## ORIGINAL

HOUSE OF REPRESENTATIVES COMMONWEALTH OF PENNSYLVANIA JUDICIARY COMMITTEE HEARING

IN RE: HOUSE RESOLUTION 110, PUBLICATION OF LEGAL NOTICES

DELAWARE COUNTY GOVERNMENT CENTER BUILDING CONFERENCE ROOM 110-113 201 WEST FRONT STREET MEDIA, PENNSYLVANIA

TUESDAY, SEPTEMBER 17, 2002, 9:15 A.M.

## BEFORE:

HON. THOMAS GANNON, CHAIRMAN

HON. PATRICK BROWNE

HON. LITA COHEN

HON. KATE HARPER

HON. KATHY MANDERINO

## ALSO PRESENT:

BERYL KUHR

MICHAEL SCHWOYER

JEAN M. DAVIS, REPORTER NOTARY PUBLIC



## ARCHIVE REPORTING SERVICE

2336 N. Second Street (717) 234-5922 Harrisburg, PA 17110 FAX (717) 234-6190

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CHAIRMAN GANNON: The House Judiciary 1 2 Committee will come to order. This public hearing 3 is held pursuant to House Resolution 110 adopted by the Pennsylvania House of Representatives directing 4 5 the House Judiciary Committee to hold hearings 6 concerning the cost effectiveness of public notices. 7 Our first witness is Mr. John 8 McFadden, Chairman, Delaware County Council. Welcome, Mr. McFadden. 9 10 MR. McFADDEN: Good morning, Mr. 11 Chairman. 12 CHAIRMAN GANNON: You may begin when 13 you're ready. 14 MR. McFADDEN: Thank you very kindly. 15 Mr. Chairman, please bear with me as this is my 16 first time testifying before your committee. 17 CHAIRMAN GANNON: Just a preliminary 18 announcement. The Democratic chairman of the committee is not going to be here today. 19 He had a death in the family. He will not be here this 20 21 morning. 22 MR. McFADDEN: Thank you very much, 23 Mr. Chairman. This morning's meeting concerning the 24 public notice advertising requirements I believe is 25 very appropriate and timely. Current Pennsylvania

requirements in legal and public notice advertising are significantly out of date in my opinion with today's technology. Newspaper circulation has dropped to levels that now are far exceeded by electronic means of communication like the worldwide web. Costs of publishing legal notices once again in my opinion are excessive based on comparisons with website publishing. On top of that, current requirements force people interested in obtaining this information to purchase a newspaper to obtain their information.

Website publishing is much more accessible to the public and any interested parties than newspapers are now and perhaps have ever been. From the comfort and convenience of your own home, office, or even public library, this information is on the screen in front of you. No newspaper purchase is required. People from all over the region, all over our Commonwealth, even internationally, have the opportunity to have access to these website notices should they be permitted.

Bidders from anywhere can offer savings to local governments and school districts on myriad supplies to save our taxpayers money.

Prospective buyers from anywhere can access tax

delinquent list, in turn which would increase the prices paid for these properties at sale and returning more of the back taxes to the taxing body, thus reducing the burden on the taxpayers to make up for any losses that are suffered. The taxpayer benefits from saving millions of dollars each year that's spent on publishing these legal notices.

. 21

Just in the County of Delaware in the year 2001, taxpayers spent over \$1.3 million for these ads. In an informal survey I did of the municipalities, school districts and authorities operating within our county, exclusive of the county cost, the total exceeded \$550 thousand in 2001. When you add the county expenses, you are now over \$1.85 million in total expenditures in 2001 alone for our legal governments, county and authorities.

Imagine the amount spent across our

Commonwealth. Many tens of millions of dollars each
year, I believe, are wasted. And while certain
newspaper publishers may enjoy it, I'm certain the
taxpayers resent it.

After spending all that money, you have reached a relatively limited number of people.

Our local newspaper in this county proudly touts on their masthead each day that they have 160,100 daily

readers. That's not subscribers, but readers.

Their circulation is approximately 50,000 per day, and by some mythical formula they are able to extrapolate 160,000 people. And yet it's the same 50,000 subscribers each and every day.

For example, I would like to compare that with the County of Delaware's website. Without a big driver of traffic like legal or public notices perhaps would be, we currently average between 66 and 75,000 hits per day. We pride ourselves in this county on being ahead of the curve in technology and have had our site up and running for a number of years. We offer descriptions of things like county departments, the services that they provide, election results, directions to our facilities, tax assessment information, elected official directories and e-mails, summer concert schedules, even electronic payment of county real estate taxes.

Through that, we have averaged over 2 million hits per month through year 2001. The Delaware County library system operates its own website and it separately gets over 4,000 visitors per day. The information posted on these websites stays on the websites until it is removed by the staff operating that facility. So people can view

this notice all day, every day, until it is removed.

Not unfortunately where it is printed once, perhaps

twice, and it's gone. If you miss that day's

newspaper, you never see it again.

I'm not sure that sounds terribly accessible or totally visible. I would say to you please try to imagine the traffic driven to a location where people can find these notices anytime they wish to see it, from wherever they wish to see it from.

According to 2001 U.S. Census Bureau's population survey across the country, 2 million new Internet users per month are added. Currently more than 54 percent of the population are using the Internet. Use increases across all income levels, all educational levels, all races, all genders.

According to A Nation On-Line how

Americans are expending their use of the Internet

published by the U.S. Department of Commerce in

February 2002, the Commonwealth of Pennsylvania

reports 53.5 percent of households use computers.

Greater Philadelphia Internet penetration is higher

yet at 56 percent. It's among the most wired places
in America according to PECO Energy Communique fall

2001.

Here in Delaware County, a survey conducted by the Delaware County library system in October/November of 2000 revealed that 74 percent of library users have access to Internet in their homes and 61 percent of non-library users have access to the Internet in their homes. The numbers, if measured today, almost two years later, are surely higher. Please consider also that all 26 libraries in Delaware County have high-speed Internet access available to the public every day at no charge. I believe the Internet is no longer the tool of the future, but yet the tool of today.

Delaware County has over 550,000 residents. Yet even using our local newspaper number of 160,000 daily readers, they reach 29 percent of the population while the Internet reaches no less than 61 percent of our population using the libraries' systems low numbers which is over 335,000 people. That's more than double what our local newspaper reaches every day.

The difference is staggering, yet under current requirements taxpayers are forced to pay to publish these notices, they're forced to buy the newspaper. And if they miss the day the newspaper prints it, they'll never see it.

I believe a change is overdue. And I believe the solution is allowing the publishing of legal ads and notices of all variations on government or government-sponsored websites, where the public can access the information at their convenience 24 hours a day, 7 days a week, without requiring anyone to purchase a newspaper.

Specific guidelines on the content of the notice, publishing dates, length of time available among other things certainly can be developed to protect the intention of the current laws. The public has a right to know what's happening in their local governments, the dates of meetings, sale information, name changes, professional licensure notices and many others. Yet today, many people can't find that information because it may be buried on page 33 in small print in a newspaper that they may not be able to buy.

I suggest we give availability and access to the important information to the general public and we give it to them now. Every day delay costs valuable resources that could be spent providing other services to our residents, provide better educational opportunities to our children, and perhaps most of all keeps some of the money in

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     the pockets of our residents.
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                   Mr. Chairman and members of the
 3
     committee, I thank you very much for the opportunity
     to be here before you this morning.
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                   CHAIRMAN GANNON:
                                      Thank you,
     Mr. McFadden.
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                   MR. McFADDEN: You're welcome.
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                    CHAIRMAN GANNON: We have been joined
     by Representative Lita Cohen, another member of the
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10
     Judiciary Committee. Do you have any questions?
                   REPRESENTATIVE COHEN: I do.
                                                  Thank
11
12
     you, Mr. Chairman. Just one question.
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                   MR. McFADDEN: Yes, ma'am.
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                    REPRESENTATIVE COHEN: The way the
     system works now it is easy to, if you will,
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16
     monitor, políce, whatever, because we can see it in
17
     front of us.
18
                   MR. McFADDEN:
                                   Sure.
19
                    REPRESENTATIVE COHEN:
                                           How can we,
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     meaning the public, be guaranteed that indeed the
21
     municipality is complying with the law and, in fact,
22
     doing the advertising if the law changed and if the
     law were to be changed and we would permit net
23
     advertising as opposed to publication?
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                   MR. McFADDEN: I understand.
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Certainly not being a technology expert nor an expert on the Internet by any means, I would suggest to you --

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REPRESENTATIVE COHEN: Nor am I so we are on a level playing field.

MR. McFADDEN: Perfect. I would suggest that there are opportunities that secure websites can be placed, and whether it's government operated or perhaps government monitored and controlled websites just as newspapers do today, they can publish the notice on a certain date and subject to whatever requirements the Legislature may provide, should they choose to allow this type of advertising, may require that it be posted on a site for a week, or a month, or a year perhaps. I would believe that the controllers of that website surely could offer you the same proof of publication just on an electronic means as the newspapers would be able to do today.

I would also like to add,

Representative Cohen, that I believe it's not the

we should not be creating the wild west where it's

an open system and anybody can post a notice on any

site. I don't believe that's prudent at all. But a

controlled environment where notices are posted by

1 certain few people and that system can, in fact, be 2 monitored by the appropriate authorities who would 3 allow that to be one that's responsible and 4 responsive to the Legislature and its requirements. 5 REPRESENTATIVE COHEN: Thank you. 6 MR. McFADDEN: Thank you. 7 CHAIRMAN GANNON: We have been joined 8 by Representative Kate Harper from Montgomery 9 County. 10 REPRESENTATIVE HARPER: Traffic was 11 terrible. 12 CHAIRMAN GANNON: Mr. McFadden, with 13 respect to the advertising that is required by the 14 county to be placed in newspapers, is that done by 15 competitive bid? In other words, when that 16 advertisement is placed, how do you determine the 17 cost of that advertisement? 18 MR. McFADDEN: Mr. Chairman, subject 19 to the requirements that we are under, we have to 20 file our advertising in a newspaper of general circulation. Now, in our county under -- for 21 22 certain types of advertising, there is only one 23 newspaper that meets that definition. For other 24 types of advertising, there are other newspapers, 25 additional newspapers, I should say that do meet

that criteria.

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The Delaware County Daily Times is one that meets the criteria on all counts of that definition of general circulation. But under the definition that the current requirements require, certain types of newspapers like the -- and they are affiliates, the County Press, the Springfield Press, the Garnet Valley Press, the Ridley Press, etc., which there may be seven or eight different types, at this point do not meet that definition. And as a result of that, we are not able to bid the advertising rates because there is no competition for the majority of our advertising needs.

if, for example, the definition were broadened to include newspapers that have wider circulation or have different circulations that would meet the needs that there would be the ability to competitively bid?

MR. McFADDEN: Absolutely. At the very least, I believe that offers the opportunity for the taxpayers to feel that they are getting a responsible opportunity. Newsprint is newsprint. Where it goes, I suppose, is the definition or perhaps the difference that is there.

We have certain segments in our county that have exceptionally low readership of the widest circulated newspaper in our county. The further north and, I guess, west that you go, the less the people feel the need to -- or see that newspaper.

As a result of that, I'm not sure we are reaching all the people we need to reach with that advertising, one of the reasons that I believe something more wide reaching like the Internet would be the opportunity. But without that, Mr. Chairman, I think that offering the opportunity for different venues of publishing and certainly different areas of circulation could help.

1.8

CHAIRMAN GANNON: We have in the county -- I know Delaware County and I think from the information that we received from testimony in other parts of the state, there are a number of newspapers that are distributed weekly and they are distributed free. They are paid principally through their advertising revenues. They don't charge a cost per paper. But their circulation from what I have heard is extremely wide.

Do you think that that would be an acceptable venue as far as public notices with respect to the type the county is required to

publish?

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MR. McFADDEN: Mr. Chairman, I would think it certainly would not be an inappropriate means to provide that information. There are certain newspapers that do get delivered to you at no charge each week. I know there is concern that you get what you pay for in people's minds. And many times that is, in fact, correct.

But these newspapers are wide reaching, currently known for different types of advertising, more shopping, more local news, more fair-type information than perhaps public notices or government information. But I don't see there is a reason that couldn't be added to their information that they provide.

I do believe that they reach many people that perhaps do not read our newspapers of general circulation as it's currently defined. I don't see any reason why that could not be a great addition to the pool of resources available to the county and its advertising requirements.

CHAIRMAN GANNON: So would it be fair to say from what I'm hearing in your testimony that the county doesn't necessarily want to be relieved of the responsibility of the public notices, but

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they would like more latitude in picking the venue
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2
     that would be more appropriate?
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                   MR. McFADDEN: We'd love a lot more
     latitude in picking the venue, Mr. Chairman, that is
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     for sure. And I don't think we are ever asking to
5
     be relieved of the burden of providing public
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7
     notices at all.
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                   CHAIRMAN GANNON:
                                     Okay.
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                   MR. McFADDEN: We are looking for
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     different ways to get it to the people more
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     efficiently and certainly more economically than
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     what we have today. That may be Internet.
                                                  That may
13
     be a shoppers guide. That may be multiple
14
     newspapers of circulation within our county.
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                   CHAIRMAN GANNON:
                                      Thank you. Any
16
     questions?
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                   MR. SCHWOYER: No, thank you.
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                   CHAIRMAN GANNON: We thank you very
     much, Mr. McFadden.
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                   MR. McFADDEN: Thank you very much,
     Mr. Chairman.
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                   CHAIRMAN GANNON: We appreciate you
     taking the time to appear before the committee and
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24
     provide testimony this morning.
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                   MR. McFADDEN:
                                   Thank you.
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CHAIRMAN GANNON: Our next witness is
Adrian Meyer, Esquire, Chair of the Bucks County Law
Reporter Committee.

MR. MEYER: Good morning. I'm Adrian Meyer. I've been a member of the Bucks County Bar Association since 1975. I chair the Bucks County Law Reporter Committee. I've been a member of that committee for in excess of seven years. I've been a member since '75. I've chaired that committee for four years.

I'm pleased and honored to provide testimony on behalf of the Bucks County Bar Association to this distinguished committee of the House of Representatives. Each one of you is to be commended for your efforts in reviewing the requirements of the publication of legal notices in Pennsylvania, which has not been done for some time, in an attempt to reduce the cost of local government and others.

Our publication, Bucks County Law
Reporter, published its first issue on May 17th of
1951. The County of Bucks has approximately 600,000
residents, and there are 1100 practicing attorneys
of which there are about 651 in the bar association.
We are trying to get more, but that's how it goes.

Bucks County Bar Association prints about 840 copies each week which are distributed by way of subscription to members of the Bucks County Bar Association, real estate agents, banks, law libraries, members of the judiciary, all courthouse personnel and others.

As I'm sure you are aware, the Law
Reporter prints the notices that are required by law
to provide notice to the public. These principally
are change of name, charter amendment, charter
application, corporate dissolution, limited
liability, non-profit corporation, professional
corporation, estate notice, fictitious name, filing
notices of foreign corporation, action to quiet
title, sheriff's sales, and foreign corporation,
etc. There are standard things that we do that are
done in our society that you have to give notice to
the public.

The pending sheriff sales are also what we publish, and they produce a greater portion of the income that we do in our advertising. Any one of these advertising areas go up and down, and there is no rhyme or reason as to when they come in.

A little bit different focus from HR 110 and what the Law Reporter do is that we are not

and do not advertise municipal ordinances, municipal or county auditors' or controllers' reports, school district auditors' or controllers' reports, summaries or statements thereof, mercantile appraiser's notice, advertising for bids for contracts or public work, materials or supplies, or lists of delinquent taxpayers, etc., those kinds of things.

Basically, all of our income comes from corporations or estates or in that area, the private sector and not the public sector.

If someone were to change their name, both first and last, or if someone operated a business under a different name or if a will is probated and an estate is created, we believe it's better to communicate that information to the public, the judiciary, and officers of the court as currently set forth by the statute as opposed to terminating or reducing that notice. We believe that the public should have the notice, and we believe we're the vehicle to provide that type of information to the attorneys, courthouse personnel, judges, those kinds of things.

As we all know, our systems, court, legal, and business, do not always operate like a

finely tuned machine with information that's disseminated and published at the present time. I would respectfully submit that the lessening or the reducing of advertisement and communication would create more problems and, in the long run, be more costly than periodically disseminating legal advertisements.

I would respectfully suggest that all of us are better off equipped to make our individual decisions with more information and/or an opportunity to have more information than with less.

Some of the examples that I believe represent why we should produce this advertising and continue in the vein that we have rather than reducing or changing -- although I'll get into a little bit later on that the Internet is a thing that may be there, we may have to deal with it.

What we want to do is provide more information, not less.

