COMMONWEALTH OF PENNSYLVANIA HOUSE OF REPRESENTATIVES JUDICIARY COMMITTEE

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WEDNESDAY, SEPTEMBER 10, 2008 10:00 A.M.

BEFORE:

HONORABLE THOMAS R. CALTAGIRONE, MAJORITY CHAIRMAN

HONORABLE DAN FRANKEL

HONORABLE HAROLD JAMES

HONORABLE KATHY MANDERINO

HONORABLE SEAN RAMALEY

HONORABLE DON WALKO

HONORABLE JEWELL WILLIAMS

HONORABLE MARK COHEN

HONORABLE GLEN GRELL

HONORABLE WILL GABIG

HONORABLE CARL MANTZ

1	ALSO PRESENT:
2	DAVID MCGLAUGHLIN, SENIOR RESEARCH ANALYST (D) KAREN COATES, CHIEF COUNSEL (R)
3	JETTA HARTMAN, COMMITTEE SECRETARY
4	TRACY L. MARKLE, COURT REPORTER/NOTARY PUBLIC
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1 ---000---2 CHAIRMAN CALTAGIRONE: Okay. I guess we can get started. I know there will be some other members 3 4 that will probably be coming. I think Karen Coates, Legal Counsel for the Republican staff, will also be 5 6 joining us. 7 But I'd like to open the hearing on House Bill 51, House Judiciary Committee. I'm Chairman Tom 8 Caltagirone, and I'd like the members to introduce 9 themselves, starting to my left. 10 11 REPRESENTATIVE WALKO: Don Walko, Allegheny 12 County. 13 MR. MCGLAUGHLIN: Good morning, ladies and gentlemen. My name is Dave McGlaughlin. I'm part of 14 the Judiciary Committee staff. 15 16 REPRESENTATIVE MANTZ: Carl Mantz, 17 Representative 187th Legislative District, straddling 18 Berks and Lehigh Counties. 19 REPRESENTATIVE GRELL: Good morning. Glen 20 Grell, 87th Legislative District, part of Cumberland 21 County. 22 REPRESENTATIVE MANDERINO: Good morning. 23 Kathy Manderino, 194th District, parts of Philadelphia 24 and Montgomery Counties. 25 CHAIRMAN CALTAGIRONE: Representative

Frankel. 1 2 REPRESENTATIVE FRANKEL: Representative Frankel, Allegheny County, also a member of this 3 Committee and author of this legislation that we're 4 going to be discussing today. 5 CHAIRMAN CALTAGIRONE: Okay. 6 7 REPRESENTATIVE FRANKEL: Good morning. And good morning, Mr. Chairman. And my colleagues on the 8 Judiciary Committee, I thank you for being here so that 9 10 we can have a good hearing and discuss House Bill 51. I'd also like to thank the other witnesses that are 11 12 going to be here and hearing from them today; Steve 13 Glassman, who's the Chairman of the Pennsylvania Human Relations Commission and Homer Floyd, who is the 14 Executive Director. 15 Our nation's history includes the shameful 16 denial of even the most basic rights to 17 18 African-Americans, as well as lesser known 19 discrimination, such as signs that state, "No Irish Need 20 Apply." Even now, as we are poised to break either the race or gender barrier for nationwide office, 21 22 hate-related incidents remain a very current problem in 23 the United States, and Pennsylvania is far from exempt. 24 For example, earlier this summer in

Schuylkill County, four teenagers were charged in the

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fatal beating of a Latino man that, according to official records and testimony, involved a defendant using racial slurs toward the victim and saying, "Go back to Mexico." While that is one of the more and most tragic hate incidents in recent memory, it is far from an isolated occurrence.

For the 2005-2006 fiscal year, the

Pennsylvania Human Relations Commission reported 273

bias-related incidents from throughout the Commonwealth,

including 10 or more in each of these 8 counties:

Allegheny, Cumberland, Dauphin, Luzerne, Monroe,

Northampton, Philadelphia, and York.

Instead of addressing hate-motivated violence, only half of the fact, it is entirely responsible and appropriate for the Commonwealth to take proactive steps that are limited and preserve everyone's Constitutional rights, including the right to free speech.

In Pennsylvania, the State Human Relations

Commission has the important role of monitoring and

preventing hate crimes and other actions by hate groups.

However, due to the high volume of intergroup tension,

situations in the Commonwealth in recent months, the

Commission staff has been stretched thin. We can help

the Commission carry out its vital duties by enacting

House Bill 51, which would create a relatively modest
one million dollar Prevention of Hate Activity Fund.

This would allow the Commission to have needed staff to
handle the numerous investigations of discrimination and
intergroup tension in Pennsylvania and to better

By enacting House Bill 51, we can make a relatively small investment today to yield a brighter and a more tolerant future so that all Pennsylvanians can preserve and enjoy it.

address, and even prevent, hate-related incidents.

Thank you very much, Mr. Chairman. And I'll take some questions, but I know the representatives from the Pennsylvania Human Relations Commission have some details and specifics with respect to how they might be able to utilize this fund.

CHAIRMAN CALTAGIRONE: I must say that I strongly support your initiative here today, because I think it's just a step forward in the direction that we, as a people in the nation and this state, really should start to address these particular issues that confront us as a society today; and I want to compliment you for joining us today, because I think it's the right thing.

Representative Sean Ramaley has also joined the panel. Are there any questions?

REPRESENTATIVE FRANKEL: Thank you.

CHAIRMAN CALTAGIRONE: Please join us up here. We'll next hear from the Pennsylvania Human Relations Commission.

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MR. GLASSMAN: Good morning, Chairperson, and members of the House Judiciary Committee. Thank you for the opportunity to appear before you today. is Stephen Glassman. I am the Chairperson of the Pennsylvania Human Relations Commission. The distinguished Homer C. Floyd, our Executive Director, is sitting here with me today; and I'd like to introduce a few of our senior staff members who have also come with us; Doreen Winey, who is our Director of Education and Community Services, whose division of our agency would be responsible for actually executing the activities that I'm going to reference in my testimony with the funding that would come from this bill; our Chief Counsel, Michael Hardiman; Special Assistant, Nancy Gippert; and our Communications Director, Shannon Powers, are with us today.

