

1
2 COMMONWEALTH OF PENNSYLVANIA
3 HOUSE OF REPRESENTATIVES
4 HOUSE JUDICIARY COMMITTEE

5
6 THE MAIN CAPITOL
7 ROOM 140
8 HARRISBURG, PENNSYLVANIA

9 THURSDAY, APRIL 22, 2010
10 10:00 A.M.

11
12 PUBLIC HEARING ON
13 MEDICAL LIABILITY

14
15
16 BEFORE:

17 HONORABLE THOMAS R. CALTAGIRONE, CHAIRMAN
18 HONORABLE RON MARSICO
19 HONORABLE DEBERAH KULA
20 HONORABLE KATHY MANDERINO
21 HONORABLE JOHN E. PALLONE
22 HONORABLE JOSEPH F. BRENNAN
23 HONORABLE WILL GABIG
24 HONORABLE GLEN R. GRELL
25 HONORABLE BERNIE O'NEILL
HONORABLE RICHARD R. STEVENSON

1 ALSO PRESENT:

2 DAVID D. TYLER, EXECUTIVE DIRECTOR (D)
3 KAREN COATES, CHIEF COUNSEL (R)
4 WENDALL HANNAFORD
5 CHRIS WINTERS

6 BRENDA S. HAMILTON, RPR
7 REPORTER - NOTARY PUBLIC

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CHAIRMAN CALTAGIRONE: Welcome, committee. I'd like to welcome everybody here today to the House Judiciary Committee on Medical Liability Review. As has been my practice, you know, when I look at an issue, I like to have all sides presented so that the members of the legislature can really have a full view of -- of what these issues deal with and what we may have to do legislatively to -- to step in to help correct situations.

I'm Tom Caltagirone, Chairman. And if the members, starting with my left, would introduce themselves and staff that are present.

REPRESENTATIVE MARSICO: Thank you, Mr. Chairman. Good morning. Ron Marsico, the minority chair of the Judiciary Committee.

MS. COATES: Karen Coates, minority chief counsel to the Judiciary Committee.

REPRESENTATIVE STEVENSON: Good morning. Dick Stevenson, 8th District, Mercer and Butler Counties.

REPRESENTATIVE KULA: Deberah Kula, Fayette and Westmoreland Counties, 52nd District.

REPRESENTATIVE MANDERINO: Hi. Kathy Manderino, Philadelphia and Montgomery Counties.

1 REPRESENTATIVE GRELL: Good morning. Glen
2 Grell, Representative from the 87th District, in
3 Cumberland County.

4 MR. TYLER: Good morning. David Tyler,
5 Executive Director of the Democratic Caucus, Judiciary.

6 CHAIRMAN CALTAGIRONE: We probably will
7 have some additional members that will be joining us on
8 and off during this hearing.

9 I -- I do want to mention that Madam
10 Justice Sandra Newman would have been here to testify
11 today, but she's having eye surgery so couldn't make it.

12 And we'd like to start off with Jim
13 Goodyear. Dr. Goodyear, President of the Pennsylvania
14 Medical Society.

15 DR. GOODYEAR: Good morning, Chairman
16 Caltagirone, members of the House Judiciary Committee.
17 Thank you for the opportunity to allow me to testify
18 before you today on an issue that's been a priority for
19 us in our Pennsylvania Medical Society since 1975.

20 I am Dr. Jim Goodyear. I'm president of
21 the Pennsylvania Medical Society. I practice general
22 surgery in Montgomery County.

23 For those of you that may not know the
24 significance of 1975, it was an interesting beginning for
25 what has become for us an endless request for fairness.

1 That's the year that marked the enactment of the medical
2 professional liability law known today as Act 111.

3 At the time the new statute contained three
4 very important and interrelated components. It created
5 the CAT Fund, today's Mcare Fund; mandated that
6 physicians carry a specific level of liability insurance,
7 at that time \$1.2 million; and enacted sweeping tort
8 reforms that included caps on attorney's fees so that the
9 mandated coverage would be affordable.

10 Not long after Act 111 became law, the
11 Supreme Court struck down the tort reforms, leaving
12 physicians only with the onerous burden of the insurance
13 mandate that quickly became the target and lifeblood of
14 many personal injury attorneys.

15 So where does that leave us today? Today
16 we continue to strive for fairness in a world so
17 litigious that our phone books are covered with personal
18 injury ads and television commercials are dominated with
19 enticements from lawyers asking us if we've been injured
20 by physicians, truck, car, sidewalk, employer, even a
21 dog.

22 Ironically I recently received a postcard
23 from a class action attorney informing that I have
24 potentially been wronged by the manufacturer of my lawn
25 mower because the engine's advertised horsepower had

1 turned out to be inaccurate. The postcard specifically
2 pointed out that the safety of my lawn mower was not in
3 question. So I had to ask myself, just where was I
4 harmed?

5 Not surprisingly, I could continue to spend
6 the rest of the day and into tomorrow sharing examples of
7 what I believe are absurd lawsuits. Frankly I wonder if
8 I could find an attorney to sue my local deli because my
9 sandwich didn't live up to the deli's claim that it would
10 taste great.

11 Today's hearing is about medical liability
12 reform. When I began thinking about what I would share
13 with you today, I became quickly overwhelmed. As a
14 practicing physician, specifically a surgeon in
15 Montgomery County, I bear witness every day to how our
16 current liability system bogs down the delivery of health
17 care.

18 Let me just share with you a few areas
19 where I believe lawsuit abuse continues to be an obstacle
20 to the patient/physician relationship and hampers
21 delivery of care in our health care system.

22 Every day physicians order unnecessary
23 diagnostic tests for no other reason than to protect
24 themselves in the event of a lawsuit. President Obama
25 has already conceded that frivolous lawsuits and

1 defensive medicine drive up the cost of health care. A
2 2005 study by Kessler and McClellan, both professors at
3 the Stanford Graduate School of Business, estimates that
4 defensive medicine costs between 100 and \$178 billion per
5 year. That study was in 2005. If you project the same
6 data to today, it would be over \$200 billion.

7 If we honestly wish to effectively lower
8 and bend the unsustainable health care cost curve,
9 significant and meaningful reform of the medical
10 liability system is mandatory.

11 Recruiting young physicians to our
12 Commonwealth remains a challenge given Pennsylvania's
13 reimbursement and liability climate. Competition for
14 young physicians can be intense and many are offered many
15 opportunities. Many of my colleagues, however,
16 especially those nearing retirement, are greatly
17 concerned about who will care for those patients when
18 they are no longer practicing.

19 Quite honestly, I'm concerned about who's
20 going to care for me.

21 It's easy for an obstetrician/gynecologist
22 to limit their practice to gynecology only, and it's
23 often attractive for them to do so just to lower medical
24 liability insurance costs.

25 I've had friends who have done this and

1 while I understand their reasoning, I'm saddened because
2 it ultimately means that patients lose the option of
3 having their baby by that particular quality individual.

4 Those are just a few of the ways that
5 lawsuit abuse has hampered the practice of medicine.

6 What can you as legislators and policy
7 makers do to help level the playing field? How can you
8 help physicians return to their exam rooms and operating
9 suites to concentrate solely on their patients' care?
10 How can you help us recruit and retain young and
11 qualified physicians to our Commonwealth so that we can
12 take and appropriately care for an increasingly aging and
13 dependent population?

14 You could begin by strengthening the
15 reforms that the legislature enacted a number of years
16 ago. You could also close some of the loopholes that
17 have effectively watered down the original intent of the
18 reforms.

19 There are other areas of the current system
20 that need attention that have slipped through the process
21 in the past. I'll share with you a few items that I
22 believe would create a medical practice climate here in
23 Pennsylvania that might actually attract those same young
24 physicians that we so desperately need.

25 Our lawsuit abuse wish [sic] includes the

1 following:

2 Number one, caps on noneconomic damages.
3 Noneconomic damages. Runaway verdicts -- jury verdicts
4 have given rise to a hitting-the-jackpot mentality. A
5 healthy dose of reason, I believe, needs to be restored.

6 Limit on attorney fees. A legislative
7 precedent exists, as you know, in workmen's compensation
8 cases. Why not expand that to include all personal
9 injury litigation?

10 The apology rule. For decades physicians
11 have been advised by their attorneys to admit nothing
12 when an adverse situation arises. Communication between
13 the physician and the patient is the hallmark of quality
14 care.

15 This positive change would allow
16 physicians to continue to communicate openly and honestly
17 with their patients and their families without fear that
18 their statements will be used against them in court.

19 Expert witness qualifications. This is
20 very simple, yet a very just concept. A pediatrician
21 should not under any circumstances be able to testify
22 against a neurosurgeon. The current rules have been
23 broadly interpreted by the courts allowing unreasonable
24 and unjust exceptions.

25 Collateral source rule. Expand this rule

1 to include Social Security income along with future
2 losses paid by the collateral sources.

3 Periodic payment of future medical costs.
4 This should eliminate attorney fee carve-outs.

5 Certificate of merit. We must immediately
6 begin to insist that a plaintiff produce a supporting
7 expert report and the CV of the expert at the time the
8 certificate of merit is filed.

9 Now, I sincerely believe that most would
10 consider these proposals to be reasonable, without
11 hindering an individual's access to the courts or their
12 ability to be fairly compensated for potential injuries.

13 At times, the results of thoughtful and
14 prudent patient care by dedicated and knowledgeable,
15 skilled physicians are still less than were initially
16 hoped or intended. But we must all remember that the art
17 of practicing medicine is not always predictable by its
18 very nature. The practice of medicine is an art and not
19 an exact science. While unfortunate outcomes and
20 complications do sadly happen, I would challenge anyone
21 to show me a physician who set out intentionally to harm
22 a patient.

23 Unfortunately, I suspect that this issue of
24 tort reform will likely be debated for many years to
25 come. Perhaps I am old-fashioned, but I wish we could

1 return to the days when poor outcomes and unfortunate
2 complications were just that, poor outcomes and
3 unfortunate complications.

4 Today, whether it's mislabeled horsepower
5 for my lawn mower or an unanticipated surgical wound
6 infection, such events have instead been labeled as
7 negligence and have become little more than a jackpot for
8 opportunities to get rich quick.

9 I don't profess to have all the answers,
10 but I do believe that our nation is the world's most
11 litigious. And I honestly believe that we are all
12 adversely affected by this unfortunate reality. As an
13 American, I found that disheartening and I believe we
14 should all work together to try to change that.

15 I want to thank you again for this
16 opportunity to share my thoughts and the thoughts of the
17 Pennsylvania Medical Society regarding this oppressive
18 litigation.

19 To the best of my ability, I would be happy
20 to respond to any questions that the committee may have
21 for me at this time.

22 CHAIRMAN CALTAGIRONE: Thank you, doctor.

23 We've been joined by Representative
24 O'Neill, who is a member of the committee.

25 There are questions? Chair Stevenson --

1 Representative Stevenson.

2 REPRESENTATIVE STEVENSON: Thank you,
3 Mr. Chairman.

4 And thank you, doctor, for your time and
5 being with us this morning.

6 One of the things that we continually hear
7 about are the exodus of students after they achieve their
8 degree leaving Pennsylvania and going to other states to
9 practice rather than staying in Pennsylvania. You
10 touched on that in your testimony.

11 Do you have any statistics or any idea
12 about how -- how many of those students do leave for this
13 reason and --

14 DR. GOODYEAR: Well, the -- the best
15 determining factor is actually the residents, after their
16 residency training program. Our last data shows that 80
17 percent of the residents trained in this state leave this
18 state. Only 20 percent are -- stay here.

19 REPRESENTATIVE STEVENSON: Do you know what
20 states they are most attracted by?

21 DR. GOODYEAR: Yeah. There are several.
22 California, Texas, Indiana.

23 REPRESENTATIVE STEVENSON: And are those
24 states -- their -- their tort situation is -- is -- is
25 that the reason they go to those states, because it's

1 more --

2 DR. GOODYEAR: It's a significant part of
3 the reason, yes, sir.

4 REPRESENTATIVE STEVENSON: It's more
5 attractive to them for that reason?

6 DR. GOODYEAR: Yes.

7 REPRESENTATIVE STEVENSON: Yes. And are --
8 how are their -- those states different from
9 Pennsylvania?

10 DR. GOODYEAR: One of the -- one of the
11 most significant components of their tort system is a cap
12 on noneconomic damages.

13 REPRESENTATIVE STEVENSON: And that was
14 your number one --

15 DR. GOODYEAR: I -- I think it would be
16 very, very high on our list of -- of -- our wish list,
17 certainly. We recognize that it requires a
18 constitutional change here in Pennsylvania. We're well
19 aware of that.

20 We think there are other -- other things
21 that can improve the climate. But we would also suggest
22 that that process begin to go forward. Rather than to
23 use it as a reason to not do it, begin the process.

24 REPRESENTATIVE STEVENSON: One final
25 question, Mr. Chairman, if I may.

1 Several years ago we -- we passed
2 legislation having to do with frivolous lawsuits here in
3 Pennsylvania and I recently became aware that -- that the
4 number of frivolous lawsuits, medical lawsuits which were
5 proved frivolous or felt to be frivolous, has declined
6 drastically since that -- that time. Is that your --
7 your understanding as well?

8 DR. GOODYEAR: Yeah. The number -- the
9 number of lawsuits that have been -- the number is down.
10 However, the -- the judgment awards has actually gone
11 up. So it has not had a significant effect, although
12 there was a stabilization of medical malpractice
13 premiums. The fact that the -- the awards have continued
14 to climb has not really lessened the burden.

15 REPRESENTATIVE STEVENSON: I see. Thank
16 you.

17 Thank you, again, Mr. Chairman.

18 DR. GOODYEAR: Thank you.

19 CHAIRMAN CALTAGIRONE: Certainly. Glen,
20 then Bernie and Kathy.

21 REPRESENTATIVE GRELL: Over here, doctor.
22 Over here. Thank you.

23 I just want to follow up a little bit on
24 Representative Stevenson's questions. I've seen
25 different statistics on the number of doctors that we

1 actually have in Pennsylvania overall, and I'm interested
2 in what numbers you could share with us in terms of
3 current and how that is trending. And also what criteria
4 do you use to identify that this is a doctor who is
5 actively engaged in practice in Pennsylvania? So we're
6 getting the right statistics.

7 DR. GOODYEAR: Yeah. I'm sorry. I
8 didn't -- I didn't bring those numbers with you [sic],
9 but let me -- let me talk about how we look at that
10 issue.

11 In general, the numbers are relatively
12 stable and it looks -- and it -- it varies depending on
13 how you look at that, but I think there are some issues
14 that really need to be taken into account when you look
15 at that number.

16 The number of residents that are training
17 in this state is climbing. They are licensed physicians
18 and they are counted as physicians within the
19 Commonwealth. But they're not staying. They're not
20 staying here to open practice.

21 We would like to measure physicians by the
22 number of actively practicing, nonacademic or -- or
23 academic, but actually seeing patients on a regular
24 basis. Actively involved in patient care.

25 That data is very, very difficult to come

1 by. Because if you just -- if you just look at the
2 number of licensed physicians in the state, that's a
3 very, very volatile number that changes.

4 We think it's basically been stable. One
5 of the significant issues is that the average age of the
6 physician continues to climb and now greater than 50
7 percent of the physicians in Pennsylvania are 50 years of
8 age or older.

9 There are significant studies that show
10 that productivity and hours of commitment to direct
11 patient care goes down at that point in time, not
12 quality, but just how many patients you're seeing.

13 So these individuals are approaching
14 retirement in a state where you will admit, I think, we
15 have the second largest population of seniors in the
16 country, and -- and that population is continuing to
17 grow. Their average age continues to climb.

18 Baby Boomers are now reaching that age when
19 they're going to need and require more health care,
20 greater access to health care. That needs to be
21 addressed by our physician population, which, by our
22 studies, is showing is not being replaced adequately by
23 retaining and recruiting young physicians.

24 I'm in a four-person general surgery
25 practice. We've been looking for three years for a fifth

1 partner and cannot attract anyone.

2 REPRESENTATIVE GRELL: Thank you very
3 much.

4 REPRESENTATIVE O'NEILL: Thank you,
5 Mr. Chairman.

6 Doctor, many years ago, when I was doing a
7 lot of research on the subject, I found that -- I
8 believe -- I'm trying from my memory, you know -- that of
9 all the lawsuits filed, medical malpractice lawsuits
10 filed, only about three percent of them were truly
11 considered true malpractice, and, you know, lawsuits,
12 that would, you know, meet the standard or whatever it
13 is.

14 Do you know if that percentage is accurate
15 today? Has it increased, decreased? I believe it was
16 three percent. I'm not sure.

17 DR. GOODYEAR: Yes, it's very, very low. I
18 don't know the accuracy of that number. Our -- our --
19 and I believe you're referring to Act 13.

20 The number has improved, but it remains
21 very, very low.

22 REPRESENTATIVE O'NEILL: Right.

23 DR. GOODYEAR: There is still a -- a high
24 percentage of -- of what we consider frivolous lawsuits,
25 which means I can -- I can explain that as to what I mean

1 by that, if you'd -- you'd like to take the time, but the
2 actual true negligence, below standard of care, very,
3 very low.

4 REPRESENTATIVE O'NEILL: All right.
5 Great. Thank you. I appreciate it.

6 DR. GOODYEAR: Yep.

7 REPRESENTATIVE MANDERINO: Good morning,
8 Dr. Goodyear. And thank you very much for being here.

9 DR. GOODYEAR: A pleasure.

10 REPRESENTATIVE MANDERINO: A couple of
11 questions. I mean Pennsylvania has always been an
12 exporter of new physicians because of the number of
13 medical schools we have in our state. So it doesn't
14 surprise me that we are an exporter.

15 What would be more helpful to understand is
16 how that -- and it's not even really a percentage, I
17 guess. The absolute -- I don't know if you have any more
18 defining numbers.

19 I mean we've added medical schools in
20 recent years that we didn't have, so we were an exporter,
21 plus we have even more capacity in recent years. So --
22 so the percentage -- kind of just saying to me that 80
23 percent is going doesn't mean anything to me.

24 Can you give me some absolute numbers?

25 DR. GOODYEAR: Sure. But let me -- let me

1 just talk about the new medical school. It only has it's
2 first class now. So that won't be graduating -- you're
3 talking about the Commonwealth Medical School in
4 Scranton -- will not be graduating its first class for
5 another three-plus years and then there's a residency
6 training. So there's certainly a delay.

7 But let's look at one piece of data that I
8 think is indisputable. The average age of physicians in
9 the state of Pennsylvania and actively practicing -- in
10 active practice is climbing, which means we're not
11 replacing the -- the physicians with younger physicians.
12 That's the only way that the average age can be going
13 up.

14 So you're correct. We do have it. We do
15 have more medical schools. We have nine. We have a lot
16 of residency programs. We -- we educate and train some
17 of the best physicians in the country, and we should be
18 very, very proud of that.

