done this significantly and these products impact a tremendous amount of

Pennsylvanians who use the license plate products as well as others. I think the Commonwealth can take great satisfaction that the fact that the Correctional Industry Programs provide taxpayers with many low cost, high-quality products while helping develop skills for the inmates.

As I said, Correctional Industries is a vital partner. I'm using the word partner. They do work with us very closely. We depend on each other, PennDOT and Correctional Industries, from start to finish on major initiatives. One initiative is the license plate reissuance program.

We're right now in the midst of going through a major initiative for the Commonwealth and Correctional Industries. Especially the Correctional Industries in Pittsburgh, which is a major supplier in terms of the reissuance program.

Kurt Myers will focus on the productive partnership that PennDOT has with the Department of Corrections. The impacts and the importance of Correctional Industries is very visible as I said.

Let me take the license plate program for a moment. Overall just in that one area of

the business, Correctional Industries provides 1.9
million plates to PennDOT every single year on an
ongoing basis. That's just to keep us in
business. But that does not include the
reissuance.

I will tell you also that is no small scale backroom operation with poor and outdated equipment that takes place at the State Correctional Industry Institute in Pittsburgh.

It is a very sophisticated manufacturing operation that requires quality first and foremost. The plates that go to our customers must be a quality product. It requires timeliness because they must meet our deadlines as a customer and certainly requires production and flexibility in production as well. They're meeting that challenge very well in our current license plate program.

And it is not a small scale backroom operation. It is a very sophisticated manufacturing operation. Also, at the State Correctional Institute in Pittsburgh about 150 other plates are made along with the standard Pennsylvania plate that is made.

And these plates range from the

standard plates and the more sophisticated plates, etc., such as special fund plates. I'm sure many of you are familiar with them.

During a recent visit I had to

Pittsburgh and their license plate factory, I had

the opportunity to see firsthand and observe an

efficient and productive operation. I was able to

speak with and observe the inmates who are part of

that very important job in that institution.

I was truly surprised, I must admit, and I'm glad to be surprised at the tremendous sense of pride that existed among the inmates who truly took pride in producing quality license plates for PennDOT.

They knew the goal. They knew the standard. They knew the expectations and they did take great pride in delivering these quality products.

I will tell you they knew their jobs and they knew their job very well. As a result of this operation, I think the Commonwealth is getting a very cost effective and quality product.

While the inmates are developing useful skills, they, too, are developing, I believe, from what I have been able to see and the

products that we've seen, a sense of satisfaction that really comes from a job well done.

Fostering the sense of accomplishment and work ethic is no doubt central to the success of the inmates as well as of the Department of Corrections. Let me now go on to the reissuance aspect.

Not only does the Correctional

Industries at Pittsburgh as well as some of the other facilities which I'll talk about in a moment here as well as Mr. Myers will, meeting our day to day requirements for products at PennDOT especially in the license plate area as well as some of the other areas of our business.

They have been a critical, core partner in meeting the unique challenges of the ongoing reissuance program. It's the first of its kind in 23 years which means there are nine million plates being produced to be distributed throughout the state over the next three years.

So the logistics involved in such an undertaking are no small logistics. As you probably know, they're daunting to say the least. I think that is an understatement in a lot of ways, the numbers.

Not only are they addressing reissuance, they're also keeping up with the current production that we have to have for new registrations as well.

We knew at PennDOT when we decided and worked with the Legislature to have a reissuance program that we had to rely on Correctional Industries. We had to depend on the them to meet the manufacturing challenge in an aggressive schedule.

We worked with Commissioner Horn,

Deputy Commissioner Reznor and Director Linda

Morrison and her staff to develop an approach that

would allow current production to continue and

also to meet the aggressive schedule of

reissuance.

I will tell you we're very pleased customers at PennDOT. So far Correctional Industries has met the customer's expectations on this very important project. I have no doubt they'll continue to do that.

Right now we are in Phase II of a three-year issuance project. There are four phases to it. Phase I called for approximately one million plates to be completed by prison

1 industries.

We replaced all the old yellow plates. That was to be done in a six-month period. It ended in February.

I'm pleased with the tremendous diligence and the strong work ethic and determination of the inmates at the State Correctional Institution in Pittsburgh, we were able to meet it one month ahead of time. We're very pleased.

That certainly impacts the customer.

Phase II is the replacement of vanity plates -about 250,000 of those. We're right now in the
midst of that and on target and on schedule.

I believe that it is truly the mark of a good supplier to integrate new customer initiatives in their business to keep the routine requirements in check while not compromising either for the sake of the other.

The license plate reissuance is certainly one of these initiatives that PennDOT presented to Correctional Industries. I will tell you they certainly did a great job in meeting that challenge.

They're a very important partner for

us in a lot of areas in the Department of
Transportation. We rely on them, depend on them
and depend on the quality of products they
provide. Let me turn now to Mr. Myers who is
going to talk about some of the other major
initiatives that we have with Correctional
Industries.

MR. MYERS: Thank you. Good afternoon. Shortly, PennDOT will be introducing a new product that we've requested Correctional Industries to begin production of. They started in late September and as of April 17, we'll roll this product out.

As you maybe aware in the past the T-sticker that you were used to seeing, the T-sticker used for temporary registration, after a great deal of research, PennDOT made the determination it was going to create a new product using security features that could be applied to the product and also, specifically, to support law enforcement.

This is the new product which I have an example of here and I'll be more than happy to pass this around.

CHAIRMAN BIRMELIN: Would you do

1 that?

MR. MYERS: It will go on the back of the window for a 90-day period of time while the customer waits for their new and current registration. This product -- we worked very closely with Correctional Industries on. They presently produce the document at the Pittsburgh location.

After it's printed, it's sent to

Huntington and there, the security halogram is

applied along with the clear cover. We're very

excited about this product. But I think the most

important story about this is we gave Correctional

Industries a deadline -- from the standpoint of

production, they met that deadline. They exceeded

our expectations.

From the standpoint of meeting our requirements, as far as materials were concerned and the quality of that product, it has been extremely high.

Just one note on the standpoint of reissuance. We track on a weekly basis the quality of the products we receive from the Correctional Industries.

After receiving over 1.1 million

plates that we actually shipped out to our customers, our defect ratio is less than 1 percent, which I think is phenomenal certainly from the standpoint from private industry.

It is certainly a phenomenal standpoint that it is so low. We're very proud of that. Correctional Industries is very proud of that and we're very, very pleased with them as a supplier.