I would submit the cost of advertising name change is far less costly than litigating a case where it's argued that the plaintiff did not know of the name change by way of publication. The cost of advertising the issuance of letters testamentary is far less costly than litigating

case where it's argued that a creditor or a beneficiary did not receive notice of the testator's death. And the cost of advertising the filing of an action to quiet title is far less costly than litigating a case regarding determination as to who were the actual owners of that property.

I'm sure you are well aware the Bucks County law Reporter is not funded by tax dollars. We print the advertisements, proof of publication, at very reasonable rates which I indicated before are paid by individuals and corporations, not that they are fair game but it's not a taxing payment. There are a few minor notices paid for by municipalities, but very little money from taxing authorities.

We believe that we can continue to serve the public best and satisfy the requirements of a democracy by continuation of the publication of legal notices as we have in the past. The Bucks County Bar Association as like most organizations, individuals, etc., does have a website, and we have been using that as a communication tool. As more and more people sign on, we anticipate using more and more of that as we go forward.

Thank you for your time listening to

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1
     my comments. I welcome any questions that you may
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     have regarding my testimony.
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                   CHAIRMAN GANNON: Thank you very much,
     Mr. Meyer, for your testimony.
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                   Representative Cohen.
                   REPRESENTATIVE COHEN:
6
                                          Thank you, Mr.
7
     Chairman.
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                   Sir, you mentioned in passing the
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     Internet and you were here when Mr. McFadden
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     testified. I know that there is a difference
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     because you are dealing with the private sector as
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     opposed to his addressing the cost to the taxpayers.
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     Do you at all -- and I know you have a vested
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     interest, obviously, because you're getting some
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     income.
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                   First of all, let me ask you, the
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     Bucks County Law Reporter, you said it is not funded
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     by tax dollars, but is it profitable?
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                   MR. MEYER: I'm not sure how you
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     define profit. Do we make money and do we pay our
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     bills? Yes. Do we have excess money at the end of
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     the year? No. We pay for the land and we pay for
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     those things.
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                   REPRESENTATIVE COHEN: How would it
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     affect both your cost and your profitability were
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you to cease publication and go on the Internet?

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MR. MEYER: I guess it would be determinative of what you would charge for placing that information on the Internet. If you don't charge anything, then you probably would lose a substantial portion of your viability and you may not exist, certainly not in the form and fashion that we currently exist. If you continue to charge for advertising on the Internet for proof of publication for a corporation or whatever, then it wouldn't change.

REPRESENTATIVE COHEN: Dollars aside, what about the efficacy of what you do concerning the Internet? If you switch from publication, physical publication, to the Internet, how effective do you think your cause would be?

MR. MEYER: Well, from what I understand, we have 651 members in our bar association, like, 400 of them may be on the Internet. So if you went today to solely Internet, you would not be reaching the people that you want to reach. The public could come into what they see on the Internet, but I don't know how you would advise the courthouse personnel, or whatever, to get to your website. Maybe over time you would

eventually get there.

As I see it, I see it as a dual track at the moment. I think we should do it both. We should continue to do what we are doing, venture forth into the Internet and continue along. And if we ever get rid of the printed word, then we can continue to do that. I don't see that as an individual, but that's a possibility. That's why we have a website and that's why we're putting some of our information on the website.

REPRESENTATIVE COHEN: Okay. Just one more question. You said that you distribute by way of subscription obviously the bar association, real estate agents, banks, law libraries, members of the judiciary, courthouse personnel, and others. Does this leach down concerning, for example, name changes or something, to the general public or other than professionals, if you will, real estate agents, banks, law libraries? Does the general public have access to the information in the Bucks County Law Reporter?

MR. MEYER: They do have access to the Law Reporter. It is put into libraries, etc. Whether they make themselves available or use that as an information tool, I really have not done any

1 surveys and I don't know the answer to that question 2 as to how much the public uses it. It's primarily 3 for the bar association, the judges, and those types 4 of persons. 5 REPRESENTATIVE COHEN: I see. Thank That's all I have, Mr. Chairman. 6 you. 7 CHAIRMAN GANNON: We have been joined 8 by Representative Manderino. 9 REPRESENTATIVE MANDERINO: Good 10 morning. 11 REPRESENTATIVE HARPER: Thank you for 12 coming this morning. 13 MR. MEYER: Sure. 14 REPRESENTATIVE HARPER: As it turns out, all four members of the Judiciary Committee 15 16 that are here happen to be lawyers. As a lawyer, I 17 understand why we publish legal notices and why it's better to advertise in the state than run the risk 18 19 of having a creditor show up out of the woodwork. 20 The one question I get from regular 21 people who are not lawyers is why do we have to 22 advertise these things and isn't it just an expense, 23 nobody reads that stuff anyway. Can you speak to 24 the reason why we would publish an estate notice or

a corporation dissolution notice, or something like

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that? I think that's important testimony that we need to hear.

MR. MEYER: I think that is a very good question. I hear it as well as to why you are putting this out for the attorneys, and I think it's been before the committee previously, that question. There are a number of ways of answering it, but I believe our society -- as a portion of my testimony and the focal point is that I believe our society works best when you have more information rather than less information.

REPRESENTATIVE HARPER: Right.

MR. MEYER: So if you are able to publish a state notice, change of name, etc., and get it to the people that it affects, mostly practicing attorneys, as you all know you have a client and they may be interested in A, B, C, D, or E, and in order to assist those people, I think they are better served by having the information to the attorneys as to know what is in the legal field.

True, you don't have every human being as your client. But if all the practicing attorneys have all of that information, I believe you will be able to better serve and I think our society will be better off having knowledge about estates,

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     corporations, those kinds of things, from day in and
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     day out as opposed to not having that information.
 3
                   REPRESENTATIVE HARPER:
                                            Thank you.
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                   MR. MEYER: You're welcome.
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                   CHAIRMAN GANNON: Representative
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     Manderino?
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                   REPRESENTATIVE MANDERINO: No. thank
     you, Mr. Chairman.
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 9
                    CHAIRMAN GANNON:
                                      Mr. Schwoyer?
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                   MR. SCHWOYER: This is our third
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     hearing, I believe, on HR 110. At our prior
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     hearings we heard talk about sort of from the
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     municipal side, the public notice side, and I think
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     it pertains to information that lawyers get and use.
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     One of the things that they talked about was when a
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     municipality adopts a new zoning ordinance.
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     Sometimes these things are 300 or 400 pages long.
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     The law now, I believe, permits a reasonable
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     summary. Lawyers say, what's a reasonable summary.
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     I would rather print the whole thing than have
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     somebody come back later and try and throw out a
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     particular section or raise the issue that my
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     summary wasn't reasonable.
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                   MR. MEYER: Yes.
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                   MR. SCHWOYER: One of the things that
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people had suggested is how about letting everybody know that they are going to consider an ordinance or require more publications but say this is what it is. It's a new zoning ordinance. We're throwing out the old one and making a new one. You can get copies at this website. You can get copies at the township building, at this phone number request a copy to be sent to you.

Do you see anything is lost by moving to something along those lines where the public is informed via publication in law journals and newspapers of general circulation? They're told what government is going to consider, but they're going to be told where and how they can get access to the details.

MR. MEYER: Thank you for that question. As I indicated, I represent the Bucks County Bar Association and we don't print or advertise or publish those kinds of notices. I do, however, represent the municipality and authority, and those kinds of issues do come up from time to time.

From a legal standpoint, obviously I think we all agree if you put every word in there and every comma and every period and every phrase,

you are better off than if you summarize it because then that can lead to problems of its own.

1.8

Whether it's better to -- cost
effective, I think that's the term that you are
struggling with and you will have to make that
determination. Are you cost effective by publishing
a summary or say, go to the borough hall to read
this bill if you're interested to make that
determination?

Does that then by definition defeat the purpose of notice? Because not everybody that reads that notice is going to go to borough hall and then they won't have that information and then they say, well, I didn't receive the notice in any event.

I don't know what the answer is to that question. It is a way of reducing your cost rather than having 20 pages of an auditors' report or what have you. But is the public entitled to know that 20 pages and is that a cost of doing business? I wouldn't venture a guess on that. I think that's in your field and I don't know what would be best. Obviously, from a lawyer's point of view, more detail is better as opposed to something less.

MR. SCHWOYER: Thank you.

interesting point. I know it wasn't on that specific topic of your comments because you are here representing the bar, the legal journal. But in light of the fact that you represent some boroughs and authorities, with respect to their requirements it seems that there were like two or three things.

No. 1 was, what are the legal requirements of the notice. You seem to be saying on some of these issues, the legal requirement was sufficiently vague that your error was on the side of just publish everything because we didn't want to be confronted with the argument that the notice did not meet whatever the legal requirement was.

For example, a reasonable summary.

Well, then we get into an argument as to what is reasonable, and if somebody is contesting it later on then the issue becomes whether or not the notice was reasonable. So we can avoid that argument by just printing the whole thing. The issue was not the content, but whether or not the content was meeting whatever the legal requirement was or if somebody challenges whether the legal requirement was met.

The other thing that I kind of picked

up was notice to an interested party. I'm not a contractor, so I'm not really interested in whether or not we are going to build a new public building because that's not the kind of work I do. So telling me about it, you know, it's nice, but it's a waste of money perhaps.

MR. MEYER: Right.

CHAIRMAN GANNON: Now, if I'm a contractor and I'm interested in bidding on those projects, then I'm very interested in getting those kinds of notices. I picked up here that do we really have to notice everybody in the entire universe at a great deal of expense or can we focus on those folks who are interested parties, whether they are contractors or guardians of the public purse.

So that's what I was picking up from your comments with your other hat. I thought that was interesting. Because one of the mandates of this resolution that we are looking at is in terms of cost efficiency.

We reference the fact that we had two prior hearings on this issue. And at the most recent hearing, it was brought out that there was a newspaper, a very, very, small circulation in a

particular county. I think it was about 13,000 or 12,000 in this entire county.

And if, for example, a notice was put in that newspaper, it met the legal requirement. Yet very few people actually saw it. So this would have been an opportunity for somebody perhaps to get a loophole in the law to say, well, I really don't want this guy to know about this. He lives up here, so I'll put the ad down here. So later on when the issue was contested, I have my proof of publication that I put it there. That is one of the issues that we're trying to deal with.

I just wanted to make those points. I was picking that up from your comments that you were making with your other hat on. I do appreciate you appearing before the committee and presenting your testimony. Thank you.

MR. MEYER: Thank you very much. I appreciate it. Good luck.

CHAIRMAN GANNON: Thank you.

Our next witnesses are Kevin Holleran,
Esquire, of the Chester County Bar Association;
Norman Haase, Esquire, President of the Delaware
County Bar Association; and Mr. Keith McLennan,
Esquire, President of the Montgomery County Bar

1 | Association.

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Welcome, gentlemen. You may proceed when you are ready.

MR. HOLLERAN: Representative Cohen asked a good question. How does the public benefit? I am a former president of the Chester County Bar Association, a former assistant editor of the Law Reporter and a partner in the firm of Gawthrop, Greenwood & Halsted in West Chester. My practice is primarily the planning and administration of trusts and estates.

And I can give you a good example there with the estate. The estate advertisements are useful not just to the creditors who can buy our law journal and, because it is the only central repository of legal notices, be certain that they know of every estate that has been raised as we say in Chester County. It's beneficial to creditors.

The question that I now have is a question I have had in the past three years that I never used to have from clients. Kevin, they will say to me, why am I paying for the advertisement of the estate? What good does that do me?

And the answer is, the good it does you as executor and heirs is it starts the statute

of limitations, the advertisement. And that statute of the limitations truncates the administration of the estate. And a truncated administration is a cheaper administration. It's saving beneficiaries and estates money because there is certainty. There is certainty. The reason there is certainty is the Law Reporter is the central repository.

that they know what is going on. The creditors know. The circulation may not be big, but it's a certain thing. Proof of publication is something of value upon which you can rely. And it's not, Representative Gannon, as you said because there is a central repository an estate can't publish in the little podunk paper that no one is going to read. That paper is the one of record and that gives value.

CHAIRMAN GANNON: Thank you.

MR. HAASE: I thought the chairman's question about the game of circulation was appropriate for these hearings, because on behalf of the Delaware County Bar Association and its legal journal, we are distributed to all sections of the entire county. We have 1250 members, only 705 by last count have an e-mail address. So there are

many, I suppose, probably more in my age group and beyond that don't know where the on/off switch is for the computer. I found the on/off switch, but beyond that I need help several times a day in navigating my way through.

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Basically, in preparing to give testimony on behalf of our bar association, I was surprised and delighted to learn that our legal journal is distributed not just to our members of 1250 lawyers but into the business community, the financial community, police departments, banks, realtors, credit unions, municipal governments, not all, but those who have asked, title companies, colleges, universities, newspapers, law libraries, and libraries. And we are now intent upon distributing for free to all public libraries by the end of this year. We think that would be a valuable public service.

We think, basically, we understand what this governmental entity and the entire Pennsylvania Legislature is charged to do. You need to balance the interest here; the interest of the public's right to know, the interest of being representatives and wanting to hear from an informed public, and the interest of the taxpayers in not

having an unnecessary burden for publishing things in a duplicative too extensively.

It's worth mentioning here that we can't forget that due process is rooted in Articles V and XIV of our Constitution. And that talks about no person shall be deprived of life, liberty, or property without due process of law. And no state, no government shall be deprived of due process. So I just want to throw the high road in so as we don't overlook the important Constitutional basis of what we are doing here.

What is due process? Due process is full, fair, adequate notice. So I hope that we don't get too technical and cut things out willy-nilly in the concept of what is fairness.

And while we don't want to get involved in any battles between newspapers, the weeklies, the dailies, and the Internet and that sort of business, they all have advantages and disadvantages.

I respectfully submit to this committee that legal journals are the one constant that can be counted upon in this babble of communication that we are faced with and try to sort through to keep our lives organized.

Let me just conclude with what I

suggest is the advantage to publishing notices in legal journals. The information is presented in a very focused fashion. You don't have to wade through a lot of other things to get to what you want to see. You can quickly find the full text of whoever chooses to advertise whatever they are advertising.

reading usually not only for themselves but in a representative capacity. You've got lawyers who represent municipalities, lawyers who represent estates, lawyers who represent credit unions. So you are reading for yourself. And due to your college training and your law school training and your experience in the arena, you can read and understand exactly what it is that is being published. And that's very helpful, rather than the reader without that training trying to understand what is being published with regard to certain notices.

Legal journals are non-political. You don't have to worry about bias. It's pure facts.

That's all. They're set up for short lead times.

And, finally, as a non-profit publication, the savings in advertising are passed along to those who

choose to advertise, the government entities and others. Legal journals are reliable. We are not a system of hardware and software with occasional error messages that drive you crazy.

Respectfully, by long established laws and tradition, citizens and their representatives expect to find any important legal notice fully set forth within local legal journals. So if you have a choice sitting as a legislator or representative of the people of where it's economical to publish and where out of fairness things should be published, where people know and expect to find it, I would suggest the legal journals ought to be at least the first choice.

Thank you.

CHAIRMAN GANNON: Thank you, Mr.

Haase.

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MR. McLENNAN: Good morning. My name is Keith McLennan, and I have the privilege of serving as the president of the 2000 member strong Montgomery Bar Association. Thank you for inviting me to testify this morning. We are the third largest county bar association in the state, and with that we feel that there is a certain amount of responsibility.

One of the benefits of speaking last, of course, is that everything that you had planned to say has already been said. Nevertheless, I feel compelled to emphasize a few points that have already been made. I wish to commend Chairman Gannon and this committee for studying this important issue. All too often we tend to react negatively to scrutiny and change. It is, indeed, appropriate to revisit our method of doing business in order to devine whether our methods are in step with the current circumstances of the day.

I submit to you that although that is a noble goal, the publication of legal notices in Pennsylvania in Law Reporters or legal journals is more critical today than ever before.

Abraham Lincoln said in his great debate with Stephen Douglas on August 21st, 1858, in Ottawa, Illinois, that public sentiment referring to public opinion is everything. With public sentiment, nothing can fail; without it, nothing can succeed. Legal notices and legal journals provide the public the information and the opportunity to express that sentiment.

The life blood of our democracy and, in turn, our judicial system is information. We

have been bombarded by information since the computer has become more user friendly. Some of us feel that's a problem rather than a benefit. Information needs to be communicated for democracy to flourish. Without communication of that information, knowledge suffers. When knowledge suffers, the ability to solve problems is diminished. An ill-informed public causes rumor, innuendo, suspicion, speculation. In turn, our civilized way of dispute resolution and self government deteriorates.

When I first heard of HR 110, my knee-jerk reaction was that it was an effort to reduce the amount of information our democracy needs to be effective. As I read through all the information I could gather on the resolution, I quickly realized that it was nothing more than a fact-finding effort on the part of the House to determine if the current method of delivering vital legal information to the public was working. I am glad to report that the current system of providing vital legal and judicial information to the legal and judicial community and, importantly, the public is working and working well.