Thank you for the opportunity to voice our strong support for House Bill 51, the Prevention of Hate Activity Fund. As requested, we have provided you with copies of our written testimony. Consideration of this bill comes at a most opportune time. In recent months, age, race, gender, religion, and ethnic origin

have all been put forth as disqualifiers for the most important job in the country, the Presidency of the United States.

The existence and degree of severity of various "isms" in America has been a central theme of public discourse, and Pennsylvania has been the focus of national media attention surrounding the beating death in Shenandoah Borough of Luis Ramirez, a 25-year-old Mexican immigrant, father of three, allegedly due to his race and nationality.

The need for educational outreach and rational discourse in Pennsylvania's communities has been vividly illustrated by these and other recent events. It is especially timely for the Legislature to consider establishing a special fund to enhance the Commonwealth's existing efforts to combat hate-group tension, ethnic intimidation, and hate-crime activity.

I will talk more about recent tensions in Pennsylvania, but first let me introduce you to some of those existing efforts to combat hate and discrimination. That is the primary work of the Pennsylvania Human Relations Commission. The Commission enforces the Pennsylvania Human Relations Act and the Pennsylvania Fair Educational Opportunities Act. The Pennsylvania Human Relations Act prohibits governmental

and private discrimination in the areas of employment, education, housing and commercial property, including credit and lending, which is particularly important in these economic times, and public accommodations.

The public accommodations provision includes services provided by the private sector and by the Commonwealth and its political subdivisions. The Pennsylvania Fair Educational Opportunities Act prohibits discrimination in post-secondary education. Classes protected by our state's anti-discrimination laws include race, color, religious creed, ancestry, sex, national origin, non-job related handicap or disability, known relationship or association with a person with a mental or physical disability, the use of a guide or support animal, having a general educational development test diploma as compared to a high school diploma in employment, familial status in housing, and age 40 and above in all areas but public accommodations.

The list sounds long, and we serve every
Pennsylvanian, because every member of the Commonwealth
belongs to at least one class protected by our
anti-discrimination laws. But that does not mean that
every Pennsylvanian is fully served by our efforts or
that every group is fully protected under our law.

In fact, because of a technicality in the

legislative process, rather than on the substance or the merit, the Pennsylvania Supreme Court recently removed protections added in 2002 to the Pennsylvania Ethnic Intimidation and Institutional Vandalism Act, women, people with physical and mental disabilities, the lesbian, gay, bisexual and transgendered community and various ancestries are no longer offered protection under this Pennsylvania law. And the lesbian, gay, bisexual and transgendered community, incidentally, has never been afforded protection from discrimination under the laws enforced by the Human Relations Commission.

But, as you know, expanding legal protections or simply enforcing existing laws after they have been violated is not enough. Law enforcement and crime prevention must go hand-in-hand. Of course, the Human Relations Commission's primary function is enforcement, receiving, investigating, and making determinations on complaints of unlawful discrimination.

At the beginning of fiscal year 2007-2008, there were 4,757 active cases for which the Commission had investigative responsibilities. During the fiscal year, the Commission received 31,662 inquiries, resulting in the filing of another 3,958 complaints. The Commission actually closed 4,339 of these cases, either by a finding or a satisfactory settlement between

the parties, reducing our caseload to 4,393 by the end of the fiscal year. Incidentally, we receive more than 5.8 million inquiries and hits on our website every year, just to show you the extent of interest in the work of the Pennsylvania Human Relations Commission.

We also have responsibility for complaints which are dual-filed with our agency and the Federal Equal Employment Opportunity Commission. At the end of fiscal year 2007-2008, we had 2,102 such cases. When the EEOC closes these cases, we review their findings and either close the case as well or initiate further investigation. We anticipate close to 3,000 cases this year from the EEOC. This adds to both the administrative and investigative caseload of the Commission.

Aside from enforcing anti-discrimination
laws and perhaps more relevant to today's testimony, the
Human Relations Commission is responsible for addressing
situations involving racial and ethnic tension and
promoting equal opportunity and diversity in the
Commonwealth. Essentially, we were created to eradicate
discrimination and bias in the State, which would mean
working ourselves out a job.

In fact, three separate provisions in the Pennsylvania Human Relations Act address the issue of

racial and ethnic tension. First, Section 7(f.1) authorizes the Commission, with the consent of at least eight Commissioners, to investigate any problem of racial discrimination even though no complaint has been filed with the Commission, with the intent of avoiding and preventing the development of racial tension. Second, and more broadly, Section 9(b)(1) of the statute authorizes the Commission to conduct a prompt investigation, again, even in the absence of a complaint, wherever there is reason to believe that an unlawful discriminatory practice has been committed. Third, and most importantly, Section 8.1 authorizes the Commission, whenever any problem of racial discrimination or racial tension arises, to immediately hold an investigatory hearing in order to resolve the problem promptly by the gathering of all the facts from all the interested parties and making such recommendations as may be necessary. This broad grant of legislative authority to investigate complaints and engage in efforts to reduce intergroup tensions is certainly consistent with the legislative finding that discrimination by practice or by policy is a matter of concern for all Pennsylvanians, because it potentially harms every individual in the Commonwealth.

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Freedom from discrimination is central to our quality of life, and in fact, was one of the founding tenets of our Commonwealth and our country. In 1955, when it was known as the Fair Employment Practices Commission, the Pennsylvania legislature wisely created the Human Relations Commission to protect that freedom and the inalienable rights of Pennsylvanians.

Our two-fold mission of enforcement and prevention is a constant juggling act for the Commission, as our caseloads are very high, and many of our personnel have shared responsibilities in both areas. Unfortunately, we never seem to have the human resources to do the job as effectively as the need warrants. We just never could reach all 67 counties, 501 school districts and 1,217 police forces in Pennsylvania with the limited staff that we have at the agency.