MS. SERIAN: I want to mention just one other initiative before I turn it over to Mr. Peda that's a little bit different from license plates or stickers or temporary placards or temporary registration credentials and all those fine products they produce for us that is a very unique measure.

Five years ago, and you referred to this, Representative, we talked about moving the driver vehicle services forward and bringing better access to our customers.

The thought or the concept of a mobile driver vehicle services unit or over-the-counter roving driver and vehicle service center may not have been firmed up.

At that time, as we moved forward and

worked to pursue Governor Ridge's goal of making it more accessible, we worked with Correctional Industries and some other partners to form a truly unique partnership to put driver and vehicle services on the road with our on-the-spot delivery of services in some of our rural areas as well as that partnership built what is called the Penn Mobile.

I'm not sure if you're familiar with that. I'll pass this around. It is our roving driver and vehicle services unit that travels from town to town to provide on-the-spot driver and vehicle service products to customers.

It is used in emergency situations like in floods, tornados to help customers who have unique needs. This bus was an old transit bus when we bought it.

It was transformed literally along with some people at Coal Township, inmates, into a driver and vehicle services unit. We're very proud of it. I believe Correctional Industries is very proud of it.

This is an example, I believe, of a product or a service that Correctional Industries provides to the Commonwealth and certainly gives

inmates the opportunity to participate in the project that certainly has an awful lot of impact on people, impact on the customers and opportunity to put very unique skills in one place at a time to bring this about.

And the inmate employees of the Correctional Industries completely refurbished the interior and exterior of this bus and constructed and installed all the counters and did a lot of intricate work at a -- might I add, a very good price for the taxpayers at a cost of about \$107,000.

For a new vehicle alone just without the interior modifications that were made with the Correctional Industries it would have cost over \$200,000. Since this vehicle hit the road in 1997, it traveled to 100 sites and 40,000 Pennsylvanians were serviced by it.

It is a productive partnership.

This is an example of the kinds of things that the Commonwealth as we work in concert with our sister agencies are able to do as we work with Correctional Industries and the skills that Correctional Industries brings to the Commonwealth and thereby to its taxpayers.

We do have a good relationship. We work very well in partnership between PennDOT and Correctional Industries. It's a partnership that's benefited both agencies. We've received high quality, low cost products and we've been able to implement a lot of your initiatives because of being able to provide gainful and rewarding inmates from the Department of Corrections. It has been able to meet many of its goals.

I would like to turn the testimony over to Bob Peda, Director of Bureau Maintenance, who has a different perspective on some of the aspects supplied by Correctional Industries.

MR. PEDA: My topic is on PennDOT's participation in the Community Work Program. And just to give you background, we began participating in this program in 1997 after completing about four or five prison pilots in 1996.

This program is part of the Governor's Prison Reform Issue which is in our best interest to support as well as other uses of prison inmate population. Most of the 23 state correctional institutions can participate through

1 | these roadside activities.

From the man-hour utilization standpoint our first fiscal year 97-98, we received 10,436 man hours and in 98-99, 20,429. The following year through January, we have over 13,000 man hours received.

We're coming to a point of receiving about 20,000 to 22,000 man hours per year. In that regard growth appears to have been levelling off and stabilized while our interest in the program still continues.

Certainly that is desirable for us. Some of the activities that are performed in the area of vegetation is sign clearing, mowing, highway beautification. They do litter debris pickups as well as landscaping. They cleaned offices, training rooms, vehicle bays, painting. They've done walls, sheds and picnic tables.

Even in one county, they repainted all of our salt stock pile facilities; snow removal on the sidewalk and intersection sweeping, building up the wash bay, pouring concrete, laying block. Another skills activity they have done for us is preparing picnic tables for various systems and stock piles as they become available.

AFSCME Council 13 has been a partner.

They received their cooperation from the beginning of this program. Some of these are a higher

5 work.

It must be agreed upon at the AFSCME local level. It is not part of the overall agreement. From a financial impact, our cost savings for 97-98 are around \$146,000; and in 98-99, \$310,070.

leveled-skill such as painting, carpentry, masonry

In this current year through January, \$218,000. You can see we benefited about \$675,000 so far in this program. These are costs that are calculated on the value to us which runs about \$15 an hour.

When you look at what it would cost on the outside field labor overhead and some of the issues in this, PennDOT is doing a lot of planning to better respond to our cost needs and one of the quality of life strategic areas is one of the eight major strategic focus areas in responding to increased public demand for debris removal, roadside astatics of the gateway planning that we're trying to accomplish.

We're trying to beautify the Capital

Beltway around the City of Harrisburg. We like to -- we need to show our counties the drawbacks of this program. It appears to be the inability to have regularity, regular reporting that every Monday the crew comes out.

We don't have that continuity which appears to be hurting the program for our use.

Cost savings, of course, result in our ability to maintain more miles of highway as well as cleaning the highway and making it more beautiful for the public and, of course, the cleaner the roadside, I think, I find in my own Adopt-a-Highway situation, you keep it clean.

The net litter built up is less over all. The successes of this program I am really happy to report, it's gone over into the county and juvenile prisons as well as we have actually benefited from the spin-off for this program being the first.

My only concern is PennDOT is only receiving about 3 percent of the total available man hours in the program compared to the much more abundant program of DCNR noted by Secretary Oliver. I want to thank you for this opportunity to inform you of this situation.

1 CHAIRMAN BIRMELIN: Thank you, Mr. 2 And I have one question for you. And I 3 wish I would have remembered to ask that of Secretary Oliver. I think your answer will 4 suffice. Do you pay DOC for any of these labor 5 6 services? MR. PEDA: We don't pay the labor 7 8 services. They're basically free. We have a 9 program called Agility with municipal government and other state agencies. In many cases we have 10 11 swapped services with some of the correctional 12 institutions. 13 I know we did some line painting in 14 exchange for painting our salt storage -- line 15 painting of a parking lot. 16 CHAIRMAN BIRMELIN: Normally you 17 would not pay them. It does happen, I'm assuming 18 the same, they do not pay for those services. 19 MR. PEDA: Probably not. 20 CHAIRMAN BIRMELIN: There are no 21 questions from the panel here, so I want to thank 22 all of you for coming and sharing your testimony. 23 It's very interesting to see how we're using some 24 benefits of our prisons and helping everyone 25 involved.

Don't forget to let us see the picture of the Penn Mobile. By the way, I don't think it's been in all the counties, at least not in my county.

MS. Serian: I'm sure it will come

MS. Serian: I'm sure it will come there.