The purpose of legal notices, this

booklet, is vital to not only practicing lawyers but also members of the community, public, business community. This is what really drives a lot of things. I'll talk a little bit about those kinds of things. I've experienced them, as I'm sure these gentlemen have in this room, as it relates to legal issues that arise.

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When we get this every week, and it's a weekly, and it has all the information that we are looking for in the legal community, judicial community, it's a central repository that is really unavailable anywhere else. When you go to a newspaper you look for these things, the public generally does, and they look for those little display ads to try to find out what's happening in their communities. We may think that doesn't happen, but it does.

How many of you have spoken to a retired individual in your county who said, well, gee, I say that Joe Smith down the street had a tax lien placed against him. Maybe Joe Smith doesn't want that information out there, but it's information that is vital because maybe Joe Smith is someone who isn't able to respond to legal notices because of disability, because of some other

1 aliment. That information, the community sees it, 2 and then the community, of course, can address it. 3 That's what lawyers do when they look at this. 4 That's what the public does when they look at this. So to that extent, it's an important device.

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This is an easily accessed and inexpensive central repository. This is distributed free to county libraries. Anybody can access it. I'm not so sure everybody can access the Internet. Statistics will tell us that I think about 47 percent of the public is wired for Internet access. That's good. It may be growing at 2 million a day. I suspect that statistic is accurate. But we are still not there yet.

One of the questions that was asked earlier was whether we can combine things. I think we can combine things. I think we want to look at more rather than less. The Internet is not the It's just not there yet. It may be in solution. ten years, it may be in fifteen years, but we are not there yet.

Critical information about the judicial process, principles of law are readily available in the county Law Reporter. Nowhere else can you find the most critical information about

whether an estate has been raised for a decedent who owes you money. That's what we lawyers do. That's what creditors do. They look for that information. The formation of a new business in your community, we need to know that. It's almost like a birth announcement.

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When a corporation is formed, you know who is out there and who you're dealing with. If you don't know who they are, you can have difficulty in dealing with those folks. Who is behind that business with multiple partnerships called Enron? How do we know about those things unless we advertise that kind of information. We do that with corporations.

Your elderly mother's property is being sold at mortgage or tax sale due to her inability to comprehend the notice that was left at her door. That's an actual case that I had. I picked it up in the Law Reporter. I alerted the client, the client then responded because she was taken care of by getting that notice.

The attempted dissolution of a corporation that owes your municipality taxes, where else but in this publication do you find that. So it is of critical importance for people to look at

this for this reason and they do it. It happens.

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Who you should contact about an estate, there is a whole section in here about estate notices and who the contact person is. So you if you have a claim against an estate or if you're a beneficiary of an estate, that information is there for you to take. It's a sense of community. It keeps that sense of community in the community as opposed to some Internet. How many times have you gone to an Internet website and tried to drill down for information, page after page after page and you're not getting anywhere? And then you finally just hit that button that Norman has found, off, and try to get out of it because it's just mind boggling.

estate at a sheriff's sale and the process of bidding therefore. You wouldn't believe when you go to a sheriff's sale at the courthouse at Norristown the public that's in there with this book. They are looking through it. They are looking at the properties that are listed here. They're trying to see if there's a property that they're interested in. It's there. Jean has a laptop over here. We don't have it in our courtroom yet in order for

someone to bring in a laptop and look up those legal notices. They just don't have it available to them there on site. This is available on site.

When judgments or liens are filed against you, a friend, a relative, a client, or an associate, that's the kind of information that is vital to the practicing attorneys as well as the public. If you're dealing with someone and you see that they have come up in the Law Reporter as having a lien or tax lien against them, you know you better watch out. If you don't, you're looking for trouble. That's one of the things that this provides.

Someone who wishes to change their name. We want to know who people are and if we don't know who they are, we're going to have people who are going to be like in the Enron scenario. So the publication provides that in a legal journal.

Why the Court of Common Pleas upheld the constitutionality of Megan's Law. Actual case in Montgomery County, Megan's Law was passed by the Legislature and it was signed by the Governor. It was challenged in court. The court in Montgomery County looked at the issue and there were differing opinions on it, but it's published. We have an

insert of every case that's published from the Law
Reporter. This is great information for the public
to read because they can see how these cases
transpire, how the information is provided, how
legal reasoning applies. It provides more notice as
opposed to less notice.

We are not in the business of publishing municipal meeting notices or public bids. We don't do that. We wouldn't do it well. We handle the vital legal information that's important to the practicing lawyer, the public at large, the business community. Legal notices provide the beneficiaries of an estate closure by providing the medium necessary to establish a time bar for claims against the estate.

Legal notices foster competitive bidding at sheriff's sales. We talked about that. That's what they had. It benefits the creditor because the creditor gets more money from the sale. It benefits the debtor because the debtor, of course, gets the benefit of having their property sold at the higher rate so they have no additional expenses associated with it; and the community because it fosters this kind of commerce, this kind of stream of commerce.

Legal notices provide knowledge necessary to predict future outcomes. In short, legal notices provide everyone, everyone, the right to participate in the world of business and the process of representative government.

The cost of legal notices. The efficiency of the county Law Reporter is unparalleled. The notices that we publish that provide this and other vital information are paid for by the users of the judicial process, the litigants. It's not government dollars that are expended to bring this critical information to the public, to the litigants. That doesn't necessarily justify it, but it shows that the shift really is if you use the system, you ought to pay for it.

Administration that was really a critical issue, user fees. If you're going to use it, pay for it. We shifted more to that and that's what this does. It provides that information to the legal and business community, our widely diverse 2350 subscribers -- this is delivered weekly to all of our members in our association free of charge as part of their dues. And our friends who subscribe at the University of Iowa -- I don't know why they

subscribe at the University of Iowa, but they want it so they get it.

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We disseminate our legal journal free to the public libraries. It's a vital tool for many townships and municipalities to identify legal issues that arise in their communities. It's reliability is unblemished. Unlike the Internet or a Microsoft operating system, you'll never experience the blue or black screen of death with a Law Reporter. You will never have to deal with an autoexec.bat or config.sys issue with a computer. You just don't have those issues. It's nice to be able to look at the peripheral vision of a book and look at it and say looking for one thing you see another thing.

You don't see that on the Internet.

You don't see that on the computer screen. When I do legal research through different on-line sources,

I lose the benefit of that kind of peripheral vision. This provides it to you. It's good old fashioned paper, and many of us still use it.

Finally, as we learned in grade school, democracy is not the most efficient system of governance, nor is it cheap. As that famous American lawyer John Adams once said, facts are

stubborn things. Likewise, due process is a stubborn thing. Due process requires that we provide the public with more notice, not less. I submit that this committee ought to be studying how to get more notices in the county legal journals. After all, when we need information fast, we look to our local information sources first. That's what we always do. All politics is local, all notices are local.

As Samuel Johnson once said, knowledge is of two kinds. We know a subject ourselves, or we know where we can find the information upon it. That's what lawyers do best. How many times have you lawyers been to a cocktail party and somebody asked you a question and you say, I don't know the answer, but I can find out where it is. That's what this provides you. Law Reporters are that source for information that fuels our democracy.

Thanks for the opportunity to provide this information to you on this core due process issue. One of the additional benefits, of course, of speaking last is that all the questions have been asked but I, of course, encourage and welcome any of your questions. Thank you.

CHAIRMAN GANNON: Thank you very much.

1 Representative Cohen? 2 REPRESENTATIVE COHEN: No, thank you, 3 Mr. Chairman. CHAIRMAN GANNON: Representative 4 5 Manderino? REPRESENTATIVE MANDERINO: Yes. 6 7 have a comment and a question. I couldn't help but smile when you said all politics is local. 8 apologize for being late. The tree across the 9 10 street from my house on my block fell down in the 11 middle of the night, so all politics is local and 12 that's what I was taking care of this morning. 13 I've made two of the three of these hearings, and perhaps this was very clearly 14 1.5 expounded on at the first hearing but I still have a 16 gap in my knowledge that maybe you folks can fill. 17 One of the prior testifiers had in their testimony 18 the section in Title 45 that requires legal notices. But I also know that any time we pass a law that 19 20 requires some sort of legal notice, it's kind of scattered all over the place. 21 22 What I don't have a sense of, and just pardon my ignorance but maybe you can enlighten me, 23 24 where does -- does everything that has to be 25 published to the public also have to be published in legal journals; or are there some exceptions and are there things that the current law is saying still have to be published in legal journals that are more apt to be not the kinds of things that practicing attorneys and financiers and all those are looking at public meeting notices, etc.?

MR. HOLLERAN: Generally speaking, public meeting notices, ordinance notices, those kinds of things do not have to be published in the legal reporter, the central repositories. The things that have to be published there are estate notices, corporation notices, dissolution notices, fictitious names, those kinds of things with the eye towards the idea that someone who wants to keep track of that can subscribe to our publications in the various counties and know that they have not missed it.

appropriate follow-up question, are there things that currently are required to be published in legal notices that aren't apropos to your audience; or, conversely, are there things that currently are not required to be published in a legal publication that are appropriate for your target audience?

MR. McLENNAN: I think the answer

would be in my experience I think we have it just right in terms of those notices that should go to the legal community and the judicial community.

Could there be more notices in here? Sure. I think that would be a benefit because it is a central repository for the county. It is the only one in the county.

Does it have the circulation that a newspaper of general circulation has? No. Is it available so that people can see it as widely a newspaper of general circulation? Sure. Could it be improved? You bet.

Our plan is just as Mr. Meyer talked about, we have a website. I think all bar associations have those now. That information could be placed on the website as well. The question, of course, is, what goes out there? You're right, Representative Manderino, there are so many different regulation statutes that say, should be legal notice and shouldn't be. And they are not in one place.

They could be. I think that may be one of the things that's rattling around in your head, is how can we centrally locate this information which would be beneficial to the

lawyers, it would be beneficial, of course, to the public, municipalities. Everybody would benefit from something like that it seems to me.

But as far as those specific examples, I don't have any. Maybe Norman does.

MR. HAASE: If I was a legislator and I realized this would be a suspect answer because I'm sitting here on behalf of legal journals, I don't put any money in my pocket. We don't put much money in our pockets from these legal journals. They are more or less a wash.

Instead of websites that some people know how to access and instead of newspapers that may or may not qualify as widely circulated, general circulation, that you don't know in what pocket of the county they are really read, I would require that all notices be published in legal journals. We don't do all notices now, but we are the one vehicle, I think, that's appropriately set up to do that.

MR. McLENNAN: The other comment I would like to make is that if you're a doctor, where do you look. You look in your medical journal for the latest in what's going on in your community, in you medical community. When you're a lawyer, you

look in this book, too, for that very reason, just to be up on those kinds of things. If you're not, then there's a big hole or a big gap in what you're doing. And that's where this really provides vital information and is such a vital tool.

REPRESENTATIVE MANDERINO: Thank you.

MR. McLENNAN: Certainly.

CHAIRMAN GANNON: Representative

Harper?

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REPRESENTATIVE HARPER: I think Representative Manderino's question of Keith McLennan's testimony both points out that certain ads should be in newspapers of general circulation. They may also have some utility in legal journals. But a meeting notice is directed to the general That ought to be in a place where the public. public is likely going to read it. The ordinance notice similarly is directed to the general public. I can see some utility in also having them in the lawyers' publications since lawyers are so often called upon to advocate or comment on these things. But, clearly, if we publish township or borough meeting notices in legal journals, we are going to miss some of the people that we want to get.

I think it's important for us as

legislators to distinguish between the ads; the types of ads that are most useful when directed towards the legal community, whether they are real estate or title community which also reads your publications, and those ads which are directed towards the public. I think we have to keep that in mind if we do anything in the current law.

I have a question. I happen to be a member of the Philadelphia Bar and the Montgomery Bar. And I'm one of those people that clutches that little book at the sheriff's sale. I carry it with me. If you went strictly on-line, I'd have to print the damn thing out because I would want to have it with me at the sale or I would want to be able to read it at night in front of my television. I skim it looking for my clients' names or somebody who owes one of my clients money.

So I guess I have a question for you, because I am, you know, aware of the fact that both the Philly Bar and the Montgomery Bar have new services on-line. I get the Montgomery Bar e-mail Blast and I also get the Philly Bar News weekly.

I'm wondering whether you've had any requests from attorneys to put things like sheriff's sales and other legal notices on the web because you don't

1 currently do that, right? MR. McLENNAN: Yeah. Our intention is 2 3 to get more of this kind of information in these e-mail blasts, but we don't want to burden people 4 5 with -- you know, it's like when you get an e-mail message that has a huge amount of information on it, 6 7 delete, delete, delete. 8 REPRESENTATIVE HARPER: Right. 9 MR. McLENNAN: So we haven't gotten We certainly intend to get some of this 10 information out there by a link. If people want to 11 go to it, they can. We haven't really had a 12 13 clamoring for it either. People are dinosaurs in the sense that they like the printed book. 14 I mean 15 that affectionately because I'm a dinosaur. I like 16 the printed book. 17 REPRESENTATIVE HARPER: So you haven't 18 had any requests. How about the rest of you? Are you getting an outcry from the bar saying, please 19 20 put this jazz on-line? 21 MR. HOLLERAN: No. 22 MR. McLENNAN: We get legal opinions. They want legal opinions on-line so they can search 23 24 them. REPRESENTATIVE HARPER: 25 Okay.

MR. McLENNAN: And we have them 1 2 on-line. 3 REPRESENTATIVE HARPER: By the word or 4 something? 5 MR. McLENNAN: Correct. REPRESENTATIVE HARPER: Thank you. 7 MR. McLENNAN: You're welcome, 8 Representative Harper. 9 REPRESENTATIVE HARPER: Thank you, Mr. 10 Chairman. 11 CHAIRMAN GANNON: Ouestions? 12 MR. SCHWOYER: No. 13 CHAIRMAN GANNON: Testimony has been 14 very good. One of the comments that I hear a lot in 15 the course of these hearings and was bantered back 16 and forth a little bit here is newspapers of general 17 circulation as opposed to the legal journal as a 18 practicing lawyer, I rely very heavily on the 19 Delaware County Legal Journal for information that's 20 important to me and my clients. I read it both 21 personally and in the representative capacity, 22 because I'm looking for stuff in there that would be 23 interesting to my clients. 24 Under the law we have this -- we call 25 it the semantic differential. When you say a

newspaper of general circulation, you have this vision that this is something that everybody reads. But when you look at the definition of a newspaper of general circulation, it doesn't talk about circulation and it doesn't talk about readership. It talks about three things.

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It has to be paid for. In other words, a person has to go in and pay for the It has to have editorial content. newspaper. it has to meet certain standards that are set forth in the United States Postal Regulations. That is a newspaper of general circulation under Pennsylvania law. And it can be read by three people. We found testimony in a hearing that we had a week or two ago that was a very small newspaper in western Pennsylvania with a very small circulation that met those three standards and by law was a newspaper of general circulation. It was read by very, very few people.

I think the journals in particular are read by interested parties. I know I rely heavily upon them. Representative Harper talked about how she is focused on certain notices in legal journals. So I think in terms of getting out the information to the people that should have it and, I believe,

from the testimony that we have heard throughout these hearings that the legal journals are probably the most effective way for those types of legal notices as opposed to public notices.

I know I wouldn't necessarily think to go to the local newspaper to find out which corporations are dissolving and who is changing their name. Although, I do have a copy of an article in one of our local newspapers here, and I see there is a name change notice in here which I don't know if that is required by law or if they just did it.

MR. McLENNAN: That one, I think it is required in both places, legal journal and a newspaper of general circulation.

CHAIRMAN GANNON: I would never think to look there. And somebody even pointed out that the legal journal, of course, is very focused. I know I will find legal notices in here. These public notices are next to dogs, cats, and pets, articles for sale, garden/lawn supplies, household goods, and garage sales.

MR. McLENNAN: As long as you don't change the name of your pet and put it in the advertisement.

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                   CHAIRMAN GANNON: Yes.
                                            But anyway, I
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     do appreciate your testimony. It has been very,
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     very helpful.
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                   MR. McLENNAN:
                                   Thank you.
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                    CHAIRMAN GANNON:
                                      Mr. Haase, I really
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     appreciate some of the comments you made.
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     your testimony on this issue was very, very focused
     and hit a lot of important points.
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                   And your testimony also about
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     differentiating what the requirements are and what
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     notices show up in the legal journals, the
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     importance of that was very effective.
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     appreciate you attending the hearing and providing
     us with that.
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                   MR. McLENNAN: Thank you for the
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     opportunity.
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                    MR. HAASE:
                                Thank you.
                                   Thank you very much.
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                    MR. HOLLERAN:
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                    CHAIRMAN GANNON:
                                      Our next witness is
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     Mr. Jim Haigh, Assistant Publisher, Penny Power,
     LTD, Legislative Director, Mid-Atlantic Community
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     Papers Association; Mr. John Hemperly with Engle
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     Publishing; Ms. Margaret Ehle, Franklin Shopper; Jim
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     Snyder, Kapp Advertising Service; and Alyse Mitten,
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     Administrator, Mid-Atlantic Community Papers
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Association.