However, sustainability, though it is an environmental buzzword, is what we aspire to as we seek to eradicate bias and discrimination in an environment of limited and dwindling resources. This bill, which we certainly appreciate having been introduced by Representative Frankel, who's been a longstanding supporter of the Commission, would fund the creation of sustainable initiatives to extend our efforts and ensure

that the work of fighting discrimination and hate continues regardless of ongoing budgetary and staffing limitations.

Specifically, this bill would fund the expansion of our current training and education of local law enforcement, employers, trade associations, housing providers, advocacy groups, school personnel, higher education officials and other organizations, so that they continue the work themselves.

The Commission's work in this area is largely organized and carried out by our Division of Education and Community Services, which has personnel in our central office and in each of our three regional offices in Philadelphia, Harrisburg, and Pittsburgh. This division receives reports of bias incidents around Pennsylvania and maintains the data to inform and guide prevention activities by the Commission and the numerous organizations who join us in this work.

I might add that prevention, just as in healthcare, is extremely inexpensive compared to prosecuting these kinds of cases. If employers are allowed to be trained appropriately so that they can avoid having cases of discrimination brought against them, it saves the private employer money, it saves government agencies money, and it certainly makes the

best use of the million dollar funding that's provided in this bill, which would enhance its ability to produce a return to the Commonwealth many times over of the investment that would be made by the Legislature.

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The Commission convenes and coordinates the Pennsylvania Inter-Agency Task Force on Civil Tension, which consists of local, state, and federal law enforcement agency representatives, and a number of governmental and nongovernmental advisory and advocacy groups. Our primary task force partners are the Attorney General's Office and the Pennsylvania State Police. Others include the Community Relations Service of the US Department of Justice, the FBI, the Governor's Advisory Commissions on Latino, Asian-American, African-American Affairs, and Women's issues, disability-rights advocacy groups, LGBT social services groups, and local chapters of organizations, such as the NAACP and the ADL. The task force includes a total of 165 groups, for which we are an information repository and dissemination source, a referral source, and a grassroots organizing source.

The task force meets monthly; and various agency representatives bring their knowledge, skills, and resources to aid in the prevention of and response to bias-related incidents, inter-group tension and civil

unrest in the Commonwealth.

2.0

Programmatic and other responses to bias incidents and hate activity vary according to the circumstances, the specific needs of each community, family or organization, and their willingness or desire to address issues constructively. Some of these responses include offering training for communities, companies, school personnel, students, law enforcement officials and local government officials. Other responses might be on the micro-level of mediating among parties in a neighborhood in which parties have been harassed or otherwise targeted in incidents involving racial or other differences.

The Commission provided more than 200 widely-varied training, technical assistance, or outreach sessions during the last fiscal year. The training takes many forms, including formalized programs over an extended period of time, concentrated sessions over a day or two, or educational presentations at conferences or meetings.

In many instances, outreach consists of providing and staffing resource booths at community festivals or other events. Often, diversity training, sexual harassment training or similar measures are prescribed for company personnel, or faculty and staff

at educational institutions where a complaint against the entity has been filed and the Commission has issued a finding that the organization has been discriminatory in its policies or practices.

In other instances, training is requested by a group or a community as a proactive measure or in response to instances of institutional vandalism, crimes alleged to be motivated by hate or activity by organized groups, such as white supremacists. This was the case earlier this year, for example, when Commission staff worked with the Wilkes-Barre community and local NAACP chapter to bring community organizations and citizens together to address incidents including swastikas, which were painted on a local synagogue, fliers making racially offensive statements posted by a skinhead group, and several public expressions of anti-immigrant sentiment.

This was the case earlier this year in the Woodland Hills School District, when the Commission intervened because of our concern that educational equity was jeopardized following violent incidents in a large, consolidated school district. Commission staff facilitated an initial meeting between parents, teachers, community leaders, law enforcement from 12 municipalities and the District Attorney's office to

address concerns with conflicts among students,

peer-to-peer harassment, and the ways in which school

violence was being addressed. Follow-up training has

been hampered by limited Commission resources,

unfortunately.

Tragically, this has also been the case in the Shenandoah community over recent weeks. Initially, the Commission's involvement came at the request of the community and in response to disturbing statements made by local public officials making conclusions before an investigation had even begun in the alleged racially-motivated beating death by several white teenagers of Luis Ramirez, a Mexican immigrant.

Commission staff members have met with public officials, citizens, and business leaders to assist them in forming a community integration committee. Our staff have interviewed residents, attended several community events, and most recently assisted in organizing a community event in response to outside groups coming into the community for an anti-immigration rally.

In these instances, the resources and training we offered to communities were not part of a particular formal initiative. Additional funding could enable us to expand our existing initiatives and train

local officials, community leaders and personnel, as well as develop educational resources that would remain in the community to help them address tensions and prevent future incidents. This certainly can be replicated in every local jurisdiction and every county in the Commonwealth.

One such existing law enforcement and community training initiative is dubbed PHRC AIMS, or Awareness, Management, Information and Support. This program fosters opportunities for positive collaboration between state and local law enforcement agencies and the communities they serve, to increase cultural competency and awareness, to improve community relations and promote equal opportunity in the recruitment, hiring, firing and promotion practices of state and local law enforcement agencies. This program has been somewhat limited in recent years due to budgetary and personnel considerations.

Another Commission initiative involves
educating local police departments regarding enforcement
and enforcement parameters found in Pennsylvania's
Ethnic Intimidation and Institutional Vandalism
statutes. During the past fiscal year, the Commission
trained a number of local police departments to ensure
that crimes found to have been motivated by bias against

a particular group because of their protected class status are appropriately charged and prosecuted. If we have the funding, every District Attorney, for example, in the Commonwealth could be trained.

2.0

Like our activities this past year in Woodland Hills, Wilkes-Barre, Shenandoah and many other communities, these training and education initiatives are all too often reactive responses to tension that already exists rather than proactive steps to prevent tension, bias, and hate crimes. One proactive step the Commission is taking is to hold some of its monthly meetings in areas experiencing rapid demographic change across the state.

