COMMONWEALTH OF PENNSYLVANIA HOUSE OF REPRESENTATIVES

TRANSPORTATION COMMITTEE PUBLIC HEARING

STATE CAPITOL HARRISBURG, PA

MAIN CAPITOL BUILDING ROOM 60, EAST WING

TUESDAY, JANUARY 11, 2022 9:04 A.M.

PRESENTATION ON HOUSE BILL 2088 (HELM)
PROVIDING JNET ACCESS
TO CORONERS

BEFORE:

HONORABLE TIM HENNESSEY, MAJORITY CHAIRMAN

HONORABLE ROSEMARY M. BROWN

HONORABLE LYNDA SCHLEGEL CULVER

HONORABLE MINDY FEE

HONORABLE AARON D. KAUFER

HONORABLE JOHN A. LAWRENCE

HONORABLE LORI A. MIZGORSKI

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HONORABLE RYAN WARNER

HONORABLE MIKE CARROLL, DEMOCRATIC CHAIRMAN

HONORABLE DIANNE HERRIN

HONORABLE JOSEPH C. HOHENSTEIN

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HONORABLE JENNIFER O'MARA

HONORABLE PERRY S. WARREN

* * * * *

Debra B. Miller

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ALSO IN ATTENDANCE:
HONORABLE SUSAN C. HELM

COMMITTEE STAFF PRESENT:

JOSIAH SHELLY

MAJORITY EXECUTIVE DIRECTOR

JAMES BOWES

MAJORITY RESEARCH ANALYST

MEREDITH BIGGICA

DEMOCRATIC EXECUTIVE DIRECTOR

I N D E X

TESTIFIERS

* * *

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REPRESENTATIVE SUSAN C. HELM PRIME SPONSOR OF HB 2088
DR. SUZANNE F. SHEAFFER, M.S.N., R.NC., NHA, CDNLTC FORENSIC NURSE; DOCTORATE OF NURSING, DUQUESNE UNIVERSITY9
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SUBMITTED WRITTEN TESTIMONY

* * *

See submitted written testimony and handouts online under "Show:" at:

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PROCEEDINGS

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MAJORITY CHAIRMAN HENNESSEY: Good morning, everyone. I'll call this meeting of the House Transportation Committee to order.

Thank you for joining us, either in person or virtually. This is a hearing that we have scheduled to learn about House Bill 2088, 2-0-8-8. The prime sponsor is Sue Helm, and she is not here in person but she is joining us virtually today, and I'll ask her in a few minutes to make some opening comments with regard to her bill.

But generally, the bill proposes to grant open access, or what I think is open access, to coroners across the State to JNET. Now, I have heard about JNET over the years. I think I understand pretty much what it is, but we'll probably learn it in more detail as we go along today.

But once the bill was filed, it drew comments from both sides, so we decided to hold the hearing to learn as much as we can about the bill. It's not a voting meeting today, but I did want to have our Members be educated on just what the issues were on both sides of the bill.

Again, welcome to those who are here and are joining us on Zoom. Welcome to the members of the public

who are watching this hearing on PCN or other media services.

And Sue, Representative Sue Helm?

REPRESENTATIVE HELM: Yes. Hi.

MAJORITY CHAIRMAN HENNESSEY: Okay.

Let me just ask you, if you are willing, if you would want to comment on your bill, and then we'll get underway with testimony.

In the meantime, we have a couple of people who are going to testify virtually. But Scott Lynn, I believe, is here in person. If you would come up to that end of the table and find a seat, if you would, please. And Charles Kiessling, if you'll come up, and then you'll be ready. We'll first start with testimony from Dr. Sheaffer.

But Sue -- I'm sorry. Before I call on you, let me ask if Chairman Carroll has any comments he wishes to make.

MINORITY CHAIRMAN CARROLL: Nothing more than to say good morning to everyone and welcome.

And like so many other things in State Government when you're dealing with 67 counties and 13 million people and the complexities of governing, you know, we're about to experience that today, I think, with this proposal. Based on my review of the testimony, the Pennsylvania State

Police and PennDOT have some concerns relative to this

1 bill. So absent that full knowledge of this subject, I 2 3 look forward to hearing what everyone has to say. Hopefully we can try and find a way to reconcile all the 4 5 differences. MAJORITY CHAIRMAN HENNESSEY: Okay. Thank you, 6 7 Mike. 8 Now, Representative Sue Helm. 9 REPRESENTATIVE HELM: Yes. 10 MAJORITY CHAIRMAN HENNESSEY: You have the floor, 11 Sue. 12 REPRESENTATIVE HELM: Okay. 13 Thank you, Chairman Hennessey and Chairman 14 I appreciate the opportunity to have this hearing Carroll. 15 today. Today, the Committee will be listening to 16 17 testimony and asking questions regarding House Bill 2088. 18 This legislation would provide coroners with greater access 19 to certain records maintained by PennDOT and to JNET, which 20 can aid our coroners when identifying next of kin for the 21 deceased and when investigating causes of death. 22 For those who aren't familiar with JNET, JNET 23 is a portal that allows secured access by criminal justice 24 agencies to Commonwealth records provided by JNET's 25 data partners such as PennDOT, Labor and Industry,

Human Services, the PA Courts, the PA State Police, and others.

Coroners have been recently denied JNET access or have had access revoked due to questions regarding whether a coroner's office is a criminal justice agency.

PennDOT's current policy is that noncriminal justice agencies in general are to be only granted access to PA driver's photos and detailed records. Additional access to driver history, medical information, emergency contact information, and vehicle registration information is reserved by PennDOT for "criminal justice" designated agencies only.

Coroners across the Commonwealth argue, however, that access to these records can allow them to identify and notify next of kin much quicker, especially in situations involving unclaimed decedents. States such as Ohio and Florida, who already successfully provide next of kin options on their States' driver's licenses can be models for implementing a similar system here in Pennsylvania.

I thank the Committee for taking this issue and House Bill 2088 into consideration.

Thank you.

MAJORITY CHAIRMAN HENNESSEY: Thank you. Thank you again, Representative Helm.

1 PANEL 1: 2 PENNSYLVANIA CORONERS 3 MAJORITY CHAIRMAN HENNESSEY: With that, we'll 4 5 launch into testimony. 6 The first testifier is joining us virtually. 7 That is Dr. Suzanne Sheaffer. You are followed by an alphabet soup in terms of initials, Doctor, so why don't 8 9 you tell us what your credentials mean -- DNP, R.N.-C., 10 NHA, and CDNLTC. 11 DR. SHEAFFER: Good morning. 12 MAJORITY CHAIRMAN HENNESSEY: I hope I haven't 13 tripped over any of that, but please tell us what that, 14 what your credentials are. 15 DR. SHEAFFER: Good morning, and thank you to the 16 Chairpersons and Committee for allowing my testimony on my 17 doctorial project, a very quick snapshot of what it told 18 us. 19 As a doctorate of nursing practice, the alphabet 20 soup after my name means, DNP is doctorate of nursing 21 practice, R.N.-C. is a registered nurse within the 22 Commonwealth of Pennsylvania who is certified, the M.S. is 23 a master's degree in criminal justice forensics. I also 24 have a nursing home administrator's license, and the big

long piece at the end of my name is a certified director of

25

nursing in long-term care.

It is my honor and privilege to be with you today and speak to you from a forensic nursing perspective on the importance of next of kin in Pennsylvania being in a more prominent location, and also I am advocating for limited JNET access, not full JNET access, for our coroners and medical examiners.

MAJORITY CHAIRMAN HENNESSEY: Yeah, thank you for that clarification, because as I read the comments in the testimony that was submitted and heard comments, it seems like the battleground was whether or not this would throw open JNET to coroners for all that information that JNET has to offer or whether there were to be limitations. And I think you are going to focus on those limitations as you look at House Bill 2088?

DR. SHEAFFER: Yes, sir. I am going to lay the foundation of why in Pennsylvania our emergency contact link needs to be moved to part of the application and renewal process for a driver's license, because many, many Pennsylvanians over the 2 years this project was done did not know that there was an emergency contact link in Pennsylvania. It's almost as if we buried it.

And it is a critical, critical piece for

Pennsylvanians to consider. It's their choice. If they do

not want to list next of kin, that is their right not to do

that. But I think you are going to find that many
Pennsylvanians would like that option.

application and renewal process, then every time they go to renew, it triggers their mind, oh, well, maybe their mother or father passed away or a sibling passed away and they would have an option to go in on their own or to go in on the renewal process and change their designation, or delete it altogether. That would be their choice.

I do have slides to present to you, if those are available and ready.

MAJORITY CHAIRMAN HENNESSEY: There we go. Yes, they are showing. Go ahead.

DR. SHEAFFER: Thank you, James. Okay.

So my project that I did for Duquesne University was entitled "Healthcare Policy Analysis: Next of Kin Contact Information on Driver's License and its Use in Emergency Notification."

The next slide.

As with any presentation, this is based on permission for the pictures from the original owner or myself as the person taking them, and the content contained herein is based on my research and my thoughts and opinions.

The next slide.

As a nurse, I look at things from a health-care problem. What is the health-care problem that is associated to next of kin notification? Our county coroners in Pennsylvania are seeing an increase in the unclaimed decedent counts that they care for. Certainly the opioid epidemic and the pandemic have not been our friend in that process.

We need to have a way to identify who the next of kin for the decedents are. We need to be able to return that decedent to family or friends for them to be able to honor their religious preferences and burial preferences. Failing to do that provides a lack of closure to our families, especially young children, and it also becomes an additional taxpayer issue, because the average cost for a coroner's office to take care of an unclaimed decedent can range anywhere from \$1500 to \$2500 per decedent.

The next slide.

On the map before you, you will see the map of Pennsylvania we're all so familiar with. The peach color is indicative of our fifth-class counties, and the golden, third-class counties. For the purpose of this project, I focused on the third- and fifth-class counties because of the diversity across the Commonwealth as well as the coroners wishing to participate.

The next slide.

When you are doing a doctorial project, you need to identify your stakeholders. They are listed there before you. I am not going to read them. Our stakeholders that are most concerning for yourselves are obviously those that would be impacted by moving the next of kin link and considering limited JNET access.

The next slide.

In my research, I used both what is called non-research material. Those are things like your articles in papers, in newspapers, and your articles in non-scholarly journals. They have relevance, but you have to weigh that relevance very carefully. And then the research is the scholarly peer-reviewed material, which you will find in the very long manuscript you all should have received.