19 But we also want to also create an
20 environment and a climate that would be attractive enough
21 for them to stay here so that the -- the care that's
22 being rendered to you and your family and your loved ones
23 is by quality-trained, young physicians. Physicians need
24 to be attracted to this state, and that's what -- that's
25 what we're really trying to accomplish.

1 REPRESENTATIVE MANDERINO: One of the
2 points that you have in your testimony that I would like
3 a little bit more explanation of is under your wish list
4 is the certificate of merit.

5 What's not worked -- obviously the fact
6 it's on your list tells me that something isn't working
7 about it because we already put it in place. What from
8 your perspective isn't working?

9 DR. GOODYEAR: A lot of comments in some of
10 the certificate of merits are not accurate. Just having
11 a certificate of merit that's not vetted against accurate
12 -- accuracy and scientific basis is a concern to us at
13 the Medical Society.

14 So we would like to see that -- that it --
15 what is being said is in keeping with the specialty
16 organizations that may be in -- under question and the CV
17 of the individual be available.

18 REPRESENTATIVE MANDERINO: And when you
19 mention the specialty, I guess it leads to the other
20 question I wanted to ask about your -- your points on
21 your wish -- wish list and that goes to the expert
22 witness qualifications.

23 And I understand what it is you're saying
24 with regard to like minded -- like trained specialists,
25 and there's always been a desire from the -- from the

1 medical practicing community to have those be the only
2 qualified experts.

3 But there's also been, kind of on the other
4 side of the scale, the un -- unwillingness to testify
5 against one of your own, so to speak.

6 How do we -- and I think one of the reasons
7 why we have struggled with this whole realm of expert
8 witness qualification is that we haven't seen proposed a
9 mechanism whereby like trained specialists in a
10 particular field would be willing to be on a review
11 panel, would be willing to do something.

12 What is the solution to that problem if we
13 were to be more restrictive with expert witness
14 qualifications as you would like to see us be?

15 DR. GOODYEAR: Well, I'm not sure I can
16 come up with the language right now that would help you.
17 I understand your concern.

18 I think the Pennsylvania Medical Society
19 would be more than happy to work with this committee and
20 with you in coming up with the kind of language that
21 we're looking for in determining the qualifications for
22 an expert witness.

23 But it is actively practicing, preferably
24 in the state of Pennsylvania, actively seeing patients,
25 and members of their -- their specialty society, in good

1 standing, board certified. Those are the --

2 REPRESENTATIVE MANDERINO: Why? Why
3 actively practicing in Pennsylvania? Is there a
4 different standard of care in -- in other -- in other
5 states?

6 DR. GOODYEAR: There are --

7 REPRESENTATIVE MANDERINO: I mean to me it
8 seems like that might be one of the ways that you then
9 don't have a -- a I know you; you're my buddy; I went to
10 medical school with you or I -- I trained with you in
11 such and such a hospital, you know.

12 DR. GOODYEAR: Well, I -- I -- you know, I
13 would -- I would hate to see circumstances where the
14 expert witness is -- that's all they do. So actively
15 practice is what we really want. Not traveling state to
16 state being an expert witness.

17 REPRESENTATIVE MANDERINO: Okay. And --
18 and I guess the final question or -- or point that I'd --
19 I'd like to ask. I readily admit that I have a much
20 different perspective perhaps than you do in terms of
21 what is or isn't considered a frivolous lawsuit.

22 But how do I phrase this? I'm thinking of
23 the discussion you just had with Representative O'Neill
24 about kind of only three percent being frivolous, and,
25 again, my perspective is different, but I think the one

1 area that I would agree with you that juries tend to
2 not -- tend to make a specific decision.

3 I think they make a specific decision not
4 to distinguish between malpractice and malfeasance, is
5 particularly in the area of I guess what I'll commonly
6 call -- I hate this term but I don't know how else to say
7 it -- like the bad baby outcome cases, cases where there
8 may not have been any real malpractice, there may not
9 have been any negligence, but now here's this family with
10 a severely disabled child and society has provided no way
11 to take care of the costs of this child throughout their
12 lifetime, and so I believe juries make a conscious
13 decision to shift the risk to where -- where the money
14 can -- can pay for that child's care.

15 And so I do think -- I think, in fairness
16 to you, that -- and in fairness to obstetricians, that
17 they get hit with -- with -- with awards or -- or
18 settlements that perhaps other practices don't get hit
19 with because there wasn't a negligence. Okay.

20 That was a long intro to say, I -- I've
21 always been interested in creative solutions of what
22 folks think might work in those cases. I know some
23 states have attempted to try to set aside kind of funds
24 that would deal with that. I don't know how successful
25 they are. I've never seen an effort talk to about that

1 with any sincerity or interest in Pennsylvania, and you
2 may not feel comfortable responding to it now, but I
3 really think that we could make a big difference if we
4 could figure out that problem.

5 DR. GOODYEAR: Thank you. Let me make maybe
6 two or three comments and first clarify if I agreed with
7 Representative O'Neill that frivolous lawsuit were low.
8 That's not the case.

9 REPRESENTATIVE MANDERINO: No.

10 DR. GOODYEAR: True malpractice --

11 REPRESENTATIVE O'NEILL: No.

12 DR. GOODYEAR: Okay. I just wanted to
13 clarify. Frivolous lawsuits percentage-wise is very
14 high. True malpractice is very low.

15 With regard to how that comes about, if I
16 may, the human -- the human body is a tremendously,
17 tremendously intricate structure with hundreds and
18 thousands of systems and structures that interact in
19 harmony to create health.

20 When disease occurs, it affects that
21 harmony. A lot of systems within the body we don't have
22 very much information or know much about, and every
23 disease state is -- is separate also.

24 And we are asked millions of times every
25 year to address a disease state that's very unique. The

1 individual is unique. That disease state's unique. And
2 we're asked to use a body of health care information to
3 address a disease state that may be a moving target. It
4 may be different an hour from now than it is today.

5 And we do so in a circumstance where we are
6 burdened not only by administrative and bureaucratic
7 burdens, but sorting through a tremendous body of
8 knowledge to try to do what we think is best for the
9 patient.

10 Most of the time -- the overwhelming amount
11 of time we are successful. But yet sometimes, despite
12 our best efforts, due diligence, desire to help patients,
13 those outcomes are less than successful.

14 The sad part as we see it is that our
15 patients then look at us as failures, society looks at us
16 as bad doctors, and the legal system treats us as
17 criminals.

18 And yet despite that, the next day we start
19 all over again and we do it again because it's the
20 patients that we care about.

21 And I'd like to educate the public about
22 that situation better and -- and what we face every day
23 and yet those outcomes, those bad outcomes, those
24 unfortunate circumstances and complications, are not
25 negligence. They're not malpractice. But we'll continue

1 to keep going in there each and every day to take care of
2 patients the best we can.

3 As for your statement about looking for
4 another funding source, rather than -- than the physician
5 for taking care of those unfortunate individuals, and
6 babies, but it's not only babies, it's -- it's every age
7 and -- and every station of life that can have an
8 unfortunate outcome. It's an issue that I think is a
9 discussion we should have. I don't have an answer, but I
10 think it's a -- it's a good concept. Thank you.

11 CHAIRMAN CALTAGIRONE: Chairman Marsico.

12 REPRESENTATIVE MARSICO: Thank you,
13 Mr. Chair.

14 Thank you, sir, for being here this
15 morning. Appreciate your testimony and your time.

16 On the subject of medical liability
17 insurance costs, premium, annual premiums, can you give
18 us an idea of what a family -- family physician would pay
19 annually, an annual premium, and then a surgeon such
20 as -- like yourself or a cardio -- cardiologist?

21 DR. GOODYEAR: I -- I -- I can't tell you
22 about a family physician. I would guess it's in around
23 the \$20,000 range. My malpractice insurance is about
24 \$75,000 a year.

25 REPRESENTATIVE MARSICO: And that's --

1 DR. GOODYEAR: Higher than -- above the
2 orthopedists, neurosurgeons, obstetrics and gynecology,
3 well in excess of a hundred thousand dollars per year.

4 REPRESENTATIVE MARSICO: And you had
5 mentioned --

6 DR. GOODYEAR: That includes the -- the --
7 the base insurance plus -- plus the medical -- the Mcare
8 Fund.

9 REPRESENTATIVE MARSICO: And you had
10 mentioned that -- earlier that many physicians are
11 exiting Pennsylvania and going to other states. And are
12 there -- are they specialists that are leaving more than
13 family physicians?

14 DR. GOODYEAR: We -- we -- we don't have a
15 lot of data about actively practicing physicians
16 exiting. Our problem is not being able to attract any
17 physicians, including, but most specifically, primary
18 care physicians.

19 There's a problem in the primary care
20 physician arena. These individuals graduate from medical
21 school with a quarter of a million dollars in debt. The
22 reimbursement for primary care physicians is relatively
23 low and certainly comparatively significantly lower than
24 with specialists. So enticing individuals, quality
25 physicians to enter a primary care area of specialty, is

1 very, very difficult.

2 So that's not only in this state, it's in
3 every state. But when you -- when you add the other
4 issues about generally low reimbursement here in
5 Pennsylvania and a generally high and unfavorable
6 liability climate, it makes it even more difficult to
7 attract them.

8 REPRESENTATIVE MARSICO: Thank you.

9 CHAIRMAN CALTAGIRONE: Thank you, doctor.
10 We appreciate your testimony and --

11 DR. GOODYEAR: Thank you, Mr. Chairman.
12 Thank you.

13 CHAIRMAN CALTAGIRONE: -- we'll be
14 reviewing your testimony certainly.

15 DR. GOODYEAR: Thank you very much.

16 CHAIRMAN CALTAGIRONE: We'll next hear from
17 James Redmond, the Senior Vice President, Hospital and
18 Healthsystem Association of Pennsylvania.

19 MR. REDMOND: Good morning. I'm Jim
20 Redmond. I'm Senior Vice President for the Hospital and
21 Healthsystem Association of Pennsylvania.

22 Thank you for this opportunity to speak to
23 you about sort of the current state of medical liability
24 in Pennsylvania. This panel is very familiar with many
25 of the issues, and, to my knowledge, this is perhaps the

1 first time that we have had a conversation about medical
2 liability since probably 2002 when the major reforms were
3 enacted by the General Assembly.

4 Medical liability really breaks down into
5 three basic topics: The legal system, the insurance
6 system, and patient safety.

7 Act 13 of 2002 address -- attempted to
8 address all of those areas, and just earlier this week
9 the data from the Pennsylvania Supreme Court seems to
10 demonstrate some of the effects of Act 13 that was passed
11 eight years ago. Almost to the -- the same month. It
12 was passed in March of 2002.

13 The data show two things, in my mind. One
14 is that the number of medical liability claims that were
15 filed in 2002 peaked at about 2,900 cases. For 2009, the
16 most current data available, that dropped to 1,533
17 cases.

18 What that says to me is that there were a
19 number of less meritorious or frivolous lawsuits that
20 were filed prior to Act 13. And I think if I had to
21 pinpoint one particular aspect of Act 13 that has had an
22 effect is really the tightening of medical expert and the
23 -- while additional reforms could be made in that area,
24 to me that has had an effect in terms of the number of
25 cases that have dropped.

1 The second reform that was enacted in 2002
2 was the end of venue shopping. And clearly the data show
3 that in -- cases that were filed formerly in -- in
4 Philadelphia have now shifted to the surrounding counties
5 where the alleged incident occurred.

6 With respect to the insurance system, one
7 of the things that I'd like to clarify is that we still
8 have a very fragile insurance system for medical
9 liability. For hospitals, there are -- virtually are no
10 commercial insurers available.

11 Nine out of ten of our hospitals now
12 self-insure or use risk retention groups. There are no
13 commercial insurance companies that are actively
14 marketing in Pennsylvania and providing insurance.

15 Sometimes that's contrasted with the data
16 that is provided by the insurance department that they've
17 had a number of -- of new insurance companies register in
18 Pennsylvania. Those -- those companies are basically
19 companies that are -- that are utilized by our hospitals
20 in risk retention groups. They're very, very small
21 market shares; but the major point is there is no
22 commercial insurance really left in Pennsylvania for
23 medical liability.

24 And we really only have two major insurers
25 left in Pennsylvania for physicians. Many of our

1 hospitals have assumed many of their -- the medical staff
2 as part of their -- their insurance policy.

3 One of the trends that has been ongoing in
4 the health care field for some time, and I think the
5 medical liability crisis has contributed to this, is that
6 more and more physicians are being employed by hospitals
7 or health systems.

8 Part of the problem that our hospitals face
9 in Pennsylvania is recruiting new physicians to
10 Pennsylvania, and Dr. Goodyear has -- has -- has talked
11 about that.

12 Virtually every new physician coming into
13 Pennsylvania is -- now has to be employed and their
14 medical liability coverage paid for by the health system
15 or the group practice or the faculty practice plan.

16 Pennsylvania continues to be viewed as sort
17 of a hostile environment. New physicians don't
18 immediately -- aren't attracted to Pennsylvania, right or
19 wrong in terms of the perception regarding Pennsylvania.

20 And Dr. Goodyear, I think, has pointed out,
21 we -- we face going forward an aging physician workforce,
22 a need to retain far more of the physicians that are
23 trained here in Pennsylvania to -- in order to maintain
24 services.

25 Virtually every hospital outside of

1 Philadelphia and Pittsburgh tell us that their major
2 problem is attracting new physicians to their
3 communities. And as Representative Manderino touched on,
4 the -- the problems of obstetrical care, we're seeing
5 more and more hospitals stop their -- their -- their
6 maternity care services, particularly in many rural areas
7 of Pennsylvania, simply because they can't retain and
8 keep enough obstetricians to -- to deliver babies in the
9 -- in the Commonwealth.

10 One other aspect of the insurance system
11 that I wanted to mention is that it has been our
12 long-term goal that the Commonwealth of Pennsylvania
13 should get out of the insurance business, and that is to
14 end the Mcare Fund.

15 The Mcare Fund represents a -- a very small
16 sliver of -- of insurance coverage that is mandated by
17 the Commonwealth. Currently, law requires that the first
18 \$500,000 of coverage is obtained either through
19 self-insurance or an insurance company. The second five
20 hundred thousand dollars is -- is through the Mcare
21 Fund. The Mcare Fund pays out claims for those claims
22 that occur over 500,000 up to a million dollars.

23 But virtually all of our hospitals have
24 insurance coverage beyond that. We've referred to that
25 as excess insurance companies -- compensation -- or --or

1 coverage. That is required as part of their fiduciary
2 responsibility to their community, to their bondholders,
3 to provide that level of -- of -- of coverage.

4 And the problem that the Mcare Fund
5 creates is that it adds another layer of bureaucracy in
6 what is already a very complicated process of resolving
7 claims. And as you know, we have been -- we've pushed
8 for elimination of the Mcare Fund.

9 You're also aware that, as a result of the
10 budget crisis of -- of last year, funds that we thought
11 were going to be available to retire the Mcare Fund were
12 transferred to the -- to the General Fund.

13 Hospital Association and the Medical
14 Society filed suit against the Commonwealth with regard
15 to:

16 One, its failure to properly fund the Mcare
17 abatement program that existed between 2003 and 2007.
18 The issue there is that during that period of time the
19 Insurance Department says that they gave out \$968 million
20 worth of abatements to high risk physicians, at a hundred
21 percent, the rest of the physician community at 50
22 percent.

23 Yet when that program was enacted there was
24 an increase in the cigarette tax to pay for that. But we
25 only found that \$330 million was ever transferred to the

1 Mcare program to pay for that. So the difference between
2 \$330 million and \$968 million was made up by
3 over-assessing everybody else.

4 The second case involved the transfer of a
5 hundred million dollars from the Mcare Fund to the
6 General Fund. The Mcare Fund pays claims between the 500
7 and \$1 million level. It assesses health care providers
8 to cover that.

9 Those dollars that went into that fund were
10 health care dollars paid for by hospitals and physicians
11 and nursing homes and birthing centers and other health
12 care providers, podiatrists.

13 Last week, Commonwealth Court issued two
14 opinions, four to one in our favor, that those were
15 inappropriate transfers. Those cases are going to be
16 appealed or have been appealed.

17 Finally, the -- the last point. As part of
18 Act 13, there was a significant program put in place in
19 terms of patient safety. Pennsylvania was the first
20 state to enact Patient Safety Authority and the
21 requirement that serious events and other incidents be
22 reported to a database so that health care providers can
23 learn from other health care providers.

24 About 12 other states followed
25 Pennsylvania's lead. So we've got a -- we're leading the

1 nation in terms of understanding how we can prevent
2 serious events happening in the hospitals.

3 Let me stop there and take any of your
4 questions. Thank you.

5 CHAIRMAN CALTAGIRONE: Thank you.

6 Members?

7 Thank you for your testimony.

8 MR. REDMOND: Thank you.

9 CHAIRMAN CALTAGIRONE: Can we get some
10 water? I was getting you some water, but --

11 MR. REDMOND: Oh.

12 CHAIRMAN CALTAGIRONE: -- you're finished.

13 MR. REDMOND: Great.

14 CHAIRMAN CALTAGIRONE: Thank you, Jim.

15 MR. REDMOND: Thank you very much.

16 CHAIRMAN CALTAGIRONE: Appreciate your
17 testimony.

18 We'll next hear from Cliff Rieders, past
19 president, Pennsylvania Association for Justice, formerly
20 the Pennsylvania Trial Lawyers Association.

21 MR. RIEDERS: Good morning, Mr. Chairman,
22 members of the committee. My name is Cliff Rieders. I
23 am the past president of the Pennsylvania Association for
24 Justice, formerly known as the Pennsylvania Trial Lawyers
25 Association.

1 I was president of that organization at the
2 time of the negotiation and the passage of Act 13, and I
3 was deeply involved in its negotiation and creation.

4 I am a current member of the Pennsylvania
5 Patient Safety Authority. Although I'm not here speaking
6 on its behalf, but I've been very involved in the
7 creation of that organization and its work.

8 I was the drafter and one of the
9 signatories of the letter, along with the Medical
10 Society, which went to the Pennsylvania Supreme Court,
11 which resulted in the rules that you've heard so much
12 talk about here today, like certificates of merit.

13 And I also currently serve on the Supreme
14 Court Committee for Standard Jury Instructions, and I've
15 helped to draft those instructions in medical malpractice
16 cases.

17 So I hope that I can answer questions and
18 give you information rather than a lot of apocryphal
19 stories.

20 I think the first thing to appreciate is
21 the insurance cycle. We've had a little discussion about
22 that. The General Assembly helped pay for a study of
23 this cycle in 1985, and it was updated in 2001. That
24 study was also funded by the trial lawyers and,
25 interestingly enough, by the medical folks as well.