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MR. HAIGH: I thank you for the opportunity to appear as a group for a third time before your committee. It has been our honor and privilege to present honest, straightforward testimony at these hearings. We understand the complex task that comes with House Resolution 110. And it is our sincere intent to bring information that is both accurate and pertinent, and ultimately useful to your efforts.

We have presented credible and compelling testimony that asks that free community papers, delivered to every home in a given community by audited carrier or by the United States Postal Service, be granted a legal right to publish legal public notice.

We remain certain that officially publishing in our publication will: Increase the size and demographic scope of audience reached, increase the participation of citizens in government, give more autonomy to local government, reduce advertising costs through legitimate competition.

To this end, on the record, at prior testimony we have demonstrated the highest measured

circulation in our communities. We have demonstrated the highest dynamic relationship between our readers and our publications. And we have shown examples of the use of free papers by government to fulfill the intent of the law above and beyond their legal mandate.

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In the language that we proposed, only free papers delivered to every home would be considered for the giving of official notice. We never proposed the use of free rack publications. We have asked only to be an option for the publication of such notice. Further, we suggested the following safeguards that would ensure the delivery of this vital public information: Private carrier delivery would be audited, and United States Postal Service delivery would be verifiable by completed forms U.S. Postal forms, and receipts.

During the course of these hearings, we have begun to wonder if additional safeguards might be necessary to protect the process of disseminating notice. As we gathered information for each of these hearings, most specifically audited circulation reports, we were hampered by the lack of availability of these audit reports. This is why the publications referenced in our

circulation comparisons have been daily papers.

Audit reports for smaller weekly paid publications are rare. This is because these papers choose not to open their records to an independent auditor. The situation created is a void of measurable, verifiable information about circulation claims. The scope of this void is addressed in the CVC president's response to prior testimony, and is detailed publication by publication, Exhibit C.

We have attached supporting documentation to discuss the following four . questions we pose: What is an audit? Why are audits important? Why is our association audited? And why should the law require audits?

Our hope is to answer these questions, and any that may arise, to the satisfaction of your committee. Thank you.

CHAIRMAN GANNON: Thank you.

MR. HEMPERLY: Good morning, Mr.

Chairman and members of the committee and staff
members. Thank you for the opportunity to address
the Judiciary Committee's hearing on House

Resolution 110.

My name is John Hemperly. I am a sales manager with Engle Publishing located in Mount

Joy, Lancaster County, Pennsylvania. Engle
Publishing reaches 457,000 households in central
Pennsylvania each week with free community
newspapers. And 84 percent of our publications are
delivered to our readers' homes by the U.S. Post
Office, 12 percent by home delivery using adult
carriers and 2 percent of our papers are distributed
by monitored controlled bulk delivery system.

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Our weekly papers are known as

Total-Market-Coverage publications with the goal of distribution to each household in a defined geographic area. This becomes important to merchants and those wishing to disseminate information to reach the populace with a printed message, a message that can be read, reread, referred back to, and retained for whatever purpose.

Our circulation is divided into 22 contiguous zones. Engle Publishing papers contain on the average 30 to 35 percent editorial content. This editorial comment is comprised largely of local news pertinent to each individual unique geographic area. This becomes a real asset to our readers and advertisers alike. The readers benefit from a paper that has local school and community news. Our advertising clients are able to target their ad

message to only the citizens most likely to respond. This is a major difference between our publications and the daily metro papers that reach a broader area.

During the period July 1, 2001 through December 31, 2001, a third-party independent firm, Circulation Verification Council, better known as CVC, from St. Louis, Missouri, audited our publications, press runs, postal receipts and general distribution program. The Mid-Atlantic Community Papers Association funded this audit. This is a unique partnership. Our company neither paid for the audit, and the auditing team had no direct responsibility to Engle Publishing.

As a part of this audit, a readership study was also conducted. Residents were questioned about receivership, readership, shelf life, and other demographic information. Overall, CVC discovered a 98.9 receivership of Engle Publishing papers, with 74 percent of those households reporting reading or looking through their paper.

This number of residents exceeds the number of Pennsylvanians in our circulation area currently being exposed to legal notices published in paid papers, legal notices about the local

governing bodies, school boards, zoning notices, bids, budgets, and the like.

I have attached to my testimony an in-house report that we prepared that matches our circulation numbers to the circulation numbers of paid publications in our market areas. This will demonstrate the number of households that are missed each week when a notice would be published in one of those publications.

CHAIRMAN GANNON: Thank you.

MR. HAIGH: I'm basically going to go through what is an audit, why an audit is important, why is our association audited, talk about the law. And then we just want to open it up to questions, any questions you may have.

CHAIRMAN GANNON: Okay.

MR. HAIGH: This is our third time before the committee and we want to keep it relevant and pertinent.

CHAIRMAN GANNON: Sure.

MR. HAIGH: What is an audit? It's a process of detailed documentation week after and carrier route lists, mail lists, as well as other supporting documentation.

There is an on-site portion to an

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audit where an actual auditor comes out and visits your facility. And that auditor is granted permission to access any necessary printing and distribution records for the audit period. These include but are not limited to cancelled checks to the printer, cancelled checks to the post office, route carrier names and addresses and also payroll documentation. And those requirements would be -- you can see that in Exhibit C of the exhibits relating to publication audits.

verified and an audit report is produced. This is what an audit report would look like. And I'm not sure that that has been given out. That's an actual audit report. That is the summation of all the documentation that you see with the index of exhibits, they turn into a document like that.

why are audits important? They validate accurate claims of circulation. They invalidate specious claims of circulation. They give the additional assurance that an expert, independent, third party has reviewed the records. They provide a legitimate quantitative basis of comparing public publications.

Why is our association audited? We

wanted to ensure the integrity of our association.

Audits are very important to regional and national advertisers when considering their advertising options. And many members were already audited, and we wanted to establish a unified standard with one given audit company for those interested in our publication.

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they would see one global audit form, because certain audits like the ABC audits look extraordinarily similar to our audits. Our audits are actually based on ABC audits. Circulation verification council base the questionnaire based on the formula of ABC and then interviews with major advertisers and marketing firms asking what they were looking for. And went a little bit further with that. We chose CVC because of their outstanding reputation and based on the glowing references from our regional association peers. You'll see that as listed member references in Exhibit J.

Why should the law require audits?

First and foremost to ensure the integrity of the process of giving notice. Currently, the Commonwealth does more to ensure that a 4.76 ounce

apple weighs the same at a Giant Eagle in Pittsburgh as it does at a grocery store in Allentown. By law, grocery store scales are certified. So over 70 percent of the paid publications in the State of Pennsylvania are not audited.

And also the second reason why you might want to consider is to provide those . responsible for contracting the publication of notice with objective comparative data about the competing contractor. Right now no such data exists in the majority of markets when they are looking at smaller weekly publications.

If I could draw the attention of the committee to Exhibit E, it's a house ad. It's the exhibit that came with the regular testimony.

Basically, it's a house ad from a publication that is in our market. They mail to less than 1,000 homes. And what they claim is they reach nearly 6,000 homes and 21,000 readers.

We submit that this is like claiming that a vehicle gets 99 miles per gallon without adding the disclaimer that it must be driven downhill in neutral for at least 75 of those miles.

Fortunately, for the consumers with the right to chose, they are protected by the

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     standards of highway and city mileage estimates.
     Right now government officials don't have that.
 2
     They have media kits. They have claims.
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                                                Many of
     them, hopefully, are valid, but there are specious
 4
     claims that come out in front of them and they have
 5
     no basis of comparing.
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                   We sit here as an industry that's 100
     percent audited that makes every attempt to deliver
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     to every household in the communities we serve and
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     can give proof of what we do -- uh, we don't have a
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     legal right to share information with the public.
     We are asking for you to consider that.
12
                    Thank you.
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                    CHAIRMAN GANNON: Anybody else?
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     Representative Cohen?
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                    REPRESENTATIVE COHEN: No, thank you,
     Mr. Chairman.
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                    CHAIRMAN GANNON: Representative
     Manderino?
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                    REPRESENTATIVE MANDERINO: No, thank
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21
     you.
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                    CHAIRMAN GANNON: Representative
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     Harper?
                    REPRESENTATIVE HARPER:
                                            If I
24
     understand your testimony, it is that you believe
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legal ads should be able to be put -- am I saying this too broadly -- into publications that are distributed free, provided they are audited.

MR. HAIGH: Provided they are audited and provided that they are delivered by either carrier or U.S. mail to every household in the community. We are not proposing what you see in racks held up at a Wawa or at a grocery store. We are proposing those who legitimately deliver, either by their own carriers which are then audited or by the U.S. Postal Service, to every member of given zip codes in given communities.

REPRESENTATIVE HARPER: Are vou proposing that only those free publications need to be audited, or are you talking free and paid for subscriptions would need to be audited to qualify as a repository for legal ads?

MR. HAIGH: We are throwing that back to you. If you look through the documentation that we have presented and see how many -- we were shocked to find this out, too -- are not audited. We assumed that at least a majority would be. It's certainly the majority, over 70 percent aren't.

> REPRESENTATIVE HARPER: Aren't?

MR. HAIGH: Are not audited as far as

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paid publications. Our industry is. Every paper that we are proposing on behalf of the Mid-Atlantic community papers to be eligible for dissemination is audited and would be audited. It's something that the Legislature might want to consider for all publications so that local government as contractors would have a legitimate basis. The same way that if you go to a gas station, you would assume that there would be a set of quantitative measures to ensure that 64 ounces equals 64 ounces without just claims.

That's how we can get into a situation where a paid paper can say that we have 1,000 -- we mailed to -- they might deliver to less than 1,000 homes but then claim that, well, we have 6,000 homes because that's their net press run. And then they multiply by some factor of 2.5 or 3.0, and all of a sudden you're up to over 21,000 readers for something that mails to less than 1,000 homes. So that's something that you might want to consider.

MS. EHLE: We also have House
Resolution 2330 which asks that you refer to the changes in the language to allow the free papers, the legal ads placed in free papers. And it does have in there that they are distributed by audited carriers.

MR. HAIGH: We proposed that for our industry and after -- I guess what I'm saying is that after all of what we have done in our preparation of testimony, we are saying that it concerns us and it might concern the state that there are no real given set standards for paid papers.

So if I was the township supervisor of Milford, I would call up a couple different papers.

What is the cheapest? What are you doing? And they would say, oh, hey, we're not audited but here is what we have. Our net press runs 5500, round that up to 6,000. And we have, I can assure you, over 21,000 readers.

That's happening now. And it's happening across the state. And there are simple safeguards that can be put in place. We have already proposed those safeguards for our publications in House Bill 2330 in the language we support for that. We are saying that the state may want to consider that across the board.

REPRESENTATIVE HARPER: Just let me finish. Just so I understand, right now 2330 is necessary from your perspective because you actually can't carry legal advertising?

1 MR. HAIGH: We can't carry it now. 2 REPRESENTATIVE HARPER: Right. You 3 need it to get into the market. 4 MS. EHLE: Correct. 5 REPRESENTATIVE HARPER: So 2330 would 6 allow free papers such as yours to be in that market 7 place. And 2330 suggests as a safeguard that free papers with that audited circulation? 8 9 MR. HAIGH: Yes. And that was per our 10 suggestion to 2330. 11 MS. EHLE: And that would open it up 12 to competitive bidding for the local governments, 13 which they don't now have the opportunity to look at 14 what is the most effective print product in their 15 market. As we have had prior testimony, you have to 16 go with the legal definition of a paper of general 17 circulation. 18 REPRESENTATIVE HARPER: Thank you. MS. EHLE: You're welcome. 19 20 MR. HAIGH: Sure. 21 MR. HEMPERLY: Yes. REPRESENTATIVE HARPER: Thank you, Mr. 22 23 Chairman. 24 CHAIRMAN GANNON: Representative 25 Manderino?

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                   REPRESENTATIVE MANDERINO:
                                              Mr.
     Hemperly, when you say our industry the -- oh, I'm
2
     sorry. Maybe I have the wrong person. Your name
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     is?
                   MR. HAIGH: I'm Jim Haigh.
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                   REPRESENTATIVE MANDERINO: Oh, Jim,
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     I'm sorry. I remember you from the last time
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     testifying. When you say our industry, do you mean
     the industry of free publications? Do you mean the
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     industry of free audited publications? Do you mean
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     the industry of all audited publications whether
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     they're free or paid? When you kept saying our
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     industry.
                   MR. HAIGH: When I said our industry,
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     I was referring to all free audited publications.
                   REPRESENTATIVE MANDERINO:
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     audited publications?
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                   MR. HAIGH:
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                               Yes.
                   REPRESENTATIVE MANDERINO: How often
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     are publications audited? Is there an industry
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     standard? Is there a price range for what an audit
     would cost?
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                   MR. HAIGH:
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                               The audit process,
     basically, happens every week as you document what
24
     your net press run was, what your circulation was,
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     what you mailed, what you brought out by carriers.
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     So the audit happens every week.
                   REPRESENTATIVE MANDERINO: Financial
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 4
     auditors come in and audit your books?
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                   MS. EHLE: It's either an annual or
 6
     bi-annual process.
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                   REPRESENTATIVE MANDERINO: And what's
 8
     the cost of that?
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                   MS. EHLE: It's based on your
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     circulation.
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                   MR. SNYDER: It depends on your
     circulation and the numbers.
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                   CHAIRMAN GANNON: Excuse me. Could
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     you please identify yourself for our court reporter.
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                   MR. SNYDER: Jim Snyder. I'm sorry.
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                   CHAIRMAN GANNON:
                                      Thank vou.
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                   REPRESENTATIVE MANDERINO: Have we
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     ever been given figures of what audits would cost
     and, if not, is that something that someone on your
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     panel can provide, this circulation a typical audit
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     is this much, this circulation a typical audit is
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     this much?
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                   MR. SNYDER: Certainly.
                                            That
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     information could be provided to you.
                   REPRESENTATIVE MANDERINO:
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                                               The reason
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I'm asking that is when you were first suggesting in this hearing and in prior hearings that the current standards by which we say legally this is who can hold a legal advertisement may have been legitimate 50 or 100 years ago but aren't legitimate today. And really you're suggesting to us different standards. And your suggestion, if I'm understanding it, is that government would serve its people better if you not list how -- listed the type of publication you want, but listed certain standards that would meet that public goal and anybody who can meet those standards would be eligible.

So if we change the system instead of saying a paid publication with a general circulation to -- I don't even know what we would change it to but something that could be verified by audit, and then every paid publication and every free publication that wants the business of legal notices would have to meet that standard. They would all have to go out and get audited. Some of them that meet the standard now don't get audited.

I'm trying to figure out what the costs are associated with a new standard if that was the route that we went with. And to the extent that

you have that information and can provide it, that would be helpful for my deliberations. 2

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MS. EHLE: I'm Margaret Ehle with the Franklin Shopper. We were audited. We've been audited for the past 12 years or so. When we were not in with the association audit, it was costing us, you know, probably between \$4,000 and \$5,000 a year. So I think it's safe to say that it's several thousands of dollars. I don't know what it would be for the ABC audit with the paid daily newspapers. It would be a substantial cost.

REPRESENTATIVE COHEN: Based on your -- you said it was based on your circulation? MS. EHLE: Yes.

REPRESENTATIVE COHEN: What is your circulation then?

MS. EHLE: The circulation that was audited then was 41,000. And remember, I'm a weekly paper. So it's a substantial cost which is why many publications don't do it.

MR. HAIGH: If cost would become an issue at this point, there might be something that the forms of the state require for doing business with that are sworn deposition. We're looking for a fair playing field and a fair basis for anybody

doing business with the government in respect with this, that the government agent would have a sense of, this is really what -- this is really the communication that I'm buying. I'm buying X amount of circulation. I'm buying a message to go to X number of the community.

There are no safeguards in place right now to ensure that it's anywhere near close. We suggested audits, but there might be somewhere between audits and at least verifiable quantifiable information that could be given.

REPRESENTATIVE MANDERINO: Perhaps the idea -- and I'm not saying that government does this -- behind the original requirement of a paid circulation was that you can look at the number of paid subscriptions to get an idea of how broad the distribution is and whether it meets the definition.