At May's meeting, for example, in Milford, community and school officials from both Pike and Monroe Counties brought their concerns to the Commission.

These two counties had over a 100 percent rate of change in the ethnic makeup of their residents as far back as the 2000 census.

Reported bias incidents in Monroe County
have leapt from one incident reported in 2001-2002 to 19
in each of the past two fiscal years, and please
remember that because of various factors of intimidation
and fear of government agencies, most minorities are so
fearful of reporting allegations of hate or bias crimes

that these are just reflecting the tip of the iceberg.

And every private agency which reports hate crimes,

reports the same kind of very small percentage of what

they anticipate to be the true number of hate crime

activities that are occurring all across the state.

The county is facing education and law enforcement challenges common to rapidly-changing communities; but they're unique, because they are largely rural bedroom communities of people with lengthy commutes to urban jobs sometimes out of the state, for example, New York City.

Our outreach efforts in the region have resulted in the recent formation of the Monroe County Advisory Council, one of seven formal advisory councils statewide, comprised of distinguished volunteers in local communities who advise the Commission and work at the local level to promote diversity and address community tensions before they arise.

In Reading, Pennsylvania, which has a school population that is 76 percent Hispanic, we had 25 guests at our most recent Commission meeting. Those guests included community members, law enforcement and city officials, and leadership of the local school district and five area colleges. They came to cite their challenges, but they also came to detail their triumphs,

some of which were due in large part to Commission efforts to bring parties in conflict together to work on solutions to the problems they have in common.

In these communities, and in others around Pennsylvania, we are working to reduce the hostility, contempt and fear that come from stereotyping and mythologizing others who are different, along with a lack of communication among groups who may not know each other in a positive context. But the need to combat hate and bias across Pennsylvania is still tremendous. Nowhere has that need been more vividly demonstrated than in Shenandoah. The national media spotlight has now shone intensely on the people of Pennsylvania's coal region, their past as a multi-ethnic melting pot, and the reality of the fear, misunderstanding, and hatred among groups there which exists today.

There are other Shenandoahs all across the Commonwealth where tensions are seething just below the surface, communities that would benefit from our presence and proactive outreach, should we get this funding, so that we could expand our staff in this division of our agency.

And there are communities like Lititz, where, in a two-week period last October, Warwick High School had repeated incidents involving students

displaying confederate flags, shouting racial slurs and obscenities, threatening violence and throwing trash at black students. Warwick officials worked with the Commission and our task force partners to address the incidents in several ways, including implementing a SPIRIT program, which brings leaders in schools who are students together in order to identify problems and form solutions to those problems with the approval of the administration in the school. It's a very effective program, which we've done in a couple dozen schools in the Commonwealth, but we have 501 school districts, every one of whom could benefit from having a SPIRIT program in place.

With 391 bias incidents reported across the Commonwealth in fiscal year 2007-2008 and many, many others that go unreported, the need is ever-present and growing. And, shockingly, according to the Southern Poverty Law Center, Pennsylvania ranks eighth in the nation in the number of active, organized hate groups, ahead of Mississippi and Alabama.

State government cannot be an ongoing physical presence in every community all the time, nor should it. But we could, with appropriate funding provided by this bill, create training media and train-the-trainer programs that would enable community

groups, law enforcement agencies and college diversity groups to carry on the education and prevention efforts on their own once they were trained by the Pennsylvania Human Relations Commission staff.

Later this month, we are holding a public forum here in Harrisburg at WITF Public Television

Center to address the challenges and discrimination

Muslims face in Pennsylvania. It is part of a planned series addressing challenges to religious freedom and interfaith relationships. This Forum is the outgrowth of requests by legislatives of both the Republican and Democratic sides of the aisle in response to some comments that were made on the floor of the House several months ago.

An audience of 100 will participate here, along with a panel of experts representing various religious faiths and ethnicities. We are offering groups around the state the opportunity to view live streaming video via the internet and host their own discussion groups, connecting with a panel of experts via telephone and e-mail.

With additional funding, we could air this and future events like it and expand our efforts to reach a much wider audience and raise the level of conversation about discrimination and the hurdles we

have to overcome in order to embrace our differences and diversity.

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Similarly, video capturing stories from the viewpoint of those who have suffered from hate crimes could be a timeless and powerful educational tool, but a tool that requires funding for production costs of \$25 to \$30,000 for just one ten-minute video. This kind of funding is simply not in our budget, nor is funding for public service announcements, which are certainly seen for other state agencies, but which we have never been able to support because of a lack of funding. And from a poll that was taken, approximately, 7 years ago, less than 25 percent of the residents of the Commonwealth are even aware of the existence of the Pennsylvania Human Relations Commission and the services that we provide in order to prevent the kind of discrimination and bias that comes to us in investigative cases.

Our website, which is being redesigned currently, could be expanded greatly to include free, readily accessible training resources and educational materials for the public. Funding to promote these materials would increase the visibility of our resources' public awareness of their availability.

Pennsylvania is on the front edge of a rapid demographic change in this country. With that change

comes the need to know how to communicate with one another, to address our biases, fears, and conflicts, and prevent the kinds of tension some of our communities are already experiencing. And we know that stressors like our current economic downturn only serve to escalate tensions, as groups often perceive the financial gain and success of another group to be at the expense of their own group.

Expanding outreach to community groups, law enforcement and educational institutions can help build a Pennsylvania whose communities are prepared to face times of economic crisis or environmental disaster together, rather than as fragmented, resentful, and bitter groups.

Funding to create sustainable programs and resources would help ensure that we are ready to embrace demographic change in spite of regular budgetary and personnel shortages or unexpected fiscal crises. Being equipped to embrace change and welcome diversity is vital to maintaining and improving the high quality of life we aspire to for all Pennsylvanians to share.