The next slide.

In Pennsylvania, we do have the Pennsylvania emergency contact link on the database for PennDOT. It's hard to find as it currently is located. You have to know that you are looking for an emergency contact link to be able to have that come up on your computer and for you to fill out the windows. Once you are at the link, the ease of use is very, very easy to do. But you have to know it's there, and you have to be able to pull it up on your computer and then enter your information if you choose.

The slide you are looking at right now is

To Inform Families First, or TIFF's Initiative, that

started in 2006 in Florida when Christine Olson lost her

daughter and her daughter's boyfriend in a head-on

motorcycle collision. It was 8 hours from the date of the

accident until she was notified that her daughter had

passed away. Due to that, Chris knew she needed to do

something. She went to the Florida Department of

Transportation through her legislative body and began

To Inform Families First.

The next slide.

I don't expect you to be able to read this slide. The important part is the top. From 2016 to 2019, which was the close of my project data, over 16 million Floridians have elected next of kin notification since its inception in 2006.

The next slide.

Why is this important to Pennsylvania? Looking at our counties, the two counties I used in my study, I can tell you why. The slide you are looking at is a colorful barcode, and in that barcode is your fifth-class counties. The upper left corner is the 2015 data, and in the bottom right is the 2019 data, which shows you the rise in unclaimed decedents right here in Pennsylvania. Over this 5-year period, our fifth-class counties experienced a

1 54-percent increase in unclaimed decedents.

The next slide.

Our third-class counties, the population not as large as the fifth, we see the same trend. It's a 29-percent increase over the 5-year period of our unclaimed decedents. That is a lot of Pennsylvanians or decedents that have not been able to be given back to their families or their loved ones for appropriate closure in whatever way they deem it possible. We have to, ladies and gentlemen, move that emergency contact link to the part of the driver's license application and renewal process and include the Pennsylvania identification cards for our special-needs community.

The next slide.

Now we're going to talk just very briefly about the importance of a limited JNET access. And when I say "limited," the coroners and medical examiners in Pennsylvania need to be able to see name, address, and the demographic that is on your card that you carry in your wallet. If we are successful and if the Committee would be willing to move that emergency contact link, the emergency contact link should also become part of that first screen so that you would have the decedent's demographics followed by next of kin, if they chose to have that.

The other window that I view as important,

because sometimes the work that our coroners and medical examiners do is not always the most pleasant, is having access to the pictures helps them assure that the person in their custody and care may very well be that person. Yes, law enforcement will definitely assist in confirming that, but it would be most helpful to our coroners to be able to have some of that process.

Our medicolegal death investigators, also known as the coroners and medical examiners, testify in courts all across the Commonwealth about manner and cause of death to our decedents that they care for. These three limited windows are going to be very, very helpful to the job that they do in caring and returning decedents to their loved ones.

We should now be on the pre-JNET slide. The pre-JNET slide is using pie charts with the largest one on the top to show you visually what counties already had JNET access and those that didn't. Unfortunately, those that had JNET access prior to my project, which were 14 -- that would be your top slide -- do not, most of them do not have the limited JNET access any longer.

The next slide.

In my post-JNET survey, that was based on sending out the information to the coroners on how to apply for JNET access. It was an application process that they were

individually, through their solicitor at the Pennsylvania State Coroners Association, were to fill out, submit, and await JNET's approval. Unfortunately, we have 45 applications that were pending at the closure of this project. There was one county coroner in a rural community who relies on his State Police and felt, because he is not familiar with technology as much as he should be, that he would rather leave it to them so that he knows that he's getting the right information than trying to find it for himself. To date, I do not know whether the 45 coroners who applied have received JNET access or not.

The next slide.

Through predictive analytics, the next slide is showing you what is going to happen over time if we do not have next of kin notification on our driver's license and accessible. The solid blue line is the line as the data is during the project itself. The dotted line is a regression line and shows that based on the numbers that we have seen, that if this is not corrected over the next 3 years, the rise in unclaimed decedents to our county coroners and medical examiners will continue.

Our next line, which should appear as green for you, shows that if we do implement based on predictive analytics, we will have approximately a 12.5-percent decrease in unclaimed decedents within the first year.

The orange line is a 2-year mark, where we believe, based on predictive analytics, that it will be down by 25 percent. And at the third year of implementation, we could conceivably see a 50-percent decrease in the unclaimed decedents that the coroners' and medical examiners' offices have if they have access to next of kin information that may be contained within the Pennsylvania driver's license.

We can fast-forward through the reference slides.

And I would be remiss if I did not show you my final slide, that my project was dedicated to
Tiffiany Olson in the bottom right, who lost her life on that tragic day in 2006. This project is of most importance to myself, because I am an Angel mom myself. I have lost two children in 22 months, my special-needs daughter, Sarah, on the left of that picture, and my son, William Trapnell, who gave me the honor of being his United States Coast Guard Gold Star Mother.

My father was a director in transportation. I completely understand from being that little girl that went to work with Walter Markham that your job is not easy. However, I would just ask this committee to consider allowing Pennsylvanians to have the right to choice and move the emergency contact link to become part of the application and renewal process for driver's licenses.

People do not have to choose to use it if they do not want.

2 If they go to the clerk at the DMV, they could assist in

3 putting that information in. We ask if they want to be

4 organ tissue donors, but if we have no way of making that

5 contact, we can lose precious donation within 24 hours of

6 an individual's death.

Again, I thank you so much for your time and opportunity today. In recapping, I am simply asking for the emergency contact link to be moved to a prominent location for driver's license renewal and the initial application itself and to provide our county coroners and medicals examiners who are trusted by the court to speak on manner and cause of death to have the following limited access on JNET: the demographic information; next of kin information when that link would be moved; a photograph so that that can also assist them further. Very limited access, but yet, a great deal of help and support for our county coroners and medical examiners.

I'll be glad to take questions now or at the end of this segment. Thank you so much, and have a great day.

MAJORITY CHAIRMAN HENNESSEY: Thank you,

Dr. Sheaffer. You anticipated my request. I was going to

ask whether or not you could stay until the end.

DR. SHEAFFER: Absolutely, sir.

MAJORITY CHAIRMAN HENNESSEY: I'm going to ask that we hold questions so we go immediately to the next testifier on the panel. He's joining us virtually as well, and that's Graham Hetrick, who is the Dauphin County Coroner.

Mr. Hetrick, are you---

MR. HETRICK: I'm here. Can you hear me?

MAJORITY CHAIRMAN HENNESSEY: You're connected.

Okay. Well, then begin whenever you're ready. Thank you.

MR. HETRICK: Yeah, I had some issue with the video, but it's what I'm saying that's important, not my face.

Thank you, Chairman Hennessey, Chairman Carroll, and the Members of the Committee for the opportunity to testify in favor of the amendment to House Bill No. 2088.

This all started when Dr. Suzanne Sheaffer, and the initials are there, was doing the doctoral thesis research under my supervision at the Dauphin County Forensic Center. During her exposure as an intern at the Forensic Center, she recognized that sometimes we would incur difficulty in tracking and finding next of kin of the deceased in the process of the medicolegal death investigation.

Partially using data from our database and exposure to our day-to-day investigative process, she saw

the need to have access to the Pennsylvania Department of Transportation under Title 75 of the Pennsylvania

Consolidated Statutes. It is my hope that I can explain this and why the need exists in the process of medicolegal death investigation.

Many people don't realize what we do in a coroner's office, even parts of the teams which we work with on a day-to-day basis. To understand the need for access to the data, one must understand the nature and role of the coroner's office in determining cause and manner of death in any death that falls under the jurisdiction of the coroner. These deaths are deaths that are accidental, homicide, suicide, natural, and when a physician cannot certify. There are also cases of infectious disease and prison deaths where the coroner is notified and determines jurisdiction after notification.

The end goal is to determine the cause, which is a mechanical reason why a body cannot sustain life in an irretrievable manner, and manner, which is the nomenclatures I had above -- accidental, homicide, suicide, or natural. You can think of those as, the cause is how a person dies, the manner is why they died and under what conditions.

We use this scientific methodology to do this, forming a hypothesis and testing a hypothesis in forming a

theory. The conclusion is based on a reasonable medical and investigative certainty. This process is done in a multifaceted team of forensic personnel such as forensic pathologists, toxicologists, medicolegal death investigators, of course the police and investigating agencies if they are involved, and the resulting certification is then determined to be the official cause and manner of death on the State death certificate filed at the Department of Vital Statistics.

The State has 67 counties. The offices are either hybrids of lay coroners who are medicolegal specialists such as a forensic pathologist or a medical examiner system where the individual that is a coroner is a physician but not necessarily a forensic pathologist.

The role of the coroner either way is one in which the roles of administration, administration of the office, is part of the issue -- excuse me; I'm sorry -- medicolegal investigation, liaison to police, medical community, first responders, working and coordinating with Gift of Life or an organ and tissue procurement organization.

All these functions take place within the powers of the criminal and civil process. So we are involved in both criminal and civil cases. Actually, the majority of the cases are natural deaths, but there are many that have

a very important civil emphasis on them.

The coroner's office is charged with the protection of the deceased's estate until such time as the next of kin are notified and proper probate is established. This is part of that civil element. We have to protect that estate until we can sort things out. The office is also the key player in all evidence on or about the body and thus cooperates with the District Attorney and the police in cases other than natural causes.

The office of the coroner is autonomous from these offices so that it is an independent analysis and is more likely independent in its conclusions, especially in areas where there are government actions or it's on a government facility.

Why is the next of kin important?

Medicolegal death investigation is a process that is time sensitive, data-collection oriented, and evidence collection then documented. The process must be completely documented within the rules of chain of evidence. The primary need is to identify the deceased and then to determine the next of kin. This process is both to obtain history of the deceased and to determine who has the decisionmaking rights of the estate until probate is completed. All of the above give directionality to the investigative process and aid in a successful outcome

1 | without evidence bias or civil authority confusion.

Are coroners capable of securing and controlling the data obtained?

The answer to the above is an emphatic "yes."

Under Title 16 of the County Code, coroners have broad subpoena powers and are very aware of restrictions of disclosure under HIPAA. We work with medical information daily as well as being in charge of the process of notification of next of kin.