Now, maybe the route that we need to go is to -- I don't know, I'm thinking out loud -- is to have something that sets standards at what those numbers are. And those who do not have a paid circulation have to come up with an alternative with a legitimate way to prove that circulation.

MS. EHLE: And that's why we have the audits.

MR. HAIGH: I see exactly what you're saying. I mean, talking with township supervisors and borough managers, they have a hard enough time just getting what the legal advertising rate is from some of these publications. It's more of a process of, hey, just fax your information over to us and we'll just charge you what we are going to charge you.

And to actually ask them to, hey, can we have a list or just give us a number of your subscribers and have them release that information, I can't see it happening now, but that might well be an option. You might end up in a situation especially with the smaller the paper with a majority of their claim circulation that is rack, and then you have the accounting process of all those papers which are there the next time the bundle carrier drops off papers again.

You get into a situation where they're going to try to claim or any paper might want to try to claim net press run. I don't want to make it into a paid paper, free paper here that this has happened across the country. This is why we brought standards back.

REPRESENTATIVE MANDERINO: Mr.

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Chairman, if I may.

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2 CHAIRMAN GANNON: Yes.

REPRESENTATIVE MANDERINO: Are there not -- and I don't exactly know how but the more you talk about paid versus free, I mean I can think of three or four weekly newspapers that I am familiar with that I quess technically would meet the letter of the law of a paid publication, because there are places like when you go in the Wawa that you can buy it for 35 cents or 50 cents or whatever. But the vast majority of their circulation is actually a free circulation where they deliver it free to homes in the community, and maybe they have carriers that try to collect and are successful or not, and they drop off bundles of it at local community centers that are picked up there free for the charge.

And I'm actually wondering if technically the vast majority of their circulation, is it really a free circulation, and the little bit of paid circulation that they get is enough to meet a legal standard or this purpose or maybe some other purpose.

MR. HAIGH: It's possible.

REPRESENTATIVE MANDERINO: But you couldn't get the circulation one way or the other,

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     you would have to combine the both to understand the
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     true circulation of the publication.
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                   MR. HAIGH: Yes.
                   CHAIRMAN GANNON: Just for
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     clarification, to your knowledge, is there any
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 6
     provision in current law which requires some audited
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     circulation numbers with respect to newspapers that
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     would meet the qualifications to carry public
     notices?
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                   MR. HAIGH: Any reference to it really
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     is going to be a subscriber list that goes through
     second-class mail. And second-class mail is not
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     periodical mail. That's kind of a back-end way of
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     doing that, but it's certainly not broad and far
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     reaching and doesn't account for all the majority of
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     the circulation.
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                   CHAIRMAN GANNON: Well, my
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     recollection and I'm --
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                  . MR. HAIGH: The law doesn't mention a
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     specific --
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                    CHAIRMAN GANNON: It doesn't talk
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     about circulation?
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                   MR. HAIGH: No.
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                    CHAIRMAN GANNON:
                                      I stated that
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     earlier.
               That was my understanding that it was
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1 irrelevant. Circulation is irrelevant with respect 2 to current law. But you were asking that 3 circulation be made relevant in current and that it doesn't matter whether or not it's paid or free 4 delivery? 5 MR. HAIGH: Exactly. I think that we 6 7 should go more towards a quantitative standard and 8 take away the qualitative subjective standards. 9 You've got a very exclusionary law and it's all 10 about qualitative distinctions which are at this point in time arbitrary and irrelevant. We are at a 11 point now with media where it is now that you should 12 13 be looking at quantitative standards. 14 And I would like to say further that 1.5 the second you even consider the Internet for the 16 publication of legal notices, you are saying free. 17 You are no longer saying must be paid. . 18 therefore, any notion, any reference to that in 19 Title 45 as it relates to our publications is then 20 irrelevant. 21 CHAIRMAN GANNON: Thank you. 22 MS. EHLE: But the question also that

MR. HAIGH: And those are --

I believe was raised is how do you measure use of

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the Internet.

1 MS EHLE: It relates to quantifying. 2 But the question was raised by the board of how would that information be given. 3 4 MR. HAIGH: And I think that new standards have to be developed with the Internet. 5 6 And I think that the paid papers' primary objections 7 to the Internet -- if I might be so bold to speak on their behalf -- is that you cannot -- the whole idea 9 of archiving and the whole idea of giving proof of 10 publication, that those standards have not yet been 11 set. 12 But with our papers, we share the same 13 tradition that goes back to Ben Franklin and we have 14 our archives and you can always see that it had been 15 placed in the paper. I think that that's what they 16 would say about the Internet. 17 CHAIRMAN GANNON: Did Martin Luther 18 King have to show -- not Martin Luther King, but did 19 Martin Luther have to show proof of publication? 20 MR. HAIGH: No, he didn't. CHAIRMAN GANNON: Any questions? 21 22 MR. SCHWOYER: No. 23 CHAIRMAN GANNON: Thank you very much 24 for your testimony. 25 MR. HAIGH: Thank you very much.

1 MS. EHLE: It was a pleasure. 2 MR. HEMPERLY: Thank vou. 3 MR. SNYDER: Thank you. 4 CHAIRMAN GANNON: That was very, very 5 helpful. MR. HAIGH: Good. 6 7 CHAIRMAN GANNON: Let's take a short 8 break for our stenographer. 9 (Break.) Our next panel is 10 CHAIRMAN GANNON: 11 from the Pennsylvania Newspaper Association. We 12 have Jim Webb, Pennsylvania Newspaper Association, 13 President of the Berks-Montgomery Newspaper; John Mason, Pennsylvania Newspaper Association Board 14 15 Member and Publisher of the Chambersburg Public 16 Opinion; Todd Brownrout, Senior Vice President, Sales and Marketing, Philadelphia Newspapers, Inc. 17 18 Welcome, gentlemen. You may proceed when you are ready. 19 MR. MASON: 20 Thank you very much. 21 First of all, PNA is pleased for the opportunity to 22 testify before the Judiciary Committee. My name is John Mason. I represent the readers of Public 23 Opinion which is circulated in Franklin County. 24 also represent today 220 PNA newspapers, both daily 25

and weekly, many of whom are my fellow publishers and are in the room behind me today.

My role as a newspaper publisher allows me to speak with some authority about reader expectation. The role of a newspaper publisher is an interesting one. To be successful at what it is that we do, we have to have a good sense of reader expectation. We have to be able to balance the appropriate content for our readers. It's this content that drives the reach of my newspaper and all newspapers. And it's the reach that delivers the results and provides the value for my advertisers.

By nature of my business, I spend a lot of time studying reader behavior and I spend a lot of time studying content satisfaction. I feel that I can speak with some authority about what our readers want, what our readers need. Also from the business side of what it is that I deal with, I have some knowledge about problem solving methods and techniques; and I also have some idea about what it takes to manage the change, the magnitude of the change that this committee is undertaking in the study.

So it's with this expertise or this

background that I feel that -- I hope that my
testimony here can help you all with the mission
that you have set out to do. I have been following
these hearings from a distance. I have read as many
of the testimonies as I possibly could to prepare
for today and I feel compelled to bring up three
short points. I do not want to go through and
reiterate all the points that PNA has made. In
reviewing the testimony, there are three things that
I would like to at least try to clear up as best I
can or at least share with you what is on my mind as
this study continues.

or it seems in my opinion, at least, that there's a notion that everything that's newsprint is a newspaper. Newspapers by their reach into the community and by the trusted relationship that they have with the community are unique and separate from shoppers, penny savers, legal journals, and the Internet.

The readers, the public, the people who we are trying to preserve their interest in this study, they turn to newspapers for information about local, state and federal governments. And the point that I want to leave you all with is this: I can't

see how changing the law is going to change that fact. One the things that I get concerned about is that in changing in law, we are really only going to confuse the reader. And what the reaction can be, no one can predict. But through my experience, I get concerned that there's going to be an impression that this confusion was the original intent and I know that's not what any of us are trying to achieve.

Just as I have to live with the fact that there are certain of my advertisers that prefer other media that are circulated in my market, I think that other media need to live with the fact that the public wants public notices in newspapers. My colleague here, Mr. Webb, is going to address some of the other differences between newspapers and the shoppers. That's one of the main points that I really wanted to leave you all with.

The second point that's been talked about here today I thought very well is the old adage if it ain't broke, don't fix it. I mean, I know that that doesn't always hold true for all situations. But in all the testimonies that I have read, I guess I'm still trying to wrestle with what exactly it is that's broken with our current system

and the way we go about handling public notices.

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I know cost has been mentioned. PNA conducted a very non-scientific study and looked at the various municipalities and local government agencies; and we found that once you exclude sheriff's sale notices which are not really a cost to the government, less than 1 percent of the budgets are spent on public notices. I don't know that I'm really clear on the cost issue. I have read in testimony and I heard today shoppers making claims about circulation and their penetration as you compare that to other newspapers, and I know they talk about their figures being audited.

We wrestle with whether or not to debate that point here today. Once you start looking at the very stringent methods that newspapers go through in order to be audited, I'm not really clear that you're measuring apples to apples as people would suggest. Mr. Brownrout is going to talk about that to some degree. And I think I'm going to leave his testimony to be on record for that point.

I think I just want to caution us as we started looking at the audit process itself. I'm not sure that bringing that into this discussion

really helps illuminate anything. In fact, I think it clouds the issue. It's a very technical conversation that needs to be had. I know I'm not a research expert. I was interested enough to take a look at the questions that were asked in the CVC audit. And based on the questions that were asked and the results that were given, I question if that interpretation of that analysis is actually correct.

If the committee decides to move forward on that point, one of the things I think that needs to be looked at is the methodologies a lot more closer than what has been presented or the information that has been expounded as fact here in these hearings.

The last point that I want to make is that newspapers aren't dinosaurs. We aggressively pursue change when change is appropriate. When the public -- and albeit it a very small segment of our public clamored for information on the Internet, free of charge, there were newspapers that rushed to fill that need. Most communities today, it's the newspapers' website that the public turns to for the trusted source of information. Newspapers don't fear change. We welcome it. As long as there is a clear need for change with clearly defined

objectives, newspapers welcome an opportunity to review and, if need be, modify our policies and our practices. If change is deemed necessary, I urge this committee to balance the needs of all parties affected, not just those of a privileged few.

With that, I would like to turn it over to Mr. Webb.

MR. WEBB: Good morning, Chairman Gannon.

CHAIRMAN GANNON: Good morning.

MR. WEBB: Good morning, members of the committee. I would like to thank you for the opportunity to speak here today. My name is Jim Webb. I did testify last November and I thank you for the opportunity to do so again. I won't reiterate many of the things that I talked about in November, but I have a few brief points I would like to make concerning advertising public notices in publications other than paid general circulation newspapers.

As I stated in November, I currently own three paid weekly newspapers, three free weekly newspapers, and one shopper, penny saver, merchandiser, whatever you call them, free total market coverage piece. As an owner of one of those

plus the other two types that we seem to be talking about, the paid and the free newspapers, one of the things that I think we need to discuss is what those definitions are.

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A newspaper, my free newspapers, and my paid newspapers, have basically the same types of information, advertising and 25 percent or more editorial content. My shopper has no editorial content at all. If you are looking for a used refrigerator, you are looking in my shopper. If you are looking for a local appliance dealer that is having a sale, you are looking in my shopper. you are looking for local government information such as last night's borough meeting, you are looking in my newspapers. If you are looking for the news release that Representative Dennis Leh has sent to the Boyertown Times, you look at the Boyertown Times for that. It does not go in my shopper because it does not have news content. That is where people look for their political subdivision and news. And that's why I feel that that's where public notices ought to be. That's where people are looking for that type of information.

There are many consequences, some favorable to the public and some not so favorable,

of maybe changing the law, allowing other types of publications to print these public notices. For example, Pennsylvania's 2500 or so municipalities can choose where they can put their local notice, whether it be in the daily, paid weekly, free weekly, or shopper. And in some areas -- and, in fact, in a countywide, you may have up to 12 publications of those types within that county.

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So the question becomes when or where are you going to put that? And I can foresee in my particular area a school board member may come to me and say, I really do not like what you are printing about our school board meeting. And you know what, if you don't back our school budget this year, I'm going to put our legal notices somewhere else. So that is something that we wrestle with as publishers daily and weekly, every month, every year, it happens somewhere with something that we do. They either play the daily against the weekly or the weekly against the daily. That does happen. that is going to allow it to happen more frequently, I think.

Also, if local government jurisdictions are permitted to put it anywhere they would like to in terms of the free shoppers, the

weeklies, and dailies, whether they be free weeklies or paid weeklies.

In my particular area, it may be that they would consider putting in my Boyertown Times, they would like to put the Sewer Authority notices but the borough council decides they'd like to have their notices in the daily newspaper. And then the Water Authority says, well, there's a free circulation shopper that covers most of our area, I'd like to go in that. And then one of the other agencies says, well, there's a shopper over here and they're going to give us a really good deal so let's go in that one.

So now you're going to have it going in four or five different places. You are going to make it much more difficult for the public to find where their public notices are. More is not necessarily better.

One of the things that we talked a little bit about was the cost and how much it is costing municipalities. I know when you were out in western Pennsylvania you had testimony about a survey that we conducted with municipalities. We found out that it was basically less than 1 percent and as little as less than one-tenth of 1 percent,

and we're talking from government agency all the way from the county level down to the local very small townships.

Incidentally, when we did do this survey, one of the counties that we did have a little problem with getting some information with and it took us a little while was Delaware County. We finally did get the information that we needed to get. And, in fact, the chairman of Delaware County testified today that they spend \$1.3 million on legal notices. It's our understanding that \$1.2 million of that is sheriff's sales which means that they are not actually spending that.

I don't know how Delaware County does their sheriff's sales. But in Berks County, which I am very familiar with, if you file you have to give them \$2,000 up front. I'm assuming Delaware County does the same. The money is up front so it doesn't really cost the county anything for sheriff's sales. Then they are reimbursed back to the firm that has filed anything that is the difference between what it actually cost and the \$2,000 that they paid.

Also, we did an analysis of what it would cost if Delaware County were to not advertise in the Delaware County Times and go in other

publications. To cover the entire county, they would have to go in at least four at a cost of approximately \$13 more a column an inch for legal advertising based on the rate cards of those other publications. Some are -- in fact, in Delaware County you cannot -- I don't think -- at least our studies show that there are no shoppers that cover the entire county.

There are no shoppers in some areas of Delaware County, so you would actually have to go to weekly newspapers if you don't go in the Delaware County Times. But the Delaware County Times is available anywhere in the county. So if you really are interested in that, you can pick it up where as if you go in only one shopper within that county, you may not have the circulation that only covers northern Delaware County.

In my particular case in Berks County, there are seven shoppers that cover Berks County.

If the Reading paper -- if they were not to go into the Reading Eagle, they would pay probably close to \$30 more a column an inch for legal advertising based on the advertising rates of all the shoppers within Berks County, mine included.

But if you want to reach everyone in

the county or at least have the availability to reach everyone in the county, all you have to do is put it in the Reading Eagle and you will be able to pick it up whether you're in Kutztown, Hamburg, Boyertown, Morgantown. It's available everywhere.

The one last thing I would like to say is that since I am an owner of free weeklies and paid weeklies and a shopper, one thing I wanted to say was that if you allowed a shopper to run it, probably I would not offer it in my Boyertown shopper only because I think it would be a disservice to the community, because I think the community would be looking. They are looking at my newspaper for public notices. Therefore, I think that's where they really ought to be.

I thank you very much for your time.

CHAIRMAN GANNON: Thank you, Mr. Webb.

MR. BROWNROUT: Good morning. I'm
Todd Brownrout. I'm the Senior Vice President of
Sales and Marketing for Philadelphia Newspapers,
Inc. We are the publisher of the Philadelphia
Inquirer and the Philadelphia Daily News.

What you might not know about PNI is that we own a shopper publisher, Broad Street Community Newspapers which, in turn, publishes a

weekly shopper, Trend Midweek, with a circulation of 825,000 in the Philadelphia area. We also own Broad Street Magazines, which publishes Homes & Living Magazine, and other real estate and lifestyle publications. So we publish both paid publications as well as free distribution targeted publications.

In addition to being responsible for the advertising of the Inquirer and Daily News, I'm also responsible for overseeing the operations of those shopper publications, so I have a sense of how the world works in both of those.

What I would like to talk to you about for a few minutes this morning are three points.

Point No. 1 is what I call an open distribution system versus a closed distribution system. An open system is one where the readers get to determine who gets the publication versus a closed distribution system in which the advertisers determine who gets the publication. That's No. 1.

No. 2 is the question of fragmentation. We talked about it this morning. There are a lot of issues about confusion out there and there are decision we make independent of whether or not audits are included or excluded that could certainly confuse citizens.

And, finally, three, I do have a couple of quick comments to make about the audits.