CHAIRMAN BIRMELIN: I want to drive it. I don't think we've had any disasters that needed it. Thank you very much for coming here. The next testifier is Ray Thompson of Operation Outward Reach.

MR. THOMPSON: I'm going to read all the numbers to you line by line. Just kidding.

My agency is called Outward Reach and we've been associated with the Department of Corrections for the last 28 years.

We do two things. We take inmates into the community who are about to be released and have them learn the sales, carpentry and masonry while working on actual projects for senior citizens and other economically disadvantaged and other non-profits.

About four years ago, we started and we made the same promise. We provided the same services treatment in Westmoreland County. We at

that time, changed our name a little bit. The agency is still called Operation Outreach.

We decided we wanted a fitting
program for our adult programs. It's called CReW,
small E W. It stands for Community Restoration
Works. Also we have named our juvenile
delinquent program, Junior CReW.

What I would like to do is give you a flavor and show you a brief video that could answer many of your questions. I'll proceed from there.

CHAIRMAN BIRMELIN: Can all of you see?

(Video shown.)

MR. THOMPSON: That gives you a brief picture of what kind of program we are. We've been a quiet little program in Western Pennsylvania in the last 28 years doing exactly that, training inmates, providing community service for communities all the way to Huntington County and institutions there as well as Cresson and Somerset and Greensburg. We were founded in 1972.

And up through to 1977, we expanded in SCI Huntington. In 1998, we expanded at

Mercer. In 1996, Cresson and Somerset. We also took our motto and looked at the bars principals and realized that with some pinkering, we could be an applicable to juvenile delinquents 16 through 18 and take them out and teach them a skill, especially for out of school kids.

In 1998 we changed our name. It was an important year for me. It was an important year for the agency. The American Corrections Association started looking for the best practice, one of the categories under education, Operation Outward Reach Juvenile Adult Programs were named one of the best programs in the country.

It was a proud day for me and a proud day for Pennsylvania. In the film for those in the audience, there are packets back there that you can read. Most of the information is there.

We started off talking about recidivism.

I'm not going to read the numbers.

I'm going to hold it up. Back in 1992, with the help of the U.S. Department of Education we did a recidivism one year and a half on inmates. At the conclusion, we saw enough of an indication there that our program was a success.

You always wonder that after 20 or so

years if you're going to be really successful, if you never really did good. There were enough indicators that we were doing what we were supposed to do in terms of getting them jobs, getting them a positive attitude.

And to take into the committee, we commissioned an independent evaluator to proceed to do a five-year study, a longitudinal study, on the inmates that we had graduated from the program.

In doing that, the inmates that would be selected for a controlled group with the help of computers of the State Parole Board, we ended up with a population from 1990 to 1994 of 642. Half of those were a controlled group. Half of those were from the experimental group.

Let me point out that this was done strictly -- this was a blind study. It was a blind study done solely with their computers.

Once we sent off the names, there was no tinkering done at all which makes me happy.

I wanted them as close to blind as we could get. What we discovered between the -- one of the other things on that chart you'll see at the bottom there's a tri-square of X2 equals

0.000. They tell me if it's 0.000, then both the experimental and control group were matched.

What we discovered was that there was for those years approximately a 16 percent difference between those graduating and benefiting from the program and those not graduating from the program but just leaving the institution.

So that on the average, we did about 16 percent better. It went on good attitude, good work ethic and they got a job. One of the next problems was, how do you figure out if there are any cost savings to that?

We took our audited finances. I'm not going to read those. We put our audited financials together with the cost of people being incarcerated and that's where Allen came up with his three to one things.

For every dollar of trade training for the program we saved \$3 for the program.

That's the hidden \$3 you never know. According to what we discovered, it does exist.

That's one good savings. Our initial mission years ago was to -- back in the end of 60's, early 70's to take inmates out, teach them the skills, help the community.

For those of you who remember the end of the 60's, the great social need to go out, that entered the prison system in the early 70's, we started at Greensburg. For us, we feel that we provide some benefit other than this dollar benefit in the Department of Corrections.

In that, we improve public relations for the local institution. We get calls there. They establish themselves and we provide the community with a surrounding which we serve as a sense of restitutions. We build buildings. We repair bridges.

We put siding on homes for senior citizens and economically disadvantaged.

Consequently, there's some benefit that goes to restitution. That goes, I think, more importantly for me is that we've increased the economy in the local community just by construction things or having employees.

But also we helped maintain the housing stock in the community in which we work. And we've done quite a bit of work in the Mercer -- Crofton library. Those are the important things to me that benefits the inmates and in turn benefits the clients in the community.

One other thing I brought which to 1 2 me, kind of symbolizes this restitution in the 3 community. This is a before picture and an after picture. This is all done by inmate labor under 4 5 the guidance of our instructors. I'll be happy to 6 take any questions. 7 CHAIRMAN BIRMELIN: Thank you, Mr. 8 Thompson. I have a couple for you. Where do you 9 get the money that you need to continue to operate 10 or are you self-sufficient? 11 MR. THOMPSON: We receive most of our 12 funding from the Department of Corrections. It's 13 been our partner for 28 years. We also receive 14 some moneys from the private industry counsel 15 which has changed to the WIA. 16 CHAIRMAN BIRMELIN: Any percentage of 17 the work you do, do you get paid back by the 18 people who perform the services? 19 MR. THOMPSON: No. 20 CHAIRMAN BIRMELIN: Cost of the 21 material? 22 MR. THOMPSON: Cost of the job might 23 include a dumpster or things associated with the 24 Whatever the job costs. 25 CHAIRMAN BIRMELIN: What about your

1 instructors? Are they paid? 2 MR. THOMPSON: They're paid out of 3 money secured from funding from the Department of 4 Corrections contract. CHAIRMAN BIRMELIN: You are currently 5 6 in how many prisons? 7 MR. THOMPSON: Five state prisons, 8 Mercer, Greensburg, Cresson, Somerset and 9 Huntington. 10 CHAIRMAN BIRMELIN: Five if my memory 11 It sounded like there were a couple of is good. 12 those you have just taken on in the recent years, 13 Tom. 14 MR. THOMPSON: Two of them, Somerset 15 and Cresson this decade. The decade before was 16 Mercer in 1988. 17 CHAIRMAN BIRMELIN: Do you have any 18 plans to do any more than that? 19 MR. THOMPSON: We would certainly 20 like to. I would like to. We've talked to the 21 superintendent at Cambridge Springs who would like 22 to get involved with that non-traditional 23 training. I think that would be a good thing. Ι 24 would like to come out east and go past the 25 whatever line divides the --