If we want to become a truly welcoming state and be competitive with our neighbors, we must find ways to encourage people to get along with one another, to understand one another; and this kind of

funding will certainly assist greatly in promoting our ability to use our very well-trained staff to do this kind of work throughout the Commonwealth.

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Thank you for the opportunity to speak to you today and to voice support for this bill. I invite your questions to either myself or to Executive Director Floyd. Thank you.

CHAIRMAN CALTAGIRONE: Thank you, sir.

We've been joined by Representatives James, Williams,
and Gabig, members of the Judiciary Committee.

Questions from the members or staff? Representative Grell.

REPRESENTATIVE GRELL: Thank you very much, Steve. Thanks for your testimony, and thanks for all the work that you and the Commission do. I was going to ask whether you have any special programs geared toward getting Republicans and Democrats to get along.

MR. GLASSMAN: Oh, yes, we're in the process of developing one right at the moment.

REPRESENTATIVE GRELL: Well, we might want that. But, seriously, if this additional funding is granted, and obviously the Appropriations Committee will weigh in on that, by what standards, say a year or five years from now, would we be able to look back and see what the affect of this additional funding has been or

will be? Give us some criteria -- or what things would you expect to see noticeable changes to?

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MR. GLASSMAN: Sure. Well, at the moment, we're already extraordinarily accountable for all of the work we do; and we record every single training session, for example, with the number of participants, the kinds of outcomes that we expect, we have survey sheets that are completed by all of the participants who analyze the work of the courts and how effectively it was prosecuted. We also record all of the meetings that we engage in throughout the Commonwealth, part of our public record. I attend, for example, and host approximately 80 meetings every month, and my schedule is on public record; so there are quite a number of ways in which we can track the effects of meetings, particularly through community responses that would come from participants and from those who have actually filed complaints with our agency or registered complaints of bias and discrimination who then can be interviewed after these interventions take place so that we can get their local responses to the training efforts that we offered them.

We also, in working with law enforcement agencies, can identify common outcomes that we hope to achieve from these efforts and be able to offer that

information through others agencies as well. We also can make our resources available for these police patrols and for local law enforcement efforts so that they can actually utilize our resources and report back to us on their effects in the community.

REPRESENTATIVE GRELL: Go ahead, sir.

MR. FLOYD: Could I add that we also have scenarios in which responses to individual situations and how the institution or organization will respond to, and we're able to judge, to some extent through that training, how they handle future incidents and future situations, and they report back to us on an ongoing basis of how well they're doing. And with staff follow-up, we can track those kinds of incidents as well to see how organizations are responding, and that's been an important aspect.

MR. GLASSMAN: I think also a fair answer to this is that with the limited number of very successful trainings that we've been able to do each year with our Education Community Services staff, I think it is fair to extrapolate from very few counties where we're able to respond to acute tensions that have been brought to us or, for example, the Secretary of State a few years ago contacted us, me specifically, because the legislators were unable in that local area of Hazleton

to be able to resolve an issue, and we were asked to come in and hold a town hall meeting and a series of follow-up meetings, which we have been doing ever since for the last several years and have actually seen measurable change on the ground in Hazleton, an area that is a source of ongoing tension with regard to immigration issues. And we have been able, we feel, to contribute greatly to keeping the lid on a hotbed of activity that could have exploded.

It's very hard, however, when you look at our statute to be able to make an assessment of what we have prevented from happening. Prevention is always the most difficult, tricky area to be able to effectively monitor. What you can do is look anecdotally at the experiences you have where you have successfully contained what clearly was a very, very potentially volatile situation in a particular area and look towards other areas where the same issues are occurring and know that if you do a successful preventive activity, you are most likely responding in a way that will quell any level of tension that might be so out of control if we don't do prevention activity that you could end up having law enforcement having to be engaged in criminal activity.

We are, obviously, a civil law enforcement

agency. And if you contain it at that level without getting into the explosive effects that come from arrests and the kind of criminal activity that can be engaged from outbreaks of riots or that kind of community violence, it is much more successful; and an administrative agency like ours can really do the work expertly on the ground with well-trained personnel that we believe can be very, very effective in preventing much more rapid escalation of violence in certain areas of the state.

REPRESENTATIVE GRELL: I appreciate that answer. And part of what I was getting at is that we can't necessarily look to see fewer incidents statewide, or we can't necessarily look at the number of complaints, because sometimes as public awareness increases, the number of complaints actually goes up. So I guess a better measurement would be the number of touches that you make with police departments or with school districts or the number of communities that you're able to actually have a presence in and deal with those kinds of regional or isolated local situations as they arise. Would that be a fair --

MR. GLASSMAN: I think that's actually a very thoughtful and wise response, because it indicates a level of sensitivity to this issue and an

1 understanding that when you are dealing with things that 2 involve feelings and emotions and people's sense of resentments towards one another that may or may not be 3 4 accurately or thoughtfully understood, it means that people are responding from the gut and not 5 intellectually or rationally to behaviors that happen in 6 7 communities. 8 And if you can respond in ways that proactively educate the public about other groups, if 9 10 they don't run with those stereotypes about other groups of people who are different from themselves, especially 11 12 in areas with this rapid demographic change that are 13 happening all over the Commonwealth, not just in the northeast and southcentral or southwestern areas, but in 14 isolated areas all across the state. Many of you in 15 16 your local districts are seeing that kind of demographic 17 change. 18 REPRESENTATIVE GRELL: Okay. Thank you very 19 much. 2.0 MR. GLASSMAN: Thank you. Carl. 21 CHAIRMAN CALTAGIRONE: 22 REPRESENTATIVE MANTZ: I'd like to express, 23 first of all, my appreciation to what your Commission is 24 endeavoring to do --25 MR. GLASSMAN: Thank you.

REPRESENTATIVE MANTZ: -- and the terrific job that -- or challenge that you face. To what extent do you find that public school districts are themselves, either by their own initiative or through assistance from your Commission, undertaking meaningful training against this sort of bias and discrimination?