Most of the time, it is the coroner who will notify the next of kin unless the notification is at a distant location, in which case the coroner will contact a police department or a coroner's office in the locality where the next of kin resides.

The timeliness of the notification in this world of television, Internet, Facebook, Twitter, and all the other things is very important, extremely important. Death investigators and police are familiar with the thanatological, which basically means the function of the grieving process, and we are experienced in notifying people of this tragic message.

I seriously and sincerely encourage the passage of this amendment. As a primary officer of the court in the process of investigation of death, coroners and their deputies should have access to the pertinent information in

the database in the process of their investigation. It is
the role of the coroner to have and control access on the
evidence on or about the body. This database gives us much
needed evidence of who the next of kin are, and thus
enables us to build a profile of the deceased. The
information gives us important family history, genetic
resources, and the protection of the family from finding
out about the death of a loved one through social media and
television.

Thank you for your time and your cooperation in this matter. I will be pleased to stay and answer any questions you may have.

MAJORITY CHAIRMAN HENNESSEY: Thank you, Mr. Hetrick.

Looking at, again, the initials at the end of your testimony here, should I be calling you Dr. Hetrick?

MR. HETRICK: No. I have graduate degrees. I am nationally certified as a medicolegal death investigator from the American College of Forensic Examiners, and I am a member of the ABMDI, which is also a national certification which I have and all my full-time employees that are deputies have.

MAJORITY CHAIRMAN HENNESSEY: Okay. Well, thank you very much for your testimony and for waiting for questions.

We'll move on to Scott Lynn, the Montour County
Coroner, who is President of the Pennsylvania State
Coroners Association.

Dr. Lynn or Mr. Lynn? Mister? Okay. Go ahead, whenever you're ready.

MR. LYNN: Chairman Hennessey, Chairman Carroll, and Members of the House Transportation Committee, my name is Scott Lynn. I am the Coroner of Montour County and President of the Pennsylvania Coroners Association. I appreciate you permitting me to talk here today for the need for House Bill 2088.

The county in which I serve is geographically the smallest in the State but has a large tertiary care center for adults and pediatrics, which I see cases from about 26 different counties. Being a small county, resources are precious to aid in the identification and rapid notification of families. Most medical cases do not involve law enforcement of any type, so the resource is not an available tool to our office, let alone trying to identify the law enforcement agency of jurisdiction.

The Pennsylvania State Coroners Association and the Montour County Coroner's Office supports organ donation whenever possible and believes in this opportunity to save countless lives. The crucial time we lose when we are trying to locate families for notification often takes us

outside of the window of 24 hours after death to allow donation. We cannot even make a referral to the organ donation procurement groups until after the family has been notified.

The ability to have access to JNET for the driver's license and next of kin information would assist us to timely notify the family of the death of their loved one. Medicolegal death investigation is a public service, and conveying information in a clear and sensitive and effective manner to the surviving family members is a critical aspect of the medicolegal death investigation system.

How medicolegal professionals communicate with families in the aftermath of a death will have a direct impact on the family's ability to cope, their ability to process and accommodate what has happened, their view of the medicolegal system, and their willingness to cooperate with the investigation and future proceedings -- Scientific Working Group for Medicolegal Death and Guidelines for Communication with Next of Kin During Medicolegal Death Investigations, from June 13, 2012.

Without the JNET PennDOT tool, coroners are sometimes left with trying to find the next of kin through social media, which I'm sure we can all agree that is not the best option, but many times we are left with just that,

1 turning to social media. I think that we can all agree that there are other options that are more reasonable and more available that would make more sense than taking it 3 to social media.

Thank you very much.

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MAJORITY CHAIRMAN HENNESSEY: And thank you, Mr. Lynn.

And next we'll turn to Charles Kiessling, who is the Lycoming County Coroner and the Past President of the Pennsylvania State Coroners Association.

Mr. Kiessling, begin anytime you are ready.

MR. KIESSLING: Okay.

MAJORITY CHAIRMAN HENNESSEY: Thank you, sir.

MR. KIESSLING: Good morning.

Thank you, Chairman Hennessey and Chairman Carroll and all the Members of the House Transportation Committee for allowing me to speak. My name is Charles Kiessling. I am the Lycoming County Coroner and Immediate Past President of the Pennsylvania State Coroners Association.

The coroners have three, and this has already been kind of addressed, but we have three responsibilities. We have to identify the deceased, we have to notify next of kin, and determine cause and manner of death, and those three things we have to do with every death that we are

1 called to investigate.

And I had JNET access for almost 20 years and had used that on a daily basis with identifying decedents. We were able to look at photographs of the deceased, actually at, you know, in the morgue, look at the deceased and make sure we have the correct person, as was already stated by the other speakers. This was a huge, you know, when this occurred that we lost access to JNET, this really tied our hands considerably.

MAJORITY CHAIRMAN HENNESSEY: Could you get a little closer to the mic?

MR. KIESSLING: A little closer? Okay. I'm sorry.

MAJORITY CHAIRMAN HENNESSEY: Okay. Thanks.

MR. KIESSLING: Better?

MAJORITY CHAIRMAN HENNESSEY: Yes. Thank you.

MR. KIESSLING: Okay.

So when this JNET, and I had JNET for almost 20 years. So when the plug was pulled for the coroners, this really tied our hands with being able to identify decedents, and then more importantly, notify next of kin.

The clock is ticking from the time that person dies, or I spent 26 years working as an ER nurse. I also worked part time as a flight nurse. Locating family members when they are critically ill or injured or deceased

is a timely -- it needs to be done very quickly, and we need to have the tools to be able to do that.

And as was already said, we don't want to go to social media, or we don't want family members to see, I have had an incident where I stood in the living room, and all of a sudden the news is now releasing the name of the deceased on TV and I just stepped in the door. We don't want that to happen. Unfortunately, we're getting caught in those situations now more than ever with social media, because the minute something happens, photographs go out, it's out of our control, and family members find out and show up at these death scenes, or they're calling our offices showing up at our doors to see their loved ones. And it's much better if we can know it soon after the death occurs to be able to reach out to the families.

When we got pulled from JNET access, I immediately reached out as the President of the State Association to PennDOT leadership and said, hey, we really need this. This is like tying our right arm behind our back and throwing us in the ring. I said, we need to be able to get in contact with these families. And, you know, I tried to work it out that way. We were told then that we are not considered law enforcement. Well, you'll see in my testimony the attached emails from multiple different -- Major Shadle from the State Police, Captain Warner from the

State Police, Sheriff Mark Lusk from our County Sheriff's Office. I serve as the treasurer for the County Law Enforcement Association. If I'm not law enforcement, I don't think they would allow me to handle their funds for the last 20 years. So we clearly have law enforcement and are law enforcement members of that team across the State.

MAJORITY CHAIRMAN HENNESSEY: They just find you extremely trustworthy.

MR. KIESSLING: Was that it? Well, I guess so. Well, I appreciate that, but I do believe they also think I'm part of the law enforcement team.

MAJORITY CHAIRMAN HENNESSEY: Right.

MR. KIESSLING: And you also have letters from Chief Guy Hettinger from York County, the Chief of Police. Also from Lehigh County DA Martin and Chief County Detective Tallarico. I also have, there are emails and letters in there, again, agreeing that we are a part of that law enforcement team.

We were given access to an email from PennDOT to be able to email and get information. Unfortunately, two-thirds of our work comes in after 5 o'clock at night, before 8 in the morning, weekends and holidays. Well, guess what? Nobody is going to be sitting at that email address to be able to help us and gather information in the middle of the night when we have got to make notification

to the next of kin, so.

And oftentimes we handle natural deaths, so that law enforcement, the other law enforcement, State Police, local police, they don't have to come out. Major Shadle has addressed in his letter the concerns about the budget to the State Police, how this will impact it. If they have to respond to every natural death scene in 1200 square miles of Lycoming County, their budget is going through the roof. We handle countless numbers of natural deaths without any law enforcement presence. They are medical deaths. We go out and we look at the deceased. We talk to their family doctor and review medical records, and then we decide whether the doctor or my office is issuing that death certification. So the impact on the State Police budget will be considerable if they have to start coming out to these death scenes with us.

And I think to stay on track with our time, it looks like we're at a quarter of now, I will cut it off and we'll just open it for questions, I believe.

MAJORITY CHAIRMAN HENNESSEY: Okay. Well, thank you very much for your testimony.

MR. KIESSLING: Thank you.

MAJORITY CHAIRMAN HENNESSEY: Could I ask, you said you had access to JNET for 20 years and then were suddenly cut off.

1 MR. KIESSLING: Yes. 2 MAJORITY CHAIRMAN HENNESSEY: And I gather that 3 was not just you, it was coroners across the State? 4 MR. KIESSLING: Correct. 5 MAJORITY CHAIRMAN HENNESSEY: And who cut you off 6 and why? What was the argument to cut you off? 7 MR. KIESSLING: I was told it was coming from PennDOT, and when I reached out to their leadership, I was 8 9 told that it's because we are not considered law 10 enforcement, and so it was shut down. 11 MAJORITY CHAIRMAN HENNESSEY: Okay. 12 The debate, I think you have probably seen some 13 of the prepared comments that the Committee is receiving. 14 But the debate seems to be, and Dr. Suzanne---15 MR. KIESSLING: Sheaffer. 16 MAJORITY CHAIRMAN HENNESSEY: ---Sheaffer sort of 17 highlighted in her testimony that you are not seeking full 18 access to everything that is on JNET, you are seeking 19 limited access. But what do you think are the appropriate 20 limits that we should put in to any amendment to House Bill 2088 if we were to move it along? 21 MR. KIESSLING: Well, I think the critical areas 22 23 are the ability to identify the deceased. Well, what 24 better way to identify a deceased person is to be able to 25 look at their JNET or their driver's license picture.

facial recognition program in as part of JNET certainly would be helpful as well.

We need to know whether the individual is an organ and tissue donor. The clock is ticking. We have a 24-hour window of opportunity to be able to notify the next of kin, then get their consent. It has to be obtained by the Gift of Life and CORE. The OPO's need to get consent to be able to do the recovery of organs and tissues on suitable candidates. So we need to know whether that person is an organ and tissue donor.

And oftentimes when we would go out to make notification to the families, I will notify them of the death and then bring up in that conversation that they are identified as a donor, and is that something that they would like us to proceed, you know, follow through with, and many times the families wholeheartedly agree because their tragic loss is now, they know that their loss will help, you know, other people through organ and tissue donation.