1 CHAIRMAN BIRMELIN: Susquehanna 2 River. MR. THOMPSON: Yes, that could be it. 3 CHAIRMAN BIRMELIN: One of the stats 4 5 said that 60 percent of the men run through your 6 program find employment. Does that seem low or 7 does that seem high? 8 MR. THOMPSON: I think when you 9 aggregate in the good years, then the bad economic 10 years, that's pretty good. 11 CHAIRMAN BIRMELIN: Then I can assume 12 from your answer that these guys probably or at 13 least most of them, have been looking for work and 14 haven't been able to find it? 15 MR. THOMPSON: Yes, sir. 16 CHAIRMAN BIRMELIN: You talk about having a work ethic, for instance, the gentleman 17 18 from the Prison Society said businesses are 19 looking for people with a work ethic. 20 develop that work ethic and that will see them in 21 the right path when a job becomes available. 22 MR. THOMPSON: I did some work with 23 the Builders Association out in Pittsburgh with a 24 couple labor unions. There's a Residential 25 Carpenters Union, labor union and builders union

1 that if I tried to sell this 10 or 12 years ago, I 2 wouldn't have made it through the front office. Now, I know a couple unions that will 3 take my guvs. Their requirements are you show up 4 enthusiastic and have a good work ethic. 5 There are no guards around the work site. 6 7 Builders down in the western 8 association are crying. They're in dire 9 straights. You talk to Al Moore. Well, you talk 10 to any number of them down there. They're in bad 11 shape. 12 CHAIRMAN BIRMELIN: Can I assume then 13 that you are also connected with employers so when 14 your guys are ready to get released from the 15 prison you can at least point them --16 MR. THOMPSON: Especially with those 17 we've had experience with. They're going to a 18 halfway house. We have experience with some 19 employers in the area, then he'll get referred 20 there.

CHAIRMAN BIRMELIN: Thank you. Representative Josephs.

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REPRESENTATIVE JOSEPHS: I just wanted to ask if you have any opportunities now for girls or women?

MR. THOMPSON: We had attempted to do some things last year. As I said we have a juvenile day treatment program. The basic premises of the treatment program is outlined in a six-day week. Five days a week are spent on the construction site.

The sixth day is for GED. There's an afternoon spent for DNA and we had taken girls from the private industry council for a little bit there as well.

I think it's a good opportunity. We need to learn how to train the non-traditional work force. It makes it a non-traditional work force. We need to do the best we can.

I think we need to let the pendulum swing back to the center so more people can take advantage of furloughs, work release, school release and getting them back into the community.

There are those people who can make a go of it. We have to be instruments to do that.

I started in corrections in Trent State Prison in 1972. I knew all the guys in Scare Them Straight. There was a big push for rehabilitation back then.