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MR. GLASSMAN: I think it varies greatly from school district to school district, but we work very cooperatively and consistently with the Secretary of Education, Gerald Zahorchak. In fact, I was at an event, a small event, with him last night where both of us spoke about the issue of racial tension in the school districts throughout the Commonwealth. And there's actually a program that we're collaborating on that will be presented later this month in a three-day effort to respond to exactly the issues that you've raised here in Harrisburg.

I think that we have had the opportunity to provide very effective training and teach the teachers and train the trainers in several school districts where there have been ongoing cases that we have been dealing with. Philadelphia School District is certainly the largest and one we've been active in for over 40 years. But there are also smaller districts, two of which I've referenced in my testimony, whereas either schools

consolidate and school districts change the way they're looking at the students that are brought together from very different backgrounds and different neighborhoods, which can certainly cause tension to arise.

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The school districts, I think, are coming to us often recognizing our expertise and asking for this kind of training. We certainly cannot provide as much of that SPIRIT program which is designed to do exactly what you're discussing with the staff that we have. get far more requests than we can actually fulfill, and it's one of the most effective training programs in collaboration with the Attorney General's Office and the Department of Justice. We have very good relationships with all of the law enforcement agencies at the state, local, and federal level. And if we could do more of these programs, we truly believe that we could quell much of the harassment and bullying that happens in schools, which often leads to the kind of tension that results in criminal activity as it advances from the school yard to the community.

If we had the funding to do this, we would have the staff to be able to send them out into the counties in more rural areas that are longer distances from our regional offices and be able to do that training in many, many more schools. We think that's

actually one of the most effective things that we could accomplish, is getting young people before these prejudices and biases are inculcated to the extent that it's extremely difficult to remove them. If you get them at very young ages, you have an opportunity to really help them understand how to deal with one another in a positive, effective, collaborative way.

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REPRESENTATIVE MANTZ: Is it your sense that such training is virtually nonexistent in many of Pennsylvania's 501 school districts?

MR. GLASSMAN: Unfortunately, we believe that is probably true. We haven't even had the ability to do a full assessment of all 501 school districts with regard to the kind of training that exists, something we certainly need to do for the Commonwealth in order to identify where the needs are greatest and what specifically the needs are. Because, as you know, there are unique challenges that present themselves in different school districts, depending upon the population in that district. Certainly, school districts in the T of Pennsylvania are going to have far less interaction with minority populations, generally, than those in areas that are adjacent to other states where a migration of people who are coming from either Hispanic backgrounds in cultures or Asian backgrounds in cultures or Far Eastern backgrounds in cultures, Arab backgrounds in cultures, many different populations that are either unfamiliar to Americans or who are automatically perceived to be dangerous or frightening individuals.

We have such a fear post-911 of certain groups that we tend to impugn certain prejudgments on those groups before we ever actually meet the individuals and understand who they are as people and find out what we hold in common with one another.

That's part of the work of our agency, is to deal with those advanced areas of discrimination, bias, and help people understand what we find as common ground so that we can move forward and make the healthiest and most productive state possible.

REPRESENTATIVE MANTZ: Do you believe it would be then helpful for the legislature to mandate such training in these 501 school districts?

MR. GLASSMAN: We think it would be an extraordinary helpful thing to do, but I don't think you can do that with \$1 million. I think that if you're being realistic, you're talking about something that is much larger. I think this is a brilliant suggestion in this legislation, but it is probably the beginning; and I think you have a responsibility to come back to us and

hold us accountable for how we have used this money and to show you that we've used it wisely and effectively, in which case, you know, then you can discuss how you might want to take this to an even higher level.

With \$1 million and the number of staff, remembering that our budget -- nearly 90 percent of our agency's budget goes to pay salaries; it's virtually all about human resources and staff and what we accomplish with our people. And you have a limited number of positions that come with \$1 million, and I think we can get to a lot more school districts and police forces and school superintendents and university presidents I meet with, you know, all cross the Commonwealth frequently. But that isn't going to take a staff member into every one of those 501 school districts on an ongoing constant basis. You can just imagine how many staff that would take.

And I think this is a very good start. But as I said before, any money you invest in this kind of preventive work, I think, will return to you many times over in the money that is saved by employers in being properly educated as to how to avoid inadvertently doing discriminatory activity in their workplace that then results in cases coming to our agency and findings of discrimination and settlements that have to be made.

It's much more expensive for them to have to deal with this afterwards, including the lost time and productivity that it is to simply educate people in advance as to how to avoid harassment and discrimination in the workplace, for example, in order to be able to help their employees be most productive, which helps the Commonwealth, brings more tax money obviously into the Commonwealth. There are all sorts of good benefits that come from people getting along with one other, understanding one another, and learning how to live with one another's differences.

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might certainly be more purposeful to find in a proposed budget a line item of several million dollars dedicated to this kind of training than teaching our teachers already certified as such how to write lesson plans?

Yes.

MR. GLASSMAN:

MR. FLOYD: I think the issue you raised though is a very important one. There are school districts and educational institutions that are working on the problem, and the Department of Education makes certain recommendations as well in technical assistance. But a high percentage of the school districts and administrators, they want to ignore admitting that there is a problem. As there's a change that's taking place

in their community, oftentimes they just don't want to deal with it, because, one, they don't know how and, two, it's controversial. And so, therefore, rather than to deal with it, they wait until an incident occurs and fights have broken out or whatever; and then we get called, and there's already a dividing line between groups by that time.

MR. GLASSMAN: And I would add -- that's a very good point. I would add that once that tension exists, you end up exacerbating things like the achievement gaps that exist for minorities, because once people are unable to focus on learning and studying activity and they're focused on tension activity and gang activity and other things that happen in schools, it obviously limits our ability to get the most well educated and effectively educated future workforce in the state.

REPRESENTATIVE MANTZ: Thank you very much.

MR. GLASSMAN: Sure.

MR. MCGLAUGHLIN: Thank you for your testimony, Mr. Glassman. Please don't misunderstand my question. But in line with something that Mr. Floyd just indicated, surely in your tenure as head of the Commission, you have been exposed to resistance in the form of the question or some variation of it that you

can't legislate morality or hatred or things like that. What is your response when you're confronted with a statement like that?