1 And what we learned from that is in a low
2 interest rate environment there are typically low profits
3 for the insurance companies and so what they do is they
4 increase premiums in order to make money. They are
5 profit making companies.

6 In a rising interest rate environment,
7 their profits increase and you see some stability in the
8 rates, which is what is beginning to happen now and what
9 is going to happen.

10 The next phase of that cycle is that the
11 interest rates become high as the economy moves along,
12 the profits are high, and you get a lot of price
13 cutting.

14 This is one of the things that brings
15 insurance companies into the Commonwealth. During times
16 of high interest rates, they get -- they do price
17 cutting, they write a lot of business, and they don't
18 have to worry about their profits because there is a long
19 tail on claims.

20 And then, of course, you wound up when --
21 when the economy begins to tank a little bit back to low
22 interest rates and low profits.

23 That's the cycle and that's what affects
24 premiums more than anything else. And we'll -- we'll go
25 through that a little bit further and -- and show that to

1 you.

2 There also has been disruption in the
3 marketplace, in the insurance marketplace, which is a
4 great factor in insurance premiums. We've had the
5 problem of FICO's disappearing funds, the Alliance
6 Insurance Company's collapse, P.I.E. Insurance Company's
7 disappearing funds into an offshore entity, and, of
8 course, PMSLIC, which was the Medical Society insurance
9 company, selling a majority of its business to NORCAL, a
10 California company, and getting a lot of money for its
11 name and for that -- and for that sale which resulted in
12 the Medical Society not reducing premiums to physicians
13 but rather using much of that money to lobby.

14 Let's talk a little bit about patient
15 safety because we've heard stories, compelling stories
16 about doctors and the difficulties they face.

17 Since I've represented many doctors, I'm
18 aware of those stories and I've gotten some of those
19 calls in the middle of the night. What do I do? I think
20 I killed a patient. Do I apologize? Do I go to the
21 funeral?

22 So I've taken those calls. I fielded
23 those, and I can talk about that in further detail if
24 you'd like.

25 But let's talk about patient safety.

1 The -- the door -- the barn door which burst open on this
2 issue in November of 1999 when the Institute of Medicine,
3 which, of course, is a physician and a Ph.D. group,
4 indicated that there are 98,000 unnecessary deaths in
5 American hospitals. They published that in a report, To
6 Err is Human, 1999. That is the equivalent of two 747s
7 crashing every single month and killing everyone aboard.

8 It is one of the leading causes of death in
9 America, are unnecessary deaths in hospital. We can't
10 get away from that. That statistic has been repeated and
11 has been refined and has been developed and proven by
12 study after study after study since 1999.

13 I've never heard a medical group, by the
14 way, disagree with it.

15 One in four records show evidence of
16 hospital medical errors. That's from the New England
17 Journal of Medicine, the most respected publication of
18 the medical industry. One in four records, 25 percent of
19 care in America, shows evidence of possible medical
20 errors.

21 We know from the Archives of Internal
22 Medicine just published in February of 2010, an esteemed
23 publication by physicians, that sepsis and pneumonia,
24 among 68 million discharges in hospitals, occurred
25 between 1998 and 2006. All caused sepsis. Again, that

1 is infections, hospital-acquired infections. Affects
2 750,000 U.S. hospitalizations, half of which may be --
3 half of that 750 may be hospital-acquired. That's
4 325,000.

5 What is the cost of this? The cost of
6 unnecessary hospital-acquired infections and injuries in
7 hospitals that should not be occurring, but for issues of
8 patient safety, cost us, you and me and all of us, \$8.1
9 billion.

10 This is according to a medical group. Not
11 a legal group. I will cite in my materials, which you
12 can read, okay, I cite no legal organizations in terms of
13 what they say about these things. There's plenty of data
14 from them as well. Let's rely on the medical folks.

15 18 -- \$8.1 billion in unnecessary hospital
16 costs attributable to healthcare-associated sepsis and
17 pneumonia in '06, including 2.3 million patient
18 hospitalization days and 48,000 deaths.

19 Now, sitting in front of you is a man named
20 George Goliash and his wife, Janenne. He's a victim of a
21 devastating infection for which there is no remedy.
22 We've passed the Pennsylvania Act 52, which is a great
23 piece of legislation. And I thank all of you for having
24 helped pass that.

25 And, unfortunately, if an individual

1 acquires an infection in a hospital that is not
2 considered negligence per se. You have to prove
3 negligence above and beyond the acquisition of that
4 infection in order to effectuate a recovery, which means
5 effectively that cases are not brought, are never
6 brought, merely for the fact that a person acquired an
7 infection in a hospital who had been pre-screened and
8 found not to have it when he went into the hospital.

9 George Goliash, who came down here on his
10 own, by the way, on his own expense, on his own ticket,
11 with his wife, so that you can have an opportunity to
12 talk to him after this hearing and find out how many of
13 these matters are uncompensated.

14 We've had the discussion about so-called
15 frivolous litigation, which in my view is a fiction.
16 Here is an example of uncompensated injuries because of
17 the current restrictions in the legal system.

18 According to the New England Journal of
19 Medicine adherence to process involved in care range from
20 52.2 percent for screening to 58 percent follow-up.

21 What that means, if you have an opportunity
22 to read the article, which is attached to the materials,
23 is about half the people receive the care they're
24 supposed to receive. A little bit more than half.
25 That's a patient safety issue and a serious one.

1 Let's just summarize the results since the
2 early 2000s when this bill was passed, Act 13. A
3 dramatic drop in the number of claims shown by both the
4 insurance industry and the Mcare Fund ranging between 11
5 and 70 percent depending on what you -- on what you
6 review, and we'll review some of those specifically, a
7 drop in coverage to 1 million from 1.2 million. Five
8 hundred thousand is primary, 500,000 through the Mcare
9 Fund. And huge insurance company profitability in the
10 last reporting period. And we'll go over some of those
11 figures as well, if time allows.

12 Insurance company profitability. Let's
13 talk a little bit about that.

14 The average return on equity is 8.7 percent
15 which is very favorable in any industry in the United
16 States. For the latest reporting period it was 12.6
17 percent.

18 If you want to know why doctors, like
19 Dr. Goodyear, pay high premiums it's because the
20 insurance industry makes money. If you want to know why
21 hospitals self-insure and have risk retention groups like
22 Jim Redmond talked about it's because they can cut their
23 costs by doing that and that's why they do it. And they
24 should be encouraged to do it as they were with Act 13.

25 There's been an improving ratio for the

1 insurance industry. Ratio means the relationship between
2 premiums and profits. In '02 the ratio was 111.48
3 percent. The report -- for the reporting period ending
4 June 30th, '09, the loss ratio was 43.95 percent.

5 What that means is that approximately of
6 all the premiums they take in, they pay out 43 percent
7 and the rest is presumably profit, overhead,
8 administrative costs, whatever they use the money for.
9 That does not count -- that does not count investment
10 return. That's only based upon premiums. And believe it
11 or not, insurance companies do not make money on
12 premiums. They make money on what they do with the
13 premium dollar.

14 There's a publication in the materials
15 called The 2009 Pulse of Pennsylvania's Physicians and
16 Physician Assistant Workforce. It is must reading.
17 Because it answers many of the questions that were raised
18 here by the prior witnesses that you asked about and I
19 hope you will press me about as well.

20 The number of physicians continues to grow
21 in Pennsylvania. It is a fiction, it is absolutely a
22 fiction to say that we cannot or do not recruit
23 physicians in Pennsylvania.

24 And here are the numbers. 88.2 percent of
25 Pennsylvania's populization -- population resides in

1 urban counties. 92 percent in -- I think that's 92
2 percent of physicians report practicing in urban
3 counties.

4 In 2006, there were 208.1 physicians --
5 now, this is the important number, by the way; this is
6 the number you want to know -- there were 208.1
7 physicians per hundred thousand population in
8 Pennsylvania. That rate increased to 248.4 physicians
9 per hundred thousand in '08.

10 Now, that's a -- that's a fantastic
11 statistic when you realize that as a rust belt state we
12 are losing population, as you know from -- as you know
13 from looking at reapportionment, for example. We're
14 losing population. Yet we have more doctors to
15 population than we did formerly, in spite of a drop in
16 population generally.

17 The rate per hundred thousand population in
18 urban counties increased from 217.8 to 261.5 from '06 to
19 '08. In rural counties where, by the way, the verdicts
20 and payouts are almost nonexistent, if you look at the
21 figures from the Administrative Office of the Supreme
22 Court, the rate of physicians increased from 135.6 to
23 150.7 physicians per hundred thousand population.

24 37 percent of Pennsylvania physicians
25 practice primary care. Nationally the rate is 40

1 percent. So we're very close to the national rate. And,
2 by the way, our rate of physicians to population by
3 hundred thousand is also very favorable.

4 Why are there not more physicians? Because
5 the medical societies and medical schools restrict the
6 number of doctors in order to keep compensation high.

7 Okay. Physicians in Pennsylvania are here
8 to stay. The survey shows among physicians who plan to
9 practice zero to five years, 99.2, those are the young
10 ones we heard about, 99.2 intend to practice in
11 Pennsylvania for the same amount of time.

12 So that's the truth. Those are not
13 apocryphal stories.

14 The physician survey license -- you heard
15 that there's lots of different ways to measure
16 physicians. Well, I looked at every one of those that we
17 can find in the Commonwealth. So let's look at them
18 together.

19 In 2002, the renewal rate was 43,858. In
20 2008 it increased to 47,224. The renewal rate for
21 physicians in Pennsylvania is 90.6 percent. It compares,
22 very favorable, with the southern states and the other
23 states you've heard about.

24 The history of Mcare claims payout is also
25 very important. The Mcare Fund, of course, was the old

1 CAT fund originally created in '75, renamed in '96 and
2 again in '02, and altered somewhat the payout in '03,
3 which, by the way, was considered low nationally, by
4 national statistics, for a state of our size, was 300 and
5 -- almost 379 million with 701 claims. In 2009, it was
6 178 million with 396 claims, the largest drop in the
7 nation for any excess fund.

8 Pennsylvania medical malpractice case
9 filings. And, again, you've got the materials -- the
10 materials -- you got the materials. There's a lot -- a
11 lot of information there. I'm just trying to summarize
12 it for you.

13 The state total in 2000 was 2,632, the
14 number of filings. Now, think of the size of this
15 state. In the entire state, in '09, 1,533, a drop of 43
16 percent.

17 Why is this significant? You will soon
18 have an opportunity to read. Now, listen to me once.
19 You will soon have an opportunity to read the -- the
20 report to the legislature by the Patient Safety
21 Authority. I just reviewed the final draft myself.

22 They will show the number of incidents and
23 serious events in a year reported as 300,000. Not all of
24 those are negligence. I repeat, not all of those are
25 negligence. We don't know which are or are not

1 negligence.

2 But we know that 300,000 represents under
3 reporting. That means that one-half of one percent --
4 one-half of one percent of all serious events and
5 incidents ever result in a lawsuit. You will find no
6 smaller number anywhere in the industrialized world.

7 Total verdicts, in the state's latest
8 reporting period between January of '09 and December of
9 '09, the state showed 131 cases, 85.1 percent of those
10 were defense verdicts. In '03 it was 73 percent.

11 More doctors are winning more cases because
12 of artificial barriers and hurdles created to bringing
13 legitimate claims, most of which have to do with secrecy,
14 secrecy of peer review, secrecy of reporting to the
15 Patient Safety Authority, secrecy in the reporting to the
16 Department of Health, and the great difficulty in
17 obtaining expert witnesses who will testify against other
18 doctors because many of the medical groups, many of the
19 medical associations will blackball, absolutely blackball
20 physicians who testify truthfully against other
21 physicians.

22 And that's a great problem, and I'm hoping
23 that we'll consider legislation to ban that
24 blackballing. That should actually help both sides.

25 Now, I made a long laundry list -- and I

1 don't want to use the time to talk about this -- of
2 changes that have occurred since 2002. All of these are
3 civil procedural rule changes, and we -- it's in the
4 materials, and I'll leave that to you to -- to look at in
5 greater detail. I'll be happy to answer specific
6 questions about it.

7 These are various pieces of legislation in
8 the Mcare Act which also restricted the right to sue and
9 make much more difficult recovery of legitimate claims.
10 And, again, that's all in the materials.

11 List of reforms needed. We do need
12 reforms, absolutely, because the pendulum has swung so
13 far to stigmatizing those who bring cases, basically
14 saying that you're chasing doctors out of the state.
15 Untrue. Raising premiums. We know now that's untrue.
16 That jurors in general look askance and in a very hostile
17 way at people who bring legitimate claims.

18 And we need to bring it -- bring it into
19 balance. I don't want to see a situation where there are
20 frivolous claims, but I don't want to see cases where
21 there are frivolous defenses either. And the pendulum
22 clearly has swung too much the other way. We need to
23 right that balance.

24 We absolutely ban predispute arbitration
25 clauses. A person should not be forced or required to

1 give up their rights before an incident occurs and in
2 order to get medical care. That would be a terrible
3 thing.

4 We see that, by the way, in the financial
5 industry and hopefully that will be banned soon, where if
6 you open up an account with any financial advisor, they
7 will have you sign an agreement where you agree to
8 industry arbitration before any dispute happens, before
9 they steal your money. Okay?

10 That's a bad practice, and it should not
11 happen in the medical field. It's bad for patients and
12 ultimately it's bad for the medical care and for the
13 trust between doctors and patients.

14 We need medical malpractice insurance
15 reform. I've written such a piece of legislation. It's
16 in the materials. You can take a look at it.

17 We need to freeze primary limits at
18 500,000, Mcare limits of 500,000. The reason why we need
19 to do that is to have a marketplace where the primary
20 carriers are able to write coverage of \$500,000. It's a
21 system that's working well now. Particularly since the
22 doctors won their lawsuit and are going to have a lot of
23 money in that Mcare Fund. Money that's not being spent
24 on claims payouts, by the way.

25 I won't go through all the rest of it, but

1 there are two pages of suggestions that I have. They're
2 in the materials. We need to improve some of the
3 language in the Mcare Act.

4 We need to have a medical malpractice small
5 claims court, which I proposed and wrote the language for
6 back in 2000 and in 2001. And like I said earlier, we
7 need to do something to ban the blacklisting of doctors
8 who testify against other doctors.

9 Defensive medicine, all the studies that
10 have looked at this, and many studies have, physician
11 studies, federal government studies, and the lawyers'
12 groups, and it's very hard to get a handle on, because
13 it's usually about asking doctors if they sent people for
14 extra tests because they are afraid of a lawsuit.

15 They never ask the doctors if it's because
16 you make more money on this. And, by the way, among the
17 survey of professionals, physicians are still the highest
18 paid profession in the United States.

19 And unfortunately so-called unnecessary
20 tests are about advances in technology and about
21 physician advertising.

22 I did my own little survey, and I'll end on
23 this note. Driving to visit one of my kids in college
24 along Route 80, it was about a 180-mile trip, my wife and
25 I counted the number of physician and hospital ads that

1 we saw on billboards and on the radio and the number of
2 lawyers ad -- ads we saw on billboards and radio.

3 And we counted 16 ads on billboards and
4 radio, and we stopped counting, for medical care,
5 everything from cancer cures to knee surgery, OB care,
6 you mention it.

7 This is driving Route 80, which is, you
8 know, through rural Pennsylvania and we saw three ads,
9 billboard, radio ads for lawyer groups.

10 So I don't feel sorry for the medical
11 community that gripes about lawyer advertising. They do
12 much more of it, and that is part of what drives the cost
13 and drives the incentive for -- for extra tests to be
14 given. They -- they are advertising to people, get these
15 tests, use our MRI machine, we have a better MRI machine,
16 a faster one, more accurate one, 3D one.

17 This is part and parcel of the medical
18 industry today, to sell more medicine.

19 So I'd like to answer questions. I hope
20 you have some hard questions for me.

21 CHAIRMAN CALTAGIRONE: Thank you.

22 Richard.

23 REPRESENTATIVE STEVENSON: Thank you,
24 Mr. Chairman.

25 And thank you for your testimony today.

1 Just one question. If you could respond to the testimony
2 that we heard earlier from Dr. Goodyear about the rising
3 average age of physicians. How do you see that and could
4 you address that issue for us?

5 MR. RIEDERS: I think we have a rising of
6 age of everyone. The -- the information on the physician
7 survey, which is in the materials, is illustrative of the
8 fact that we do not have any faster, quicker rising age
9 for physicians than for lawyers, legislators, or anyone
10 else.

11 We have an aging population, and it's
12 particularly aging in Pennsylvania and in Florida, and we
13 have difficulty in interesting -- we have difficulty in
14 recruiting young people to a variety of professions.
15 Medicine is one of them.

16 But we can solve that problem by -- by
17 legislation which would prevent the prohibitions that
18 hospitals and medical groups impose on medical schools.
19 They could take more people and some medical schools
20 would like to. But the profession wants to see that
21 restricted.

22 So that's one thing that could help, and
23 that's something you need to look into. And I suggest
24 maybe you want to have some separate hearings on that.
25 Because it's been -- it's been written about. It's been

1 -- there's been some empirical data.

2 But it is not correct to suggest that the
3 age of physicians is rising in Pennsylvania any quicker
4 or any more dramatically than any other profession or any
5 other group.

6 REPRESENTATIVE STEVENSON: Thank you.

7 Thank you, Mr. Chairman.

8 CHAIRMAN CALTAGIRONE: I want to recognize
9 Representative John Pallone who has joined us. Thank
10 you, John.

11 REPRESENTATIVE PALLONE: Thank you,
12 Mr. Chairman.

13 CHAIRMAN CALTAGIRONE: You're welcome.
14 Ron. Chairman Marsico.

15 REPRESENTATIVE MARSICO: Thank you,
16 Mr. Chair.

17 Thanks for your testimony today.

18 MR. RIEDERS: Thank you.

19 REPRESENTATIVE MARSICO: You threw out a
20 lot of numbers at us. A lot of numbers were given to us
21 by -- and it's an extensive report.

22 Jim Redmond from the Hospital Association
23 in his testimony mentioned --- it's in his written
24 testimony -- that the cost of an obstetrician's annual
25 medical liability premium in Delaware County in

1 Pennsylvania is approximately \$169,000. Okay? And then
2 just across the Delaware River in Dela -- the state of
3 Delaware that same physician pays \$68,000 annually in
4 premiums.

5 How do you account for that? Any reason?
6 Do you -- do you have any idea why it would be so much
7 lower in Delaware?

8 MR. RIEDERS: Yes. Having looked at that
9 over a number of years, and I suggest -- I can lend you a
10 book called The Survey of Medical Malpractice which looks
11 at every state in the Union by Professor Bhat, B-H-A-T-T
12 [sic]. He's an actuary in the state of Connecticut. A
13 very fine resource book on all of this.