So we need to know that information. We need addresses and the ability to pull up addresses so we can go to those homes and make notification in a face-to-face manner whenever possible.

So those are the areas that, you know, we really need access to. We don't care about their driving record

or any other, you know, their citations or anything criminal. But we do need to be able to identify the deceased, notify next of kin, and organ and tissue donation status.

MAJORITY CHAIRMAN HENNESSEY: Well, thank you for your comments and your answer. Feel free to put some of that down in writing. I don't mean to take you off guard and say tell us what it is you need access to. There may be other things. But it would be helpful if you would supplement your testimony with some sort of specification as to what parts of JNET.

MR. KIESSLING: I think that's pretty well covered in my testimony, but I can certainly provide anything that you need, so.

MR. KIESSLING: And, Scott, do you have any thoughts or comments?

MAJORITY CHAIRMAN HENNESSEY: Okay. Thank you.

MR. LYNN: I just can't impress enough the point that we have to turn to social media, and I know Chuck and I have both taken that step at times to go to social media to find family because we have a deceased and, you know, they are laying in our trauma bay. The hospitals even, in my trauma center, turn to me when they cannot find family and look for family. And obviously a lot of those are medical deaths, and law enforcement, the police, are not

involved. The hospital turns to us for the actual help to identify these people, locate family.

I have two in our office currently that we are trying to locate family on, and we are several days out, so that has taken any opportunity for organ donation away from us. So I really urge that consideration.

The information that Chuck went over as far as what we need access to I think is accurate and really reflects that we don't want carte blanche access to the system, we just need the limited information that Chuck has reviewed.

Thank you.

MAJORITY CHAIRMAN HENNESSEY: Okay. Thank you.

Chairman Carroll.

MINORITY CHAIRMAN CARROLL: Thanks, guys.

I represent Lackawanna and Luzerne Counties, so I have talked to the coroners up there, in Lackawanna, in particular, yesterday. In my region -- I assume it's the case in Montour and Lycoming Counties -- there are deputy coroners or assistant coroners, folks that help and oftentimes would be funeral directors and such. During the window of time when you had access to JNET, those 20 years, Charles, did that apply to just you as the elected coroner or did it apply to the folks that are in your realm as your assistants?

MR. KIESSLING: No. The full-time staff in my office have all had access, both myself and deputy coroners.

MINORITY CHAIRMAN CARROLL: So in your case, deputy coroners are always full-time staff?

MR. KIESSLING: We have part-time staff, but they did not have JNET access. Only the folks that work daily in my office, day in and day out on a 40-hour work week, had access, yes.

MINORITY CHAIRMAN CARROLL: Okay. The same in Montour County then, I assume? Okay.

All right. And during that 20-year window when you had access, what is life like now compared to then in terms of, you just simply, what are your choices in terms of trying to identify since you don't have access?

MR. KIESSLING: Well, one of the things we have now started, we actually, as of January 1, I started purchasing systems, which is going to cost the county taxpayers about \$2200 a year for myself and my deputies to have access to other systems to be able to locate next of kin.

We have also used hospital medical records.

Obviously, we are very fluent with HIPAA and, you know, the issues that are there. But we can contact the hospitals and gather information from them, but it's not always up to

date.

And the driver's license information, and again, the photos, you know, we constantly need to look at the deceased's photos to say, is this the person that we have over here in the morgue, and now we don't have that at all. So we have to bring families in and have them identify the deceased, if we can find the family.

MINORITY CHAIRMAN CARROLL: Has there been any conversation or discussion or sharing, asking the county sheriff to help out with this? Let me ask you, do you know whether the county sheriff has access to JNET?

MR. KIESSLING: The county sheriff does.

Actually, the county sheriff actually worked for me for 3 years in my office as my chief deputy coroner. So I have a very ongoing great relationship with them, but again, why should I have to call them out at 3 in the morning for something that I had access to for 20 years? That just incurs overtime on their part if they are going to have to come out and look up information for us.

MINORITY CHAIRMAN CARROLL: So this occurs 24 hours a day, 7 days a week?

MR. KIESSLING: Absolutely.

Two-thirds of our work comes in after 5 o'clock at night and before 8 in the morning, on weekends and holidays. It's just the way it has been for over 20 years

of my office, and I'm sure you're the same way in Montour
County, and almost every county across the State.

We are 1200 square miles. I now have five hospitals, you know, in Lycoming County, and we are constantly getting called from those hospitals to help with family notification because they don't have access to the information.

MINORITY CHAIRMAN CARROLL: I think we brought the largest and the smallest counties before us today. I think that Lycoming is the largest and Montour is the smallest.

MR. KIESSLING: Yeah, that's right.

MINORITY CHAIRMAN CARROLL: Everybody else is in between.

MR. KIESSLING: In between. Correct.

MAJORITY CHAIRMAN HENNESSEY: Thank you, Mike.

Representative Brown. Rosemary.

REPRESENTATIVE BROWN: Thank you, Mr. Chairman, and thank you for your testimony.

A quick question.

So I think my mindset is on the same as the two Chairmen as far as you having that access and then having it pulled in 2021. This has come up with JNET, which is a very sensitive subject, as you know, oftentimes even with the constables being able to have access to JNET.

Now, I know PennDOT is testifying and coming up and so is the Pennsylvania State Police, but is there anything that you know of that was showing any sign of abuse to the system of you having access to JNET? Was there anything of any indication that the system was being abused by the coroners in any way?

And I'm only saying that because is this strictly, and trying to figure out on our end, is this strictly just the definition of, you know, "law enforcement" playing a role here, or is there something that is not being released by PennDOT, Pennsylvania State Police, or some of these other agencies of where they maybe had full-time access, deputy access, whatever it may be.

Was there something that we should know on that level?

MR. KIESSLING: I am not -- when I asked the question, and I will tell you, last year I did look up, and I didn't realize, because I have had access to JNET for 20 years almost, and I didn't realize it was not, it was against the rules of PennDOT to look up my own name. The only reason I was doing it was I wanted to see if I could find my emergency contact information. I knew my wife's information was there. I wanted to look and make sure I could get to that information. Well, so then I did find out that was a violation of JNET rules, but I was told by PennDOT that was not the reason that they pulled this.

They purely pulled it because of the fact that we are not considered law enforcement. There was no other abuse that I was aware of.

And I do know there has been law enforcement from our own county that have violated rules and gotten jammed up over the use, illegally, of JNET, so. And I'm all about, if you're going to abuse the access, shut it down.

My concern also from Chief Gyurina, who is our

Law Enforcement President, is if we are considered

non-law enforcement, then it's illegal for law enforcement

to share this information with us. But we have a duty by

statute to get that information so we can make contact with

families. So it's kind of a vicious circle.

So that's the only violation I know of, and that was purely, I did not understand that this was considered a violation. I was purely trying to see what we had access to so we could address getting access to the emergency contact information, as Dr. Sheaffer has indicated is so critical for us to be able to perform our jobs.

mean, I fully support the fact of you needing this and utilizing it. I can understand, and even speaking with my coroner briefly, I know that there is a need for it.

With that, I think just trying to figure out if there's something here that's behind it besides the

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       definition of "law enforcement." Is there, and I'm not
       sure, I did some work with constables, like I said, on this
 2
 3
       as well, so that's where I'm kind of going with some of
 4
       that mindset that came at me during that work. Is there
 5
       training because of some of this, that in order before you
 6
      had access to JNET, was there training before you started?
 7
                MR. KIESSLING: There is training now. Anyone
 8
       that gets JNET access has to go through watching, you know,
 9
       go through the training process, the security, get
10
       clearance to get into the system. That didn't actually --
11
      back 20 years ago, I was like, the District Attorney's
12
      Office had said, you now have JNET access and here you go.
13
                 REPRESENTATIVE BROWN: Here you go.
14
                MR. KIESSLING: You know, this is your login, and
15
       that was it.
                 REPRESENTATIVE BROWN: Is that a one-time
16
17
       training?
18
                MR. KIESSLING: Yeah.
                                       Yeah.
19
                 REPRESENTATIVE BROWN:
                                       Okay. And maybe that's
20
       something, Mr. Chairman, as we move forward, some
21
      provisions that may help the access is, you know,
22
       tightening up and continuous training or, you know,
23
      verification, those type of measures.
24
                                 Right.
                MR. KIESSLING:
                                         Sure.
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REPRESENTATIVE BROWN:

Thank you very much.

25

1 MAJORITY CHAIRMAN HENNESSEY: Thank you,
2 Rosemary.

Seeing no other questions, thank you very much to our panelists for your testimony, and we'll look forward to any further information you want to submit to us as far as possible limitations or tweaks to an amendment that might have to be filed to 2088, okay?

Thank you very much.

PANEL 2:

PENNSYLVANIA DEPARTMENT

OF TRANSPORTATION

MAJORITY CHAIRMAN HENNESSEY: We'll next move on to PennDOT, the representative here: Deputy Secretary for Driver & Vehicle Services, Kurt Myers. Kurt, you're no stranger to our committee. Welcome back.

I guess you have the enviable or unenviable task of trying to tell us what PennDOT was thinking when they decided to cut off, you know, contact from the coroners to JNET.

And was there any warning? Maybe you could, if you know, was there any warning given that said, you know, at the end of the month you're going to lose contact, or was it simply a decision made and handed down from on high?

DEPUTY SECRETARY MYERS: Well, thank you,
Mr. Chairman and Chairman Carroll and the Members of the
Committee. Thank you for having me here today.

Just so there's no ambiguity from the standpoint,

I know it was mentioned that PennDOT made the decision. I

just want to be clear, I'm the one who made that decision,

so that if there's questions specifically related to that,

I'm happy to go over the details of it.

As to how much time, Mr. Chairman, was given, I don't recall exactly how much time was given from the time point that we did cut off those coroners who did have access. I think it's important to note that there were 11 coroners across the Commonwealth of the 67 that had access to JNET. They have had, as was noted earlier, at least 20 years where they could have participated if they wanted to, and over those years, 11 out of the 67 decided to do so. So it's interesting from the standpoint of the discussion here, because apparently those other coroners have not found the need for JNET to be essential for them to be able to do their responsibilities.

One of the things that I do want to talk about, and I'll let my testimony stand as presented, but there were a couple of things that I did want to touch on.