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MR. GLASSMAN: Sure. And it is certainly a comment that we receive many times, and especially as we respond to the Ethnic Intimidation Act; and we don't have any interest in legislating thought control. simply not about that. It's about understanding the difference between hate crime activity and ordinary criminal activity. It's understanding that hate activity is intended to intimidate whole groups of people. It's designed to keep people from fully participating in the Democratic process. It's designed to keep them down and keep them quiet and not to have them come forward and be full participants. And one of our responsibilities is to ensure equal opportunity in the Commonwealth and to eradicate discrimination and bias, so I think it's a very realistic answer to understand that while everyone wants to protect First Amendment rights and people's ability to express their thoughts, it's another thing to carry those thoughts into action that results in either vandalism or physical attacks or the kind of inhibiting activity that prevents people from actually going to class in school, from being able to participate in sports teams and activities or extracurricular activities; and I'm sure you're aware of the fact that there have been court decisions recently that even responded to hate activity that happens outside of the school grounds, but which results from tension and accusations and allegations that have been made in the school environment. So it's a very, very serious problem that we want to address as activity, not as thought control.

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MR. MCGLAUGHLIN: And I guess just to state the obvious then, this Bill would assist you in accomplishing that goal?

MR. GLASSMAN: Absolutely. I think it's a great start. I think it's a bold and courageous thing for the legislature to do in a time where everybody's obviously worried about budgetary issues. But if you can think outside of the box a bit and step back and understand, as I've said before, that an ounce of prevention is worth a pound of cure, I think it absolutely will save money in the long run and in the short run in the Commonwealth. Because at the end of one year, you will certainly have educated so many more employers, been able to participate in conferences that are run by the Chambers of Commerce throughout the state, including the minority Chambers of Commerce to be able to do the kind of activity in a public forum and

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    town meetings in which elected officials can participate
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    and be able to not only learn, but be able to be part of
    the solution to the communities. It shows communities
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    that elected officials are responsive to the needs of
    the changing demographics in their communities.
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    provides a host of opportunities for a win-win
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    situation, which for a limited amount of investment, you
    get back a tremendous amount of return.
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                CHAIRMAN CALTAGIRONE: Gentlemen, thank you.
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                MR. GLASSMAN:
                               Thank you so much. And we'll
    be happy to answer any other questions, if they come up
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    later, in writing or, you know, we'll come back and be
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    happy to talk with the Committee at any time.
                CHAIRMAN CALTAGIRONE: Very good.
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                MR. GLASSMAN:
                                Thank you.
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                CHAIRMAN CALTAGIRONE: Thank you for your
    time. We appreciate it. We'll next hear from Hank
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    Butler, the Executive Director of the Pennsylvania
    Jewish Coalition.
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                MR. BUTLER:
                             Thank you. Thank you, Mr.
    Chairman, and members of the Pennsylvania House of
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    Representatives Judiciary Committee for allowing me to
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    speak with you today.
                My name is Hank Butler. I'm the Executive
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    Director of the Pennsylvania Jewish Coalition or the
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PJC. The PJC represents Jewish Federations and Communities throughout Pennsylvania and state government. The mission statement of the PJC is to "work individually and collectively with others, representing Pennsylvania's Jewish communities before state government and with other Pennsylvanians. Jewish values guide the PJC's focus on issues of importance to these communities, including public social policy and funding and regulations of the delivery of human services."

I'm testifying before you today in support of House Bill 51, establishing a Prevention of Hate Activity Fund. The PJC believes in the importance of acceptance, respect, and diversity within a community. Far too often, the Jewish community has been exposed to anti-Semitism, biasness, and prejudice in our daily lives. In most cases, the individual making these hate filled remarks has never even taken the time to understand the culture, religion, and people they are targeting. Even more so, the individuals making these hateful remarks do not even understand the damaging impact these comments make on the targeted individuals, their communities, and their families, especially children.

House Bill 51 is a strong step towards

delineating the teaching of hate and violence. Creating a Prevention of Hate Activity Fund will enable communities with resources to help educate our youth, adults, and communities about the importance of acceptance and respect for all people, regardless of one's ethnic backgrounds, cultures, and religions. It is important for our society to take a stand against ethnic intimidation and group activities espousing and promoting hate.

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The PJC believes that state support for the Prevention of Hate Activity Fund would help increase tolerance education throughout the Commonwealth. To assure comprehensive and thorough education, the PJC encourages the Pennsylvania Human Relations Commission to utilize local community organizations and tolerance experts to create strong state and local educational programs emphasizing that fighting ethnic intimidation and hate crimes is not only a state issue but a strong local priority as well.

The PJC wishes to conclude our remarks and proceed to read a statement from the Anti-Defamation

League, ADL, in support of House Bill 51. The ADL is well respected in their efforts to fight bigotry, anti-Semitism, and ethnic intimidation. The ADL is in the national forefront of teaching acceptance and

promoting respect for everyone regardless of their ethnicity, culture, and/or religion.

Once I've completed the statement, I will be happy to answer any questions. The Anti-Defamation

League is pleased to provide this testimony to the Pennsylvania House Judiciary Committee regarding the passage of House Bill 51, the Prevention of Hate Activity Act.

The Act will provide funds to establish the prevention of hate activity funds for the Pennsylvania Human Relations Commission to enhance efforts to combat intergroup tension, ethnic intimidation, and hate group activities. Since 1913, the mission of the ADL has been to stop the defamation of the Jewish people and secure justice and fair treatment for all citizens alike.

Dedicated to combatting prejudice and bigotry of all kinds, defending Democratic ideas, and promoting civil rights, the ADL is proud of its role in the development of innovative materials, programs, and services that build bridges of communication, understanding, and respect to all diverse racial, religious, and ethnic groups.