14 One of the reasons for that dramatic
15 difference is that physicians make so much more money in
16 Pennsylvania, and there is so much less regulation of --
17 of the insurance market in this Commonwealth.

18 Remember, half of that, according to the
19 statistics I showed you, half of that \$169,000 is
20 profit. Okay? That's why risk retention groups and
21 self-insurance have become a big deal. That's why a lot
22 of physicians have given up their practices and prefer to
23 work for hospitals, which self-insure, so they don't have
24 to worry about those kind of expenses.

25 So I think that's accounted for by lack of

1 insurance company regulation.

2 Now, for example, in preparing for this
3 testimony, it is extremely difficult to get data on what
4 insurance companies are charging other than, you know,
5 asking somebody in one state versus another what the
6 ratios are, and to get that as public information, unless
7 the insurance company wants to raise or lower its premium
8 and needs permission to do that.

9 So what insurance companies in Pennsylvania do
10 is they don't do anything. They freeze their rates while
11 they make money, and we don't know and you can't really
12 know what the profit ratios are or why that physician in
13 Pennsylvania is paying so much more.

14 So we know the insurance companies are making a
15 lot of money. We know that the claims payouts have
16 dropped dramatically and in my view that physician should
17 not be paying \$169,000, but not because of claims by
18 innocent, injured, malpractice victims.

19 REPRESENTATIVE MARSICO: With your -- one of
20 your -- the section here in the book here, you talked
21 about the physician workforce. Where did you get those
22 numbers? I -- I can't find them. Where did you get --

23 MR. RIEDERS: Well, that -- that --

24 REPRESENTATIVE MARSICO: -- those numbers from?

25 MR. RIEDERS: That number is from that survey.

1 That's a --that's a Commonwealth --

2 REPRESENTATIVE MARSICO: And who did the
3 survey?

4 MR. RIEDERS: Physician groups and they're also
5 relying upon the information from the state. That's --
6 I'll be happy to go over that with you, if you want to
7 take a moment.

8 REPRESENTATIVE MARSICO: If you would.

9 MR. RIEDERS: Yeah.

10 REPRESENTATIVE MARSICO: While you got the
11 numbers.

12 MR. RIEDERS: Yeah. Yeah. The Pulse of
13 Physicians and Physician Assistant Workforce, 2009, is
14 from the State Health Improvement Plan, the Pennsylvania
15 Department of Health. That's from your and my Department
16 of Health.

17 REPRESENTATIVE MARSICO: Okay. Thank you.

18 MR. RIEDERS: Anything else?

19 CHAIRMAN CALTAGIRONE: Counsel?

20 MS. COATES: Again, thank you for coming
21 and thank you --

22 MR. RIEDERS: Yeah.

23 MS. COATES: -- for your testimony.

24 I had a question on the -- the malpractice
25 figures and the filing that was recently made by the

1 administrative office of the Pennsylvania courts.

2 MR. RIEDERS: Yes.

3 MS. COATES: It shows that 1,533 cases were
4 filed and of those cases 154 went to verdict. But that
5 doesn't provide any explanation as to what happened to
6 the other 1,300 cases. Correct?

7 MR. RIEDERS: Correct. Well, what we know
8 about them is they were settled or dismissed.

9 MS. COATES: And we don't know which were
10 settled or which were dismissed?

11 MR. RIEDERS: The administrative office
12 does not keep that information. In order to know that,
13 you'd have to look at insurance company and Mcare
14 information, and they have not been terribly forthcoming
15 with that information.

16 I've asked for it. I know members of this
17 committee have asked for it.

18 One of the things I'd love to see you do is
19 some insurance disclosure, including from the government
20 agencies. Our own agencies ought to be giving us more
21 information, the Insurance Department, the Mcare Fund
22 about rate filings, about claims payouts, so we could
23 know which are settled, which aren't, what those
24 settlements consist of.

25 That would be valuable information, and I

1 think -- and I think we all should know more about that.

2 MS. COATES: It is your testimony that
3 information is currently available but just not being
4 disclosed?

5 MR. RIEDERS: It's all available. The
6 insurance companies certainly know what they pay in
7 settlements. The Mcare Fund certainly knows that.

8 But just try to get that information. I
9 mean I've tried. What you have here is anything that was
10 available. I've tried for 15 years.

11 MS. COATES: And your testimony was that
12 more doctors are winning cases because of secrecy?

13 MR. RIEDERS: I think because of secrecy.
14 Every bill that's passed, including Act 13, imposes
15 secrecy on reporting. If a hospital finds that a doctor
16 is a drunk and they do a peer review, the patient cannot
17 get that information. That peer review information is
18 totally secret.

19 If that's reported to the Patient Safety
20 Authority, it is totally secret. Every piece of
21 legislation that I review -- and I've reviewed hundreds
22 over the years that comes down the pike -- has secrecy
23 built into it. Sometimes it's the only way you can get
24 support of the medical groups for this legislation.

25 When we were debating -- when you were

1 debating the Patient Safety Authority as part of the Act
2 13, which trial lawyers insisted upon in return for tort
3 reform, the only way that could get passed is if secrecy
4 was inserted so that the public cannot know problems with
5 specific hospitals or specific patient reports.

6 MS. COATES: Wouldn't it be just as
7 reasonable to infer that the defense is trying more cases
8 that may be questionable or questionable negligence? I
9 mean you look at these figures, it appears that 85
10 percent of the cases that were tried last year resulted
11 in defense verdicts.

12 It is your inference that that's as a
13 result of secrecy or could it also be inferred from that
14 that they were questionable cases to begin with from the
15 plaintiff's perspective?

16 MR. RIEDERS: Again, my experience in the
17 field, looking at the studies and writing on the subject,
18 teaching it, traveling throughout this Commonwealth, it
19 is -- it has become more difficult to prove claims
20 because of increased secrecy and because they -- the
21 poisoned jury pool atmosphere.

22 Now, obviously you can argue, anybody can
23 argue anything they want, but that's -- that has been my
24 experience and what I have seen in the field.

25 MS. COATES: Thank you.

1 MR. RIEDERS: Anything else?

2 CHAIRMAN CALTAGIRONE: Any other
3 questions?

4 Thank you. We do appreciate your
5 testimony.

6 MR. RIEDERS: Thank you very much.

7 CHAIRMAN CALTAGIRONE: And thank you for
8 the work you did in this.

9 MR. RIEDERS: Thank you.

10 CHAIRMAN CALTAGIRONE: We'll next hear from
11 Clifford Haines, President of the Pennsylvania Bar
12 Association.

13 MR. HAINES: Thank you. Mr. Chairman, good
14 morning. Can I keep Mr. Rieders here? He's got the
15 facts and figures, and I am -- I'm nowhere near as
16 competent as he is when it comes to that.

17 I thank you for the opportunity to appear
18 in front of you. I have to tell you that I was in
19 Washington. It was the American Bar Association Day on
20 the Hill yesterday, and I was coming back on the train
21 saying, well, what exactly is it that this committee is
22 looking at?

23 And I had an -- an opportunity -- I'm
24 delighted to know that --

25 CHAIRMAN CALTAGIRONE: The truth. We're

1 looking and searching for the truth.

2 MR. HAINES: Well, I was delighted to see
3 that Dr. Redmond and the Pennsylvania Medical Society is
4 doing so well that they can publish a glossy, three-page,
5 colored printout for you all just for this testimony.
6 Things are going better at the Pennsylvania --
7 Pennsylvania Medical Society than they are at the
8 Pennsylvania Bar Association in -- in these tough
9 economic times.

10 And I -- and I can tell you that the
11 thought occurred to me last night on the train coming
12 back that there's a piece of me that wants to go to the
13 membership of the Pennsylvania Bar Association and say,
14 you know what? The legislature is at it again. They
15 want to talk about tort reform.

16 And I'll tell you why I want to do that.
17 There is nothing, nothing, other than a tax on legal
18 services, that will mobilize the trial lawyers and the
19 lawyers in general if you all want to talk about tax --
20 tort reform again.

21 And that is wonderful for me as the
22 president of the association because two things are going
23 to happen. My membership numbers are going to go
24 skyrocketing, and the contributions to the PAC are going
25 to be off the charts.

1 As you well know, this is a subject on
2 which the legal community in Pennsylvania has stood
3 together consistently. It's not just the trial lawyers,
4 but it is all of the lawyers in Pennsylvania.

5 And -- and at -- at one level we have
6 acceded to and accepted all of the changes that have
7 occurred as a result of Act 15 [sic] and as a result of
8 all of the things that the Supreme Court has done.

9 At another level we have stood strongly in
10 opposition to caps on damages and will continue to do
11 that ad infinitum.

12 I think the reasons are obviously before
13 you. You've heard them all. I'm happy to repeat them or
14 accept your challenges or the medical community's
15 challenges on those -- those issues.

16 I will tell you that I recoil, absolutely
17 recoil at the term frivolous lawsuit. I would like
18 someone to tell me what that means. As I understand the
19 Constitution of this United States and the Constitution
20 of this Commonwealth, the right to a jury trial is
21 inviolable.

22 Anybody can sue anybody for anything. And
23 the person who brings that suit believes that he or she
24 has a legitimate basis for doing that. I've never seen a
25 doctor look in the eye of a plaintiff and say, this is

1 frivolous. Because no one who brings a lawsuit believes
2 it is frivolous.

3 In the minds of someone else it may not
4 have the same merit as others, but lawsuits that are
5 characterized as frivolous are just being characterized
6 in an inflammatory way that has no legitimate predicate
7 in the law or in the history of this Commonwealth.

8 I can't tell you that the Pennsylvania Bar
9 Association is in possession of detailed studies on the
10 subject that is before you today. In fact, I can tell
11 you that we are not.

12 But I can pass on to you at least one
13 anecdotal story. And I'm sorry that Mr. Rieders isn't
14 here to have the benefit of it.

15 But let me tell you that I left a law firm
16 that I was in in 2004. I was a partner in the law firm
17 for 22 years, and I went out on my own.

18 At the time I left that law firm, I was not
19 only a trial lawyer but a good 90 percent of the business
20 that I did was medical malpractice litigation. I left
21 that law firm because I saw no future from a business
22 standpoint in medical malpractice litigation.

23 Today, if ten percent of my business is
24 medical malpractice litigation, I would be surprised. I
25 practice law in Philadelphia County. I do not have one

1 medical malpractice case presently pending in that
2 county.

3 Pennsylvania has as severe a tort reform
4 policy as any state in the union, and it's tort reform in
5 the jury box.

6 It has nothing to do with whether I can get
7 a certificate of merit. It has nothing to do with
8 whether or not my case is pending in Philadelphia or a
9 surrounding county. It has to do with the fact that the
10 public has been convinced, rightly or wrongly, that the
11 cost of medical care is directly related to the liability
12 crisis.

13 So we look at the numbers from 2004 until
14 today. The filings have gone down dramatically. The
15 number of verdicts that exceed \$10 million have dropped
16 off the table. People like me are no longer handling
17 medical malpractice cases, because you can't win them in
18 Pennsylvania today.

19 You don't need to do anything. The public
20 has taken care of this issue.

21 Representative [sic] Coates, you asked the
22 question about outcomes, and I will tell you that the
23 number of verdicts in Philadelphia County that are
24 defense verdicts are now reported in the range of 80
25 percent. When a case actually goes to verdict, 80

1 percent of the time the defendant wins those cases.

2 All of those numbers have had an impact on
3 Mr. Rieders and the trial lawyers and lawyers throughout
4 the Commonwealth of Pennsylvania and medical malpractice
5 lawsuits are not -- not the preferred way to go for
6 lawyers.

7 I can't speak for clients. I can tell you
8 that I get calls all the time. I can tell you that I get
9 people coming in all the time.

10 And I can tell you that it's frequently
11 difficult to sit and look at somebody and say, I'm sorry
12 but I'm not willing to bring this lawsuit on your behalf
13 because it economically makes no sense. Yes, you were
14 injured. Yes, it appears that someone did something
15 wrong. But the cost of filing this case, the cost of
16 pursuing this case, the likely outcome of this case is
17 probably in the neighborhood of a hundred thousand
18 dollars. It doesn't make economic sense.

19 That's a sad comment to -- to an individual
20 who has been injured and hurt as a result of medical
21 mistakes.

22 So while I applaud you for reviewing the
23 subject of where are we, I think the answer is whether it
24 is the result of Act 15 [sic], whether it is the result
25 of the Supreme Court rule changes, whether it is just a

1 general social phenomena, there is no medical malpractice
2 crisis in Pennsylvania.

3 I can't speak to a liability insurance in
4 crisis -- crisis, because I don't know the answers to
5 those questions. I think the doctors have good reason to
6 look at the insurers and say, what are you doing to us
7 and why are you charging so much money? And Mr. Rieders
8 has given you some indication of the explanation for
9 that.

10 But -- but I would submit to you, and it is
11 anecdotal, from my personal standpoint, I would submit to
12 you that the idea that there is some crisis in medicine
13 because of lawsuits in 2010 simply is a disconnect.

14 So with that, I'm happy to answer your
15 questions. I hope I didn't take more than my allotted
16 time. And I'd be delighted if you had none.

17 CHAIRMAN CALTAGIRONE: You did good.

18 I do want to mention Representative Joe
19 Brennan, and I think -- did you have your son here with
20 you, Joe?

21 REPRESENTATIVE BRENNAN: Yes.

22 CHAIRMAN CALTAGIRONE: Bring Your Son To
23 Work Day and representative in training.

24 You did very good, by the way. And the
25 reason that I -- that I decided to hold this -- and,

1 look, I have friends in both camps, in the medical camp
2 and in the legal camp, and, you know, from time to time
3 we have to air these issues.

4 Whether or not we can come to some
5 conclusions to try to make our life and our systems work
6 better, you know, that's what I think we're all about.

7 I think the docs and the hospitals do an
8 excellent job in this state, and God knows we need them,
9 we need the attorneys, too. You know, you have the
10 scales of justice. You always want to balance things.

11 And the previous testifier was saying, and
12 I was just curious, that maybe the hospitals and doctors
13 are doing a much better job now at defensive medicine and
14 the number of cases -- there may be some correlation
15 there, that they're doing a better job at taking care of
16 us when we go into the hospitals or the doctors.

17 And -- and we all have our own doctors and
18 we -- most of us at one time or another have been in the
19 hospitals. So God knows we need them.

20 And -- and we certainly want to try to, I
21 think personally, keep the high quality of care that
22 we've been receiving in the country at the highest
23 standards. We certainly don't want to slip and fall and
24 become a third world nation.

25 We've seen on TV what can happen, and God

1 knows we need each other. And if there's problems that
2 we can resolve, I never hesitate to bring these issues
3 forward so that we can have an open dialogue. I think
4 that's what we're all about as a Commonwealth and a
5 legislature, to see how we can come together to solve
6 some of the problems, if there are any problems.

7 And let's see if there are any of the
8 members that have any questions. Representative Pallone.

9 REPRESENTATIVE PALLONE: Thank you,
10 Mr. Chairman.

11 And thank you, Mr. Rieders [sic]. It's
12 good to see you again and, as you know, I'm an active
13 member of the Pennsylvania Bar Association.

14 MR. HAINES: I heard that.

15 REPRESENTATIVE PALLONE: Yeah. So nobody
16 likes a lawyer till they need one, including the
17 doctors. So with all due respect, I think I agree with
18 you that -- that there are no truly frivolous lawsuits
19 until you're the defendant and then they're all
20 frivolous.

21 But that being said, my thought is even
22 beyond the malpractice thinking, and I'm anything but
23 anti-insurance because they certainly protect me and many
24 others in a number of instances.

25 But it's been my experience in the last 20

1 years that the entire insurance market, in terms of
2 defense, has really driven the cost of litigation up and
3 has reduced the success percentage, or whatever you want
4 to call it, to the plaintiff's bar, and it's not just
5 medical malpractice but it's in -- it's in almost every
6 discipline of the law.

7 Have you looked at any of the data or
8 statistics that go that route?

9 MR. HAINES: I haven't. That's something
10 that Mr. Rieders likely has a number on and I don't. I
11 can tell you that -- that, you know, again, from a
12 personal standpoint, the ability of a physician to
13 control his insurance may be the single biggest
14 impediment to resolving litigation that is out there.

15 And I've often wondered why it is that the
16 insurance commissioner allows those policies to be
17 written. As you know, a doctor is required or is -- is
18 entitled to consent or not to resolution. So that if the
19 doctor himself or herself says, no, I don't agree that
20 this case should be resolved, it can't be resolved, and
21 that is unfortunate.

22 Doctors -- and I don't mean this in a
23 critical way, doctors -- because it's an important fact.
24 Doctors have strong egos. They have to do the kind of
25 work they do. They are dealing with life and death every

1 day.

2 And -- and so because of that strong ego,
3 it is very difficult for them to acknowledge that they
4 make a mistake or acknowledge that they are responsible
5 for a bad outcome.

6 I -- I've never had a doctor come to me and
7 say, you know, your lawsuit was well-founded, I made a
8 mistake and -- and -- I've never heard that. It is
9 unusual and a difficult process to get a doctor to
10 consent.

11 So I think there are aspects of the way
12 insurance is written that are an impediment to resolution
13 and probably resolution at a far lower number. I think
14 the costs could be reduced just by taking -- by saying to
15 the insurance commissioner, you can't accept a policy
16 that has that provision in it.

17 You know, you have an automobile accident,
18 you have nothing to say about whether or not your carrier
19 settles your lawsuit. They frequently do that and don't
20 even tell you. That's not true of a professional
21 liability policy and that makes no sense in my view.

22 REPRESENTATIVE PALLONE: Well, and I -- I
23 don't disagree with you and, again, I'm anything but
24 anti-insurance. Particularly because I wrecked my car
25 yesterday. So I'm glad that I have insurance.

1 That being said, a true anecdote, though,
2 is when I first came to the legislature, I have a cousin
3 who is in a very narrow medical field, and he approached
4 me as a legislator and he said, hey, you know, you're my
5 cousin, can you help me out here? My malpractice
6 insurance in the last five years went from 18,000 to in
7 excess of 120,000. He said, I have zero claims and I
8 have zero even letters of intent that there might
9 possibly some day in the future be a lawsuit. How come
10 my premium went from 18 to 120?

11 And I said, well, it's the market. You got
12 to talk to your carrier, not the legislature, about
13 that.

14 But I -- I think what you're suggesting, if
15 I'm hearing you right, is we maybe need to look at, if
16 regulatory enactment is the right word, but some type of
17 a control so that we don't see a 500 percent increase in
18 premium when there are zero claims.

19 MR. HAINES: Well, I think you were here
20 when Mr. Rieders explained that the \$189,000 in Delaware
21 County in many respects represents profit.

22 And one of the things that you don't know
23 and we don't know and no one else knows is what's the
24 profit margin in an insurance company. What -- what kind
25 of profits are they making?