The question of whether or not -- and the function of legal notices in the paper, I think we have covered already, so I won't spend a lot of time on that. But let me talk about for you the difference between the paid publications and the shopper publications.

The first reason that these legal ads really ought to be in paid publications is contrary to popular belief, shoppers are not as available and certainly available to everyone as paid circulation papers are. And you hear these statistics thrown around, like 84 percent of people in a given area get the shoppers and the numbers of paid newspapers are far lower. But that doesn't really tell the story.

businessperson who wants to supply to the local school district or to a municipality, most free distribution papers are not distributed to businesses. I can speak for our own shoppers. We send our shoppers only to the individual households. We do not pay to send them to businesses and they are not available to businesses.

Philadelphia region throughout Pennsylvania, this is a serious issue. Statistically speaking, the vast majority of business owners and their staff are unlikely to live in the same zip code in which they work. So even if you have a legal notice that occurs in a particular town in that zip code in a shopper going to every single household in that particular zip code, you have not reached all of the people who are doing business in that community or all of the people who have an interest in the legal proceedings in that community.

Second, some shoppers are not delivered at all unless advertisers have provided advertising inserts or ads for the delivery. And certain zip codes may never receive a shopper because there isn't sufficient advertising for that delivery. Some zip codes never receive them because they are not fortunate enough to meet the demographic or geographic requirements of the advertisers in that area.

And for those publications that use the post office to deliver their publications, such as we do with our shoppers, let me assure you that is an incredibly expensive way to distribute your

publication. And you are always looking to minimize cost. That's why you end up saying I'm not going to businesses and you trim out areas that may not appeal to the needs of your clients.

And then finally in areas where shoppers are distributed, regularly distribution is not a sure bet. If the postal carrier misses it, if the print order is a little bit short and one particular zip code ends up not getting the shoppers on that particular week, people don't know where to call because they haven't subscribed for it, they haven't paid for it, they haven't asked for it. So there is no chance that they are going to go chase it down and they are not available.

Now, let me contrast the circulation of the shopper relative to the circulation of a paid daily record, a paper of records which is the.

Inquirer and the Daily News. Newspapers are accessible to the general public through both residential and business delivery. And it is available in news boxes, retail outlets, schools, libraries, and other public forums where they are available well beyond the date of publication.

A couple of statistics for the Inquirer. Each day we go to 7,160 retail locations,

more than 3,138 honor boxes, which are those racks where you put a couple quarters in, we are at 337 newsstands for a total of over 10,000 locations where you can go buy that paper any day of the week. If you are interested in seeing the legal notices in the paper, you will find the Inquirer. We also have home delivery distribution of over 270,000 subscribers. Thousands of businesses and schools and universities and libraries all subscribe to the Inquirer.

I have similar statistics for the Sunday Inquirer and for the Daily News but they are along those same lines, tens of thousands of locations each and every day. So it is not us making the decision that you are worth getting our newspaper. It is you making the decision that you want to go buy the newspaper and you are interested in the news or legal notices that are in there.

To the point before, over half of the adults in the top 50 markets in the U.S. read a daily newspaper. And nearly two-thirds read a newspaper on Sunday. Contrary to all of these myths that are put out there, newspaper readership is quite strong and healthy. And when you start to aggregate the number of paid publications you have

in a market like Philadelphia -- as a matter of fact, the Philadelphia region consistently comes out as one of the top four or five newspaper reading markets in the entire country.

Lastly, let me talk about the issue of audits. Again, we've made the point about the fact that you can't call and complain if you don't get a shopper. But there is an issue even within the audits of what the right standard is. And there are lots of standards for the audits. And let me assure you as muddy as you want that issue to get, I assure you that's how muddy it ends up.

The audit bureau, for instance, that we use, the audit bureau circulation has been around since 1914. It is a non-profit organization with a board that has advertiser representatives and newspaper representatives on it. And it is not subject to the pressure of members. We have a book of byrules, standards and guidelines that we have to live up to that is comprehensive and literally the gold standard of newspaper auditing.

There are organizations out there such as CVC that is for-profit organizations that may or may not have advertisers on their boards and, therefore, may not be as independent of the print

members as organizations like ABC are. But even then the question of audits versus non-audits is a difficult issue because, for instance, in the situation of Mr. Webb, he has to provide sworn statements to the postal service, that if he were found to be in violation of could result in jail time and that's a relatively strong incentive to stay out of jail.

Finally, on the issue of fragmentation and confusion in the Philadelphia area, there are over 150 free newspapers which is more than double the number of paid publications. And so if you include free publications as well, you are pushing the number well into the 200s. So if we really end up with an issue of dilution in the marketplace, a municipality could choose to advertise in a shopper, a weekly, this free publication, that free publication, one that hits the citizens of the town but not the businesses in the town, one that uses a closed distribution system relative to an open distribution system. It ultimately might meet the test of the law but not the needs of the citizens.

So my conclusion is that shoppers, while they serve an important job for segments of our community, but are not up to the task of serving

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this critical function in our community. Shoppers
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     maintain a closed distribution system designed to
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     serve the needs of local advertisers, not its
     citizens and businesses.
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                   Newspapers are reliable, widely.
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     available and respected with an open distribution
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     system. We don't choose our readers, they choose
          Newspapers are understood to be independent of
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     us.
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     the government, a place where citizens can turn to
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     be better informed. With a newspaper, the citizen
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     or business owner, not the newspaper, makes the
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     decision about whether or not they will be a reader,
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     which we consider ultimately a very American way of
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     doing business.
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                    CHAIRMAN GANNON:
                                      Thank you, sir.
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     Representative Manderino.
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                   MR. BROWNROUT: Thank you.
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                   CHAIRMAN GANNON: Representative
     Manderino.
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                   REPRESENTATIVE MANDERINO:
                                              Thank you.
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     Mr. Webb, you can help me with something that I'm
     struggling with, I think. You have seven newspapers
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     that you mentioned.
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                   MR. WEBB:
                               Right.
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                   REPRESENTATIVE MANDERINO:
                                               Three paid
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editorials, three free editorials, one shopper.
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     Let's put the shopper aside.
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                   MR. WEBB:
                              Okay.
                   REPRESENTATIVE MANDERINO: Of the paid
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     editorial and the non-paid editorial, I think you
     said they are basically indistinguishable in terms
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 7
     of the function they play.
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                   MR. WEBB: Correct.
                   REPRESENTATIVE MANDERINO: It's just
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     the free one, I'm sure all your revenue is coming
     from advertising and the other one you have a
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     mixture.
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                   MR. WEBB: Correct.
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                   REPRESENTATIVE MANDERINO: You can
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     take legal notices in the three that are paid for?
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                   MR. WEBB: Correct.
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                   REPRESENTATIVE MANDERINO: You can't
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     take legal notices in the other three?
                   MR. WEBB:
                               That's correct.
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                   REPRESENTATIVE MANDERINO: Why should
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     that be? Aren't you hitting the same purpose,
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     serving the same function, reaching the same kind of
     readership?
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                   MR. WEBB: Yes, they do. But the
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     problem, I think, with allowing it in free is that
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we are talking 40, 50 years ago when the frees really started to come up. You had a lot of -- today, one of the reasons I think that they are audited is because they had a lot of problems in the '50s, '60s, and the '70s with not being audited and having some problems with advertisers, because they were doing some things that they could get away with in terms of circulation.

So now they are audited. The advertiser is happy about that, that their circulation is going where they say it is. And it is very difficult to say that my free publications, even though I can sit here and say -- in fact, the ad that he was showing you, by the way, was one of my free weeklies in Quakertown.

When we bought that paper, it was 3200 paid circulation. The advertisers were not satisfied with that. They wanted more. We are now at 8500 circulation. We print 8700. We put out 8550 or something like that and we get 100 back on our newsstands. We have about 980 right now on the mail.

But it does not qualify under the law because it is not a paid -- and the reason it's not paid is -- paid under the law is 50 percent plus

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That's what the postal service requires for
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     one.
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     you to be a paid publication.
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                   REPRESENTATIVE MANDERINO: Explain
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     that to me because you're getting to my next
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     question.
                              Okay. If you are to be a
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                   MR. WEBB:
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     paid publication under postal rules which used to be
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     second-class, now they call it periodical class,
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     okay, to qualify under that you have to have 50
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     percent plus one paid, which means you can have up
     to -- the rest of it could be free and you are still
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     a paid publication.
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                   REPRESENTATIVE MANDERINO:
                                              Why are you
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     giving me a postal requirement definition?
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                   MR. WEBB: Because that's the
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     definition for advertising legal notices.
                   REPRESENTATIVE MANDERINO:
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     Pennsylvania?
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                   MR. WEBB: Yes. You must qualify
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     under second-class rules.
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                   REPRESENTATIVE MANDERINO: Even if you
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     don't mail any of those paid subscriptions?
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                   MR. WEBB: Correct.
                   REPRESENTATIVE MANDERINO: So, for
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     example -- this isn't meant in a disparaging way,
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it's what I know because I know everybody in my community reads my legal weekly newspaper. Now, they would be considered a paid local newspaper and, indeed, you can walk into a store like a Wawa or a convenience store and buy it.

MR. WEBB: Yes.

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REPRESENTATIVE MANDERINO: But you can also walk into a community center and pick it up for They deliver it to homes in the community. I'm sure that they say they deliver it to every home in the community, but the reality of it is, is they deliver it wherever they can get carriers. And they don't make any money on the ones they deliver and the carriers collect. And that how the carriers make the money, for the courtesy of delivering it to you. And if you live in a community like a neighborhood like mine or on a street like mine where nobody is ever home and that carrier can never find people home to collect, all of a sudden you don't get that newspaper any more. So then you either have to go to the store and buy it or you have to find it at the community center, etc.

Now, you're telling me that a publication like that still has to prove that 50 percent plus one is paid for?

1 MR. WEBB: Yes. REPRESENTATIVE MANDERINO: How do they 2 3 do that if they are not mailing it and if they are not being audited? How are they proving the 50 plus 4 one? 5 MR. WEBB: They are audited by the 6 7 You can be audited by the post office. post office. 8 REPRESENTATIVE MANDERINO: So the post office audits you even if you are not mailing a 9 10 single newspaper? MR. WEBB: Correct. If you claim 11 second-class, yes. And you have to claim 12 1.3 second-class to be able to get public notices. REPRESENTATIVE MANDERINO: 14 That's a 15 whole area I don't understand, Mr. Chairman. That's 16 some background information for me to learn. 17 Thank you. 18 MR. WEBB: You're most welcome. CHAIRMAN GANNON: Representative 19 20 Harper. 21 REPRESENTATIVE HARPER: I have a 22 question that I'll address to the group. Anybody can answer it. I understand the distinction between 23 an advertising circular and a newspaper, or at least 24 I thought I did until I got here this morning. 25

job in the Legislature is actually to write definitions for things. In fact, that's what we are asked to do in House Bill 2330.

So you're all speaking, I looked at that to see whether it discussed the percent of editorial content that one needs and it really doesn't. It does say that a community paper mass dissemination has to have a title, passing events, local or general happenings, printing regularly or irregularly editorial comments, announcements, miscellaneous reading matter, commercial advertising, classified advertising, legal advertising, and other notices. It has to be about four pages long or more, it has to come out regularly, it has to be either distributed by mail or to an entire local zip code.

I guess what I'm asking you is, if we were going to write a description of the type of newspaper, paid, unpaid, whatever, that was appropriate for public advertising to distinguish it from advertising circulars which I think probably get pitched in the trash pretty often, what are you telling me is the difference? Right now the difference in Pennsylvania law is whether it's paid or not. And I'm not sure that that's the only

distinction we ought to be making. You guys all have experience with different kinds of newspapers.

What makes it a newspaper? Is it that it's paid?

Is that it? And you can all answer separately.

Do you want to start?

MR. BROWNROUT: I'll try. I'll take a stab at it. I think paid is a really point of differentiation because once -- to me it goes to the question of does it serve the needs of a reader versus the needs of the advertiser?

It sounds like a simple concept. And every town has the little shopper that everybody reads so it's sort of easy, I think, to fall into the trap of saying, well, everybody reads that. But the reality is when you open up the hood and start looking under the hood, that's not the case, especially when you're considering everybody in the context of the needs of the local government. When you put a paid newspaper out, you are basically saying to the readers if you don't think this is worth your money, I'm not giving it to you.

So by definition you are working a lot harder to meet their needs versus when the needs of the advertiser are solely being the ones that are

being met. And then once you get into the needs of the advertiser and that's your only definition, the challenge of defining free publication is going to get a lot more complicated.

I put it on the rack. Well, how often are the racks restocked? Even if I have 2500 racks out there but I only go through and I put five on a rack and they're all gone by the end of the first day, have I really put them out there in sufficient quantities versus, again, the paid publication where the reader is the one making the differentiation. Your mailbox is filled with hundreds of publications.

Walk into any grocery store, any drug store, and you're going to see free publications littering the landscaping. They are advertiser driven, and, mind you, we like them. There are certain things they are good for and certain things they are not.

I happen to think paid keeps you out of the position of starting to define what a newspaper looks like, because once you start getting into that debate, that's going to be really very difficult to do.

REPRESENTATIVE HARPER: Should would

say a percent of editorial content? We are going to have to define what a newspaper -- at least what a medium is that would be acceptable for legal advertising of a certain type. And there may be one publication like a Law Reporter that is acceptable for certain legal advertising and another that is acceptable for public meeting notices.

Anybody else?

MR. WEBB: I would personally love to see my frees qualify. However, I do agree with Todd that a paid newspaper -- you know, you're inviting it into your home. You want it. Even my frees sometimes I'm sure are picked up by people that have an intention of reading it and then don't. That would not surprise me. But I just think that that paid offers -- it's a certification that that's what the person wants, that they are looking for that. And there are certain things that are in that and you are willing to pay for it. And one of those things, I think, should be public notices.

MR. MASON: The only thing that I would add to that is that -- and I agree with my colleagues here -- paid gives you some sense about reader demand. And I think that's the part that really needs to be addressed. But that's the

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difficult part about trying to legislate across the
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     whole state what every individual community wants.
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                   To me, that's a challenge. I don't
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     know how you do it. I really don't know. The way a
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     newspaper and a shopper and a legal journal function
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     in one community can be totally different in another
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     community. These are market driven entities.
     trying to dictate that and legislate that at a state
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     level I think is very difficult as I'm sure you're
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     finding out.
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                   REPRESENTATIVE HARPER: We do harder
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     things than this.
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                   REPRESENTATIVE MANDERINO: We don't
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     necessarily do them right, but we do them.
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                   REPRESENTATIVE HARPER: Let's not talk
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     about property tax reform.
                    Thank you, Mr. Chairman.
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                   CHAIRMAN GANNON: Representative
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     Browne.
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                                            Thank you, Mr.
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                   REPRESENTATIVE BROWNE:
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     Chairman.
                    Thank you, all, for your participation
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     today. I was just curious. There was a
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     conversation regarding the Internet that came up.
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     And in terms of your services over the Internet, how
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much duplication is there right now regarding those who buy the newspaper and also use the Internet services?

MR. MASON: We have not done any of that in the market for the simple fact that the market studies are expensive. We really don't find that there is a need. Any by need, I mean I don't hear an overwhelming response from my readers that say, hey, we wish you were on the Internet.

Most of the folks -- we have launched an Internet site and we did not wait. We are smart enough to see that this is the way that the world is turning and, you know, we can't not play in that ball game. So we monitor now on our Internet site the types of people that look at our news and information overwhelmingly. And a large majority of those are folks that have some kind of a connection with the community but don't live there anymore, people who have moved away, people who may be on vacation. That seems to be the heaviest part of the use.

You need to factor that in when you talk about giving public and legal notices within your community and the types of people that actually access that medium.

MR. BROWNROUT: I have got some statistics for our site. Our site is Philly.com. And when you look at the number of people who use Philly.com for local information, we generally come out after you exclude, you know, Yahoo and MSN and AOL and some of the big national sort of aggregators, we usually come out as the biggest local website. And our research consistently shows we reach an additional 8 to 10 percent of the market. We are the biggest, an additional 8 to 10 percent of the market beyond the printed newspaper.

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One of the issues on the Internet piece is, you know, to compare the penetration of the Internet to the readership of the newspaper, like comparing the number of people who have eyes and that can read to the number of people that -- you are comparing apples and oranges. So 65 percent of the people may have a computer but you have to start measuring how adept people are at finding the information and how good a particular local government website is at posting that information.

Trust me, we can post information on our website and I can assure you we can put it up there in a way you'll never find it. It's possible. So meeting the test even of putting it on the

website and certifying that it was on website for any given period of time does not equal putting it in print and putting it out there and having people read it and saying that 64 percent of people who have Internet access, and even if only 50 percent of people read the newspaper, somehow that means Internet access is more available is absolutely comparing apples and oranges.