There was no opportunity. Now, we have the economy. We have the economy which is

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1
      going to be strong and stable for guite a long
 2
      time. I think we need --
 3
                   REPRESENTATIVE JOSEPHS: We hope.
 4
                   MR. THOMPSON: I think it will be.
 5
      We have the opportunity. We need to get the
      training done for these non-traditional folks.
 6
 7
      Inmates certainly are most of them.
                                            I'm an
      advocate for them.
 8
 9
                   REPRESENTATIVE JOSEPHS:
                                             Thank you.
10
                   CHAIRMAN BIRMELIN:
                                        One other
11
      question that came to mind. Again, I apologize
12
      if this was in your presentation and I didn't pick
13
      up on it. With the prisons that you're currently
14
      in, how many on an average from each prison -- how
15
      much do you take out each day?
16
                   MR. THOMPSON: We take out two crews
      of ten each. When they're filled, we take out two
17
      crews of ten inmates each. We have two crews at
18
19
      each institution.
20
                   CHAIRMAN BIRMELIN:
                                       You are
21
      responsible for their supervision and making sure
22
      they don't go off the jobs?
23
                   MR. THOMPSON:
                                  I have flaws.
24
                   CHAIRMAN BIRMELIN:
                                       No one from
25
      corrections goes with them?
```

1 MR. THOMPSON: These are people seated for the community. We need to loosen that 2 3 These are people suitable for community halfway houses, furloughs, educational release, 4 5 which I'm considered --6 CHAIRMAN BIRMELIN: You mirror the 7 Community Work Program or they mirror you? 8 MR. THOMPSON: We compliment each 9 You have the community works program which other. 10 does chore services in the state parks, the 11 Department of Transportation and we do the 12 technical skills. 13 CHAIRMAN BIRMELIN: You're learning 14 trades or skills? 15 MR. THOMPSON: Beyond what the 16 capabilities are of the Community Works Program. 17 CHAIRMAN BIRMELIN: Mr. Thompson, I 18 applaud you for your efforts. I want to thank you 19 for coming here today and sharing your 20 information. We wish you well with your 21 endeavors. 22 Next we have an inmate from 23 Graterford. His name is Charles Diggs. He'll be 24 coming in a moment, if you wish to come forward. 25 Mr. Diggs is here to speak on the issue at hand,

that is, private industry, the prisons, the opportunity to work and inmates to prove themselves with job skills while they're here.

what all the other people who testified before you have said. So with all that having been said, introduce yourself and begin your testimony.

MR. DIGGS: My name is Charles Diggs.

And I'm an inmate here at Graterford Institution.

I work in the Professional Law Clinic. And I appreciate being here. Thank you for inviting me here.

What I've done is I spoke to about 25 residents that work in the Correctional Industries here at Graterford. The main concerns were they want more money. They would like their pay to be increased. They would welcome private industry.

One of the reasons why they would welcome private industry is not because it would just require more skills, mainly, the money aspect, the economic aspect.

Many of the men at Graterford working in the industry are serving long terms, not just lifers, but other types of sentences.

And we sat down and discussed this

situation and many guys are doing 10 years, 15 years, 20 years. So we're saying we could make minimum wage, pay room and board, pay court costs, take care of our children, some non-support payments that you owe your children.

A man can leave out of here with \$10,000 within 10, 15 years. That's the type of help that a prison needs, some type of economic business, some of the recidivism rate is based on economics. Most of the guys go back to selling drugs and robbery and that leads to other things.

Many of your homicides are based on robbery and stick-ups of petty cash. As I've been in prison for 24 years, I talked to a lot of the men that come back. One of the main shocks is they leave here, and they have no money when they leave or the little money they do have, it's insignificant.

So I think that is a concern that everyone has because everyone benefits when we can change that situation. Another concern the men in the shops were, even if it wasn't going to be a possibility of minimum wages, perhaps they could double the wages they have now.

I think the highest pay is \$.42.

With a bonus, they can make \$141, \$142 a month.

The pay scale is on the way up to \$.42. Perhaps there could be a consideration in making the base pay \$.42 and doubling the hire pay to \$.84.

That would be a great help also because even with the little bit of money that is being made, the gentlemen do try to save and try to take care of court costs, child support and, also, you do have basic needs. Even in prison, you have basic human needs you have to meet.

I was listening to the gentleman that spoke before me. I can agree with everything that he has done in the correctional institution. I think that it should be -- if there's any changes to be made, it could be expanded because a lot of men are idle.

The institution tries to create jobs.

But we're talking about jobs you can take back to society. And there's not a great deal of that existing.

It's existing, but it's on a small level. I think that when more private industry comes in, I mean, it would just be a fantastic contribution to the development of a man's character or work ethic with respect to law

because men work and make a decent salary, save some money, they can see the benefits of working and saving because the average gentleman in prison doesn't have too much of a work record on the outside or nothing steady.

Specifically, when you go to the economically depressed communities you don't have shoe shops, tailor shops, weaving shops. There's nothing but the guy on the corner selling drugs.

So this whole experience can be turned into a positive experience even though prison is not a good place to be. But, however, with that economic stimulation in the prison, a particular class of people we're dealing with can see another part of the American system, how it really works because you may -- you would be amazed with the gentlemen who do work every day.

They get up. They have a routine,
pay stubs. Some of them have bank accounts. You
can see the change in that particular individual.
And I think that with the private industry that
would change our pay because that's the great
complaint that we're not being paid enough.

So there's a negative out of that when you're not getting enough, you don't like

work. But if that type of the American dream could come inside this prison, that would be a wonderful thing. I guess, really that's about the bottom line. We want more money. I can answer any of your questions. I hope I can.

CHAIRMAN BIRMELIN: Thank you, Mr.

Diggs. We only were able to have two copies of his testimony. I have some of these before me.

I'm just referring back to the written testimony that you had which you have referred to but not in complete.

And one of the discussions we had with the people from Corrections Industries before you testified was what their restrictions are and what they can provide. And bringing private industry is one area in which they're very severely restrained by doing it by law.

We talked today about the use of paper clips which they're indicating on there that were made in China. We don't know if anybody in the United States makes them.

The Correctional Industries is attempting to find out if we can have them made in Pennsylvania. Because they don't make them in Pennsylvania, they're only distributed here.

You can tell, unfortunately, some of the state law that they operate under is the reason why they can't bring private industry in.

That's not personally a conviction I have, but apparently one the General Assembly has in the past has made attempts to bring in private industry and the prison is very difficult.

Do you know, for instance, there are prisons in the western United States where if you call a hotel chain for reservations you call into a prison. They make a reservation. That couldn't happen in Pennsylvania.

Our law prohibits that. There are some opportunities, I think, we can do some things like that. It would require a change in law, which I don't know if you're aware. It's difficult to do in Pennsylvania.

The higher hourly wage issue is one that I wonder if you have talked with the people in Corrections Industries and presented it to them and asked them if that's a possibility, what their answer may have been to you.

MR. DIGGS: From my understanding of the pay system, it comes from -- I believe it comes out of Harrisburg, the particular pay scale

they have. Then they have the bonus system where
they make a certain 25,000 units or whatever.

Then the guys could make more money.

That's where they could come up with the \$130, \$140 a month. I think it was last year they raised our pay a penny from \$.41 to \$.42. It's like you were making \$.19 you could make \$.20. It's not keeping up with the economic advancement.

The prices of items that you buy in this society, that is going to have to be -- if it's the law that's preventing the private industry people who make the decision to pay us such a small wage for a day's work. You have to fill in the gap and maybe it could be presented to the people in industry.

what their response to you was. I'm thinking immediately their first response was, we don't make any more money, we can't pay you any more. That may be their response. I don't know what they told you.

I'm just asking you if you got a response from the Correctional Industries or maybe you've never asked them.

MR. DIGGS: Me, myself, I have just communicated with the people who work in the industries, those who have been here for many, many years. There's been no change in the particular pay scale.

CHAIRMAN BIRMELIN: A couple of the other items you have in your written testimony include employable skills, modern equipment, areas of technology. We took a short tour before the public hearing started today. We saw the weave shop, the tailor shop or I've seen the shoe shop as well on past occasions.