1 And nobody can get that data. And nobody
2 knows the answer to those questions. And I suspect that
3 if you had the opportunity to see those numbers, you
4 would likely be appalled and if you weren't appalled,
5 you'd be shocked, and if you weren't shocked, at least
6 you'd have some data to work from on this subject that
7 you don't presently have.

8 Because you don't know how profitable those
9 insurers really are. I mean people aren't writing
10 medical malpractice in Pennsylvania because it's a losing
11 proposition. They're here because they can make money
12 doing it.

13 REPRESENTATIVE PALLONE: Well, again, thank
14 you for your information.

15 And thank you, Mr. Chairman.

16 MR. HAINES: Thank you all.

17 CHAIRMAN CALTAGIRONE: Thank you, sir.

18 We'll next hear from Samuel Denisco,
19 Director of the Pennsylvania Chamber of Business and
20 Industry, and Jonathan Greer, the Insurance Federation of
21 Pennsylvania.

22 MR. DENISCO: Mr. Chairman, good morning.
23 I'm Sam Denisco. I'm the Director of Legislative
24 Affairs, Government Affairs for the Pennsylvania Chamber
25 of Business and Industry.

1 The Pennsylvania Chambers is the largest,
2 broad-based business advocacy association in the
3 Commonwealth. Our thousands of members represent Fortune
4 100 companies to sole proprietors and we cross all
5 industry sectors.

6 Again, thank you for the opportunity to
7 present testimony on the issue of tort reform, medical
8 liability reform.

9 The Chamber supports a health care system
10 in the Commonwealth that provides the necessary,
11 appropriate and accessible, effective health care to
12 employers and employees at a reasonable cost.

13 Rapidly rising health care costs interfere
14 with the ability of the business community to maintain
15 existing jobs and create new jobs. One well-documented
16 phenomenon in this, that it greatly contributes to
17 escalating costs of health care, not only in
18 Pennsylvania, but across the nation, is the nation's
19 liberal liability systems which have spurred providers to
20 err on the side of caution and provide unnecessary
21 services.

22 Not only does this have a serious and
23 immediate impact on patient access to care, but it also
24 has a long -- long-term impact on the economic
25 development of our communities.

1 Without access to high quality medical
2 facilities, physicians, and other health care providers,
3 communities will endure greater difficulties in
4 attracting new businesses to the areas and recruiting
5 talented employees for their existing businesses.

6 In the face of a liability crisis that
7 continues to erode patient access to care, stall the
8 creation of jobs and job opportunities, halt business
9 retention, expansion and attraction, the Chamber
10 recognizes that steps have been taken to address the
11 concerns of Pennsylvania physicians and prevent any
12 disruption of patient coverage.

13 We have seen a sharp decline in medical
14 liability claims since the enactment of the 2002 medical
15 liability reforms. The business community strongly feels
16 that these reforms must be followed by long term,
17 broad-based systematic changes to the Commonwealth legal
18 system.

19 We need additional meaningful changes to
20 our civil justice system to further reduce the costs
21 incurred by businesses, encourage expansion, and make our
22 state more attractive to new business. Many examples
23 exist where businesses have been adversely affected by
24 the inequities of our current legal system.

25 However, most businesses find it easier and

1 financially advantageous because of the unpredictability
2 of our system to settle, rather than paying legal costs
3 to defend themselves.

4 In fact, studies have shown large increases
5 in productivity and employment associated with liability
6 reforms. There's little doubt that adopting such reforms
7 in Pennsylvania would produce gains in employment,
8 productivity, and total output.

9 Numerous studies of the impact of reforms
10 on labor productivity and employment have demonstrated
11 that states which changed their liability laws to
12 decrease levels of liability experience greater increases
13 in aggregate productivity and employment than states that
14 did not. At the same time, states adopting measures
15 which increased liability often see productivity and
16 employment fall.

17 An unbalanced litigation environment can
18 cause serious dislocations with significant economic
19 implications. If awards are disproportionate to, or
20 irrespective of, actual injury or harm, attorneys and
21 plaintiffs respond to these incentives to pursue excess
22 -- excessive litigation and potential defendants divert
23 resources from more product -- productive purposes to
24 invest in avoidance strategies.

25 That being said, joint and several

1 liability reform is greatly needed in Pennsylvania in
2 order to fairly and proportionately allocate liability
3 based on percent -- percentage of fault attributed to
4 each party's negligence. Under our current scheme, a
5 defendant found to be one percent liable can be forced to
6 pay a hundred percent of the damages.

7 The repeal of joint and several liability
8 will correct a fundamental unfairness by tarerling --
9 tail -- tailoring the law to have defendants pay only the
10 percentage of fault for which they're responsible and not
11 for the damages attributed to others.

12 In addition to the repeal of joint and
13 several liability, other changes that the business
14 community is strongly advocating for and recommends to
15 help improve the legal climate in the Commonwealth are:

16 Amending the Pennsylvania Constitution and
17 provide for caps on noneconomic damages;

18 Setting strict -- strict standards on the
19 imposition of punitive damages and limiting the --
20 limiting the amount of punitive damages that may be
21 awarded without taking away the excessive -- the access
22 [sic] -- punitive damages on those that deserve to be
23 punished;

24 Enacting a statute of repose for products
25 manufactured long ago that worked without problems or

1 incidents;

2 Protecting innocent sellers who are
3 sometimes sued for simply selling a product later claimed
4 to have been defective;

5 Requiring plain -- plaintiffs filing a
6 product liability action with the complaint a certificate
7 of merit containing an expert opinion from a licensed
8 professional that there exists a reasonable probability
9 that the product in question is defective and such
10 defective state, quality, or condition was a cause in
11 bringing about a harm to a plaintiff;

12 And, finally, establishing a tort action
13 for damages which alleges a personal injury may only be
14 filed in the common -- in the county where the cause of
15 action arose, and judgment upon that action may only be
16 entered within that same county.

17 Most of the above-referenced reforms have
18 been enacted in the state of Texas, a state the Wall
19 Street Journal once dubbed the lawsuit capital of the
20 world. Lawsuit -- lawsuit reforms enacted in Texas have
21 helped make their economy one of the strongest in the
22 nation.

23 A variety of measures from the CEO Index to
24 the Bureau of Labor Statistics show that Texas leads
25 other states in job growth, business creation and

1 expansion. A 2008 economic impact study by the
2 nationally recognized Perryman Group determined that
3 lawsuit reform in Texas have resulted in a \$112 billion
4 annual increase in annual tax revenues and almost 500,000
5 new and permanent jobs.

6 A comprehensive analysis by the Pacific
7 Research Institute in 2007 concluded that the Texas civil
8 justice reforms have created the best legal model in the
9 nation.

10 The Pennsylvania Chamber respectfully urges
11 the General Assembly to consider the steps Texas has
12 taken and restore fairness in Pennsylvania's civil
13 justice system.

14 With unemployment continuing to steadily
15 increase, putting Americans back to work and
16 Pennsylvanians back to work must be our top priority.
17 But the litigation climate threatens to dampen -- dampen
18 job creation and economic growth just when we need it the
19 most.

20 Enacting civil justice reforms will have
21 real world consequences that improve access to health
22 care and make Pennsylvania a more attractive state to do
23 business in.

24 I thank the committee for its indulgence in
25 expanding the scope of the testimony beyond medical

1 liability. We are broad-based in nature and all of these
2 issues touch all our members.

3 So with that, I will yield to Jonathan.

4 MR. GREER: Good morning. My name is
5 Jonathan Greer. I'm the vice president of the Insurance
6 Federation of Pennsylvania.

7 I'm here for Sam Marshall, who was unable
8 to attend. He sends his regrets.

9 And at the outset I'd like to say that we
10 don't have a color printer at the Insurance Federation,
11 so perhaps some of the profits that have been attributed
12 to us aren't necessarily at least trickling down to us.

13 Now, as to my comments, we appreciate the
14 committee's interest in Pennsylvania's medical liability
15 insurance system and possible means of improving it,
16 recognizing that improving it can be a subjective term.

17 From an insurance perspective, improvement
18 means a few things. Making the liability system more
19 predictable and stable and making sure it adequately
20 compensates victims of malpractice while providing
21 affordable coverage for providers and avoiding a system
22 that makes health care services more expensive but not
23 better.

24 To that end, we have a system in
25 Pennsylvania that is better than it was a decade ago, or

1 even five years.

2 First, we have fewer insurers. The ones
3 who are here -- and the ones who are here are better.
4 Our industry is only as strong as its weakest link, and
5 unstable markets tend to attract and create bad insurers,
6 because they can make money in the short term and leave
7 the eventual insolvency of under-pricing and poor risk
8 management to others.

9 We got rid of the weak links the hard way.
10 It wasn't so much any malpractice reforms, as a number of
11 insolvencies and some regulatory scrutiny on the solvency
12 end.

13 Second, we have some rating stability,
14 because we've not only gotten rid of the weak links in
15 our industry, but we've also instituted some reforms that
16 have worked.

17 But we still have a ways to go. We need to
18 focus more on improving the system than in subsidizing
19 it. From a medical malpractice insurance perspective we
20 need to make this a market that attracts additional
21 qualified insurers, we need to figure out what to do with
22 Mcare, both in funding it and resolving whether and how
23 it should be a permanent part of the liability system.

24 And from a health insurance perspective, we
25 need to recognize the cost of a flawed liability system

1 isn't felt just in malpractice premiums and the vagaries
2 of Mcare abatement programs and subsequent court rulings
3 that create havoc for the Commonwealth budget.

4 It is in the cost of defensive medicine,
5 treatment and tests that are provided not to help the
6 patient but to protect against potential lawsuits.
7 That's a hard number to pin down, but every study
8 suggests it is significant.

9 We also need to recognize that the medical
10 malpractice system shouldn't be considered in a vacuum.
11 Any malpractice reforms need to be integrated into
12 broader efforts to improve our health care delivery and
13 financing system, and especially efforts for improving
14 patient safety, reducing medical errors, and having more
15 efficient means of resolving and compensating for those
16 errors.

17 That was recognized in the federal reform
18 debate and kind of addressed in the bill that passed.
19 The Patient Protection and Affordable Care Act dedicates
20 \$50 million for a five-year period beginning in 2011 that
21 the Department of Health and Human Services can award to
22 states for implementing alternatives to standard
23 malpractice litigation. These, I think, are referred to
24 as demonstration projects.

25 The standards for awarding the grants

1 aren't limited to what we usually consider when talking
2 about malpractice reform, lowering costs. They include
3 the impact on broader health care delivery issues such as
4 patient safety and reducing medical errors and adverse
5 events, as well as improving access to liability
6 insurance.

7 Now, that sounds exciting, although \$50
8 million spread over the entire country for five years
9 isn't much. We should be considering possible proposals
10 and grants.

11 One idea that we've long suggested is a
12 special medical malpractice court within the current
13 judicial system, recognizing that judges with special
14 expertise may help ensure both efficiency and uniformity
15 in rulings across the Commonwealth.

16 There are others I'm sure, and we hope
17 Pennsylvania comes with possible grant -- with possible
18 grant applications and does so in conjunction with all
19 the so-called stakeholders, which the federal law
20 requests.

21 But at the risk of criticizing the prospect
22 of grants for innovative alternatives, even before we try
23 it, I'd note the federal law seems almost doomed to be
24 ineffect -- to ineffectiveness, if not failure. On the
25 one hand, it encourages and offers funding for

1 alternative programs; but on the other, it allows
2 patients using an alternative to opt out at any time,
3 presumably even after the alternative approach reaches
4 its verdict.

5 Our experience is that this open-ended
6 approach, which a few states have tried, doesn't work.
7 It turns the alternative into test -- a testing ground
8 not for innovations but for -- for particular cases and
9 it only delays outcomes and increases expenses.

10 So if we're going to look for grants and
11 innovative alternatives, we have to recognize the
12 alternatives be ones that are truly alternatives to the
13 current system, not expansions of it. In essence, ones
14 that will least likely be -- at -- least likely be
15 abandoned if the patient decides he doesn't like the
16 result.

17 We don't have anything particular in mind
18 that will require some collective barn [sic] storming
19 with the type of people you have on today's agenda. But
20 that's the potential in the federal law and it may help
21 in coming up with programs to help make Pennsylvania's
22 liability system better for patients and providers alike,
23 and all of us who pay for the liability system.

24 That's the conclusion of my prepared
25 comments, and I think Sam and I'd be happy to take any

1 questions that the committee has.

2 CHAIRMAN CALTAGIRONE: Thank you.

3 We've been joined by another member of the
4 committee, Representative Gabig.

5 Questions from members? Will? Sure.

6 REPRESENTATIVE GABIG: Sorry. Now, rather
7 than talking over that stack of light reading, as
8 Representative Pallone described it as, the -- I'm sorry
9 I got in here late.

10 But I think I was getting some of the gist
11 of the testimony. And so if my questions repeat
12 anything, I apologize for that. But it's sometimes good
13 to repeat things and make sure you understand them
14 better. In my case anyways.

15 Can you tell us approximately how much
16 money in Pennsylvania, say, for example, goes to benefit
17 medical liability? How much does it sort of cost, if you
18 will? Does anybody know the answer to that?

19 MR. GREER: Do you mean aggregate payouts?

20 REPRESENTATIVE GABIG: Yes, say, for
21 example. Or any way you can describe it that would help
22 us put it in perspective.

23 MR. GREER: I don't know offhand that
24 number, and I'm not sure what Mcare's numbers are
25 either. But we can go -- I -- we can go back to our

1 members and -- and give that to you. And if we -- if we
2 can aggregate it.

3 REPRESENTATIVE GABIG: Okay. Well, I guess
4 the sort of general idea, as I understood it, is there's
5 a certain -- you describe it as a liability system.
6 There's a certain amount of money that goes to pay people
7 that are injured by negligence, or otherwise, in the --
8 in the medical system. And it goes to help compensate
9 them for this damage and injury, et cetera, that they
10 sustained out there.

11 And then so I'd like to know how much money
12 that is approximately maybe in some kind of manner. I
13 know it's hard to -- to sometimes measure.

14 And then I'd like to know this -- this
15 question. People are always asking in my district this
16 question. It seems like a lot of that money doesn't go
17 to the person that's injured, to the patient, so to
18 speak. It goes to, say, the plaintiff's lawyers,
19 sometimes called the trial association. They have an
20 association called -- a trial lawyers association I think
21 it's called, but there's also defense lawyers, too, that
22 defend insurance companies and others.

23 And so I'm just trying to get a feel how
24 much money that goes for attorneys, to pay both on the
25 defense and the plaintiff's side. Of the total amount,

1 approximately how much that would be?

2 Do you know the answer to that? Like what
3 the percentage would be? For example, the money that's
4 supposed to be going out and taking care of injured --
5 injuries in medical negligence, et cetera, how much
6 percentage-wise is actually going to attorneys? Do we
7 know?

8 MR. GREER: Well, we would -- we would only
9 know on our end, the defense costs. I don't -- the
10 relationship between the -- the injured patient and their
11 attorney, that's a -- you know, whatever that percentage
12 is of the outcome is -- I don't know what it is.

13 It probably is in a range, but I'm hesitant
14 to say just because I don't know.

15 REPRESENTATIVE GABIG: You said you would
16 know something else?

17 MR. GREER: I may -- I may be able to get
18 for you what our defense costs are.

19 REPRESENTATIVE GABIG: Okay. Well, that
20 would be very helpful. Because sometimes you hear out
21 there, people come up to me and they say like -- they
22 hear like a -- a third of that money is going to the
23 plaintiff's attorneys or the plaintiff's lawyer. And I'm
24 not sure if that's true or not.

25 But then there's the additional money of

1 the defense bar. So if you could just sort of get -- you
2 know, say it's a, you know, a billion dollars, just to
3 throw out a number, and if a third of that money is -- is
4 going to the plaintiff's lawyer and another additional
5 money is going to the defense, I think that's something
6 we need look at when we're talking about policy.

7 And so if we could get those numbers, that
8 might be helpful for us to -- to make some decisions up
9 here.

10 So thank you very much.

11 MR. GREER: Okay.

12 CHAIRMAN CALTAGIRONE: Representative
13 Stevenson.

14 REPRESENTATIVE STEVENSON: Thank you,
15 Mr. Chairman.

16 I think you were both here hearing -- and
17 you heard most of the testimony earlier this morning.
18 I'd just invite your response to some of the things we
19 heard this morning from the other folks who were
20 testifying, both the -- from the trial lawyers
21 association and from the bar association.

22 To be specific, things about in the
23 insurance industry, the mass of profits that are there
24 and that's -- and that's driving the problem -- driving
25 this issue as much as anything.

1 And with regard to the issues about
2 physicians, I missed part of your testimony. I'm sorry,
3 Mr. Denisco. But I understand part of it had to do with
4 the medical climate in Pennsylvania and the loss of
5 doctors and those kind of issues. And they were both
6 addressed by the two testifiers I'm speaking of.

7 In any order but I invite your testimony on
8 those -- those two issues.

9 MR. GREER: I'll -- I'll go first. I -- I
10 was sort of interested in hearing some of the prior
11 testimony, too.

12 It almost made Pennsylvania sound like
13 today from mal-insurers what California was in 1849 for
14 gold miners. And if that were true, we'd have more than
15 a handful of commercial carriers writing business here.

16 I mean typically we have -- we have four
17 members writing business, two of which are the largest,
18 PMSLIC and MedPro. And if it were so insanely
19 profitable, there would be a rush for people to get here,
20 other insurers, and that's simply not the case.

21 Part of that is the unpredictability of --
22 of the system, the ongoing uncertainty surrounding Mcare
23 and the Mcare abatement program. That is a barrier to
24 entry for insurers looking to come to Pennsylvania,
25 because what Mcare does is that we as the insurer have to

1 basically be Mcare's agent and we have to collect and
2 remit Mcare assessments. And every insurer that operates
3 here has to set up a system unique to Pennsylvania in
4 order to fulfill that obligation under the law. So
5 that is -- that is a barrier.

6 But one of the things that we say -- and
7 it's not just confined to med mal -- but the only thing
8 worse than a well-off insurer is one that's broke.
9 Because if you're broke, you're not paying claims and
10 eventually you go insolvent.

11 And that's something that is -- we
12 unfortunately have a history of in Pennsylvania. In the
13 last ten years we've had a number of very large med mal
14 insolvencies that have ultimately -- ultimately resulted
15 in only a portion of claims being paid and a drain on the
16 guaranteed funds to pay them, the remaining benefits.

17 So that would be my initial response.

18 REPRESENTATIVE STEVENSON: Thank you.

19 MR. DENISCO: And -- and, Representative
20 Stevenson, you know, my testimony really tried to get at
21 that we're really in a health care crisis with regards to
22 costs. We hear it every day from our businesses that are
23 struggling to provide affordable health care to their
24 employees.