PennDOT, of course, issues driver's licenses,

ID cards, registrations, things of that nature, as you all

are aware. And we are under very, very strict confidentiality rules, not only at the State level under the Vehicle Code, under 6114 of the Vehicle Code, but also under the Driver's Privacy Protection Act, which is a Federal act, and it is DPPA. It's the common way of being referred to.

For those of you who don't know, DPPA came from a very tragic event that occurred in California. You may remember the TV show My Sister Sam. My Sister Sam, there were two stars in it. One was Pam Dawber, and the other was a young girl by the name of Rebecca Schaeffer. Well, Rebecca Schaeffer was tragically murdered by a stalker. So what occurred in that case was that someone was able to get her home address from the DMV in California, showed up at her doorstep, and shot her and killed her dead, all right?

Under 6114, this General Assembly years ago when you all passed 6114 made it very clear to PennDOT that the protection of the information that is in the database is of the utmost importance, and we take that very, very seriously.

Now, I heard earlier the comment that the individual called up his own record. Yes, that is a violation, and when you do access JNET, there is a warning screen reminding you about not doing something outside of your business responsibilities. All right?

There was a question as to, are there any other instances? Yes, there are, unfortunately. PennDOT did an audit, and we found one instance where a coroner's staff, again, I think that was brought out earlier that coroners have staff that can also access JNET. So when we talk about the 11 coroners' offices that had access, there were 28 people who actually had access to the JNET information.

So in the other case, just to give you an example, in this case an individual called up two addresses in the DA's Office, two addresses in the police department's office, and one address of another individual in the coroner's office.

Now, why did I make the decision that I made?

Well, knowing that, knowing the concerns from the standpoint of the discussion about the criminal justice role and the difference between that and those who are coroners, I asked myself and my staff, is there a real reason for the coroners to have access to 10.1 million records in real time? Your record, my record, all of our records, whether it has anything to do with an investigation or not.

Now, you know, I know that it came up about organ donation. The organ donation folks, as I understand it, CORE and Gift of Life are here at this hearing. I know they are not speaking today, but they are here, and we did

reach out to them, and we did talk to them about what role the coroners play.

Now, I think it's really important to understand that organ donors are protected under DPPA. There is a specific exception within DPPA that allows organ donor organizations to receive DMV information, and in fact both do. Both have real-time access to our information in the ability to be able to do their jobs. And so that access is there. Law enforcement has access.

Now, you heard earlier that we need to be able to verify. Well, what are you verifying? If you have the driver's license in hand, you know who the individual is. If you are asking law enforcement to pull a picture to verify, they certainly can do that. That doesn't require someone to come to the actual scene. They can pull the picture and verify that the individual is that same person on that driver's license.

So I think it all on the surface sounds good, but the reality is that you have entrusted us to ensure that we maintain the confidentiality of these records. We understand there is a need for law enforcement to be able to have access. We understand there are certain groups like the organ donor groups that need to have access to information. But at the end of the day, we need to be sure that we are not just giving access for the sake of giving

access, and we don't believe that this is a need that qualifies to have unlimited access.

Number two, and I want to be clear about this, we did not take away JNET access for coroners, all right? We told JNET that we didn't want the coroners to have access to PennDOT information. They still have access to JNET and all the other information in that realm, but they don't have access to PennDOT information.

So with that and in the interests of time, Mr. Chairman, I'll be happy to take any questions.

MAJORITY CHAIRMAN HENNESSEY: Thank you, Kurt, for the clarification as to exactly what PennDOT's decision invited, or "entails" is the word I was looking for.

Does PennDOT have the ability, if we were to say the coroners have access to certain information within JNET, PennDOT, would you have the ability to simply file something with JNET to block any sensitive information that PennDOT feels they shouldn't have?

DEPUTY SECRETARY MYERS: That's really a question for JNET, and I would encourage the Committee to reach out to JNET as to what their capabilities are.

I do know, obviously, that they have two tiers today, one through criminal justice and then noncriminal justice. What separation they can do beyond that is a technical question that I really don't feel comfortable

1 speaking for JNET on.

2 MAJORITY CHAIRMAN HENNESSEY: Okay. Thank you.

Go ahead.

MINORITY CHAIRMAN CARROLL: Kurt, thanks.

It seems to me there are two different issues at play here, the whole JNET access to coroners and then this desire to have next of kin information maintained and managed by PennDOT.

The first question is, to the best of your knowledge, are we an outlier in that regard, or where are the States among, where are we among the 50 States with respect to driver's license records, including next of kin information?

DEPUTY SECRETARY MYERS: Well, we implemented the next of kin program about 10 years ago. So we have had it for about 10 years. We have about 177,000 customers, or a little less than 2 percent of our entire database of driver's licenses and ID cards who participated in it.

There are other States that do have programs, some probably more robust in the numbers of people that are participating, but not all States, you know, do have emergency contact information. Keeping in mind, by the way, that we allow you to put somebody in who is not next of kin. You can put in a friend. It doesn't necessarily have to be a spouse or a brother or a sister, a parent. So

there is some difference there.

I would also note, the emergency contact on our website is on the front page. It's there with a little ambulance. One of the icons that you can pick takes you right to the page, which is part of our e-gov transaction. On our e-gov list is also listed all the e-gov transactions that can be done, including adding the emergency contact information.

We also advertise on, I believe it's a 15-minute cycle, it may be a half-an-hour cycle, at all of our driver licensing centers on our motor vehicle network. If you've been to one of our centers and you have seen the TVs, that is advertised on how you go about giving that information for emergency contact, keeping in mind that we see somewhere between 16,000 and 25,000 customers a day. So that's all cycling through.

So I think to suggest that we are not doing a lot of information related to advertising is a little bit of a misnomer. I think we are. Can you always do more? I'm sure we can. And so certainly, you know, I'll be happy to look at that on ways to enhance the number of people who are signing up for the program.

One other note I do want to make, and this is just my personal perception, and that is that we need to be very careful. Our focus, when it comes to organ donation,

is directly on making sure we get as many people as we possibly can signed up for organ donation. Today in Pennsylvania, about 49 percent of all people who have a driver's license or an ID card have the "Organ Donor" designation.

And I know there is some discussion here about collecting medical information. I would hate for customers to get confused that by collecting medical information, somehow or another that qualifies them as an organ donor.

where we're going to start requiring drivers to submit medical information to PennDOT. I don't envision a world where that's going to happen. I cannot imagine me notifying PennDOT that I have high blood pressure today, maybe diabetes 20 years down the road. I cannot imagine that scenario occurring.

DEPUTY SECRETARY MYERS: Okay.

MINORITY CHAIRMAN CARROLL: Kurt, the emergency contact portal that you outlined, does somebody have access to that at any time or only when they are renewing or starting the process of a driver's license or an ID card?

DEPUTY SECRETARY MYERS: You can do it anytime.

It's a separate database that we have, so it can be done at renewal. It can be done just by going on the website. You could go on today and add that information in. And all we

ask you for is, well, you can put in two contacts, or one if you want, and then we ask for their email, their cell phone, their home number, any information that you can give us that goes in there.

The reason we created the emergency contact list was to support roadside law enforcement when they may be investigating a serious accident where somebody is in a vehicle and can't speak for themselves, and law enforcement has their driver's license. They can call that information up and be able to contact somebody who can speak for them in a serious type of accident. That was the reason why it was created.

MINORITY CHAIRMAN CARROLL: Okay. Thanks.

MAJORITY CHAIRMAN HENNESSEY: Thank you, Mike.

Kurt, let me just give you a question there that not everybody is very facile in terms of dealing with the Internet. A lot of people in our Commonwealth still don't have access to the Internet, and it just seems to me that as government moves forward, it says, oh, well, just go to the Internet and get your answers. Well, some people can't get there. And so we have to keep in mind, you know, I spent 12 years, I think, as Chairman of the Aging Committee, and a lot of the people who are elderly, this technology is still very difficult for them to handle, and please keep that in mind when, you know. Putting something

1 on the Internet or a website is not necessarily the answer 2 for a lot of Pennsylvanians. 3 Representative Meghan Schroeder from Bucks County. 4 5 REPRESENTATIVE SCHROEDER: Thank you, Chairman. 6 So two of my questions have already been 7 answered. So I was listening to your testimony regarding 8 9 the audit that you performed. 10 DEPUTY SECRETARY MYERS: Yeah. 11 REPRESENTATIVE SCHROEDER: So is that something 12 that was done because it's something your office does, or 13 was there something to raise a flag to do that? 14 DEPUTY SECRETARY MYERS: Our office does this. 15 We have an office of risk management within my deputate 16 that is responsible for auditing not only access by those 17 who have access to, you know, various agency information, 18 but also it would be all of our issuing agents -- car 19 dealers, anybody that might have access to information we 20 audit on a regular basis. 21 REPRESENTATIVE SCHROEDER: Oh, okay, to have 22 access, like other partners that access data there. 23 DEPUTY SECRETARY MYERS: 24 REPRESENTATIVE SCHROEDER: Okay. I was just 25 making sure that is something we do.

DEPUTY SECRETARY MYERS: Yeah.

REPRESENTATIVE SCHROEDER: Which I think is good for protection of everybody, but.

DEPUTY SECRETARY MYERS: We do. And from a standpoint of our audit, it's pretty robust from the standpoint of the numbers that we do audit. We look at -- and we also audit our own employees.

Obviously, you know, with our own employees, we want to be sure that they are only accessing individuals' records for the purposes of a business function. And I can tell you that over the years, we have had to discipline employees and we have also had to terminate employees who have accessed information improperly.

REPRESENTATIVE SCHROEDER: Okay. Thank you.

And then I was just going to ask, the emergency contact list that you can do on PennDOT, is that something that your office advertises often, or is there ways that we can help, too, to advertise for that, because it sounds like that would be helpful.

DEPUTY SECRETARY MYERS: I think what I heard today, and I'm certainly happy to look at ways that we might be able to get the word out to individuals that that is there, and I would certainly, you know, be happy to work with the legislative, your district offices. If there's information we can put together that you could share and

newsletters and things of that nature to help get the word out, we would like that very much.

And it goes to Chairman Hennessey's point, that it is always a difficult situation in the world we live in today because we are so dependent upon the Web and the Internet. But I totally agree with you, Mr. Chairman, that there are still people out there who don't have access, and that's why it's so important that if we can get additional information out, that would be great, and we're happy to do that.