I know it's a concern that they're dealing with the equipment that is outdated, it's difficult to find parts for, and consequently, it's not as effective as it could be, the double-edge sword, however, they put more modern equipment, there's less jobs available because they're more modernized.

I understand that you need -- if you're going to have a job in the prison you need to have a job that you can transfer when you get out of here, hopefully, and the prison needs to keep up with the technological changes in society, which is becoming more and more computerized as

you know.

We need to do that. That's not a question. That's a comment. I'm just speaking out loud here. The last section you had in your testimony was effective training and safety concerns.

You mentioned the need for better ventilation, protective gear, etc., health hazards, certain types of jobs. It's obvious going through the weaving part of the plant here that it's a high noise factor as well as I assume it's not

air-conditioned.

I didn't see any air conditioning vents. It probably gets stuffy in the warmer weather. These are things they're aware of. The DOC is limited on what their ability is to do with these things. It's not strange to me that you said the major response was that people thought they should be paid more.

But what you didn't say, what I thought you were going to say, is more guys are not working that would like to work. Do you think that's also a problem in the prison?

MR. DIGGS: Yes. It's a serious

problem. Like I said earlier, the institution has created a lot of jobs just to give a guy something to do, dusting the bars off, the steps, 20 minutes of work, twice a day.

That's good because that gives that guy a few dollars every month that he can buy some of the things he needs to buy in the commissary and so forth.

So definitely we need a great deal of credible employment. In the shops -- perhaps, I think it's 450 people working in the industries. Then you have your little small shops, your brick-laying shop, carpenters shop who only have a small number of guys, maybe 12, 15, 20.

So you have a population of 3,500.

You have a lot of men who are idle who are doing jobs that they couldn't take back to the street in any capacity.

So there is a need for, I think, that's where private industry will fill that in or expand that and put more people to work.

CHAIRMAN BIRMELIN: One last question. One of the gentleman who testified earlier was making the point that even though there are more inmate jobs available, inmates

themselves are working less hours.

In other words, there's only a small of amount work that more people are doing that you would think the prisoners in the institution or any other institution given a choice would rather that if there were 40 hours of work available that five guys did eight hours a day or eight guys did five hours a day?

MR. DIGGS: We'd rather work the eight hours. When it comes to your own dollar, talking about pay, that would give you more money. That's the gripe, more money. So they cut the hours down, give you six hours now when at one time, we were getting paid for eight hours. You could feel that little deduction when you get your pay stub.

CHAIRMAN BIRMELIN: You just answered my question from your perspective. Now, let me make you the superintendent of this institution.
You'd probably like to do that. You would like to do that, wouldn't you?

MR. DIGGS: Yes. Definitely.

CHAIRMAN BIRMELIN: If you had 40 hours of work available and you had to decide to give it to eight men for five hours or eight men

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1
      for --
                    MR. DIGGS: Give it to eight men for
 2
 3
      five hours.
                    CHAIRMAN BIRMELIN: Thank you.
 4
                                                    Ι
 5
      appreciate your honestly.
 6
                    REPRESENTATIVE WALKO:
                                           Thank you, Mr.
 7
      Chairperson. I guess this is a little personal.
 8
      What is your job here at the prison?
 9
                    MR. DIGGS:
                                Paralegal.
10
                    REPRESENTATIVE WALKO: How did you
11
      get your training?
12
                   MR. DIGGS: As soon as I was
13
      incarcerated, I started studying the law.
14
                    REPRESENTATIVE WALKO: How many
15
      people do you serve there? Did you say how many
16
      clients you have?
17
                   MR. DIGGS:
                                Hundreds of clients.
18
                   REPRESENTATIVE WALKO: You bill per
19
      hours rendered? I had to ask.
                                       I didn't mean that
20
      lightly.
21
                   MR. DIGGS:
                                It would be nice.
22
                   REPRESENTATIVE WALKO:
                                            Was Ernie
23
      Preate one of your clients?
24
                   CHAIRMAN BIRMELIN: Is he giving you
25
      legal advice? Let me know if he does.
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1 REPRESENTATIVE WALKO: You've been 2 here for 24 years? MR. DIGGS: I've been incarcerated 3 4 that long. 5 REPRESENTATIVE WALKO: Do a lot of 6 your constituents relay to you ideas about or do 7 they say, they're under-utilized or that's where 8 you're getting your information concerning what 9 they would prefer, some would prefer sports and 10 that sort of thing during the day. Is that what 11 you picked up? 12 MR. DIGGS: No. I would say all of 13 the gentlemen want to work and make some money 14 someplace or to do things because jobs -- you can 15 only scrub the floor so many times a day. But the 16 young men -- also the older gentlemen across the 17 board, they would like to work eight hours and be 18 paid something they could smile about. 19 REPRESENTATIVE WALKO: I believe you 20 sited a couple of states that have higher pays. I 21 don't know if they have minimum wage. 22 MR. DIGGS: Yes. Washington State, 23 California, Arizona, and I'll -- I have that 24 information. I'll get that to you. 25 REPRESENTATIVE WALKO:

wondering if they fund that by their General Fund
Budget
or --

MR. DIGGS: Private industry and paying the minimum wages, paying room and board, taking care of the court costs and the institution makes them put a certain amount aside so when they go home, they receive -- they take all that money with them. That's totally successful.

REPRESENTATIVE WALKO: The private industry would -- would you give me an example of one of those industries --

MR. DIGGS: Yes. For example, perhaps you could make a lamp and pay minimum wages, the prison would pay room and board say \$2.50 and the institution would take out \$.50 out for room and board; court costs, crime victim's compensation and, say, \$2 is put away for his savings for his release. The rest he could spend for his own immediate use.

But in those particular states what they do, the institution does take a certain percentage of the pay which is \$2.00, \$2.50. They keep it for room and board. I think it's Washington State.

They even allow the prisoners to pay 1 some specific taxes, not all taxes, but specific 2 3 And that's been working very sucessfully 4 for several years. 5 REPRESENTATIVE WALKO: Thank you very 6 much. 7 CHAIRMAN BIRMELIN: Counsel Preskie. 8 MR. PRESKI: Mr. Diggs, just one 9 concern I would like to relate this to you. 10 Private Sector Prison Industry Legislation was 11 before the House in 1995. And it did pass the 12 House. 13 It passed by a meager margin and went 14 to the Senate and what we heard from the Senate 15 was that we've never heard a blessed word from 16 anybody inside the walls that they want this. 17 In the years since, inside the 18 Judiciary Committee, we haven't heard much from 19 inmates either that they would want this. 20 letters that we get is always the CO didn't 21 respect me, now, I have grievance and so on and so 22 forth. We get a 100 of those letters a day. 23 We don't get any letters that say,

Boy, it would be something good if you put in a

private sector prison industry because it would

24

25

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give us something more to do, help us with X, Y,
 1
 2
      and everything.
 3
                    You had here one comment, I guess,
      for you is if you talk to your fellow prisoners
 4
      and everyone else, let people know it. Because
 5
 6
      right now, there's a Representative from Lancaster
 7
      who put the bill in again and basically everyone
      looks at it and says, there's never been a call
 8
      for it.
 9
10
                    There was a call in 1995 for it.
11
      The Governor made one of the special sections he
12
      had on crime. And when the Senate said they
13
      haven't heard a word of it, it never came back.
14
      So as you talk to your compatriots, talk to Mr.
      Preate and let him know.
15
16
                   But until that happens, if you're not
17
      making the cry for it, their concern will go
18
      elsewhere.
19
                   MR. DIGGS: You can count you'll be
20
      hearing something shortly. Thank you.
21
                                        Thank you, Mr.
                   CHAIRMAN BIRMELIN:
22
      Diggs.
              Thank you. I appreciate you taking the
23
      opportunity to talk with us.
24
                   CHAIRMAN BIRMELIN: The last
25
      testifier is Secretary Marty Horn , Department of
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1
      Corrections. Mr. Horn as with yesterday we
 2
      encourage you to respond to any of the testimony
 3
      that's already been given or added to or subtract
      from it.
 4
 5
                   Feel free to tell us what you have on
 6
      your mind about this.
 7
                    SECRETARY HORN: Thank you.
      Welcome. It's a pleasure to see the two of you.
 8
 9
      I commend you for sticking to it. Today I guess
10
      you have been fortunate we're on schedule.
11
                   CHAIRMAN BIRMELIN: Well, that's not
12
      a misfortune.
13
                   SECRETARY HORN: I think you've heard
14
      a great deal today. I think you've heard a great
15
      deal about the variety of opportunities for
16
      inmates engaging in useful activities in prison.
17
                   We assume under the word work, I
18
      believe that man is noble by work. I believe that
19
      work is redemptive. I think there's a redemptive
20
      quality by work. We as citizens, in a free
21
      society have an obligation to make the
22
      contribution.
23
                   We've heard a lot today about menial
24
      work, a lot of work that doesn't teach skills, but
25
      we equally -- I have heard how important it is
```