25 We see our businesses really trying to --

1 making strides to come up with different innovative ideas
2 to keep that benefit and allow -- and market that to
3 their employees, whether they're moving to a high
4 deductible plan or whether they're using spousal
5 exclusions and so on and so forth.

6 And working through the federal health care
7 law, too, that's something to see how that evolves also
8 in the implementation phases.

9 With regard to the loss of doctors, you
10 know, the way I would have a comment to that is I think
11 we need to make Pennsylvania a much more attractive state
12 to keep our physicians in Pennsylvania after they receive
13 their training here, much like we need to make
14 Pennsylvania more attractive to businesses, to allow them
15 to come in, stay here, come in, create new jobs, and --
16 and grow.

17 REPRESENTATIVE STEVENSON: But I guess I'd
18 respond, the testimony we heard was that the medical
19 malpractice climate in Pennsylvania has changed
20 drastically since Act 13 was passed and that now, by
21 Mr. Haines' testimony, that's really no longer an issue
22 here in Pennsylvania, that claims have dropped off
23 drastically and attorneys are no longer handling those
24 cases and so forth.

25 From your membership, that's not the

1 climate that you're experiencing? Is that -- is that
2 your testimony?

3 MR. DENISCO: From our membership, we're
4 looking at the changes in Act 13 and saying if they were
5 so much of a -- of a success, why not expand it to
6 broad-based business.

7 Let's bring venue reform, not only to the
8 medical liability field, let's bring it more broad-based,
9 product liability actions and things of that nature.

10 When we look at certificate of merit, let's
11 expand that also.

12 So if we're seeing successes in the medical
13 arena, I think those same successes could be seen in a
14 more broad-based level.

15 REPRESENTATIVE STEVENSON: Thank you very
16 much. And thanks for your testimony.

17 Thank you, Mr. Chairman.

18 MR. GREER: Thank you.

19 MR. DENISCO: Thank you.

20 CHAIRMAN CALTAGIRONE: John.

21 REPRESENTATIVE PALLONE: Thank you,
22 Mr. Chairman.

23 I'm trying to understand the -- the issue
24 as best I can and, you know, I guess as a side note, the
25 whole industry is part of a stimulus package, because it

1 puts people to work, lawyers, court reporters,
2 investigators, people who duplicate records and things
3 like that.

4 So in a strange sense the whole litigious
5 component of the insurance industry puts agents to work
6 selling it, adjusters to work reviewing it, you know, a
7 whole series of people to work.

8 So kind of a weird nuance to the good news
9 and the bad news, I guess.

10 But what I'm -- what I'm trying to grasp
11 more clearly is, I guess the separation, because you seem
12 to suggest that -- that the health care crisis is somehow
13 related to medical malpractice either insurance and/or
14 litigation, and I think they're kind of mutually
15 exclusive.

16 And maybe you can clarify for me that,
17 because the cost of health care and the delivery of
18 health care systems, how is that related to the
19 malpractice industry? Other than I think we all have a
20 suspicion that because there's a -- a market trend, if
21 you want to call it that, to shorten stays in hospitals
22 and kind of limit or restrict certain treatments and
23 testings, that sometimes things slip through the cracks
24 that didn't slip through cracks maybe a decade or more
25 ago.

1 But -- but I'm looking at it almost
2 mutually exclusive. I'm trying to understand that
3 better.

4 MR. GREER: Well, the -- representative,
5 it's a good question and thank you for it.

6 The connection is in the -- in the area of
7 defensive medicine in that -- in that when a physician is
8 presented with a patient and there's a judgment call as
9 to whether or not a certain -- a certain test or
10 subsequent test should be prescribed, with the -- with
11 the -- the thought is that with the concern of somebody
12 possibly in the future looking over their shoulder and
13 saying, well, why didn't you prescribe this -- these
14 tests so that -- that the -- that that judgment call goes
15 in favor of prescribing tests that may not have otherwise
16 been necessarily needed.

17 That -- that's the connection between cost
18 of health care and the cost of -- of -- of administering
19 that -- that test or exam and -- and liability reform.

20 REPRESENTATIVE PALLONE: Not to be circular
21 in thought, and this is where I'm trying to clarify this,
22 because the insurance industry is controlling both ends
23 of that. They're controlling the delivery of service for
24 those who have medical insurance and then are holding the
25 liability ball in the event that there's litigation over

1 treatment or failure to treat or whatever.

2 And that's the cycle that I'm -- I'm
3 wondering. I think it puts maybe you in kind of a
4 diabolical spot because you can't argue both sides of the
5 equation. But -- but I'm -- I'm an advocate for
6 preventive medicine, that if we can do the -- you know,
7 do something as simple as colorectal screenings, if the
8 insurance would pay for colorectal screenings at a
9 younger age, which now we do, then there's an argument
10 that there will be prevention of cancers and there's a
11 benefit to the cost.

12 And that's where I'm trying to follow your
13 cycle that you're saying on one end that we're not
14 delivering services that maybe we could or should
15 relative to preventive medicine, but it's coming out of
16 the same industry but two different branches on the same
17 tree.

18 How do -- how do we balance that? Is there
19 any thought coming from the industry that we can balance
20 that off?

21 MR. GREER: Well, it's -- it's the
22 insurance industry, but it's two very diverse segments of
23 the industry.

24 REPRESENTATIVE PALLONE: Right.

25 MR. GREER: You have the health insurers

1 and the -- and the professional liability insurers and
2 they are not one and the same.

3 And it's not that services aren't being
4 provided. It's that potentially too many are. That's --
5 that's the issue, is that instead of doing five tests you
6 do eight tests and those extra three, maybe they weren't
7 warranted, maybe they were, but in the -- in the
8 abundance of caution for any potential lawsuit down the
9 road, you will prescribe those eight, just out of caution
10 so that, you know, you're not second guessed six months,
11 a year later. That's -- that's the connection.

12 And that has an -- that has an adverse
13 impact on the cost of health care.

14 REPRESENTATIVE PALLONE: It drives the
15 costs of health care up, which, again, looking at it --
16 with maybe my distorted logic affected, is if we're -- if
17 we're doing extra testing as a precaution, then the
18 incident of medical liability should go down because
19 we're overprotecting.

20 You know, if I put on -- I don't know if it
21 works -- but I put on two layers of insulation in the
22 cold weather I'm theoretically going to be warmer than if
23 I only have one layer on.

24 MR. GREER: Maybe.

25 REPRESENTATIVE PALLONE: So we're

1 putting --

2 MR. GREER: Yeah, I mean maybe. I mean,
3 yeah, not necessarily. I mean you could still prescribe
4 eight tests and still have a bad outcome. You know,
5 maybe it will revert --

6 REPRESENTATIVE PALLONE: And that's the
7 accidental. I think we're all human and we understand
8 that, doctor, lawyer, Indian chief, we're going to make
9 mistakes and that happens.

10 Notwithstanding the legitimate, if there is
11 such a thing, the legitimate mistake like that, I'm
12 looking at it, if we're over-testing, as you just
13 suggested, then wouldn't we be -- our -- our incident of
14 malpractice would -- would be proportionately going down
15 because we are being more cautious?

16 MR. GREER: Potentially. I mean yes. I
17 mean but that is whatever -- whatever costs -- whatever
18 benefit you derive from that potentially are offset by
19 increased costs in health care.

20 REPRESENTATIVE PALLONE: Okay.

21 MR. GREER: That's the connection that --
22 that -- that the Congress and President Obama made in
23 the -- in the federal law, was that if we -- if we reduce
24 liability concerns, that that will reduce the cost of
25 health care.

1 REPRESENTATIVE PALLONE: And we're -- we're
2 still, I guess, cautiously optimistic to see what happens
3 with that. So --

4 MR. GREER: Yeah. Well, it's -- it's a --
5 we're still just trying to figure out exactly how it
6 works ourselves.

7 REPRESENTATIVE PALLONE: I think everyone
8 is.

9 MR. GREER: Exactly.

10 REPRESENTATIVE PALLONE: All right. Thank
11 you. I am not -- I'm not entirely clear, but I'm
12 following your logic better. Thank you.

13 Thank you, Mr. Chairman.

14 CHAIRMAN CALTAGIRONE: Ron.

15 REPRESENTATIVE MARSICO: Thank you,
16 Mr. Chair.

17 One quick question. You were here for the
18 \$169,000 premium question regarding in Pennsylvania an
19 obstetrician pays a \$169,000 annual premium in liability
20 insurance and in Delaware it's 68,000.

21 And it was insinuated that the insurance
22 companies in Pennsylvania -- the reason for that
23 difference is -- is in profits. Could you respond to
24 that?

25 MR. GREER: Well, it's -- it's a little bit

1 of an apples-and-oranges comparison, because Philadelphia
2 is a highly -- highly litigious environment. I don't
3 know if in Delaware if it was Wilmington or if it was
4 Dover or if it was down somewhere by Rehoboth.

5 But if you are a high-end specialist,
6 neurosurgeon, OB-GYN, or something like that, and you're
7 in Philadelphia, you pay a lot for medical malpractice
8 insurance. That is because of the litigious nature of
9 the city of Philadelphia as it compares to some place
10 like Delaware. And I think that's -- I think that's
11 pretty well established.

12 Now, in terms of the costs that are
13 associated between the differences, when claims go
14 down -- and this has been evidenced in recent years,
15 claims have gone down. And some of the prior testimony
16 have -- we don't dispute that.

17 So too have premiums. Premiums have
18 flattened -- have reflected a lot of the reduction in
19 costs, at least from the two largest med mal carriers
20 that -- that we represent. They have been steady, if not
21 slightly under -- a slight decrease.

22 So I can't really speak -- I can tell -- I
23 can tell you if medical malpractice insurance in
24 Pennsylvania were a highly profitable line of business,
25 we would have more than just a handful of insurers

1 writing it here and we would have somebody more than RRGs
2 insuring hospitals.

3 REPRESENTATIVE MARSICO: Thanks.

4 CHAIRMAN CALTAGIRONE: Thank you for your
5 testimony.

6 We'll next hear from David Fallk, The
7 Committee for Justice for All.

8 REPRESENTATIVE O'NEILL: Mr. Chairman,
9 before -- before you go on, I just wanted to point out
10 that Representative Brennan, for Bringing Your Child to
11 Work today, wasn't the only one that brought his child.
12 Representative Stevenson brought his daughter with him
13 today. I just wanted to point that out.

14 CHAIRMAN CALTAGIRONE: I apologize. Oh,
15 okay.

16 MR. FALLK: It's -- well, let me be the
17 first to wish you good morning. My name is Attorney
18 David Fallk, and I'm here today with our coordinator,
19 Paul Lyon, on behalf of The Committee for Justice for
20 All, and all the people of the Northeastern Pennsylvania
21 whose rights our organization promotes and defends every
22 day.

23 We wish to thank you for the opportunity to
24 address the issue of medical liability and proposals to
25 limit the rights of injured patients and their families.

1 I come here today to advocate for real
2 reform, not tort reform. And there is a difference.
3 Real reform addresses real issues and promotes safety.
4 Real reform provides information that enables every
5 patient to make better choices for his or her family or
6 themselves.

7 Real reform not only promotes
8 responsibility, it holds wrongdoers accountable for their
9 actions. In contrast, tort reform diverts attention from
10 the benefits of real reform and, as we heard here today,
11 results primarily in higher profits for insurance
12 companies.

13 By way of background, and as Attorney
14 Rieders stated, a little more than a decade ago the
15 Institute of Medicine issued a shocking report which
16 found that medical errors were killing as many as 98,000
17 Americans every year.

18 A few years later, HealthGrades, which is
19 an independent evaluator of hospitals and health care
20 providers -- and, by the way, it's also cited by doctors
21 and hospitals as to how they're -- as to how they're
22 performing -- issued a study find -- finding that the
23 annual number of malpractice deaths could be almost
24 double the IOM figure or 195,000.

25 However, consensus seems to have centered

1 around the upper reaches of the IOM figure and most
2 reporters will say the 98,000 figure is correct.

3 Sadly, a follow-up report by Consumers
4 Union, the publisher of Consumer Reports, found that
5 little has been done to implement the Institute of
6 Medicine's recommendations and that the annual death toll
7 for medical malpractice has continued virtually
8 unabated.

9 By that reckoning, in the last decade or
10 so, while political efforts have focused almost entirely
11 on enacting various schemes to limit the legal resort --
12 resource -- recourse of injured patients and their
13 families, more than a million Americans cumulatively have
14 died unnecessarily at the hands of our health care
15 system.

16 That's the slide, Paul.

17 MR. LYON: Okay.

18 MR. FALLK: Okay?

19 Nevertheless, tort reformers remain
20 unabashed in their attempts to curtail injured patients'
21 rights, as we've seen here today. The result of those
22 efforts is that 46 states, including our own, have
23 enacted some form of tort reform.

24 Yet, no state that has placed its priority
25 on tort reform has recorded a decrease in either injuries

1 or deaths caused by malpractice. Nor has any state shown
2 a decrease in the cost of health care resulting from tort
3 reform.

4 Instead, as we see from the annual reports
5 of the Pennsylvania Patient Safety Authority and the
6 Pennsylvania Supreme Court, the number of errors and
7 serious events -- and the difference is serious events
8 actually result in injury or death -- in the
9 Commonwealth's hospitals has steadily grown while the
10 number of lawsuits has steadily dropped.

11 The folly of pursuing tort reform at the
12 expense of real reform may better be illustrated by
13 taking the issue out of the context in which we are now
14 engaged and by looking at other more successful programs
15 that have addressed public safety, transparency, and
16 accountability.

17 Let's look at drunk driving.

18 Just over 20 years ago, in 1989, the
19 National Highway Transportation Safety Authority,
20 recorded -- Administration recorded 22,404
21 alcohol-related deaths. A decade later, the same year as
22 the IOM report was issued, drunk driving deaths had
23 dropped by 30 percent to 15,786.

24 The latest statistics avail -- available
25 from NHTSA found that in 2008 traffic deaths related to

1 alcohol had dropped significantly again to only 11,773.

2 No doubt, the efforts of Mothers Against
3 Drunk Driving and other groups that call attention to the
4 problem, identify wrongdoers and demand accountability
5 have had a salutary impact.

6 So too has the action of government.
7 Legislatures have lowered the blood alcohol level needed
8 to be declared impaired. They have increased penalties
9 and they funded education and prevention programs.

10 However, the courts have also played a
11 large part by enforcing the laws. Wrongdoers are not
12 protected by secret reviews, nor are they shielded from
13 full accountability by limitations on damages for harms
14 done. During court proceedings, victims and their
15 families, rather than the tortfeasors, are given
16 community support.

17 Thus, here in 2010, we sit at a perch from
18 which we can see two societal problems and two completely
19 different approaches to addressing those problems. Each
20 involves negligent conduct resulting in serious injuries
21 and death.

22 In the case of alcohol-impaired drivers,
23 the death rate has been driven down to almost half of
24 what it was two decades ago and the trend line is clearly
25 downward.

1 However, in the case of medical
2 malpractice, serious death and injury continue unabated
3 and in Pennsylvania is documented to be rising. Sadly,
4 Americans are now more than eight times more likely to be
5 killed by their trusted health care provider than they
6 are by a drunk driver.

7 Nor is the drunk driving comparison a
8 singular case. Our society rightfully regards breast
9 cancer to be a grave concern. The death rate from that
10 disease is just over 40,000 a year, mostly women, and it
11 has remained fairly stable.

12 For those 40,000 or so victims, we have a
13 large national organization, the Susan G. Komen
14 Foundation, that promotes public awareness, coordinates
15 fundraising to help eradicate the problem, and supports
16 victims of the disease.

17 There are countless walks and races for the
18 cure, although no such cure exists. We fund government
19 research to find out what causes the disease and to
20 develop and promote preventive measures.

21 Just yesterday, I was driving behind a
22 Pennsylvania vehicle that has a breast cancer awareness
23 license plate.

24 As stated before, medical malpractice kills
25 some 98,000 Americans, or almost two-and-a-half times as

1 many as die from breast cancer. Yet, there are no
2 national organizations comparable to Komen that address
3 or even draw attention to the ongoing toll of
4 malpractice.

5 There are no colored ribbons for medical
6 malpractice awareness, and the most publicized marches --
7 marches on the issue are directed not at supporting
8 victims and their families but at restricting victims or
9 the survivors' rights. Unlike breast cancer, however,
10 malpractice is completely preventable.

11 So what we should be focusing our efforts
12 on and what can we do to eliminate or at least sharply
13 reduce the scourge of malpractice?

14 We should take a page from what works from
15 the wars on drunk driving and breast cancer, and we
16 should stop following policies that have led us away from
17 saving lives.

18 Allow me to assert some -- some proposals
19 for real reform.

20 Following the IOM report, the National
21 Quality Forum undertook a research task to improve health
22 care and found 28 different types of health care events
23 that should never occur in a health care setting.

24 Those never events are designed -- are
25 defined as preventable, serious and unambiguous. Among

1 the better known are wrong-site surgery, wrong-person
2 surgery, foreign objects left behind during surgery,
3 medication errors, certain stage bed sores,
4 administration of wrong gases, and infliction burns
5 during care.

6 With this information, eventually members
7 of Leapfrog Group, which is a coalition of large
8 employers who pay health-care benefits to their
9 employees, decided not to reward the occurrence of some
10 of these events by withholding payments. This move was
11 eventually followed by Medicare and our Commonwealth
12 under Medicaid in 2007.

13 There is still more that can be done.
14 Since a consensus has concluded that these events should
15 never occur, we would urge the legislature to pass a law
16 allowing the presumption of negligence in cases where
17 litigation results from an occurrence of one or more of
18 these never events.

19 Such a statute would drastically decrease
20 litigation costs, reduce the need for plaintiff's experts
21 and time spent for insurance company attorneys preparing
22 frivolous defenses.

23 We also need to require the posting of
24 information. When my wife had surgery several months ago
25 in Scranton, as I entered the hospital, there was a

1 prominent display of the board of directors, complete
2 with studio portraits. Not far away was a list of
3 employees of the month, again prominently displayed.

4 However, if I wanted to see the hospital's
5 infection or error rate and how the facility's
6 performance compared to other Scranton-area hospitals,
7 there was nothing to be found. That must change.

8 I lived for several years in California
9 where each restaurant has to display in its window a
10 health department rating for all to see. Our hospitals
11 should do the same, because our loved one's health care
12 is at least as important as buying a Whopper at Burger
13 King. Let's require posting of errors and infection
14 information.

15 Now, previously Attorney Rieders discussed
16 the issue of medical secrecy, and, as he stated, years
17 ago the legislature granted the medical community the
18 privilege of secrecy during peer review, which is a
19 process employed by hospitals to study circumstances
20 surrounding medical errors.

21 This was a special privilege and it was
22 upheld by our courts because health care providers
23 promised that allowing hospitals and doctors to police
24 their own would decrease errors and therefore -- thereby
25 lower the cost of health care.