MAJORITY CHAIRMAN HENNESSEY: Thank you.

Representative Mizgorski.

REPRESENTATIVE MIZGORSKI: Thank you, Mr. Chair, and thank you, Deputy Secretary, for being here.

What are the other organizations that might have access to the driver's license information, as you just said about car dealerships. So what other, you know, businesses or organizations have access? Have any of them ever previously had access and then had it removed and no longer have access?

DEPUTY SECRETARY MYERS: Well, it is separated based upon the business function. So a car dealer would not have access to driver licensing records and information. They would work more on the vehicle side of it. Still, obviously, PII, or personal identifiable

information, because it has your address and things of that nature.

You know, we do audit, and if there are cases where somebody has violated the rules, they are either suspended, terminated, in some cases fined. It depends upon the particular type of business that we are dealing with.

From an access standpoint, there are two ways to have access to, primarily two ways to have access to

PennDOT information. One is through JNET, and then the other is directly to the Department, where we have other agencies, as an example, that have access for their ability to be able to do their jobs.

REPRESENTATIVE MIZGORSKI: Thank you.

And as Chairman Hennessey said, there are many Pennsylvanians that don't have access. I'm just wondering, if a constituent ever came in to our office and wanted to add information and was sitting there with one of our staff members and they did that for them, is that acceptable or legal to have someone, if the actual, you know, license holder is right there visibly saying, please put this in for me?

DEPUTY SECRETARY MYERS: Yes, it would be.

And actually, 6114 of the Vehicle Code protects you as a Legislator from the standpoint of getting

- constituent information in the effort to assist them.

 So it's well within your ability and your authority to be
- able to help a constituent be able to enter that
- 4 information.
- 5 REPRESENTATIVE MIZGORSKI: Okay. So that could 6 be a new service we provide.
- 7 DEPUTY SECRETARY MYERS: It could very well be, 8 yes.
- 9 REPRESENTATIVE MIZGORSKI: Okay. Thank you.
- 10 MAJORITY CHAIRMAN HENNESSEY: Representative
- 11 Mustello.

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- 12 REPRESENTATIVE MUSTELLO: Thank you,
- 13 Mr. Chairman.
- My question has to do with JNET. Who then

 controls JNET? If you had the power to take back their

 access from the coroners, then who does control it? Is it

 through the Pennsylvania State Police or is it through

 PennDOT?
 - DEPUTY SECRETARY MYERS: JNET is operated by the Office of Administration under the Governor's jurisdiction. So the various agencies such as PennDOT supply information to JNET. And so that information is still under PennDOT's control after making the determination of who has access to it and who doesn't.
- 25 REPRESENTATIVE MUSTELLO: So that rests solely on

PennDOT as to who has access, whether it's law enforcement,

whoever asks for it. That's up to you to determine who

will get it?

DEPUTY SECRETARY MYERS: Ultimately, yes,
because the responsibility for the information is the
responsibility of PennDOT, not, you know, JNET itself.
But they have a responsibility from the standpoint of who
comes in and they either give criminal justice access to
or noncriminal justice access to. That's a determination
that they make, all right?

But the information itself and who actually is allowed to receive it, ultimately, PennDOT can make that determination. If it's a criminal justice agency, we're not going to look at that and say, you know, no, they can't have access. You know, that's not a one-on-one type of situation where you would look at that.

REPRESENTATIVE MUSTELLO: May I ask one more question, Mr. Chairman? I'm so sorry. I don't mean to take up any more time.

MAJORITY CHAIRMAN HENNESSEY: Yes

REPRESENTATIVE MUSTELLO: You had mentioned, you know, at a scene when the coroners, you know, somebody may have their driver's license on them, but isn't it also their responsibility to notify that next of kin, so wouldn't they need access to find the next of kin?

DEPUTY SECRETARY MYERS: That is an interesting question, and I'm not clear about, and again, from the coroners' standpoint, if they don't have a driver's license, I don't know -- in their possession of the individual who is deceased -- I'm not sure what they're using at that point in time as far as information is concerned to access driver licensing records to help them find the next of kin.

And that was to my point earlier, that if they do have a driver's license or they have an ID card, they certainly can reach out to law enforcement. And they certainly have relationships with the organ donor organizations, CORE and Gift of Life, to be able -- and they run 24/7 operations as well -- to be able to reach out to them if there is an opportunity for organ donation. And I think at that point in time, it's for CORE and Gift of Life to take it from there.

MAJORITY CHAIRMAN HENNESSEY: Thank you.

We have one more question from Chairman Carroll, and then I'm going to ask that we move on. We have three more witnesses to accommodate before our 11 o'clock deadline.

So Chairman Carroll.

MINORITY CHAIRMAN CARROLL: Kurt, the emergency contact information program, a review of the website

indicates that only law enforcement officials have access to that system. That would exclude coroners then as well with respect to that system?

DEPUTY SECRETARY MYERS: That is correct.

One of the reasons we put that, and that message has been on since the very beginning, 10 years ago. And one of the reasons we put that on there is we wanted people to feel comfortable that PennDOT was being responsible for the information they were sharing with us and that we would only share it with law enforcement.

If a change were made that we were going now to open it up and make that information more available, I would think that the Department would have to do an outreach to the 177,000 people who have already signed up to make them aware of the fact that access to the information has been expanded.

MINORITY CHAIRMAN CARROLL: Thank you.

MAJORITY CHAIRMAN HENNESSEY: Thank you, Kurt, for coming in and testifying again and giving us the information. And thanks for, you know, owning up to the fact that it was your decision and yours alone that made this thing happen, okay?

DEPUTY SECRETARY MYERS: All right. Thank you very much, Mr. Chair. Thank you.

MAJORITY CHAIRMAN HENNESSEY: You're welcome.

1 PANEL 3: 2 PENNSYLVANIA STATE POLICE 3 MAJORITY CHAIRMAN HENNESSEY: We'll move on then. 5 Next, we are joined by Lieutenant Jason Winkowski of the Pennsylvania State Police. He is Commander of the 6 7 CLEAN Administration Section, Bureau of Communications and 8 Information Services with the Pennsylvania State Police. 9 Welcome, Lieutenant. Thank you for being here. 10 Begin whenever you are ready. 11 LIEUTENANT WINKOWSKI: Good morning. 12 MAJORITY CHAIRMAN HENNESSEY: Good morning. 13 LIEUTENANT WINKOWSKI: Good morning, Chairman 14 Hennessey, Chairman Carroll, Representative Helm, and 15 Members of the House Transportation Committee. I'm Lieutenant Jason Winkowski, Commander of the 16 17 Commonwealth Law Enforcement Assistance Network, also known 18 as CLEAN, Administrative Section, the Pennsylvania State 19 Police. On behalf of the State Police, I would like to 20 thank you for extending the invitation to us to participate 21 in discussion regarding House Bill 2088. 22 The Commonwealth of Pennsylvania benefits from 23 the use of the FBI's Criminal Justice Information Services, 24 or CJIS. The State Police is designated as a CJIS Systems

Agency, also known as the CSA, for Pennsylvania. As the

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assigned and authorized CJIS Systems Officer, or CSO, for the CSA of the Pennsylvania State Police, I can testify to what the FBI CJIS Division requires and condones.

The Pennsylvania Justice Network, JNET, is the Commonwealth's primary public safety and criminal justice information broker. JNET's integrated justice portal provides a common online environment for authorized users to access public safety and criminal justice information. This critical information comes from various contributing municipal, county, State, and Federal agencies.

Network is used by criminal justice agencies to access driver's license and motor vehicle data, State criminal history records in PSP's Repository, the Commonwealth's central registry for protection from abuse orders, stolen property files, law enforcement messaging capabilities, and other services. CLEAN is Pennsylvania's conduit to the FBI's National Crime Information Center, or also known as NCIC, and the Nlets, the International Justice and Public Safety information sharing network, which allows us access to other agencies across the nation. CLEAN maintains connections to more than 40 networks, including JNET.

At a high level, user access to these information sources occurs as depicted below in the testimony that I am

providing. In its role as the federally sanctioned gatekeeper to criminal justice information in Pennsylvania, PSP understands that coroners can and do benefit from indirect access to protected data to perform their duties in determining cause of death. Currently, coroners do have access to information through long established, well controlled channels. They contact criminal justice agencies whose job it is to provide the information that is proper and lawful to share.

Coroners are not criminal justice agencies as defined by Title 18, Chapter 91, of the Pennsylvania law, or Title 28 of 922-544 Code of Federal Regulations and the FBI CJIS Security Policy. Coroners are elected officials who do not have well defined requirements for clearances. Opening up direct access to protected data for a coroner's office staff might create too many opportunities for possible misuse and would increase the CJIS auditing demands on the CLEAN Administrative Section.

Over the years, the PSP administrators of CLEAN have been asked by individual county coroners to have an Originating Agency Identifier, or an ORI, assigned to their offices. An assigned ORI is key to accessing privileged information. We have repeatedly informed coroners that their elected offices qualify for a specific ORI that will only permit access to data pertaining to missing persons

and unidentified persons. The FBI sets the nationwide policy. Some States have medical examiners instead of coroners, whose duty it is to investigate any criminality associated with a cause of death and, therefore, would qualify for a full access ORI. This is not the case in Pennsylvania.

Coroners currently have access for which they are authorized. For example, in JNET, there are two user roles: a criminal justice role, which comes with controlled access to State and Federal criminal justice information; and a noncriminal justice role, which comes with access to the Unified Judicial System, JNET Address Search, JNET Federated Search, the Pennsylvania Commission on Crime and Delinquency, and other sources. This latter role is what coroners should use.

In closing, as long as coroners are not identified as criminal justice agencies by the State law, Federal regulation, or the FBI CJIS Security Policy, the PSP will continue to comply with the mandated and sworn duty of protecting criminal justice information and citizens' personally identifiable information.

Prior to closing, I would like to add a few things to some additional individuals' testimony based off of some of your questions that you all had.

MAJORITY CHAIRMAN HENNESSEY: Sure. Go ahead.

Stated that it was not legal for criminal justice agencies to provide information. We are not looking for that indirect access to be stopped; we are looking for a controlled source of the information. It is permissible for a criminal justice agency to give coroners information based off of what the standards PennDOT sets to release such information.