REPRESENTATIVE BROWNE: If you take your business into a crystal ball into the future, say ten years, the computer industry and the access to information, isn't it feasible that that duplication in ten years will allow for that apples and oranges comparison?

MR. BROWNROUT: I think the duplication will increase and the amount of information on the Internet will increase, but one of the strengths of the newspaper is that it's all there. Somebody this morning was talking about an issue we call serendipity, which is basically you don't pick up the newspaper because you know what you are going to find. You pick up the newspaper to find out what there is to find out versus the Internet where you go after a specific piece of information. And if it's not what you are looking

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for, you don't find out anything other than what you
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     were looking for.
                   One of the things that keeps newspaper
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     readership strong, I believe, and why -- go back to
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     the stories from five years ago and ten years ago.
     We were already supposed to be out of business now.
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     It was done and over for us by 2002. The newspaper
     circulations is remaining strong. And part of it is
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     because we give you that entire smorgasbord of
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     everything that happened yesterday and it's a good
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     place to go to figure that out. You can't go to one
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     place on the Internet and figure that out.
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                   REPRESENTATIVE BROWNE:
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                                           Does the
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     Inquirer own any papers in any other states?
                   MR. BROWNROUT: Yes.
                                          We own roughly
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     30.
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                   REPRESENTATIVE BROWNE: And the
     standard that we are pursuing here is --
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                   MR. BROWNROUT: I have not checked the
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     legal standards of other states.
                   REPRESENTATIVE BROWNE: I was curious
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     of whether it changed or not.
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                   MR. BROWNROUT: I have not heard about
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     that issue from others. Usually when this stuff
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     bubbles up in the industry, we start to hear about
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1 it through industry forms. I can't say I've heard 2 anything about something like this to answer. 3 REPRESENTATIVE BROWNE: Thank vou. 4 MR. BROWNROUT: You're welcome. 5 REPRESENTATIVE BROWNE: Thank you, Mr. 6 Chairman. 7 CHAIRMAN GANNON: Thank you, 8 Representative Browne. 9 You talked about a couple different 10 kinds of papers. You talked about paid circulation 11 and then the free weekly and then within that 12 category is the shopper. As I understand the 13 shopper -- and I use that term by definition -- it 14 doesn't have any editorial comment. 15 I think for purposes of our 16 discussion, that's off the table. I think the only 17 items that we come down to for purposes of 18 qualifications is to whether or not it's a paid 19 circulation and whether or not they qualify for 20 second-class mailing privileges of that periodical class if that was included. But the one that seems 21 22 to -- and I'm not clear on this. I'm very clear in 23 terms of how the free weeklies audit their 24 circulation. They do their press runs and their 25

rack rate. And then from the information that they

have given to them is they do a fairly comprehensive telephone survey of their circulation areas to how many people acknowledge that they get this paper and how many read it.

How is the circulation audit done under ABC?

MR. BROWNROUT: I think there's -CHAIRMAN GANNON: Is the same

methodology used?

1.3

MR. BROWNROUT: Probably in some cases. I think the one thing that has been a big concern about some of the things I've been hearing is that there seems to be some loose definition being used of a survey relative to an audit. An audit is a mechanical thing that you print X number of newspapers, you distribute them, there is a trail of paper, there are payments that have been received, there are receipts that are shown, there is a file that is built versus a survey where you call and ask somebody if they read it.

A survey is not an audit. A survey is a marketing tool used to verify readership. We do surveys. Every year we go into the market and ask people how they read the paper, what they like, what they don't like, all of those sorts of things. We

don't call that an audit though. An audit is an accounting, the papers you printed, where you have distributed them, including what racks you put on them, how many returns you have gotten, and so on.

1.8

The survey is a very different tool.

We do not use -- when you hear about our ABC audit,

you'll never hear us referring to surveys because

that's a marketing tool that we use basically to

sell advertising, to sell our products, not to

verify to advertisers that that's how we distributed

their advertisements.

that there are certain assumptions being made in the context of what I'm hearing. We have these audits and we have surveys and we have market conduct studies and telephone. In my view, or as I understand it, our obligation in terms of public notices, public is very important. It's not whether or not it's printed in a particular paper or whether or not it shows up on the Internet or whether or not we just tack it to the door of the courthouse.

The issue is the broadest possible dissemination of the information to the public, bearing in mind that the advertiser here is the taxpayer. It's not -- I think the same -- but I

think the same rules should apply to this advertiser who happens to be the taxpayer and the folks that are making decisions on their behalf that the broadest dissemination at the lowest possible cost.

And it seems to me that we skirt that a little bit in some of the dialogue and some of the testimony, because we hear that the free newspapers that are published weekly they are telling us that their dissemination, if you will, is far broader and far deeper than the daily paid circulation newspaper so that we are not really doing our job of getting the broadest dissemination at the lowest possible price by not permitting them or permitting the advertiser, the public, the taxpayer, to meet his or her legal requirements by putting an advertisement or public notice, if you will, in those types of papers.

Do you have a problem with us lifting that prohibition and saying, yes, you can put it in the paid paper? Maybe the Philadelphia Inquirer gets a better dissemination and a more broader audience than the Broad Street or whatever community newspaper in Philadelphia.

But in the context of a suburban or rural community, the borough of Brookhaven, for

example, may not necessarily want to -- or want to pay to have every community in Delaware County get a notice that is irrelevant to them. They may be doing some project in that community. And they would certainly want to and have an obligation to make sure the folks that live in that town get that as well as the local papers that target specific zones as opposed to papers that get very large or they tell us they have very large county circulation.

1.3

But do you have a problem with us saying, yeah, maybe there should be a broader dissemination? And the way we do that is by permitting these free papers. I think it's important to have editorial comment because, quite frankly, I think a lot of people read the paper because they want to know what is going on in their community and that's one way to do it. It's not, quote, news. It's not what's going on in Iraq, Iran or what's happening in southeast Asia but it's what's happening next door, you know, in the local community, the school board, what they've done, the zoning board, whatever. We see that frequently in the local papers.

Do you have a problem with that type

of public policy?

MR. BROWNROUT: I don't have a problem with it, Mr. Chairman.

CHAIRMAN GANNON: Well, do you have an objection?

MR. BROWNROUT: Yeah, I have an objection to that. My question is how do you define it? And I can't speak to every town and borough, obviously, in the state. And so I think that the challenge is going to be coming up with a standard for that that meets the challenge of you've got one town in one area. There's something that everybody reads and is the accepted local community standard versus somebody who basically puts out a publication that in some technical sense meets the test of law but isn't really a place that readers or the citizens of that town would go to find it.

And, again, to me the issue becomes one of universe. We are all bombarded by lots of you have TV, radio, Internet, free publications, paid publication. I mean, everybody is vying for the same. I mean, there are still only 24 hours in a day. And when you expand the universe to every potential paid publication that puts in enough editorial to meet this test, I'm not sure whether

you've done citizens more of a favor or less of a favor; because what you've assumed is now instead of only looking in the paid and only looking on the Internet, you have now added yet another group of paper which I can't argue in some cases may not be the right thing to do. But I don't think you can make a universal statement that overall you have done better for the citizens of Pennsylvania by giving them 400 or 500 or 1,000 more choices, when right now most people can't figure out how to get through everything that shows up on their desk or at their mailbox in a day.

So, yeah, I guess at the end I don't agree with that. And this is coming from somebody who publishes 825,000 papers that would probably meet that test and would end up having to send them right back to you if you changed the law that way.

CHAIRMAN GANNON: There was a reason for my question. Somebody had said the cost of advertising free papers countywide was substantially more than advertising the paid county paper. Yet there was testimony at, I believe, our first hearing that by specifically picking a zone -- and I used that Brookhaven example -- that you substantially reduce the cost of advertising because you don't

have to do the whole county. You wouldn't have to do every free paper in the county or the county paid circulation. You could only do, if you wished, that paper that is served at that community. I guess that's why they use the word community paper.

MR. BROWNROUT: Again, then you've really turned it into a closed community. Basically what you are saying is that only the people in that community who literally have a household in that defined zip code, whatever the advertisers are in that area at the time, they are the only ones that may have an interest in doing business in that town and nobody else has a right to understand what's going on.

and I'm telling you this from somebody who has to watch those costs carefully themselves — the nature of these publications is you give them to exactly the number of people you need to give them to satisfy your advertisers and not one person more. We don't put them on racks. We don't put them out there free. It's here's the zip code. That's what you get. No businesses. All the households and that's it. And I don't think that meets the definition of being open, providing open access to

1 government.

CHAIRMAN GANNON: I think in terms of zoning, I'm not certain that very many people in Concord Township care about zoning changes in Brookhaven.

MR. BROWNROUT: Agreed.

CHAIRMAN GANNON: Why should we be paying to tell them, by the way, we are going to rezone a neighborhood.

MR. BROWNROUT: Right.

view in terms of right now we have a legal mandate with respect to these advertising requirements. In order to be eligible, you have to meet that certain legal requirement to meet the legal mandate to meet the legal obligation.

MR. BROWNROUT: Right.

CHAIRMAN GANNON: Would you see an objection to opening this up to a more competitive bid process where a community or a township or a county could meet its obligation but can say, okay, we want the lowest qualified bidder? We want to get the best price instead of simply having to pick up the phone or whatever and say, yeah, we've got to put this 25 page whatever it is in the paper and we

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     have to pay whatever the rate is, because if we
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     don't do that we don't meet the legal obligation.
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     Can we say, yeah, we've got this thing and we think
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5
                   MR. WEBB:
                               In many cases that's true
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     now, at least in my community. They can advertise
7
     in the Pottstown Record, they can advertise in the
8
     Reading Times because they both circulate im my
9
     area, or they can advertise in my paper.
                                                Whoever
10
     gives them the best price tends to be where they go.
11
     Luckily as a small weekly, that covers Boyertown.
12
     get their legal notices because I am less expensive
13
     than the Pottstown paper or the Reading paper.
14
                   So there is a competitiveness to it.
15
     And luckily, I happen to be low man on the totem
16
     pole when it comes to rates, so for me it's good.
17
                   CHAIRMAN GANNON:
                                      Thank you.
18
                   Any other questions? Yes, Mr.
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     Schwoyer.
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                   MR. SCHWOYER:
                                  You just mentioned that
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     there were three papers, potential papers, that
22
     advertise in your community. I grew up in
23
     northeastern Berks County. In Berks County, we
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     looked to Reading for a lot of things.
25
     people in my area subscribed to the Allentown
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Morning Call. Everybody reads the Patriot and everybody received the merchandiser because that's where you look for cheap furniture.

If I want to know what's happening in a township in Berks County, I guess I have to read the Patriot because that would qualify. I would have to read the Morning Call and I would have to read the Reading Eagle, and then there's an evening one, too.

MR. WEBB: Not any more.

MR. SCHWOYER: To know what's happening in all the townships, I would have to read all of those dailies every day because they don't publish just legal notices and the Patriot every week. That doesn't seem like a very effective way to make sure that the citizens of any community know what the government is doing. That's a lot of work to try and keep up with what your government is doing.

MR. WEBB: They can advertise in the Patriot and, in fact, they do. It does offer them other avenues if for some reason -- and there are reasons. There are some reasons that they would go in the daily newspaper. And that is because, let's say, I come out on Wednesday -- they call me on

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1
     Tuesday, I come out Wednesday. I can't get into my
     paper because I have already gone to print.
2
3
     they need to give a five-day notice for this
     particular meeting, so they end up putting it in the
4
     Reading paper rather than my paper because of the
5
     time limit that the legal notice requires.
6
7
                   MR. SCHWOYER:
                                  Right. So there are
8
     options?
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                   MR. WEBB:
                              Correct.
10
                   MR. SCHWOYER: But that situation will
11
     present itself --
                              There is no option at that
12
                   MR. WEBB:
13
     point.
14
                   MR. SCHWOYER: Those people who would
15
     look to one of those papers to make sure they got
16
     the information are missing important information
17
     about their government. I'm familiar with
18
     Chambersburg. And you have your paper, the
19
     Chambersburg Public Opinion, so if you live in
20
     Shippensburg you care about Chambersburg stuff and
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     you care about Carlisle and Cumberland County and
22
     Franklin County.
23
                   The way people are forced to purchase
     -- because it can't be free -- a whole bunch of
24
25
     different newspapers and look at them every single
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day to make sure that they know what is going on with the government. There just seems to be -- we talk about trying to make sure that people know what's going on, this is the only way to do it but it may not necessarily be the best way to make sure that they know what's happening.

REPRESENTATIVE HARPER: Fragmentation arguments.

MR. BROWNROUT: Absolutely. There are two challenges. One is the volume of publications out there which if you expand the universe makes it even more difficult. And in reality, you will find as you look across the state is it's not homogenous medium market either. What goes in one town can be flipped completely on its head in another town. So to apply this standard from one town to all the others is another challenge. That's right to the fragmentation issue.

MR. SCHWOYER: So based upon each of your experiences, by and large the government uses what they believe to be the best market or the best medium to reach the particular people they need to reach with that particular message. I believe you or someone had an example regarding bidding. I can't imagine that a government would want to

1 solicit bids for supplies and use the most 2 restrictive, smallest circulation possible. Му 3 guess is they did that because they want to save money on a contract, they try to use the widest 4 circulation. 5 6 MR. WEBB: That's correct. 7 MR. SCHWOYER: For instance, we are adopting a zoning ordinance next week --8 9 MR. WEBB: Correct. I get very little 10 bid notices because my circulation is local. 11 they are looking for contractors outside the area. So they are putting those in the Pottstown paper or 12 13 the Reading paper. So they are saying, yes, we want 14 a wider audience, but we are willing to pay a little 1.5 more. 16 MR. SCHWOYER: So government is today 17 using their discretion to make decisions as to how to reach the best people with the best information? 18 19 MR. WEBB: Correct. 20 MR. MASON: But I will say this, that 21 there is an incidence of this that happened in my market. We had a weekly that started up about three 22 23 or four years ago. They were started by the Chamber 24 of Commerce of all people so there was some

political clout with that newspaper. And they

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strong-armed the municipalities and a lot of the legal notices that I was running all of a sudden now were running in the weekly for the two years that they were in existence before they folded.

And that had nothing to do with the disseminating information to the public. That purely was driven by cost. And I think that's part of the issue that we get concerned about. I don't assume that necessarily because you take the restriction of cost away without any perimeters about reach, without any perimeters about verification of delivery, that we can assume that all governments will operate responsibly.

MR. SCHWOYER: Thank you.

CHAIRMAN GANNON: Somebody said they did, like, an informal survey. I did a little informal survey on the public notices that appear in one of our local papers, and I couldn't find anybody that realized that these are paid for. The general belief was that these public notices because it says public notices at the top, even though it was in the classified section, they thought they were put in there for free by the newspapers.

REPRESENTATIVE HARPER: There's an amendment.

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                   MR. BROWNROUT: Do you have another
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     eight or ten hours?
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                   CHAIRMAN GANNON: This particular
     newspaper, which this was the Delaware County Daily
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     Times, said, where is your tax money going? Read
 6
     the public notices. I thought maybe it would be
7
     helpful to put a little line at the bottom that
8
     these advertisements cost the taxpayers so much
9
     money and to date the taxpayers have paid so much
10
     money to this paper just in the terms of full
11
     disclosure.
12
                   Thank you very much, gentlemen.
                                                     Wе
13
     appreciate you being here. Very helpful testimony,
14
     very enlightening.
15
                   MR. WEBB: Thank you.
16
                   MR. MASON: Thank you very much.
                                                      Ιt
17
     was a pleasure.
18
                   MR. BROWNROUT: Thank you.
19
                   CHAIRMAN GANNON: Our next witness is
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     Hank Grezlak who is the Associate Publisher with
21
     American Lawyer, Media, Pennsylvania. Welcome.
                                                       You
22
     may proceed, sir.
23
                   MR. GREZLAK:
                                 Thank you.
                                             Good
24
     morning, Chairman Gannon and members of the
25
     committee. My name is Hank Grezlak. I'm the
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Associate Publisher for American Lawyer of Media,
Pennsylvania, publishers of the Legal Intelligencer,
which is the oldest daily legal journal in the
United States, as well as Pennsylvania Law Weekly,
which is our statewide weekly publication.

Legal Intelligencer serves
approximately 17,000 attorneys in the Philadelphia
region. And in that publication, we publish a wide
range of public notices, everything from sheriff's
sales to corporation notices to notice of city
council meetings.

The Legal was born in 1843 as a way of communicating to the public what was happening in the courts and legal system. Instead of posting the notices on the courthouse wall, they were published and distributed to lawyers and the judiciary in a newspaper format. This role of communicator was being adopted by legal newspapers and bar associations all over the country 200 years ago.