1 The Patient Safety Authority statistics, as
2 produced by the hospitals themselves for much of the past
3 decade, compale -- compel the unassailable conclusion
4 that patient safety has not improved. Nor can anyone
5 seriously argue that the cost of errors in health care
6 have gone down. In fact, just the opposite occurred.

7 There is an often cited maxim in the law
8 that when the reason for the law no longer exists the law
9 should no longer exist. It is time to end peer review
10 secrecy and put the interests of harmed patients first in
11 assigning responsibility.

12 The records of peer review proceedings
13 should be discoverable to patients and/or their families
14 in any medical misadventure regardless of whether it
15 results in litigation.

16 Furthermore, if peer review finds fault
17 with the provider's actions that resulted in harm, then a
18 heightened standard should apply to any defense report in
19 order to prevent frivolous prolonging of the litigation.

20 We should also ban secret lawsuit
21 settlements. Some states and federal courts have moved
22 in that direction and several judges in northeastern
23 Pennsylvania have refused to shield malpractice
24 settlements from public scrutiny.

25 Although it's not part of the law, the

1 Mcare Fund routinely makes secrecy a condition of its
2 agreeing to pay any part of a settlement and this often
3 delays resolution of the case.

4 Silencing victims so they cannot tell their
5 stories or depriving patients of valuable information
6 about health care providers serves no legitimate public
7 purpose, and the practice should end.

8 We also need insurance reform. When the
9 Mcare Act was passed, there was a crisis mentality
10 gripping our Commonwealth. Insurance rates were rising
11 and doctors threatened to leave. Although the number of
12 physicians practicing in our state has never decreased
13 and the insurance cycle has reversed, doctors still fear
14 hikes and complain about rates as well.

15 Numbers provided by our -- our Insurance
16 Department reveal a startling truth. Since 2003
17 collection of premiums has well exceeded payouts for
18 malpractice claims and the gap has been widening. For
19 each of the last three years premiums charged by the
20 state's malpractice insurers have exceeded claims paid by
21 roughly \$350 million or more.

22 Additionally, as was stated before, those
23 insurance carriers have garnered unturn -- untold returns
24 on investments of the monies they have collected and they
25 have in their reserves.

1 And I have on the last page of my paper,
2 the chart with the actual numbers provided by the
3 Insurance Department of our state.

4 For instance, you can see in 2006 there was
5 \$745 million collected as premiums. Only 372 million
6 paid out.

7 The following year 700 and -- almost 710
8 million collected. 369 million paid out.

9 And for 2008, the last year of statistics,
10 722 million was collected and only 315 million was paid
11 out. Over 400 million more was kept by the insurance
12 industry.

13 Under the new National Health Care Reform
14 Act passed in March, health care insurers are compelled
15 to pay out at least 80 percent of premiums towards
16 benefits, rather than enriching executives.

17 Given the payout-to-collection ratios that
18 exist in Pennsylvania, a similar requirement should be
19 imposed on malpractice insurers. To the extent that the
20 amount in claims paid falls below a certain percentage of
21 premiums collected, the difference should be rebated to
22 doctors and hospitals.

23 If we allow the insurers to keep, let's
24 say, ten percent of the premium-payout surplus, plus all
25 of their investment income, doesn't seem unreasonable.

1 It would discourage waste and reward better-run
2 companies, while giving much needed relief to the health
3 care providers.

4 We also need to revisit the Mcare Act and
5 rebalance the scales of justice. The Mcare Act contains
6 certain one-sided provisions. For instance, a judge is
7 allowed to lower the amount of a verdict if deemed
8 excessive. That's called a remittitur under the law.
9 But he or she may not raise a clearly inadequate
10 verdict -- that's called additur -- without ordering a
11 new and costly trial. The judiciary should be given the
12 power of additur.

13 There was just a major case decided by our
14 appellate courts that sent a case back for trial because
15 there was an inadequate verdict and now both the
16 insurance defense and the plaintiff are going to have to
17 go through additional costs.

18 The Act also calls for certification by a
19 plaintiff of procurement of an opinion that the standard
20 of care has been breached. There was an extensive study
21 in 2006 which indicates that far more meritorious cases
22 are lost than nonmeritorious cases won.

23 Therefore, the certification requirement
24 should also be imposed on a defendant who wishes to deny
25 liability, a defense certificate of merit.

1 The Act allows for full payment of economic
2 damages, but this is illusory because the victim often
3 loses some or all of those parts of a verdict to
4 subrogation by health insurance carriers. This is just a
5 pass through.

6 In essence, the health insurer gets a free
7 ride and risks nothing to recover its full loss. This is
8 unfair. To boot, sometimes the health care insurer
9 refuses to adjust its subrogation interest and, thereby
10 frustrates settlements. That raises the cost of
11 litigation.

12 A victim who recovers a malpractice verdict
13 should get credit in subrogation for the full value of
14 premiums he or she paid to his health insurer. And if an
15 insurer's refusal to sufficiently adjust a lien results
16 in a trial and a verdict lower than the offer, the health
17 insurer should bear the full cost of its -- its refusal
18 to compromise rather than the victim who is just trying
19 to acc -- or be compensated for his losses.

20 As I stated when I began, real reform is
21 not only necessary, it is long overdue. Each year in our
22 Commonwealth more than 8,600 men, women, and children are
23 either seriously harmed or killed by health care delivery
24 in our hospitals, and that number is probably low because
25 there's widespread underreporting.

1 It also does not include errors committed
2 in nursing homes, private practices, or other health care
3 settings, although this year we will be getting nursing
4 home numbers.

5 Be that as it may, the number of patients
6 harmed by serious errors in Pennsylvania in 2008 was more
7 than the combined population of the Borough of Clarks
8 Summit where I live and Newton Township where my children
9 attend school.

10 It is also the equivalent every year of the
11 population of some geographic areas that may be more
12 familiar to the committee, of Lower Swatara Township, a
13 Collingdale, a Ellwood City, or a Latrobe.

14 All of this is preventable so long as we
15 stay focused on the real problem. Tort reform is not a
16 solution. It has focused on patients and their rights
17 only to impose restrictions. Real reform will empower
18 our Commonwealth's families through knowledge. Real
19 reform will promote and reward safety first and justly
20 impose accountability. And it will lower physician
21 costs.

22 Moreover, real reform is the moral and
23 right thing to do. Thank you.

24 CHAIRMAN CALTAGIRONE: Thank you.

25 Questions? Will?

1 REPRESENTATIVE GABIG: Thank you,
2 Mr. Chairman.

3 And thank you for that testimony. And you
4 gave us a lot of facts and figures and data and arguments
5 and reasonings, et cetera.

6 I think you were here when I asked my
7 earlier question of a different panel, and what I'm
8 trying to get at, and it's not for the purpose of
9 argumentation. I'm just trying to get some facts.

10 I've been involved with this issue since
11 I -- since I was first elected in 2000, and it sort of
12 comes back and forth.

13 MR. FALLK: Sure.

14 REPRESENTATIVE GABIG: And we're here
15 again. And there's different sides to it.

16 But what I'm trying to find out is just
17 generally how much money -- you talked -- you used terms
18 like medical errors and negligence and tortfeasors,
19 medical malpractice, et cetera.

20 How much money is being paid out in terms
21 of claims or compensation, however you want to define it,
22 to the victims, is the term you used, to the patients
23 that suffer these -- this damage?

24 How much is being paid out to them and
25 then -- and then in comparison how much is going to

1 attorneys, plaintiffs' attorneys and defense attorneys
2 both?

3 That's what I'm trying just to get a
4 figure. Because I just want to use that as a basis for
5 where we need to go.

6 Do you -- do you have any idea about that?

7 MR. FALLK: Well, let -- that is both a
8 specific question and I think it's also a philosophical
9 question.

10 What you have to start out with is, number
11 one, the cost of -- of injury or death. That is a very
12 high cost. It costs the families of this Commonwealth
13 billions of dollars.

14 It costs -- if you run a small business and
15 you go in the hospital and you're malpracticed and you
16 become disabled, your business goes away. Those kind of
17 costs have really never been -- been calculated. On an
18 individual basis you might be getting your loss of profit
19 back or something like that.

20 But the gross amount of cost of medical
21 malpractice has never been decided. Now, litigation
22 costs are something different. And we have a system --

23 REPRESENTATIVE GABIG: All right. Before
24 you move on there, I get the philosophical versus
25 general, I think, distinction.

1 But you said I think over 8,600 cases and
2 you said that's probably low. Of those 8,600 cases,
3 they're getting compensated with dollars through the --
4 through the current system that we have.

5 I understand there are broader things that
6 are hard to measure. How do you measure a life, a leg,
7 et cetera? But don't -- don't we have a general idea,
8 give or take a million dollars here, or whatever, just a
9 broad range how much is being paid out to these 8,600
10 people?

11 MR. FALLK: Well, first of all, 8,600
12 aren't being compensated. What we've found, what we see
13 is there was only 1,500 lawsuits that were filed last
14 year. There were 8,600 events. So there's a -- there's
15 a huge gap.

16 Most -- most cases of medical malpractice,
17 and there's -- there's some studies that say only one in
18 six, some say one in ten, one in 15, are ever brought.
19 So most families eat -- eat their losses by themselves.
20 That doesn't even get into the legal system.

21 REPRESENTATIVE GABIG: How many losses did
22 you say?

23 MR. FALLK: 1,533 last year.

24 REPRESENTATIVE GABIG: Now, when you say
25 lawsuits, do you mean -- can't cases settle before

1 there's a lawsuit? They can be compensated or -- or
2 claims can be -- they receive benefits before I would
3 call something a lawsuit.

4 Are you using lawsuit in a very general
5 term?

6 MR. FALLK: No. This is a specific term
7 and it's the only thing that the Commonwealth Supreme --
8 Supreme Court can measure, is the actual filing.

9 REPRESENTATIVE GABIG: All right. I --

10 MR. FALLK: I agree -- I agree with you, if
11 I may, that there may be some cases where malpractice
12 occurs and a lawyer will be hired, he sends a letter to
13 the person who commits malpractice, or is alleged to have
14 committed malpractice, and a settlement will -- will --
15 will be effected.

16 There is no measure that -- except as was
17 discussed previously within the insurance industry's own
18 statistics, which they're not really willing to be
19 forthcoming about.

20 REPRESENTATIVE GABIG: So on those 8,600
21 that you gave -- you gave me -- you gave us that
22 figure --

23 MR. FALLK: Uh-huh.

24 REPRESENTATIVE GABIG: -- we don't know or
25 you don't know or no one can tell us how much money is --

1 is being spent, so to speak, in compensation to those
2 victims?

3 MR. FALLK: We know this, whether through
4 lawsuit or settlement, and that's the table that I showed
5 in the back of my -- of my presentation, that in the last
6 year that was measured, 2008, insurance companies took in
7 \$722 million in premiums and paid \$315 million in
8 benefits.

9 The Mcare Fund additionally paid out 174,
10 roughly a 174 million in benefits.

11 REPRESENTATIVE GABIG: When you say
12 insurance companies, what are you talking about?

13 MR. FALLK: Liability companies. The
14 insurance -- the malpractice carriers.

15 REPRESENTATIVE GABIG: The malpractice, the
16 medical malpractice to the doctors and other health
17 care --

18 MR. FALLK: Right.

19 REPRESENTATIVE GABIG: -- are paying --
20 paid 315 --

21 MR. FALLK: Million out.

22 REPRESENTATIVE GABIG: -- million out?

23 MR. FALLK: Right.

24 REPRESENTATIVE GABIG: So is that the
25 figure that I've been asking for, do you think, or is

1 that something --

2 MR. FALLK: No. There's a -- there's a
3 further adjustment that -- that -- that I think you're
4 asking for, and -- and I appreciate you're trying to
5 clarify this in your mind, because it's very important
6 that everybody be clear.

7 From that, obviously the victim, if they
8 pursued a malpractice case, has certain costs and they
9 have attorneys' fees. The attorneys work on a -- what's
10 called a contingency fee basis on my side of the -- of
11 the case. On the defense side they usually are on the
12 clock, on an hourly basis.

13 My side gets paid for success. If we don't
14 win a case, we get zero. My side also puts skin in the
15 game, so to speak, because what we do is we front the
16 costs that --

17 REPRESENTATIVE GABIG: I don't -- we're
18 sort of getting towards the end, and I see actually my --

19 MR. FALLK: Yeah.

20 REPRESENTATIVE GABIG: My -- my chairman
21 let me, and I appreciate that, and we can talk offline
22 about that. I sort of get that.

23 And I don't mean to interrupt you.

24 MR. FALK: Sure.

25 REPRESENTATIVE GABIG: But the 315, is that

1 the best estimate we have in terms of how much money is
2 being spent in Pennsylvania to compensate people that are
3 victims of medical malpractice?

4 Is that a good sort of rough number? And
5 given the -- you know, are you sort --

6 MR. FALK: I would guess that's the --
7 that's the only figure. We have that and the Mcare
8 payouts combined.

9 REPRESENTATIVE GABIG: All right. So then
10 now what we have to figure out is how much money the
11 plaintiff's lawyer -- and you told us the difference, how
12 they get compensated and the defense lawyers get paid.

13 Do we have a figure for -- for that? Just
14 a rough sort of similar type figure on a statewide
15 basis?

16 MR. FALLK: No, we don't. We get a -- we
17 would get a percentage, those on my side of the aisle,
18 of -- of -- of what the payout is. The defense --

19 REPRESENTATIVE GABIG: Is that usually 20
20 to 30 or 20 to 40? Is that still --

21 MR. FALLK: It --

22 REPRESENTATIVE GABIG: I haven't been in
23 the law --

24 MR. FALLK: It varies. It's a -- it's a
25 contract. It's a matter of contract, and contracts have

1 to be written in Pennsylvania for contingent fees between
2 the patient and the attorney.

3 And I'll tell you, I structure mine
4 depending on what has to be done. If -- if I can settle
5 a case before we have to -- I have to go to a certain
6 level, I take less percentage.

7 REPRESENTATIVE GABIG: Sure.

8 MR. FALLK: If I have to --

9 REPRESENTATIVE GABIG: That would be if you
10 have to go all the way through a jury trial.

11 MR. FALLK: Trial, it's another one. And
12 if the -- if I win and it's appealed and it takes two
13 more years to get a result --

14 REPRESENTATIVE GABIG: And most of them are
15 going to be settled before that. So I'm just looking
16 for, say, an average on the typical cases of this 315
17 million.

18 Does a quarter sound right to you?

19 MR. FALLK: Some work on a quarter, some a
20 third, some 40 percent. You know, if --

21 REPRESENTATIVE GABIG: Forty if you get to
22 a jury trial perhaps --

23 MR. FALLK: Yeah.

24 REPRESENTATIVE GABIG: -- and -- and then
25 if it settled earlier it would be lower and somewhere in

1 the middle -- most of them are settled earlier.

2 And then the defense bar is not cheap
3 either. So they're probably on the hourly basis
4 getting -- costing the system, so to speak, not too much
5 less than that I would imagine. Am I right about that?

6 MR. FALLK: I --

7 REPRESENTATIVE GABIG: Even though you --

8 MR. FALLK: I don't do --

9 REPRESENTATIVE GABIG: -- structure them
10 different.

11 MR. FALLK: I don't do the defense. I
12 can't tell you. Their -- remember, my costs are not an
13 add-on to the system. They come out of the plaintiff.

14 The defense costs also don't come out of
15 the plaintiffs. The insurance company has to pay that.

16 REPRESENTATIVE GABIG: No, I'm just
17 trying -- I'm trying to get comparative -- compared to
18 how much is actually going to injured people and then
19 comparing how much we're spending on the -- on the legal
20 system to get there.

21 That's -- some of us think we should be
22 moving to a different type of system.

23 MR. FALLK: I understand.

24 REPRESENTATIVE GABIG: And you -- you know
25 about that. It had nothing to do with tort reform. It's

1 like moving away from the whole idea and compensating
2 directly to the victim, certain cases more of a welfare
3 type of a system.

4 But I don't want to get into policy. I'm
5 just trying to get those numbers.

6 So 20 to 40 percent of the 315 and then --
7 but there's going to be a similar number for the defense
8 side. If you can't give it to us --

9 MR. FALLK: I can't.

10 REPRESENTATIVE GABIG: -- I'll have to talk
11 to the defense side. But I appreciate --

12 MR. FALLK: That's on the defense. And I
13 wouldn't venture or make any assumptions about that.

14 REPRESENTATIVE GABIG: Those attorneys that
15 you deal with that are on the other side of the fence,
16 the defense attorneys, are some of the highest paid
17 attorneys in the Commonwealth of Pennsylvania, aren't
18 they, by -- by hourly rate?

19 You know. You go up against some of the
20 toughest attorneys. All right. No, I know. If you're a
21 good plaintiff's lawyer, you have to agree with me that
22 they cost a lot of money on the defense side.

23 MR. FALLK: They're highly skilled. But I
24 will tell you this, that the insurance industry is trying
25 to rein in that cost. And a lot of them complain about

1 their hourly rate and they complain about being nickeled
2 and dimed and reviewed by the insurance companies.

3 REPRESENTATIVE GABIG: Sure. It's over
4 time. But they're not cheap. I know that.

5 And thank you very much for your answers
6 and thanks to the chairman that's left, my majority
7 chairman, for sticking with me on that.

8 Thank you.

9 CHAIRMAN CALTAGIRONE: Yeah.

10 MR. TYLER: Real quick. I'll be very
11 brief. I realize we're running out of time on this
12 room.

13 We keep talking about the amount of money
14 that -- that goes to the attorney and not to the injured
15 person. Is it not true that there are certain -- the
16 attorney doesn't get all that money?

17 How is that broken down? Obviously there's
18 witnesses, there's costs.

19 MR. FALLK: Well, there's two things.
20 There's -- there's fees and costs. We're -- we're paid
21 for our skills, our abilities. We take the risk. We're
22 not like -- we're not like the big executives on Wall
23 Street that come in and get a million dollars whether
24 they --

25 MR. TYLER: Oh, I'm not going there. I

1 guess let me ask a more specific question, again, because
2 we are running out of time.

3 What is the average cost of a witness in,
4 let's just say, a medical malpractice claim?

5 MR. FALLK: If -- if you can get --

6 MR. TYLER: Yeah, let's talk about a
7 witness. Because we keep talking about 33 percent goes
8 back to the attorney, but from what I'm hearing they
9 could be 40, \$50,000 just for the cost of a witness.

10 MR. FALLK: Just to start out, first of
11 all, you've got to get records. You have to do records
12 review of what happened here. Those cost.

13 You do a preliminary review. And then you
14 have to call -- and I see some people want \$5,000 as a
15 retainer, some want 10, some want more than that, to
16 issue a report, like we to have for a certificate of
17 merit.