We talked about misuse a little earlier, and we talked about, I believe one of the Representatives asked a question about, you know, what kind of training there is. So you do have training once when you sign in to JNET for the very first time and you get PennDOT information. But you also, as Deputy Secretary Myers testified, every time you run PennDOT transactions in the JNET infrastructure, a big block pops up on the screen, which you must accept or deny, going over all of the policy restrictions on PennDOT's information. It tells you that you are not permitted to use it for personal reasons. It's not permitted to be released; when photos are permitted to be used. This was instituted probably over 6 years ago to protect that information.

Besides that pop-up window, every user must re-up their user agreement, usually about every 2 years is what it comes to. So the user agreement within the JNET

infrastructure that every user, whenever they publish that user agreement in the JNET infrastructure, when you log in to the JNET infrastructure, you cannot move forward until you accept all of the requirements in that user agreement. In that user agreement, it goes over individuals misusing the system, running it for personal reasons, as well as what you are permitted to and not permitted to do with that PennDOT information.

It's very strict in regards to missing persons.

You know, you're allowed to use a PennDOT photo for when an individual is a missing person, but you are not permitted to use it in saying this person is found, because that's their rules and the regulations that they have to abide by. So that is all documented either in the user agreement or as well as that pop-up window that we all have to go through as part of our recertification processes.

Someone asked the question, and I don't remember who, in regards to how JNET is overseen or how it was created. So JNET was created by Executive order back in approximately the 1998 timeframe, and in that Executive order, a Steering Committee was stood up in the JNET infrastructure, and that Steering Committee is made up of members of all of the data providers that JNET has or gives access to information from. Because JNET in its current state is an information broker. They provide you

information to other agencies' information. So if you're looking for criminal history information, JNET is pushing you to the Pennsylvania State Police. If you're looking for PennDOT information, JNET is pushing you to PennDOT. If you're looking for court information, it's pushing you to AOPC.

Several years ago, the Attorney General's Office had designated the JNET office as a criminal justice agency. The FBI came to us and said, by definition, they are not a criminal justice agency; they are an information broker in the Commonwealth. So the Pennsylvania State Police has a memorandum of understanding with the JNET office to ensure that they are abiding by all the CJIS rules and regulations as well so that they can continue to be that information broker for agencies in the Commonwealth, and we wouldn't disrupt law enforcement as we see it and criminal justice agencies as we see it today.

I believe a question was asked in regards to, did they have notice of being cut off, and they did get notice, because not only after PennDOT made that decision to cut the coroners off, that decision went to the Steering Committee so that all of the Steering Committee members knew that the coroner's office would no longer have access and these were the reasons why they were no longer receiving access.

1	Another question was brought up in regards to
1	Another question was brought up in regards to,
2	you know, could certain information be provided to coroners
3	if the Committee chooses to make an amendment. Currently
4	when you have a PennDOT role, you are given all of the
5	PennDOT information, so JNET would have to make a technical
6	change to provide only limited information, which would be
7	a cost associated with that and a timeframe to only provide
8	certain information, because law enforcement and criminal
9	justice agencies to date have access to the information
10	because they are authorized by law.
11	Thank you for the opportunity to testify before
12	you today, and I would be happy to take any questions that
13	any Member has.
14	MAJORITY CHAIRMAN HENNESSEY: Thank you.
15	And since you're here, can you stay? We have a
16	limited amount of time, and we want to hear from the
17	Attorney General's Office. But can you stay for questions?
18	LIEUTENANT WINKOWSKI: Most definitely.
19	MAJORITY CHAIRMAN HENNESSEY: Thank you.
20	LIEUTENANT WINKOWSKI: You're welcome.
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22	PANEL 4:
23	PA OFFICE OF ATTORNEY GENERAL
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25	MAJORITY CHAIRMAN HENNESSEY: Next, we'll turn to

1 our final panel. We have Mike Vereb, who is the Director 2 of Government Affairs for the Pennsylvania Attorney General's Office and a former Member of the House. 3 4 Welcome, Mike. 5 DIRECTOR VEREB: Thank you, Mr. Chairman. MAJORITY CHAIRMAN HENNESSEY: And Jim Barker, the 6 7 Chief Deputy Attorney General of the Appeals and Legal 8 Services Section of the Pennsylvania Attorney General's 9 Office. 10 CHIEF DEPUTY ATTORNEY GENERAL BARKER: Thank you. 11 MAJORITY CHAIRMAN HENNESSEY: Who is going to 12 kick off? 13 DIRECTOR VEREB: Mr. Chairman, I will. It's good 14 to see you. 15 MAJORITY CHAIRMAN HENNESSEY: Good to see you. 16 DIRECTOR VEREB: And I realize that everyone is 17 getting ready to do the business of the people up on the 18 Floor, but I think instead of us piling on to so many other 19 testimonies, there's some unique areas that I think that we 20 could be helpful. To my good colleague, the maker of this 21 bill, or former colleague, I should say, Representative 22 Helm, you know, I think this conversation is very 23 important. 24 There is nothing more important than, especially

for our coroners who are the front line for those who die

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in our Commonwealth, to remember the dignity involved in that and their ability to access family members that they need to get to in a time of someone's death. I would just say from the Office of Attorney General's perspective, we do have a seat on the Coroners' Board, which, frankly, we have been trying to take it off of by statute with Leader Benninghoff. But this has not been a fully vetted matter to my knowledge and to our appointee's knowledge who we have spoken to in the actual coroners' family of that board, which I think would be very important.

The Lieutenant covered a lot of important issues, and before I hand it off to Chief Deputy Barker, I do just want to say a couple of things that I have observed in my traversing this Commonwealth in the last 5 years, especially during the opioid epidemic and the confidentiality of the information.

You know, some coroners are blessed with counties of wealth that they have their own facilities; they have offices; they have their own computers, et cetera. Then there are others that do not have their own computers, and there was kind of a point in time we were looking to see how we could facilitate getting some coroners in rural Pennsylvania their own computers. And by no stretch of the imagination is that a shot at any coroner. It was quite shocking to myself and the Attorney General that we

actually would have coroners that are using, you know, children's, not children's computers but family computers to do their spreadsheets and reports and work that they need to be done.

So I think the confidentiality of the information, that's an issue that has to be looked at. It's not about someone using it inappropriately, but that's certainly an issue that the Lieutenant raised and it's certainly an issue that the law enforcement world has. But it's certainly those that are not technically supported in their counties just because of the setting of the counties and where that data might go in a household when a coroner is doing their job.

I think another piece is, you know, in most times when someone passes in a noncontrolled environment, per se not in a medical facility and not in a home, in a nursing home, if they are in their house, chances are at some point police or EMS were called. I know that's not always the case with every single death, but I think that relationship between law enforcement and our coroners, you know, to pass that information on is important and I think it should continue.

I do think this is a problem. I just don't know from our perspective that this solution is one that can easily be done, and two, is not going to send some chills

from a privacy of data and information perspective in the law enforcement community.

Attorney General Jim Barker, who heads up our Appeals and Legal Services Section. You know, Jim is the career attorney in our office. I feel like I'm a career friend of his now. I'm always down there in his office asking for legal interpretation after legal interpretation after legal interpretation. And he reminds me of all the bills that I have done and the messes that they were and that I should have called him before we ran them.

But nonetheless, Jim, he's a career attorney with our office and certainly will give you the perspective of some of the questions that were asked from, you know, law enforcement agencies, criminal justice agencies. And one thing that I haven't heard come up yet, and I may have missed it, but that's CHRIA.

Jim?

MAJORITY CHAIRMAN HENNESSEY: Thank you, Mike, for your testimony.

And Chief Deputy Barker.

CHIEF DEPUTY ATTORNEY GENERAL BARKER: Thank you.

MAJORITY CHAIRMAN HENNESSEY: Thank you.

CHIEF DEPUTY ATTORNEY GENERAL BARKER: Can you

25 hear me okay?

MAJORITY CHAIRMAN HENNESSEY: Yes

2 CHIEF DEPUTY ATTORNEY GENERAL BARKER: Okay.

The last thing that Mike mentioned, CHRIA, was the one area that I have not heard whatsoever mentioned at all, and from our office's perspective, that's extremely important, CHRIA being the Criminal History Record Information Act.

The reason that JNET would be divided between criminal justice agencies and noncriminal justice agencies is CHRIA. You cannot access materials that are protected under CHRIA, and that's why JNET wouldn't give that to noncriminal justice agencies.

Now, we have also heard a lot of discussion about whether coroners are law enforcement or not. From our perspective, that really doesn't matter. The question is whether they are certified as a criminal justice agency.

Under CHRIA and specifically in Section 9102 of Title 18, they are not, and they are not able to be certified as a criminal justice agency, because their primary purpose has to be the administration of the criminal justice system. And so since we don't see that, we are not going to certify them.

And from that perspective then, there are three types of specific information that are protected under

- 1 CHRIA. That's going to be investigative information, 2 intelligence information, and treatment information. All 3 of those things can't be given out. And as Mike mentioned, 4 the way this bill is written, there's no limitation on the 5 information that's being given out, so all we're doing is 6 opening up access to the coroners for information that they 7 don't need and that, quite frankly, they are not allowed to have. 8
 - And so if there are any other questions about that, I certainly would be happy to answer that.
- MAJORITY CHAIRMAN HENNESSEY: Okay. Thank you.

 Have you concluded your testimony?
- 13 CHIEF DEPUTY ATTORNEY GENERAL BARKER: Yes.
- MAJORITY CHAIRMAN HENNESSEY: Okay. Thank you very much for offering that testimony to us.
- 16 Chairman Carroll has a question.

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- much. And I know the question I'm about to ask you, I'll ask you for your opinion. I'll ask you for your personal answer to this, accepting that it may not be an answer on behalf of the Attorney General.
- But this bill amends Title 75, and I see no reference to Title 18 in this bill. I thought I heard you just say a moment ago that 9102 of Title 18 is the controlling law with respect to the remedy that is sought

with this bill. So therefore, if the enactment of this bill were to occur, is it your opinion that it wouldn't matter because 9102 controls the ability for coroners, speaks to the ability of coroners to have access to the records?

CHIEF DEPUTY ATTORNEY GENERAL BARKER: What you would end up with are statutes that contradict each other. Effectively you are giving coroners unfettered access, and by simply saying, PennDOT, you have to give them this information without subjecting them to any sort of administrative remedies and so forth, you are taking away our ability to control information under CHRIA.