that people learn the skills of working itself.

You can take pride in everything you do; whether it is in manufacturing, bending metal, to manufacturing paper clips or repairing computers, whether it is meat processing, vehicle refurbishing, eye glasses, or translating printed material into Braille.

I want to again point out what you have is SCI Cambridge Springs where in our education program, we have a class where the women take any written material that is sent to them by a school for the blind or an organization for the blind that is needed by any blind individual, we translate it into Braille.

In addition, they translate the two into Braille for use by our own inmates. Those of you who needed them into Braille, we've translated our entire handbook into Braille. In Utopia there would be enough jobs for everyone. In Utopia, the jobs will end in private sector employment upon release.

We don't live in Utopia. Utopia would have lots of money. But there isn't -- we have 36,000 inmates in prison. This prison holds 3,200 inmates. It's designed to hold 2,400. The

1 | superintendent and I have spoken about it.

In fact, if we ran this prison with only 2,400 inmates, there would be a meaningful job for every inmate. There would be jobs for every inmate.

The prison is built and designed when you analyze the data, what you see here at Graterford, is the extent to which there is idleness or unemployment.

It is exactly to the extent that we're overcrowded. Pay inmates more money, your legislators you have to vote on a budget. You have to race to lower taxes. You have choices. You're already spending \$1.2 million a year on prisons. Do you want to spend more?

want to reduce the cost of the incarceration, the only way in the end that it happens is if there are fewer prisoners. I can't do anything about that. I don't control the front door. I don't control the back door.

As you heard yesterday, this department endeavors professionally through the work. I think you saw very committed, very knowledgeable, very experienced, very decent men

and women to provide inmates opportunities to work opportunities to learn; opportunities to redeem themselves.

We're not perfect. We can't solve every problem. We are working at it. We're getting better. I think with drug and alcohol treatment, you'll find over the last five years, we've made substantial enhancements to our inmate work programs.

We're finding ways to make

Correctional Industries more modern, more

productive, more profitable. We are opening up

new shops, employing additional inmates, using

modern equipment.

The prisons still have to be run.

The toilets have to be cleaned. The maintenance has to be performed. The snow has to be shoveled.

The floors have to be mopped. The food has to be cooked.

Those are important tasks and we should not minimize them. Argument can be made that we should operate more like a federal prison industry.

The federal prison industries law requires that units of the Federal Government must

buy the products that are made. The military is
the largest consumer of products made by UNICORP.

Give me that law, I'll give you full employment.

Give me a law that says every school desk sold to every school district in the State of Pennsylvania must be from Correctional Industries, I'll build them. I'll build them well. I'll build them inexpensively. I'll put lots of inmates to work.

They'll learn carpentry skills and they'll learn bookkeeping skills. They'll learn metal skills. Create a law that says that every municipality must buy its police uniforms from Correctional Industries.

I'll meet that need with quality products and at a fair price. I'll put inmates to work. You know, and I know that law will never pass.

So as yesterday, it is very easy to criticize running prisons in a state as large, with the industrial collective bargaining history that Pennsylvania has and it is a challenge. We try to meet that challenge. I think we try to meet it in good faith.

It's easy to say, have more programs

like OOR, increase the number of inmates working in the Community Work Program. Don't forget the public safety is our first responsibility. As long as my job depends on the decisions people under me make, who we put out in the community, we make cautious decisions.

That's what you require of us.

Because you're colleagues, I know both of you are genuinely understanding of the challenges we face with your colleagues who want a finer bread than is made. I can't provide that.

I can't provide a system that doesn't make mistakes. No one can. I can't provide a system that could put every inmate in his release in the community working in OOR and promise you one of them won't walk away and do something terrible.

You can create a system that does that. You can change the way we sentence individuals. You can make that a part of the sentence. You could say, that's the way we want it to work. We're prepared to except the risk. The way you have it set up, the risk is mine.

The risk is Superintendent Vaughn's.

The risk is shared by 24 other superintendent's

around the state. We take our public safety responsibility seriously.

1.6

We listen to the message that we've been given by the Legislature when it responds whether it's to an escape through a break of the prison wall or an inmate who walks away from the farm.

So I appreciate your interest. I hope you've learned something today. I'll be happy to answer any questions you have.

CHAIRMAN BIRMELIN: Just one area that I was concerned about, that is the CReW Operation Outward Reach Program. I take it you're fairly satisfied with the job they've been doing?

SECRETARY HORN: Immensely satisfied. We would like to grow that program.

CHAIRMAN BIRMELIN: Is there anyone else in the state that --

SECRETARY Horn: Deb Beck spoke to something when she was talking about increasing the drug program. I don't agree too much when it means you want equal programs. So often like Operation Outward Reach it is the result of the vision and the charisma and the dedication of an individual and it's very hard to recreate it.

This has been this man's work, his passion. He does it well. We would happily contract with other vendors if there were such. Let me tell you a story.

Yesterday, I think Tom McClausky talked to your training and employment program. We signed a contract to provide vocational training and job placement and transitional employment opportunities for inmates being released from our boot camp in the Philadelphia area.

There were only two bidders. One of them was holey unqualified and never done work in the employment area. There was only one bidder that had done this kind of work.

In addition, for example, in that sector, we're competing with all the people biding on contracts to do the welfare work, transition of people who are on welfare.

The reality is that there is not a large number of qualified vendors who are capable of performing these.

CHAIRMAN BIRMELIN: One other question. It goes back to Mr. Digg's desire to see private industry here. Let's assume that you

can't get a law passed and it says that you have to buy Pennsylvania correctional industry uniforms or whatever.

Amazingly enough, we do pass some prison private prison industry things, do you have the space, the physical space within most of your prisons to do that?

SECRETARY Horn: No. We don't have the space because we're overcrowded. We have some prisons as Ms. Morrison and I we're looking at instituting them in the north region and there's no reason why we can't replace an industry.

As we pointed out, when we were down in the weave shop, as we replaced old equipment with newer equipment, we free up space because the newer equipment is much more efficient.