Over the past decades, ADL has been recognized as a leading resource for effective responses to violence, violent bigotry, drafting model hate crime

statutes for state legislators, conducting an annual audit of anti-Semitic incidents, and serving as a principle resource for the FBI in developing training outreach materials for Hate Crime Statistics Act, HCSA, which requires the Justice Department to collect statistics on hate violence from law enforcement officials across the United States.

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It's on these issues and many others that the ADL has worked closely with the Pennsylvania Human Relations Commission. ADL has great respect and admiration for the work of the Pennsylvania Human Relations Commission. Together, we have responded to hate crimes, co-sponsored conferences, served on panels, and shared important information concerning extremist individuals and groups, as well as bias and hate incidents within the Commonwealth. We have also served on the Inter-Agency Task Force convened by the Commission to monitor, assess, and react to incidents involving hate activities in Pennsylvania.

To reduce hate activity, you must develop the respect and acceptance for cultural differences and begin to establish dialogues across ethic, cultural, and religious boundaries. Education is a cornerstone of the solution to prejudice, discrimination, bigotry, and anti-Semitism. In addition, effective responses to hate

violence by public officials and law enforcement authorities can play an essential role in deterring and preventing these crimes. But funds are necessary in order to properly train law enforcement and assist schools, communities, and community groups in an effort to combat ethnic intimidation, hate crimes, and hate group activities; and the Prevention of Hate Activity Act would provide these funds.

In just a few months, the Pennsylvania Human Relations Commission has been deeply involved in a number of incidents working with the ADL and other groups to engage community leaders to address growing tensions in their communities. In March of 2008, two teenage girls vandalized the synagogue of Congregation Ohev Zedek in Wilkes-Barre by spray-painting hateful symbols and words on its doors, including swastikas and the German word for scum.

The Pennsylvania Human Relations Commission worked with the community and its leaders. They also sponsored forums for citizens. More recently, Luis Eduardo Ramirez, a Mexican immigrant residing in Shenandoah was fatally beaten at the hands allegedly of several white teenagers. This killing has exposed long-simmering tensions in Shenandoah, a place that has been experiencing a growing number of Hispanic residents

drawn by jobs in the area. The Pennsylvania Human Relations Commission has been on the ground providing assistance to individuals and community base groups, offering educational outreach and assistance in schools, organizing unity rallies, and communicating with law enforcement.

But these are two examples of youth involvements in hate incidents across our state. In an October of 2001 report by the Justice Department, Bureau of Justice Statistics, provided some disturbing information about the too frequent involvement of juveniles in hate crime incidents, one that targeted audiences for the expenditure of hate funds under the Prevention of Hate Activity Act.

This report carefully analyzed 3,000 of the 24,000 hate crimes reported between 1997 and 1999 revealed that a disproportionately higher percentage of both the victims and the perpetrators of hate violence were young people under 18 years of age. Results of the research included the following: 33 percent of all known hate crime offenders were under 18, as were 31 percent of all violent crime offenders and 46 percent of the property offenders; 29 percent of all hate crime offenders were 18 to 24; 30 percent of all victims of bias motivated aggravated assaults and 34 percent of the

victims of simple assaults were under 18.

Diversity in our schools, while presenting wonderful opportunities, also poses challenges of increased tensions and stereotyping. Shenandoah is an example of this challenge. To date, more than 40 percent of the children in public schools are from where they have traditionally been called minority groups. It is projected this figure will rise almost 50 percent within the next two decades.

The demographic differences between our teachers and an increasingly diverse student population further hides the needs for educators to possess the knowledge and skills to effectively teach the students whose cultural, language, learning style, and experience may be different from their own.

Simply, working to improve test scores will do little to increase the abilities of tomorrow's adults to live peacefully and effectively in a nation that's becoming so increasingly diverse in order to function productively in a changing workplace that demands higher education qualifications.

What is needed now is an approach to foster positive intergroup relations, challenges prejudice, and enhances learning for all students with an increasing focus on anti-bias education. The ADL has great

confidence in the admiration of the Pennsylvania Human Relations Commission. We applaud their efforts and believe that this funding, as established through the Prevention of Hate Activity Act, is important to the citizens of the Commonwealth. We shall encourage the passage of House Bill 51. Thank you.

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7 CHAIRMAN CALTAGIRONE: Thank you, Hank. 8 Questions?

REPRESENTATIVE FRANKEL: Thanks, Hank, for your testimony. In full disclosure, I just want to also say that in my past life, I chaired to the Board of the Pennsylvania Jewish Coalition before I was in the legislature and was active in the Pittsburgh Jewish community as Chair of the Community Relations Committee. And I think one of the things from that experience that I can take and say that, you know, this kind of investment in the Pennsylvania Human Relations Commission can do some of the things that we're able to do in our larger communities. In the Jewish community in Pittsburgh, we have for years, established ongoing dialogues. We have a black-Jewish dialogue, we have a Muslim-Jewish dialogue, Catholic dialogue; and we work together with other faith groups and other minority groups to talk about issues that we have between ourselves and in the community. We've been able to

preempt challenging situations that could result in violence or other sorts of tensions when we've had controversial speakers come into our communities, from Holocaust deniers, to Reverend Farrakhan, and other things. We've taken those with these dialogues to be able to create something positive out of something that could be very negative, and I think taking that to another level certainly with the Pennsylvania Human Relations Commission in having the resources to truly do something on a statewide basis.

Those sorts of experiences that I've seen in our community in Pittsburgh and in other parts of the state are something I think that we can build on and the resources that are directed here could help prevent serious incidents. So I want to thank you. I certainly want to thank Steve Glassman and Homer Floyd for their testimony as well, and hopefully we'll be able to move forward with this piece of legislation.

Thank you.

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CHAIRMAN CALTAGIRONE: Absolutely. And I just want to say that this is a testament to the goodwill and the good work that you've done, Dan, in this particular area; and I want to compliment you on that. And with that, we'll adjourn the hearing.

Thank you all.

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(The hearing concluded at 11:07 a.m.)
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5	taken by me on the within proceedings and that this is a
6	correct transcript of the same.
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