In other words, the Attorney General is in charge of administratively supervising criminal history record information, and what we can do is we can get injunctions. We can take away certifications and prevent access to any kind of criminal history record information. But if you go to Title 75 and do that, that takes away our ability to do any of that. Essentially, you're undermining CHRIA and giving someone -- coroners -- unfettered access to what could be CHRIA-protected information.

MINORITY CHAIRMAN CARROLL: Okay. That sounds like, it sounds like it's conflicting statutes and we would all throw up our hands and a court somewhere probably would decide how to proceed.

that is correct. And given the rules of statutory construction, it probably would end up being that since this is a specific statute under Title 75, it would govern over CHRIA. So as I said, you are effectively giving them access without any oversight.

MINORITY CHAIRMAN CARROLL: And then---

DIRECTOR VEREB: Mr. Chairman, may I?

MAJORITY CHAIRMAN HENNESSEY: Yeah; sure. Go ahead, Mike.

DIRECTOR VEREB: Chairman Carroll, just keep in mind, we who are often on the other side of the Sheetrock have to defend sitting statutes, so if you can avoid putting us into a confused state and one side of our building defending and one side, you know, that would be great. But we obviously defend sitting law as one of our roles in the Attorney General's Office.

 $\label{eq:minority} \mbox{ MINORITY CHAIRMAN CARROLL: } \mbox{ Especially the ones I } \\ \mbox{vote for.}$

All right. Thank you both. And like so many other things around here, there is more to this than meets the eye. I have not looked at 9102 of Title 18. I will in an effort to try and figure out how to reconcile all of this.

Again, it's so often the case around here that

something that sounds easy and simple is not quite as easy and simple as it seems, and so we'll take a second look at it on our side and try and figure out, you know, how best to proceed.

So I'll stop there. Thank you.

MAJORITY CHAIRMAN HENNESSEY: Thank you, Mike.

Representative Brown.

REPRESENTATIVE BROWN: Thank you, Mr. Chairman.

And again, thank you for your additional testimony.

So after hearing all of the testimony, first and foremost, obviously I think from the coroners' side, is the ability to get the information immediately, quickly, to be able to communicate on many different levels to next of kin, to organ donation, et cetera. Now, from the JNET law enforcement side, it is also keeping that information controlled and within restrictions for privacy measures.

So with those two things coming together, as it stands right now, and Lieutenant, I'm going to aim this at you just because you're sitting here and because I think you are the law enforcement guy in front of us right now.

Coroners and law enforcement are 24 hours a day,
7 days a week, both of your industries, super important to
all of us. Is there 24-hour contact available for the
coroners with a law enforcement agency to be able to get

this information, not tomorrow morning if a death happens at 8 o'clock at night but at 8 o'clock at night? That, to me, is something that I still feel after this hearing I need some clarity.

If that's the case, if there's the ability to do that, then I think we have, you know, further conversations to happen. But to me, it seems like that's the question.

Coroners need the information. They don't need it tomorrow morning; they need it now. Law enforcement has it. You can be a partnership. But although you are out there working 24/7, is that person on the administrative level able to be there to give that information to a coroner?

LIEUTENANT WINKOWSKI: So to answer that question, so there are two avenues that the coroners would have as long as we could figure out an agreement between PennDOT allowing the information to be released as well as the agencies agreeing to do it. So you have the law enforcement agency that would have jurisdiction over wherever that death occurred, but you also have all of the PSAPs in the county, or the 911 centers, who also have access to the information. So they are also 24/7, which if the coroner's office and if authorization was given could reach out to the 911 centers and say, this is what I have; can you see what I can find for you.

1 Besides even the PSAPs, if the coroners and depending on, you know, I don't want to speak for our PSIC 2 3 section of the Pennsylvania State Police, but we do have 4 our Watch Center, which is open to partners across the 5 Commonwealth, that may be able to assist as well. 6 REPRESENTATIVE BROWN: One follow-up. 7 So in your opinion, a coroner should be able to get something right on the spot when they need it? 8 9 LIEUTENANT WINKOWSKI: In my opinion, yes, they 10 should be able to. 11 REPRESENTATIVE BROWN: Okay. Thank you. 12 MAJORITY CHAIRMAN HENNESSEY: Thank you, 13 Rosemary. 14 Lieutenant, let me find it in your testimony. 15 You said, there are coroners that "...can and do benefit from indirect access to protected data...." Is everything 16 17 in JNET considered protected data? 18 LIEUTENANT WINKOWSKI: Not everything is 19 considered protected, because you have multiple roles in 20 JNET. You have a criminal justice role as well as a 21 noncriminal justice role. So---22 MAJORITY CHAIRMAN HENNESSEY: Okay. So why can't 23 we allow the coroners to -- I mean, the coroners aren't 24 asking for information about criminal histories; they're

asking for information about next of kin, things like that.

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Are there specific dangers in that kind of generalized information being released to a coroner?

LIEUTENANT WINKOWSKI: You still have the possibility of misuse at that point in time. And there has been misuse. That's documented.

MAJORITY CHAIRMAN HENNESSEY: Yeah. There are a couple of citations---

LIEUTENANT WINKOWSKI: Correct.

MAJORITY CHAIRMAN HENNESSEY: ---you know, of misuse. But, I don't know, across the Commonwealth for over a number of years, three or four incidents of misuse doesn't necessarily mean we should cut off everybody's access to every bit of information.

LIEUTENANT WINKOWSKI: Correct. So, you know, with that being said, you know, they would possibly be able to have access. Indirect access is what we are supporting due to the fact that they are not logging in themselves and getting that information on their own with the information. It's under a controlled environment. The information that they are looking to get in the PennDOT information, it is personally identifiable information. So you have an individual's name. You have an individual's date of birth.

They talked about, you know, being able to identify a deceased individual. Well, if I don't have a name and I don't have a date of birth, how am I saying who

that deceased person is? I can't run them in the JNET infrastructure if I don't have a name, a date of birth, and a driver's license or an OLN number. Those are the three functions of the JNET infrastructure that allow you to query information.

So if I have a dead body and I don't know who that dead body is, having access to JNET is not going to change that, because they don't have that information.

MAJORITY CHAIRMAN HENNESSEY: But perchance they have a driver's license on them and they can enter that information and then get additional information. The question I'm asking you is, is all that additional information protected, or is there a way that we can find a way to accommodate the coroners to say, gee, this information might help you; we're only going to give you this limited amount of information, beyond which you have to get your certifications or---

identifiable information, which is protected under not only Pennsylvania law but Federal law as well. So I can't answer to who can say yes or no to that. I cannot, but I can tell you that it's all protected and we treat all of that information in the CLEAN Section the same exact way, because it can hurt individuals if that information gets out.

1 MAJORITY CHAIRMAN HENNESSEY: Okay. Thank you. 2 I think perhaps part of the problem is 3 House Bill 2088 as it was currently drafted probably is seeking too much information. The coroners came in saying, 5 you know, they didn't need all, they didn't need unlimited 6 information access, they just needed some limited 7 information. Maybe there's a way we can find common ground, and we'll try to do that. 8 9 LIEUTENANT WINKOWSKI: Thank you. 10 MAJORITY CHAIRMAN HENNESSEY: Thank you. 11 Oh, I'm sorry. You're not off the hot seat yet, 12 Lieutenant. 13 LIEUTENANT WINKOWSKI: Yep. 14 MAJORITY CHAIRMAN HENNESSEY: Representative 15 Mustello, go ahead. REPRESENTATIVE MUSTELLO: Thank you, 16 17 Mr. Chairman. 18 This question is actually for Mr. Vereb. Maybe just a comment. 19 20 When you had mentioned something about coroners 21 using their personal computers, there are a lot of rural 22 counties in this Commonwealth that the county commissioners 23 may not provide them with an office, let alone a computer. 24 So they may use their own personal one to access 25 information, or if they are at a scene, all they may have

is their cell phone. So, you know, just please keep that in mind, you know, with comments like that. Not everybody has, you know, what everybody has in Montgomery County or some of the bigger communities out there.

DIRECTOR VEREB: In fairness, Representative, I totally agree with you. I'm not trying to chide one county versus the other. It was shocking. I'm sorry that I'm from Montgomery County, but it was shocking that some folks had tools and their neighbors did not.

So I want to be very clear in that. It's identifying a problem that perhaps we asked back then through PCCD, is there a way to actually outfit our coroners. This is during and still during our opioid crisis. It's not really talked about as much anymore. But what can we do to give and make sure that all of our coroners are at least working on the same playing field together with at least the essential tools.

So obviously there's mergers and use of regional morgues, et cetera, and for autopsies and everything else that needs to happen, but the basic tools from a work-issued cell phone and a work computer to these coroners is something certainly we would advocate for. We don't think it's in our lane, but I totally respect what you said.

But I meant nothing to chide one county of wealth

versus another county that is very rural and not providing the same tools. I think all of our coroners should be given those tools, and that's certainly maybe something that the Legislature can take a look at. I wanted to put forward what we learned when we were actually out in the field throughout our Commonwealth.

REPRESENTATIVE MUSTELLO: Right. And, I mean, not that we took any offense by it, but I just wanted to remind people that, you know, not all of us have those luxuries in some of the smaller counties that are represented out west and, you know, in the center of the Commonwealth.

Thank you.

DIRECTOR VEREB: Representative, I think it would be a great idea if we could get everyone on the same page and we have the same level of Internet security and data security, if everyone is on kind of, not sort of the same system but when they're running parallels with equipment. Using home computers, accessing, you know, data of decedents or anyone for that matter in the Commonwealth is quite dangerous, and we certainly would advocate if someone would want to take that up. Because I think, you know, just because you're in one area of the State and not the other does not mean you should not have some similar tools such as a laptop or a computer at home to do your job.

1 MAJORITY CHAIRMAN HENNESSEY: Okay. Thank you, 2 Marci. 3 With that, I think we have no other questions. I want to thank all of the testifiers today. 4 5 When I came in to the hearing this morning, I thought this 6 would be sort of cut and dried. It has been anything but 7 that. There have been a lot of different points of view 8 and perspectives that are mentioned, and I appreciate the 9 testimony from all of those points of view. We'll take it 10 into our legislative considerations and see if we can come 11 up with something to make this bill better. 12 Thank you very much, and we are adjourned. 13 14 (At 10:52 a.m., the public hearing adjourned.)

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