This is a legacy we take very seriously. In addition to being a business, we view the dissemination of public notice as a vital part of our role in keeping the public informed. In our case it's the legal community, judges and lawyers who are involved in these matters.

In the case of the general circulation papers, it's the general public. We understand the historic and current role of the independent press in ensuring the public's access to information, particularly public information that has an impact on the daily lives of citizens. This is why we are here today to strongly urge you not to do away with or limit the current notice requirements.

I know that costs are a concern, and that some people are suggesting that the answer is limiting the requirements, or that the notices should just be posed on the web, or that putting them in free publications is the answer. I will explain why we, as well as other publishers around the state, think these ideas could have a negative impact on all the parties involved.

right to know. Historically, the role of newspapers has been to inform the public and hold the government and its officials accountable. Printing public notices is good government. The public, most of whom would have no knowledge of certain actions were it not for newspapers, is kept abreast of matters directly affecting them.

Reducing the number of times these

notices are published reduces the odds that the people most affected by government and legal actions will have any knowledge of them. We're an open society that prides itself on that fact. Now is not the time to limit that openness.

1.8

Some of those who want to limit public notice advertising point to the Internet as the solution. And while we're in favor of putting these notices on the web, we would never advocate that as the only vehicle for making the notices available to the public. In fact, we put our public notices on-line wherever we can, on our own website, as well as the Pennsylvania Newspaper Association's site, mypublicnotices.com, and soon they'll be available on our on-line partner's website, Jenkins Law Library, palawlibrary.com.

First, I'll explain the public policy concerns we have with that approach. Next, I'll explain why the Internet is not the cost-saving answer that some municipalities envision.

Putting notices on the Internet instead of in newspapers puts the onus on the public to look for them, whereas when they are printed in a newspaper, people will see them in the process of reading through the paper. They know where to look.

They are accustomed to seeing public notices in the same place consistency. And they don't have to search for them. Further, just imagine all of the agencies at so many levels of government who are required to place legal advertising and then think about all of the places you would have to look for them. This would be a fundamental change to the way the government conducts its affairs. The burden has never been on the public to find out what the government is doing.

The reality is that while more and more homes have personal computers and Internet access, many still do not. I would also argue that many of those most affected by many of the actions covered in legal notices don't have computers or Internet access because the cost is too high. Or they simply may not have the know-how or time. I doubt that the person who is facing the prospect of foreclosure on their home would be busy surfing on the Internet.

You also have to realize the Internet is not as reliable as newspapers. Servers can go down, information can be lost. Newspapers are far more reliable. Once it's in print, it's there for everyone to see, and libraries not only get the

papers, thus providing people the opportunity to get information without having to pay for it, but they archive the papers, something that may not be available electronically.

I can't tell you how many times we've had someone come to our office, asking to look at a past issue of the paper for a particular notice.

And since we can easily keep back issues of the papers, we have no problem pulling old issues for people.

The stability of newspapers as a medium for public notice is unquestioned.

Newspapers continue to provide accurate public notice information to all citizens in formats that are easily retrieved, searched and archived.

However, with the Internet, things get lost all the time. Electronic information is great. It's fast and easy to use. It's also easy to lose. Just think how many times have you seen something on a favorite website of yours, only to look the next day and be unable to find it. And that can happen regardless of whether they electronically archive the information or not.

Further, once the notice is posted in cyberspace, how will interested parties prove they

were properly notified of an impending action? How long must a notice be published on a website? Fourteen days or fourteen minutes? Is there a web equivalent of an affidavit of publication? Imagine battles between community groups and planning commissions if the notice is lost in cyberspace, not a totally uncommon phenomenon.

The other problem with having municipalities put these notices on their websites and bypass newspapers is that it makes governments less accountable to the people. Leaving public notices solely up to government is something even our founding fathers shied away from. In 1789, the First Congress ordered every bill, order, resolution and vote published in at least three of the public newspapers printed within the United States.

Statutes mandate that these notices be published; anyone can put a date on the web, but that doesn't mean the information appeared when it was supposed to.

With a newspaper, you know by looking at the dateline what day it appeared. Printing these notices in newspapers guarantees the municipalities fulfill their statutory obligations.

Then there's the cost issue. Some of

those who advocate that all public notice advertising go up on local municipal websites are pitching their argument as a way to save local governments money. This just isn't so. Believe me. We operate and work on websites. They are costly to put up, and they're costly to maintain.

And aside from the capital expense required to put this information on their sites, who is going to maintain that information? Websites require constant maintenance and updating in order to keep all the information current. Between the technology and the personnel, in the long run, local municipalities will not be saving themselves money. It will cost them more.

Our view regarding some of the other possible options, such as publication in free newspapers or limiting the publishing requirements, is that these, too, have serious flaws.

To be honest, I don't know anyone who actually reads those free papers you get in the mail or dropped on your doorstep. There is little editorial content at all in them. I think most people view them in the same light as the circulars they get from grocery stores. And most libraries, to my knowledge, do not keep them. So if no one is

reading them, and no one is saving them, I don't see how publishing notices there would fulfill the intent of the statutes, which is to inform the public.

1.3

We have some serious concerns about limiting the publishing requirements. I think there are two reasons, and very good ones, that many of the statutes require that the notices be published in both general circulation newspapers and legal journals such as ours. First, it maximizes exposure to the notice, so the government is doing its best to make its doings known to the public, and thus fulfilling the obligation of an open, democratically elected body.

Second, because those publications serve two different audiences, it acts like a checks and balance system. The notices go into the general circulation newspapers so the people most likely affected by the actions have an opportunity to be aware of them. The notices go into the legal journals so those most likely to be involved in the carrying out of those actions, or in representing members of the public in those actions, have an opportunity to be aware of them.

For instance, say there is a notice of

a hearing that could affect the residents of a disadvantaged neighborhood. By publishing in a general circulation newspaper, it increases the odds that the people in that neighborhood are made aware of it. By publishing the notice in a legal journal, it increases the odds that an attorney at one of the public interest firms or a lawyer who is concerned about the issue and will handle it on a pro bono basis, will see it and step in to assist and represent the residents of that neighborhood.

There are numerous other reasons for and advantages to advertising these notices in legal journals. We are a nation of laws, and it is lawyers who write, scrutinize, test, challenge and ultimately uphold or strike down these laws.

Lawyers are the ones who most want to know what actions the government is taking so they can properly represent their clients. Publishing notices in legal journals is the most efficient way to reach this important audience. On top of that, legal journals usually have a longer shelf life with their readers than many other publications.

Why is that? Because often these publications are passed around to other members of a firm. The way legal journals are used greatly

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     increases that the attorneys who need to see the
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     notices will, and it also quarantees that the
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     government gets its money's worth for placing the
     ads there.
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                   So what is the solution? I think the
 6
     best and safest course is to work with publishers on
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     the issue. I know that at American Lawyer Media, we
     are more than willing to work with the Legislature
 8
     and other government officials to make sure that the
 9
10
     public's right to know is not infringed upon, while
11
     at the same time ensuring that municipalities are
12
     not stuck with an onerous financial burden.
13
                   Once again, I'd like to thank the
14
     committee for giving me the opportunity to express
     my company's views regarding public notices.
15
                                                    I'd be
16
     happy to answer any questions you may have.
17
                    CHAIRMAN GANNON:
                                      Thank you, Mr.
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     Grezlak.
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                   Representative Manderino?
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                   REPRESENTATIVE MANDERINO:
                                              No, thank
21
     you.
22
                    CHAIRMAN GANNON: Representative
23
     Harper?
                   REPRESENTATIVE HARPER:
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                                            No, thank you.
25
                    CHAIRMAN GANNON:
                                      Representative
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Browne? 1 2 REPRESENTATIVE BROWNE: 3 CHAIRMAN GANNON: Go ahead. 4 REPRESENTATIVE BROWNE: Thank you, Mr. Chairman. 5 You spend a lot of time on the 6 7 Internet. I'm just trying to understand what the 8 reasoning behind the targeted journals is, 9 especially those that go to the legal community. 10 Why an Internet option isn't a reasonable option 11 because of the fact that -- not talking about the 12 same situation as with the Philadelphia Inquirer 13 where you have 850,000 distributions. A lot of those families and senior citizens don't have 14 15 computers. 16 My expectation is that the 17,000 17 lawyers you distribute to would have access, if they 18 are practicing they would have access to an Internet site or to your site. 19 20 MR. GREZLAK: Right. 21 REPRESENTATIVE BROWNE: Now, if it was 22 possible through business practice or through 23 statutory change to have legal notices published on just your Internet site rather than on the 24 25 publication itself, would that provide any less

access by the legal community to the notice?

MR. GREZLAK: Actually, I think it would. I'll bring up a couple of points. When I was studying up on this issue, at one point I was talking with a township supervisor, an attorney from one of the wealthier suburbs in Pennsylvania in Montgomery County. We were talking about the whole idea of putting them up on the municipal website.

What he explained to me in his own private opinion was he thought it was a bad idea because he said they track the number of hits on the local municipal website. And he said the hits were minuscule. And he was sure that most people in that township weren't getting their information from there about the government's actions.

Now, that struck me. So if you have one of the wealthiest suburbs in the state and thereby probably one of the best educated, you would think those people would be the most likely lawyers to go to the Internet to look for information. And if they're not using it, I doubt that other people are as well.

In regard also to lawyers, the funny thing is while many lawyers are very technically savvy, we find in our own practice that -- I work

with authors. We publish books as well. And oftentimes the attorneys don't even know how to use Word.

The other reality is that most of the studies have shown that the vast majority of attorneys in Pennsylvania practice in small firms. They are not technically savvy. They are old fashioned, hardworking people who have to go out and do things. And speaking of them, because I work on things like the district and county reports, if you are familiar with those at all you know they are whetted to those books. They are whetted to law libraries, you know. Every time I mention, well, you know, you could go to our website and get that, trying to save myself some time -- no, they shy away from it.

even among lawyers still mirrors what the public is doing. I think people use the web to shop, to browse for information. I don't think that people are going to -- I don't think attorneys are going to go to the site and, you know, okay, I'm going to go review all the public notices like that.

With the legal, they read it for a number of reasons so they are going to want to look

at the legal every day. There are all the court listings, there's court opinions. So it's a much more must read for them than say, okay, I'm going to go up on the website.

REPRESENTATIVE BROWNE: Isn't it reasonable to argue that the reason why they are not looking at the website is because they know that the notices are in the published journal? Now, if the Legal Intelligencer were to provide notice to all the 17,000 lawyers that are reading them that we will now provide all notices on the website, wouldn't most attorneys -- and looking into the crystal ball again -- say ten years down the road, all lawyers would be in a position to do all their research over the web, that they would be looking at the site for legal notices?

MR. GREZLAK: As I said, we do publish all our notices on the web currently. Whether or not people are actually going to use that, I don't know. My honest opinion about publishing in general is that no one medium is going to win out. I think what you will see over time is that more and more people are going -- it's going to become more segmented. I think over time, you will have some people who will be whetted web but other people will

still be whetted to newspapers. Some will do both.

So I can't really make a prediction at this point. They are up there. We have trackers on

4 | there and over time we can see.

REPRESENTATIVE BROWNE: Based on your current cost structure, if you have to do both types of information dissemination regarding posting on the website as opposed to lines on the newspaper, how much -- would there be a significant cost differential there?

MR. GREZLAK: In terms of

12 | municipalities?

REPRESENTATIVE BROWNE: Well, yes, in terms of those who would buy the notices.

MR. GREZLAK: It's hard to say. Right now they are paying basically the same rates that they were paying back before we had the Internet as far as I know. I don't have the figures in front of me, but as far as I know what we charge for sheriff's sales, what we charge for corporation notices has been — other than incremental price increases, has been relatively the same from before we put it on the Internet and after we put it on the Internet. So I don't think it's going to really change the cost to the municipalities.

Even if you don't print it, you have to process all that information, you know, the price of paper, the ink, the newsprint. You still have all the time required to put that on. You have to be very, very thorough when you're working with that material, because obviously if you don't print something right someone gets sued.

For us, if we were just to put it on the Internet, it's not really going to save us any money either in the long run because we still have to process all the information.

REPRESENTATIVE BROWNE: The only reason I say this is it's something at least to consider, because the Internet and electronic media is just a more timely source of information.

MR. GREZLAK: Right. I think it's a good method. What I think people should do is move towards the direction where you print them both in newspapers and on the Internet. You are maximizing the exposure of the notice which I think is the most important thing. Like I said, we currently do that. So if someone doesn't want to wait until the morning, the odds are that some of these notices might be on our website by tonight.

REPRESENTATIVE BROWNE: Thank you. I

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1
     appreciate your help today.
 2
                    MR. GREZLAK: Certainly.
 3
                    CHAIRMAN GANNON:
                                      Any questions?
 4
                    REPRESENTATIVE MANDERINO:
                                               No.
 5
                    CHAIRMAN GANNON:
                                      The Intelligencer,
 6
     is that considered the legal journal for the
 7
     Philadelphia Bar?
 8
                   MR. GREZLAK: Yes, it is. It's
 9
     independent, but it's considered -- it's the court
10
     recognized newspaper.
                    CHAIRMAN GANNON: It's the legal
11
12
     publication of record?
13
                   MR. GREZLAK: Right.
14
                    CHAIRMAN GANNON: We have heard some
15
     testimony. There was some sharp distinctions
16
     between the types of advertising that were contained
17
     in the county bar association journals and the types
18
     that they saw in the papers of general circulation.
19
                    MR. GREZLAK:
                                  Right.
20
                    CHAIRMAN GANNON: Do you differentiate
21
     also; I mean, is your advertising broader than the
22
     County Bar Association or just about the same type
23
     of advertising?
24
                    MR. GREZLAK: You mean in general or
25
     specifically to public notices?
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1
                   CHAIRMAN GANNON:
                                      To the legal
 2
     notices.
               I'm making a distinction between public
 3
     notices and legal notices.
 4
                   MR. GREZLAK:
                                  Okay.
 5
                   CHAIRMAN GANNON: When I say public
 6
     notices, I'm talking about zoning and contracts and
 7
     school board meetings, stuff like that, legal
 8
     notices, estates, corporation dissolutions, changes,
 9
     stuff like that.
10
                   MR. GREZLAK: I haven't really looked
11
     at a lot of the legal journals to see the
12
     distinction. I would say the bulk of the notices
13
     that we do require --
14
                   CHAIRMAN GANNON: You're talking
15
     specifically about your publication?
16
                   MR. GREZLAK: Right. In our
17
     publications, the bulk of the notices -- legal or
18
     public notices to be published -- are sheriff's
     sales. We don't have a lot of the -- we do run some
19
20
     open meeting ones, but it's not like some
21
     publications where you see a lot of zoning. It's
22
     more fictitious names.
23
                   CHAIRMAN GANNON: More of a legal
24
     character as opposed to a public notice?
25
                   MR. GREZLAK:
                                  Right.
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1	CHAIRMAN GANNON: I think everyone is
2	aware, but just for the record those sheriff's sales
3	are not paid out of the public funds, they are paid
4	for out of non-public funds even though they are
5	published?
6	MR. GREZLAK: Yes.
7	CHAIRMAN GANNON: Thank you very much
8	for your testimony. Oh, just a follow-up question.
9	What are your rates for your advertising?
10	MR. GREZLAK: I don's have them in
11	front of me right now. I do know for legal notices
12	and public notices, they are substantially less
13	expensive than our regular advertising.
14	For sheriff's sales we charge by the
15	line. And I believe it's even less than a third of
16	the cost of what a classified rate would be.
17	CHAIRMAN GANNON: So your legal
18	notices and your public notices, whatever they would
19	be, costs are actually less than your regular
20	advertising rates?
21	MR. GREZLAK: Substantially so.
22	CHAIRMAN GANNON: Thank you.
23	MR. GREZLAK: Thank you.
24	CHAIRMAN GANNON: We do have submitted
25	testimony from Rachel Hofstetter, Director of

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Government Relations, County Commissioners'
 1
 2
     Association of Pennsylvania. And also we have
     written comments from State Treasurer Barbara Hafer
 3
     which will be included in the record.
 4
 5
                    Having no further business being
 6
     brought before the committee, this public hearing is
 7
     closed.
 8
                    (The hearing concluded at 12:27 p.m.)
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1	I hereby certify that the proceedings
2	and evidence are contained fully and accurately in
3	the notes taken by me on the within proceedings and
4	that this is a correct transcript of the same.
5	
6	Da S. 1.
7	Jean M. Davis, Reporter
8	Notary Public
9	-
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11	Notanal Seal
12	Notanal Seal Jean M. Davis, Notary Public Derry Twp., Dauphin County My Commission Expires Mar. 29, 2004  Member, Pennsylvania Association of Notaries
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