18 Then you get into, as the litigation
19 proceeds, they charge more money because then they're --
20 they've got to start reviewing depositions, they help you
21 prepare depositions, they go through all -- all of that
22 and all this time the attorney is for -- fronting all
23 this money out there not knowing whether he's going to
24 get it back or not.

25 And this is what depresses the number of

1 lawsuits, because attorneys then are much more careful
2 about what they take and much more conservative about
3 what they take and a lot of meritorious cases, as
4 Attorney Haines said, are put aside because the costs are
5 so great that the risks/reward isn't there.

6 It's a shame on that. Attorney Rieders
7 also talks about that. On the smaller claims, you just
8 can't do a smaller claims case. And something needs --
9 should be done with regard to that.

10 But people do have a right for a jury
11 trial. It's an absolute right for a jury trial in the --
12 in the federal constitution, the Seventh Amendment, and
13 those things are inordinately expensive.

14 I -- I hope I've -- I've addressed that.

15 MR. LYON: I think it's fair to say the
16 costs of witnesses can run well into the six figures.

17 MR. FALLK: Six figures.

18 MR. LYON: Anywhere from 100,000 to a half
19 a million dollars per --

20 MR. TYLER: I guess my point out -- I
21 understand I probably didn't ask the question correctly.
22 But my point in all this is is the cost is not just
23 driven up by the lawyers, it's also driven up by --

24 MR. FALLK: Yeah.

25 MR. TYLER: -- the expert witnesses and the

1 fees associated with the trial.

2 MR. FALLK: Sure. What you have to do for
3 it.

4 MR. TYLER: Okay. Thank you.

5 MR. FALLK: All right. I'll just make one
6 other point. There was an earlier question about how can
7 we tell the number of attorneys -- or doctors
8 practicing. Mcare. It's hard to get the numbers from
9 them. I've tried to talk to them.

10 They'll tell you, no doctor will pay his
11 Mcare premiums unless he's really practicing in
12 Pennsylvania or she's actually practicing. So if you ask
13 them how many -- how many doctors are actually practicing
14 in -- that will give you the closest number that you can
15 ever get as to how many -- how many are here.

16 Because there's no reason to -- if they're
17 complaining about malpractice rates, why pay it if you're
18 practicing in another state? You would only pay
19 Pennsylvania rates if you're living here.

20 CHAIRMAN CALTAGIRONE: Good point.

21 MR. FALLK: And you have to get Mcare.
22 So....

23 CHAIRMAN CALTAGIRONE: Okay. Thank you,
24 gentlemen.

25 MR. LYON: Thanks.

1 CHAIRMAN CALTAGIRONE: Appreciate your
2 testimony.

3 MR. FALLK: Thank you.

4 CHAIRMAN CALTAGIRONE: Dr. Shapiro,
5 President and CEO of Pennsylvania Health Care
6 Association. I enjoy watching you with Terry Madonna on
7 Sundays, having my coffee and listening to you. So
8 it's -- it's an honor and privilege to have you here
9 today, sir.

10 DR. SHAPIRO: Thank you. You must be the
11 only person in America who watches that -- that show.

12 CHAIRMAN CALTAGIRONE: I think there's a
13 lot of members that watch that show. Terry does a good
14 job.

15 DR. SHAPIRO: Terry does do a pretty good
16 job. A very good job.

17 Thank you very much, Mr. Chairman, other
18 members and staff who I know is here and tireless.

19 My name is Stuart Shapiro, and I'm
20 representing the Pennsylvania Health Care Association and
21 the Center for Assisted Living.

22 I'm going to try to be very brief,
23 summarize my testimony. I was prepared -- prepared to
24 summarize it in about ten minutes. And I'm going to just
25 make a bunch of key points so all of you can move on.

1 Long-term care in Pennsylvania is very
2 different than the rest of the health care system. And I
3 hope to make that point.

4 Let me talk a little bit about
5 demographics. To date, 21 percent of Pennsylvania's
6 residents are over age 60. In ten years it's going to be
7 26 percent. One in four.

8 We have to have a place where these people
9 are going to receive continuing care when they no longer
10 can be cared for in their home. And we need to keep that
11 in mind as we begin our discussion.

12 In Pennsylvania there's 725 nursing homes.
13 About 90,000 beds. In Pennsylvania they are about 91
14 percent occupied, much higher than the national average.

15 While hospitals and doctors we talked about
16 a lot, in nursing homes 80 percent of the care is paid
17 for by the government. 65 percent by Medicaid, 15
18 percent by Medicare. Historically about a third of the
19 people enter nursing homes not on Medicare or Medicaid,
20 and by the time they -- they leave, either to go home or
21 they die or they go to another setting, about a third of
22 those have gone onto Medicare. So this is a real
23 driver.

24 Nursing homes in Pennsylvania lose,
25 according to a national study, almost \$14 a day on every

1 Medicaid individual, and the cost of malpractice
2 insurance and losses -- we're going to talk a little bit
3 about what the impact is on that.

4 Margins in nursing homes are in the two
5 percent range. Hardly enough. Whether you're for-profit
6 or not-for-profit makes no difference, tough to sustain
7 and continue to make repairs.

8 Quality is consistent. Quality has
9 improved. Number of provisional licenses have fallen by
10 50 percent over the last three or four years. Number of
11 complaints have dropped by two-thirds.

12 All of this data, the stuff that we heard
13 about that's not available anyplace else, is available on
14 the CMS web site and the Department of Health's web
15 site. All is very transparent. Trial lawyers look at it
16 all the time. And all of this data is absolutely
17 available.

18 While quality of care is improving, by
19 anybody's measure, the number of claims is going up. For
20 example, there were four claims per thousand occupied
21 beds in 1997, and in 2007 that number was 16. A fourfold
22 increase.

23 To get to a question asked earlier, that
24 means there were about 15 -- 14 to 1,500 claims filed
25 during the last year.

1 The cost of these claims is going up, and
2 the per diem lost per occupied bed in 2000 -- excuse --
3 in 1987 was 58 cents. That cost today is \$3.57, or was
4 in 2007, and that study is being repeated on 2009 data.

5 That is -- that means of the Medicaid
6 reimbursement where it used to be .5 percent went to pay
7 claims, now almost 2 percent is going to pay the claims,
8 many of them settled because they're frivolous.

9 Although, as I indicated a moment ago, the
10 data has improved and shows clearly improved services,
11 the number of claims is going up because plaintiffs'
12 firms are now trolling on television and advertising
13 extensively and they're primarily nationally based firms,
14 not Pennsylvania firms, who have targeted Pennsylvania
15 for nursing home litigation. And they have filed
16 hundreds and hundreds of copycat lawsuits asking for a
17 lot of discovery, looking for lots of information, hiring
18 investigators to go after disgruntled employees, to look
19 to file claims, to break the back of the nursing home
20 industry, which they did in Florida in the past.

21 As -- some of those same lawyers are
22 advertising around some of the newsmaker shows that we
23 were talking about earlier.

24 Clearly, we need some reform and we've
25 looked -- we've have proposed, and it's been introduced

1 by Dan -- Dan Frankel, and well supported, a piece of
2 legislation called apology legislation, which all the
3 other providers talked about.

4 This is not major reform. This is
5 commonsense reform, and all it does is permits a doctor
6 or a hospital or an employee to simply, without risk,
7 say, I feel badly about the outcome and begin a
8 communication process.

9 This is very different from what lawyers
10 tell doctors and nurses and nursing home people and
11 hospitals, which is deny and defend. There's a risk
12 group of doctors, about 1,200 in central Pennsylvania,
13 who have implemented this policy and their premiums are
14 now 35 percent below the market.

15 Where this has been done -- and it's been
16 done in 35 states -- there's some good data. The
17 University of Michigan Health System did this, and their
18 number of claims fell from 262 in 2001 to 83 in 2007.

19 Similarly, at the University of Chicago,
20 again it drives costs down because it sets up
21 communication. And we hope that the best of the trial
22 lawyers will support some -- some real legislation like
23 this.

24 There's a couple of other pieces of
25 legislation which I just think I need to set the record

1 straight. Earlier the trial lawyers talked very clearly
2 about the need to eliminate arbitration agreements, and
3 they called them mandatory. They are far from
4 mandatory. They are voluntary.

5 CMS has said any nursing home that tries to
6 squeeze somebody who is coming in and force them to sign
7 an agree -- an agreement is going to be penalized. The
8 courts have thrown that out. These are voluntary
9 agreements. They are separated from the admission
10 agreement and they save dollars.

11 The question of whether there's caps on
12 damages in these voluntary agreements, virtually not at
13 all. So these are voluntary, they are separated, and
14 they go to reduce the cost. In fact, some of them even
15 say that the provider will pay all the costs that relate
16 to them.

17 So we're hopeful that that piece of
18 legislation will move this year.

19 We're opposed to several of the pieces of
20 legislation that have moved out of this committee earlier
21 in -- in April or -- or March and, frankly, we hope that
22 they -- they don't move this year, because all of them
23 are going to raise the cost. Nursing homes are barely
24 able to stay in business today. Their margins, as I've
25 talked about, are tiny and all these bills are going to

1 do is raise the costs, and it's going to lead to problems
2 for those on Medicaid getting care. 65 percent of the
3 residents.

4 We're hearing this, and we're especially
5 hearing this -- we've heard stories in -- in your -- in
6 your hometown of Reading where hospitals are having
7 trouble discharging people on Medicaid to nursing homes
8 because they can't afford to stay in business and keep
9 taking all the Medicaid individuals. And part of what
10 they're fearing is litigation.

11 I've tried to be brief. My testimony is
12 longer.

13 And let me just say that excessive
14 litigation and damages result in higher consumer prices,
15 decreased availability of services, and especially
16 Medicare.

17 I hope my testimony has been helpful. I
18 hope I haven't been too long, and I'm glad to answer any
19 questions.

20 CHAIRMAN CALTAGIRONE: Thank --

21 DR. SHAPIRO: Thanks.

22 CHAIRMAN CALTAGIRONE: Thank you, doctor.

23 Let me just reassure you, and all the other testifiers,
24 that members that weren't here, we will make sure, and we
25 always do, that every one of them gets a copy of all the

1 testimony that has been presented here.

2 And Andy Sandusky, Pennsylvania Academy of
3 Family Physicians, by the way, has also submitted and for
4 the record we will make that part of the official
5 record.

6 Questions from counsel? Go ahead.

7 MR. TYLER: With your permission,
8 Mr. Chairman, I see a lot of people wanting to offer
9 rebuttal commentary to some of the things that have been
10 said. With your permission, could we keep the record
11 open for one additional week, Mr. Chairman, for
12 additional comments?

13 CHAIRMAN CALTAGIRONE: Certainly. I have
14 no problem with that. I have never shut anybody down or
15 shut anybody out.

16 But I've probably -- I don't know if you're
17 going to be on this Sunday, but I have -- I have enjoyed
18 watching you and your commentaries with Terry.

19 DR. SHAPIRO: Nice.

20 CHAIRMAN CALTAGIRONE: And you speak to a
21 lot of the direct issues we're facing. I want to thank
22 you for your testimony.

23 I want to thank everybody that
24 participated. We'll adjourn the hearing.

25 DR. SHAPIRO: Thank you.

1 CHAIRMAN CALTAGIRONE: Thank you, doctor.

2 (The following are written remarks
3 submitted for the record.)

4 (The following are written remarks
5 submitted by Madalyn Schaeffgen, M.D., President of the
6 Pennsylvania Academy of Family Physicians:)

7 Dear Representative Caltagirone:

8 On behalf of the over 4,800 members of the
9 Pennsylvania Academy of Family Physicians (PAFP), I write
10 in response to the House Judiciary's Committee hearing on
11 medical liability issues in the Commonwealth.

12 First, the PAFP would like to reiterate its
13 support for Act 13 and the work of the General Assembly
14 by enacting reform measures to medical professional
15 liability laws. The PAFP believes that this work, taken
16 together with the subsequent civil procedural rule
17 changes of our State Supreme Court, have favorably
18 impacted the cost of medical professional liability
19 insurance in the Commonwealth. However, there is still
20 work to be done in order for the Commonwealth to realize
21 a more predictable and stable liability environment when
22 pricing these premiums. These additional measures for
23 medical liability reform include:

24 Repeal of Joint and Several Liability;

25 Apology Rule;

1 Caps on Non-Economic Damages;
2 Collateral Source Rule;
3 Periodic Payment of Future Medicals;
4 Expert Witness Qualifications; and
5 Ethical Standards for Expert Witnesses.

6 In the PAFP's opinion, one of the worst
7 avenues the Commonwealth could take is to go backwards
8 from Act 13. Unfortunately, this counterintuitive
9 approach is what we believe is behind some of the bills
10 that were recently moved in the Judiciary Committee.

11 Those bills the PAFP opposed include:

12 House Bills 1095 and 2202 that would expand
13 the types of damages that can be recovered and the
14 persons who can sue to recover them;

15 House Bill 1444 that would permit a jury to
16 hear closing arguments on the amount of damages, both
17 economic and noneconomic, in civil cases;

18 And House Bill 2123 that would prohibit the
19 use pre-treatment arbitration agreements.

20 Legislation in these types and forms will
21 push the medical professional liability system backwards,
22 increase costs, increase litigation, and even stifle
23 innovative approaches as alternatives to trial.

24 On behalf of PAFP, I again thank you for
25 this opportunity to provide our written testimony to the

1 House Judiciary Committee on these important matters.

2 Sincerely,

3 Madalyn Schaeffgen, M.D., PAFP President.

4 (This concludes the written remarks
5 submitted by Madalyn Schaeffgen, M.D., President of the
6 Pennsylvania Academy of Family Physicians.)

7 (The following are written remarks
8 submitted by Mr. George Goliash:)

9 In January 2008, eight years after a
10 construction accident that damaged my left knee, I had a
11 total knee replacement at Evangelical Hospital,
12 Lewisburg, PA. Within ten days I was in the ER in
13 excruciating pain. At that time it was determined that I
14 had a staph infection around the knee replacement that
15 was obtained during the initial surgery.

16 January 22, 2008, left knee replacement,
17 Evangelical Hospital, Lewisburg, PA;

18 February 2, 2008, returned to Evangelical
19 ER. Surgery to clean out wound; cultured for infection
20 (I & D);

21 February 6, 2008, third surgery (I & D) to
22 clean out wound, prosthesis also cleaned thoroughly;

23 May 27, 2008, fourth surgery (I & D),
24 Evangelical Hospital;

25 September 9, 2008, surgery to remove knee

1 and put in a spacer;

2 December 30, 2008, surgery, Evangelical
3 Hospital, second knee replacement;

4 January 20, 2009, surgery, Evan - I & D;

5 February 6, 2009, surgery, Evan - I & D;

6 February 11, 2009, surgery, Evan - I & D;

7 November 12, 2009, left leg amputated above
8 knee;

9 As noted, over the next several months, I
10 went through repeated operations to clean out the knee
11 with the hopes that the knee replacement would not have
12 to be removed. In spite of them, in September of 2008, a
13 spacer was placed in my left leg and in December of 2008
14 a second knee replacement was performed. Between the
15 surgeries and the stays in homes to administer IV
16 antibiotics, I was away from home for approximately 15 of
17 the 24 months between January 2008 and January 2010.

18 February 14 - March 25, 2008, Manor Care
19 South, Williamsport, PA;

20 April 16-26, 2008, Darway Nursing Home,
21 Forksville, PA;

22 May 30 - July, 2008, Darway Nursing Home,
23 Forksville, PA;

24 September - October 2008, Roseview Nursing
25 Home, Williamsport, PA;

1 February 13 - March 20, 2009, Roseview
2 Nursing Home, Williamsport, PA;

3 November 17 - 21, 2009, Roseview Nursing
4 Home, Williamsport, PA;

5 December 4 - 30, 2009, Select Specialties
6 Hospital, Danville, PA;

7 December 30, 2009 - January 21, 2010,
8 Roseview Nursing Home, Williamsport, PA;

9 Unfortunately, in November of 2009 there
10 was no chance to save the leg because of the affect of
11 the infection on the tissue in my knee and bone. The
12 staph infection was the instigator of this whole medical
13 nightmare but it wasn't the end.

14 Because of so many surgeries, I have
15 endured kidney failure, heart issues including atrial
16 fibrillation and heart attack, and pneumonia. The
17 pneumonia was so serious that I ended up in Hershey for
18 four weeks and a long-term acute care facility in
19 Danville for another four weeks. I was discharged from a
20 nursing care facility in late January of this year and am
21 only now beginning to deal with the amputation which is a
22 life-changing condition.

23 Additionally, I have cataracts that are the
24 result of too much oxygen while on a ventilator and had
25 to have my teeth pulled because the fillings all fell out

1 while on antibiotics.

2 February 7, 2008, sent to Evangelical ICU
3 with A-fib;

4 February 28, 2008, ambulance attendant fell
5 on George's knee replacement when transporting for visit
6 to Dr. Cole, taken to Williamsport;

7 March 25, 2008, George fell at Manor Care
8 breaking his picc line; transported to Williamsport ER;

9 April 8, 2008, George taken to Williamsport
10 ER with chest pains, admitted to hospital;

11 October 30, 2009, Evangelical ER - admitted
12 for infection;

13 November 21, 2009; George transferred to
14 Hershey Medical Center ER for fever; admitted;

15 November 27, 2009, George put in ICU with
16 breathing difficulties; on bipap machine;

17 November 28, 2009, George sedated and put
18 on ventilator because of pneumonia;

19 May 3 and 17, 2010, scheduled for cataract
20 surgery for both eyes;

21 May 2010, teeth extracted.

22 I have been a contractor and carpenter for
23 30 years. My livelihood and identity are gone. Because
24 I was in and out of the hospital for so much of the time
25 since the initial knee replacement, I have not been able

1 to submit all the documentation regarding the
2 circumstances of my case to an attorney in a timely
3 manner and therefore the statute of limitations has run
4 out. I have no legal recourse.

5 It took two years to establish that I was
6 legitimately "disabled" and I now have an income of \$645
7 per month. And because of all the red tape and
8 inconsistent information from Social Security, I am still
9 working to get my retroactive disability payments. This
10 is not the life I had hoped I would end up with nor is it
11 the way I would choose. My skills and abilities that I
12 have worked a lifetime obtaining are of very little use
13 now without the ability to use both legs.

14 Staph infections can and does have
15 debilitating effects on those who are exposed to it. I
16 would sincerely request that you take this topic
17 seriously and hold the medical communities accountable.

18 George M. Goliash.

19 (This concludes the written remarks
20 submitted by George M. Goliash.)

21 (This concludes the written remarks
22 submitted for the records.)

23 (The proceedings were concluded at
24 12:50 p.m.)

25

1
2 I hereby certify that the proceedings and
3 evidence are contained fully and accurately in the notes
4 taken by me on the within proceedings and that this is a
5 correct transcript of the same.

6
7
8 Brenda S. Hamilton, RPR
9 Reporter - Notary Public
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