I think those states that he mentioned that have private prisons are operating under the Prison Industry Enhancement Act.

It's a Federal law which says that if you comply with certain requirements and you structure your prison industry in a particular way, get signed off by the labor unions.

Basically, what it does is it authorizes you to employ inmates to pay them a minimum wage, to sell

your prison-made goods to the Interstate Commerce
Commission against Federal law, though.

I visited states. And think about the states they mentioned, they're not big union states, number one.

Number two, the private sector businesses that come in are looking to run efficient businesses, paying minimum wage, not a prevailing wage, not a union wage.

They're not going to make money by creating a business that is labor intensive. They will seek to employ the least number of inmates they can. They're about making a profit. They're not employing more numbers of inmates.

You visit those states while they have those programs. In a state like Washington State, it has 20,000 inmates. There are maybe 200 employed in the prison industry. It may employ 100 employees.

It's not going to employ 10,000 inmates. When you finish deducting the cost of room and board, cost of medical care, the actual take home of inmates in those programs is not much greater than our inmates at \$2 a day. Remember our average costs is \$25,000 a year.

1 CHAIRMAN BIRMELIN: Representative 2 Walko. 3 REPRESENTATIVE WALKO: Thank vou. 4 Mr. Chairman, Secretary Horn. You know that the 5 direct correlation between overcrowding and the 6 unemployment, if you will, within the prison and I 7 know we're building a new facility in Fayette 8 County at the same time there are plans to shut down another. 9 10 Are there plans to open other prisons 11 because I believe we're at about 142 percent of 12 capacity. 13 SECRETARY HORN: That is correct. As 14 you know, we're also going to be opening SCI Pine 15 Grove in Indiana County. That's going to open in 16 the summer, probably by September. And the 17 Legislature has authorized funds for instruction 18 of a prison in Forest County. 19 REPRESENTATIVE WALKO: I'm trying to 20 understand the interest groups who would oppose, 21 for example, could you go through it, briefly, the 22 production of these. 23 SECRETARY HORN: Ms. Morrison's issue 24 is not of manufacturing the issue. This is an 25 item that is bought by the millions in state

1 government, local government, universities, public 2 schools. Every school district that buys them has 3 a contract with the local office supply house. 4 My own prisons, when they want to buy 5 these, they don't buy them from some state 6 warehouse. They buy them from some local company. 7 When your township buys them, the City of Pittsburgh buys them, they buy them from some 9 office supply house. 10 Now, if I made them and sold them 11 directly to the Government, as I sell furniture 12 directly to Government, that small business man 13 who runs your local office Staples, the Office 14 Depot are the ones that are going to be hurt. 15 Their lobbyists would be all over you. 16 REPRESENTATIVE WALKO: Who would 17 object then to the manufacturing of these in the 18 institutions than the selling or wholesaling of 19 them out to the stores? 20 SECRETARY Horn: No one provided that 21 the law permitted us to sell to the stores. 22 REPRESENTATIVE WALKO: What interest 23 group would oppose a change in that law? 24 CHAIRMAN BIRMELIN: The Chinese. 25 SECRETARY Horn: There's a wholesaler

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1
      who is selling to Office Depot and there's a
 2
      wholesaler who is selling to Office Depot --
 3
                    REPRESENTATIVE WALKO: What about us?
                    SECRETARY HORN: And they have
 4
 5
      lobbyists.
                    REPRESENTATIVE WALKO: What about us
 6
 7
      selling to the wholesaler?
 8
                    SECRETARY HORN:
                                     That's the idea.
 9
      But again, I can't sell to him.
                                        What is more, if
10
      the wholesaler is out of state, I'm in violation
      of Federal law.
11
12
                    I can only sell in -- I can only sell
13
      it in Pennsylvania. That's why selling directly
14
      to the government makes sense.
15
                   New York State has a very simple law.
16
      It says this, it says, Prison industries cannot
17
      sell in the private sector, fair, in exchange for
18
      that limitation, where the State of New York's
19
      prison industry program manufacturers an item, a
20
      unit of government must purchase from prison
21
      industries unless they can demonstrate they can
22
      get the exact same item, equivalent quality for
23
      less money or if the prison industry cannot meet
24
      their timeframe for delivery or reasonable
25
      timeframe for delivery that is a fair balance.
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REPRESENTATIVE WALKO: Well --

SECRETARY Horn: As a result, in New York State all school furniture, for example, you know how many kids break the backs of chairs. You were a school teacher, Mr. Birmelin. What we need in prison industry, specialty products, don't cut it.

Mr. Birmelin was asking me why we can't make money for the storage sheds. We make 100, 200 of them a year. Jerry was telling you earlier that the reason we can't beat the towels is because they buy their fabric by the millions of pounds.

We buy it by the hundreds of thousands of pounds. We need a product line that we sell in large volume and for which there is a steady business. It's very nice. I'm very proud that we were able to renovate the Penn Mobile.

It gave inmates skills. We do a lot of vehicle restoration. We renovate dump trucks. We renovate hundreds and hundreds of snow plows for Ben Tate. And soon we're going to be doing it for the Turnpike.

It doesn't give us the high tech skills that the Penn Mobile is. I have to have

```
1
      steady production to make money. If I get one
 2
      Penn Mobile geared up and up shut down, I'm not
 3
      going to be able to break even.
                    REPRESENTATIVE WALKO: When did New
 4
 5
      York pass their bill?
                    SECRETARY HORN: 1930 something.
 6
 7
                    REPRESENTATIVE WALKO: Okay. Thank
 8
      you.
 9
                    CHAIRMAN BIRMELIN:
                                        I thank you
                        Just for the benefit of those of
10
      Secretary Horn.
11
      you, we're having two hearings on the 23rd and
12
      24th of May.
13
                    It will be held in Camp Hill in
14
      Harrisburg given the topics of administration and
15
      classification and prisons and the educational
16
      issue as well.
17
                    So if you have any interest in those
18
      hearings or would like to have more details,
19
      please contact our Committee. We'll be glad to do
20
             I thank all of you who are here today as
21
      our guests. This meeting is adjourned.
22
                    (The hearing was concluded at 1:37
23
      p.m.)
24
25
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I hereby certify that the proceedings and evidence are contained fully and accurately in the notes taken by me on the within proceedings and that this is a correct transcript of the same. NOTARIAL SEAL TERRY J. O'CONNOR, Notary Public Harrisburg, Dauphin County My Commission Expires March 15, 2004 Connor, Notary Public 

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